## ST CHRISTOPHER'S FELLOWSHIP (A company limited by guarantee)

## REPORT AND GROUP FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2020

## ST CHRISTOPHER'S FELLOWSHIP REFERENCE AND ADMINISTRATIVE DETAILS FOR THE YEAR ENDED 31 MARCH 2020

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## ST CHRISTOPHER'S FELLOWSHIP REFERENCE AND ADMINISTRATIVE DETAILS FOR THE YEAR ENDED 31 MARCH 2020

#### **LEGAL DETAILS**

Registered Name: St Christopher's Fellowship

Other names used: St Christopher's

A company limited by guarantee, registered no. 321509

Registered Charity no. 207782

Registered Provider of Social Housing no. LH1832

VAT Registration Number 740 5442 53

#### **REGISTERED OFFICE**

1 Putney High Street London SW15 1SZ

#### TRUSTEES/ MEMBERS/ DIRECTORS

The Trustees who are also Directors and members who served from 1 April 2019 up to the date of approval of these financial statements were as follows:

Joe Anichebe David Brown

Angela Dakin (Vice Chair)

Rupert Duff (appointed 3 September 2020)
Kelly Dooley (appointed 8 May 2019)
Gill Guy-Edwards (retired 20 November 2019)
John Halliwell (appointed 8 May 2019)

**Daniel Hobbs** 

Bert O'Donoghue (Chair)

Sally O'Neill

Akua Doreen Owusu-Akonor (appointed 8 May 2019)
Dinesh Visavadia (Honorary Treasurer)
Thomas Wilson (retired 9 September 2020)

#### **COMPANY SECRETARY**

Sara Kortenray (appointed 16 October 2019)
Bert O'Donoghue (retired 16 October 2019)

## ST CHRISTOPHER'S FELLOWSHIP REFERENCE AND ADMINISTRATIVE DETAILS FOR THE YEAR ENDED 31 MARCH 2020

#### PRINCIPAL STAFF

Doris Afreh FCIPD PG Dip HRM Geneva Ellis BA (Hons) M.Sc Faye Puttock ACMA CGMA Anne Seed Philip Townsend BA (Hons) PG Dip HS FCIH Jonathan Whalley (Director of People)
(Director of Income & Development)
(Director of Finance)
(Director of Operations—Isle of Man)
(Director of Operations-UK)
(Chief Executive)

#### **SOLICITORS**

Trowers & Hamlins 3 Bunhill Row London EC1Y 8YZ Russell-Cooke 2 Putney Hill Putney London SW15 6AB

#### **BANKERS**

National Westminster Bank 16 Wimbledon Hill Road London SW19 7ZD

#### **EXTERNAL AUDITORS**

Beever and Struthers St. George's House 215-219 Chester Road Manchester M15 4JE

## ST CHRISTOPHER'S FELLOWSHIP REPORT OF THE CHAIR FOR THE YEAR ENDED 31 MARCH 2020

I am delighted to present the Annual Report and Accounts for the year highlighting some of our fantastic work with the children and young people that we care for. This year marks our 150th year of helping children and young people have a solid start in life and creating bright futures. We have grown and developed over this time, adjusting our services to meet the needs of the day and building our expertise.

We had plans to celebrate this anniversary with our staff, foster carers, children and young people throughout the year. However, given the challenges experienced in all corners of the world by the COVID-19 pandemic. we have postponed these celebrations until our 151st year.

Whilst this has not been the 150th year we anticipated, our staff and foster carers have been absolutely phenomenal at continuing to support young people. Children and young people have been at the heart of our work and all our homes and services have remained open throughout this period.

Some of the operational successes over the past year include:

- a three-year extension to our Isle of Man contracts
- the opening of two children's homes in the West Midlands, in line with our strategy
- expansion of our Staying Close project to support young people living in residential homes
- the launch of our new mentoring service in Barnet providing preventative work with siblings of young people known to the Youth Justice System
- expanding our therapeutic service to cover all of our UK services
- piloting an alternative education offer in the UK to provide learning support to a wide cohort of looked after children
- our first foster carer conference, which included the official poet for the London Olympics, Lemn Sissay as a guest speaker. One of our foster children shared her experiences of moving to a Staying Put placement during her time at university ensuring she can return home to her foster family during holidays and weekends, at our Eastern Region Conference

We have continued rolling out our operational delivery model to ensure that we have the right people, in the right place, at the right time to achieve our Vision & Strategy and have expanded the reach of our UK therapeutic service. However, there were delays to the two planned new homes in the West Midlands, which were further impacted by the pandemic. Expenditure for the development plan was largely in line with budget but impacted by a reduction in expected income as a result of the delay in opening the first of these homes.

The financial performance of some of our core operations was slightly weaker than we had planned and was not strong enough in the year to support the additional expenditure of the development programme. As a charity, we work with very narrow financial margins, so even small reductions in our revenue can impact our surpluses. However, I am pleased to report that we used some of our surplus cash to clear up some historical pension liabilities, resulting in a cleaner balance sheet.

The Black Lives Matter movement has mobilised people across the world to protest against racial injustice and oppression. As a Board of Trustees we are working with the Senior Leadership Team to reflect, learn and develop to be a charity that is supportive for all.

This has involved setting up a group with colleagues from across the organisation to consider the issues and make recommendations about any changes needed to ensure St Christopher's

## ST CHRISTOPHER'S FELLOWSHIP REPORT OF THE CHAIR FOR THE YEAR ENDED 31 MARCH 2020

is an equal and just workplace, and is equipped to care for and support young people of all backgrounds.

To those that have supported us during the year – foster carers, commissioners, local authorities, government departments, Ofsted and volunteers, thank you. Your contributions make a big difference to the work that we do. During the past year we have invested in our fundraising team to help us raise funds to invest in additional services for the children and young people that we support. Thanks to all of our donors for your support, which has helped us to provide added value services that are well beyond what we are contracted to by the local authorities and governments that we support. This means we can do more for young people, just as good parents would do.

I want to say a great big thank you to my fellow trustees who volunteer their time selflessly. Their on-going support and guidance both to me and to the organisation is wonderful and very much appreciated. Unfortunately, in September of this year we will say farewell to Thom Wilson who has been a wonderful member of our board for the past three years. Thom brought great insights and experience from his day job of working with young people at a local authority. We are also fortunate to have some great new people joining us – Rupert Duff has been a co-opted member of our Audit and Risk Committee for the past two years and now joins us as a trustee. We welcomed Kelly Dooley, Doreen Akanor and John Haliwell in May of 2019 who between them have brought experience of education and human resources to our Council. Welcome also to Lisa Nelson who joined the board of our Isle of Man subsidiary.

And of course, thank you to the staff of the organisation, without whom we could do nothing. They often work in very challenging and stressful conditions, but I am always impressed by the manner and dedication with which they work. The care, support and love that they give to the children and young people that we look after is wonderful and I thank them most sincerely for that. In particular, this year, our front-line staff and foster carers have had the challenges and concerns of taking care of our children and young people, often in addition to their own families, during a global pandemic. This has been a particularly stressful time for them but they have more than risen to the challenge and for that we are eternally grateful.

Bert O'Donoghue Chair of Trustees

9 September 2020

#### 1. MANAGEMENT

#### AIMS AND ACTIVITIES

At St Christopher's we work in the British Isles as a charity and Registered Provider of Social Housing. We currently work in Southern, Eastern and Central England and the Isle of Man, providing services to young people in care, care leavers and those on the edge of care. Our services include foster homes, children's homes (including a secure children's home), homes for care leavers and homeless teenagers, outreach support, return home interviews for young people who run away from home, preventative outreach, education support and therapeutic provision. We also provide consultancy to local authorities and charities.

#### **OBJECTS SET OUT IN GOVERNING DOCUMENT**

Our objects as set out in the Articles of Association are to assist people in need, particularly children and young people and people with learning disabilities, to relieve poverty and to undertake any other charitable purpose.

Our priorities during the year continued to be:

- continual improvement in service quality to create even better outcomes for children and young people
- speeding up recruitment processes and improve retention by better staff support and progression
- improving spot purchase capabilities to meet or exceed financial and occupancy targets
- maximising asset usage to further enable and enhance service delivery
- expanding capability to respond creatively to the needs of children and young people, and commissioners, to drive growth and create more brighter futures

#### STRATEGIES FOR ACHIEVING OBJECTIVES

In November 2017, we started the process of setting our Vision and Strategy for 2018 to 2023. We felt it was important that the strategy properly reflected St Christopher's by being participative, aligned with our ways of working, and centred on young people. Children, young people and staff from across the organisation had their say on our strategy so that it is built upon ideas that will benefit those we work with, now and in the future.

Our three strategic aims are:

1. Create more excellent homes, fostering and support for children & young people

Children and young people have told us that it's the relationships with carers in our fostering and residential services that make their houses feel like homes. Over the five years of the strategic plan are developing more excellent homes to even more children in care and care leavers. We are doing this by focusing on growing our residential, fostering and support to provide services to double the number of children and young people by 2023.

### 2. Improve emotional wellbeing

We will develop clinical therapeutic input across all of our services, so young people, carers and staff receive the expert advice and support they need, when they need it. Building on our existing strengths in attachment theory and social pedagogy, we will partner with mental health organisations to develop holistic, empowering, relationship-centred ways to improve emotional wellbeing. After successful development of the Isle of Man therapeutic services over the last

five years we are using this learning to inform the ongoing development of our UK based therapeutic service.

#### 3. Promote lifelong learning and thriving

Our staff succeed with young people who have experienced very difficult starts in life through relationship-centred, creative approaches to learning that equip them for life in the world. We are increasing capacity in the education and life skills teams to support more young people to achieve.

We will collaborate with young people to help make each step of their journey to independence easier, maintaining important relationships with people that matter most, whether friends, family, carers, or St Christopher's staff. We will continue to invest in training and supporting our staff to enhance learning and develop skills to promote growth and career progression.

We believe that practical experience in the direct provision of services for children and young people can usefully inform policy development for looked after children, care leavers and vulnerable young adults. Because of this we participate in appropriate consultations and other initiatives that inform the development of government policy. For example, we partnered with The Children's Society, Become, Centrepoint and other young people's charities to lobby the government to ensure that care leavers benefit from higher rates of housing benefit until the age of 25. Prior to this change a care leaver could be forced to move from their stable home to shared accommodation at the age of 22 following a cut to their housing support. However, Rishi Sunak, the Chancellor, has said that care leavers would be included in an extension of the exemption from the shared accommodation rate (SAR) for Universal Credit and housing benefit claims. The move also includes rough sleepers aged 16 to 24 and victims of domestic abuse and human trafficking.

We have also submitted evidence to the All Party Parliamentary Group for Runaway and Missing Children and Adults and were invited to meet with the minister directly. Our Safe Steps project, which has developed and assessed new approaches to looking after girls at risk of child sexual exploitation was used as a case study in the final report.

The Department for Education launched a consultation on unregulated provisions (e.g. semi-independent and independent services) at the start of 2020. St Christopher's submitted an organisational response to the consultation, which included the perspectives of staff working in these homes and young people with experiences of unregulated services.

Thanks to our strong reputation of providing quality unregulated services and our membership of the Alliance for Children in Care and Care Leavers, we were able to connect with the Department for Education and offer even more information from young people about what changes they would like to see in the homes they live in. Support workers worked with young people living in or formerly residing in their homes to discuss the consultation. There was an overwhelming sense that the supportive relationships young people have with teams in our homes really can make a difference in their lives. The feedback has been shared with the Department of Education and will be considered as part of the consultation

As a charity, we aim to remain financially robust and ensure that the organisation and its activities are sustainable. This will enable the tradition, started in 1870, of providing services for children in care, on the edge of care and leaving care to continue. We also recognise that new initiatives and services can require an initial investment, prior to the services becoming financially sustainable in the longer term. Consequently, we aim to ensure we have sufficient reserves to both manage risk and develop new services.

The Council's target is that free reserves backed by cash and/or investments should, over the medium term, be maintained at three months of annual operating cost, to provide a buffer against unexpected contingencies generally and to permit the uninterrupted provision of services.

This is a reduction from the previous target of four months, which was reviewed and considered restrictive to our development and overly cautious.

#### **VALUE FOR MONEY**

The financial environment remains difficult, even prior to the Covid-19 pandemic and there is a clear need to deliver value for money to our partner commissioners. Almost all of our services are delivered and commissioned within competitive markets, whether they are tendered contracts, framework contracts or spot purchase services. Accordingly, we have to take into account both the quality of services and their cost. We are committed to maintaining quality to ensure that all of the children and young people who rely on our services are loved and cared for and have the chance to thrive and grow. Where a service is provided to a single commissioner there is scope to tailor the service to its specific requirements, subject to the ability to sustain a quality service. Where services receive placements from multiple commissioners, we define the service's specification and cost accordingly. We then keep the level of demand for the service under review.

Council seeks to ensure that our assets are used effectively to deliver services for children, young people and adults. We aim to ensure that all services we undertake are financially sustainable in the longer term, and the performance of services is reviewed in this context.

We add value to services by providing opportunities to our children and young people via grant funding and donations. For example, we continue to develop and expand our participation and life skills work in the UK through successful grant applications to BBC Children in Need and Esmée Fairbairn Foundation and more recently for 2020 The City Bridge Trust, Sisters of the Holy Cross and Gwyneth Forrester Trust. The participation team improves transition experiences and outcomes for young people leaving residential care.

Successful grant applications to Elizabeth Clucas Charitable Trust and Barclays will help fund the Isle of Man based Support into Employment scheme launched in the previous financial year. Dedicated support workers are available to support care leavers on the Isle of Man to learn the right skills they need for the workplace and to find jobs doing something they enjoy and that they can sustain. This work has become even more vital as the economic impact of the Covid-19 pandemic continues to reduce the number of jobs available and therefore increase competition when applying.

Fundraised donations continue to be added to an annual budget to support the "Diamond Fund" where children and young people can receive small grants to help them take up opportunities to access education, training and employment. This fund is also available for young people to take part in group activities and trips, whether it is for a day out, craft sessions, cooking, sporting activities or a weekend away. It means young people can spend time together and build positive relationships with one another, therefore developing their own support network.

During the year the Diamond Fund has funded amongst other things business cards, equipment and stock to support a young person to launch their own dog biscuit business, a car wrapping (spray painting) course, a laptop to support a young person with keeping

connected with friends from their country of origin, as well as taking online language courses, home fitness equipment to keep young people and staff connected and fit during the Covid-19 lockdown, a bicycle to support a young person to learn to cycle enabling them to travel to work in a healthy way and acting classes.

Fundraised donations also enable us to provide a "Welcome Pack" gift to our children and young people when they are first placed with us. As part of St Christopher's commitment to helping every young person settle in to living with us, we provide a voucher so they can buy items to personalise their room and make it feel more homely. This is also an opportunity for young people to be trusted to buy something that helps them feel safe, comfortable and welcome.

We are grateful for LandAid's continued support and generosity. Their pro bono expertise and grant funding has supported us to develop and maintain our buildings, via grant funding, pro bono expertise, emergency Covid-19 funding pledge for their Property Race days.

We are thankful for continued funding from Tony and Susan Hickinbotham to continue the annual Hickinbotham Awards for young people at St Christopher's. Tony and Susan have supported St Christopher's since 2011 through their pledge to an annual award scheme. The scheme gives young people the opportunity to apply for funding to help them achieve their goals. In the past the awards have helped young people to complete courses in fashion design and mechanics, buy equipment to set up photography and gardening businesses, and given them the motivation and confidence they need to find work in their chosen fields.

The year 2020 marks our 150<sup>th</sup> anniversary. The Covid-19 pandemic has, unfortunately, affected our 150<sup>th</sup> fundraising plans in particular our planned challenge events. However, it didn't deter a number of our supporters who completed individual challenges on our behalf to raise funds for our 150<sup>th</sup> fundraising appeal. These challenges included cycling, rollerblading, running and swimming, as well as giving up caffeine and taking part in 2.6 challenge on our behalf. We would like to thank all these individuals for the time and effort that they have put in to their challenges in order to support St Christopher's.

Emergency Covid-19 support has also been received some of our grant givers, for which we are incredibly grateful for at this difficult time, such as the Winston Churchill Memorial Trust enabling us to provide much needed laptops to some of our young people during school closures, as well as the provision of learning support and ensuring that staff who were required to self-isolate could do so without suffering financially.

St Christopher's is grateful for the generosity of funding and time from grant funders, donors and volunteers that enables us to add value to the services that we provide our children and young people but in addition to help us navigate the additional expenses borne as a result of the Covid-19 pandemic.

### VALUE FOR MONEY METRICS

The Regulator of Social Housing issued the new Value for Money ('VfM') Standard on 9 March 2018 together with a Code of Practice. Value for Money metrics was introduced for reporting periods up to 31 March 2018 and aims to provide an agreed set of metrics for housing associations which compare performance and provide a value for money check.

Social housing is one small facet of the work that St Christopher's does, with social housing lettings making up just 1.7% of our Group turnover in the year over 71 owned bed spaces and

10 managed bed spaces. We are therefore impacted by the smaller margins for supported housing as opposed to general needs as well as not having the economies of scale accessible.

	2020 Group	2020 Parent	2019 Group	2019 Parent
Business Health Operating Margin (social housing	2.2.4		2124	
lettings) <sup>1</sup>	(32%)	(32%)	(41%)	(41%)
Operating Margin (overall) <sup>2</sup>	(3%)	(2%)	2%	3%
EBITDA MRI Interest Cover <sup>3</sup>	(10,338%)	(4,131%)	20,511%	22,100%

<sup>1</sup> Social Housing letting operating margin as a percentage of turnover

The social housing operating margin improved in 2020, although still a negative. The issue with voids noted previously has improved overall again with a reduction in voids from £106k in 2018, £74k in 2019 and £29k in 2020.

The overall operating margin has declined from a positive 2% last year to a negative 3% this year. Whilst the prior year operating costs include the cessation costs for two defined benefit schemes, as detailed in note 24, this was offset by the profit of £1.9m from the disposal of two properties. Underperformance in spot purchase and fostering placement numbers, coupled with additional costs from a development programme in the year and additional costs from safely staffing services on the Isle of Man during an extremely busy year have pushed the current year's results into deficit.

St Christopher's has no long or short-term debt and therefore has no interest accruing other than the interest on the recycled capital grant fund.

	2020 Group	2020 Parent	2019 Group	2019 Parent
<b>Development - Capacity &amp; Supply</b> New Supply Delivered (Supported Housing) <sup>4</sup>	0%	0%	0%	0%
New Supply Delivered (Non-Supported Housing) 5	0%	0%	0%	0%
Gearing <sup>6</sup>	(60%)	(29%)	(88%)	(57%)

<sup>4</sup> Total social housing units developed or newly built divided by total social housing units owed at the end of the financial year

No new units had been planned within the financial year.

<sup>2</sup> Overall operating margin as a percentage of turnover

<sup>3</sup> Operating surplus/(deficit) less interest, taxation, depreciation, amortisation plus major repairs divided by interest capitalised, interest payable and financing costs.

<sup>5</sup> Total non-social housing units developed or newly built divided by total non-social housing units owed at the end of the financial year

<sup>6</sup> Short and long-term loans, cash and cash equivalents, amounts owed to group undertakings and finance lease obligations divided by tangible fixed asset housing properties at cost.

The gearing percentage is negative as St Christopher's Group and Parent currently has no long or short-term debt and the Parent holds more in cash than is owed to its subsidiary undertakings.

	2020 Group	2020 Parent	2019 Group	2019 Parent
Effective Asset Management Return on Capital Employed <sup>7</sup>	(4%)	(2%)	2%	4%
<b>Operating Efficiencies</b> Headline Social Housing Cost Per Unit <sup>8</sup>	£5,247	£5,247	£7,128	£7,128
Investment Reinvestment efficiency percentage <sup>9</sup>	2%	2%	3%	3%

<sup>7</sup> Overall operating surplus/(deficit) plus gai/(loss) on disposal of fixed asset housing properties divided by total assets divided by current liabilities.

The prior year return on capital employed included the £1.9m profit on disposal of properties, offset by the two defined benefit cessation charges. The current year is a decline on last year's position, again underperformance in spot purchase and fostering placement numbers, additional costs from a development programme in the year and additional costs from safely staffing services on the Isle of Man during an extremely busy period.

The headline social housing cost per unit has reduced compared to the prior year due to a programme of cyclical maintenance works that was introduced in 2018, as well a higher value of major repairs in 2019. There were major repairs works at one social housing home to replace all of the windows in this financial year. In 2020 major repairs to the exterior of one social housing home took place. This has also caused the small drop in the reinvestment efficiency percentage.

The Value for Money metrics were reviewed against budgeted targets, as well as an average of the 2018/19 results for peers. The group of peers were chosen for either their similarity to the breadth of work with children and young people or their number of units.

The peers chosen were Centrepoint Soho, Look Ahead Care and Support Limited, St Mungo's Community Housing Association and YMCA – St Paul's Group for similarity of breadth of work and Chisel Limited for comparative small size of a housing association.

<sup>8</sup> Social housing costs (management charges, service charge, routine maintenance, planned maintenance, major repairs expenditure, lease costs, capitalised major repairs costs for the period) divided by social housing units owned and/or managed.

<sup>9</sup> Development of new properties, new properties acquired, works to existing properties and capital interest divided by tangible fixed asset housing properties at cost.

	2020	2020 Budget	2019 Average
Business Health	Group	target	of peers
Operating Margin (social housing lettings)	(32%)	16%	8%
Operating Margin (overall)	(3%)	0%	2%
EBITDA MRI Interest Cover	(10,338%)	N/A	63%

The Operating Margin for social housing lettings is a greater loss than budgeted and a negative versus peers as a result of far higher voids costs in actual results, as well as increased cost of planned maintenance, although the result is an improvement on the previous year.

The overall operating margin is negative as a result of underperformance in spot purchase and fostering placement numbers, coupled with additional costs from a development programme in the year and additional costs from safely staffing services on the Isle of Man during an extremely busy year have pushed the current year's results into deficit. The overall operating margin for peers is an average of 2%, but this reduced to (3%) if Chisel Limited is removed. Chisel Limited was chosen as a similar sized small housing association. However, its provisions are general needs rather than supported housing and the margins for general needs are higher than supported housing.

St Christopher's has no long or short-term debt, therefore has no interest accruing other than the interest on the recycled capital grant fund and is a negative due to the deficit position for the year.

	2020 2020 Budget		2019 Average
	Group	target	of peers
<b>Development - Capacity &amp; Supply</b> New Supply Delivered (Supported Housing)	0%	0%	3%
New Supply Delivered (Non-Supported Housing)	0%	0%	0%
Gearing	(60%)	(66%)	22%

St Christopher's had no plans to deliver any new supply in the year, with 3 of the peers also not increasing their supply.

The gearing percentage is negative as St Christopher's currently has no long or short-term debt. This is in line with budget and with both Centrepoint Soho and St Mungo's Community Housing.

	2020	2020 Budget	2019
	Group	Budget target	Average of peers
Effective Asset Management Return on Capital Employed	(4%)	0%	3%
Operating Efficiencies Headline Social Housing Cost Per Unit	£5,247	£2,617	£8,565
Investment Reinvestment efficiency percentage	2%	0%	2%

St Christopher's return on capital employed was budgeted to be in line with the average achieved by peers in their 2019 results. Whilst the actual result has been negatively impacted by underperformance in spot purchase and fostering placement numbers, additional costs have arisen from a development programme in the year and from safely staffing services on the Isle of Man during an extremely busy period.

The headline social housing cost per unit is higher than budgeted as the major repairs in 2020 were not part of the budget cycle. The actual cost is lower than the average of peers, however it is only lower than the two of the five peers individually. Peers that have achieved a more efficient cost per unit have done so based on their greater scale or from the reduced cost of maintenance associated with general needs compared to supported housing.

#### 2. OPERATING ENVIRONMENT

The current fiscal environment remains such that local authorities in England as well as the governments of the United Kingdom and the Isle of Man continue to face financial constraints and a need to reduce expenditure; this is expected to continue for the for foreseeable future. Whilst many of the services that we provide fulfill statutory obligations of local authorities and the Isle of Man Government, this does not exempt them from a requirement to demonstrate value for money. We are committed to working with our commissioning partners to ensure that services remain relevant to both their needs and those of children and young people.

We recognise that the constrained financial regime can lead local authorities to be cautious about committing to medium and longer-term commissioning arrangements, where they have uncertainty about their future level of demand for services. Consequently, over the last 6 years we have expanded our service offer to include services which can be accessed and paid for as and when required.

We have also seen some commissioners aiming to increase the amount of fostering services that they directly provide. This has had the effect of increasing the competition in a market where local authorities are simultaneously, a commissioner of, and a competitor with, St Christopher's. Other local authorities have sought to respond by increasing partnership working and we have been proactive developing such partnerships.

#### **RISK MANAGEMENT**

We have a risk management policy and an ongoing process for identifying, evaluating and managing the significant risks that we face. These are recorded in our strategic risk register. Risks are assessed for their likelihood and potential impact and Council focuses its work on those risks which are identified as most significant. Disaster recovery scenarios have been considered and contingency plans are in place.

For all significant risks the potential to mitigate risk is considered and proportionate, action is taken. A wide variety of strategies are used to mitigate risk. These include: seeking to mitigate risk through appropriate policies, procedures and controls, spreading risk through ensuring sufficient diversity of activity and commissioning partners, seeking to lay off risk through contract negotiation or insurance. Council has considered the risk of fraud and has adopted an anti-fraud policy. In evaluating new projects, Council assesses risk and will not proceed with projects where the risks are disproportionate to the benefits offered to our children and young people or our organisation as a whole.

The strategic risk register is reviewed by the Senior Leadership Team on a quarterly basis, by the Audit & Risk Committee three times a year and by the Council twice a year. During the financial year the strategic risk register was subject to a further in-depth review to ensure that all major risks were captured and duplications removed. The major risks that we face are recorded in the strategic risk register are:

- Staff Recruitment and Retention: Almost all of our services are for the provision of social care and as such, the qualification and dedication of the front-line staff delivering the services has a real impact on the outcomes for our children and young people. We recognise that the nature of the work undertaken by our staff is challenging and the necessity of shift work in many services limits the pool of potential staff. The limited availability of experienced and qualified staff has the potential to be a risk to the organisation. While this is particularly acute in London, it is not solely a London problem. We seek to mitigate this risk with robust recruitment procedures that are honest about the nature of the work and through investment in training and development. This enables those with aptitude, but without necessary formal qualifications to obtain them and through investment in diploma qualifications and a trainee program for managers.
- Impact of Brexit: This poses a number of risks to the organisation from domestic policy delays, whereby government focus is elsewhere resulting in slow changes in policy and innovation to changes within the labour market. There is a potential loss of existing non-UK national workforce, which will in turn shrink the pool of potential applicants in the short term. The economic uncertainty and decline could result in further savings to be made by local authorities and possible failure to deliver statutory services.
- Under occupancy and lower occupancy levels: This is particularly relevant within our spot purchase services where low occupancy levels result in the service being financially nonviable. We mitigate against this risk by having a placements team dedicated to making placements, maintaining active and positive relationships with commissioners, keeping placement fees under review, active marketing, value for money, maintaining high quality and keeping individual services under review, taking remedial action when required.
- A failure of safeguarding: As we work with children and young people, safeguarding is central to both the organisation and the delivery of services. We seek to mitigate this risk with a many-layered approach. This includes appropriate recruitment and checking of staff, training, organisational policies and procedures, ensuring our children and young

people know how to raise any concerns, investigating all concerns thoroughly and in full co-operation with Ofsted and relevant local and national authorities, and creating an open culture towards whistleblowing if staff have concerns.

- Ineffective external focus: Our response to the change in commissioners' requirements, by being prepared to offer services on a spot basis, along with the increasing importance of fostering to the Group, has meant that there has been a progressive change in the skills required within the organisation. This has been addressed via training of existing staff and recruitment of new staff. We also recognise the need to balance the values of social care and pedagogy with the commercial requirement to thrive in an environment with many private sector competitors.
- Health & Safety: We have reviewed and renewed our Health & Safety policy over the past
  two years. The Responsible Individual has established a new Health and Safety
  Committee which educates the management and Trustees on the severity of noncompliance and updates Council quarterly. There is good transparency around
  compliance with safety checks and controls in place and better correlation between risk
  assessment and actions that need to be taken.
- Poor or inadequate compliance or governance: We operate within a highly regulated environment. At an organisational level the lead regulator is the Regulator of Social Housing although many of our activities fall under the remit of the Charity Commission, Ofsted and Registration and the Inspection Unit on the Isle of Man. The majority of our activities are not social housing. We therefore, recognise that there are risks that the Regulator of Social Housing, in developing regulation designed to protect social housing, may legitimately develop rules and standards which create restrictions upon our activities. We seek to manage this risk by keeping up to date with proposed regulatory changes, assessing their potential impact and evaluating our options within and outside this Regulatory regime. We keep innovation under review, engage in open discussion with key stakeholders and take appropriate specialist advice to mitigate this risk.
- Service Failures (including Central Services): As with all businesses, we have an increasing number of IT systems that are used to aid and streamline the recording and monitoring of information that needs to be collected and processed. The failure of any or all of these systems, whether accidental or malicious, would seriously impact on our ability to provide our services. We seek to mitigate the risk by using external expertise where needed to review and audit our IT provision. Organisation-wide business continuity plans are in place and reviewed annually to provide guidance and structure in the event of a service failure.
- Failure to achieve the strategic plan: Failure to deliver projects on time can result in delay, inflated costs and reduced income. We have a range of strategies to respond to these risks which include: monitoring the operating environment of other providers, ensuring that the organisation has access to specialist skills (internally or externally commissioned, as appropriate) and seeking to develop services in partnership with commissioners who are likely to utilise the services, whilst recognising that where commissioners provide direct services they can also be competitors. The inability to measure the progress and outcomes of our work is also a risk as we are therefore not able to demonstrate whether the plan has been achieved and what the impact of our work has been.

At the start of 2020 we created an additional risk register specific to the Covid-19 pandemic, which is being reviewed and updated on a regular basis as the situation and guidelines change. The Senior Leadership Team have met with key senior members of staff, initially

several times a week from February onwards to discuss the emerging situation and ensure that guidance and support was available throughout the organisation for staff and children and young people.

The risk register is split over three key areas:

- Care of children and young people. This reviewed the impact, anxiety and isolation of lockdown (and therefore missing contact with family) and school closures, adjusting to new rules and guidance as set out by the government, as well the difficulty in achieving a consistent staff team in residential settings at such an unsettling time when staff members needed to self-isolate for periods of time or care for their own families. Difficulties in accessing sufficient food and medical supplies caused by stockpiling and supply chains were kept under review to ensure that we could keep all our children safe, well and fed, along with children and young people's education and longer term career opportunities.
- Organisational Impact. This reviewed the impact of failing to act on government advice and maintaining compliance with ever changing government guidelines. Ensuring an accurate, consistent message was regularly released to staff, foster carers, children and young people in line with the current guidance at that point in time, without overloading with too many messages, causing organisational confusion.
- Financial and long term impact. This reviewed the impact of shorter term issues such as increased costs and scarcity of availability of medical equipment, cleaning equipment and activities, the inability to make or receive payments due to illness, self-isolation of furloughing of staff at local authorities, banks and within St Christopher's. On a longer term basis this reviewed the impact of virtual working for outreach services, reduced new placements from low staffing at local authorities due to sickness and furloughing and inability to safely take new placements due to our own staffing levels.

#### **EMPLOYEE ENGAGEMENT**

We recognise the importance of good, appropriate relationships between staff and our children and young people and believe that the stability of such relationships contributes significantly to positive outcomes for individuals. As such, we consider that a well-motivated, stable and skilled workforce is central to achieving good outcomes for our children and young people and the organisation.

We use a range of strategies to communicate with employees in a timely basis, these include: regular blogs by the Chief Executive, ChrisNet (our intranet), regular Trustee and Senior Leadership visits to services, staff conferences, and a cascade of information to employees following structured managers meetings. All staff continue to be involved in the development of the annual plans for their service and take part in service reviews, as well as participating in a range of individual projects.

We have flexed our engagement in response to the restrictions and risks posed by the Covid-19 pandemic. Staff and teams are staying in touch in new ways, for example via video conferencing or use Microsoft Teams chat function.

Our Brighter Futures Groups are a result of an Appreciative Inquiry method used to complete feedback on positive experiences working at St Christopher's and the factors in place to make those experiences work. The Groups are made up of representatives from across the organisation. Representatives from each team take the views and ideas from their colleagues about what we could do better to quarterly regional Brighter Futures Group meetings. Groups are non-hierarchical and provide opportunities for collaborating on activities across services and regions.

Brighter Futures Groups have been instrumental in a number of changes in the last few years, including:

- Launch and shaping of UK-based therapeutic service
- Improved induction and practitioner training for staff
- Localised training for staff in the Midlands
- Piloting new ways of flexible and part-time working for residential staff
- Improvements to sick pay policy
- Increased support for staff studying for work-related qualifications
- Implementation of Staying Close plans for keeping in touch with young people who move on

As a result of consultation with staff via various forums, including our Brighter Futures Group and the bi-annual staff survey, a number of enhancements were made to employees' overall benefit package from 1 April 2018 building on the re-introduction of incremental pay scales from 1 April 2017. This included the re-introduction of enhanced maternity and paternity pay, increases in auto enrolment employer contribution, discretionary training funds, merit award pot and annual cost of living awards.

Pay and benefits remain under constant review and from 1 April 2019 further increases in the auto enrolment employer contribution were rolled out to shield employees from the impact of the increase from a total contribution of 5% to 8%. Again, the annual cost of living increase was tiered with employees on less than £45k per annum receiving a 2% increase and those on more that £45k per annum receiving a 1% increase.

In addition, enhanced overtime rates were introduced in the prior year and on-call payments introduced in the current year, driving loans are available for staff across the organisation, allowing employees to spread the cost of learning to drive over up to 12 months and staff are able to purchase up to 5 additional days annual leave from 1st April 2020.

Our organisation's commitment to social pedagogy remains at the heart of how we work and embedding it has seen many operational staff, the Senior Leadership Team, foster carers and external partners undertaking extensive training in this discipline since its introduction. The enthusiasm with which this approach has been adopted by staff reinforces the view that the investment is money well spent. All new operational staff now receive this training as part of their induction training completed within the first year of their employment with us.

During the year planning has taken place for the roll-out of the St Chris Academy. The Academy supports the training and development of operational staff by providing the opportunity to be part of one of the three pathways:

- Mentoring
- Talent
- Leadership

The Academy is to nurture and grow in-house talent and provide staff with the tools they need to progress and develop in their careers.

The brutality of George Floyd's murder by Minneapolis police on 25th May mobilised people across the world to protest against racial injustice and oppression and focused attention on systemic racism across our institutions and structures. Racism as well as the underrepresentation of people of colour is now acknowledged in the charity sector. St Christopher's leadership recognises the racism and lack of representation at St Christopher's and is

committed to ensuring a positive experience for all at St Christopher's. We have established a focus group of colleagues who will explore how our organisation can become just and equal. There are 15 members who work across St Christopher's services and regions who are meeting monthly to identify problems relating to racial discrimination and injustice. Recommendations are made to the Senior Leadership Team so that the experience of working at St Christopher's can be positive for all. The Senior Leadership Team is leading a number of practical changes focusing on learning and training, leadership, data and experiences, wellbeing and policies.

In a similar style to Brighter Futures, the group members act as ambassadors for all staff. Staff can raise questions, ideas or issues with a group member to take to the focus group for discussion.

Without dedicated, skilled and passionate staff and foster carers, there would be no St Christopher's. We are only able to make a difference to the lives of children and young people because of the love, the skills, the knowledge, the professionalism and the commitment that we provide. Because of this, we are continuing to invest in more training and development opportunities.

#### 3. ORGANISATIONAL PERFORMANCE

#### ACHIEVEMENTS AND PERFORMANCE

The overall financial results for the year are disappointing and stem primarily from lower than projected occupancy. The areas affected are spot purchase children's homes and fostering.

We have a number of spot purchase homes, which require an adequate level of placements throughout the year to cover the running costs of the home, inclusive of the staff team. The majority of these costs are fixed, in the short term, and therefore it is difficult to make savings in expenditure when there is a drop in occupancy. Ensuring new placements are "matched" to the current residents of the home is also vital to ensure a safe and stable environment but adds another layer of complexity to the task of ensuring that target levels of occupancy are achieved.

Within the year a new home was opened but performed behind schedule to the incremental occupancy target set and a new home due to open in January 2020 was delayed until June 2020. We have captured the learning from the setup and opening of these homes from reflective sessions.

Whilst some of our established spot purchase children's homes outperformed their projected occupancy, others had lower than projected occupancy during the year. Reflective sessions with the managers of homes outperforming their projected targets took place within the year to increase our learning as to what support, training and knowledge is required to equip our managers to succeed both in terms of the quality of the service but also the financial performance.

St Christopher's cannot maintain these financial results on a longer term basis and we have therefore been reviewing the sales strategy, strengthening our relationships with commissioners and a Placements and Referrals Working Group has been created to explore how to streamline the referrals supply chain and improve the efficiency of the process. The Group's adopted aim is:

'Our aim is to achieve our occupancy targets in a safe way and one which removes the barriers to admission and ensures placement stability'.

We have further been considering supply chain issues in terms of having the correct resources in the right place to expedite decision-making and our ability to compete with other organisations.

Income from our fostering has also not met its targets within the year. Recruiting and retaining foster carers remains an issue throughout the sector and not just within St Christopher's. We are in the process of developing our fostering strategy in order to address this issue going forward.

Expenditure remained largely within budget during the year but was impacted by necessary changes needed to staffing levels on the Isle of Man. An increased number of young people are processed through the criminal justice system, requiring us to bring the second and third units into use when needed at our secure care home, Cronk Sollysh. This has proved difficult at times and has required a review in the staffing model for the home to ensure that there is adequate cover available for responding to emergency placements, as well as the increased occupancy at times. There needs to be sufficient, appropriately trained staff on site to ensure the care and safety of both the young people and our staff. We continue to work with the Isle of Man Government to access and refine the optimal model of working for this home.

In addition to the increased number of young people at Cronk Sollysh, occupancy at our other homes and within our outreach services remained incredibly high over the last year, in part due to the continuing reduced number of fostering placements available on the Island. This has required additional staff hours to cope with the demand, which has impacted on the financial results in the year.

Recruitment and retention of operational staff within the UK, whilst improving, continues to be a challenge. Staff turnover, particularly in London children's homes, remained high in common with the sector generally.

In response to feedback from staff and leavers, we are continuing to focus on improving the experience of working at St Christopher's via four areas:

- Improving organisation culture/management and leadership: This has included increasing the involvement of managers and staff in key decisions that affect their areas of work and improving communication and transparency in decision making more broadly.
- Review of terms and conditions: St Christopher's is committed to ensuring an organisational culture which values staff well-being and work-life balance. We have begun to refine and enhance "family-impacting" policies such as parental leave and sickness policy. Two additional days annual leave after three years of service have been introduced, as has the ability to purchase up to 5 additional days of annual leave and payments for on-call duties. Existing staff benefits such as the Cycle to Work scheme, season ticket loans and driving lesson loans are being available and promoted.
- Staff development and succession planning: Plans to ensure that there are individual
  development plans for staff to provide opportunities for progression and development,
  including internal secondment, "acting up" and management training are ongoing. This
  is supported by the launch of the St Chris Academy via the mentoring, leadership or
  talent pathways. A further discretionary budget has been made available for staff to

apply for funding for external courses to develop specialisms and increase individual and organisational skills.

 Incremental pay: Incremental pay scales for all operational posts up to and including Team Leader were re-introduced from April 2017, with clear criteria, timescales and gateways for progression.

A new application tracker system was introduced in the previous financial year to reduce the previous levels of manual processing of applications, which is supported by an automated on-boarding system as well as an additional member of administration staff in the People team. Alongside this the interview process has been reviewed and updated and operational staff now complete assessment days as part of the process to ensure a good understanding of what the role entails prior to joining the organisation.

We continue to grow our team of Carebank workers who provide a flexible staffing cohort to help cover staff vacancies, annual leave and sickness whilst understanding St Christopher's values and ways of working.

Recruiting the right staff and retaining them remains central to discussions at both Senior Leadership meetings and Wider Senior Leadership Team meetings, as well as with the Board of Trustees. Initiatives involve piloting part time roles and different rota models have been trialled, with more uptake in this during the Covid-19 lockdown as more innovative ways of working were required to ensure that homes were safely staffed and that staff were supported during this difficult time.

Further, we recognise the difficulties that our staff face working directly with children and young people, who have experienced significant trauma, abuse and chaos in their lives. Whilst the work can be extremely rewarding, staff need support dealing with this vicarious trauma. We have an established Wraparound team in the Isle of Man, who are led by a Therapeutic Manager. The Isle of Man Wraparound team provides invaluable therapeutic input for the children and young people, staff teams and employees on an individual basis if needed. We appointed a Therapeutic Manager in the UK during the previous financial year who has been working to define the UK service offer and has been growing a team to be able to provide a UK wide therapeutic offer to children and young people and staff. The Isle of Man and UK Therapeutic Managers will be working together closely to share learning and ideas for future development.

Our children's homes in the UK are inspected annually by Ofsted and of our 8 homes, one newly opened home has yet to be inspected, five are rated as "Good", one is rated as "Outstanding" and one is rated as "Requires Improvements to be Good". Our home rated as "Requires improvement to be Good" received this grading at their first inspection. They subsequently had an interim visit where there were rated with "Improved Effectiveness". Our UK school, Allen House Independent School, closed within the year. It was rated as "Good" at its Ofsted inspection prior to the decision to discontinue with this service offer.

UK semi-independent homes for care leaversare not regulated and therefore do not require an inspection visit. St Christopher's believes strongly that measures should be introduced to ensure there is monitoring in this area of support, care and accommodation for young people so that high standards are expected and therefore providers are accountable for unsafe provisions. During the year, as in previous years, we used an external inspector to review our semi-independent homes in the UK based. The findings are reported to Council and then used as a basis for recommendations for homes going forward and sharing learning of best practice.

The Isle of Man children's homes are inspected by the IOM Registration and Inspections Unit within the Isle of Man Government and at their last inspection all achieved "substantially compliant" or "compliant". The 16+ semi-independence homes are also inspected by the Registration and Inspections unit and are "compliant". Cronk Sollysh, our secure unit, is inspected by the Government Registration and Inspections Unit and is also "compliant.

The Senior Leadership Team allocate time to meet on a quarterly basis to reflect on all Ofsted, Inspection Unit and semi-independent homes reports, positive and negative to increase the learning that can be taken and applied across all our services.

We continue to develop our apprenticeships offer for young people leaving care at a controlled pace to ensure that we are able to implement our learning from the current and previous cohorts. We have trialled a three-month traineeship with a trainee successfully transferring to a full apprenticeship post.

The learning from providing apprenticeships, traineeships and work experience all fed into the new Support into Employment scheme on the Isle of Man. Dedicated support workers are available to support care leavers on the Isle of Man to learn the right skills they need for the workplace and to find jobs doing something they enjoy and that they can sustain. The team provides employability skills sessions to care leavers and get to know their interests and career plans. Then, through partnerships they have built with local businesses and government departments, they set up shadowing days and work experience so that young people can try out different areas of work that they are interested in. These opportunities can lead to more formal work placements, volunteering, apprenticeships, or even paid work.

What makes this scheme different is that the team also support the employers so that they are more understanding of the issues care leavers experience and show them how to help the young person learn, develop and thrive at work, without feeling overwhelmed by any setbacks or challenges that crop up. This means the work placement is less likely to break down because there is an advocate working with both sides to make it a success.

Our Staying Close initiative, funded via the Department for Education Innovation Programme successfully bid for a further year of funding, up to March 2021, enabling us to roll out the work to the remainder of our UK homes. The initial project commenced in late 2017. In January 2018 we opened a home for four young people to move to when ready to move on from their residential placement thanks to a grant from LandAid. Staying Close is an initiative aiming to improve the experiences of young people moving from children's homes to independence. It helps young people maintain relationships and support with the important people in their lives and shape the on-going support and care that matters most to them.

We are in the second year of funding from the Home Office Trusted Relationships fund designed to support young people at risk of Serious Youth Violence and other threats in the community. In partnership with the London Borough of Ealing, we have set up a project to work with hundreds of young people across the borough who are at the highest risk of exploitation, whether this is through gang involvement, child sexual exploitation or county lines. More recently the team have had to work innovatively in order to be able to provide the service via virtual means as a result of the Covid-19 lockdown.

St Christopher's is delighted to have been successful as one of the first grantees of the Youth Endowment Fund in partnership with Barnet Council. We are mentoring young people aged 10-14 whose siblings are known to the youth justice system. Our project will work with young people over an 8 to 10 week period aiming for young people to feel valued and better able to identify the risks involved in offending, which will reduce local youth offending overall. Studies

have shown that for each member of a family that offends, the chances of the others offending increases. Offending, gang activity and child criminal exploitation are more likely for children whose siblings are in the criminal justice system. Younger siblings often miss out on statutory interventions aimed at addressing their older sibling's offending, so our project is designed to meet this need. The Youth Endowment Fund is dedicated to building the evidence base to determine what works and support improved outcomes for children and young people. Each project will be evaluated to build and share knowledge of the types of interventions which are most effective at preventing young people from being drawn

We also opened two new children's homes, Phoenix House in April 2019 and Sapphire House in June 2020. The homes are situated in the West Midlands and form part of our strategy to have a service offer that provides local authorities with access to 1 bed homes for children with the highest needs, with the ability to progress to a geographically close 4 bed home when the child is ready, with a key worker able to transfer to the 4 bed home if also needed to help the transition. Work is in progress developing a second 1 bed home in the region.

Also based in the West Midlands is Future Families (West Midlands) Ltd, an independent fostering agency that we purchased in July 2018. The foster carers and staff that are the heart of Future Families were worked with closely throughout the acquisition period to reassure them through this period of change. The foster carers then transitioned from Future Families to St Christopher's via three additional panel meetings held at the end of 2018 and the three staff members were transferred via TUPE from 1 February 2019. These foster carers and staff are now an integral part of our St Christopher's West Midlands fostering region. Future Families (West Midlands) Ltd has not traded since this transfer.

#### FINANCIAL REVIEW

The results for the year have been prepared in accordance with the Statement of Recommended Practice for registered housing providers: Housing SORP 2014. On this basis and comparing to 2019 figures, prepared on the comparable basis, turnover decreased to £18.0 million (2019: £19.8 million). £1.9m of the decrease relates to profit made on the disposal of two properties in the prior year. The sale of these two properties concluded our property review. All properties were surveyed and sold in compliance with Charity Commission requirements.

The surpluses for property disposals in the prior year were used to strengthen the Statement of Financial Position by withdrawing from the Local Government Pension Scheme administered by London Pension Fund Authority (LPFA) and the Social Housing Pension Fund administered by TPT Retirement Solutions (SHPS). Both defined benefit schemes carried deficit liabilities. The LPFA cessation deficit of £1,315k was settled in October 2018. The SHPS cessation deficit of £854k is based on a withdrawal date of 31 March 2019 was settled in October 2019.

No separate Statement of Comprehensive Income for the parent company has been presented, as permitted by section 408 of the Companies Act 2006. The result for the year of the parent company was a deficit of £212,000 (2019: £432,000).

An investment strategy was formulated in the 2017/18 financial year and after competitive tender, Tilney Investment Managers were appointed to assist St Christopher's in gaining a better return on its surplus-to requirements cash balances. No money has been invested to date.

The Statement of Financial Position remains stable but with a decrease in cash position from £6.2m, to £4.3m, and tangible assets held at historical cost with a net book value of £8.9m. Reserves have decreased slightly from £9.2m to £8.7m as a result of the current deficit position. The cash position has also reduced as a result of the deficit, as well as settling the SHPS pension cessation deficit of £854k within the year.

The principal sources of funding are received from statutory authorities for services delivered under contracts, either in respect of children's services or for Supporting People. Other services such as fostering, some children's residential placements, and some services for young people aged 16 plus are paid for by local authorities and national governments as they are commissioned. We also receive income from rents and service charges payable by individual tenants, often out of Housing Benefit.

We have expanded our residential services to include homes that can be accessed and paid for as and when required, in response to the financial constraints that local authorities are under in medium term commissioning arrangements. These spot purchase residential services provide a greater number of local authorities access to place children and young people with us. However, we bear the risk if occupancy levels fall below a financially sustainable level. Occupancy levels are recorded and monitored on a weekly basis so that remedial action can be taken in a timely manner.

#### Reserves Policy

The Council's target is that free reserves backed by cash and/or investments should, over the medium term, be maintained at 3 months of annual operating cost, to provide a buffer against unexpected contingencies generally and to permit the uninterrupted provision of services. The reserves policy is reviewed on an annual basis to ensure that it remains relevant to us and the environment we operate in.

#### PLANS FOR FUTURE PERIODS

We have been continuing to work on detailed plans for bringing the three strategic aims of the Vision & Strategy to life. The plans include:

#### Operational Delivery Model

A comprehensive review of the organisation was undertaken to ensure that we have the right people, in the right place, at the right time. This resulted in several new posts being created to allow the capacity for the growth built into the Vision & Strategy to be achieved. Post-holders have been recruited and inducted into the organisation. This will continue to be monitored and reviewed against the ever changing backdrop of the external environment to ensure that we have most efficient and effective team in place.

### Children's homes

Following the successful opening of our first one bed home in the West Midlands, a second one bed home is now in development in the region. The homes in the West Midlands region form part of our Hub and Spoke model and will offer local authorities access to 1 bed homes (spoke home) for children with the highest needs, with the ability to progress to a geographically close 4 bed home (hub home) when the child is ready, with a key worker able to transfer to the 4 bed home if also needed to help the transition.

#### Fundraising

We have expanded out fundraising capacity in order to continue or increase the value added work that we undertake such as:

- the participation and life skills work funded through BBC Children in Need and the Esmee Fairbairn Foundation and in the following financial year Sisters of the Holy Cross, Gwyneth Forrester Trust and The City Bridge Trust as well.
- the capital expenditure on our homes funded by LandAid.
- Support into Employment in the Isle of Man.

As St Christopher's has its 150<sup>th</sup> anniversary in 2020, there were plans to celebrate this through the year, incorporating various fundraising projects. This has been scaled back in light of the Covid-19 pandemic, which has seen an increase in some areas of fundraising and grant donations as a result of emergency funding but a reduction in some longer term grants available as they have been put on hold in the current months during uncertain times.

### **UK Therapeutic input**

Following the setup, development and expansion of the Wraparound therapeutic service on the Isle of Man over the last five years, we have been working on ensuring all our services have access to in-house therapeutic input. A UK Therapeutic Manager was appointed and has been working closely with our Isle of Man Therapeutic Manager to share learning and experience, with the aim of UK service being able to match the fantastic work that the Wraparound team provide on the Isle of Man. The team has been expanded and is now able to reach all of our UK residential services.

#### **UK Learning Support**

During the financial year we reviewed our educational offer based on learning from our residential school and Isle of Man outreach service. As part of this, we took the decision to close Allen House Independent School allowing us to redirect resources to help more young people with education. During the lockdown we were able to use our resources, with the support of fundraised income, to provide education support to young people across our homes. This enabled young people to access education that most suited their needs.

## 4. STRUCTURE, GOVERNANCE AND MANAGEMENT

#### **GOVERNING DOCUMENT**

St Christopher's Fellowship is a company limited by guarantee and is governed by its Articles of Association. It is a Registered Charity and also a Registered Provider, with the Regulator of Social Housing.

## RECRUITMENT AND APPOINTMENT OF TRUSTEES

Our trustees, who are the legal directors of the company, are collectively termed the Council and are elected by the members of the company. They serve for a three-year term, after which they are eligible for re-election. Trustees can normally serve for a maximum of three such terms. Council elects the Chair, the Vice-Chair and the Honorary Treasurer from amongst its members; these posts are referred to collectively as the Honorary Officers. Bert O'Donoghue, our previous Vice Chair, took over the position of Chair in September 2018, whilst Angela Dakin was elected to the position of Vice Chair at the same time. Dinesh Visavadia continued in his office as Treasurer.

Five new trustees were recruited during the previous financial year using the services of a sector specialist recruitment consultancy. This followed a skills audit undertaken by the Council's Nomination Committee which identified the need for greater experience of children's services and commissioning on the Council. In making new trustee appointments, Council is committed to ensuring that it is representative of the communities and individuals it serves.

New trustees are provided with an induction programme and training opportunities are available to trustees to help them meet their responsibilities. Succession planning for trustees is followed and considered by the Nomination Committee.

In July 2017, a new Charity Governance Code was issued to provide a clear set of governance standards which charities and their trustees can aspire to and work toward. A gap analysis of the Charity Code of Governance was carried out in January 2018 and considered by Council. This concluded that we are compliant with the code although it has highlighted areas that could be brought to a higher standard or are currently work in progress. Following the 2018 analysis, it was agreed by the Council of Trustees to adopt the new Charity Code of Governance endorsed by the Charity Commission. Confirmation of the adoption of the Charity Code of Governance and an updated gap analysis are completed on an annual basis. The Council of Trustees confirmed adoption and compliance to the Charity Code of Governance for the current financial year after consideration of an updated gap analysis during at the July 2020 Council.

#### ORGANISATIONAL STRUCTURE AND DECISION MAKING

Council met seven times in the last year and held an additional strategic away day. Council is responsible for:

- strategic direction and policy
- approving the business plan and related budgets
- monitoring performance against plan and budget
- approving of projects or contracts with an annual value of more than £100,000
- overseeing the principal risks we face has given consideration to the major risks and has satisfied itself that there are appropriate strategies in place to manage those risks

Matters not reserved for decision by Council are delegated either to one of the committees which report to Council or to the Chief Executive and Senior Leadership Team.

The principal committees which report to Council are as follows:

- The Audit & Risk Committee which reviews the annual accounts before submission to Council, considers matters related to the external audit and reviews the strategic risk register in detail.
- The Remuneration Committee, which has responsibility for determining the remuneration of the Chief Executive of the Senior Leadership Team and for recommending the annual compensation budget to Council
- The Nomination Committee, which is responsible for making recommendations on the appointment of the Chief Executive and Trustees to the Council and for reviewing succession planning for senior roles, including that of new trustees.

#### **PARTICIPATION**

Children and young people are central to everything we do. We provide them with opportunities to be involved in decision-making, from helping to shape new services and their own homes to interviewing new members of staff. Our participation approach gives young people the power to shape both the way they are involved and the outcomes of their involvement. These experiences boost self-esteem and equip young people with the essential transferable skills they need for the future. Using a social pedagogic framework in our practice means there are opportunities for young people to have their say every single day.

Our participation team continues to grow and has deepened their approach to supporting children and young people to be involved in things that are important to them. The starting point for this has been listening to what they want to be involved in and the ways that they want to be involved. This is truly young people led. We are not consulting young people on ideas that they have but asking them what is important to them and working with them to effect change in these areas.

Examples of this include a recent collection of children and young people's views during lockdown. Through a series of different creative activities including gardening, art, baking, modelling, decorating and letter writing we learned from young people about their experiences during the Covid-19 lockdown period. Young people had a range of different experiences, views and feelings around living in their homes during the Covid-19 lockdown period. There were some themes that emerged as common to all young people's experiences, some were predictable but many were unexpected.

- 100% of young people have learned something new during this period and the experiences that they have reflected on as being periods of learning have been ones where they have done something new with a member of staff.
- 100% of young people said that they had some worries in relation to Covid-19. This was
  not in relation to them or others catching it but the impact on systems outside of St
  Christopher's including the legal system for asylum cases, or criminal cases, a lack of job
  opportunities and more competition for them.

"I worry more about my court case. Every day you don't know it makes the worry worse. So I am very angry about coronavirus, it makes me think more each day that I will get told I can't stay"

• 78% of young people said that they had a worry that this experience will have changed them personally:

"I worry that I have had too much time to think about myself. I won't have the confidence to go out there and make stuff happen for me because I have forgotten how and it is going to be harder as no employers want people with no experience"

"I worry that I have had so much time feeling fed up and frustrated I won't be able to get back my get up and go"

56% of young people spoke about how their usual activities are places where they
connect and learn from each other about the world and what is happening in it. They
explained that they feel isolated and as if they have to make a real effort to know what is
going on in the world and respond to it and that that is a difficult feeling.

"I feel like I am not being a good person. I am all cut off from everything and so it is easy to not pay attention to important things like Black Lives Matters events"

"It's not just in the home. It is everywhere and the home are trying to keep it friendly and we are doing lots. But you just don't have the same vibe or buzz. Everything has to be planned. And then there all these rules. So yes, we can all cook - great but we have to take it in turns so not everyone can cook in one night. We can't do it together. It is a lot of pressure to say yes to do something when it is just you".

• 100% of young people spoke about feeling that they are looking forward to when people stop talking about Covid-19 (for different reasons). Many said that they thought people (a range of people, not necessarily St Christopher's professionals) are so interested to hear about how they are coping with Covid-19 when they don't ask so much at other times. Young people also shared that the way that many of them have to live their lives means that Covid-19 is not having such a big impact anyway.

On the Isle of Man young people exhibited their art worked at The Handmade Superheroes art project in the Manx Museum. Children and young people were supported by the Voices in Participation team to change public perceptions about young people in care through art and creative media. Their artwork was originally displayed at different venues and spaces around the island, but was brought together in one place to see its full impact. This is a big accolade as the museum hosts the works of many famous artists.

We were pleased to be able to expand our participation work over the last few years, following funding from BBC Children in Need, the Department for Education, Esmée Fairbairn Foundation and from The City Bridge Trust, Gwyneth Forrester Trust and Sister of the Holy Cross in the next financial year.

#### **SUBSIDIARIES**

During the year St Christopher's Fellowship (the parent) had one active subsidiary, St Christopher's (Isle of Man) and two non-trading subsidiary, SCF Services Limited and Future Families (West Midlands) Ltd. The St Pancras Foundation, which had been a non-trading subsidiary, was dissolved on 26 March 2019. These three companies collectively form the St. Christopher's Fellowship group. The governing body of both of these subsidiaries includes trustees of St Christopher's Fellowship (plus others). The trustees of St Christopher's (Isle of Man) include Manx residents.

#### 5. PUBLIC BENEFIT

Since 1870 St Christopher's has been working with socially excluded people to help them achieve their full potential. In undertaking both new and existing activities, Council is at all times mindful of the objectives of St Christopher's to relieve poverty and assist people in need, particularly children and young people. Whilst the work of St Christopher's encompasses many projects in the United Kingdom and the Isle of Man, the common characteristics of all this work are that it is for those at the margins of society, is centred on their needs and is of genuine public benefit.

Where individuals benefit from the work of St Christopher's, there is a clear link between them and the aims of the organisation. Given the size of St Christopher's, services are necessarily subject to some geographic restrictions, but otherwise access is based on need. Only accommodation-based Housing and Support services, which provide personal services, are subject to charges at an affordable rate, all other services are free to young people. Where charges are set, to ensure that those in poverty will not be excluded from access to services, these are determined on the assumption that young people's income could be limited to state benefits.

The work undertaken by St Christopher's is solely for the benefit of our children and young people and as such it is not considered that there are any private benefits provided by the organisation. St Christopher's has concluded that there is no significant detrimental impact from its work.

As a public benefit entity St Christopher's has applied the public benefit entity "PBE" prefixed paragraphs of FRS 102.

#### 6. VOLUNTARY DONATIONS

In addition to statutory funds and rental income, we receive voluntary donations from both grant making trusts and individual donors. These funds enable the organisation to provide an extra dimension to the services and support we offer young people. Council is very grateful for the voluntary funding received through grants or donations that supports this work.

#### 7. COMMITMENT TO EQUALITY AND DIVERSITY

St Christopher's recognises the breadth of contribution that can be achieved by employing a diverse work force and ensuring equality of opportunity. In addition, we understand the importance of equal access to services for all children and young people who are potentially in our care. We comply with both the spirit and the requirements of the Equalities Act 2010.

St Christopher's leadership recognises the racism and lack of representation at St Christopher's and is committed to ensuring a positive experience for all at St Christopher's. We have established a focus group of colleagues who will explore how our organisation can become just and equal.

Regular monitoring of the profile of our children and young people, employees and trustees is undertaken. Where any group is identified as under-represented strategies are put in place, both at an organisational and at a local level, with the objective of correcting any under representation. An annual review of performance against targets is undertaken and reported to Council. Regular reviews of our recruitment and other staff related procedures take place to ensure compliance with the Act.

The UK became one of the first countries to require mandatory reporting on the gender pay gap as the government want to eliminate any disparity. In April 2018 private, public and voluntary sector employers with 250 or more employees were required to publish their gender pay gap and bonus pay gap information.

#### Our data showed:

- 2018: Women's mean hourly rate is 1.9% higher than men's.
- 2018: Women's median hourly rate is 1% higher than men's.
- 2019: Men's mean hourly rate is 0.5% higher than women's.
- 2019: Men's median hourly rate is 1.8% higher than women's.

This year reporting has been suspended due to the Covid-19 pandemic.

We are incredibly proud of this achievement of the tiniest of gender pay gaps in the previous two years running, demonstrating clearly that gender equality is embedded in our practices. We regularly review all pay structures within the organisation to ensure our practices are fair and we have published our remuneration policy statement on our website.

#### 8. COUNCIL MEMBERS' RESPONSIBILITIES

The Council is responsible for preparing the Strategic and Board Report as well as the financial statements in accordance with applicable law and regulations. The Companies Act 2006 and registered social housing legislation require Council to prepare financial statements for each

financial year which give a true and fair view of the state of affairs of the Group and Company and of the income and expenditure of the Group for that period. In preparing these financial statements Council is required to:

- select suitable accounting policies and then apply them consistently;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Group and Company will continue in business.

The Council is responsible for keeping proper accounting records, which disclose with reasonable accuracy at any time the financial position of the Group and Company and enable it to ensure that the financial statements comply with the Companies Act 2006, the Housing and Regeneration Act 2008 and the Accounting Direction for Private Registered Providers of Social Housing 2019. It has general responsibility for taking reasonable steps to safeguard the assets of the Group and Company and to prevent and detect fraud and other irregularities.

#### 9. COMPLIANCE WITH GOVERNANCE AND FINANCIAL VIABILITY STANDARD

The Council confirms that the Group and Company have met the Regulator of Social Housing's regulatory expectations in the governance and financial viability standard.

#### 10. STATEMENT OF DISCLOSURE OF INFORMATION TO AUDITORS

We, the Council members, who are also the directors of the Company, who held office at the date of approval of these Financial Statements set out above, each confirm, so far as we are aware, that:

- there is no relevant audit of which the Group's and Company's auditors are unaware;
   and
- we have taken all the steps that we ought to have taken as directors in order to make ourselves aware of any relevant audit information and to establish that the Group's and Company's auditors are aware of that information.

This confirmation is given and should be interpreted in accordance with the provisions of Section 418 of the Companies Act 2006. In approving the Strategic and Board report, we also approve the Strategic Report included therein, in our capacity as company directors.

Beever and Struthers have expressed their willingness to continue in office and a resolution to re-appoint them will be proposed.

This report was approved by the Council of Trustees on 9 September 2020.

B O'Donoghue (Chair) on behalf of the Council

## REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF ST CHRISTOPHER'S FELLOWSHIP FOR THE YEAR ENDED 31 MARCH 2020

### **Opinion**

We have audited the financial statements of St Christopher's Fellowship "the parent company" and its subsidiaries ("the Group") for the year ended 31 March 2020 which comprise the Consolidated Statement of Comprehensive Income, the Consolidated and Parent Statement of Financial Position, the Consolidated and Parent Statement of Changes in Reserves, the Consolidated Statement of Cash Flows and the related notes, including a summary of significant accounting policies in Note 1. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards including FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland" (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the Group's and the parent company's affairs as at 31 March 2020 and of the Group's income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006, the Housing and Regeneration Act 2008 and the Accounting Direction for Private Registered Providers of Social Housing 2019.

### **Basis for opinion**

We conducted our audit in accordance with International Standards on auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the group in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Conclusions relating to going concern

We have nothing to report to you in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the Council's use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the Council has not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the group's or the parent's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

## REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF ST CHRISTOPHER'S FELLOWSHIP FOR THE YEAR ENDED 31 MARCH 2020

#### Other information

The Council is responsible for the other information. The other information comprises the information included in the Report of the Chair and the Strategic and Board Report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

#### Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Chair and the Strategic and Board Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Chair and the Strategic and Board Report have been prepared in accordance with applicable legal requirements.

## Matters on which we are required to report by exception

In the light of the knowledge and understanding of the Group and the parent company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Chair and the Strategic and Board Report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the parent, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

In addition, we have nothing to report in respect of the following matter where the Housing and Regeneration Act 2008 requires us to report to you if, in our opinion;

a satisfactory system of control over transactions has not been maintained.

## REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF ST CHRISTOPHER'S FELLOWSHIP FOR THE YEAR ENDED 31 MARCH 2020

#### **Responsibilities of the Council**

As explained more fully in the Council Members' Responsibilities Statement set out on pages 28 and 29, the Council is responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the Council determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Council is responsible for assessing the Group's and the parent's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Council either intends to liquidate the Group or the parent company or to cease operations, or have no realistic alternative but to do so.

### Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

#### Use of our report

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body for our audit work, for this report, or for the opinions we have formed.

Date: 17 December 2020

Sue Hutchinson Senior Statutory Auditor

Beaver and Struttur

For and on behalf of Beever and Struthers Statutory Auditor St George's House 215-219 Chester Road Manchester M15 4JE

## ST CHRISTOPHER'S FELLOWSHIP CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 MARCH 2020

	Notes		
		Group 2020 £'000	Group 2019 £'000
Turnover	2 & 3	17,976	17,843
Operating expenditure (Loss)/ gain on disposal of property, plant and equipment (fixed assets)	2 & 3	(18,439) (5)	(19,428) 1,921
Operating (Deficit)/Surplus	_	(468)	336
Interest receivable Interest and financing costs	4 5	14 (4)	13 (5)
Total comprehensive (Loss)/income for the year		(458)	344

All of the comprehensive income for the year is attributable to the owners of the parent company.

The consolidated group and parent results relate wholly to continuing activities and the notes on pages 37 to 61 form an integral part of these financial statements.

The financial statements on pages 33 to 61 were authorised for issue by the Council on 9 September 2020 and were signed on its behalf by:

B O'Donoghue – Chair	C
	Quijavadia
D Visavadia – Honorary Treasurer	- Villaman

## ST CHRISTOPHER'S FELLOWSHIP CONSOLIDATED AND PARENT STATEMENT OF FINANCIAL POSITION AS AT 31 MARCH 2020

	Notes				
		Group	Parent	Group	Parent
		2020	2020	2019	2019
		£'000	£'000	£'000	£'000
Fixed Assets					
Intangible fixed assets & goodwill	10	222	-	298	-
Tangible fixed assets	11	8,675	8,249	8,725	8,300
Investments in subsidiaries	12	-	347	-	347
	_	8,897	8,596	9,023	8,647
Current Assets					
Trade and other debtors	13	1,726	1,778	1,480	1,480
Cash and cash equivalents		4,293	4,102	6,247	6,067
	_	6,019	5,880	7,727	7,547
Less: Creditors:					
Amounts falling due within one year	14 _	(1,703)	(3,687)	(2,992)	(5,148)
Net current assets		4,316	2,193	4,735	2,399
Total assets less current liabilities	_	13,213	10,789	13,758	11,046
Creditors: amounts falling due after					
more than one year	15	(4,126)	(4,126)	(4,171)	(4,171)
Pension provision	24.1	_	_	-	_
Other provisions	18	(283)	(133)	(325)	(133)
Total net assets	=	8,804	6,530	9,262	6,742
	=	·	-		
Reserves					
Income and expenditure reserve		8,716	6,442	9,174	6,654
Permanent endowment		88	88	88	88
Total reserves		8,804	6,530	9,262	6,742
	=				

The notes on pages 37 to 61 form an integral part of these financial statements.

The financial statements on pages 33 to 61 were approved and authorised for issue by the Council on 9 September 2020 and were signed on its behalf by:

B O'Donoghue – Chair	C
	Quiravadia
D Visavadia – Honorary Treasurer	, UM June

Company Registration no. 321509 (England and Wales)

# ST CHRISTOPHER'S FELLOWSHIP CONSOLIDATED AND PARENT STATEMENT OF CHANGES IN RESERVES FOR THE YEAR ENDED 31 MARCH 2020

## **GROUP:**

GROUP:	Income and expenditure	Permanent endowment
	reserve £'000	£'000
Balance as at 1 April 2018	8,835	88
Surplus from Statement of Comprehensive Income Subsidiary purchased during the year	344 (5)	-
Balance as at 31 March 2019	9,174	88
Deficit from Statement of Comprehensive Income	(458)	-
Balance as at 31 March 2020	8,716	88
PARENT:		
	Income and expenditure reserve	Permanent Endowment
	£'000	£'000
Balance as at 1 April 2018	6,222	88
Surplus from Statement of Comprehensive Income	432	-
Balance as at 31 March 2019	6,654	88
Surplus from Statement of Comprehensive Income Gift Aid from Subsidiary	(213) 1	-
Balance as at 31 March 2020	6,442	88

The notes on pages 37 to 61 form an integral part of these financial statements.

# ST CHRISTOPHER'S FELLOWSHIP CONSOLIDATED STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 MARCH 2020

	Year ended 31 March 2020 £'000	Year ended 31 March 2019 £'000
Net cash flow from operating activities (see Note i)	(914)	44
Cash flow from investing activities Acquisition and construction of properties Acquisition of subsidiary Purchase of tangible fixed assets Proceeds from disposal of tangible fixed assets Repayment of defined benefit pension cessation deficit Interest received	(117) - (91) 12 (854) 14	(232) (381) (140) 2,799 (1,315)
Cash flow from financing activities Interest paid	(4)	(5)
Net change in cash and cash equivalents	(1,954)	783
Cash and cash equivalents at the beginning of the year	6,247	5,464
Cash and cash equivalents at the end of the year	4,293	6,247
Note i Cash flow from operating activities (Deficit)/surplus for the year Depreciation of tangible fixed assets Amortisation of intangible fixed assets & goodwill (Increase) in trade and other debtors (Decrease)/increase in trade and other creditors (Decrease) in other provisions Carrying amount of tangible fixed asset disposals	(458) 2240 76 (246) (1,286) (42) 16	344 238 76 (184) 1,405 (940) 641
Adjustments for investing or financing activities Proceeds from the sale of tangible fixed assets Repayment of defined benefit pension cessation deficit Government grants utilised in the year Interest payable Interest received  Net cash generated from operating activities	(12) 854 (46) 4 (14)	(2,799) 1,315 (44) 5 (13)
Net cash generated from operating activities	(914)	44

The notes on pages 37 to 61 form an integral part of these financial statements.

### 1. PRINCIPAL ACCOUNTING POLICIES

### 1.1 Legal Status

St Christopher's Fellowship is a company limited by guarantee incorporated in England under the Companies Act 2006. It is a registered charity under the Charities Act 2011 and is registered with the Regulator of Social Housing as a Private Registered Provider of Social Housing. St Christopher's registered office is at 1 Putney High Street, London, SW15 1SZ.

In addition to St Christopher's Fellowship as at 31 March 2020 the Group comprises the following entities, none of which are registered with the Regulator of Social Housing:

SCF Services Limited was incorporated on 28 June 1999, commenced trading on 1 September 1999 and ceased to trade in January 2014. It is incorporated in England as a private company limited by share capital. Its registered address is 1 Putney High Street, London, SW15 1SZ. The Parent holds 1 ordinary share of £1 in its subsidiary, SCF Services Limited. This represents 100% of the issued share capital of that company and 1% of its authorised share capital.

St Christopher's (Isle of Man) was incorporated and commenced trading on 10 September 2004. It is incorporated in the Isle of Man as a company limited by guarantee and is a registered Manx charity. Its registered office is Fenella House, Fenella Avenue, Willaston, Douglas, IM2 6PD. Its principal business activities are the provision of care, support, and accommodation for children and young people.

Future Families (West Midlands) Ltd was acquired via a share purchase agreement on 20 July 2018. It is incorporated in England as a private company limited by share capital. Its registered address is 1 Putney High Street, London, SW15 1SZ. The Parent holds 100 ordinary shares of £1 in its subsidiary, Future Families (West Midlands) Ltd. This represents 100% of the issued share capital of that company and 100% of its authorised share capital.

The St Pancras Foundation was incorporated on 8 January 2001 and had not traded. It was incorporated in England as a private company limited by guarantee and was a registered charity. Its registered address was 1 Putney High Street, London, SW15 1SZ. The St Pancras Foundation was dissolved on 26 March 2019.

## 1.2 Basis of Accounting

The Group's financial statements have been prepared in accordance with applicable United Kingdom Accounting Generally Accepted Accounting Practice (UK GAAP) and the Housing SORP 2018: Statement of Recommended Practice for Registered Social Housing Providers. The Group is required under the Companies Act 2006 to prepare consolidated Group financial statements.

The financial statements comply with the Housing and Regeneration Act 2008, the Companies Act 2006 and the Accounting Direction for Private Registered Providers of Social Housing 2019. The financial statements are prepared on the historical cost basis of accounting.

The consolidated financial statements incorporate the results of St Christopher's Fellowship and all of its subsidiaries as at 31 March 2020 using the acquisition method of accounting as required. Where the acquisition method is used, the results of the subsidiary undertakings are included from the date of acquisition, being the date the Group obtains control.

The Group's financial statements have been prepared in compliance with FRS 102. As a public benefit entity, St Christopher's Fellowship has applied the public benefit entity 'PBE' prefixed paragraphs of FRS 102.

In preparing the separate financial statements of the parent company, advantage has been taken of the following disclosure exemptions available in FRS 102:

- a No Statement of Cash Flows has been presented for the parent company,
- b Disclosures in respect of the parent company's financial instruments have not been presented as equivalent disclosures have been provided in respect of the group as a whole, and
- c No disclosure has been given for the aggregate remuneration of the key management personnel of the parent company as their remuneration is included in the totals for the group as a whole.

In addition, the financial statements adopt the exemption permitted by S. 408 of the Companies Act 2006 for the non-disclosure of the Statement of Comprehensive Income for the parent entity, St Christopher's Fellowship.

#### 1.3 Basis of Consolidation

The Group's financial statements are the result of the consolidation of the financial statements of St Christopher's Fellowship and of its subsidiaries, SCF Services Limited, St. Christopher's (Isle of Man) and Future Families (West Midlands) Ltd as at 31 March 2020. A fourth subsidiary, the St Pancras Foundation, was dissolved during the previous financial year having never traded and with no assets or liabilities. Future Families (West Midlands) Ltd was acquired via share purchase acquisition on 20 July 2018. All Future Families (West Midlands) Ltd foster carers and employees transferred to St Christopher's Fellowship by 31st March 2019 and the subsidiary has not traded in the current year.

### 1.4 Going Concern

The Council have considered the impact of COVID-19 on its operations and have concluded that there is a reasonable expectation that the Group has adequate resources to continue in operational existence for the foreseeable future. No other significant concerns have been noted in the business plan updated for 2019/20. Therefore, the Group's financial statements have been prepared on a going concern basis which assumes an ability to continue operating for the foreseeable future.

### 1.5 Judgements and key sources of estimation uncertainty

The preparation of the financial statements requires management to make judgements, estimates and assumptions that affect the amounts reported for assets and liabilities as at the date of the Statement of Financial Position and the amounts

reported for revenues and expenses during the year. However, the nature of estimate means that actual outcomes could differ from those estimates.

The following judgements (apart from those involving estimates) have had the most significant effect on amounts recognised in the financial statements:

- a **Categorisation of properties.** The Group has undertaken a detailed review of the intended use of all of its properties. In determining the intended use, the Group has considered whether the asset is held for social benefit or to earn commercial rentals. The Group has no investment properties.
- b **Impairment.** The assessment of potential impairment requires the identification of assets into cash generating groups. For the purposes of the impairment review this has been undertaken at an individual scheme or project level as appropriate.

Other key sources of estimation and assumptions are as follows:

- Tangible fixed assets are depreciated over their useful lives taking into account residual values, where appropriate. The actual lives of the assets and their residual values are assessed annually and may vary depending on a number of factors. In re-assessing asset lives, factors such as technological innovation, product life cycles and maintenance programmes are taken into account. Residual value assessments consider issues such as future market conditions, the remaining life of the asset and projected disposal values.
- b Pension and other post-employment benefits: TPT Growth Plan defined benefit structure Contributions payable under an agreement with SHPS to fund past deficits are recognised as a liability in the Group's financial statements calculated by the repayments known, discounted to the net present value at the year ended using a market rate discount factor. The unwinding of the discount is recognised as a finance cost in the Statement of Comprehensive Income in the period incurred. The market rate is equivalent to the single discount rates which, when used to discount the future recovery plan contributions due, would give the same results as using a full AA corporate bond yield curve, to discount the same recovery plan contributions.
- Impairment of non-financial assets. Reviews for impairment of properties are carried out when a trigger has occurred and any impairment loss in a cash generating unit is recognised by a change to the Statement of Comprehensive Income. Impairment is recognised where the carrying value of a cash generating unit exceeds the higher of its net realisable value or its value in use. A cash generating unit is normally a group of properties at a scheme level whose cash income can be separately identified.

Following a trigger for impairment, the Group performs impairment tests based on fair value less cost to sell or a value in use calculation. The fair value less cost to sell calculation is based on available data from sales transactions in an arm's length transaction on similar cash generating units (or properties), or observable market prices less incremental costs for disposing of the properties. The value in use calculation is based on either a depreciated replacement cost or a discounted cashflow model. The depreciated replacement cost is based on available data of the cost of constructing or acquiring replacement properties

to provide the same level of service potential to the Group as the existing property.

Following the assessment of impairment no impairment losses were identified in the reporting period.

- **Goodwill and intangible assets.** The Group establishes a reliable estimate of the useful life of goodwill and intangible assets arising on business combinations. This estimate is based on a variety of factors such as the expected use of the acquired business, the expected usual life of the cash generating units to which the goodwill is attributed, any legal, regulatory or contractual provisions that can limit useful life and assumptions that market participants would consider in respect of similar businesses.
- e **Provisions.** Provisions are included in the financial statements where there is a present legal or constructive obligation to transfer economic benefits and is based on expected liabilities and costs associated with fulfilling the legal obligations of the service contracts.

#### 1.6 Turnover

Turnover represents rental income receivable, amortised capital grant, revenue grants and fees from national governments and local authorities, voluntary income, and other income.

Rental income is recognised when the property is available to let net of voids. Supporting People and all other grants and fees are recognised under the contractual arrangements.

All voluntary income is received either for specific activities or for general use. In the particulars of turnover in Note 2, donations for specific activities are not aggregated with those for general use under the heading 'voluntary income', but are shown under the specific activity to which they relate.

### 1.7 Supporting People Contracts

Supporting people contract income received from Administering Authorities is accounted for as support services income in the Turnover as per Note 2. The related support costs are matched against this income in the same note.

# 1.8 Service charges

Service charge income and costs are recognised on an accruals basis. The group operates fixed service charges on a scheme by scheme basis.

## 1.9 Recognition of Voluntary Income

Voluntary income is recognised in the Statement of Comprehensive Income in the period in which it is received unless it has been specified for use in a future accounting period. In that case its recognition is deferred until that future period and it is treated as a creditor until then.

Voluntary income restricted as to use by the donor and unexpended (i.e. unspent or spent on capital items) at the period end is transferred to Restricted Funds and credited to the Statement of Comprehensive Income, as a transfer from reserves in the period during which the expenditure is incurred, or in which the capital item is depreciated.

Where voluntary income is received after the end of the current period, it is recognised as income of the current period, where material expenditure to which it relates has been incurred in the same period.

#### 1.10 Taxation

The charity is exempt from tax on income and gains falling within section 478 of the Corporation Tax Act 2010 to the extent that these are applied to its charitable objects.

### 1.11 VAT

The Group completed de-registeration for VAT in October 2019, as there are no longer income streams in sufficient volume that are deemed VATable services. All amounts disclosed in the financial statements are inclusive of VAT, to the extent that it is suffered by the Group and not recoverable.

## 1.12 Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost, less accumulated depreciation. Freehold land is not depreciated.

Where a property comprises two or more major components with substantially different useful economic lives, each component is accounted for separately and depreciated over its individual useful economic life. Expenditure relating to subsequent replacement or renewal of components is capitalised as incurred.

The Group depreciates freehold properties by component on a straight-line basis over the estimated useful economic lives of the component categories. The useful economic lives for identified components are as follows:

	Years
Boilers	10
Kitchens	20
Bathrooms	30
Windows	40
Roofs	50
Structure	100

The Group depreciates properties held on long term leases in the same manner as freehold properties, except where the unexpired term is shorter than the longest component life envisaged, in which case the unexpired term of the lease is adopted as the useful economic life of the relevant component category.

Depreciation is charged on other tangible fixed assets on a straight-line basis, over the expected economic useful lives which are as follows:

	Years
Fixtures, fittings and equipment - homes	3

Fixtures, fittings and equipment – offices	4
Motor vehicles	4
Computer equipment - hardware	4
Computer equipment - software	5

### 1.13 Property Managed or Leased by Agents

Where the Group carries the majority of the financial risk on property managed or leased by agents, income arising from the property is included in the Statement of Comprehensive Income Account.

Where the agent or lessee carries the majority of the financial risk, income includes only that which relates solely to the Group.

Where the Group carries the majority of the financial risk, the assets and associated liabilities are included in the Group's Statement of Financial Position.

#### 1.14 Leased Assets

Rentals paid under operating leases are charged to the Statement of Comprehensive Income as incurred.

#### 1.15 Goodwill

Goodwill arising on an acquisition of a subsidiary undertaking is the difference between the fair value of the consideration paid and the fair value of the assets and liabilities acquired. Subsequently goodwill is carried at cost less accumulated amortisation and impairment losses.

Amortisation is calculated on the straight-line basis over the estimated useful life. The Group establishes a reliable estimate of the useful life of goodwill arising on business combinations based on a variety of factors such as the expected use of the acquired business, the expected useful life of the cash generating units to which the goodwill is attributed, any legal, regulatory or contractual provisions that can limit useful life and assumptions that market participants would consider in respect of similar businesses. The useful economic life of acquired goodwill is 5 years in accordance with the forecast period of return on investment.

### 1.16 Short-term debtors and creditors

Debtors and creditors with no stated interest rate and receivable or payable within one year, are recorded at transaction price. Any losses arising from impairment are recognised in the income statement in other operating expenses.

### 1.17 Grants other than Social Housing Grants

Grants other than Social Housing Grants are recognised under the performance model. If there are no specific performance requirements the grants are recognised when received or receivable. Where a grant is received with specific performance requirements, it is recognised as a liability until the conditions are met and then it is recognised as Turnover. Grants which have funded furniture and equipment are credited to the Statement of Comprehensive Income to match the related expenditure.

### 1.18 Social Housing Grant

Where properties have been financed wholly or partly by Social Housing Grants, the amount of the grant received has been included as deferred income and recognised in Turnover over the estimated useful life of the associated asset structure (not land), under the accruals model.

Social Housing Grant must be recycled by the Group under certain conditions, if a property is sold, or if another relevant event takes place. In these cases the Social Housing Grant may be used for projects approved by the Greater London Authority. In certain circumstances Social Housing Grant may be repayable and in that event it is a subordinated unsecured repayable debt.

### 1.19 Recycling of Capital Grant

Where Social Housing Grant is recycled as described in 1.17 it is credited to a fund which appears as a creditor until used to fund either the acquisition of new properties or another purpose approved by the Greater London Authority. Where recycled grant is known to be repayable it is shown as a creditor within one year.

### 1.20 Pension Costs

The cost of providing retirement pensions and related benefits is charged to expenses over the periods benefiting from the employees' services.

The disclosures in the notes are either calculated according to Section 28 of FRS 102 on Retirement Benefits, or in the case of the Social Housing Pension Scheme Growth Plan defined benefit structure, in accordance with the requirements of Section 28 of FRS 102 in relation to multi-employer funded scheme, in which the Group has a participating interest.

### 1.21 Provisions

The Group only provides for legal or contractual liabilities in line with service or property obligations.

### 1.22 Intra group transactions

Where members of staff employed by one group member work exclusively on the contracts of another group member, all the employment costs of these staff are recharged at cost and this is disclosed in the financial statements. Some other costs, which include the costs of some staff members, are incurred on behalf of all group members and these costs are recharged on a proportionate basis. The parent manages the treasury function of all members of the group, full records of all intercompany balances are maintained and interest earned is allocated in proportion to the balances. Each group member separately receives all contractual revenue to which it is entitled, as well as retaining its own assets and liabilities.

#### 1.23 Funds and Reserves

The Permanent Endowment is a capital fund which the Trustees of St Christopher's have no power to convert into income. This restriction was a condition of the gift of assets which make up the fund.

#### 1.24 Financial Instruments

Financial assets and financial liabilities are measured at transaction price initially, plus, in the case of a financial asset or financial liability not at fair value through profit or loss, transaction costs that are directly attributable to the acquisition or issue of the financial asset or financial liability.

At the end of each reporting period, financial instruments are measured as follows, without any deduction for transaction costs the entity may incur on sale or other disposal:

Debt instruments that meet the conditions in paragraph 11.8(b) of FRS 102 are measured at amortised cost using the effective interest method, except where the arrangement constitutes a financing transaction. In this case the debt instrument is measured at the present value of the future payments discounted at a market rate of interest for a similar debt.

Commitments to receive or make a loan to another entity which meet the conditions in paragraph 11.8(c) of FRS 102 are measured at cost less impairment.

Investments in non-convertible preference shares and non-puttable ordinary shares or preference shares are measured at fair value with changes in fair value recognised in profit or loss if the shares are publicly traded or their value can otherwise be measured reliably and at cost less impairment for all other such investments.

Financial instruments held by the Group are classified as follows:

- Financial assets such as cash is held at cost; and
- Financial assets such as current asset investments and receivables are classified as loans and receivables and held at amortised cost using the effective interest method; and
- Loans to or from subsidiaries including those that are due on demand are held at amortised cost using the effective interest method; and
- Commitments to receive or make a loan to another entity which meet the conditions above are held at cost less impairment; and
- An investment in another entity's equity instruments other than non-convertible preference shares and non-puttable ordinary and preference shares are held at fair value.

# 2. TURNOVER, OPERATING EXPENDITURE AND OPERATING SURPLUS – GROUP

FOR THE YEAR ENDED 31 MARCH 2020	Turnover	Operating Expenditure	Operating Surplus/
	£'000	£'000	(Deficit) £'000
Social Housing Lettings (Note 3) Supported Housing Lettings	310	410	(100)
Other Social Housing Activities Support services	2,485	2,056	429
Activities other than social housing Sixteen plus services Children's Services Fundraising	646 14,366 169	674 15,003 296	(28) (637) (127)
Loss on disposal of property, plant and equipment (fixed assets)	-	-	(5)
TOTAL	17,976	18,439	(468)
FOR THE YEAR ENDED 31 MARCH 2019	Turnover	Operating Expenditure	Operating Surplus/ (Deficit)
FOR THE YEAR ENDED 31 MARCH 2019	Turnover £'000		Surplus/
FOR THE YEAR ENDED 31 MARCH 2019  Social Housing Lettings (Note 3) Supported Housing Lettings		Expenditure	Surplus/ (Deficit)
Social Housing Lettings (Note 3)	£'000	Expenditure £'000	Surplus/ (Deficit) £'000
Social Housing Lettings (Note 3) Supported Housing Lettings Other Social Housing Activities:	<b>£'000</b> 318	Expenditure £'000 447	Surplus/ (Deficit) £'000
Social Housing Lettings (Note 3) Supported Housing Lettings  Other Social Housing Activities: Support services  Activities other than social housing Sixteen plus services Children's Services	£'000 318 2,812 763 13,821	£'000 447 2,661 717 15,452	Surplus/ (Deficit) £'000 (129) 151 46 (1,631)

## 2. TURNOVER, OPERATING EXPENDITURE AND OPERATING SURPLUS - PARENT

FOR THE YEAR ENDED 31 MARCH 2020	Turnover	Operating Expenditure	Operating Surplus/ (Deficit)
	£'000	£'000	£'000
Social Housing Lettings (note 3) Supported Housing Lettings	310	409	(99)
Other Social Housing Activities Support services	2,485	2,037	448
Activities other than social housing Sixteen plus services Children's Services Fundraising  Loss on disposal of property, plant and equipment (fixed assets)	646 9,034 169	669 9,440 295	(23) (406) (126) (7)
TOTAL	12,644	12,850	(213)
FOR THE YEAR ENDED 31 MARCH 2019	Turnover £'000	Operating Expenditure £'000	Operating Surplus/ (Deficit) £'000
Social Housing Lettings (note 3) Supported Housing Lettings	318	447	(129)
Other Social Housing Activities: Support services	2,812	2,644	168
Activities other than social housing Sixteen plus services Children's Services Fundraising	763 8,223 129	712 9,786 151	51 (1,563) (22)
Gain/ (loss) on disposal of property, plant and equipment (fixed assets)	-	-	1,921
TOTAL			

## 3. TURNOVER AND OPERATING EXPENDITURE - GROUP AND PARENT

	Supported Housing 2020	Supported Housing 2019
INCOME	£'000	£'000
Rent receivable net of identifiable service charges Service charge income Amortised government grants Turnover from Social Housing Lettings	77 187 46 <b>310</b>	52 221 45 318
OPERATING EXPENDITURE Service charge costs Management Routine maintenance Planned maintenance Rent losses from bad debts Depreciation of housing properties TOTAL EXPENDITURE	117 24 35 132 48 53 <b>409</b>	177 37 37 94 47 55 <b>447</b>
OPERATING LOSS ON SOCIAL HOUSING LETTINGS	(99)	(129)
Void losses	29	74

## 3(a). TURNOVER FROM ACTIVITIES OTHER THAN SOCIAL HOUSING - GROUP

	Group 2020 £'000	Group 2019 £'000
Sixteen plus services	646	763
Children's Services	14,366	13,821
Fundraising	169	129
	15,181	14,713

### 3(b). TURNOVER FROM ACTIVITIES OTHER THAN SOCIAL HOUSING - PARENT

	Parent 2020 £'000	Parent 2019 £'000
Sixteen plus services Children's Services Fundraising	646 9,034 169	763 8,223 129
4. INTEREST RECEIVABLE	9,849	9,115
Interest receivable	Group 2020 £'000 14	Group 2019 £'000 13
5. INTEREST AND FINANCING COSTS	Group 2020 £'000	Group 2019 £'000
Defined benefit pension charge Other charges	- 4 4	1 4 5
6. DIRECTORS' AND SENIOR STAFF EMOLUMEN	тѕ	
The aggregate amplyments poid to as specifically	Group 2020 £'000	Group 2019 £'000
The aggregate emoluments paid to or receivable by Directors including pension contributions	533	461
The emoluments paid to the highest paid Director of St Christopher's excluding pension contributions	101	104

In total Council members received expenses of £2,124 (2019: £1,713) and no remuneration in the year (2019: £Nil).

The Regulator of Social Housing in the Accounting Direction for Private Registered Providers of Social Housing 2019 extends the definition of "directors" for the purposes of this note to key management personnel. Members of the Council, the Chief Executive, and any other person who is a member of the Senior Leadership Team, are considered to be Key Management Personnel. Their aggregate emoluments including pension were £533,000 (2019: £461,000).

The previous Chief Executive was an ordinary member of the Standard Life Pension Scheme and a contribution by the Group and Parent of £0 (2019: £5,516) was made in addition to his personal contributions. No enhanced or special terms applied.

The current Chief Executive is an ordinary member of the defined contribution Aviva Pension Scheme and a contribution by the Group and Parent of £6,902 (2019: £750) was made in addition to his personal contributions. No enhanced or special terms apply.

The number of staff with emoluments, including pension contributions, in excess of £60,000 are:

Total Remuneration including pension	2020	2019
contributions		
£60,000 - £70,000	4	5
£70,000 - £80,000	4	4
£80,000 - £90,000	1	1
£90,000 - £100,000	-	-
£100,000 - £110,000	2	1
£110,000 - £120,000	-	-

### 7. EMPLOYEE INFORMATION

The average number of full time equivalent staff	Group 2020	Group 2019
The average number of full time equivalent staff (including the Chief Executive) employed during the year:	292	304
The average number of staff (including the Chief Executive) employed during the year.	397_	383
Staff costs (for the above persons):	£'000	£'000
Wages and salaries	9,927	9,270
Social Security costs	961	838
Pensions costs	420	255
	11,308	10,363

The pension cost charge represents contributions payable by the Group for the appropriate year. An amount of £73,123 (2019: £31,316) was owing to pension providers at the end of the year in respect of employer and employee contributions.

### 8. OPERATING SURPLUS

	Group 2020	Group 2019
Operating Surplus is stated after charging:	£'000	£'000
Auditor's remuneration (excluding VAT)		
- in their capacity as auditors	26	26
- other services	8	-
(Loss)/gain/ on the sale of fixed assets	(5)	1,921
Depreciation of owned assets	240	314
Amortisation of goodwill	76	76
Operating leases – property	262	269
- other	13	81
Pension costs defined benefit	-	36
Pension costs defined contribution	420	219

### 9. PARENT COMPANY RESULT FOR THE YEAR

The Company has taken advantage of the exemption allowed under section 408 of the Companies Act 2006 and has not presented its own Statement of Comprehensive Income in these financial statements. The deficit after tax of the parent company for the year was £212k (2019 – £432k).

### 10. INTANGIBLE FIXED ASSETS

COST At start of year Additions At end of year	Goodwill £'000 374 - 374
AMORTISATION At start of year Amortisation for the year At end of year	£'000 76 76 152
Net book value at 31 March 2020	£'000 222
Net book value at 31 March 2019	298

The intangible fixed asset is goodwill resulting from the share purchase acquisition of Future Families (West Midlands) Ltd on 20 July 2018. The goodwill is amortised over the forecast period of return on investment.

# 11.(a) TANGIBLE FIXED ASSETS - GROUP

01	Housing Properties £'000	Care Properties £'000	Offices £'000	Fixtures Fittings & Computers £'000	TOTAL £'000
Cost At 1 April 2019	4,972	3,503	1,753	833	11,061
Additions	4,972	3,303 49	1,755	91	208
Disposals	(19)	(19)	-	(46)	(84)
At 31 March 2020	5,021	3,533	1,753	878	11,185
Depreciation					
At 1 April 2019	981	353	449	553	2,336
Charge for the year	53	40	17	130	240
Disposals At 31 March 2020	(17) 1,017	(13) <b>380</b>	466	(36) <b>647</b>	(66) <b>2,510</b>
At 31 Walch 2020	1,017	360	400	047	2,310
Net Book Value at 31					
March 2020	4,004	3,153	1,287	231	8,675
Net Book Value at 31 March 2019	3,991	3,150	1,304	280	8,725
Property Costs compri Housing Properties Freeholds	se:			<b>2020</b> <b>£'000</b> 4,004	<b>2019</b> <b>£'000</b> 3,991
Short Leasehold					-
				4,004	3,991
Care Properties Freeholds Short Leasehold				3,153 -	3,150
211011 2000011010				3,153	3,150
Offices Long Leasehold (Over 5				1,287	1,304
Short Leasehold (Under	ou rears)			1,287	1,304
				1,201	1,304

# 11.(b) TANGIBLE FIXED ASSETS – PARENT

	Housing Properties	Care Properties	Offices	Fixtures Fittings & Computers	TOTAL
	£'000	£'000	£'000	£'000	£'000
Cost	4.070	0.407	4.750	000	40.544
At 1 April 2019	4,972	3,127	1,753	689	10,541
Additions	68	49	-	45	162
Disposals	(19)	(19)	4 750	704	(38)
At 31 March 2020	5,021	3,157	1,753	734	10,665
Depreciation					
At 1 April 2019	981	336	449	475	2,241
Charge for the year	53	35	17	100	205
Disposals	(17)	(13)	_	-	(30)
At 31 March 2020	1,017	358	466	575	2,416
	,				
Net Book Value at 31					
March 2020	4,004	2,799	1,287	159	8,249
Net Book Value at 31					
March 2019	3,991	2,791	1,304	214	8,300
Property Costs compris	se:			2020	2019
Housing Properties				£'000	£'000
Freeholds				4,004	3,991
Short Leasehold				-	-
				4,004	3,991
Care Properties					
Freeholds				2,799	2,791
Short Leasehold					
				2,799	2,791
Offices					
Long Leasehold (Over 50				1,287	1,304
Short Leasehold (Under	ou rears)			1 207	1 204
				1,287	1,304

### 12. FIXED ASSET INVESTMENTS

The group comprises the following entities:

Name	Country of incorporation	Incorporation and ownership	Regulated/ non- regulated	Nature of Business
St Christopher's (Isle of Man)	Isle of Man	Company – 100%	Non-regulated	Children's social care
SCF Services Limited	England	Company – 100%	Non-regulated	Children's social care
Future Families (West Midlands) Ltd	England	Company – 100%	Non-regulated	Independent Fostering Agency

### 13. TRADE AND OTHER DEBTORS

	Group 2020 £'000	Parent 2020 £'000	Group 2019 £'000	Parent 2019 £'000
Amounts falling due within one year				
Rent arrears	90	90	94	94
Less: provision for bad debts	(86)	(86)	(93)	(93)
Net rental debtors	4	4	1	1
Other Debtors	896	878	1,017	957
Amounts owed from Group undertakings	-	159	-	175
Prepayments and Accrued Income	826	737	462	347
	1,726	1,778	1,480	1,480

Debtors are all due within one year.

### 14. CREDITORS AMOUNTS FALLING DUE WITHIN ONE YEAR

	Group 2020 £'000	Parent 2020 £'000	Group 2019 £'000	Parent 2019 £'000
Trade Creditors	325	303	298	274
Amounts owed to Group undertakings	-	2,291	-	2,422
Taxation and Social Security payable	313	211	309	227
Accruals and deferred income	1,019	836	2,340	2,180
Growth Plan pension agreement plan (Note 24.5)	1	1	1	1
Deferred Capital Grant (Note 16)	45	45	44	44
	1,703	3,687	2,992	5,148

Treasury management is provided by the parent company with the objectives of ensuring that operational cashflow needs can be met, assets are safeguarded and interest is earned.

Included in deferred income is £130,750 (2019: £199,817) received from The St Pancras Foundation. It has been specified for funding the setup and initial running costs of the UK based therapeutic team. £69,067 has been recognised in the current year.

## 15. CREDITORS DUE AFTER MORE THAN ONE YEAR

	Group	Parent	Group	Parent
	2020	2020	2019	2019
	£'000	£'000	£'000	£'000
Deferred Capital Grant (Note 16) Recycled Capital Grant (Note 17) Growth Plan pension agreement plan (Note	3,403	3,403	3,407	3,407
	718	718	758	758
	5	5	6	6
24.5)	4,126	4,126	4,171	4,171

### 16. DEFERRED CAPITAL GRANT

	Group 2020 £'000	Parent 2020 £'000	Group 2019 £'000	Parent 2019 £'000
At the start of the year Released to income in the year Addition Transfer to Recycled Capital Grant Amortisation on transfer to Recycled Capital Grant	3,451 (46) 44 -	3,451 (46) 44 - -	3,925 (44) 73 (733) 230	3,925 (44) 73 (733) 230
At the end of the year	3,449	3,449	3,451	3,451
Amount due to be released in less than one year (Note 14)	45	45	44	44
Amount due to be released in more than one year (Note 15)	3,403	3,403	3,407	3,407
Total accumulated government grant and financial assistance received at 31 March	3,448	3,448	4,504	4,504

## 17. RECYCLED CAPITAL GRANT FUND

	Group £'000	Parent £'000
Balance at the start of the year Interest accrued	758 4	758 4
Transferred to Deferred Capital Grant Addition	(44)	(44) -
Balance at the end of the year	718	718

All of this is due to the Greater London Authority.

### 18. PROVISIONS FOR LIABILITIES AND CHARGES

	Group £'000	Parent £'000
Balance at the start of the year	325	133
Additions in the year	30	14
Released in the year against expenditure	(14)	(14)
Unused amounts reversed in the year	(58)	
Balance at the end of the year	283	133

The provision relates to the costs of meeting changed contractual requirements for the provision of services and contractual commitments under property leases, which have already been incurred, but which will not be paid until future accounting periods.

### 19. CAPITAL COMMITMENTS - GROUP AND PARENT

	2020 £'000	2019 £'000
Capital expenditure that has been contracted for but has not been provided for in the financial statements Capital expenditure that has been authorised by the Council but has not	-	-
yet been contracted for	348	126
	348	126

St Christopher's expects these commitments to be financed by cash within the next year.

### 20. OPERATING LEASES

The Group and Parent hold certain properties, vehicles and office equipment under noncancellable operating leases. At the end of the year the future minimum lease payments were as follows:

	2020		2019	
Group	Property £'000	Other £'000	Property £'000	Other £'000
Leases expiring: Within next year	198	8	81	18
In second to fifth year In more than five years	259 -	-	-	8 -
Parent Leases expiring:				
Within next year	46	5	-	12
In second to fifth year	55	-	-	5
In more than five years	1_			

#### 21. RELATED PARTIES

Intra-group management fees are receivable by the parent from its subsidiaries to cover the running costs the association incurs on behalf of managing its subsidiaries and providing services. The management fee covers the services provided for the following functions; Human Resources, Information Technology, Finance, Business Development, Communications and Marketing and Executive. The management fees are primarily based on turnover but are adjusted to reflect additional time or resources that some subsidiaries may require. The total payable by subsidiaries to the parent in the year ended 31 March 2020 was £505,000 (2019: £734,000).

#### 22. UNITS/BED SPACES

	Group 2020	Parent 2020	Group 2019	Parent 2019
SOCIAL HOUSING: Supported housing - owned and managed - owned and managed	62	62	62	62
by others	9	9	9	9
<ul> <li>managed for others</li> </ul>	10	10	10	10
-	81	81	81	81

#### 23. TAXATION

The Parent, St Christopher's Fellowship, has charitable status as has St Christopher's (Isle of Man). SCF Services Limited has no taxable profits for the year and so no provision or charge for taxation has been included in the financial statements.

### 24. PENSIONS OBLIGATIONS - GROUP AND PARENT

One group money purchase schemes with Aviva is available for UK staff and one group money purchase scheme with Aviva is available for staff of St Christopher's (Isle of Man). TPT Retirement Solutions has notified St Christopher's that it is also a participating employer in the 'Growth Plan' which is described in Note 24.3.

St Christopher's withdrew from defined benefit salary schemes, operated by the London Pensions Fund Authority, TPT Retirement Solutions (Social Housing Pension Scheme) and Local Government Pension Fund within the prior year.

The total pension cost for St Christopher's for the year was £420,000 (2019: £255,000) covering 325 employees (2019: 333).

### 24.1 LPFA Scheme

The Local Government Pension Scheme administered by London Pension Fund Authority (LPFA) is a defined benefits scheme. The assets of the scheme are held in a separate fund. The role of the LPFA as administrator of the fund is akin to that of a trustee, but is defined by statutory instrument rather than by trust deed.

## 24. PENSIONS OBLIGATIONS – GROUP AND PARENT (continued)

During the prior year, St Christopher's reviewed its pension offer and obligations and took the decision to withdraw from the LPFA scheme, with the last member leaving the scheme as at 31<sup>st</sup> July 2018. The cessation valuation of £1,315k was paid in October 2018 and was offset in the consolidated statement of comprehensive income by the release of the £686k present value provision.

### 24.2 SHPS Scheme

St Christopher's participated in the Social Housing Pension Scheme (SHPS) up until its withdrawal on 31 March 2019. The scheme is a multi-employer scheme which provides benefits to some 500 non-associated employers. The scheme is a defined benefit scheme in the UK. The cessation valuation of £854k was calculated based on the withdrawal date of 31 March 2019, was paid in October 2019 and was offset in the consolidated statement of comprehensive income by the release of the £200k present value provision.

### 24.3 TPT Retirement Solutions' Growth Plan

St Christopher's participates in TPT Retirement Solutions' Growth Plan. The scheme is a multiemployer scheme which provides benefits to some 1,300 non-associated employers. The scheme is a defined benefit scheme in the UK. TPT Retirement Solutions, which administers the scheme, has advised St Christopher's that is not possible to provide sufficient information to enable St Christopher's to account for the scheme as a defined benefit scheme. Therefore, St Christopher's financial statements accounts for the scheme as a defined contribution scheme.

The scheme is subject to funding legislation outlined in the Pensions Act 2004 which came into force on 30 December 2005. This, together with documents issued by the Pensions Regulator and Technical Actuarial Standards issued by the Financial Reporting Council, set out the framework for funding defined benefit occupational pension schemes in the UK.

The scheme is classified as a "last-man standing arrangement". Therefore St Christopher's is potentially liable for other participating employers' obligations if those employers are unable to meet their share of the scheme deficit following withdrawal from the scheme. Participating employers are legally required to meet their share of the scheme deficit on an annuity purchase basis on withdrawal from the scheme.

A full actuarial valuation for the scheme was carried out at 30 September 2017. This valuation showed assets of £794.9m, liabilities of £926.4m and a deficit of £131.5m. To eliminate this funding shortfall the Trustee has asked the participating employers to pay additional contributions to the scheme as follows:

#### **Deficit Contribution**

From 1 April 2019 to 31 March 2025

£11.2m per annum (payable monthly and increasing by 3% each year on 1 April)

The recovery plan contributions are allocated to each participating employer in line with their estimated share of the Series 1 and Series 2 scheme liabilities.

## 24. PENSIONS OBLIGATIONS – GROUP AND PARENT (continued)

Where the scheme is in deficit and where St Christopher's has agreed to a deficit funding arrangement, St Christopher's recognises the liability for this obligation. The amount recognised is the net present value of the deficit reduction contributions payable under the agreement that relates to the deficit. The present value is calculated using the discount rate detailed in these disclosures. The unwinding of the discount rate is recognised as a finance cost.

Present Value of Creditor				
	20 £'0	20 00	2019 £'000	2018 £'000
Present value of creditor		6	7	9
Reconciliation of Opening and Closing Creditor				
Creditor at start of the period Unwinding the discount factor (interest expense)  Deficit contribution paid Re-measurements – impact of change in assumptions Re-measurement – amendments to the contributions schedule Creditor at end of period	- -		020 000 7 - (1) - - 6	2019 £'000 9 - (1) - (1) 7
Statement of Comprehensive Income Impact				
Interest expense Re-measurements – impact of change in assumptions Re-measurement – amendments to the contributions schedule Cost recognised in the Statement of Comprehensive Income	=		020 000 - - - -	2019 £'000 - - (1) (1)
Assumptions	2020 % pa	_	019 pa	2018 % pa
Rate of discount	2.53	1	.39	1.71

The discount rates shown above are the equivalent single discount rates, which when used to discount the future recovery plan contributions due, would give the same results as using a full AA corporate bond yield curve to discount the same recovery plan contributions.

St Christopher's has been notified by TPT Retirement Solutions of the estimated employer debt if the Association were to withdraw from the Growth Plan based on the financial position of the scheme as at 30 September 2019. As at this date the Actuary has estimated that the employer debt for the Growth Plan was £15,345.

## 24. PENSIONS OBLIGATIONS – GROUP AND PARENT (continued)

### 24.4 Local Government Pension Fund - Bedfordshire

On 26 October 2007 St Christopher's became an admitted body of the Local Government Pension Fund, administered for Bedfordshire County Council. Membership of the pension scheme is restricted to staff who transferred from Bedfordshire County Council, and as such St Christopher's membership was treated as closed. The terms of the contract for the provision of children's services to Bedfordshire County Council and its successor bodies limited St Christopher's exposure to both actuarial risk and gain.

Bedfordshire County Council was abolished on 1 April 2009 and its successor bodies were Central Bedfordshire Council and Bedford Borough Council. The contract for the provision of children's services transferred to Central Bedfordshire Council. The contract was terminated early by mutual agreement on 1 February 2019 which triggered a cessation valuation of the Local Government Pension Fund. Included within the prior year financial statements is the £137k cessation valuation expense and the £137k income recharging this liability to Central Bedfordshire Council, in line with the contracted agreement.

### 24.5 Pension creditors – Group and Parent

Summary of creditor explained in notes 21.2 to 21.3	2020 £'000	2019 £'000
TPT Retirement Solutions' Growth Plan in less than one year (Note 11)	1	1
TPT Retirement Solutions' Growth Plan due in more than one year (Note 12)	5	6
	6	7

#### 25. INCOME FROM VOLUNTARY AND DISCRETIONARY SOURCES

St Christopher's is greatly appreciative of the funding it receives from a number of sources, including:

Gowling WLCT (UK) Charitable Trust Fowler Smith and Jones Trust G D Herbert Charitable Trust M Moser Associates Ltd Sofier ML STB Group Winchester RL & CC The Mageni Trust

In addition, St Christopher's has benefited from the generosity of individual donors, whose support is critical in enabling the continuation of St Christopher's work. St Christopher's is most grateful to all of these individual donors.

## 26. GRANTS

	2020 £'000	2019 £'000
BBC Children in Need	33	23
Esmee Fairbairn Foundation	51	56
LandAid Charitable Trust	43	13
Oak Foundation	-	164
Peacock Trust	-	10
Schroder	2	-
Sisters of the Holy Cross	-	25
Social Investment Board Youth Endowment Fund	55	-
Souter Charitable Trust	-	2
Trusts of the Alchemy Foundation	1	-
	185	293
Department for Education		
- Income	177	403
- Expenditure	177	403
•		-

## 27. MEMBERS' LIABILITY

St Christopher's Fellowship is a company limited by guarantee and has no share capital. Every Council member, who are also members of the company undertake to contribute up to £1 in the event of the company being wound up.

### 28. FINANCIAL INSTRUMENTS

The Group's financial instruments may be analysed as follows:	2020 £'000	2019 £'000
Financial assets at cost: Cash and cash equivalents	4,293	6,247
Financial assets measured at amortised cost: Trade and other debtors	896 <b>5,189</b>	1,018 <b>7,265</b>
Financial liabilities measured at amortised cost: Trade and other creditors	1,703 1,703	2,992 <b>2,992</b>

## 29. NET DEBT

	As at 1 April 2019	Cash Flows	Other non- cash changes	As at 31 March 2020
Cash and cash equivalents	£'000	£'000	£'000	£'000
Cash	6,247 <b>6,247</b>	(1,954) (1,954)	<u> </u>	4,293 <b>4,293</b>
Borrowings Debt due within one year Debt due after one year			- - -	
Total	6,247	(1,954)		4,293

## 30. TRANSITION TO HOUSING SORP: 2018 UPDATE

There has been no effect on reserves following the adoption of the Housing SORP: 2018 from the Housing SORP 2014 for the comparative year to 31 March 2019.