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## **CamTAD Trustees' Report 2019/2020**

First of all I should like to begin by thanking everyone involved in CamTAD for their hard work and commitment over the past year. That includes Simon and Lyn in the office working very hard to keep things running. Our volunteers for manning our clinics, coffee mornings and the appointments for technical advice on supportive equipment.

Our executive committee has been working also to provide the leadership required to keep us on track. To this end a review of the previous business plan was undertaken in the spring of the year. We began with a mission statement from which everything we do derives.

**To ensure that hearing impaired people have the highest possible quality of life and an awareness of all the services and strategies available to them.**

We then looked at the actions required to achieve this. This resulted in a list of 7 outcomes which are reviewed on a quarterly basis and a log kept of where we are. This has proved most useful to the committee and Simon as manager in decision making and monitoring and kept us focussed.

Back in the Autumn Lyn our Office Administrator gave notice that she wished to retire this year. The decision was made to appoint an assistant with a view to training them up in the post whilst Lyn was still with us. We advertised and had a good response and were all set to interview when Coronavirus overtook us and we had to postpone that indefinitely until we were able to function in some kind of normality again. Lyn meanwhile has been working reduced hours of three days a week.

Our outreaches and coffee mornings continued to function up until coronavirus struck when we had to cancel them all. We have seen a reduction in the number of people attending some of our outreach sessions as our ability to service hearing aids has been impacted by the changes in the NHS hearing aid provision, with 70% of the hospital patients moving to High Street providers who have a responsibility for their after-care.

We have adapted our services allowing a greater opportunity for them to be more social, inviting people to join us for a cuppa and a chat. These sessions have

Supported by:

NHS Derby & Derbyshire Clinical Commissioning Group & University Hospitals of Derby & Burton NHS Foundation Trust

Patron – Professor Owen Judd, BMedSci (Hons), BM, BS, MRCPS (Glas), FRCS (Ed), FRCS (ORL-HNS), FRSA, PGDipClinEd, DCH

Charity Registration No. 517590 – Proud to use recycled paper



seen fewer people attend so we need to review this in the coming year and work on other ways of providing face to face contact on a local basis.

Our resource room is still extremely popular and has provided clients the opportunity to try out a wide range of assistive equipment including some of the most up-to-date Streamers and conversation amplifiers. This service is essential to help people manage their hearing loss to hear conversation, television, music and phone calls. This is the only part of our service where an appointment is necessary as each session is tailored to the needs of the individual. We often have to offer additional sessions as appointments book up quickly. This has been affected by the current crisis but it will be a great opportunity to have a stocktake and with changes to our suppliers will see some new equipment in the near future too.

We have throughout the crisis been available to our clients, with extended hours to make it easier to contact us for advice as well as support to get batteries, regardless of where you get your hearing aids from. These extended hours have allowed us to better respond to our clients, many of whom are anxious, being isolated at home due to being at greater risk from the coronavirus. It has also improved communication with the High Street providers that until now has been sparse.

A major concern is our financial situation. Our only funding at the moment is a grant that we receive from NHS Derby and Derbyshire Clinical Commissioning Group, which has just been extended for a year. Revenue from membership, our book sale and kind donations from our clients really help but the Coronavirus has really impacted these.

Our urgent need is to find core funding that will cover our outgoings. We are thankful to the hospital trust for the use of our premises and things like electricity postage and heating. Without this our costs would be much higher and we would be struggle to continue. Our Business Plan highlighted some exciting projects which we hope will bring in essential funding whilst dealing with some real essential gaps in support locally. We are lucky to have some reserves to keep us afloat but we cannot keep digging into them. Looking forward to the future.

Coronavirus has highlighted the problems of isolation. This is something we were already thinking hard about with regard to hearing impaired people and trying to find ways we could help to reduce this. We will be looking at things like home visiting, support with technology such as video calling. Residential homes are another area where we feel hearing impaired people get a raw deal and we'll be addressing this.

We have the ideas but we need to know what you would like as well. We have the determination to continue and with what we know from your responses when we meet you, it is valuable support. Most of all because the majority of us involved are hearing impaired ourselves we have the empathy and experience.

**Mary Bayntun**  
**Chair**

**CAMTAD HEARING SUPPORT**

**FINANCIAL STATEMENTS**

**FOR**

**31 MARCH 2020**

Charity number: 517590

# **CAMTAD HEARING SUPPORT**

## **FINANCIAL STATEMENTS YEAR ENDED 31 MARCH 2020**

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# CAMTAD HEARING SUPPORT

## INDEPENDENT EXAMINER'S REPORT

Independent Examiner's Report to the trustees of CAMTAD HEARING SUPPORT

I report on the accounts for the year ended 31 March 2020 which are set out on pages 2 to 5.

### Respective responsibilities of the trustees and examiner

The trustees are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 144 of the Charities Act 2011 (the Charities Act). It is my responsibility to:

- examine the accounts under section 145 of the Charities Act;
- follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act) and
- to state whether particular matters have come to my attention.

### Basis of independent examiner's statement

My examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the organisation and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a "true and fair view" and the report is limited to those matters set out in the statement below.

### Independent examiner's statement

In connection with my examination, no matter has come to my attention: other than the below

- 1 Which gives me reasonable cause to believe that, in any material respect, the requirements
  - to keep accounting records are kept in accordance with section 130 of the Charities Act;
  - to prepare accounts which accord with the accounting records and comply with the accounting requirements of the Charities Act have not been met, or
- 2 to which, in my opinion attention should be drawn in order to enable a proper understanding of the accounts to be reached.

*M. Newey*

Mark Newey ACMA  
Derby Community Accountancy Service  
Babington Lodge  
128 Green Lane  
Derby  
DE1 1RY

*22/4/20*

Date

# CAMTAD HEARING SUPPORT

## RECIPTS AND PAYMENTS ACCOUNT

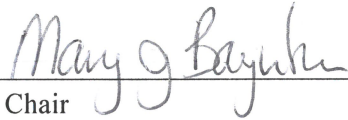
FOR YEAR ENDED 31<sup>st</sup> MARCH 2020

2019 £			Designated Funds £	Unrestricted Fund £	Restricted Fund £	2020 £
	<b>Charitable Income</b>					
55705	Grants	note 1	0	28499	0	28499
14894	Members subscriptions & donations		0	17276	0	17276
249	Sundries		0	245	0	245
275	Bank interest		0	310	0	310
<b>71123</b>			<b>0</b>	<b>46330</b>	<b>0</b>	<b>46330</b>
	<b>Charitable Expenditure</b>					
53777	Salaries and associated costs		0	48196	6077	54273
675	Staff & Volunteer expenses		0	1064	99	1163
799	Insurance		0	771	0	771
1728	Premises costs		0	1190	45	1235
2060	Photocopier lease & charges		0	2217	0	2217
1222	Printing, stationery & postage		0	1084	28	1112
0	Training expenses		0	0	0	0
105	Meeting costs		0	88	0	88
708	Equipment		0	0	0	0
169	Cost of Generating Funds		0	1059	0	1059
925	Professional fees		0	800	0	800
211	Sundries	note 2	0	338	0	338
<b>62379</b>			<b>0</b>	<b>56807</b>	<b>6249</b>	<b>63056</b>
<b>8744</b>	<b>Movement in Funds for the year</b>		<b>0</b>	<b>-10477</b>	<b>-6249</b>	<b>-16726</b>
<b>82709</b>	<b>Fund balance at start of period</b>		<b>21000</b>	<b>37398</b>	<b>33055</b>	<b>91453</b>
0	<b>Transfer between funds</b>		0	-302	302	0
<b>91453</b>	<b>Fund balance at end of period</b>		<b>21000</b>	<b>26619</b>	<b>27108</b>	<b>74727</b>

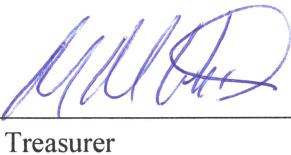
# CAMTAD HEARING SUPPORT

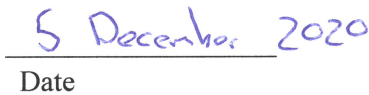
## STATEMENT OF ASSETS AND LIABILITIES AS AT 31<sup>st</sup> MARCH 2020

2019			2020
£			£
	<b>Tangible Fixed Assets</b>		
0	Office equipment & fixtures	note 4	0
	<b>Current Assets</b>		
91453	Cash & Bank Balance		74727
<u>91453</u>	<b>Total assets</b>		<u>74727</u>
	<b>less liabilities</b>		
0	Creditors	note 5	1281
<u>91453</u>	<b>Net Assets</b>		<u>73446</u>

  
Chair

  
Date

  
Treasurer

  
Date

# CAMTAD HEARING SUPPORT

## NOTES TO THE ACCOUNTS

### Note 1

#### Grants

			2020	2019
	Unrestricted	Restricted	Total	Total
	£	£	£	£
NHS Derby and Derbyshire CCG	16559	0	16559	16559
Derby Hospital Audiology	11940	0	11940	28643
South Derbyshire CVS	0	0	0	1000
National Lottery Community Fund	0	0	0	9503
	<b>28499</b>	<b>0</b>	<b>28499</b>	<b>55705</b>

### Note 2

#### Sundry expenditure

	2020	2019
	£	£
Events	0	0
Interpreter	0	0
Clinic consumables	43	61
Other costs	235	85
Bank charges	60	65
	<b>338</b>	<b>211</b>

### Note 3

#### Restricted fund balances were as follows

	Opening Balance	Income	Expenditure	Transfer between funds	Closing Balance
	£	£	£	£	£
National Lottery Community Fund	7130	0	6249	302	1183
Bequest	25925	0	0	0	25925
	<b>33055</b>	<b>0</b>	<b>6249</b>	<b>302</b>	<b>27108</b>



# CAMTAD HEARING SUPPORT

## NOTES TO THE ACCOUNTS

### Note 4

#### Fixed Assets consisted of :-

	£
Cost as at 1st April 2019	19042
Additions	<u>0</u>
Cost as at 31st March 2020	<u><b>19042</b></u>
Depreciation as at 1st April 2019	19042
Charge for the year	<u>0</u>
Depreciation as at 31st March 2020	<u><b>19042</b></u>
Balance as at 31st March 2020	<u><b>0</b></u>
Balance as at 31st March 2019	0

### Note 5

Creditors	2020	2019
	£	£
HM Revenue and Customs	<u>1281</u>	<u>0</u>

### Note 6

The sum of £21,000 has been designated for rent.

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