



HOPE *worldwide*

(a company limited by guarantee)

REPORT AND FINANCIAL STATEMENTS

for the Year ended 31 March 2020

Charity registration number: 1045930

Company registration number: 2659784

HOPE
worldwide
UNITED KINGDOM

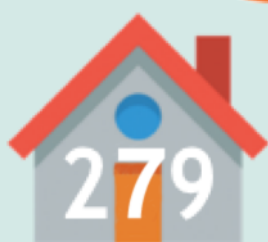
Chairman's Report

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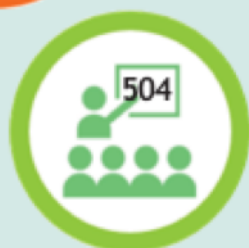
Chairman's Report

OUR IMPACT IN 2019 /20

TWO STEP Homeless Services



279 housed

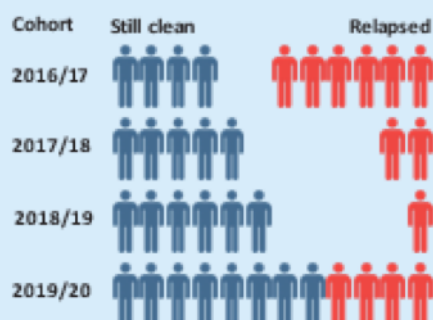


504 trained

ODAAT Recovery Services



12 graduates from programme



64% of graduates still clean



INTERNATIONAL DEVELOPMENT



5 schools
1500+ children



6 vocational
Training Centres
3,000+ adults



14,000 bandages
used for
leprosy patients

HOPE
worldwide
UNITED KINGDOM

Chairman's Report

This report covers the period which ended on March 31st 2020 just as the UK went into lockdown. However, we cannot ignore the impact that COVID-19 has had on the work of our staff, our volunteers and our clients since that date.

Our clients may be those who are homeless or at risk of homelessness and find housing through our Two Step programme (Homeless Services). They may be those who are suffering from drug or alcohol addiction and get space to turn their lives around through our quasi-residential, peer-guided recovery programme, One Day at a Time – ODAAT (Recovery Services). They may be among the hundreds of children or thousands of adults who are educated and gain skills through the programmes we support in Zambia, Nepal, Bangladesh, India or Afghanistan. All of them have been affected by COVID-19. It is a testament to the work done by staff and volunteers in the UK and elsewhere before the crisis hit that we were able to continue our work during it. We continued to support those in our recovery houses, we supported the homeless, including helping house people as they left the temporary hotel accommodation provided by local authorities. Programmes we support overseas continued to educate children and support families.

Our volunteers also rose to the challenge. We worked with Time to Spare, who provide a volunteer management website, to enlist our volunteers who could then work with organisations local to them to support people who needed assistance. As COVID-19 continues to have an impact, HOPE *worldwide* staff and volunteers continue to make a difference to those around them.

In the period covered by this Annual Report

- Our Two Step programme helped 279 people find housing in the Private Rented Sector (PRS) or supported housing. We also trained 210 people via our weekly tenancy training. Those who attend learn how to check that a property is up to standard, their rights and responsibilities as a tenant, and how to sustain a tenancy. The team continue to be seen as experts in the area of running a Private Rented Sector (PRS) access programme and we are fortunate to continue to be successful in applying for government funding to help us. We have also received funding from other bodies to allow small charities working in the field to refer people to our service.
- Our ODAAT programme had 15 people enter the programme. In total 12 people successfully graduated (80%). This compares favourably with the national average of 48% of people who successfully complete treatment. Importantly, looking over the longer term, 23 of the 36 people (64%) who have graduated from the programme in the last 4 years are still in recovery.
- Our International Development work supported programmes in 9 countries which between them educated over 1,500 children, trained more than 3,000 adults and made 14,000 medical interventions. Additionally, during the past year, the Asharan Orphanage looked after 59 children of which 10 were adopted and 25 lost children were restored back to their families. Early Childhood Development in the Kupasa Mwana programme, Zambia, helped 36 orphaned and vulnerable children to receive bursaries. We provided training, governance and project management support to our overseas partners using volunteers from the UK.

There have also been some important leadership changes during and just after the period

Chairman's Report

Our new Chief Executive, Michael Farrell, joined the organisation in January, for the last 3 months of the period covered. His cool head and calm approach to the crisis has helped us to continue to move forward.

Soon after the year ended Iain Williams was appointed Chair, replacing David Kaner who has been in the role since 1995. As Vice-Chair Iain has been working closely with the leadership team for the last 18 months and the leadership of HOPE *worldwide* is in good hands.

We want to end by thanking all of the staff, supporters, volunteers and partners for the contribution they have made to the work of HOPE *worldwide*. We look forward to seeing what the future will bring.

David Kaner
Outgoing Chair of Trustees
Until 18/5/20

Iain Williams
Incoming Chair of Trustees
From 18/5/20

Trustees' Report

Who are we?

HOPE worldwide was started by members of the London International Church of Christ (now ICC Missions) in 1995 to help people in need and to involve members of the supporting churches in doing this. It is now an independent charity which maintains a close relationship with its founding congregations. Its main charitable objective is the relief of poverty. We are inspired by Christian principles and seek to put them into practice in our work.

HOPE worldwide's Mission is

To transform the lives of disadvantaged and vulnerable people by delivering high quality programmes that inspire and involve others in compassionate service.

Objectives and Activities

HOPE worldwide currently works in 3 main areas

- Homeless Services (Two Step) helps those who are homeless and those at risk of being made homeless to access accommodation – mostly in the private rented sector.
- Recovery Services (ODAAT - 'One Day at a Time') helps men suffering from drug or alcohol addiction to move from chaos to constructive living through a combination of counselling, therapy and peer support. This programme also provides housing both to those in the programme and some of those who have graduated from it.
- International Development raises funds for partner charities in other countries, especially in the developing world. These funds may come from individuals, trusts and foundations or corporations and are usually for specific programmes in the recipient countries.

HOPE worldwide depends on the effort of a large number of volunteers. These volunteers raise money to support our work and also work within our programmes and those of our partner organisations overseas. We encourage our supporters to volunteer for other charities in the UK too.

We are currently working towards the following Strategic Objectives agreed in 2016:

- **Help people more;**
- **Inspire, involve and influence partners and supporters;**
- **Generate sustainable income;**
- **Develop infrastructure and capability.**

Trustees' Report

Public Benefit

The Trustees have complied with the duty set out in section 17 of the Charities Act 2011 to have due regard to public benefit guidance published by the Commission, particularly **Public benefit: running a charity (PB2)**. All trustees give their time voluntarily and receive no benefit from the Charity. In 2019/20, as in 2018/19, trustees also chose to pay their own travel costs rather than make a claim from the Charity, even though they would be entitled to do so.

The main focus of our work in the UK is currently London, where our core programmes operate. We have teams of volunteers from supporting churches that fundraise for the Charity in a number of cities around the UK including Belfast, Birmingham, Bristol, Cambridge, Edinburgh, Glasgow, Leeds, Leicester, London, Manchester and Reading.

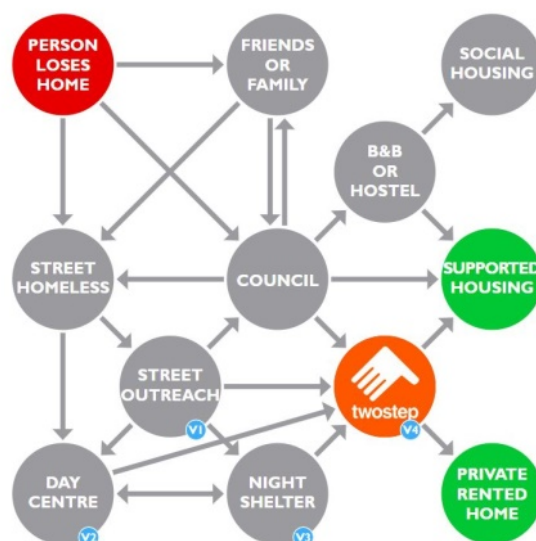
Outside the UK we support work to help those in need in Zambia, Nepal, India, Bangladesh and Afghanistan. We do this by funding programmes which are managed by partner organisations in those countries. We also provide support and advice to these organisations and promote and organise trips by volunteers.

Achievements and Performance

Homeless Services (Two Step)

Description of Programme

The Two Step programme provides a specialised housing service for single homeless people in London. We work in partnership with night shelters, day centres, councils and other charities that refer people to the programme who are homeless or threatened with homelessness. Staff and volunteers strive to treat each person using the service with respect, empathy and compassion. We evaluate the needs of those referred to help them access appropriate accommodation. This is usually in the private rented sector (PRS) and funded through the benefit system.



Over the 28 years Two Step has been operating we have built up a large network of accommodation providers. This typically allows us to help 20-25 people a month find a new home.

Trustees' Report

Housing Results

Referral Partnership	Housing Target 2019/20	Referrals received	Housed	Comment
North London Housing Partnership (NLHP) Staging Post	108	496	73	The PRS Access scheme performed particularly well. We received additional funding to take referrals of working people and 35 of those housed were working. Total deposit and rent in advance paid was £26,778.
NLHP PRS Access	150	562	142	
No First Night Out (NFNO)	12	35	14	A relatively high proportion of those referred were housed. This is partly due to the more focussed casework and collaboration on this smaller project.
Charity Housing Service (LHF)	50	169	30	These figures were comparable to previous years. A lot of the referrals were from West London where accommodation is harder to source. This is part of the reason for the relatively low proportion of people housed.
Other	n/a	50	20	Includes referral partnerships with East London Housing Partnership, Housing Justice and individual providers
Totals	320	1262	279	

What we planned to do in 19/20	What we did in 19/20
Continue to deliver an effective service to clients referred by existing local authority projects and secure funding for the next financial year.	Funding was secured for all projects to continue into 2020/21
Build new referral relationships with night shelters to enhance the service which is funded by the London Housing Foundation.	New referral partnerships were started with GrowTH, Providence Row, BEAM, London City Mission, Greenwich Winter Night Shelter.
By working with Night shelters we help the Charity's supporters become more personally involved with helping those who are homeless.	Supporters volunteered with the following night shelters: Waltham Forest, FirmFoundation and Together in Barnet.

Trustees' Report

What we planned to do in 19/20	What we did in 19/20
Commission and introduce new Client Management System – INFORM together with online referral system for all NLHP referrals.	All NLHP referrals were processed using INFORM from September 2019 onwards. This led to a significant reduction in paperwork and data entry since referrals now appear in the case management system rather than being emailed.
Do more to help those we house to move on with their lives by having some of those we have helped to house working as volunteers in tenancy sustainment and advice roles. Support those with 'lived experience' of homelessness to support others who have recently been housed to move on with their lives through volunteering, working or in other ways.	<p>Two former clients volunteered with us and called those housed to encourage them to pursue volunteering and work opportunities.</p> <p>We learned that those suitable for long-term volunteering are also likely to find work and no longer be able to volunteer.</p>
Use £5,000 of funding by London Housing Foundation towards the cost of deposits and rent in advance to help those we housed who find employment to move on to more affordable accommodation in 2019-20.	Advised those housed about the fund. The fund was used to help two people who were working to find private rented accommodation. Others were in the process of finding accommodation when they lost their employment due to COVID-19.

Trustees' Report

Stories from our Homeless Services (name and personal details changed to protect identity)

Access to PRS: Rafael was referred to us after having been forced to leave his family's home due to domestic disputes and violence from his family. He was placed in temporary accommodation by a North London Council and his family couldn't know of his whereabouts.

When we met with him, it was clear that he was suffering some trauma. He also had a speech impediment. This, coupled with the fact that what would be his main support system was unavailable to him, made him more vulnerable and in need of extra support.

He initially wanted something better than what was available based on his income level and so his case was closed. However, he approached our service again after he was evicted from his temporary accommodation and started rough sleeping. During this time, he had his phone and bankcard stolen.

Two of our staff team worked closely with him and found a very compassionate landlord who offered him a studio and even bought him bed linen. The staff kept up with him after he moved in and helped Rafael liaise with the landlord when he fell behind with his rent due to problems with his wages being paid.

London Housing Foundation:

Jemima was referred end of January by a Winter Night Shelter. She was very stressed and anxious about staying in the night shelter as a young woman. She was in care from a young age and is a strong character however she felt quite vulnerable. We were able to house her in a hostel around a month after she was referred. We successfully applied for a grant to cover the cost of the rent in advance/ key deposit and an Argos order to help her to settle in as she had no belongings. She was very happy and wrote, "Thanks a lot. I really am grateful. You have helped me more than you know!"

Stefan was referred to HOPE *worldwide* in January by a day centre. He was staying in an emergency hostel after becoming street homeless in August 2019 due to job loss. Stefan attended tenancy training less than a week after his initial assessment and was given details for a studio flat viewing on the same day. He picked up the keys the following week and was very happy as the location of the flat was perfect for him and enabled him to stay connected to his community networks. All he had was a small backpack of belongings, so we were able to apply for a grant to pay for an Argos order of the essential items required to help him settle into his new flat.

Staging Post:

Some foreign nationals who come to the UK to find work are not successful and end up sleeping rough. The shame of their failure is often so powerful that they would rather stay on the street than go home to face their friends and family.

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Piotr is a Polish national who came to the UK to find work following a family break up and subsequent mental ill health. Unfortunately, things didn't work out for him and he ended up unemployed and sleeping rough/sofa surfing.

Before being referred to HOPE *worldwide* he became depressed and developed a substance abuse problem. During this time Piotr's attempt to find work were no longer realistic due to his situation. Piotr was surviving from handouts from friends as he still hadn't claimed benefits, but he was still adamant that he would find work and refused the thought of moving back to Poland.

In July 2019, Piotr was referred to HOPE *worldwide* from a North London council. He had been working on being clean and was engaging with charities to help him with his substance misuse. Following his assessment with HOPE *worldwide*, Piotr was accepted and placed into the staging post temporary accommodation. During his stay at Staging Post he was a very helpful around the property and would take care of the Staging post garden since he was a gardener by profession.

We managed to help find a privately rented flat in the borough of Barnet so that he could move on with his life.

How volunteers were involved in our work

Volunteers played an important part in helping us assist those who are homeless people into long-term accommodation. They worked at reception welcoming people with a smile and an offer of a cup of tea, while other volunteers also assist with administration and data entry. Every year we also welcome students on gap years or during the summer holidays.

We consistently have placement students from Brunel University who assist with the client assessment process. Two Step also recruits volunteers with lived experience of homelessness to provide support for our clients and to give the volunteers work experience. This experience is useful to them when applying for jobs.

In addition to recruiting volunteers to help in Two Step, we have also actively promoted volunteering opportunities with cold weather shelters.

Impact of COVID-19:

Staff and volunteers

Our office was closed to clients in the run up to Lockdown and we transitioned to homeworking by making sure that all staff had access to encrypted laptops and suitable equipment including wireless keyboards and laptop stands where requested. Unfortunately, we were not able to offer opportunities to volunteer since the office was closed.

Risks

Homeless referrals to HOPE *worldwide* are reliant on a small number of organisations. To mitigate against this risk, HOPE *worldwide* is continually seeking to grow the number of partners we collaborate with and to expand the services we offer.

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What we plan to do next year (20/21)

Helping people more: We will continue to work with TIBCO and other partners on the 'One Step Forward' initiative. This will lead to HOPE *worldwide* and partners being more able to help those who want to access education, training and employment opportunities. We will also seek to build more referral partnerships where we can build on our recent experience helping people who are working to find suitable and affordable accommodation.

Generate sustainable income: We are planning to be able to deliver Tenancy training remotely using a combination of one-to-one conversation and Youtube videos. We were awarded a contract to deliver this training for 2020/21 so will explore whether other referrers would be willing to pay for this training.

We will continue to work closely with the training provider that lets out our training room and prepare it for use when the UK lockdown ends.

We will explore funding opportunities for our existing services and consider starting new projects with new and existing funders.

Develop capacity and infrastructure: We intend to move all projects to the INFORM case management system operated by Homeless Link. This will aid reporting and streamline our operations.

Inspire, involve and influence partners and supporters: The 'One Step Forward' partnership with TIBCO could provide a good opportunity for our supporters to involve their employers and friends in using their resources to help those facing homelessness.

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Recovery Services (One Day at a Time - ODAAT)

Description of Programme

ODAAT is quasi-residential men only, abstinence based, drug and alcohol rehabilitation programme and is based on peer support. We are based in south London and we help men from 18 upwards to have the time and safe space to stop their risky routines and instead, spend time working on themselves to enable lasting recovery.

Our daytime activities are based at St. Mark's Church at the Oval and our recovery houses are in Lambeth, Merton and Wandsworth. We provide a range of support and therapies to aid long-term recovery. The first and second stages each last 12 weeks, there is then the option of third stage supported housing either provided by ODAAT or other organisations with which we work. We do not have 24/7 staff at the houses, and it is this that makes us quasi-residential. We do have experienced volunteers who live close by that can be there within a very short period of time and we also have staff on-call.

We use a holistic approach to treatment which includes psychotherapy, group therapy, one to one counselling, life skills and education workshops as well as leisure activities, housing related support including help with eventual resettlement.

Our programme is based on peer support. When someone starts the programmes, they have support from a buddy who has been on the programme for a longer period. The new starter does not travel anywhere outside without being accompanied, they do not have their phone or a key to the house. This helps us keep them safe from negative outside influences but empowers them compared to other types of recovery programmes where they are locked down for a period. It also strengthens the peer relationships which are key throughout the programme. We also ensure that we have independent, on-going risk assessments of each person to help us to know when to vary the degree of support.

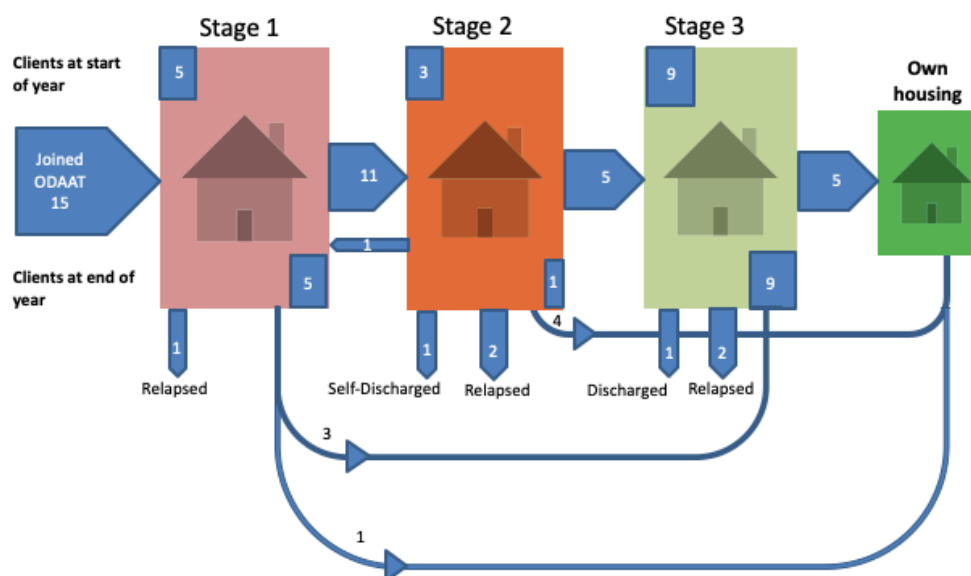
We accept self and agency referrals, such as from local authority substance misuse teams, as well as from probation and/or courts. As we do not provide detoxification, clients need to be drug and alcohol free before admission. The programme is regulated by the Care Quality Commission (CQC).

Results

Recovery from addiction is not a one-time event. It is an on-going process. So, assessing the impact of the programme on the lives of the clients cannot be done solely by looking at the numbers who complete the programme. Looking back at 2019/20, shows that we started with 17 people and had 15 join the programme with 12 successfully complete the first two stages. The table below shows the different client journeys of all 32 men during the year. Some of the men have been through the same stages, and these men are grouped. This graphic below also provides an overview but doesn't show the graduations.

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ODAAT Progression



The other measure of the success of treatment services is the proportion of those graduating who remain in recovery several years later. It has been shown that the longer someone remains free from addiction, the greater the likelihood of them not returning to these harmful behaviours. On this measure ODAAT is a successful programme. The table below shows the proportion of graduates who are clean at 23/9/20.

Year	2016-17	2017-18	2018-19	2019-20	Overall
Graduates	10	7	7	12	36
Still Clean	4	5	6	8	23
%	40%	71%	86%	67%	64%

NDTMS TOP data for 2018-19: On average, 36% are abstinent after 6 months of treatment.

What we planned to do in 19/20	What we did in 19/20	Percentage of Goal
For 12 men to graduate from the 24 week program	We saw 12 graduations	100%
An average occupancy of 17.5 men throughout the year	We achieved an average of 16.6 men during the period.	95%
To have an average of 2.5 local authority funded clients throughout the year	We had an average of 5.1 funded clients during the year	204%

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Stories from our graduates

Ahsene

I started taking marijuana when I was 20 years old and I got addicted straight away. I started using weekly and within a month I started smoking it every day. I was a student and working at the same time and it wasn't that expensive, £5 would last a couple days. It began to affect my studying and instead of studying full time for my electronic engineering, I decided to do the course part time. Eventually I graduated from the course in six years instead of three as I had originally intended.

I started working full time and also began to have a few drinks, but this too became more of a habit and over the next five years I was having four to five beers after work. My marijuana habit began to reduce over this period. However, my drinking escalated to 8 cans per day over the next couple of years whilst still being able to work during the day. About this time I switched to vodka drinking up to three quarters of a bottle per day. This then transferred to drinking whiskey and that increased to one bottle per day. At this point, my work began to suffer, and I was now drinking in the morning and working, just enough to pay for my next bottle. I was 43.

My health was deteriorating, and I was in lots of pain. This is what led me to go to my GP and after a blood test they realised I needed immediate intervention. It was recommended that I join a local counselling group which I attended for one hour per week. I was still drinking during this time but was promised to be admitted to detox. This took six months and my health continued to deteriorate during the time. I went to detox for 10 days and they said that I had to go into a rehab straight after, but I refused and went back to my normal life, but without drinking. I remained sober for two years.

I then split up with my girlfriend with whom I had bought a house and unfortunately, she took most of the money and left the country and I was now homeless. The money ran out within a few weeks and I found myself living in Walthamstow cemetery. I went to the GP again to get medication, but he said if you don't stop drinking, you will be dead in six months. Again, he referred me to group therapy and I decided to attend one in Victoria and my drinking continued. I was made many promises that I would be sent to rehab before Christmas 2019.

I got angry about the lack progress in getting into rehab and I made a passionate complaint to the group therapist, which was escalated to his manager, which then led to me being told that there was a space available at a rehab called ODAAT. I was told that I would need to go into a detox before this, but I refused as I didn't believe that it would happen, as I had been let down so many times before. Therefore, I told them that I would self-detox. They warned me that this was very risky and if I insisted, they would need me to sign some documents to take responsibility. I did self-detox and was admitted to ODAAT on the 20th November 2019, at 48 years old.

ODAAT has helped me to understand the psychology of addiction and this has helped me to prevent relapse. "It was like doing a university course." ODAAT has also helped me to avoid situations where I could relapse by having the strength to say no.

I am now in contact with my son and I am helping him to go through university. I am living in one of ODAAT's supported houses and I feel safe. I have a home to live in with other men who are in recovery and we are supporting each other to stay clean.

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Thank you ODAAT without your help, I'd probably be dead by now.

Graeme

I started drinking whiskey at about 14, but this was just out of curiosity as it was available at home. It wasn't until my job as a senior computer analyst started getting more pressurised that I began to try to alleviate the stress by drinking alcohol.

My job dealt with large computer systems and this was essentially 24/7 due to the potentially serious consequences if there were any major issues that were not dealt with straight away. For example, we had a systems upgrade which had errors, which meant that every night for a month I had to go into the office from 2am to 5am to sort out the errors. Then I was expected to get to work for 9am later that day put in a full working day. My way of dealing with this at the time was to drink beer and vodka. I was consuming about 6 cans of beer and half a bottle of vodka.

The situation at work got increasingly more difficult. I was put under intense pressure to accept a promotion which would have meant more management and less hands-on IT. I turned the promotion down four times. This didn't go down well, it seemed to me that they wanted me to resign. At this point, I had been with the company for over 20 years. I endured the pressure for another 8 years before I was made redundant. Needless to say, I was drinking more and more to try to cope with the situation. By the end of my time with the company I was drinking about 8 cans of beer and one and a half bottles of vodka per day.

It was April 2018 and I decided to give myself a break from working. After about eight months, my money started to run out I was sofa surfing. About this time, I had an appointment with my GP scheduled for the morning. So, I decided not to drink until the afternoon, but the appointment was rescheduled for the afternoon and as a result of not drinking all day by the time I attended I was beginning to experience withdrawal symptoms. The GP saw this and immediately sent me to hospital.

At about 1am I was seen by the doctor. In a very kind way he said to me, "You may be drinking a little too much, do you want some help?" At this point I realised, I had had enough of alcohol and alcohol had had enough of me. I was then sent to the Westminster alcohol abuse team. They told me it would take quite some time to get into a detox, so I decided to do a self-detox by progressively reducing my intake of alcohol over a period of 2 months ending up with drinking about a quarter bottle per day. I maintained this for another month until a space became available at ODAAT.

It wasn't easy at first going into ODAAT. I had to overcome the natural reticence to not open up about myself, especially in front of other men. However, as I got to know the others on the programme it became easier to tell my story. What really helped was sitting in our group therapy sessions and hearing other men's life stories and then the empathic reaction of the others in the group. This reassured me that it was ok to share my story with them.

Now I have finished the formal six months in the ODAAT programme and am living in one of their supported houses. As I reflect on what I have really learnt, so far, I realise that in my job I felt that I

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was being treated as someone who was replaceable and of little value and I started to believe this. Now, with the help of ODAAT, I realise that I am valuable, and it's not got anything to do with my work.

The time that I am spending in ODAAT's supported house is enabling me to keep focusing on my wellbeing, but also to have the space to update my skills with the view to going back to work for an organisation or to start my own business.

ODAAT has given me the opportunity to look back at my past life and provided the resources not to go back there.

George's story

Most of my life I had a casual relationship with alcohol and drugs and wasn't dependent upon them. Until about 10 years ago in my 40's alcohol began to have a more significant impact on my life. In the early stages of my continued addiction I was still able to work in my career in the music industry. Alcohol at this point for me was a social pleasure, drinking about a bottle of wine per day.

This progressed to using between 4 to 5 bottles of wine per day at its peak. I couldn't start the day without a drink and lost my ability to live a normal life both mentally and physically. My life spiralled downward and I became powerless with absolutely no control over my addiction. I had become alcohol dependent.



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Five years into my increasing alcohol consumption, I became seriously ill with diverticulitis, and wasn't able to work. I had numerous operations over a period of four years to cure this illness. It was during this period I became lonely and suffered depression, leading to self-harming and being hospitalised and living in blackout. Alcohol became my friend and promised to look after me, but it lied to me and was now seriously ill because of this as well.

I realised that I now needed help to deal with addiction and I sought medical advice. This led to a number of basic treatment programmes each with their own short-term successes, but no long-lasting change. Realizing that the previous treatments had failed, I was told that in severe cases such as mine, residential rehab was the only option. I was sent to a detox and admitted to ODAAT.

It was initially daunting to enter and I was nervous and anxious but I came into the program determined that I had to go through this. ODAAT took me through the whole process of addiction right from its origins to consequences of relapsing and how to prevent ever returning to the powerless alcoholic that I had become.

Not only did ODAAT teach me about addiction through psychoanalysis, psychoeducation in therapy groups, it also taught me to rediscover, understand and love myself again. Slowly and surely, I was beginning to see hope and potential that I was a person again and had a life worth living.

I graduated from the program after about 7 months and now, gone is the desire to ever have a drink again. It, like my brain has been rewired, it's quite unbelievable.

I now have my life back and a life that I never thought possible again. Today I now have a choice. The ODAAT program has not only changed my life but changed my life forever.

Volunteers

Volunteers are an integral part of our programme. During the year, we had 4 of our graduates acting as volunteer support workers and 3 of these also helped us provide out of hours cover during evenings and weekends. Another volunteer cooks for everyone in the programme once per week.

We also had the help of 2 trainee counsellors who are getting the experience hours required by the British Association for Counselling and Psychotherapy (BACP) as well as one qualified counsellor who trained with us, who is giving back. As a result of being with us, both trainees completed their qualifications.

What we plan to do next year (20/21)

We saw a significant increase in the proportion of people who completed stage 1 and 2, up from 28% last year to 80% this year of those who entered the programme. Our goal for next year is to maintain this.

We want to increase the budgeted number of funded clients we have from an average of 2.5 to 4.6 at any one time. This will require us to continue to strengthen the relationships with London Boroughs and ensure that we are on their approved provider lists. We will continue to provide help

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to people who are unable to access funding from the Boroughs, perhaps because they have been funded for treatment previously and have relapsed.

We will strengthen and develop our connections with the providers of education, training and employment (ETE), so that we can provide our graduates with a wider range and clearer pathway of options for improving their long-term prospects for success once they leave the programme.

COVID-19

Despite government lockdown restrictions, the programme has been operating confidently and complying with government guidance. Throughout, the ODAAT team continue to work energetically and vigilantly to support our clients. There were no new entrants to the programme up until mid-August 2020, however since reopening, we have had three new admissions.

Operationally, the main changes have been moving from a central office hub to distributed home working. This applies to everyone, staff, volunteers and clients. Each client house is an independent household and there has been no mixing of residents across any houses. We have also reduced volunteer face to face client contact from volunteers and almost all support work and one to one counselling is provided remotely using electronic means.

Trustees' Report

International Development

Description of Programme

HOPE worldwide in the UK is a member of the HOPE worldwide Global Network that * consists of about 65 organisations that have a similar background and charitable objectives to us and which work in different countries around the World. This year our International Development programme supported the work that these organisations do in their respective countries by providing fundraising, volunteers and expertise.

- Fundraising** We raise money to fund all or part of specific programmes in these countries. This funding comes from corporates, individual donors and foundations.
- Expertise** We support them with advice from UK based volunteers. This ranges from support on governance issues, training for teachers, help with podiatry work at the Village of Hope, project management or other areas where we are able to meet a need.
- Volunteers** We promote HOPE worldwide Global Volunteer Corps ("HVCs") amongst our supporters.

Results in 2019/20

In 2019-20 we supported the following countries and areas of work.

Country	Area of Work	Amount
Zambia	Early Childhood Development. Support for orphans, vulnerable children and young adults. Parent Support Groups.	£40,338
Nepal	School, Vocational Training Centre, Graduate funding scheme, support for Chhaimale Village Project.	£17,303
India	Schools, Vocational Training Centres, Orphanage and Village for those suffering from leprosy.	£72,032
Bangladesh	Schools, Vocational Training Centres and Women's Empowerment Programmes	£93,772
Afghanistan	Vocational Training Centre	£10,723
Australasia	Children with Diabetes	£1,093
Bahamas	Hurricane Dorian Relief	£2,156
Cambodia	Hospitals	£1,387
Zimbabwe	Early Childhood Development, Women's Economic Empowerment, Parental Support Groups.	£11,359
Total		£250,163

More detail is given in Note 5 of the Accounts

Volunteers from the UK served on a number of different HOPE Volunteer Corps this year and the volunteer service trip to Zambia was particularly well attended.

Trustees' Report

The results of our work are not just the amount we raised but also the number of people who were helped by what was given and by the volunteers who went on the HOPE Volunteer Corps. More details of this are given below.

What we planned to do in 19/20	What we did in 19/20
Zambia	
Support the Kupasa Mwana (Give to a Child), ECD programme.	We continued to support 36 orphans and vulnerable children through preschool bursaries on Kupasa Mwana. In addition, we stepped in to meet a shortfall that enabled HOPE <i>worldwide</i> Zambia to keep their programmes running. This included four salaries for each of the assistant site staff at the four community centres, office rent, audit costs and cost of Google drive licenses.
Support a Hope Volunteer Corps (HVC) in the summer of 2019	We sent 10 volunteers to Zambia in the summer of 2019 and they helped at the four community centres run by HOPE <i>worldwide</i> Zambia
Nepal	
Fully fund the Asha Vidhyashram School in Kathmandu	School was fully funded and 105 children educated 8 teachers given teacher training support from a UK volunteer teacher trainer and play therapy training by a UK volunteer counsellor. We also supported 109 students at the vocational training centre next to the school where computer skills and English language skills are taught.
Support a Secondary School scholarship programme	18 students benefited from the programme. Support paid for tuition, extra curriculum activities, uniform and medical care.
Support for new accounting system	Remote support for QuickBooks accounting system provided by a UK volunteer.

Trustees' Report

What we planned to do in 19/20	What we did in 19/20
Provide Project Management support to open the new Chhaimale Village Programme	Advice and support for the social enterprise programme at Chhaimale Village. The microfinance programme and the sweet factory became fully functional during this year and money generated from these are sustaining the rest of the Chhaimale Village Programme. 24 children are enrolled at the Chhaimale Vocational Training Centre providing computer skills and English Language skills.
Support a specialised medical volunteer corps in the summer of 2019.	368 people were given free dental care and general health check-ups including gynaecological advice.
India	
Provide funding to meet any shortfall in funding for the Village of HOPE (a village for those suffering from leprosy in New Delhi) and support volunteer visits.	Funding by The Sevenhill Group. Funding by The Thames Valley Church of Christ. Fundraising by the Theale Wellbeing Clinic, Berkshire. 250 leprosy patients regularly (in some cases daily) receive wound care and bandaging. 517 students trained in sewing, basic computing, tally accounting, paramedical training and training in retail skills. 4 UK podiatrists and two other volunteers who supported the podiatrists visited during the year.
Maintain funding for Bhuj School	Gatehouse Green Learning Trust continued to fund the Bhuj School
Maintain funding for Indian programmes from International Church of Christ congregations and individual donors	Funding continued for The Asharan Orphanage, The Sponsor a Child Programme, The Tannery Road School, Bangalore and the Vocational Training Centre in New Delhi. In addition to what was planned funding was provided for the Pudupattinam School in Tamil Nadu.
Bangladesh	
Fully fund 2 Schools and 2 Vocational Training Centres (VTC) <ul style="list-style-type: none"> The George School, and Vocational Training Centre, Ashuila, Dhaka The Pepkor Europe School of HOPE + VTC, Dhaka 	Funding obtained from Corporate Donors Asda funding from the UK and Pepkor funding in country. 400 children educated at the 2 schools 925 adults provided with training. The UK also provided monitoring support and advice to HOPE worldwide Bangladesh.

Trustees' Report

What we planned to do in 19/20	What we did in 19/20
Afghanistan	
Fund the HOPE Community Centre in Kabul	Provided computer skills and English language courses for 180 youths.

We also planned to raise funds through employing a part time fundraiser. Sharon Clark is now employed by us and has helped with training in monitoring and evaluation as well as grant-writing.

Additional needs met

In addition to what we planned to do we were able to support a few additional foreign programmes. We were able to respond to the hurricane that hit the Bahamas in September 2019 by providing disaster relief. We also responded to a request from HOPE *worldwide* Zimbabwe for support for their Early Childhood Development programme and we plan to use this money to help this programme in 2020/21.

Stories from our Beneficiaries

With such a wide range of programmes supported and thousands of people helped it is difficult to choose stories to illustrate the impact of the work we do. Here are just two.

Afghanistan

HOPE *worldwide* Afghanistan runs a skills training centre at Deh Dana area, south of Kabul. They train under privileged youths in English language communication and computers. This area has a migrant population from the provinces and refugees from other countries. Many of the inhabitants are daily wage workers. The centre has five full time staff and two volunteer teachers.

Abdul comes from a humble family in Wardak Province. His father supports his family of nine members by making a living as a farmer. Abdul has witnessed his family's hardship and always hoped to find a way out of their daily financial struggle. With a hope for a better life, he persuaded his father to allow him to go to Kabul. He wanted to continue his higher studies in English literature at Kabul University with the dream of becoming a lecturer one day. Unable to afford additional training Abdul came to the HOPE Community Centre to take computer skills and English communication classes. He was very grateful to receive this free training. He completed both courses. Abdul is now employed at a local commercial English training centre. He is grateful that he received help at the right time and his earnings have helped him to cover not only his university expenses but he is also able to send some money home to help his family.

Trustees' Report

**Nepal**

Yuvraj (not his real name) is five years old. His family are from the remote and underdeveloped district of Humla, Tajakot. In 2018 they moved to Kathmandu in search of a better standard of living. His father is a hard-working man, but his work as a labourer does not provide him with enough money to support his family properly. As a result of their hardship and financial instability Yuvraj's mother took her own life and Yuvraj and his sibling were left without a mother.

In the academic year 2019-20, Yuvraj was able to enrol in the HOPE *worldwide* (Asha Vidhyashram) School. The school provides free education, a midday meal as well as free uniform, sports kit and books for the poorest children in Kathmandu.

Initially Yuvraj was unable to understand what was happening around him as he could only speak a few simple words and was too scared to ask any questions. But gradually his confidence grew. He has now learned the alphabet, how to read and write simple words and understands the days of the week and the months of the year. Yuvraj has started enjoying the classes and is now very eager to learn. His father is very encouraged by his progress at the school.



Trustees' Report

Plans for 2020/21

In 2020/21 we intend to increase our capacity to raise funds from foundations, grants and corporates by training members of staff in monitoring and evaluation. In terms of our plans for the countries we support these are as follows.

Zimbabwe:

We will support the Early Childhood Development programme in Zimbabwe.

Zambia

We plan to continue to fund the Kupasa Mwana programme and to use the money raised in March 2020 to support staff at the four community centres where HOPE *worldwide* Zambia operate.

Nepal

We will continue to fund the Asha Vidhyashram School and to source partial funding for the Vocational Training Centre and School Scholarship programme. We will continue to provide advice and support for the social enterprise programme at Chhaimale Village

India

We will provide funding for the Village of HOPE and if COVID-19 travel restrictions allow we will send podiatrists to volunteer. We plan to fund and advise on the implementation of a patient record database for the bandaging unit.

We will continue to seek funding from churches and individuals for the Asharan Orphanage, the Tannery Road School, the Bhuj School and the Life for a Child Programme.

Bangladesh

We will source corporate funding for the 2 schools and 2 vocational training centres.

Afghanistan:

We will continue to fund the Community Centre in Afghanistan and will also seek other funders to support this work.

COVID-19 Relief:

As a result of the COVID-19 pandemic we have become aware of new needs amongst our existing beneficiaries and their families. We will provide aid to buy essential food items that they are lacking as a result of not being able to work during lockdown.

Trustees' Report

Plans for the Future

The plans for the future for our 3 main programme areas are outlined above.

With the new CEO Michael Farrell and new Chairman Iain Williams in place 2020-2021 will be the time to review and update the existing Strategy to agree the impact measures and agree how to increase them.

In addition to enhancing the plans for the 3 main areas of our work the Trustees want the Charity to engage more people in charitable service. This may be within the current programmes of the charity, by developing new programmes or by linking with other charities in the UK or overseas.

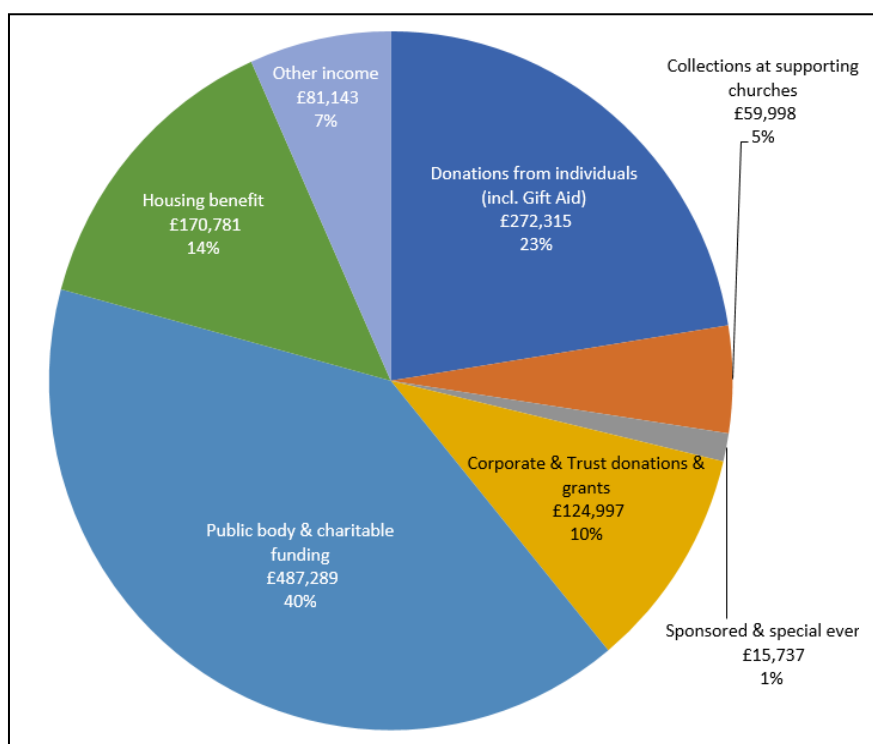
Financial Review

Sources of Funds

Our funds come from a variety of sources. We receive funding from public bodies such as Local Government grants or from programmes funded by Central Government and other Charities. These funds go towards our Homeless Services (Two Step) and Recovery Services (ODAAT) programmes. ODAAT also receives Housing Benefit that helps fund our Stage 1-3 Recovery Houses. Together this makes up 54% of our total income.

Corporate donations and funding from trusts makes up an additional 10% of our funding. This includes London Housing Foundation who gave a £20k (£30k 2018-19) grant to support part of our Homeless Services work. Much of the remainder goes to our International Programmes. We would like to give special thanks to the companies and organisations that support this work. These include George, the clothing arm of Asda, which continues to fund the largest of the HOPE worldwide schools in Bangladesh under a 3-year agreement and Sevenhill. At time of writing, ASDA have signed a new three-year agreement covering the period 2020-2023.

Donations from individuals, including the associated Gift Aid, together with collections at services of our supporting churches and sponsored and special events make up 30% of our income. Much of



Trustees' Report

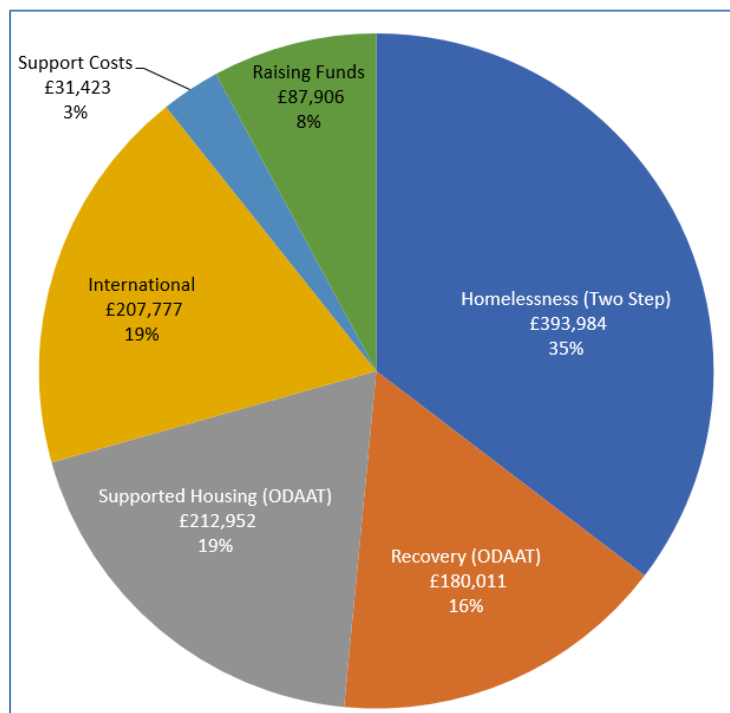
this is unrestricted, which allows us to be flexible in how we use it to meet the needs of beneficiaries. We are grateful for the support given by the many individuals who contribute to this.

Uses of funds

89% of our total income is spent on services to beneficiaries.

Of this, Recovery Services (ODAAT) represents 35% (34% 2018-19) of our expenditure followed by Homeless Services at 35% (29% 2018-19) and then International at 19% (24% 2018-19). The bulk of our expenditure on International programmes goes on grants to partner organisation overseas.

The remaining 11% (12% 2018-19) of our income is spent on fundraising and support costs, including the overall management of the Charity.



Reserves

The Charity's Reserves policy is intended to balance between the need to protect its charitable activities and the desire to allow most of the funds raised to be used to support our beneficiaries. As we work in three different areas this protection notionally requires different levels of reserves for the different programmes.

- ODAAT needs to be able to guarantee to fulfil its minimum 6 month commitment to addicts who are already in recovery. This is especially important because sudden unexpected changes in the situation can often cause a vulnerable person to relapse.
- Two Step may need to work with an individual for a period of up to 3 months before they can be housed, and to have them get part way through the process and then find that assistance is no longer available would be very disruptive.
- The International Programmes we support are often connected with education and training and the courses which are being supported last up to 12 months.

The Policy set by the Trustees aims to even out these differing needs, stating that our unrestricted funds should be 50% of the highest annual expenditure within the last 3 years, including the carrying amount of functional assets, mainly the ODAAT Stage 1 and Stage 2 houses. These are

Trustees' Report

included in the figure because the Trustees consider that value can be released during the 6 month period.

The table below shows the expenditure and resulting target funds level under this Policy as well as the corresponding free reserves figure, excluding the value of the functional assets.

	2019-20	2018-19
Expenditure this year	£1,114,053	£1,057,953
Expenditure, max. of past 3 years	£1,114,053	£1,105,881
Unrestricted funds	£574,706	£492,496
Months of expenditure in unrestricted funds	6.2	5.6
Free reserves		
(Unrestricted funds less unencumbered fixed assets)	£402,556	£335,933
Months of expenditure in free reserves	4.3	3.8

Whilst the level of unrestricted funds remains slightly below the target level, the Trustees consider that we have sufficient available funds. Our free reserves represent 4.3 months of expenditure. The Board will continue to review the Reserves Policy during 2020/21 to ensure that we continue to maintain a desirable balance.

Fundraising Practices

The Charity undertakes fundraising activity to its supporters via appeals made directly via email marketing and via announcements and presentations at services of its supporting churches. It also benefits from fundraising events organised by its staff and supporters.

We are registered with the Fundraising Regulator and adhere to the standards of the Fundraising Code. As far as we are aware, we have complied with the Code during the year. We have a complaints policy in place to deal with any issues that may arise. No complaints have been received about fundraising activity in the year.

We employ a part-time fundraiser focussed on making grant applications to support programmes overseas. We did not employ any third party fundraising organisations.

Risk Management

The Charity reviews its risk register at least quarterly, and where possible systems, policies and procedures have been established to mitigate the risks. The principal risks identified are currently sustainability of income, suitable financial controls, appropriate staffing and the safety of staff, volunteers and beneficiaries. A summary of these risks and the key mitigations is given below:

Trustees' Report

Sustainability of Income

A proportion of the charity's funding comes from local authority funding and this is vulnerable to decisions beyond our control and influence. All the Senior Management team are tasked with seeking alternative funding sources and developing funding strategies for their areas. A part time fundraiser assists this work.

Suitable Financial Controls

Monthly management accounts are prepared so that each programme can track their spending and compare with their budgets and plans. This reporting cycle is supported by a full reconciliation and review process. We have a process requiring 2 signatures for all payments other than petty cash. Financial control processes are reviewed annually to ensure their robustness.

Appropriate Staffing

We seek to ensure that we have succession plans in place for key staff members and that we have up to date job descriptions for their roles to allow recruitment to proceed quickly if needed. A number of senior staff members have 3 month notice periods to reduce the risk of significant gaps. In addition, HOPE is committed to collaborating with other organisations such as Investor in People to support and manage our greatest asset, our people.

Safety of Staff, Volunteers and Beneficiaries

All staff and volunteers who work with beneficiaries are screened, which includes a police check, and they are provided with training for their roles. The Charity has achieved the Gold Standard under the Investor in People Scheme (IIP). ODAAT is regulated by the Care Quality Commission (CQC) and has been successfully audited by them. The Charity has designated Health & Safety officers and a designated Safeguarding Officer.

The Trustees are conscious that the programmes we fund overseas constitute an area of risk for the Charity, even though we are not running these programmes directly. We work with our partner charities to ensure that their safeguarding and whistleblowing policies are suitable and robust. We are currently working with our partners and other members of the HOPE *worldwide* Global Network to improve these policies further. This work takes into account the "Safeguarding for External Partners" Standards produced by DFID.

COVID-19

COVID-19 at the time of writing is an ongoing challenge for all our programs and each program report has touched upon its impact. The following is a summary of those impacts.

Homeless Services (Two Step): Our office was closed to clients in the run up to Lockdown and we transitioned to homeworking by making sure that all staff had access to encrypted laptops and suitable equipment including wireless keyboards and laptop stands where requested.

Trustees' Report

There is the risk of referral numbers dropping so that services are no longer viable because referrers are using other providers due to the change in circumstances. To mitigate against this risk, we are collaborating with partners so that we can adapt to their needs.

Recovery Services (ODAAT): Despite government lockdown restrictions, the programme has been operating confidently and complying with government guidance. Throughout, the ODAAT team continue to work energetically and vigilantly to support our clients.

Operationally, the main changes have been moving from a central office hub to distributed home working. This applies to everyone, staff, volunteers and clients. Each client house is an independent household and there has been no mixing of residents across any houses. We have also reduced volunteer face to face client contact from volunteers and almost all support work and one to one counselling is provided remotely using electronic means.

International: As a result of the COVID-19 pandemic we have become aware of new needs amongst our existing beneficiaries and their families. We will provide aid to buy essential food items that they are lacking as a result of not being able to work during lockdown.

Trustees' Report

Structure, Governance and Management

Governing document

The full name of the Charity is HOPE *worldwide*, a company limited by guarantee. It was formed on 22nd October 1991. Its governing documents are the Memorandum and Articles of Association, which were amended by Special Resolution on 3rd March 1995. As a result of the registration as a company all of the Trustees are also Directors. In addition, they are members of the company with liability limited by guarantee to £1. There are no other members. None of the Directors had any other interest in the Charity. The Directors are also Trustees for the purposes of charity law. In this report they are referred to as Trustees.

Appointment of Trustees

The number of Trustees can vary between 3 and 20, but in order to keep a mix of skills whilst making the Board effective the number normally varies between 6 and 12. Skills gaps on the board are regularly reviewed and the Board seeks volunteers with appropriate skills and interests to fill these. The power to appoint Trustees rests with the existing Board. It is expected that all Trustees have demonstrated their interest through acting as volunteers with the Charity in some capacity before being considered for appointment.

The Trustees' skills and experience are broad and include business, public service, medical, voluntary sector and international development. Before joining the Board, all prospective new Trustees are interviewed by the existing Board and also attend Board meetings as observers. New Trustees are provided with an induction and training. The board currently consists of eight members.

Organisation

The Board met eight times between April 2019 and March 2020 to review reports from the Management Team and to discuss the direction and policies of the Charity. Trustees also visited the programmes. Day to day operational decisions were delegated to the Chief Executive who reported frequently to the Board and regularly met with the Chair.

Staff Remuneration Policy and Performance Management

HOPE *worldwide* is committed to ensuring that it pays its staff a fair and appropriate salary. This is to enable us to attract and retain people with the right skills and therefore have the greatest impact in delivering our objectives.

To manage this process, HOPE *worldwide* grades roles using the National Joint Council (NJC) process and then uses the NJC pay scales to establish a pay point for the role. The Charity then pays the employee within a range +/- 10% of this pay point, depending on performance and development within the role. This process is the responsibility of the Board of Trustees in cooperation with the Chief Executive. For the setting of pay for the Chief Executive the same process is followed to establish a pay point, but the decision is made wholly by the Board.

Trustees' Report

Staff and Volunteers

Staffing averaged 13.6 full-time equivalent (FTE) employees. Of these 7.7 FTE worked in Homeless Services and 4.0 FTE in Recovery Services. Over 400 people also provided an estimated 10,800 volunteer hours, the equivalent of 6 full-time employees. Without the commitment of these volunteers the Charity would not be able to accomplish its objectives.

The Charity is a supporter of the Living Wage Campaign and meets the Investors In People Gold Standard.

Related parties and cooperation with other organisations - UK

HOPE *worldwide* works operationally with many agencies, including: North London Housing Partnership, East London Housing Partnership, Family Mosaic, Crisis, No Second Night Out, No First Night Out, The Refugee Council, The Simon Community, Veterans Aid, West London Day Centre, CARIS Islington Churches Cold Weather Shelter (C4WS), City Roads Detox; as well as Local Authorities, Probation Services, Prisons, Drug Intervention Project (DIP) Teams, Substance Misuse Teams, Detox Units and others.

HOPE *worldwide* also maintains close links with the various church groups linked to the International Churches of Christ, which originally founded HOPE *worldwide*. These are ICC Missions, Thames Valley Churches of Christ and Avon Valley Churches of Christ. The Charity also partners with St Mark's Kennington, which hosts the 'One Day At A Time' day programme for our addiction recovery services (ODAAT). These churches regularly collect donations from their congregations on behalf of HOPE *worldwide*. They also sometimes make restricted donations for the benefit of various HOPE *worldwide* programmes.

The Charity is also a member of: National Council for Voluntary Organisations (NCVO), Homeless Link and Housing Justice.

Related parties and cooperation with other organisations – Overseas

HOPE *worldwide* is a member of the HOPE *worldwide* Global Network. The organisations which are members of this Network all have their roots in the charitable work of the International Churches of Christ (ICOC). All of the members, like HOPE *worldwide*, are now independent charities that maintain close links with their local ICOC congregations. The HOPE *worldwide* Global Network has a membership structure and all members share a common set of values, agree to meet a set of standards and have the objective of helping the poor or disadvantaged.

HOPE *worldwide* makes to or receives grants of funds from other members of the network either for specific programmes or as unrestricted donations. It also receives funds from UK based donors specifically to fund programmes that are undertaken by other members of the network. Where grants are received by the Charity they are reported as restricted or unrestricted income. Where grants are made to members they are reported under grant making or overseas support. These relationships do not have any other impact on the policies of the Charity.

Trustees' Report

Statement of Trustees' Responsibilities

Company law requires the trustees to prepare financial statements that give a true and fair view of the state of affairs of the Charity at the end of the financial year and of its surplus or deficit for the financial year.

In doing so the trustees are required to:

- Select suitable accounting policies and then apply them consistently;
- Make sound judgements and estimates that are reasonable and prudent; and
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Charity will continue in business.

The trustees are responsible for maintaining proper accounting records which disclose within reasonable accuracy at any time the financial position of the Charity and enables them to ensure that the financial statements comply with the Companies Act 2006. The trustees are also responsible for safeguarding the assets of the Charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In accordance with company law, as the company's directors, we certify that:

- so far as we are aware, there is no relevant audit information of which the company's auditors are unaware; and
- as directors of the company we have taken all the steps that we ought to have taken in order to make ourselves aware of any relevant audit information and to establish that the Charity's auditors are aware of that information.

The financial statements have been prepared in accordance with the provisions of the Companies Act 2006 applicable to companies subject to the small companies' regime.

By order of the trustees

Iain Williams
Chair of Trustees

Reference & Administrative Details

Charity registration number	1045930								
Company registration number:	02659784								
Company Secretary	Richard Mobbs								
Website	www.hopeworldwide.org.uk								
Registered address	360 City Road London EC1V 2PY								
Trustees (Directors)	Barry Edwards Muriel Gutu David Kaner Richard Mobbs John Partington Amanda Rigby James Shoemark Iain Williams (Chairman from 18 th May 2020)								
Senior Management	<table><tr><td>Michael Farrell</td><td>Chief Executive (from 1/1/20)</td></tr><tr><td>Bruce Miller</td><td>Director of Recovery Services</td></tr><tr><td>Rob Payne</td><td>Director of Homeless Services</td></tr><tr><td>Jane Whitworth</td><td>Director of Development</td></tr></table>	Michael Farrell	Chief Executive (from 1/1/20)	Bruce Miller	Director of Recovery Services	Rob Payne	Director of Homeless Services	Jane Whitworth	Director of Development
Michael Farrell	Chief Executive (from 1/1/20)								
Bruce Miller	Director of Recovery Services								
Rob Payne	Director of Homeless Services								
Jane Whitworth	Director of Development								
Auditors	Haysmacintyre LLP 10 Queen Street Place, London. EC4R 1AG								
Bankers	Lloyds Bank plc Victoria House Southampton Row London WC1B 5HR								
Solicitors	Bates Wells 10 Queen Street Place, London. EC4R 1BE								

Independent auditor's report to the members of HOPE worldwide**Opinion**

We have audited the financial statements of HOPE worldwide for the year ended 31 March 2020 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2020 and of charitable company's net movement in funds, including the income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of trustees for the financial statements

As explained more fully in the trustees' responsibilities statement set out on page 33, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Independent auditor's report to the members of HOPE *worldwide***Auditor's responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charitable company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Trustees' Report and the Chairman's Report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Report (which includes the directors' report prepared for the purposes of company law) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the Trustees' Report has been prepared in accordance with applicable legal requirements.

Independent auditor's report to the members of HOPE *worldwide***Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Report (which incorporates the directors' report).

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the charitable company, or returns adequate for our audit have not been received from branches not visited by us; or
- the charitable company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an Auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Steven Harper (Senior Statutory Auditor)
For and on behalf of Haysmacintyre LLP, Statutory Auditors

10 Queen Street Place
London
EC4R 1AG

Statement of Financial Activities

(incorporating an income and expenditure account for the year ended 31st March 2020)

	Notes	Unrestricted Funds 2019-20 £	Restricted funds 2019-20 £	Total Funds 2019-20 £	Total funds 2018-19 £
Income from:					
Donations	2	223,798	241,150	464,948	497,667
Charitable activities	2	194,641	541,968	736,609	609,003
Investments		1,465	-	1,465	1,425
Other		9,238	-	9,238	6,931
Total income		429,142	783,118	1,212,260	1,115,026
Expenditure on:					
Raising funds	3	20,174	11,249	31,423	42,907
Charitable activities	3	87,806	994,824	1,082,630	1,015,046
Total expenditure		107,980	1,006,073	1,114,053	1,057,953
Net income/(expenditure)	7	321,162	(222,955)	98,207	57,073
Transfers		(238,952)	238,952	-	-
Net movement in funds		82,210	15,997	98,207	57,073
Balances brought forward at 1 st April		492,496	36,511	529,007	471,934
Balances carried forward at 31st March		574,706	52,508	627,214	529,007

All amounts derive from continuing activities.

The Charity has no gains or losses other than those shown above.

Balance Sheet

Company number 2659784

		31 st March 2020		31 st March 2019	
	Notes	£	£	£	£
Fixed Assets					
Tangible assets	9		733,814		744,396
Current Assets					
Debtors	10	138,294		105,935	
Cash at bank and in hand		493,703		402,097	
		<u>631,997</u>		<u>508,032</u>	
Creditors - amounts falling due within one year	11	<u>(206,817)</u>		<u>(163,171)</u>	
Net current assets			425,180		344,861
Total assets less current liabilities			<u>1,158,994</u>		<u>1,089,257</u>
Creditors – amounts falling due after more than one year	12		(531,780)		(560,250)
Net assets			<u><u>627,214</u></u>		<u><u>529,007</u></u>
<i>Represented by:</i>					
Unrestricted funds	13		574,706		492,496
Restricted funds	14		52,508		36,511
			<u>627,214</u>		<u>529,007</u>

These financial statements have been prepared in accordance with the special provisions of the Companies Act 2006 relating to small companies.

Approved by the Trustees on 16th November 2020 and signed on their behalf by:

Iain Williams
Chair of Trustees

The notes on pages 41 to 54 form part of these financial statements.

Statement of Cash Flows

For the year ended 31st March 2020

	2019-20		2018-19	
	£	£	£	£
Net income	98,207		57,073	
Adjustments for non-cash items:				
Depreciation	24,380		17,661	
Debtors decrease / (increase)	(32,359)		57,077	
Creditors increase / (decrease)	42,828		(91,719)	
	<u>34,849</u>		<u>(16,981)</u>	
Adjustments for non-operational items:				
Interest income	(1,465)		(1,425)	
Interest expense	19,670		20,242	
	<u>18,205</u>		<u>18,817</u>	
Net cash inflow / (outflow) from Operating activities		<u>151,261</u>		<u>58,909</u>
Cash flows from investing activities				
Interest received	1,465		1,425	
Purchase of property plant and equipment	(13,798)		(9,013)	
Net cash inflow / (outflow) from Investment activities		(12,333)		(7,588)
Cash flows from Financing activities				
Interest paid	(19,670)		(20,242)	
Mortgage repayments	(27,652)		(27,000)	
Net cash inflow / (outflow) from Financing activities		(47,322)		(47,242)
Increase / (decrease) in cash and equivalents		<u>91,606</u>		<u>4,079</u>
Cash balance at 1 st April		402,097		398,018
Cash balance at 31st March		<u><u>493,703</u></u>		<u><u>402,097</u></u>

Notes to the Financial Statements

1 Accounting policies

1.1 Basis of preparation

The financial statements of the Charity are prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (Second Edition, effective 1 January 2019) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006. They are drawn up on the historical cost accounting basis. The Charity meets the definition of a public benefit entity under FRS 102. The financial statements are prepared in Pounds Sterling rounded to the nearest Pound.

1.2 Going Concern

The financial statements have been prepared on a going concern basis as the trustees are satisfied that there is no material uncertainty and the preparation of accounts on the going concern basis is supported by future budgets. In making this assessment the Trustees have considered the impact of the external environment, including COVID-19, and have considered a period of at least one year from the date of approving these financial statements.

1.3 Fund accounting

The Charity maintained a number of funds during the reporting period. The unrestricted fund is expendable at the discretion of the Trustees in furtherance of the objectives of the Charity. Such funds may be held in order to finance both working capital and capital investment. The restricted funds are held to sustain HOPE *worldwide* programmes both in the UK and overseas. Details of the restricted funds are set out in Note 12.

1.4 Income

All income is recognised in the statement of financial activities when the conditions of receipt have been met and receipt is probable. The following accounting policies are applied to income:

Donations

Donations and all other receipts from fundraising are reported gross and related fundraising costs are reported in costs of raising funds where appropriate.

Tax reclaimed on money donated under the Gift Aid scheme

Income under this category is recognised in the financial statements on the date that the underlying donation is received by the Charity.

1.5 Costs of raising funds

Costs of raising funds are those incurred in seeking voluntary income.

Notes to the Financial Statements

1 Accounting policies (continued)

1.5 Costs of raising funds

Costs of raising funds are those incurred in seeking voluntary income.

1.6 Costs of charitable activities

Costs of charitable activities includes all expenditure directly related to the objectives of the Charity and comprises the following:

Grants payable

Grants payable are accounted for when the Trustees have accepted a legal or moral obligation to make the grant. This will usually be when the commitment is communicated to the recipient.

Other expenditure on charitable activities

Other expenditure on charitable activities comprises the costs of staff salaries, travel and subsistence, facility costs, communication and programme costs.

Support Costs

Support costs have been allocated to the costs of raising funds and charitable activities on the basis of staff time.

1.7 Governance costs

Governance costs include costs of governance arrangements which relate to the general running of the Charity. These activities provide the governance infrastructure which allows the Charity to operate and to generate the information required for public accountability.

1.8 Tangible fixed assets

Depreciation is provided on cost in equal annual instalments over the estimated useful lives of the assets – or, in the case of leasehold improvements, over the life of the lease. The rates of depreciation for non-lease related assets are as follows:

Buildings:	2% per annum
Fixtures & Fittings:	10-25% per annum
Office Equipment:	20-33% per annum

Items held by the Charity are recognised as assets where they have a useful life (likely to bring future economic benefit) of more than one financial year and where the initial cost is over £300, or at the discretion of management, any single pieces of equipment costing less, such as computers.

Notes to the Financial Statements

1 Accounting policies (continued)

1.9 Foreign currency translation

Transactions denominated in foreign currencies are recorded in the local currency at actual exchange rates at the date of the transaction. Monetary assets or liabilities denominated in foreign currencies at the balance sheet date are reported at the rates of exchange prevailing at the date. Any gain or loss arising from a change in the exchange rates subsequent to the date of the transaction is included as an exchange gain or loss in the statement of financial activities.

1.10 Pension costs

The Charity operates a defined contribution pension scheme. The Charity's liability under this plan is limited to the on-going contributions.

1.11 Operating leases

Rental costs under operating leases are charged to the statement of financial activities in equal amounts over the period of the lease.

1.12 Entity Details

HOPE *worldwide* is a company limited by guarantee registered in England and Wales (Company number 2659784). It is a charity registered with the Charity Commission (Charity number 1045930). Its registered address is shown on page 29.

1.13 Estimates and Judgements

In preparing the financial statements the trustees are required to make judgements and use estimates. In preparing these accounts the trustees have not identified any areas which they consider to be subject to significant estimation uncertainty.

Notes to the Financial Statements

2 Analysis of Income raised across distinct areas of activity

2019-20	<u>Homeless -ness</u>	<u>Recovery</u>	<u>Supported housing</u>	<u>Internat- ional support</u>	<u>General</u>	2019-20 total
	£	£	£	£	£	£
Individuals' donations (incl. Gift Aid)	2,776	6,231	-	93,101	170,207	272,315
Collections at supporting churches	-	316	8,098	8,398	43,186	59,998
Sponsored & special events	-	10,786	-	2,973	1,978	15,737
Corporate & Trust donations & grants	-	3,657	-	112,911	8,429	124,997
Public body & charitable funding	349,465	137,824	-	-	-	487,289
Housing benefit	-	-	170,781	-	-	170,781
Other income	33,600	12,980	-	-	34,463	81,043
Total	385,841	171,794	178,879	217,383	258,263	1,212,260

2018-19	<u>Homeless -ness</u>	<u>Recovery</u>	<u>Supported housing</u>	<u>Internat- ional support</u>	<u>General</u>	2018-19 total
	£	£	£	£	£	£
Individuals' donations (incl. Gift Aid)	1,420	4,380	-	106,371	156,839	269,010
Collections at supporting churches	50	721	-	3,373	45,283	49,427
Sponsored & special events	2,633	6,579	-	12,191	5,258	26,661
Corporate & Trust donations & grants	-	4,350	-	143,914	4,305	152,569
Public body & charitable funding	303,863	61,789	-	-	-	365,652
Housing benefit	-	-	190,243	-	-	190,243
Other income	648	13,088	-	14,540	33,188	61,464
	308,614	90,907	190,243	280,389	244,873	1,115,026

Notes to the Financial Statements

3 Analysis of Expenditure across distinct areas of activity

2019-20	<u>Homeless Services</u>	<u>Recovery</u>	<u>Supported housing</u>	<u>Internat- ional support</u>	<u>Raising Funds</u>	2019-20 total
	£	£	£	£	£	£
Programme grants	-	-	-	196,579	-	196,579
Salaries and wages	279,945	124,465	65,832	13,362	14,611	498,215
Office & housing, incl. mortgage	88,207	12,844	130,287	-	-	231,338
Counselling/activities, training/events	2,995	21,588	11,577	-	-	36,160
Travel & subsistence	3,329	7,092	777	463	-	11,661
Volunteer costs	3,828	9,242	72	1,077	-	14,219
Legal & professional	-	-	-	-	1,929	1,929
Other direct expenses	(636)	5,951	2,029	-	-	7,344
Other indirect expenses	15,837	1,029	2,378	-	9,558	28,802
Subtotal	393,505	182,211	212,952	211,481	26,098	1,026,247
Support (see Note 5)	50,349	10,956	19,066	2,110	5,325	87,806
Total	443,854	193,167	232,018	213,591	31,423	1,114,053

2018-19	<u>Homeless -ness</u>	<u>Recovery</u>	<u>Supported housing</u>	<u>Internat- ional support</u>	<u>Raising Funds</u>	2018-19 total
	£	£	£	£	£	£
Programme grants	-	-	-	224,033	-	224,033
Salaries and wages	235,155	117,517	61,398	15,754	33,401	463,225
Office & housing, incl. mortgage	48,857	13,587	122,821	-	-	185,265
Counselling/activities, training/events	2,773	12,958	648	-	1,261	17,640
Travel & subsistence	4,801	5,164	7,250	301	-	17,516
Volunteer costs	3,676	11,401	26	93	-	15,196
Legal & professional	-	-	482	-	-	482
Other direct expenses	16	5,001	1,200	17,050	4,404	27,671
Other indirect expenses	10,615	1,207	3,038	-	3,841	18,701
Subtotal	305,893	166,835	196,863	257,231	42,907	969,729
Support (see Note 5)	50,589	11,009	19,156	2,120	5,350	88,224
Total	356,483	177,844	216,019	259,351	48,256	1,057,953

Notes to the Financial Statements

4 Financial performance by Programme

2019-20	<u>Homeless- ness</u>	<u>Recovery</u>	<u>Supported housing</u>	<u>Internatio nal support</u>	<u>General</u>	2019-20 total
	£	£	£	£	£	£
Income	385,841	171,794	178,879	217,383	258,263	1,212,260
Costs of charitable activities before support costs	(393,984)	(180,011)	(212,952)	(207,777)	-	(994,724)
Less increase in restricted funds	-	-	-	(15,997)	-	(15,997)
Financial performance before support & fundraising	(8,143)	(8,217)	(34,073)	(6,391)	258,263	201,439
Fundraising cost by programme	(5,441)	(2,200)	-	(3,608)	(20,174)	(31,423)
Financial performance before support	(13,584)	(10,417)	(34,073)	(9,999)	238,089	170,016
Support costs	(50,349)	(10,956)	(19,066)	(2,110)	(5,325)	(87,806)
Financial performance after fundraising & support costs	(63,933)	(21,373)	(53,139)	(12,109)	232,764	82,210

Reconciliation to SoFA

Add back restricted funds:	15,997
Surplus for year:	98,207

2018-19	<u>Homeless- ness</u>	<u>Recovery</u>	<u>Supported housing</u>	<u>Internatio nal support</u>	<u>General</u>	2018-19 total
	£	£	£	£	£	£
Income	308,613	90,907	190,243	280,390	244,872	1,115,026
Costs of charitable activities before support costs	305,894	166,834	196,863	257,231		926,822
Less increase in restricted funds				(36,511)		36,511
Financial performance before support & fundraising	2,720	(75,927)	(6,620)	(13,352)	244,872	151,693
Fundraising cost by programme	14,515	5,148	-	4,571	18,672	42,906
Financial performance before support	(11,795)	(81,075)	(6,620)	(17,923)	226,201	108,787
Support costs	50,589	11,009	19,156	2,120	5,350	88,224
Financial performance after fundraising & support costs	(62,384)	(92,084)	(25,777)	(20,043)	220,851	20,563

Reconciliation to SoFA

Add back restricted funds:	36,511
Surplus for year:	57,074

Notes to the Financial Statements

5 Grant making for overseas work

Country	2019-20 Total £	Organisation	Programme	2019-20 Amount £	2018-19 Country £	2018-19 Amount £
Afghanistan	9,938	HOPEww Afghanistan	General development	9,938	12,132	12,132
Australia	951	HOPEww Australia	Life for a Child	951	1,309	1,309
Bahamas	2,156	Hopeww Bahamas	General fund	2,156	-	-
Bangladesh	93,771	HOPEww Bangladesh	General development	-	119,697	0
			Ashulia school	50		(50)
			Jamgara school	93,721		85,518
			Dhaka school	-		34,229
Cambodia	1,387	HOPEww Cambodia	General development	147	3,803	629
			Sonia Kill hospital	620		3,174
		American Action for Cambodia	Classrooms for Cambodia	620		
India	45,841	HOPE <i>foundation</i>	General development	1,283	62,116	(175)
			Asharan orphanage	10,549		14,363
			Asharan building	-		-
			Bangalore school	1,500		5,724
			Bhuj school	12,395		6,584
			Guwahati school	510		9,000
			Village of Hope	3,134		13,445
			Leprosy bandaging unit	8,311		5,797
			Village of Hope Children	539	-	-
			Ranchi school	25		-
			Sponsor a Child	1,650		3,240
			Tamil Nadu	560		360
			Vocational training	810		3,778
			Puduppattinam school	4,575	-	-
Nepal	15,752	HOPEww Nepal	General development	-	18,555	0
			Kathmandu school	15,752		15,464
			Chhaimale village	-		1,930
			Vocational training	-		1,161
Zambia	27,170	HOPEww Zambia	General development	10,881	6,016	2,887
			Kupasa Banja	16,249		3,099
			Chikondi Widows Voices	40		30
Zimbabwe	689	HOPEww Zimbabwe	Action for Zimbabwe	689	405	405
Total grants made				197,655		224,033
Funds raised but not yet passed on as grants				52,508		36,511
Total				250,163		260,544

Notes to the Financial Statements

6 Analysis of Support & Governance Costs

	2019-20	2018-19
	£	£
Staff pay & human resources	36,678	37,979
Training & conferences	6,275	3,102
Travel and subsistence	3,042	120
Communications	1,103	7,361
Postage, printing, office supplies & utilities	5,028	346
Professional & administrative services	-	(2,640)
Software & equipment	1,538	1,154
Marketing, events, subscriptions & website	1,174	155
Finance & insurance	4,749	3,963
Depreciation	9,585	9,515
Governance	18,634	20,943
Other support costs	-	6,226
	87,806	88,224

Support costs are allocated on the basis of staff time spent on each non-support area of activity (see Note 3).

Governance Costs breakdown

Audit	15,780	13,500
CEO time	2,071	7,443
Other	783	-
	18,634	17,182

The 2017-18 audit cost was £10,928. A late refund of £4,492 was received on initial 2017-18 audit fees of £15,420; this was credited to 'other support costs' in the 2018-19 accounts.

7 Net income

Net income for the year is stated after charging:

	2019-20	2018-19
	£	£
Auditor's remuneration – statutory audit	13,920	13,500
Auditor's remuneration – non-audit services	1,860	
Auditor's remuneration for prior year (see note 6)	-	(4,492)
Depreciation of tangible fixed assets	24,380	17,661
Operating lease rentals on buildings	92,738	105,938

Notes to the Financial Statements

8 Staff costs

	2019-20	2018-19
	£	£
Salaries	478,368	439,471
Social security costs	25,652	43,620
Defined contribution pension scheme	29,410	21,855
	<u>533,430</u>	<u>504,946</u>
Average headcount	<u>15.7</u>	<u>14.2</u>

Salary is gross pay & salary sacrifice, Social security costs are Employer's NI, and Pension contributions are those made by the employer. No employees received annual remuneration in excess of £60,000 in either period.

Nothing was reimbursed to trustees during the year for travel expenses to attend Board Meetings. No trustee received any remuneration from the Charity in the current or prior year.

Management personnel considered key in serving the Charity during the period were the Chief Executive, the Director of Homeless Services, the Director of Recovery Services, the Director of Development and members of the Board of Trustees, all of whom are active in planning, directing and controlling the activities of the Charity. The total remuneration of key management (including all National Insurance and pension payments) amounted to £162,602 during the period and £174,693 in the prior period.

9 Tangible fixed assets

	Freehold property	Leasehold improvements	Fixtures & fittings	Equipment & chattels	2019-20 total
	£	£	£	£	£
Cost					
As at 1 April 2019	830,450	28,859	24,489	75,374	959,172
Additions	-	2,616	1,741	9,441	13,798
Disposals	-	(270)	-	(65,919)	(66,189)
At 31 March 2020	<u>830,450</u>	<u>31,205</u>	<u>26,230</u>	<u>18,896</u>	<u>906,781</u>
Depreciation					
As at 1 April 2019	105,036	19,375	19,328	71,037	214,776
Additions	9,135	9,545	2,447	3,253	24,380
Depreciation of Disposed Assets	-	(270)	-	(65,919)	(66,189)
At 31 March 2020	<u>114,171</u>	<u>28,650</u>	<u>21,775</u>	<u>8,371</u>	<u>172,967</u>
Net book value					
At 31 March 2020	<u>716,279</u>	<u>2,555</u>	<u>4,455</u>	<u>10,525</u>	<u>733,814</u>
At 31 March 2019	<u>725,414</u>	<u>9,484</u>	<u>5,161</u>	<u>4,337</u>	<u>744,396</u>

Notes to the Financial Statements

10 Debtors

	2019-20	2018-19
	£	£
Tax recoverable	12,672	21,276
Accrued income	12,205	0
Trade debtors	95,055	48,856
Foreign grant debtors	0	24,574
Prepaid expenses	8,589	2,139
Lease deposits	8,623	7,946
Staff & client loans	1,150	1,144
	<u>138,294</u>	<u>105,935</u>

11 Creditors: amounts falling due within one year

	2019-20	2018-19
	£	£
Mortgage loan	28,402	27,584
Employee pensions	6,873	5,311
Trade creditors & accrued expenses	40,570	22,942
Foreign grant creditors	72,250	65,710
Deferred income	58,722	41,624
	<u>206,817</u>	<u>163,171</u>

Deferred income reconciliation:

Opening deferred income	41,624	17,611
Released during the year	(41,624)	(17,611)
Income deferred during the year	58,722	41,624
Closing deferred income	<u>58,722</u>	<u>41,624</u>

12 Creditors: amounts falling due after more than one year

	2019-20	2018-19
	£	£
Mortgage loan	<u>531,780</u>	<u>560,250</u>

The mortgage is secured by a fixed charge on the freehold property

Notes to the Financial Statements

12 Creditors: amounts falling due after more than one year (continued)**Analysis of debt maturity**

	2019-20	2018-19
	£	£
In one year or less	28,402	27,584
Between 1 and 2 years	58,385	58,036
Between 3 and 5 years	74,548	95,631
More than 5 years	398,847	406,583
	<u>560,182</u>	<u>587,834</u>

13 Unrestricted funds

	2019-20	2018-19
	£	£
Balance brought forward at 1 April	492,496	471,934
Net income	321,162	328,219
Transfers during the year	(238,952)	(307,657)
Balance carried forward at 31 March	<u>574,706</u>	<u>492,496</u>

Transfers represent an excess of restricted expenditure over restricted income funded by unrestricted funds.

14 Restricted funds

2019-20	Balance at	Income	Expenditure	Transfers	Balance at
	31/03/2019	2019-20	2019-20	2019-20	31/03/2020
	£	£	£	£	£
Homeless services	-	385,842	(399,427)	13,585	-
ODAAT programme	-	171,795	(182,212)	10,417	-
Supported housing	-	8,098	(212,954)	204,856	-
International support	36,511	217,383	(211,480)	10,094	52,508
Total	<u>36,511</u>	<u>783,118</u>	<u>(1,006,073)</u>	<u>238,952</u>	<u>52,508</u>

The Homeless Services fund is used to assist homeless people in securing long-term accommodation.

The ODAAT fund is part of our Recovery Services and is used to assist beneficiaries seeking to overcome drug or alcohol addiction.

The Supported housing fund is also part of our Recovery Services and is used to assist those in supported housing and afterwards with their move-on to sustainable housing.

Notes to the Financial Statements

International Support funds represent donations received to fund overseas work.

14 Restricted Funds (continued)**International support funds with balances to carry forward in 2019-20:**

Afghanistan	785
Australia	143
India, Asharan Orphanage in New Delhi	12,466
India, Village of HOPE	12,294
India, funds for other work	1,431
Nepal, Kathmandu School	1,551
Zambia general fund	10,589
Zambia, Kupasa Mwana	2,579
Zimbabwe, Action for Zimbabwe	10,670
Total	52,508

2018-19	Balance at 31/03/2018 £	Income 2018-19 £	Expenditure 2018-19 £	Transfers 2018-19 £	Balance at 31/03/2019 £
Homeless services	-	308,613	(320,409)	11,796	-
ODAAT programme	-	90,907	(171,982)	81,075	-
Supported housing	-	-	(196,863)	196,863	-
International support	-	280,390	(261,802)	17,923	36,511
Total	-	679,910	(951,056)	307,657	36,511

International support funds with balances to carry forward in 2018-19:

Afghanistan	705
Australia	300
Bangladesh, Jamgara School	5,082
Bangladesh, funds for other work	50
India, Asharan Orphanage in New Delhi	4,341
India, Village of HOPE	2,663
India, funds for other work	4,262
Nepal, Kathmandu School	6,279
Zambia, Kupasa Banja	8,547
Zambia, funds for other work	4,157
Zimbabwe	125
Total	36,511

Restricted funds held at 31st March 2020 and 31st March 2019 related only to current assets.

Notes to the Financial Statements

15 Related party transactions

There were no related party transactions in 2019-20 that require disclosure.

In 2018-19, the Charity transferred £12,132 in donations to HOPE Afghanistan. Hope *worldwide* and HOPE Afghanistan share a Common Trustee, and the former CEP of Hope *worldwide* sat on the Board of HOPE Afghanistan until January 2019. There were no other related party transactions in 2018-19 that require disclosure.

16 Operating lease commitments

At 31 March, the Charity is committed to making the following minimum payments under non-cancellable operating leases:

Land and buildings	2019-20	2018-19
	£	£
Amounts payable:		
Within 1 year	80,548	79,920
Within 2 to 5 years	110,400	168,148
	<u>190,948</u>	<u>248,068</u>

Notes to the Financial Statements

17 Statement of Financial Activities for the prior year (ended 31st March 2019), showing the split between unrestricted and restricted funds in the prior year.

		Unrestricted Funds 2018-19 £	Restricted funds 2018-19 £	Total funds 2018-19 £
	<i>Notes</i>			
Income from:				
Donations	2	211,684	285,983	497,667
Charitable activities	2	215,075	393,928	609,003
Investments		1,425	-	1,425
Other		6,931	-	6,931
Total income		435,115	679,911	1,115,026
Expenditure on:				
Raising funds	3	18,672	24,235	42,907
Charitable activities	3	88,224	926,822	1,015,046
Total expenditure		106,896	951,057	1,057,953
Net income/(expenditure)	7	328,219	(271,146)	57,073
Transfers	13	(307,657)	307,657	-
Net movement in funds		20,562	36,511	57,073
Reconciliation of funds				
Balances brought forward at 1 st April	13	471,934	-	471,934
Balances carried forward at 31st March	12	492,496	36,511	529,007