Charity Registration No. 1107546

WEST NORFOLK CARERS ANNUAL REPORT AND UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2020

Draft Financial Statements at 26 June 2020 at 09:35:30 WEST NORFOLK CARERS

LEGAL AND ADMINISTRATIVE INFORMATION

Trustees	M Coleman J Ellis L Bambridge T Gilder D Pulsford-Harris S Renwick
Charity number	1107546
Principal address	20 Thoresby College King's Lynn Norfolk PE30 1HX
Independent examiner	Mapus- Smith & Lemmon LLP 48 King Street King's Lynn Norfolk United Kingdom PE30 1HE

Draft Financial Statements at 26 June 2020 at 09:35:30 WEST NORFOLK CARERS

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TRUSTEES' REPORT FOR THE YEAR ENDED 31 MARCH 2020

The trustees present their report and financial statements for the year ended 31 March 2020.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's constitution, the Charities Act 2011 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016)

Objectives and activities

The main objective is the relief of sickness and the preservation of health to unpaid carers who are in need living in the Borough Council of King's Lynn and West Norfolk and parts of Fenland and Breckland District Council and its immediately surrounding areas.

West Norfolk Carers is dedicated to providing support to carers of all ages throughout West Norfolk and parts of Fenland and Breckland. We are an organisation providing services to improve the quality of life and develop understanding of the role of carers. West Norfolk Carers helps to address the needs of carers by reaching out and giving guidance and support in confidence.

The charity's trustees have complied with the duty in section 4 of the 2006 Charities Act to have due regard to guidance published by the Charity Commission.

West Norfolk Carers was established to represent and advocate the interests of thousands of carers living and working in West Norfolk. Many of them are working silently and all too often unsupported and yet fulfilling all sorts of personal caring tasks for relatives or friends, sometimes both.

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2020

Achievements and performance

West Norfolk Carers continues to support an ever growing number of unpaid family carers, despite a reduced income. As with last year, our budget continues to restrained and reserves continue to deplete. We have continued the trend of modest success in fundraising and drawing down funding from grant giving trusts. With many charities facing similarly restrained budgets, all of us dipping into an equally diminishing resource, we find competition for funding is tight and therefore funding bodies have changed their criteria to accommodate that. Once again, our focus remains to secure funding to allow the service to continue providing invaluable support to unpaid family carers and to grow our resources in order to do so.

We understand that no organisation can operate without a strong base of core funding, and whilst the majority of funding is directed to the services, we are nevertheless still obliged to pay rent, and other general overheads and these monies are the most difficult to raise, and yet are essential to our ongoing sustainability. Therefore, despite reports of a nationwide pandemic towards the end of the financial year it is our continued intention over the coming weeks and months to continue seeking sustainable core funding to maintain the charity and continue to fulfil our objectives of supporting unpaid family carers, regardless of age or condition in West Norfolk and parts of Fenland and Breckland.

Whilst not in receipt of funding from the County Council, we continue to support the work of the Norfolk County Council, and also the NHS, CCG's and other agencies supporting carers whether they be public, voluntary or private sector. We continue to be creative and innovative when working with other agencies so together we can focus on carers without duplication. We want to support carers and their families in the most appropriate and convenient ways for them possible. In order to do that we are investigating safe and economic changes in the way we deliver services.

Our work in areas of West Norfolk that are traditionally difficult to access due to its relative rural isolation is growing and our work in these areas has allowed us to meet the need of a growing number of older people who are caring, but who, due to age, lack of affordable transport or their own illness are increasingly isolated and find it to challenging to access support from our centre. Changes in the way we deliver services will, we hope, help people gain the support they are looking for and connect with others in their villages, and in so doing, minimise their sense of isolation and to feel less lonely.

Our work with GP practices and the Queen Elizabeth Hospital has increased the number of carers we have supported this year, and we note that the issues we are supporting carers to deal with are growing in complexity. This has required a new range of skills and staff have undertaken training in order to Act as advocates within the remit of the Care Act.

Referrals for people affected by mental ill-health continue to grow and is an issue affecting carers of all ages, from the very youngest Young carer to older adult carers, and with this, more people requiring to access one to one support. Formal mental health support takes time to access, therefore our role in safeguarding these patients and holding them in a steady and improving state is of growing importance. Similarly, our work with Young Carers and Young Adult Carers has grown, and with that our support to wider family carers is also increased. We have been pleased to widen our working partnership with Carers Matter, Caring Together and others in order to participate in the delivery of the County Council funded service led by Voluntary Norfolk. This is helpful in allowing us to address growing complexity in the support needs and the solutions we are required to deliver.

Despite diminishing funding, unpaid carers and their families report great satisfaction with the support they receive from West Norfolk Carers.

Like many small charities, we are looking forward to another year of financial challenge. We are alert to the risk that this presents and are urgently seeking the funds we need to underpin our work. Nevertheless, the charity is of great value, both to those we serve and those who commission our services. Recent feedback from carers who have received our support shows that WNC is delivering an excellent service to unpaid family carers on a limited budget, and we continue looking forward and adapting to change whilst still supporting unpaid carers and their families.

TRUSTEES' REPORT (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2020

Financial review

Financially the organisation remains healthy, and although our budget is tight, we still meet our objectives. The Trustee Board have agreed a Reserves policy in line with the organisation objectives and this gives the charity between three and six months running costs should funding be seriously compromised in the future. The present level of reserves held is £107,834. This funding would be used for severance payments and winding up costs. The constitution states that any surplus would be either transferred to another charity with like objectives or paid back to the funding body.

It is the policy of the charity that unrestricted funds which have not been designated for a specific use should be maintained at a level equivalent to between three and six month's expenditure. The trustees considers that reserves at this level will ensure that, in the event of a significant drop in funding, they will be able to continue the charity's current activities while consideration is given to ways in which additional funds may be raised. This level of reserves has been maintained throughout the year.

The trustees has assessed the major risks to which the charity is exposed, and are satisfied that systems are in place to mitigate exposure to the major risks.

TRUSTEES' REPORT (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2020

Structure, governance and management

The charity is governed by its Constitution dated 21 August 2003 (amended 29th July 2004). It was registered as a charity with the Charity Commission in January 2005.

The trustees who served during the year and up to the date of signature of the financial statements were:

M Coleman J Ellis L Bambridge A MacDonald (f T Gilder D Pulsford-Harris S Renwick

(Resigned 8 January 2020)

All members are invited to nominate Trustees, together with nominations from the management team and the existing Trustees. Those nominated and appointed are elected at the fist AGM following appointment.

The senior official to whom the day to day management of the charity is delegated by the charity trustees is Jane Evans.

The trustees' report was approved by the Board of Trustees.

M Coleman Trustee Dated:

INDEPENDENT EXAMINER'S REPORT

TO THE TRUSTEES OF WEST NORFOLK CARERS

I report to the trustees on my examination of the financial statements of West Norfolk Carers (the charity) for the year ended 31 March 2020.

Responsibilities and basis of report

As the trustees of the charity you are responsible for the preparation of the financial statements in accordance with the requirements of the Charities Act 2011 (the 2011 Act).

I report in respect of my examination of the charity's financial statements carried out under section 145 of the 2011 Act. In carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Your attention is drawn to the fact that the charity has prepared financial statements in accordance with Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) in preference to the Accounting and Reporting by Charities: Statement of Recommended Practice issued on 1 April 2005 which is referred to in the extant regulations but has now been withdrawn.

I understand that this has been done in order for financial statements to provide a true and fair view in accordance with Generally Accepted Accounting Practice effective for reporting periods beginning on or after 1 January 2015.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the charity as required by section 130 of the 2011 Act; or
- 2 the financial statements do not accord with those records; or
- 3 the financial statements do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the financial statements to be reached.

Sharon Edwards, F.C.A. Mapus- Smith & Lemmon LLP

48 King Street King's Lynn Norfolk PE30 1HE United Kingdom

Dated:

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT

FOR THE YEAR ENDED 31 MARCH 2020

		estricted funds 2020	Restricted funds 2020	2020	Unrestricted funds 2019	Restricted funds 2019	Total 2019
	Notes	£	£	£	£	£	£
Income and endowme							
Donations and legacies	2	29,138	192,124	221,262	17,885	189,645	207,530
Interest receivable	3	127	-	127	150	-	150
Other income	4	2,631	14	2,645	4,117	359	4,476
Total income		31,896	192,138	224,034	22,152	190,004	212,156
Expenditure on:							
Charitable activities	5	12,463	201,165	213,628	31,945	169,995	201,940
Net incoming/ (outgoing) resources before transfers		19,433	(9,027)	10,406	(9,793)	20,009	10,216
Gross transfers between funds		(2,714)	2,714	-	(525)	525	
Net income/(expendite for the year/ Net movement in fund		16,719	(6,313)	10,406	(10,318)	20,534	10,216
Fund balances at 1 April 2019		51,151	46,277	97,428	61,469	25,743	87,212
Fund balances at 31 March 2020		67,870	39,964	107,834	51,151	46,277	97,428

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

Draft Financial Statements at 26 June 2020 at 09:35:30 WEST NORFOLK CARERS

BALANCE SHEET

AS AT 31 MARCH 2020

	Notes	2020 £) £	2019 £	£
	NOLES	L	L	L	L
Fixed assets					
Tangible assets	9		14,663		19,551
Current assets					
Debtors	10	5,928		9,296	
Cash at bank and in hand		91,182		91,307	
		<u> </u>		<u> </u>	
		97,110		100,603	
Creditors: amounts falling due within	44	(2,020)		(00,700)	
one year	11	(3,939)		(22,726)	
Net current assets			93,171		77,877
					,
Total assets less current liabilities			107,834		97,428
Income funds					
Restricted funds	12		39,964		46,277
Unrestricted funds			67,870		51,151
			407.004		07.400
			107,834		97,428

The financial statements were approved by the Trustees on

M Coleman

Trustee

L Bambridge **Trustee**

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2020

1 Accounting policies

Charity information

West Norfolk Carers is a charity registered with the Charity Commission in England. The operational address is 20 Thoresby College, Queen Street, King's Lynn, Norfolk, PE30 1HX.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's governing document, the Charities Act 2011 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016). The charity is a Public Benefit Entity as defined by FRS 102.

The charity has taken advantage of the provisions in the SORP for charities applying FRS 102 Update Bulletin 1 not to prepare a Statement of Cash Flows.

The financial statements have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following the Statement of Recommended Practice for charities applying FRS 102 rather than the version of the Statement of Recommended Practice which is referred to in the Regulations but which has since been withdrawn.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest \pounds .

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

It became apparent towards the very end of this financial year that (due to the arrival of the Covid 19 virus) 2020/21 is going to be challenging in ways that can only be imagined at this time. Consequently, it is difficult to know what impact this could have on the Charity finances in the longer term, however, a meticulous eye is always kept on the outgoings in order to extend the longevity of the organisation.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

Endowment funds are subject to specific conditions by donors that the capital must be maintained by the charity.

1.4 Income

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

1 Accounting policies

(Continued)

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

1.5 Expenditure

Expenditure is recognised when a liability is incurred. Contractual arrangements and performance related grants are recognised as goods or services are supplied. Other grant payments are recognised when a constructive obligation arises that results in the payment being unavoidable.

Costs of generating funds are those costs incurred in trading activities that raise funds.

Governance costs include those incurred in the governance of the charity and its assets and are primarily associated with the constitutional and statutory requirements.

1.6 Tangible fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Plant and machinery	25% reducing balance basis
Motor vehicles	25% reducing balance basis

The gain or loss arising on the disposal of an asset is determined as the difference between the sale proceeds and the carrying value of the asset, and is recognised in net income/(expenditure) for the year.

1.7 Impairment of fixed assets

At each reporting end date, the charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any).

1.8 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1 Accounting policies

1.9 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.10 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

1.11 Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

(Continued)

2 Donations and legacies

	Unrestricted funds	Restricted funds	Total	Unrestricted funds	Restricted funds	Total
	2020 £	2020 £	2020 £	2019 £	2019 £	2019 £
Donations and gifts Grants and project fee	23,179	5,851	29,030	10,710	11,054	21,764
management income	5,959	186,273	192,232	7,175	178,591	185,766
	29,138	192,124	221,262	17,885	189,645	207,530
Donations and gifts						
Donations	20,768	1,705	22,473	6,729	1,269	7,998
Fund generation	2,112	3,567	5,679	3,981	7,859	11,840
Charitable activities	299	579	878	-	1,926	1,926
	23,179	5,851	29,030	10,710	11,054	21,764
Grants receivable for core activities						
NHS Norfolk	-	31,172	31,172	-	31,172	31,172
Transforming Lives	-	41,143	41,143	-	45,818	45,818
KL YAC	-	2,931	2,931	-	472	472
Sobell Foundation	-	10,000	10,000	-	10,000	10,000
BBC Children in Need	-	9,100	9,100	-	8,930	8,930
Social Presribing	-	23,800	23,800	-	25,200	25,200
East Coast Communities	s -	22,403	22,403	-	7,237	7,237
Carers Matter	-	28,000	28,000	-	-	-
Other	5,959	17,724	23,683	7,175	49,762	56,937
	5,959	186,273	192,232	7,175	178,591	185,766

3 Interest receivable

	ricted funds	Unrestricted funds	
	2020 £	2019 £	
Interest receivable	127	150	

4 Other income

	Unrestricted funds	Restricted funds	Total	Unrestricted funds	Restricted funds	Total
	2020 £	2020 £	2020 £	2019 £	2019 £	2019 £
Other income	2,631	14	2,645	4,117	359	4,476

5 Charitable activities

	2020 £	2019 £
Staff costs	83,954	77,293
Carer development	345	780
Grants paid	779	833
Other charitable expenditure	8,869	12,714
	93,947	91,620
Share of support costs (see note 6)	117,701	107,406
Share of governance costs (see note 6)	1,980	2,914
	213,628	201,940
Analysis by fund		
Unrestricted funds	12,463	31,945
Restricted funds	201,165	169,995
	213,628	201,940

6	Support costs						
		Support Governance		2020	Support	Governance	2019
		costs	costs		costs	costs	
		£	£	£	£	£	£
	Staff costs	65,649	-	65,649	64,361	-	64,361
	Depreciation	857	-	857	1,142	-	1,142
	Operating lease charges	8,500	-	8,500	9,175	-	9,175
	Staff training	1,098	-	1,098	1,099	-	1,099
	Heating, electricity and						
	insurance	3,372	-	3,372	3,273	-	3,273
	Room hire	2,396	-	2,396	2,331	-	2,331
	Travel (Staff and Carers)	13,118	-	13,118	11,208	-	11,208
	Telephone and internet	2,262	-	2,262	1,967	-	1,967
	Stationery, postage and						
	photocopying	2,293	-	2,293	2,495	-	2,495
	Computer costs	6,915	-	6,915	3,061	-	3,061
	Membership	2,083	-	2,083	2,989	-	2,989
	Professional, consultancy and financial management						
	fees	7,507	-	7,507	2,810	-	2,810
	General expenses	1,651	-	1,651	1,495	-	1,495
	Accountancy fees	-	1,980	1,980	-	2,914	2,914
		117,701	1,980	119,681	107,406	2,914	110,320
	Analysed between						
	Charitable activities	117,701	1,980	119,681	107,406	2,914	110,320

7 Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the year.

8 Employees

Number of employees

The average monthly number of employees during the year was:

	2020 Number	2019 Number
Manager	1	1
Operations manager	1	1
Administration	1	1
Outreach	4	5
Young Carers Group	2	3
	9	11
Employment costs	2020	2019
	£	£
Wages and salaries	141,793	135,132
Social security costs	5,582	5,097
Other pension costs	2,228	1,425
	149,603	141,654
	149,003	141,034

There were no employees whose annual remuneration was £60,000 or more.

9 Tangible fixed assets

	Plant and Mo machinery	Total	
	£	£	£
Cost			
At 1 April 2019	29,028	21,500	50,528
At 31 March 2020	29,028	21,500	50,528
Depreciation and impairment			
At 1 April 2019	25,602	5,375	30,977
Depreciation charged in the year	857	4,031	4,888
At 31 March 2020	26,459	9,406	35,865
Carrying amount		10.001	
At 31 March 2020	2,569	12,094	14,663
At 31 March 2019	3,426	16,125	19,551

10 Debtors

	Amounts falling due within one year:	2020 £	2019 £
	Trade debtors	4,978	8,386
	Prepayments and accrued income	950	910
		5,928	9,296
11	Creditors: amounts falling due within one year		
••		2020	2019
		£	£
	Trade creditors	1,959	2,667
	Accruals and deferred income	1,980	20,059
		3,939	22,726
		, 	

12 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

	Movement in funds				
	Balance at 1 April 2019	Incoming resources	Resources expended	Transfers	Balance at 31 March 2020
	£	£	£	£	£
Young Carers	8,894	5,172	(9,945)	(48)	4,073
Hunstanton Carers Group	116	5,172	(3,343) (19)	(40)	4,073 97
Tesco Community Carers	110	- 370	. ,	-	466
CCG/NHS	57		(58)	-	308
	-	31,172	(33,199)	2,278	
Carers Trust Small Grants	488	593	(964)	36	153
Transforming Lives BIG Lottery	4,250	41,143	(45,253)	-	140
NCF Wellbeing	450	-	(239)	-	211
KL YAC TL Activities	-	2,931	(1,623)	-	1,308
Sobell Foundation	1,500	10,000	(9,392)	-	2,108
BBC Children in Need	1,664	9,100	(9,293)	(23)	1,448
Big Lottery Fund Grant - The People's					
Project	21,223	-	(8,875)	(254)	12,094
Social Prescribing	5,147	23,800	(28,472)	(56)	419
Dementia Cafes	-	2,454	(1,832)	(286)	336
Walking 4 Norfolk YCs to Festival	2,334	-	(2,334)	-	-
East Coast Communities	-	22,403	(22,403)	1,086	1,086
Young Carers and Families	-	28,000	(27,264)	(19)	717
Youth Social Action	-	5,000	-	-	5,000
Flux Family	-	10,000	-	-	10,000
	46,277	192,138	(201,165)	2,714	39,964

13 Analysis of net assets between funds

•	Analysis of her asset						
		Unrestricted funds	Restricted funds	Total	Unrestricted funds	Restricted funds	Total
		2020	2020	2020	2019	2019	2019
		£	£	£	£	£	£
	Fund balances at 31 March 2020 are represented by:						
	Tangible assets Current assets/	2,569	12,094	14,663	3,426	16,125	19,551
	(liabilities)	65,301	27,870	93,171	47,725	30,152	77,877
		67,870	39,964	107,834	51,151	46,277	97,428

14 Operating lease commitments

At the reporting end date the charity had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2020 £	2019 £
Within one year	2,125	2,125

15 Related party transactions

There were no disclosable related party transactions during the year (2019 - none).