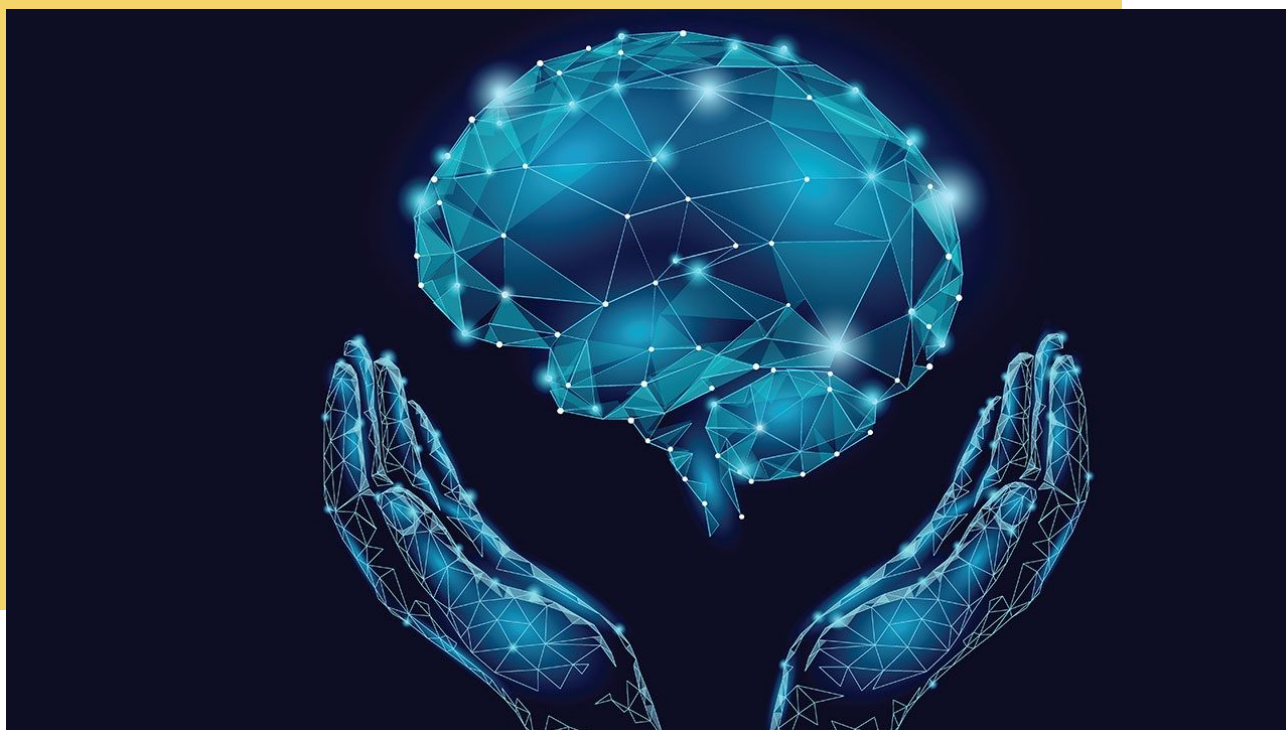


Veteran & Emergency Service Crisis Helpline



ANNUAL REPORT 2020

Tel:0800-040-7873

Tel:0800-040-7783

SAPPER SUPPORT

Email: info@sappersupport.com

Website: www.sappersupport.com



TABLE OF CONTENTS

To our supporters...3

Our aims, goals and strategy...4

Operational highlights...5

Financial report...7

Call-log information...8

Future initiatives...9

Fundraising activities statement...10

Risk and uncertainties...11

Awards and recognition...12

Reference and administrative details...13

Donors and supporters...14

Appendix A...15

TO OUR SUPPORTERS

Letter from the Chair and Chief Executive Officer

Since our inception in late 2014, we strive to do the best for those who make contact with Sapper Support. The current veteran community within Great Britain stands at around 2.4 million (taken from MOD figures in 2017) and reside all across the country. They range in age, race and sex, but are predominantly white, with only 1% of these being BAME and our staff reflects this.

Calls are steadily on the rise, with more and more contact being made through our text facility and other social media formats (Twitter, Facebook, Website and Messenger)

As of 1st December 2019, we will be actively recording where our staff signpost our callers to. This will allow us to record measurable statistics and show links to other charities and organizations.

Our unpaid volunteers continue to be appraised on a quarterly basis by our clinical expert, to determine if they themselves are affected by the calls they take. And if so, they can quickly be given additional support and rest. 5 more volunteers are due to come on line in early 2020.

We are fully committed to measuring and assessing the performance of our staff to maintain their competency and ability. This is done through a 'secret caller' program.

Currently, our volunteers are situated within the full length of England and Scotland. Each one of our 12 volunteers are giving around 8 hours of coverage per day/night. This gives us a more than adequate coverage rate to enable a 24:7 service. This also allows for personal time, work and 'unavailable'.

Sapper Support is at present, a small charity giving a unique service to veterans and 999 employees with mental health issues. We understand and appreciate our place within this sector. Creating partnerships and initiatives with those more mature than us in this field is paramount to our growth and development. We are at a point now where we must utilize the skills and experience of those around us. I feel this will lead to an alliance where our unique service can be incorporated into those around us, therefore creating a system that catches, signposts and provides long term treatment for those demographics we cater for.

Our aims

To give help in a time of crisis

To always be available

To be staffed by veterans and Emergency service personnel

Our goals

To give emotional support 24:7

To signpost to our partners and other appropriate organizations

To fund private assessments to determine a diagnosis and therefore speed up access to treatment.

To reduce the stigma associated with Mental Health illnesses

Our strategy

We are a Crisis helpline for the Serving, Veteran and Emergency Services.

Sapper Support is here to help people today, before they get to the point where they break.

In the autumn of 2014 whilst attending the Remembrance parade at the Cenotaph in London, we learnt of the untimely death of a brother Sapper. It's always sad when a young life ends, but even more sad when you learn that person took their own life. He had been suffering from PTSD. The suffering that PTSD causes is well documented but only truly appreciated by those it affects and those friends and family who witness its corrosive grip.

Initially designed to help Sappers, the volume of calls we have received and the different number of cap Badges meant that we needed to adapt quickly. With the increasing number of 999 personnel contacting us, we are now a multi-service charity.

We now have a facility to help with early diagnosis, pay for that all-important initial assessment. Once diagnosed, treatment can begin.

However, we are not solely limited to helping those with PTSD. There are other forms of mental health issues which we can help with by giving emotional, physical, financial support and signposting to other agencies.

Our volunteers are not doctors, councilors or health professionals. They are Sappers who speak the lingo of the British squaddie, have served in all the theatres of war from Iraq's Desert Storm to modern day Afghanistan.

We are not here to judge, we are here to listen, chat and help.

Operational Highlights

At present the phone lines are all privately funded by sponsors. In 2019 we secured financial backing from Consortia Securities. In 2020 this will be taken over by Sterling Defence, however we are currently in talks with a major tele-communications company who have offered to sponsor us. This brings many benefits to the way we work. The ability to record calls will give us auditability and remove the need to keep written notes on each call. Access to the latest handsets and new facilities to aid our call handlers in follow up calls is also extremely exciting.

The volunteers that staff our phones have (without knowing it) set the bar very high. That being said, all future volunteers must aspire to reach and maintain these standards and we will endeavor to give as much training and support as is necessary.

We have already started this process by promoting Mr. Mick Hodgeson to Training and Development Officer. Mick will still assume his role as a call handler (he is our most prolific handler and has helped over 200 callers since joining the team) and this experience makes him the ideal candidate for this role. Along with Mick training on the day to day duties and who, what and where to sign post, all volunteers will attend a mental health awareness course facilitated by MIND. To make sure our call-handlers are cared for, they all have a one to one session with our clinical psychiatrist every 3 months. This is private and the operators have said this can be very beneficial.

We have seen an increase in the past 6 months of clients needing a clinical referral. This is something unique to Sapper Support. We are in a position where we can fund a private assessment to determine a diagnosis and therefore speed up access to treatment. A referral from a G.P. can take up to 6 months. No one has had to wait more than 2 weeks when given aid by Sapper Support

(Please see later Psychiatric Referrals)

We are looking to work closely with other agencies, some of which we already sign post to such as The Firefighters Charity, SSAFA, The Royal Engineers Association, The UK breakfast club, and Team Rubicon UK. This sign posting is reciprocated, with all agencies advising individuals in crisis to call Sapper Support.

We are currently in negotiations with Combat Stress, Help 4 heroes, Heads Together and SSAFA France

The opportunity to work more closely with military associations will provide even more access to veterans and serving personnel in need, as well as promote the work we do and the services we can offer.

At the time of creating this report the UK is in lock down (Covid – 19) and the Veterans Helpline administered by Gov.UK had been suspended. We at Sapper Support have approached the governmental department responsible for this, to use our service in the interim period.

Psychiatric Referrals

Sapper Support continues to lead the way in providing funding for initial assessments of callers who are self-diagnosing. The truth behind self-diagnosing is that it can ultimately lead to homelessness and death. Self-diagnosis leads to self-medication. The only medication freely available is alcohol and drugs. This in turn leads to functioning alcoholics and drug users. Which in turn leads to non-functioning alcoholics and drug users. These individuals then go on to lose employment, family and their homes, succumbing to their lifestyle.

By funding private assessments to determine a diagnosis, we are realistically saving people's lives. This is a service totally unique to Sapper Support and something we will strive to expand on in the future. The cost can range from £90 to £600 dependent on the topographical location of the individual. We have however put a cap on the fee at £325, as experience has shown this is easily achievable in most areas.

Expanding the scope of how we help our callers has also been an issue this year. Calls have been taken in 2019, which have resulted in changes to the way in which we deal with certain criteria. The mental well-being of our demographics is paramount to us. This mental well-being can be influenced greatly by their home life and family members.

An example of this is as follows:

Caller A contacted us in 2019 requesting help as he wasn't sleeping and was in struggling to cope. It transpired that his daughter was having mental issues of her own and was being passed around NHS departments without any form of treatment and this was having a negative impact on both their well-being. After hearing the details of this case, we (the trustees) decided that to give aid to Caller A we must give aid to his daughter. So, we decided to fund a series of counselling sessions for his daughter up to, but not exceeding the value of £500. This had the desired effect we were hoping for. All parties are now in a much better place regarding their mental health and we have adopted this practice as yet another service we provide.

Financial Report

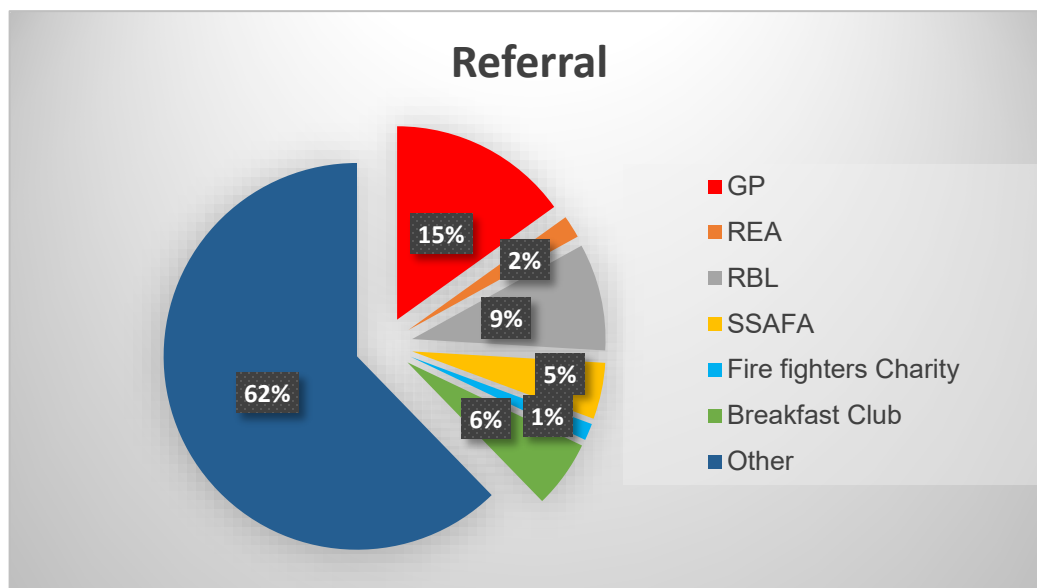
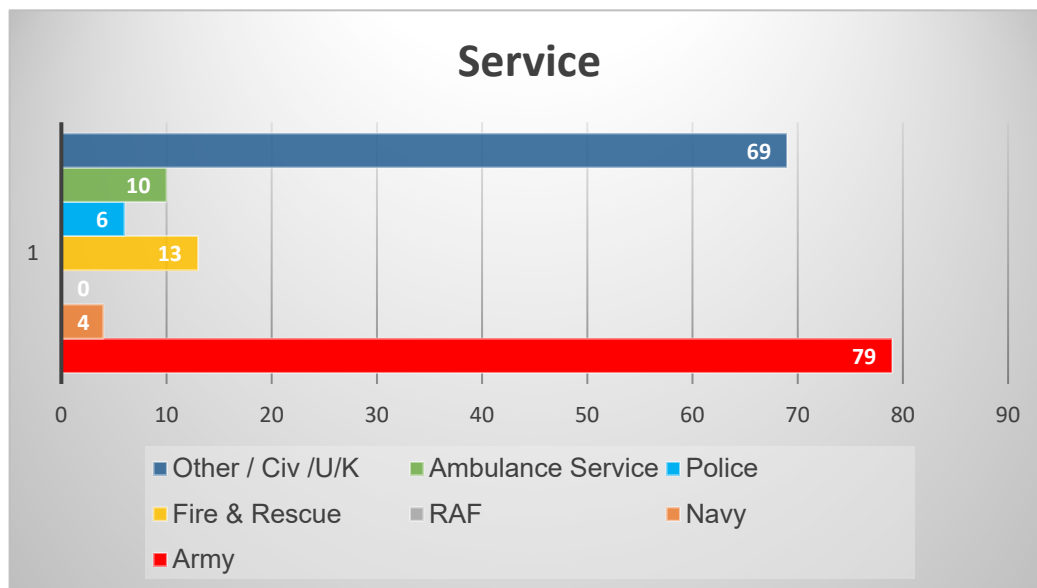
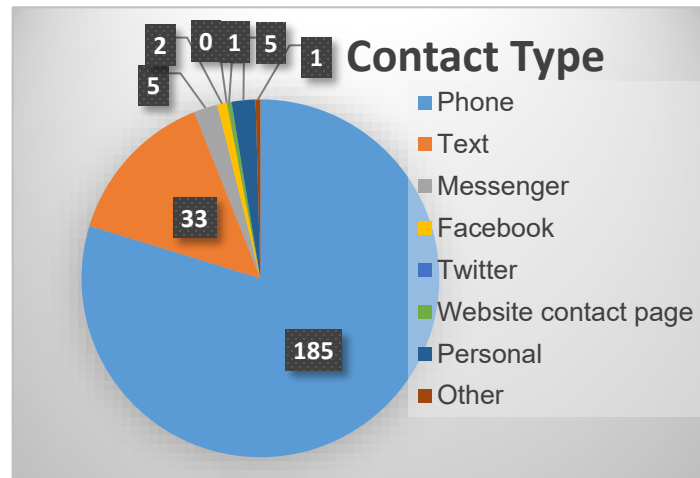
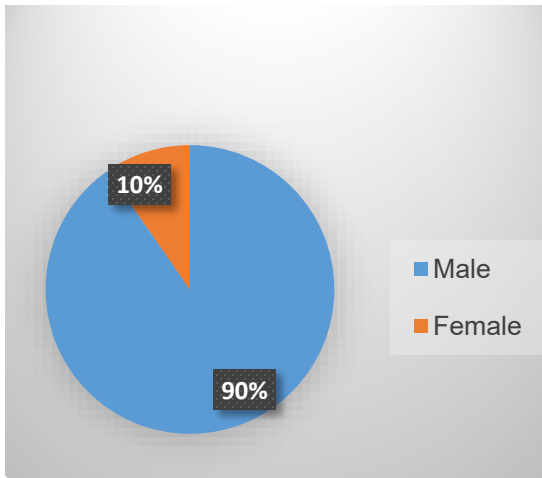
The Financial plan, forecast to 2023 is predicated on a number of factors, although primarily the rationale is that Sapper Support ought to be operating on a small surplus, distributing income to clients as effectively as possible. Given the current uncertain climate, despite some volatility in donations, the single largest source, it was felt prudent to have this return to a more historic norm, with a small inflationary increase.

From an expenditure perspective, it was important to address two areas in the expense line: Advertising and Promotional materials. Advertising in the early stages of Sapper Support came in the form of a number of Sponsorships. While effective in part, it is felt with the recently announced support of Vodafone and the engagement of a number of key Patrons, that a change in direction could be effective, with far reduced cost. In addition to the key sponsorships, greater use will be made of social media.

In addition, in 2018, £26,749 was incurred under Promotional material. A large part of this is attributed to the donation made by Sapper Support to the PTSD Memorial at The National Arboretum. This has attracted national interest and raised the profile of Sapper Support significantly. It also ought to be added that these donations were made with the express purpose of an onward donation to the establishment of the memorial. According in 2017 we see an uptick, in donations that then reduce to a lower level from 2018 onwards. At the time, support to the only PTSD Memorial in the UK was a central plank of the Sapper Support mission statement. However, after this key success, greater emphasis was now to be placed on the direct support to clients.

A detailed breakdown of Sapper Support's finances can be found in Appendix A

Call log information breakdown



Future initiatives

Sapper Support will continue to grow and bolster its infra-structure for the inevitable growth in the number of calls we will have to deal with. With this in mind we have 5 new volunteers starting early in 2020. With projected staffing figures to raise to/or above 20 by 2021.

As we grow, we will also need dedicated admin support and this will impact on our finances, so we will endeavor to look at available funding options.

When individuals leave the military, they don't always settle in the UK. We have had contact from veterans in the USA, Germany, Cyprus, New Zealand and Australia. We are keen to give these veterans a life-line should they need it. We are looking at setting up an international service, linked directly to our existing service. This will initially be aimed at the USA and Germany and depending upon its success will be rolled out to further destinations.

We are striving to harness our digital connection with other signposting sites. For example, the NHS and MIND have been contacted and will have links to the Sapper Support webpage and contact details for individuals to reach us when needed. Other organizations and web hosts have been invited to include Sapper Support on their contact/support pages.

Lastly, our main goal is to have 'regional hubs' around the UK supported by a national framework.

The benefits of this to our callers are many. Shared accent, local knowledge, access to local resources and opportunities for face to face visits.

Fundraising Activities Statement

Our generous supporters include individuals, companies, trusts and public bodies. It is thanks to our supporters that we were able to raise over £20,000 from voluntary donations to invest in reaching more people with our services. Sapper Support fundraises with our supporters' needs in mind and continue to meet the best standards of practice in the way we work. Our donor promise sets out our aim to be open, fair and honest in the way we engage with supporters. Our remaining outsourced activity includes the recruitment of new supporters who choose to give through sponsorship.

Managing Communications and protecting people it is important to Sapper Support that supporters trust our communications. We ask supporters for their preferences as to how we communicate with them. We provide choice and if supporters no longer wish to hear from us, we will respect their wishes. Over the last year we have gathered feedback from over 1,700 supporters to understand what supporters need and want and how we can improve the supporter experience. This insight has been used to improve the way we engage and communicate with our supporters. We have strengthened our data management approach and provide supporters with greater choice, control and trust in how they engage with Sapper Support. We will continue to adopt GDPR compliant working practices. We will continue to lead on best practice fundraising to ensure we deliver and exceed supporter expectations.

Risks and uncertainties

The board of Trustees' is ultimately responsible for risk management.

A comprehensive annual planning and budgeting process is approved by the Board, during which a thorough assessment of key external and internal risks is undertaken. The Board also receives risk evaluations on any major new areas of activity.

Set out below are details of the top five most significant risks identified after a SWOT analysis was conducted:

1. Business plan – to be an enduring report.
2. Business Strategy – to set out our future aspirations.
3. Financial plan – Forecast of income and revenue, quarterly and 5-year financial targets (how to achieve these).
4. Performance metric – CPD of call takers and staff, measurement of effect.
5. Communications and marketing – Reach out to other charities and organisations to have a link or display Sapper Support logos / contact information for individuals to use.

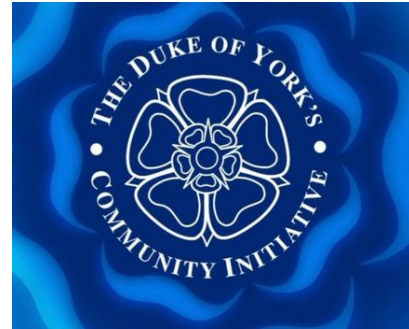
Incidents and Reporting

Sapper Support and its Board of Trustees are committed to dealing with incidents and difficult situations efficiently and transparently, and take any such matters seriously.

All call takers have the right to report any bullying, harassment and other areas that they feel appropriate to the CEO or trustee to rectify the situation.

Awards and Recognition

2019 Duke of York Community Initiative Award



2019 Best Mental Health Support Charity



Our Founder and CEO Mr. Tim Evers

2019 British Citizens Award (BCAh)

2019 Volunteer of the Year – English Veterans Awards

2019 Inspiration of the Year – British Ex Military
in Business Awards



Reference and administrative details

Patron: Major General D W Southall CBE

Founder: Tim Evers

Company Name: Sapper Support

Registered address and principal office:

1 Scott Lane, Gomersal, West Yorkshire, BD19 4YJ.

Registered Charity Number: 1167986

Website: www.sappersupport.com

Tel: 0800 040 7873

Tel: 0800 040 7783

Text: 07860 018733

Board of Trustees:

Tim Evers CEO

Mark Jeffs

Maj (Ret'd) Mike Jenks

Duncan Gordon

Donors and Supporters

We would like to thank all our donors and supporters including those who wish to remain anonymous.

national express

MORAN
logistics



Appendix A

	<u>2017 - Actual</u>	<u>2018 - Actual</u>	<u>2019 - Actual</u>	<u>2020 - Plan</u>	<u>2021 - Plan</u>	<u>2022 - Plan</u>	<u>2023 - Plan</u>
<u>Income</u>							
Donations	43,055	14,178	26,973	28,069	28,630	29,203	29,787
Just Giving	14,051	7,933	13,661	11,882	12,120	12,362	12,609
Other	840	0	0	500	1,000	1,500	2,000
	57,946	22,111	40,634	40,451	41,750	43,065	44,396
<u>Direct Costs</u>							
Individuals Grants	7,310	512	0	2,607	2,500	2,500	3,000
Advertising and Sponsorship	2,231	2,789	9,051	4,690	3,000	3,500	4,000
Award Fees and Costs	0	1,092	0	364	500	750	1,000
Promotional Material	11,219	26,748	10,671	16,213	11,000	11,220	11,444
Medical and professional fees	4,108	805	3,590	2,834	3,000	3,060	3,121
	24,868	31,946	23,312	26,708	20,000	21,030	22,566
Net Income	33,078	-9,835	17,322	13,743	21,750	22,035	21,831
<u>Expenditure</u>							
Printing, postage	736	1,210	1,089	1,111	1,133	1,156	1,179
Insurance	141	144	144	147	150	153	156
Telephone	1,003	878	1,428	1,200	1,224	1,248	1,273
Computer costs	230	468	824	840	857	874	892
Auctioned costs	281	0	0	200	300	400	500
Travel	2,474	2,908	4,455	5,000	5,500	6,000	6,500
Subsistence	746	1,421	1,107	2,000	2,200	2,500	2,700
Sundry Items	206	0	0	100	200	300	400
Training	1,200	1,391	0	2,000	2,500	3,000	3,500
Formation Costs	228	0	0	0	0	0	0
	7,245	8,420	9,047	12,598	14,064	15,631	17,100
Surplus/Deficit	25,833	-18,255	8,275	1,145	7,686	6,404	4,731
 Inflation - Bank of England target	 2%						



REPORT OF THE TRUSTEES AND
THE UNAUDITED FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2019

FOR

SAPPER SUPPORT

SAPPER SUPPORT
CONTENTS OF THE FINANCIAL STATEMENTS
for the Year Ended 30 June 2019

	Page
Charity Information	1
Report of the Trustees	2 – 3
Chartered Certified Accountant's Report	4
Balance Sheet	5
Notes to the Financial Statements	6
Detailed Income and Expenditure Account	7

SAPPER SUPPORT
CHARITY INFORMATION
for the Year Ended 30 June 2019

TRUSTEES:

Mr T Evers
Mr M W Jenks
Mr D Gordon

REGISTERED OFFICE:

1 Scott Lane
Gomersal
West Yorkshire
BD19 4JY

CHARITABLE NUMBER:

1167986 (England and Wales)

ACCOUNTANTS:

Apple Accountancy Services Ltd
146 Manor Way
BorehamWood
Hertfordshire
WD6 1QX

SAPPER SUPPORT
REPORT OF THE TRUSTEES
for the Year Ended 30 June 2019

The trustees present their report with the financial statements of the charity for the year ended 30 June 2019.

PRINCIPAL ACTIVITY

The principal activity of the charity in the year under review was that of relieving the need, suffering and distress and in particular, to preserve and protect the health of veterans of the Armed Forces and Emergency 999 Services through a qualified helpline to help support and identify sufferers of PTSD (Post Traumatic Stress Syndrome). In furtherance of this the charity will, in particular, but not exclusively, direct veterans to further support and offer further qualified counselling and support as needed.

CHARITABLE OBJECTS

Provide emotional and physical support via a 24/7 helpline staffed by veterans. Pay for professional initial assessment of callers who are undiagnosed regarding PTSD. Identify certain callers and direct them to other agencies depending on their circumstances. Provide greater awareness of PTSD within the veteran and 999 communities.

ACHIEVEMENTS IN THE YEAR

- ❖ We continued with 24:7 PTSD helpline for veterans and 999 employees
- ❖ We partnered with number of Fire and Rescue Services, including West Sussex FRS, Humberside FRS, Hertfordshire FRS, Warwickshire FRS, Essex FRS, East Sussex FRS, Northampton FRS and County Durham & Darlington FRS
- ❖ BCA award to trustee T Evers for serves to Mental Health/Veteran
- ❖ Signed up to Paypal as a named charity which has resulted in some very considerable donations
- ❖ We have taken on 4 new volunteers and are planning on their training by the end of 2019
- ❖ First presentation to FRS trainees about future trauma and how to mitigate. Further presentations planned in other FRS.
- ❖ We continue to support patrons with paid assessments to determine a diagnosis. We started to provide further support and aid to immediate family members to alleviate stress to our chosen demographic
- ❖ Our website was totally upgraded.
- ❖ We received Duke of York Community Initiative Award and won Volunteer of the Year Award English Veteran Award, Inspiration of the Year Award and British Ex- forces in Business Award
- ❖ Virtual Memorial created to work in conjunction with NMA Memorial
- ❖ We sponsored a variety of organizations which provided us with further exposure, spreading word about the work we do. These included The Lawson Cup. Military Rugby tournament, Cleckheaton RUFC, INVICTUS games launch in Sheffield, ARMY Ladies Rugby League.
- ❖ Initial meeting with Bury Police. Follow up planned
- ❖ Presentation to North Yorkshire FRS Trainees
- ❖ Sapper Support Presentation in London to invited guests.

For 2020 we propose:

- ❖ We will carry on fulfilling our current role within our arena
- ❖ We plan to propose expansion with Westminster backing. This will hopefully come from the London presentation mentioned in the previous section.
- ❖ We would like to create more partnerships with FRS and Police
- ❖ We will invite guests to attend Sapper Support presentations around the country. Aimed predominantly at veteran employers.
- ❖ We plan on creation of International helpline. Countries initially in the frame are USA, Germany and New Zealand.
- ❖ We will aim to gather more sponsorship to fund expansion to phone line.

TRUSTEES

The trustees during the Year under review were:

Mr T Evers
Mr M W Jenks
Mr D Gordon

None of the trustees currently have involvements in any other charities.

Having resigned at the year end, all the trustees listed here offer themselves again for appointment in the coming year.

SAPPER SUPPORT
REPORT OF THE TRUSTEES
for the Year Ended 30 June 2019

STATEMENT OF TRUSTEE'S RESPONSIBILITIES

The trustees are responsible for preparing this report and the financial statements in accordance with applicable law and regulations.

The Charities Act 2011 requires the trustees prepare financial statements for each financial year. Under that law the trustees have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). The elected trustees nominated to sign these reports must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the charity for the year. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the charity will continue.

The trustees are responsible for keeping adequate accounting records that are sufficient to show and explain the charity's transactions and disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with applicable law. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

SIGNED ON BEHALF OF THE BOARD:

.....
Mr T Evers – Trustee

Date:

CHARTERED CERTIFIED ACCOUNTANTS' REPORT TO THE BOARD OF TRUSTEES
ON THE FINANCIAL STATEMENTS OF
SAPPER SUPPORT

In order to assist you to fulfil your duties under the Charities Act 2011, we have prepared for your approval the financial statements of Sapper Support for the year ended 30 June 2019 which comprise the Income Statement, Balance Sheet and the related notes from the company's accounting records and from information and explanations you have given us.

As a practicing member firm of the Association of Chartered Certified Accountants (ACCA), we are subject to its ethical and other professional requirements which are detailed at <http://www.accaglobal.com/rulebook>.

This report is made solely to the Board of Trustees of Sapper Support, as a body, in accordance with our terms of engagement. Our work has been undertaken solely to prepare for your approval the financial statements of Sapper Support and state those matters that we have agreed to state to the Board, in this report in accordance with the requirements of the ACCA as detailed at <http://www.accaglobal.com/factsheet163>. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charity and its Board of Trustees, for our work or for this report.

It is your duty to ensure that Sapper Support has kept adequate accounting records and to prepare statutory financial statements that give a true and fair view of the assets, liabilities and the financial position of Sapper Support. You consider that Sapper Support is exempt from the statutory audit requirement for the year.

We have not been instructed to carry out an audit or a review of the financial statements of Sapper Support. For this reason, we have not verified the accuracy or completeness of the accounting records or information and explanations you have given to us and we do not, therefore, express any opinion on the statutory financial statements.

Our services have been provided at no cost.

Apple Accountancy Services
146 Manor Way
BorehamWood
Hertfordshire
WD6 1QX

Date:

SAPPER SUPPORT
BALANCE SHEET
30 JUNE 2019

	Notes	30.06.19 £	£	30.06.18 £	£
FIXED ASSETS					
Tangible assets			-		-
CURRENT ASSETS					
Cash at bank and in hand		15,850		7,577	
CURRENT LIABILITIES					
Accruals		<u>-</u>		<u>-</u>	
NET CURRENT ASSETS			<u>15,850</u>		<u>7,577</u>
TOTAL ASSETS LESS LIABILITIES			<u>15,850</u>		<u>7,577</u>
RESERVES					
Brought forward			7,577		25,833
Income and expenditure account	2		<u>8,273</u>		<u>(18,257)</u>
SURPLUS/(DEFICIT)			<u>15,850</u>		<u>7,577</u>

The charity is entitled to an exemption from audit and the members have not required the charity to obtain an audit of its financial statements for the year ended 30 June 2019.

The trustees acknowledge their responsibilities for:

- (a) ensuring that the charity keeps accounting records which comply with The Charities Act 2011 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charity as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Section 226 and which otherwise comply with the requirements of the Charities Act 2011 relating to financial statements, in so far as applicable to the charity.

The financial statements were approved by the Board of Trustees on and were signed on its behalf by:

.....
T Evers - Trustee

.....
M W Jenks - Trustee

.....
D Gordon - Trustee

SAPPER SUPPORT
NOTES TO THE FINANCIAL STATEMENTS
for the Year Ended 30 June 2019

1. **STATUTORY INFORMATION**

Sapper Support is a charity, governed by its trustees, registered in England and Wales. The charity's registered number and registered office address can be found on the Charity Information page.

2. **ACCOUNTING POLICIES**

Basis of preparing the financial statements

These financial statements have been prepared in accordance with the provisions of Section 1A "Small Entities" of Financial Reporting Standards applicable in the UK and Republic of Ireland" and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

Income

Income is measured at the fair value of the donations received, excluding value added tax and other sales taxes.

3. **OPERATING SURPLUS/(DEFICIT)**

The surplus for the year is stated on a cash basis with no consideration to any non-cash items.

SAPPER SUPPORT
DETAILED INCOME AND EXPENDITURE ACCOUNT
for the Year Ended 30 June 2019

	30.06.2019		30.06.2018	
	£	£	£	£
Income				
Donations		26,973		14,178
Just Giving		13,661		7,933
		<u>40,635</u>		<u>22,111</u>
Direct costs				
Individual grants	-		512	
Advertising, donations & sponsorship	9,051		2,789	
Award fees & costs	-		1,092	
Promotional material	10,671		26,748	
Medical & professional fees	3,590		805	
	<u>23,313</u>		<u>31,946</u>	
		(23,313)		(31,946)
NET INCOME		17,322		(9,836)
Expenditure				
Printing, postage & stationery	1,089		1,210	
Insurance	144		144	
Telephone	1,428		878	
Computer costs	824		468	
Travel expenses	4,455		2,908	
Subsistence	1,107		1,421	
Training	-		1,391	
	<u>9,047</u>		<u>8,420</u>	
		(9,047)		(8,420)
SURPLUS/(DEFICIT)		<u>8,273</u>		<u>(18,256)</u>



Section A

Independent Examiner's Report

Report to the trustees/
members of

Sapper Support

On accounts for the year
ended

30 June 2020

Charity no
(if any)

1167986

Set out on pages

below

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 30/06/2020.

Responsibilities and
basis of report

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent
examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act, or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:

Date:

22/10/2020

Name:

Joe Lee FCCA

Relevant professional
qualification(s) or body
(if any):

Association of Chartered Certified Accountants

Address:

Apple Accountancy Services Ltd

146 Manor Way, Borehamwood

Hertfordshire WD6 1QX