## **Refuge4pets**

A Charitable Incorporated Organisation

Charity No. 1174331

Company No. CE010822

Trustees' Report and Unaudited but Independently Examined Accounts

31 March 2020

Cornwall Community Accountancy Service The Elms, 61 Green Lane Redruth Cornwall TR15 1LS

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## **REFERENCE AND ADMINISTRATIVE DETAILS**

## Company No. CE010822

Charity No. 1174331

## **Registered Office**

PO Box 160 Liskeard Cornwall PL14 9DR

#### **Directors and Trustees**

The Directors of the charitable company are its Trustees for the purposes of charity law. The following Directors and Trustees served during the year:

Dina Holder	
Glyn Chambers	Chair (Appointed 3rd March 2020)
Laura Chesterfield	Chair to 2nd March 2020
Rebekah Harrington	(Appointed 3rd March 2020)
Richard Clack	(Appointed 3rd March 2020)
Shirley Westaway	

#### Accountants

Cornwall Community Accountancy Service The Elms, 61 Green Lane Redruth Cornwall TR15 1LS

#### **Bankers**

Lloyds Bank The Parade Liskeard Cornwall PL14 6AW

The Trustees, who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the unaudited financial statements of the charity for the year ended 31 March 2020.

## **OBJECTIVES AND ACTIVITIES**

The purpose of the organisation is as follows:

'to relieve the needs of victims/survivors of domestic violence and abuse in the South West of England by providing a pet fostering service so that individuals and families can access refuge and start to rebuild their lives.'

During this period the Trustee Team agreed Refuge4Pet's revised strategy and current key priorities:

## Purpose

To enable freedom from domestic violence and abuse for people and animals.

## Vision

We offer victims/survivors of domestic violence and abuse a pet fostering service to remove a significant barrier which prevents many victims/survivors from leaving. We empower victims/survivors to access the vital safety and support they need before being reunited with their much-loved pets. We believe that animals are an important part of victims/survivors' coping strategies. We are working to reduce loneliness and isolation by enabling people to recover from trauma with the help of animal companionship and the therapeutic benefits this brings to people.

## Our main priorities are:

Priority 1

To reach victims/survivors who need our support to escape domestic violence and abuse

## Priority 2

To support victims/survivors of domestic violence and abuse across the communities that we work by bringing people together to form positive support networks

## Priority 3

To develop and support volunteers to increase their health and wellbeing and reach their personal goals

Priority 4

To ensure our financial sustainability so that we can continue to deliver and develop our service

Values

Refuge4Pets determination in achieving its objectives are derived from its values of:

Empathy - We understand what people and animals have been through and how they feel;

Equality – We believe that everyone is equal and has the right to live free of violence and abuse;

Empowerment – We empower victim/survivors to regain control of their lives and access vital safety and support;

Effectiveness – We work efficiently and effectively to achieve our vision;

Integrity - We are honest and have strong moral principles.

The trustees kept in mind the Charity Commissions guidance on public benefit when reviewing the Charity's aims and objectives and overseeing the day to day operations undertaken by the Charity.

## ACHIEVEMENTS AND PERFORMANCE

Between 1st April 2019 – 31 March 2020 Refuge4Pets supported 47 individuals/families to escape domestic violence and abuse by fostering 88 animals.

During this period key achievements included:

- Completing a capability review of the organisation which identified our strengths and areas for development. Following this review, we have enhanced our strategic, financial and HR capabilities by attracting additional Trustees to the Board.

- We launched our eBay and online shop (shop.refuge4pets.org.uk) which have performed better than expected and generate additional unrestricted funds.

- Through successful grant applications we have grown the staff team to four during this period.

- We transitioned our operational recording from a paper base system to an online database.

- We have had the opportunity to be a local cause with Pets At Home, The Lost Gardens of Heligan and the Co-op.

- We had a successful first annual review with the National Lottery Community Fund (our main funding body).

- We relaunched our website and redesigned and distributed new service leaflets.

- We have attended over 50 community events to raise funds and awareness about our service and we have been fortunate to receive a good level of press coverage.

- We continue to work closely with our colleagues in the domestic violence and abuse services across Devon and Cornwall to position ourselves as a key service in the coordinated community response to tackling domestic violence and abuse.

- We continue to work as a member of the Links Group and work within a common Terms of Reference which sets service standards for member pet fostering schemes in the UK.

- We quickly adapted our service to comply with COVID-19 regulations and respond to the needs of victim/survivors during the pandemic.

## FINANCIAL REVIEW

Incoming resources for the period are £166,242 (2019: £83,376) and resources expended are £123,111 (2019: £51,754) leaving an overall surplus for the year of £43,131 (2019: £31,622)

Total unrestricted funds carried forward at the end of the year are £13,185 (2019: £9,553) with £3,938 (2019: £9,331) of this in designated funds. In addition there remains £63,672 of restricted funds carried forward (2019: 24,173).

## Reserves policy:

Refuge4Pet's reserves policy is to increase its level of unrestricted funds in order to ensure the underlying financial resilience of the charity and to provide designated funds for specific projects. The minimum level of free reserves that Refuge4Pets will hold in unrestricted funds, excluding fixed assets, will cover six months of core running costs plus any potential liabilities in the event of Refuge4Pets having to cease its activities. This will require Refuge4Pets to maintain a minimum amount of £66,252 in unrestricted funds which it will invest in interest bearing accounts. As at 31st March 2020, the level of Refuge4Pet's unrestricted and undesignated funds stands at £9,248 (2019; £222) Refuge4Pets has an income diversification strategy in place to increase its reserves held in unrestricted funds during 2020/21 in order to comply with its reserves policy. The reserves policy will be reviewed annually by R4P Trustees.

## PLANS FOR FUTURE PERIODS

Growing our unrestricted funds and financial sustainability remains a priority for us going forward. We are addressing this through the development of our financial diversification strategy and more robust financial planning.

We would like to develop our service to work more holistically with victim/survivors of domestic violence and abuse and we have started to consult with service users and colleagues to shape this work and secure funding.

We are developing a more structured volunteer programme that is engaging for volunteers and supports people to meet their personal goals.

As a small, young charity we are continually reviewing our policies and procedures to make sure that we are compliant, efficient and provide a great service.

## STRUCTURE, GOVERNANCE AND MANAGEMENT

The charity was registered with the Charity's Commission on 22 August 2017 as a CIO. The charity is governed by its governing document dated 15 August 2017.

Recruitment and induction of trustees:

Apart from the first charity trustees, every trustee must be appointed for a term of 3 years by a resolution passed at a properly convened meeting of the charity trustees. In selecting individuals for appointment as charity trustees, the current trustees consider the skills, knowledge and experience needed for the effective administration of Refuge4Pets. Induction includes familiarization of all trustees with our objectives, policies and procedures, operating methods and financial reporting.

Risk management:

The trustees regularly review the risks to the Charity from both external factors and its operations. The trustees consider that they have taken appropriate steps to reduce such risks. NB good practice is to keep a risk register that identifies risks and what you will do to reduce them.

## TRUSTEES RESPONSIBILITES

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006. The Trustees are also responsible for safeguarding the assets of the charity and hence taking reasonable steps for the prevention and detection of fraud and other irregularities.

The above report has been prepared in accordance with the provisions applicable to companies subject to the small companies regime as set out in Part 15 of the Companies Act 2006 and in accordance with the Charities SORP (FRS 102).

Signed on behalf of the board

Glyn Chambers Trustee 09 December 2020

## Refuge4pets Independent Examiners Report

## Independent Examiner's Report to the trustees of Refuge4pets

I report to the charity trustees on my examination of the accounts of Refuge4pets for the year ended 31 March 2020 which comprise the Statement of Financial Activities, the Summary Income and Expenditure Account, the Balance Sheet and the related notes.

## Responsibilities and basis of report

As the trustees of the charity (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act.

Having satisfied myself that the accounts of the charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

## Independent examiner's statement

I have completed my examination. I can confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that:

- accounting records were not kept in accordance with section 386 of the 2006 Act ; or
- the accounts do not accord with those records; or
- the accounts do not comply with the accounting requirements under section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
- the accounts have not been prepared in accordance with the Charities SORP (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Debbie Risborough Chartered Certified Accountant Cornwall Community Accountancy Service The Elms, 61 Green Lane Redruth Cornwall TR15 1LS 09 December 2020

## Refuge4pets Statement of Financial Activities

## for the year ended 31 March 2020

	Notes	Unrestrict ed funds 2020 £	Restricted funds 2020 £	Total funds 2020 £	Total funds 2019 £
Income and endowments from:					
Donations and legacies	4	20,348	-	20,348	13,648
Charitable activities	5	20,394	125,500	145,894	69,728
Total		40,742	125,500	166,242	83,376
Expenditure on:					
Charitable activities	6	37,109	86,002	123,111	51,754
Total		37,109	86,002	123,111	51,754
Net gains on investments		-	-	-	-
Net income	7	3,633	39,498	43,131	31,622
Net income before other gains/(losses)		3,633	39,498	43,131	31,622
Other gains and losses:					
Net movement in funds		3,633	39,498	43,131	31,622
<b>Reconciliation of funds:</b> Total funds brought forward		9,553	24,173	33,726	2,104
Total funds carried forward		13,186	63,671	76,857	33,726

The statement of financial activities includes all gains and losses recognised in the year.

## Refuge4pets Balance Sheet

at		31 March 2020	
Company No. CE010822	Notes	2020	2019
		£	£
Fixed assets			
Tangible assets	9	7,303	5,891
	-	7,303	5,891
Current assets			
Stocks	10	2,829	-
Debtors	11	35,362	150
Cash at bank and in hand		35,807	30,474
	-	73,998	30,624
Creditors: Amount falling due within one year	12	(4,444)	(2,789)
Net current assets	-	69,554	27,835
Total assets less current liabilities		76,857	33,726
Net assets excluding pension asset or liability	-	76,857	33,726
Total net assets	-	76,857	33,726
The funds of the charity			
Restricted funds	13		
Restricted income funds		63,671	24,173
	-	63,671	24,173
Unrestricted funds	13		
General funds		9,248	222
Designated funds		3,938	9,331
	-	13,186	9,553
Total funds	-	76,857	33,726

Approved by the board on 09 December 2020 And signed on its behalf by:

Glyn Chambers Trustee 09 December 2020

## for the year ended 31 March 2020

## 1 Accounting policies

#### **Basis of preparation**

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

## Change in basis of accounting or to previous accounts

There has been no change to the accounting policies (valuation rules and method of accounting) since last year and no changes have been made to accounts for previous years.

#### **Fund accounting**

Unrestricted funds	These are available for use at the discretion of the trustees in furtherance of the general objects of the charity.
	These are unrestricted funds earmarked by the trustees for particular
Designated funds	purposes.
Revaluation funds	These are unrestricted funds which include a revaluation reserve representing the restatement of investment assets at their market values.
Restricted funds	These are available for use subject to restrictions imposed by the donor or through terms of an appeal.

Income	
Recognition of income	Income is included in the Statement of Financial Activities (SoFA) when the charity becomes entitled to, and virtually certain to receive, the income and the amount of the income can be measured with sufficient reliability.
Income with related expenditure	Where income has related expenditure the income and related expenditure is reported gross in the SoFA.
Donations and legacies	Voluntary income received by way of grants, donations and gifts is included in the the SoFA when receivable and only when the Charity has unconditional entitlement to the income.
Tax reclaims on donations and gifts	Income from tax reclaims is included in the SoFA at the same time as the gift/donation to which it relates.
Donated services and facilities	These are only included in income (with an equivalent amount in expenditure) where the benefit to the Charity is reasonably quantifiable, measurable and material.
Volunteer help	The value of any volunteer help received is not included in the accounts.
Investment income	This is included in the accounts when receivable.
Gains/(losses) on revaluation of fixed assets	This includes any gain or loss resulting from revaluing investments to market value at the end of the year.
Gains/(losses) on investment assets	This includes any gain or loss on the sale of investments.
Expenditure	
Recognition of expenditure	Expenditure is recognised on an accruals basis. Expenditure includes any VAT which cannot be fully recovered, and is reported as part of the expenditure to which it relates.
Expenditure on raising funds	These comprise the costs associated with attracting voluntary income, fundraising trading costs and investment management costs.
Expenditure on charitable activities	These comprise the costs incurred by the Charity in the delivery of its activities and services in the furtherance of its objects, including the making of grants and governance costs.
Grants payable	All grant expenditure is accounted for on an actual paid basis plus an accrual for grants that have been approved by the trustees at the end of the year but not yet paid.
Governance costs	These include those costs associated with meeting the constitutional and statutory requirements of the Charity, including any audit/independent examination fees, costs linked to the strategic management of the Charity, together with a share of other administration costs.
Other expenditure	These are support costs not allocated to a particular activity.

## Taxation

The charity is exempt from corporation tax on its charitable activities.

## Tangible fixed assets and depreciation

Individual fixed assets costing £100 or more are initially recorded at cost. Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life: Motor vehicles 25% reducing balance

Equipment 25% reducing balance

Stock is included at the lower of cost or net realisable value. Donated items of stock are recognised at fair value which is the amount the charity would have been willing to pay for the items on the open market.

## Trade and other debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

## Cash and cash equivalents

Cash and cash equivalents comprise cash at bank and on hand, demand deposits with banks and other short-term highly liquid investments with original maturities of three months or less and bank overdrafts. In the statement of financial position, bank overdrafts are shown within borrowings or current liabilities. In the Statement of Cash Flows, cash and cash equivalents are shown net of bank overdrafts that are repayable on demand and form an integral part of the company's cash management.

#### Trade and other creditors

Short term creditors are measured at the transaction price. Other creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

#### **Foreign currencies**

The functional currency of the charity is  $\pounds$  sterling. All transactions are undertaken in this currency.

#### Statement of cashflows

The charity is exempt from preparing a statement of cash flows on the grounds that it is a small charity.

## Leased assets

Where the charity enters into a lease which entails taking substantially all the risks and rewards of ownership of an asset, the lease is treated as a finance lease.

Leases which do not transfer substantially all the risks and rewards of ownership to charity are classified as operating leases.

Assets held under finance leases are initially recognised as assets of the charity at their fair value at the inception of the lease or, if lower, at the present value of the minimum lease payments. The corresponding liability to the lessor is included in the balance sheet date as a finance lease obligation. Lease payments are apportioned between finance expenses and reduction of the lease obligation so as to achieve a constant rate of interest on the remaining balance of the liability. Finance expenses are recognised immediately, unless they are directly attributable to qualifying assets, in which case they are capitalised in accordance with the charity's policy on borrowing costs.

Assets held under finance leases are depreciated in the same way as owned assets.

Operating lease payments are recognised as an expense on a straight-line basis over the lease term.

In the event that lease incentives are received to enter into operating leases, such incentives are recognised as a liability. The aggregate benefit of incentives is recognised as a reduction of rental expense on a straight-line basis.

## **Pension costs**

The charity operates a defined contribution plan for its employees. A defined contribution plan is a pension plan under which the company pays fixed contributions into a separate entity. Once the contributions have been paid the company has no further payments obligations. The contributions are recognised as expenses when they fall due. Amounts not paid are shown in accruals in the balance sheet. The assets of the plan are held separately from the company in independently administered funds.

## 2 Company status

The charity is a charitable incorporated organisation and has no share capital. In the event of the charity being wound up, the liability of members towards the assets of the charity is limited to £nil per member of the charity. The members of the charity are the trustees named on page 1

## 3 Statement of Financial Activities - prior year

•	Unrestricted funds 2019	Restricted funds 2019	Total funds 2019
	£	£	£
Income and endowments from:			
Donations and legacies	13,648	-	13,648
Charitable activities	14,054	55,674	69,728
Total	27,702	55,674	83,376
Expenditure on:			
Charitable activities	23,732	28,022	51,754
Total	23,732	28,022	51,754
Net income	3,970	27,652	31,622
Transfers between funds	5,089	(5,089)	
Net income before other gains/(losses)	9,059	22,563	31,622
Other gains and losses:			
Net movement in funds	9,059	22,563	31,622
<b>Reconciliation of funds:</b>			
Total funds brought forward	494	1,610	2,104
Total funds carried forward	9,553	24,173	33,726
Income from donations and 4 legacies			
	Unrestricted	Total 2020	Total 2019
	£	£	£
Appeals and donations	13,863	13,863	13,648
Gift Aid	4,203	4,203	-
Donations from organisations	2,282	2,282	-
- O		20.240	10 (10

20,348

20,348

13,648

## Income from charitable

5 activities

	Unrestricted	Restricted	Total 2020	Total 2019
	£	£	£	£
Grant Income Grants received under £1,000 Big Lottery Awards for All 2019	500	-	500	500 9,674
National Lottery 1st Reaching Communities	-	106,500	106,500	37,000
Support Adoption for Pets	-	-	-	5,000
Lush	-	4,000	4,000	5,000
National Lottery Awards for All	-	10,000	10,000	4,712
Pet Plan	-	5,000	5,000	4,000
Primary Purpose Trading				
Events Income	12,000	-	12,000	3,842
Online Shop Income	7,644	-	7,644	-
Sponsorship	250	-	250	-
	20,394	125,500	145,894	69,728

# Expenditure on charitableactivities

	Unrestricted	Restricted	Total 2020	Total 2019
	£	£	£	£
Direct expenditure on charitable activities				
Pet Foods	57	613	670	1,502
Fostering Expenses	2,305	-	2,305	2,295
Kennel Fees	1,904	2,496	4,400	2,032
Vet costs	1,225	9,806	11,031	10,648
Merchandise	3,997	2,953	6,950	95
Events	7,682	38	7,720	2,171
Volunteer	-	142	142	152
Support Costs				
Wages	-	47,670	47,670	13,948
Pensions	-	2,037	2,037	105
Staff training	-	1,707	1,707	1,527
Staff welfare	0	508	508	889
Travel and subsistence	-	-	-	1,985
Rent & rates	7,261	630	7,891	953
Insurance	929	1,524	2,453	537
Repairs & renewals	-	-	-	70
Telephone and fax	1,134	500	1,634	657
IT expenses	1,075	-	1,075	674
Motor Expenses	2,339	13,334	15,673	2,758
Printing, postage and stationary	2,705	-	2,705	1,305
Subscriptions	88	-	88	388
sundry expenses	193	-	193	-
Marketing and promotion	165	-	165	2,288
Legal and professional fees	-	1,825	1,825	-
Bank charges	507	-	507	70
Depreciation	1,549	-	1,549	1,964
Governance costs				
Accountancy fees	1,119	219	1,338	2,146
Independent examination of the charity's accounts	875	-	875	595
·	37,109	86,002	123,111	51,754

## 7 Net income before transfers

		2020	2019
Th	nis is stated after charging:	£	£
De	epreciation of owned fixed assets	1,549	1,964
In	dependent Examiner's fee	875	595
8 St	aff costs		
Sa	laries and wages	47,670	13,948
Pe	ension costs	2,037	105
		49,707	14,053
No	o employee received emoluments in excess of £60,0	00.	
	otal employee benefits received by key anagement personnel	24,536	7,367
	ne average monthly number of full time equivalent nployees during the year was as follows:		
		2020	2019
		Number	Number
Cł	naritable activities full time	1	1
Cł	naritable activities part time	3	2
	-	4	3

## 9 Tangible fixed assets

	Motor vehicles	Equipment	Total
	£	£	£
Cost or revaluation			
At 1 April 2019	7,000	1,047	8,047
Additions	-	2,962	2,962
At 31 March 2020	7,000	4,009	11,009
Depreciation and impairment			
At 1 April 2019	1,750	406	2,156
Depreciation charge for the year	1,313	237	1,550
At 31 March 2020	3,063	643	3,706
Net book values			
At 31 March 2020	3,937	3,366	7,303
At 31 March 2019	5,250	641	5,891
10 Stocks			
	2020		2019
	£		£
Finished goods	2,829		-
	2,829		-

## 11 **Debtors**

	2020	2019
	£	£
Other debtors	-	150
Prepayments and accrued income	35,362	-
	35,362	150
12 <b>Creditors:</b> amounts falling due within one year		
	2020	2019
	£	£
Other taxes and social security	1,951	675
Accruals and deferred income	2,493	2,114
	4,444	2,789

#### 13 Movement in funds

	At 1 April 2019	Incoming resources (including other gains/losses)	Resources expended	At 31 March 2020
		£	£	£
<b>Restricted funds:</b>				
<b>Restricted income funds:</b>				
National Lottery 1st Reaching Communities Support Adoption for Pets LUSH	20,066 4,107	106,500 - 4,000	(71,801) (3,953) (4,000)	54,765 154
National Lottery Awards for All Pet Plan	-	10,000 5,000	(1,248) (5,000)	8,752
Total	24,173	125,500	(86,002)	63,671
Unrestricted funds: General funds	222	40,742	(31,716)	9,248
<b>Designated funds:</b> Kennel Club	4,081	-	(4,081)	0
Capital Expenditure funded by Grants	5,250	-	(1,313)	3,938
Total	9,331		(5,393)	3,938
<b>Revaluation Reserves:</b>				
Total funds	33,726	166,242	(123,111)	76,857

Purposes and restrictions in relation to the funds:

**Restricted funds:** National Lottery 1st A 3 year project which aims to enable freedom from domestic violence and abuse by removing a significant barrier which prevents **Reaching Communities** many victims from leaving. Empower and support victims to access vital advice and safety. Support Adoption for Pets Support for vet fees LUSH Support for animal related costs such as food, fostering expenses, vet fees, kennelling National Lottery Awards Support for core costs, rent, insurance, IT and telephony for All Pet Plan Support for animal related costs such as food, fostering expenses, vet fees, kennelling Designated funds: Kennel Club Animal related costs such as vet fees and kennel fees

Capital ExpenditureAs per SORP requirements capital paid for by restricted funds isfunded by Grantstransferred to a designated fund to match depreciation.

## Analysis of net assets between

## 14 funds

	Unrestricted funds	Restricted funds	Total
	£	£	£
Fixed assets Net current assets	7,303	-	7,303
	5,883	63,671	69,554
	13,186	63,671	76,857

## 15 Commitments

## **Operating lease commitments**

Total commitments under non-cancellable operating leases are as follows:

	2020 Land and buildings	2020 Other	2019 Land and buildings	2019 Other
	£	£	£	£
Operating leases with expiry date:				
Within one year	169	4,678	514	-
In the second to fifth years inclusive	-	11,445	169	-
-	169	16,123	683	-
6 Delated newtry disalaryyar				

## 16 Related party disclosures Controlling party

The charity is managed by the trustees; thus no single party controls the company.