



Advice, Support and Representation for all Established 1983

Derbyshire Unemployed Workers' Centres

Annual Report 2020



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About us

Established in April 1983, Derbyshire Unemployed Workers Centres (DUWC) provides help, advice and representation regarding benefits and credits. This work is carried out in North and East Derbyshire with three main offices in Chesterfield, Shirebrook and Alfreton

The organisation was set up at the instigation of the local Trade Union Council with the financial support of Chesterfield Borough Council. Subsequently North East Derbyshire District Council, Bolsover District Council and Amber Valley Borough Council have given support at various times. The Derbyshire County Council provided financial support open until 2017 when the present Administration was elected. The support of the Local Authorities, Town and Parish Councils gives DUWC the ability to draw in much inward investment to the Centres.

DUWC is a charity and has 14 trustees drawn from the considerable wealth of support and expertise around the organisation.

As well as are well respected advice and representation work, the DUWC, as part of a wider network of unemployed workers' organisations endeavours to keep full employment high up the political agenda and lobbies for dignity and respect for all benefit recipients.



Our Work

The majority of the people who use our services do so for benefits and credits advice. Derbyshire Unemployed Workers' Centres also supports people who wish to challenge decisions made by the Department for Work and Pensions. In many cases our advisers act as representatives at Appeals Tribunals in Chesterfield, Derby and Nottingham. During the Covid pandemic nearly all tribunals have been carried out by telephone conference call.

Our organisation proactively looks to make sure that people across Derbyshire are getting all their entitlements. This means that we undertake take-up campaigns and use our website and social media to alert people to the help we offer in order that they can maximise their income.

This year we dealt with 5,202 enquiries. The lockdown, due to the pandemic, meant for a period we were only able to offer a telephone helpline service. In July we were able to safely open our three main offices at Chesterfield, Alfreton and Shirebrook and shortly afterwards, during the summer, we were able to open six of our outreach offices.

The Centre brought in £4,473,369 through advice work, money that goes into the local economy helping to save and create jobs, so supporting local business.

Volunteers

Nearly all the staff at the DUWC started off as volunteers. Many of them have faced redundancy or have had periods of ill-health before returning to the labour market. This year saw the usual comings and goings of volunteers at the Centres. Elizabeth Mullins has left us to train us to be a doctor at Nottingham University. Michelle Francis was successful in finding employment at Pathways of Chesterfield (a service for the homeless and those at risk of homelessness). Michelle has expressed her gratitude at the chance she was afforded by the DUWC helping her to land this job.

With the current pandemic it has been more difficult to recruit volunteers. Coming into the organisation, joining the ranks of our organisation is Pat Boyle, who brings a wealth of experience to the organisation. Our new lottery community funded project 'Help is Here' has recruited two new volunteers. Originally from the Ukraine, Mykhaylo Motrynets is helping with the translation from Russian, Ukrainian and Belarusian speakers. Alena Kupcova, from Slovakia is acting as our interpreter from Czech and Slovakian speakers.

Many thanks go to our long term volunteers Keith O'Neill, Lyndsey Nichols, Dick Banker, Janet Fields, Jon Jarvis, Andy King, David Eccles, Rosie Smith and Graham Baxter. Please contact us if you would like to volunteer with the Derbyshire Unemployed Workers' Centres.

The Chairman writes

The DUWC have been in existence since 1983. With the Bank of England forecasting that the coronavirus crisis will push the UK economy into its deepest recession in 300 years, unemployment will undoubtedly rise to 1980's levels at the very least. It is important to recognise that an organisation that was set up precisely to help alleviate the issues accompanying mass unemployment is still in a good position to continue its work.

Throughout the lockdown DUWC staffed a helpline from 8am until 4pm and opened up the three main offices in Chesterfield, Alfreton and Shirebrook as soon as it was safe to do so. Those running charitable food deliveries out of Chesterfield reported that approximately 30% of people receiving help had no internet access and often no mobile phone credit to ring for help. That is why we opened up our services as soon as we could.

Like many community organisations, DUWC have had to become more project focused with a constant emphasis on new work. This has coincided with the squeeze on core funding from Local Government sources. Clearly the fallout from the pandemic has highlighted

the importance of the core services needed to support our people through difficult times. Our advice services are accessible in the mixed town and rural setting of the former North Derbyshire coalfield. The increasing reliance on telephone and on-line services in order to engage with the social security system is going to be a challenge to many within our communities and our core services are going to be a lifeline. Alongside this issue is the huge number of people who will need to access benefits and credits for the first time and maybe unaware of its complexities and thus needing help.

It is vitally important that all our Local Authorities continue to recognize the role of the DUWC and fund our vital service providing face-to-face outreach advice throughout some of the most deprived areas of Derbyshire. Derbyshire County Council and North East Derbyshire District Council need to reconsider their reckless decisions to withdraw funding and do the best by their constituents.



*Graham Baxter MBE,
Chairman of DUWC's
Management
Committee*



The Co-ordinator writes

It has been an unusual year! DUWC has been successful in attracting funding to the organisation from a variety of sources. The contribution of our volunteer David Eccles in helping to put together the bids has been outstanding. In February the lottery community fund began to grant aid our 'Help is Here' project that is worth over £300,000 over five years. The Tudor trust is supporting our 'Street Talker' project for £120,000 over three years starting from October 1 2020.

Notification of these successes was swiftly followed by the lockdown and all the challenges that brings. With the help of our supporting local authorities, risk assessments were carried out and the necessary changes to working practices were made. As a result we were able to open safely at the beginning of July.

The nature of our work has changed considerably during the pandemic. In the first instance the majority of calls to our helpline were from people seeking charity rather than advocacy. As the lockdown eased and tribunals began to be heard (nearly all on telephone conference calls) our workload has

steadily increased. We are now braced for an avalanche of enquiries as unemployment begins to bite and those on benefits face a renewed squeeze on their entitlements.

With many organisations still not open and the withdrawal of many mental health services, we are increasingly dealing with people who need services that we cannot offer. Our staff are doing their best in difficult circumstances but the infrastructure of support for vulnerable people has been seriously damaged by a decade of government cuts. Lessons need to be learnt from this pandemic experience. In the meantime, we will do our utmost to help Derbyshire people, maximising their incomes, working together giving them a voice as well as lobbying on their behalf.



*Colin Hampton,
Co-ordinator of the
Derbyshire Unemployed
Workers' Centres*

Your Voice Your Rights!

DUWC has continued to support calls for immediate changes to Universal Credit (UC). We have supported the lobbying of Government to take urgent action to stop punishing the unemployed and disabled people with punitive benefit sanctions. Our experience and evidence has consistently shown that benefit sanctions plunge people into destitution, debt and poverty by withdrawing the social security safety net. For many, including disabled people, sanctions are unavoidable, unfair and have a negative impact on health. Most importantly they rarely help people into work or closer to the labour market.

DUWC is also supporting the call for an end to the five week wait for payment for new Universal Credit claimants.

At the beginning of the lockdown, the Government rightly suspended benefit sanctions. But it did not take long for that decision to be reversed, even though there are far more people joining the dole queue and hardly a job to be found.

DUWC also joined with others asking for the Government to make permanent the £20-a-week temporary additional payment provided to UC and Working Tax Credits claimants to help during the pandemic. The £20 should also be made available to all claimants.

Hundreds of thousands of people, who have lost their jobs during the crisis, are learning for the first time what it is like to live under Britain's brutal and discredited welfare system. With the prospect of countless more being forced to submit benefit claims, the pressure for social security reform will continue to grow.

Why we need a Welfare Charter

Despite the United Kingdom being one of the richest nations in the world, in 2019 the UK had 14 million people in poverty, and this includes 4.1 million children.

During the past year, the Trussell Trust report that 1,583,668 three-day emergency food supplies were given to people in crisis in the UK. More than half a million of these (577,618) went to children.

Work is not necessarily a route out of poverty, 57 percent of those living in relative poverty are in working households and 70 percent of children living in poverty are in households where at least one adult works.

Since 2010, welfare cuts have happened on an enormous scale, creating severe financial hardship for those on low incomes. Annual spending on the social security system will have reduced by £37 billion in the 11 years to 2021. The current benefit sanctions regime has also become incredibly harsh and unfair and is deepening the hardship faced by claimants.

We need a social security system that enables everyone to have a safe, warm home, good food, proper clothing and be able to participate in society. There is no place for a system that sees pushing people into poverty, the threat of hunger and eviction as a legitimate punishment for not being in work.



Universal Credit and Council Tax Reduction Nightmare

In May 2020 DUWC was contacted by a mental health Support Worker from the charity P3. She was working with a man residing in the North East Derbyshire Area, who was experiencing ongoing problems with his Universal Credit (UC) and Council Tax Reduction claim (CTR) (in fact from the time we began helping him, he had no live CTR claim and had built up Council Tax arrears – resulting in court action).

He was receiving Personal Independence Payment (PIP) and was found to have Limited Capability for Work Related Activity – essentially he was unfit for work and had no Conditionality attached to his UC claim.

In the summer of 2019 he found that his UC entitlement was either reduced or stopped because of earnings being apportioned to his UC claim. The knock on effect of the earnings attachment was that they were then used to work out his CTR claim. His CTR claim was assessed again and closed, over time arrears of council tax increased; court action against the man became inevitable.

The Department of Work and Pensions (DWP) accepted that the man was fully incapable of working and earning so launched an investigation, involving Her Majesty's Revenue and Customs (HMRC) and the employer paying the wages.

By May 2020 the man's UC/CTR problems remained unresolved. He was still being underpaid Universal Credit.

On becoming involved, we decided to contact the DWP's regional Complaint section. We advised the man to reclaim CTR and request

backdating. We also contacted his Local Authority – providing documented evidence that the earnings attachments were an ongoing error.

In time, we received Complaints responses from both the DWP and the man's Local Authority Revenues Section. The DWP explained that the root cause of the problem was the automated action that was taken by HMRC's Real Time System (in reporting earnings). The man had somehow been linked to another individual because they both shared the same date of birth, first name and lived in the same city at the time. Consequently, when the other individual was paid by the employer, their information was posted to the man's PAY AS YOU EARN record under the Real Time System.

As for the man's CTR and Council Tax problems. The Revenues section came back to inform they had reinstated his CTR claim and changed their earlier CTR decisions for the Council Tax liability year 2019/2020; he was fully entitled to CTR from 2019 to 2020 and in to the future; all arrears had also been removed.

The man recently contacted us to say that he now had no issues with any of his benefits – he commented that he could not see how anyone could sort out his problems so quickly, especially during these difficult times.

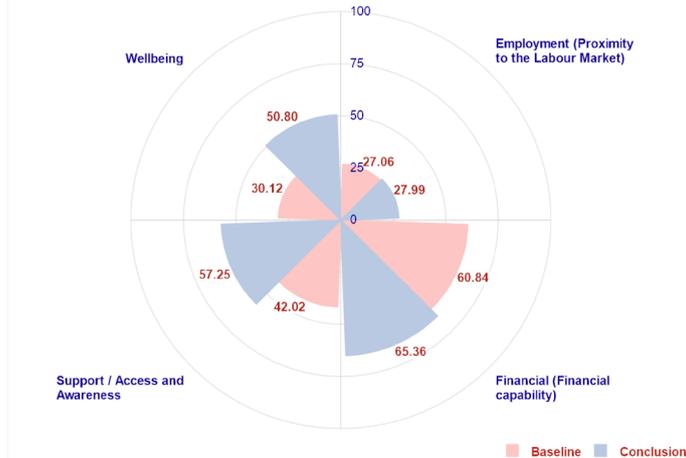


Henry Smith Charity 'Crisis Prevention Project'

Our Henry Smith project is the final report stage this year. Our successful bid was aimed at those who use our services requiring a lengthy input of advice support and representation. Over the duration of the project, 303 people had engaged with our project worker Andy Parkes.

New engagements:	Disengagements:	In progress:	Conclusions:	Service utilization:
303	0	47	256	1,123 hr : 0 min (150.00 workdays)

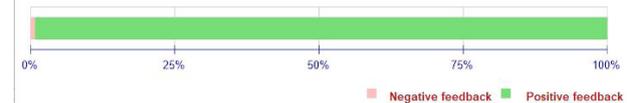
Average section indicator scores



The number of cases that went to Appeal was 282. The vast majority had a positive outcome, both financially and the benefits shown through our soft outcomes indicators (see table). The Appeals Tribunals generated by Andy's work brought in a total of £587,104.56 in lump sums and £712,529.48 in annualised additional weekly payments.

Client service satisfaction:

Feedback scores for the service offered



Random comments (if entered) from positive scores (max of 5 comments displayed):

- 2018-11-12
So pleased for your help it takes the pressure off when there is someone else helping to fight your corner.
- 2020-05-04
THANKS FOR THE HELP
- 2020-09-30
Thank you from Grace and me.
- 2020-04-22
Thanks sent through Katie Brewster Tenancy Support Worker
- 2020-09-30
Thank you so much for your support

Random comments (if entered) from negative scores (max of 5 comments displayed):

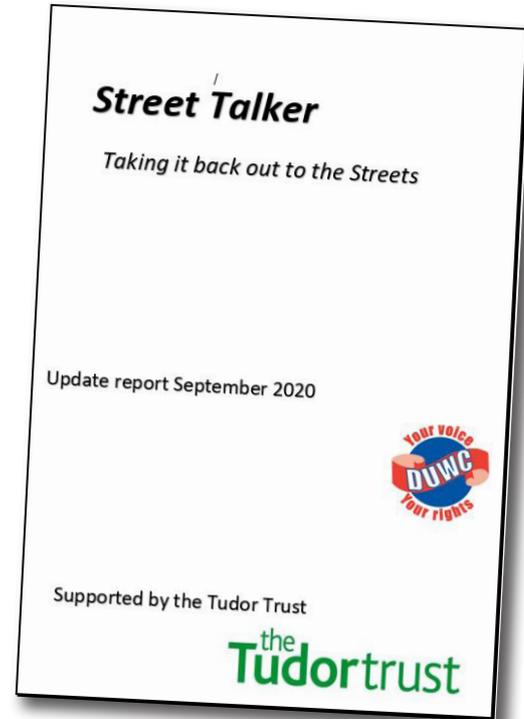
- 2019-11-25
EXPECTED TO WIN MY APPEAL
- 2019-12-18
Not entirely happy -a good result with the appeal. di not like the fact that there was a change of representative at the last minute.

Tudor Trust – taking it back out to the streets

After a delay due the pandemic we are starting our 'Street Talker' Project on October 1st 2020. The project aims to bring together people who are being adversely affected by policies, forming local communities of interest who can give voice to the unemployed and low-waged.

We will engage with people locally where possible, at service points and through partner organisations. We will offer an 'accessible' service – recognising transport needs, times of service and vulnerability of any individual – giving advice on welfare and benefit rights and signposting to other services and provision.

We will give voice to individuals and 'communities of interest' by organising in appropriate ways and through the creation of social media groups. Although the project, envisaged in different times is difficult to progress, it is needed now more than ever. Watch this space!



Help is here

The Project has certainly hit the ground running! The migrant advice project has helped 58 people since it started in March 2020. This has resulted 122 advice slots, many regarding benefits and credits as well as other social payments and over double figures regarding settled status. As well as the settled status cases the project has called on the help of the Derbyshire Law Centre regarding employment, debts, state pension and housing.

Ms AL from Nottinghamshire found our advert in the Polish newspaper – “East Midlands po polsku” and came to our office in Shirebrook. She is a single mum with mortgage to pay and working only part time. She had tried to claim Universal Credit (UC) four times, but every time it was unsuccessful due to various spurious or trivial reasons. She was finally successful after our intervention (phone call and conversation with a Job Centre Plus officer). UC was awarded from 28 August 2020 and she now receives a sum of £437 every month.

Ms MS from Shirebrook came to us after unsuccessful claim for Personal Independence Payment (PIP). She was awarded Standard daily living PIP after an appeal

Pomoc jest tutaj

submitted with the help of our team. A lump sum of £4,525.74 arrears was awarded and a weekly payment of £59.70.

Mrs BT of Shirebrook came to see us at our Shirebrook venue. Her case is still in progress. She came to us regarding her state pension. She came to UK 10 years ago and was working all this time and reached pension age in November 2018. We found out from HMRC that she is not eligible for a state pension as the Best Connection Employment Agency wrongly recorded her as a pensioner in 2013 and stopped deducting pension contributions from her wages. HMRC is to bring the case up with “Best Connection” and they will be probably liable to pay to HMRC the missing amount of the woman’s contribution which is calculated at over £3000.

This project helps people with a whole range of problems. Not all of them are connected directly to their finances and benefits. Many of them connected to deteriorating health conditions and individuals without a sufficient level of English to manage problems by themselves.



Joanna Zon and Marcin Proc

We have observed a quite common belief between Polish people, that they cannot claim PIP while still working. This is because in Poland, Polish law prohibits working people from claiming disability allowance.

Overall our experience is that there is not a lot of knowledge between our migrant clients about PIP and how benefits work in general. Universal Credit is better understood.

We have so far recruited 2 volunteers who will be trained.

Both of them live locally and came to us initially as clients with very complex needs. With their support and advertisements in their native languages on social media we hope to attract more migrants from other than the Polish community.



'Help is here'

User feedback comments

Kind and professional approach to the problems I would not have been able to resolve myself.

I am very happy with solid and professional service. I will surely recommend to anybody seeking help.

I am very happy with gentle, professional service. I will with pleasure recommend to the others.

Our Funders 2020

Local Authorities

- Chesterfield Borough Council
- Amber Valley Borough Council
- Bolsover District Council
- North East Derbyshire District Council

Parish And Town Councils

- Alfreton Town
- Belper Town
- Brimington Parish
- Clay Cross Parish
- Clowne Parish
- Eckington Parish
- Elmton with Creswell Parish

- Grassmoor Parish
- Heanor and Loscoe Town
- North Wingfield Parish
- Pinxton Parish
- Pilsley Parish
- Pleasley Parish
- Scarcliffe Parish
- Shirebrook Town
- Somercotes Parish
- Sutton come Duckmanton Parish
- Warsop Parish

Grants And Donations

- Community Lottery Fund
- Alex Ferry Foundation

- Henry Smith
- Money Sorted in D2N2 – European Social Fund – Big Lottery Fund
- Tudor Trust
- Derbyshire One Fund For All
- Unite East Midlands Region
- GMB – Yorks and N. Derbyshire
- GMB Chesterfield Holding Branch
- Thompsons Solicitors
- Graysons Solicitors
- Grassland Hasmoor Futures
- Anonymous Charitable Donations



CHESTERFIELD
BOROUGH COUNCIL



Amber Valley
Borough Council



North East
Derbyshire
District Council



Bolsover
District Council



unite
the UNION



GMB
UNION



Money Sorted in D2N2



COMMUNITY
FUND



European Union
European
Social Fund

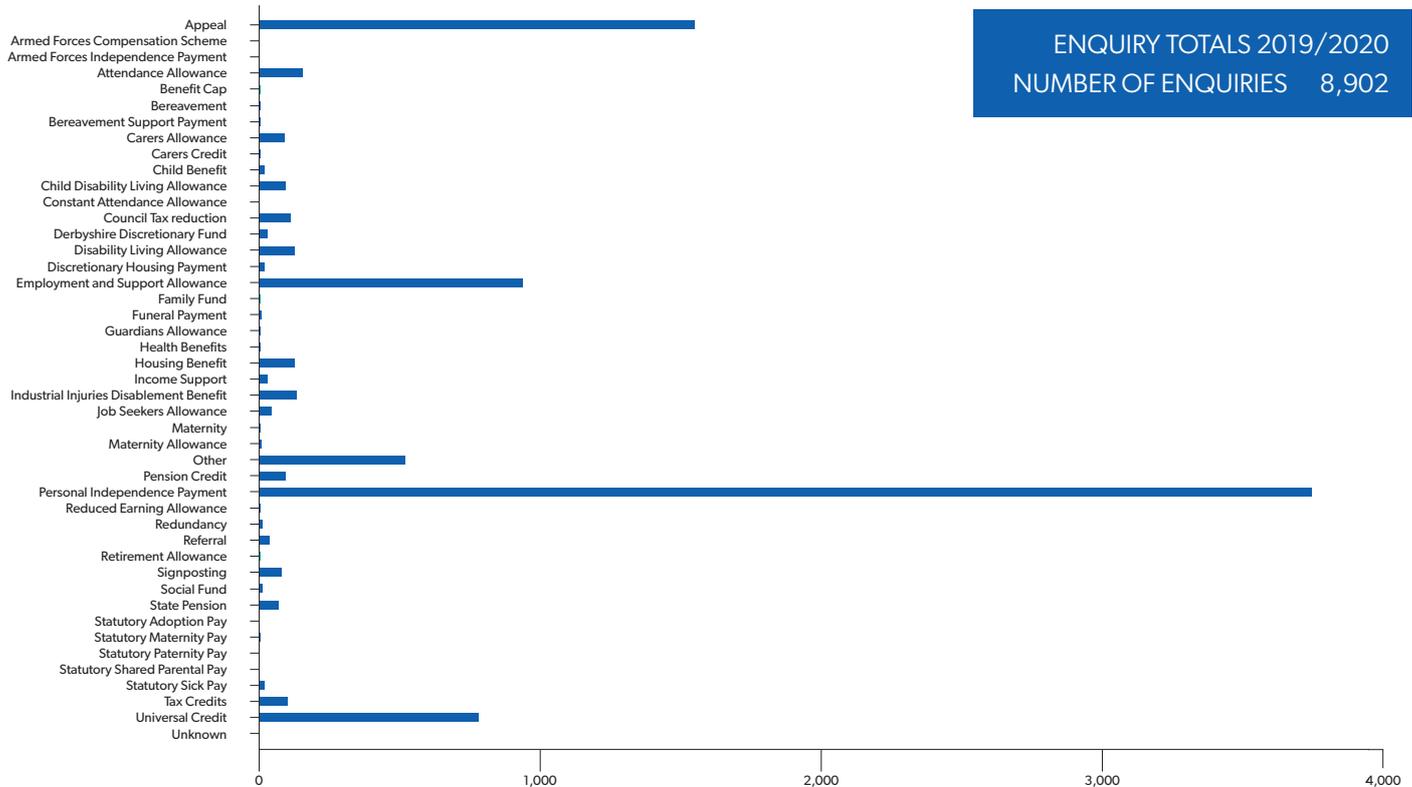
Statistics Oct 1st 2019 – Sept 30th 2020

Lead issue:	Abandoned:	Pending:	Completed:	Arrears amount:	Weekly amount:
Attendance Allowance	2	1	2	£0.00	£58.70
Bereavement	0	0	1	£700.00	£0.00
Carers allowance	0	0	1	£50.00	£0.00
Child Disability Living Allowance	0	3	7	£26,249.00	£477.48
Council tax reduction	0	1	0	£0.00	£0.00
Disability Living Allowance	1	6	7	£10,852.00	£325.77
Employment and Support Allowance	26	40	56	£62,549.68	£2,387.66
Housing benefit	1	1	2	£0.00	£0.00
Income support	0	3	0	£0.00	£0.00
Industrial Injuries Disablement Benefit	0	8	2	£2,577.60	£71.60
Job Seekers Allowance	0	0	1	£0.00	£0.00
Other	0	1	0	£0.00	£0.00
Pension credit	0	0	1	£160.00	£0.00
Personal Independence Payment	69	221	295	£919,545.20	£19,054.78
Tax credits	1	3	0	£0.00	£0.00
Universal credit	11	22	24	£46,724.64	£1,053.78
TOTALS	111	310	399	£1,069,408.12	£23,429.77

As a result of these tribunals, the following amounts were awarded: Lump Sums Arrears: £1,069,408.

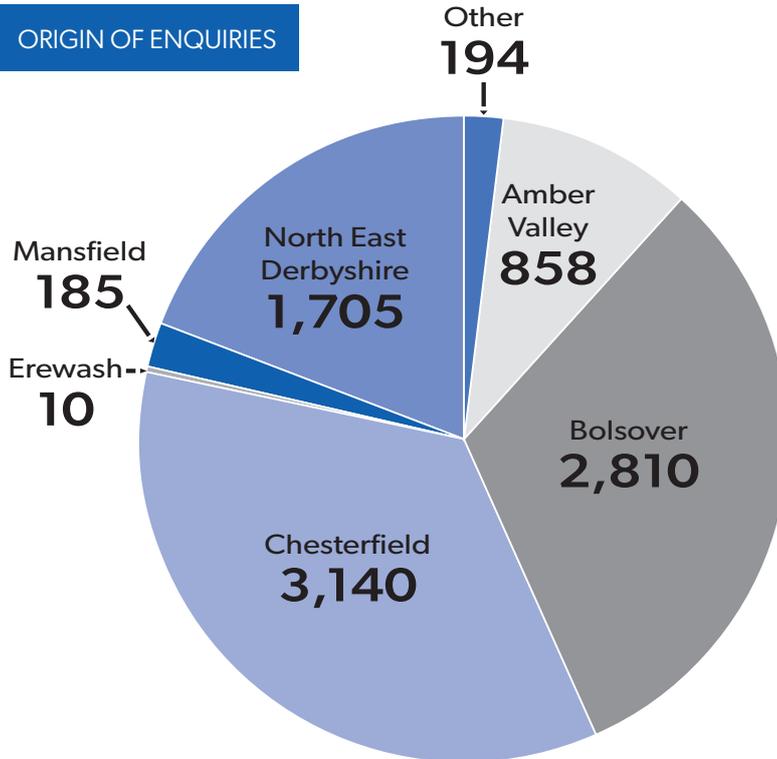
Ongoing Weekly Benefits: £23,429 (over a year this equals £1,218,348). In 2020, general enquiries and take-up work resulted in payments of £2,185,613 for Derbyshire Residents. **During this year, this has meant a total of £4,473,369 has been won through our advice and representation services.**

Statistics



Statistics Oct 1st 2019 – Sept 30th 2020

ORIGIN OF ENQUIRIES



UNIQUE SERVICE REQUESTS

Home Visits
19

Telephone enquiries
1,625

Email and Facebook
104

In Person
3,450

Around the area - Chesterfield



Our outreach at Hasland and has moved from the Penmore Business Centre up to the Hasland

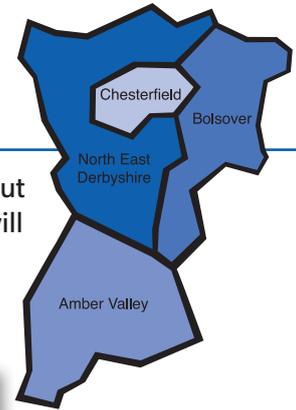
Working Men's Club. We hope that the more central venue will be more convenient and accessible to the people of the area. Brimington advice sessions began again in September 2020 with safe working practices employed. The Staveley outreach is closed as the library has been unable to undertake room bookings for the whole of the lockdown period and beyond. DUWC operated a helpline out of our Chesterfield HQ from 8 am to 4 pm between April and July.

There is a definite need for face-to-face advice and support. Many people are unable or unwilling to access services any other way other than a drop in facility. DUWC has endeavoured to meet this need whilst operating safely for our staff, volunteers and members of the public. At the time of going to print

the threat level from Covid is rising but our doors are still open though we will endeavour to help remotely where possible.



*Brigit Long
- Adviser*



Around the area - Chesterfield

Case study

A Brampton woman who had a long standing indefinite award of Disability Living Allowance (DLA) was transitioned to Personal Independence Payment (PIP). She has cancer that kept returning then going into remission. She had developed other health conditions from repeated chemo and radiotherapy. The appeal process was started by the woman who then came to us at a later date for representation. She was going to withdraw the appeal due to ill health and stress, but with our support she was convinced to continue. We represented at the tribunal and she won. Arrears of over £8000 were paid and the PIP award of daily living and mobility was awarded indefinitely. This again shows the

value of our representation service to people who often are not in a good place to fight for their rights and entitlements.



Lynn Bagshaw (Administrator)

Around the area - Chesterfield

Case study

A Chesterfield resident came to us as Department for Work and Pensions (DWP) had removed Personal Independence Payment (PIP) following a medical assessment. The claimant had significant health issues and we advised to take this case to appeal. Some 13 months later we represented him at an appeal in which he was successful. However, DWP felt that their original assessment was fair and challenged the tribunal decision. We then contacted DWP and asked their decision maker to explain their case. The decision maker could not see any merit in the challenge and they consequently withdrew their opposition. As a result the claimant retains the PIP award. This increased their weekly income of £83 a week and arrears of £5994 to date. However, the stress and worry endured over the 18 month period, came free.

*You are all amazing people! Many, many thanks for helping me 3 or 4 times. Knowing that someone is there to help means so much to so many people. **J.T., Staveley***

Thank you all for your professional expertise and support in navigating my way through a PIP tribunal. You were absolute stars and I could not have done it without you. I really appreciate your unwavering support, your sensitivity and understanding. Thank you for simply being there.

P.M., Chesterfield

*Sending a heartfelt thanks to all of you who helped with my PIP and Pension Credit. Could not have done it without you. Once again thank you. **M.H., Brimington***

Around the area - Bolsover



Outreach offices are again open at Pinxton, Clowne and Creswell. Bolsover library is not accepting room bookings at the moment so outreach there is temporarily suspended.

Our new building on Patchwork Row, the former town council building, has been renovated following fire damage in 2019.

The Centre has a new roof and new windows on one side of the building. The ramp at the front has been replaced and the new computer system and telephone system have been installed all thanks to the Community Lottery Fund.

The pandemic has prevented us from opening in the way we would have liked. However, before the lockdown we did have an opening ceremony that ended with a showing of the Ken Loach film 'Sorry we Missed You' at the Shirebrook Miners Welfare.



The grant from the Community Lottery Fund has allowed us to extend our opening hours for all.



**Karen Seymour
(Adviser)**

Around the area - Bolsover

Case study - Shirebrook

Navigating the Benefits system can be difficult at the best of times and sometimes seem insurmountable if your command of English is limited. So found one Shirebrook man who came from Bulgaria, who wished to claim Child Benefit.

He had applied for Child Benefit and sent all the forms and documents the DWP had requested. However, some they had lost and some they said were not what they asked for. Despite several phone calls to the DWP the matter could not be resolved.

He had got to the stage of thinking that the fault was his and in frustration he contacted our Shirebrook office and sought assistance under our "Help is Here" project.

Our adviser went through with him what paperwork was needed and with some help from translation services and some improvised sign language managed to get all information needed.

Our adviser rang on his behalf and discovered he had indeed sent in all the necessary documentation but the holdup was

that the DWP needed the original documents not copies. Understandably this had made him very anxious as the documents they were requesting were passports and birth certificates, which he had to renew when previously they been lost when he had sent them to another government authority.

He agreed to send the originals. Our adviser photocopied all of them so at least he would have evidence if they got lost again. He rang every week for three weeks and eventually the process was completed and documents returned. He finally got his payments and his Child benefit was back dated for six months which was how long he had been struggling.



Opening of new centre in Shirebrook

Around the area - Bolsover

Case study - Langwith

A Langwith man, who has previously been to see us for help after suffering a stroke, sought our assistance again as he had his Personal Independence Payment (PIP) stopped, despite suffering 2 more strokes.

This man had been a supervisor for an employer who he had worked for 19 years making aircraft components. The company due to his loyalty and previous hard work had assigned him light duties following the strokes.

Due to the effects of his strokes he suffered from Aphasia (an impairment affecting his speech and the ability to read or write). He relied heavily on his daughter to assist him amongst other things; to show him alternative ways to drive to work in case one route was closed for any reason, and if this route was closed to come home. She also cooked all his meals and reminded him to dress and bathe.

In addition, he could only sort money by notes and managing his finances had to be written down for him. He also did not socialise due to his condition and even sat outside at work during meal times as he could not face being in the canteen with other work colleagues.

However due to him being able to work and drive he received nil points following his Personal Independence Payment assessment.

We assisted him through the appeal process and represented him at the Tribunal hearing. Upholding his appeal and reinstating his PIP, the Tribunal judge "recommended that he never gets assessed again".

*Thank you is not enough for all the help and support you have given me. **L.M., Bolsover***

*Just to say I will never forget what you have done for me. Thank you so much.
S.H, Shirebrook*



Andy Parkes, Adviser and Assistant Co-ordinator

Around the area - North East Derbyshire



In the autumn of 2019 the North East Derbyshire District Council (NEDDC) wrote to DUWC informing us of their intention to withdraw all funding to the organisation. DUWC has been supported continuously by NEDDC since 1987. Outreach services

exist in Clay Cross, Eckington, Grassmoor and North Wingfield. Over the years Homewood and Killamarsh have also had a service in their communities. Residents also access services in Chesterfield, Staveley and Alfreton.

Following the intervention of the then leader of the Council Cllr Martyn Thacker MBE, NEDDC gave us a one off grant of £10,000 for 2020–2021. This allowed us to maintain a presence in Grassmoor and North Wingfield. Since the



lockdown Clay Cross adult education centre has been closed. Eckington Parish Council informed us that they would no longer support us so the local outreach service has had to be closed. People from that area, who are able, have had to come in to Chesterfield for advice and representation. It appears unlikely with the new political leadership that the Centre will receive grant aid in 2021. We



John Power, Personal Navigator

hope that they will see sense, amidst the current crisis, to do the right thing by their constituents and maintain DUWC outreach services throughout the district.

Around the area - North East Derbyshire

Case study - Grassmoor

A Grassmoor couple came for to see us for advice at the Community Centre. The woman was sick and had been claiming Employment and Support Allowance (ESA), her husband was part of her claim. Having been assessed for her capability for work the woman was found fit for work and the claim was closed.

The couple had learning disabilities and found dealing with benefit issues very challenging and stressful. They were wrongly advised to claim Universal Credit (UC) and sent away without any support or idea how to make a new claim. This led to a situation of ongoing hardship as they were unable to make an online claim – and so were left without any income, for quite a period of time.

We became involved and helped the couple make a new UC claim. We argued for a telephone claim on the grounds that the couple would be unlikely to maintain their UC claim online and there would be a real risk of

benefit being lost through a sanction; the Department of Work and Pensions (DWP) reluctantly accepted a telephone claim.

At the same time we helped the woman appeal the loss of her ESA by submitting strong evidence of her learning difficulties obtained from her GP. Her appeal was successful and should have resulted in the woman's sick status being transferred to the couples UC claim. Unfortunately, and through poor administration –the correct amount of UC was not paid out to the couple for a number of weeks.

On her behalf we contacted the DWP's Complaints Team about the couple's situation. We had to argue strongly and with the aid of benefit regulations before the matter was resolved. A significant sum of backdated UC was paid to the couple along with an apology for poor administration and advice from the DWP.

Around the area - North East Derbyshire

Case study - Clay Cross

A claimant from Clay Cross was issued a Personal Independence Payment (PIP) review form. She completed this and shortly afterwards she attended a face to face assessment (Medical). The decision maker at Department for Work and Pensions (DWP) decided to remove her existing award despite her having a degenerative condition and letters of support from, Consultants and Physiotherapists.

We appealed and were successful. The DWP offered to award the Care element of PIP but the limitations to her mobility were not recognised. So, we further disputed this and were able to secure both Mobility and Care elements of PIP resulting in her being £83 weekly better off and will also receive over £4,500 in arrears.



I want to thank you for all your help in resolving my issue with PIP it is very much appreciated, don't know what I would have done without your help and guidance.

S.R., Clay Cross

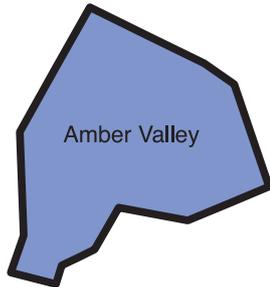
Thank you all so much for all the hard work you guys do. Without you all it would be a nightmare to navigate the minefield that is the British Benefits system. Every time we needed you there was no hesitation. Words cannot begin to express the level of gratitude we have for you all.

P.S., Grassmoor

A very big thank you to you all, the work you do is brilliant, you are amazing and we couldn't do it without you.

L.P., Eckington

Around the area - Amber Valley



Thanks to the continued support given by Amber Valley Borough Council we have been able to continue our services in the Borough. We were able to reopen our Alfreton Office in July and shortly afterwards opened our outreaches again in

Somercotes and in Belper. Heanor Town Hall is still as yet unavailable. The lockdown couldn't have come at a worse time for our long-awaited return to Belper. Our intention was to move into the new library on Derwent St but the pandemic has caused a delay. In the meantime, we are using the Belper Community Cottage. We hope to be able to make our services better known in the area, re-establishing our presence in the coming period. As unemployment rises and the associated problems increase we hope to be able to offer help, support and representation to all in Amber Valley.



Paul Marklew
(Adviser)

Around the area - Amber Valley

Case study - Heanor

A woman from Heanor contacted us. She had been diagnosed with a brain tumour. She was worried about coping when her 28 week Statutory Sick Pay would end in the next 2 weeks. Our Adviser explained that she needed to make sure she was claiming new style Employment and Support Allowance as this would allow her 6 month's payments without her other income affecting it. Our adviser asked how her health was being affected by the tumour. When she explained it was suggested that she should make a claim for Personal Independence Payment (PIP). She also thought that she could not claim PIP as she has an autistic grandson that both she and her husband

look after. Her husband claims carers allowance with this regard. She was assured that she was entitled and she rang for the form. She came back the following week and we gave her help to make the claim. She told us she had applied for her ESA in advance after our advice and this had been put through. She broke down in tears and thanked us as she said before she came to us she had been to the local jobcentre and all they had said to her was 'everything is online now' with no further help or explanation. She had seen our leaflet and called as a last hope and now could not thank us enough for taking a lot of pressure from her.



Around the area - Amber Valley

Unite Case study

A female worker was referred to us by Unite the Union. She had an accident at work whilst on a home visit. The claimant sustained an injury as a result of being attacked by a child who she was visiting. This resulted in her losing some cognitive functioning of her brain. Consequently, she was diagnosed with post-concussion syndrome. This resulted in the claimant having to leave her job and losing her independence: relying on family for help with all daily living activities.

She claimed Personal Independence Payment (PIP) and she was awarded standard daily living and standard mobility.

When she was reassessed the DWP awarded her 0 points and so no award.

This decision was taken to a Tribunal and she was awarded 13 points for daily living which was the enhanced rate of daily living and 10 points for mobility giving her the standard rate. The tribunal did not fix a date for the PIP to end so it is an ongoing award.

In total, the woman was awarded £110.85 weekly and arrears of £7,981.20.

The form you helped me fill in enabled me to almost double my income. I'm now entitled to Attendance Allowance and Pension Credit so THANK YOU very, very much.

Chris.E., Heanor

Just want to say a big thank you for all the help that you gave me over the last year. I very much appreciate it. I now know that I can rely on you in the future if I need it. Thank you.

Mrs. Cooper, Alfreton

I cannot thank you enough for the service you have afforded to me. Words fail but you have made a veteran very happy.

R.K., Belper

Obituaries

Jane Marriott (1953 - 2020)

In September 2020 DUWC was informed that former worker and volunteer Jane Marriott had died after a



short illness in the Northern General Hospital. Jane joined us first as a volunteer in 2010 and subsequently she was employed in the organisation. Following her retirement Jane came back for a short while to volunteer as her desire to help and make a difference was so strong.

Jane was very well respected within our organisation and a popular member of our team. Our condolences go out to the family.

Barry Johnson

Barry Johnson, former President of Chesterfield & District Trades Union Council and trustee of Derbyshire Unemployed Workers Centres died in January after a long illness.



Speaking in Hucknall during the miners strike, 1984.

Barry, who originated from Hucknall, moved to Chesterfield to work at the College in the late 1970's where he developed the Trade Union studies department. Barry was already involved in politics, his father had been blacklisted from the pits and his mother was active in the Unemployed Workers Movement of the 1920's and 1930's. As a delegate from the College Lecturers Union he became

Obituaries

President of the Chesterfield & District Trade Union Council, helping to establish the Derbyshire Unemployed Workers Centres based in the town. He was an accomplished orator, having the experience as a young man of drawing an audience stood on an orange box in Nottingham' Slab Square. Many people will remember Barry's enthusiastic and uplifting performances as the master of ceremonies at Chesterfield's May Day celebrations during the 1980's and 1990's. He stood down, as a matter of principle when he retired from work insisting that the President should be active in the workplace. Barry had a long association with, and gave unstinting support to, the miners working tirelessly during the strike in support of the communities where he had been raised and now resided. On retirement he took the time to study for an MA in local history at Leicester University and produced two short books, one on the General Strike in Mansfield and also a study of the operation of the 'butty system' in the local coalmines. His continued support for the Unemployed Workers' Centres (UWC) was crucial and he served on both regional and national committees gaining the respect of people throughout the country.

On his eightieth birthday a celebration event was held in

the Winding Wheel with performers from far and wide taking part, the proceeds going to the UWC.



Memorial meeting for Barry Johnson at the Winding Wheel



Mountain of Unemployed in the European Union – Barry takes the megaphone

User Feedback Survey 2019

Details of how long individuals waited to see an adviser, broken down into five bands.

0-5 mins	37
5-15 mins	22
15-30 min	12
30-60 min	16
Over 1 Hour	10

Each individual was asked if they would use our service again. 97 said they would. 100% positive

Each individual was asked if they would recommend us to someone else who was in need of benefits or credits advice. 97 said they would. 100% positive

Each individual was asked how they had heard of the service we provide.

Family/friends	52
Previous Visit	13
Law Centre	2
CAB	2
Local Council	1
Jobcentre	10
Sign outside	9
No Comment	8

Each person was asked how they felt about our service.

Very Happy	86
Satisfied	11
Dissatisfied	0
Very Unhappy	0
None of above	0

Comments about our service (a limited sample)

"Really helped me, don't know what I would do without this service."

"Always helped me over the years."

"Couldn't do without this essential service, very important to me."

"Great service. Helpful adviser. Very happy with this service."

"Excellent service, understood every issue my son has with his disabilities."

"Adviser was brilliant, couldn't have done it without her."

"Adviser was professional and caring, made me feel at ease."



WHERE TO GET ADVICE

(During Covid Pandemic please
check website for updates)

Chesterfield & North East Derbyshire
1 Rose Hill East, Chesterfield
S40 1NU

Tel: 01246 231441

Email: info@duwc.org.uk

Monday - Friday 9.30am - 1.00pm

Brimington

Community Centre, High Street
Monday 9.00am - 12 Noon

Clay Cross

Adult Education Centre,
Market Street

Monday 9.30am - 12.30pm

North Wingfield

Community Resources Centre,
Whiteleas Avenue,
Thursday 1.00pm - 3.30pm

Hasland

Hasland Working Men's Club,
Hampton St, Chesterfield
Wednesday 1.00pm - 3.30pm

Grassmoor

Community Centre, New Street
Thursday 10.00am - 12 Noon

Staveley

Staveley Library, Hall Lane
Tuesday & Thursday
9.30am - 12.00pm

Bolsover District

44 Patchwork Row, Shirebrook,
NG20 8AL

Tel: 01623 748161

Monday - Thursday
9.00am - 11.30am

Bolsover

Bolsover Library, Church Street
Tuesday 9.30am - 12.00am

Clowne

Community Centre, Recreation Close,
Wednesday 1.00pm - 3.30pm

Creswell

Limestone House, Elmtun Road
Thursday 1.00pm - 3.30pm

Pinxton

Village Hall, Kirkstead Road
Tuesday 1.00pm - 3.30pm

Amber Valley

Suite 4, Alfreton House, High Street
Tel: 01773 832237

Tuesday 9.00am - 12 Noon

Wednesday/Thursday
9.00am - 12 noon/1.00pm - 4.00pm

Heanor

Heanor Town Hall Buxton Room
Thursday 9.00am - 12 Noon

Somercotes

Parish Hall, Nottingham Road
Monday 1.30pm - 4.00pm

Trustees 2019/2020

The Trustees would like to thank all those who have given freely their time and talents throughout the year in pursuit of the aims and objectives of the Derbyshire Unemployed Workers' Centres.

Graham Baxter
Ian Rutledge
John Knight
Hilary Cave
Cllr. Mary Kerry
Nicolo Ferrera
Elaine Tidd
Cllr. Amanda Serjeant

Christine Smith (from September 2020)
Sarah Roy
Angela Webster
Cllr. Mary Dooley
Bethany Holt
Cllr. Steve Marshall- Clarke
Barry Johnson (Deceased January 2020)

Centre Staff 2020

Colin Hampton	Co-ordinator
Andy Parkes	Assistant Co-ordinator/ Welfare Rights Adviser
Lynn Bagshaw	Administrator
Katrina Hudson	Welfare Rights Adviser
Glynn Power	Welfare Rights Adviser
Tim Wilkinson	Welfare Rights Adviser
Brigit Long	Welfare Rights Adviser
John Power	Welfare Rights Adviser
Paul Marklew	Welfare Rights Adviser
Karen Seymour	Welfare Rights Adviser
Maria Kazimirska	Bilingual Buddies Project
Joanna Zon	Co-ordinator 'Help is Here Project'
Marcin Proc	Administrator 'Help is Here Project'

Thanks

To all our funders, our Trustees,
our OFFA Contributors and all our supporters.

Derbyshire Unemployed Workers' Centres are funded by Bolsover District Council, Chesterfield Borough Council, North East Derbyshire District Council, Brimington Parish Council, Alfreton Town Council, Pinxton Parish Council, Somercotes Parish Council, and many town and parish councils across Derbyshire as well as contributions raised through the One Fund For All.



Charity registration number: 1165828

Derbyshire Unemployed Workers' Centres

Annual Report and Financial Statements

for the Year Ended 31 March 2020

Community Accounting Plus
Units 1 and 2, Northwest
41 Talbot Street
Nottingham
NG1 5GL

Derbyshire Unemployed Workers' Centres

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Derbyshire Unemployed Workers' Centres

Reference and Administrative Details

Trustees	Graham Baxter John Knight Ian Rutledge Steve Marshall-Clarke Amanda Serjeant Elaine Tidd Angela Webster Sarah Roy Mary Kerry Hilary Cave Nicolo Ferrera Bethany Holt Barry Johnson (resigned 1 November 2019) Stephen Fritchley (resigned 1 July 2019)
Senior Management Team	Colin Hampton, Chief Executive
Principal Office	1 Rose Hill East Chesterfield S401NU
Charity Registration Number	1165828
Independent Examiner	John O'Brien, employee of Community Accounting Plus Units 1 and 2, Northwest 41 Talbot Street Nottingham NG1 5GL

Derbyshire Unemployed Workers' Centres

Trustees' Report

The trustees present the annual report together with the financial statements of the charity for the year ended 31 March 2020.

Structure, governance and management

Nature of governing document

The charity is operated under the rules of its constitution adopted 01/03/2016.

Recruitment and appointment of trustees

There must be at least four charity trustees. The maximum number of charity trustees is sixteen.

Apart from the first charity trustees, every appointed trustee must be appointed for a term of 4 years by a resolution passed at a properly convened meeting of the charity trustees.

In selecting individuals for appointment as appointed charity trustees, the charity trustees must have regard to the skills, knowledge and experience needed for the effective administration of the CIO.

Objectives and activities

Objects and aims

To prevent or relieve poverty in Derbyshire amongst the unemployed, underemployed and unwaged, and those in receipt of, or entitled to, benefit by:

- (i) Offering welfare/benefits rights advice and representation;
- (ii) Promoting employment and welfare rights including the availability and access to benefits and other support;
- (iii) Conducting and publishing the results of research on issues affecting and in mitigation of poverty and disadvantage within and common to the communities of Derbyshire;
- (iv) Providing a resource service on welfare/benefit rights and other support and to include the dissemination and distribution of information;
- (v) Promoting and supporting local employment and training initiatives.

To advance citizenship and community development In Derbyshire by:

- (i) Recruiting and training volunteers from amongst the local communities in order to increase their skills and self-confidence and to assist the work of the Derbyshire Unemployed Workers' Centres;
- (ii) Assisting local communities and volunteers to establish locally based support and resources.

Objectives, strategies and activities

The DUWCs brought in over £6.5 million into the local economy, won through advice and representation at Appeals. In 2019-20 we represented at 637 Appeals Tribunals. We dealt with over 11,000 enquiries dealt with for 6670 calls. 3261 individuals sought help often on behalf of families.

DUWC worked with partner organisations on the Bilingual Buddies Service and Building Better Opportunities Money Sorted programme. The Henry Smith project helped those in crisis. DUWC was successful in attracting funding from the Lottery Community Fund for our 'Help is Here' project with the aim of training migrant workers to be advisers and extending our opening for all in our Shirebrook Office. The DUWC also gained grant support from the Tudor Trust for our 'Street Talk' project that aims to help people organise and lobby to influence the issues that affect them.

The organisation continues to lobby on Universal Credit and other benefit issues, promoting the Welfare Charter and the principles it enshrines as part of our Social Policy work.

Derbyshire Unemployed Workers' Centres

Trustees' Report

Public benefit

Our activities bring money into the pockets of some of the poorest people in the communities of Derbyshire through lump sums, additional weekly payments and the take-up of benefits and credits. There are many other outcomes from this work including the relief of stress and anxiety associated with financial difficulties and the interface with the administration of the benefits and credits system.

The trustees confirm that they have complied with the requirements of section 17 of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission for England and Wales.

Financial review

Policy on reserves

The DUWC will endeavour to maintain an uncommitted reserve equal to 25% of the average expenditure of the organisation.

The reasons for this are:

Funding may be in arrears or simply late;

Fluctuations in expenditure may not coincide;

The DUWC is vulnerable to cuts in funding and this leaves the DUWC with commitments to honour namely – Contracts of Employment, Property Leases, Leases on Equipment;

The Management Committee should have a duty to manage finances with prudence.

We continue to suffer the loss of £93,000 in grant aid from the Derbyshire County Council. We are also going to receive a £12,000 cut from North East Derbyshire District Council. We will search for external funding to overcome the uncertainties regarding local authority funding.

Our reserves at present are consistent with this policy, and remain at a reasonable level to deal with current short term risks and eventualities.

Derbyshire Unemployed Workers' Centres

Trustees' Report

Statement of Trustees' Responsibilities

The trustees are responsible for preparing the trustees' report and the financial statements in accordance with the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and applicable law and regulations.

The law applicable to charities requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the applicable Charities (Accounts and Reports) Regulations, and the provisions of the constitution. The trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by the trustees of the charity on 27/9/20 and signed on its behalf by:


.....
Graham Baxter
Trustee

Derbyshire Unemployed Workers' Centres

Independent Examiner's Report to the trustees of Derbyshire Unemployed Workers' Centres

Independent examiner's report to the trustees of Derbyshire Unemployed Workers' Centres

I report to the trustees on my examination of the accounts of Derbyshire Unemployed Workers' Centres (the Charity) for the year ended 31 March 2020.

Responsibilities and basis of report

As the trustees of the charity you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

Since the Charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member and Fellow of the Association of Charity Independent Examiners, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Charity as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



John O'Brien, MSc, FCCA, FCIE, employee of
Fellow of the Association of Charity Independent Examiners

Units 1 and 2, Northwest
41 Talbot Street
Nottingham
NG1 5GL

Date: 29/9/20

Derbyshire Unemployed Workers' Centres

Statement of Financial Activities for the Year Ended 31 March 2020

	Note	Unrestricted funds £	Restricted funds £	Total 2020 £	Total 2019 £
Income and Endowments from:					
Donations and legacies	2	173,689	-	173,689	118,319
Charitable activities	3	62,579	151,341	213,920	187,153
Investment income	5	199	-	199	238
Total Income		<u>236,467</u>	<u>151,341</u>	<u>387,808</u>	<u>305,710</u>
Expenditure on:					
Charitable activities	6	<u>(233,721)</u>	<u>(87,542)</u>	<u>(321,263)</u>	<u>(317,060)</u>
Total Expenditure		<u>(233,721)</u>	<u>(87,542)</u>	<u>(321,263)</u>	<u>(317,060)</u>
Net movement in funds		2,746	63,799	66,545	(11,350)
Reconciliation of funds					
Total funds brought forward		<u>42,939</u>	<u>49,010</u>	<u>91,949</u>	<u>103,299</u>
Total funds carried forward	15	<u><u>45,685</u></u>	<u><u>112,809</u></u>	<u><u>158,494</u></u>	<u><u>91,949</u></u>

All of the charity's activities derive from continuing operations during the above two periods.
The funds breakdown for the period is shown in note 15.

Derbyshire Unemployed Workers' Centres

Statement of Financial Activities for the Year Ended 31 March 2020

	Note	Unrestricted funds £	Restricted funds £	Total 2019 £
Income and Endowments from:				
Donations and legacies	2	118,319	-	118,319
Charitable activities	3	79,610	107,543	187,153
Investment income	5	238	-	238
Total Income		<u>198,167</u>	<u>107,543</u>	<u>305,710</u>
Expenditure on:				
Charitable activities	6	<u>(216,829)</u>	<u>(100,231)</u>	<u>(317,060)</u>
Total Expenditure		<u>(216,829)</u>	<u>(100,231)</u>	<u>(317,060)</u>
Net movement in funds		(18,662)	7,312	(11,350)
Reconciliation of funds				
Total funds brought forward		<u>61,601</u>	<u>41,698</u>	<u>103,299</u>
Total funds carried forward	15	<u>42,939</u>	<u>49,010</u>	<u>91,949</u>

Derbyshire Unemployed Workers' Centres

**(Registration number: 1165828)
Balance Sheet as at 31 March 2020**

	Note	2020 £	2019 £
Fixed assets			
Tangible assets	11	-	834
Current assets			
Debtors	12	28,306	18,601
Cash at bank and in hand		<u>133,294</u>	<u>77,747</u>
		161,600	96,348
Creditors: Amounts falling due within one year	13	<u>(3,106)</u>	<u>(5,233)</u>
Net current assets		<u>158,494</u>	<u>91,115</u>
Net assets		<u><u>158,494</u></u>	<u><u>91,949</u></u>
Funds of the charity:			
Restricted funds			
		112,809	49,010
Unrestricted income funds			
Unrestricted funds		<u>45,685</u>	<u>42,939</u>
Total funds	15	<u><u>158,494</u></u>	<u><u>91,949</u></u>

The financial statements on pages 6 to 18 were approved by the trustees, and authorised for issue on 27/4/20 and signed on their behalf by:



.....
Ian Rutledge
Trustee

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

1 Accounting policies

Statement of compliance

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2011.

Basis of preparation

Derbyshire Unemployed Workers' Centres meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Exemption from preparing a cash flow statement

The charity opted to adopt Bulletin 1 published on 2 February 2016 and have therefore not included a cash flow statement in these financial statements.

Going concern

The financial statements have been prepared on a going concern basis.

The trustees assess whether the use of going concern is appropriate i.e. whether there are any material uncertainties related to events or conditions that may cast significant doubt on the ability of the charity to continue as a going concern. The trustees make this assessment in respect of a period of one year from the date of approval of the financial statements.

Income and endowments

Voluntary income including donations, gifts, legacies and grants that provide core funding or are of a general nature is recognised when the charity has entitlement to the income, it is probable that the income will be received and the amount can be measured with sufficient reliability.

Donations and legacies

Donations and legacies are recognised on a receivable basis when receipt is probable and the amount can be reliably measured.

Grants receivable

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregates similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

Charitable activities

Charitable expenditure comprises those costs incurred by the Charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Government grants

Government grants are recognised based on the accrual model and are measured at the fair value of the asset received or receivable. Grants are classified as relating either to revenue or to assets. Grants relating to revenue are recognised in income over the period in which the related costs are recognised. Grants relating to assets are recognised over the expected useful life of the asset. Where part of a grant relating to an asset is deferred, it is recognised as deferred income.

Taxation

The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets

Individual fixed assets costing £500 or more are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation and amortisation

Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Furniture and equipment	20% straight line
Computer equipment	33% straight line

Trade debtors

Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.

Cash and cash equivalents

Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

Fund structure

Unrestricted income funds are general funds that are available for use at the trustees' discretion in furtherance of the objectives of the charity.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Pensions and other post retirement obligations

The charity operates a defined contribution pension scheme for employees. The assets of the scheme are held separately from those of the charity. Pension costs charges in the Statement of Financial Activities represent the contributions payable by the charity during the year.

2 Income from donations and legacies

	Unrestricted funds	Total 2020	Total 2019
	General £	£	£
Donations and legacies;			
Donations from companies, trusts and similar proceeds	36,611	36,611	35,361
Grants, including capital grants;			
Government grants	136,078	136,078	81,958
Grants from other charities	1,000	1,000	1,000
	173,689	173,689	118,319

3 Income from charitable activities

	Unrestricted funds	Restricted funds	Total 2020	Total 2019
	General £	£	£	£
Grants & donations	-	151,341	151,341	107,543
Refunds for services	62,459	-	62,459	79,480
Sundry receipts	120	-	120	130
	62,579	151,341	213,920	187,153

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

4 Grants and donations

	Unrestricted funds £	Restricted funds £	Total funds £
National Lottery Community Fund	-	77,649	77,649
Tudor Trust	-	40,000	40,000
Bolsover District Council	24,900	-	24,900
Chesterfield Borough Council	39,681	-	39,681
One Fund for All	36,611	-	36,611
NE Derbyshire District Council	22,377	-	22,377
Amber Valley Borough Council	20,000	-	20,000
St Anns Advice Group (BBO)	-	24,830	24,830
Direct Help & Advice	-	8,862	8,862
Alfreton Town Council	5,000	-	5,000
Belper Town Council	5,000	-	5,000
Grassmore Hasland & Winsick Parish Council	2,500	-	2,500
Eckington Parish Council	2,000	-	2,000
Pinxton Parish Council	2,000	-	2,000
Brimington Parish Council	2,000	-	2,000
North Wingfield Parish Council	2,000	-	2,000
Sommercotes Parish Council	1,750	-	1,750
Scarcliffe Parish Council	1,500	-	1,500
NEDBD	1,500	-	1,500
The Barnabus Trust	1,000	-	1,000
Heanor & Loscoe Town Council	1,000	-	1,000
Clowne Parish Council	500	-	500
Elmton with Cresswell Parish Council	500	-	500
Staveley Town Council	500	-	500
Warsop Parish Council	500	-	500
Clay Cross Parish Council	500	-	500
Pilsley Parish Council	200	-	200
Sundry donations	170	-	170
	<u>173,689</u>	<u>151,341</u>	<u>325,030</u>

5 Investment income

	Unrestricted funds General £	Total 2020 £	Total 2019 £
Interest receivable and similar income;			
Interest receivable on bank deposits	199	199	238
	<u>199</u>	<u>199</u>	<u>238</u>

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

6 Expenditure on charitable activities

	Unrestricted funds		Total 2020 £	Total 2019 £
	General £	Restricted funds £		
Cleaning & maintenance	5,410	-	5,410	4,040
Equipment, repairs & renewals	2,256	288	2,544	2,749
Insurance	1,372	-	1,372	652
Legal & professional fees	1,044	-	1,044	1,020
Payroll services	1,455	-	1,455	1,594
Printing & stationery	8,851	1,675	10,526	13,426
Publications & subscriptions	852	3,198	4,050	1,773
Rent & services	11,604	-	11,604	16,060
Staff travel	3,144	304	3,448	7,498
Telephone & postage	9,128	-	9,128	7,766
Training	162	-	162	-
Utilities	1,903	-	1,903	5,343
Volunteer expenses	6,000	77	6,077	5,925
Wages, NIC & pensions	177,857	81,796	259,653	245,217
Sundry expenses	1,278	204	1,482	1,681
Depreciation	834	-	834	1,858
Bank charges	571	-	571	209
Grants awarded	-	-	-	249
	<u>233,721</u>	<u>87,542</u>	<u>321,263</u>	<u>317,060</u>

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

7 Net incoming/outgoing resources

Net incoming/(outgoing) resources for the year include:

	2020 £	2019 £
Depreciation of fixed assets	<u>834</u>	<u>1,858</u>

8 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the charity during the year.

No trustees have received any reimbursed expenses or any other benefits from the charity during the year.

9 Staff costs

The aggregate payroll costs were as follows:

	2020 £	2019 £
Staff costs during the year were:		
Wages and salaries	234,779	221,512
Social security costs	15,227	14,262
Pension costs	<u>9,647</u>	<u>9,443</u>
	<u>259,653</u>	<u>245,217</u>

The monthly average number of persons (including senior management team) employed by the charity during the year was as follows:

	2020 No	2019 No
Full and part time staff	<u>12</u>	<u>13</u>

8 (2019 - 9) of the above employees participated in the Defined Contribution Pension Schemes.

Contributions to the employee pension schemes for the year totalled £9,647 (2019 - £9,443).

No employee received emoluments of more than £60,000 during the year

The total employee benefits of the key management personnel of the charity were £28,785 (2019 - £28,211).

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

10 Taxation

The charity is a registered charity and is therefore exempt from taxation.

11 Tangible fixed assets

	Furniture and equipment £	Computer equipment £	Total £
Cost			
At 1 April 2019	9,377	28,015	37,392
At 31 March 2020	9,377	28,015	37,392
Depreciation			
At 1 April 2019	9,377	27,181	36,558
Charge for the year	-	834	834
At 31 March 2020	9,377	28,015	37,392
Net book value			
At 31 March 2020	-	-	-
At 31 March 2019	-	834	834

12 Debtors

	2020 £	2019 £
Prepayments	14,966	10,846
Other debtors	13,340	7,755
	<u>28,306</u>	<u>18,601</u>

13 Creditors: amounts falling due within one year

	2020 £	2019 £
Other taxation and social security	-	4,213
Other creditors	2,795	1,020
Accruals	311	-
	<u>3,106</u>	<u>5,233</u>

14 Obligations under leases and hire purchase contracts

Operating lease commitments

Total future minimum lease payments under non-cancellable operating leases are as follows:

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

		2020 £	2019 £	
Land and buildings				
Within one year		7,346	5,646	
Between one and five years		<u>25,438</u>	<u>28,230</u>	
		<u><u>32,784</u></u>	<u><u>33,876</u></u>	
15 Funds				
	Balance at 1 April 2019 £	Incoming resources £	Resources expended £	Balance at 31 March 2020 £
Unrestricted funds				
<i>General</i>				
General fund	42,939	236,467	(233,721)	45,685
Restricted funds				
Building Better Opportunities	6,542	24,830	(32,528)	(1,156)
Bilingual Buddies Service	(839)	8,862	(8,140)	(117)
The Foresight Project	29,398	-	(32,021)	(2,623)
The Garfield Weston Fund	13,909	-	(13,909)	-
Help is Here	-	77,649	(944)	76,705
Street Talk	-	40,000	-	40,000
	<u>49,010</u>	<u>151,341</u>	<u>(87,542)</u>	<u>112,809</u>
Total restricted funds				
	<u>49,010</u>	<u>151,341</u>	<u>(87,542)</u>	<u>112,809</u>
Total funds	<u><u>91,949</u></u>	<u><u>387,808</u></u>	<u><u>(321,263)</u></u>	<u><u>158,494</u></u>
	Balance at 1 April 2018 £	Incoming resources £	Resources expended £	Balance at 31 March 2019 £
Unrestricted funds				
<i>Unrestricted general funds</i>				
General fund	61,601	198,167	(216,829)	42,939
Restricted funds				
Building Better Opportunities	9,586	39,571	(42,615)	6,542
Bilingual Buddies Service	2,112	7,972	(10,923)	(839)
The Foresight Project	30,000	30,000	(30,602)	29,398
The Garfield Weston Fund	-	20,000	(6,091)	13,909
Chesterfield CCP	-	10,000	(10,000)	-
	<u>41,698</u>	<u>107,543</u>	<u>(100,231)</u>	<u>49,010</u>
Total restricted funds				
	<u>41,698</u>	<u>107,543</u>	<u>(100,231)</u>	<u>49,010</u>
Total funds	<u><u>103,299</u></u>	<u><u>305,710</u></u>	<u><u>(317,060)</u></u>	<u><u>91,949</u></u>

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

The specific purposes for which the funds are to be applied are as follows:

The Building Better Opportunities fund is a partnership using Personal Navigators to support people with money management and financial wellbeing.

BBS Partnership funds advice for those in crisis for whom English is a second language.

Ilkeston CPP funds Benefits and Tax Credits Take-up campaign for priority wards in Ilkeston.

Our Foresight Project, funded by Henry Smith, provides a Support Worker to work with people on the basis of early intervention to prevent their circumstances reaching a crisis point. The Crisis Prevention worker will assist an average of 100 people per annum.

Garfield Western Funding is to help the organisation become better equipped to achieve a sustainable future in a period of reduced statutory funding.

Chesterfield CPP is funding from the Community Priorities Pot for work within the Borough of Chesterfield to give advice support and representation to Universal Credit claimants with Housing Benefit and related issues.

The Street Talk Project, funded by The Tudor Trust, is a community engagement project aimed at enabling those affected by policy decisions to organise and lobby to make their voices heard by decision makers.

The Help is Here Project, funded by the National Lottery Community Fund, will train migrants to become advisers providing a welcoming experience for those that have language difficulties and associated barriers to free advice provision. The Project will extend opening hours for all.

16 Analysis of net assets between funds

	Unrestricted funds	Restricted funds	2020 Total funds
	General £	£	£
Current assets	48,791	112,809	161,600
Current liabilities	(3,106)	-	(3,106)
Total net assets	45,685	112,809	158,494
	Unrestricted funds	Restricted funds	2019 Total funds
	General £	£	£
Tangible fixed assets	834	-	834
Current assets	47,338	49,010	96,348
Current liabilities	(5,233)	-	(5,233)
Total net assets	42,939	49,010	91,949

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

17 Independent examiner's fees

During the period, the fees payable (excluding VAT) to the charity's independent examiner Community Accounting Plus are analysed as follows:

	2020 £	2019 £
Independent examination	870	850
Other financial services	132	144
	<u>1,002</u>	<u>994</u>

18 Related party transactions

There were no related party transactions in the year.

Charity registration number: 1165828

Derbyshire Unemployed Workers' Centres

Annual Report and Financial Statements

for the Year Ended 31 March 2020

Community Accounting Plus
Units 1 and 2, Northwest
41 Talbot Street
Nottingham
NG1 5GL

Derbyshire Unemployed Workers' Centres

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Derbyshire Unemployed Workers' Centres

Reference and Administrative Details

Trustees	Graham Baxter John Knight Ian Rutledge Steve Marshall-Clarke Amanda Serjeant Elaine Tidd Angela Webster Sarah Roy Mary Kerry Hilary Cave Nicolo Ferrera Bethany Holt Barry Johnson (resigned 1 November 2019) Stephen Fritchley (resigned 1 July 2019)
Senior Management Team	Colin Hampton, Chief Executive
Principal Office	1 Rose Hill East Chesterfield S401NU
Charity Registration Number	1165828
Independent Examiner	John O'Brien, employee of Community Accounting Plus Units 1 and 2, Northwest 41 Talbot Street Nottingham NG1 5GL

Derbyshire Unemployed Workers' Centres

Trustees' Report

The trustees present the annual report together with the financial statements of the charity for the year ended 31 March 2020.

Structure, governance and management

Nature of governing document

The charity is operated under the rules of its constitution adopted 01/03/2016.

Recruitment and appointment of trustees

There must be at least four charity trustees. The maximum number of charity trustees is sixteen.

Apart from the first charity trustees, every appointed trustee must be appointed for a term of 4 years by a resolution passed at a properly convened meeting of the charity trustees.

In selecting individuals for appointment as appointed charity trustees, the charity trustees must have regard to the skills, knowledge and experience needed for the effective administration of the CIO.

Objectives and activities

Objects and aims

To prevent or relieve poverty in Derbyshire amongst the unemployed, underemployed and unwaged, and those in receipt of, or entitled to, benefit by:

- (i) Offering welfare/benefits rights advice and representation;
- (ii) Promoting employment and welfare rights including the availability and access to benefits and other support;
- (iii) Conducting and publishing the results of research on issues affecting and in mitigation of poverty and disadvantage within and common to the communities of Derbyshire;
- (iv) Providing a resource service on welfare/benefit rights and other support and to include the dissemination and distribution of information;
- (v) Promoting and supporting local employment and training initiatives.

To advance citizenship and community development In Derbyshire by:

- (i) Recruiting and training volunteers from amongst the local communities in order to increase their skills and self-confidence and to assist the work of the Derbyshire Unemployed Workers' Centres;
- (ii) Assisting local communities and volunteers to establish locally based support and resources.

Objectives, strategies and activities

The DUWCs brought in over £6.5 million into the local economy, won through advice and representation at Appeals. In 2019-20 we represented at 637 Appeals Tribunals. We dealt with over 11,000 enquiries dealt with for 6670 calls. 3261 individuals sought help often on behalf of families.

DUWC worked with partner organisations on the Bilingual Buddies Service and Building Better Opportunities Money Sorted programme. The Henry Smith project helped those in crisis. DUWC was successful in attracting funding from the Lottery Community Fund for our 'Help is Here' project with the aim of training migrant workers to be advisers and extending our opening for all in our Shirebrook Office. The DUWC also gained grant support from the Tudor Trust for our 'Street Talk' project that aims to help people organise and lobby to influence the issues that affect them.

The organisation continues to lobby on Universal Credit and other benefit issues, promoting the Welfare Charter and the principles it enshrines as part of our Social Policy work.

Derbyshire Unemployed Workers' Centres

Trustees' Report

Public benefit

Our activities bring money into the pockets of some of the poorest people in the communities of Derbyshire through lump sums, additional weekly payments and the take-up of benefits and credits. There are many other outcomes from this work including the relief of stress and anxiety associated with financial difficulties and the interface with the administration of the benefits and credits system.

The trustees confirm that they have complied with the requirements of section 17 of the Charities Act 2011 to have due regard to the public benefit guidance published by the Charity Commission for England and Wales.

Financial review

Policy on reserves

The DUWC will endeavour to maintain an uncommitted reserve equal to 25% of the average expenditure of the organisation.

The reasons for this are:

Funding may be in arrears or simply late;

Fluctuations in expenditure may not coincide;

The DUWC is vulnerable to cuts in funding and this leaves the DUWC with commitments to honour namely – Contracts of Employment, Property Leases, Leases on Equipment;

The Management Committee should have a duty to manage finances with prudence.

We continue to suffer the loss of £93,000 in grant aid from the Derbyshire County Council. We are also going to receive a £12,000 cut from North East Derbyshire District Council. We will search for external funding to overcome the uncertainties regarding local authority funding.

Our reserves at present are consistent with this policy, and remain at a reasonable level to deal with current short term risks and eventualities.

Derbyshire Unemployed Workers' Centres

Trustees' Report

Statement of Trustees' Responsibilities

The trustees are responsible for preparing the trustees' report and the financial statements in accordance with the United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and applicable law and regulations.

The law applicable to charities requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources of the charity for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the applicable Charities (Accounts and Reports) Regulations, and the provisions of the constitution. The trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Approved by the trustees of the charity on 27/9/20 and signed on its behalf by:


.....
Graham Baxter
Trustee

Derbyshire Unemployed Workers' Centres

Independent Examiner's Report to the trustees of Derbyshire Unemployed Workers' Centres

Independent examiner's report to the trustees of Derbyshire Unemployed Workers' Centres

I report to the trustees on my examination of the accounts of Derbyshire Unemployed Workers' Centres (the Charity) for the year ended 31 March 2020.

Responsibilities and basis of report

As the trustees of the charity you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Charity's accounts carried out under section 145 of the 2011 Act and in carrying out my examination I have followed all the applicable directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

Since the Charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member and Fellow of the Association of Charity Independent Examiners, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

1. accounting records were not kept in respect of the Charity as required by section 130 of the Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



John O'Brien, MSc, FCCA, FCIE, employee of
Fellow of the Association of Charity Independent Examiners

Units 1 and 2, Northwest
41 Talbot Street
Nottingham
NG1 5GL

Date: 29/9/20

Derbyshire Unemployed Workers' Centres

Statement of Financial Activities for the Year Ended 31 March 2020

	Note	Unrestricted funds £	Restricted funds £	Total 2020 £	Total 2019 £
Income and Endowments from:					
Donations and legacies	2	173,689	-	173,689	118,319
Charitable activities	3	62,579	151,341	213,920	187,153
Investment income	5	199	-	199	238
Total Income		<u>236,467</u>	<u>151,341</u>	<u>387,808</u>	<u>305,710</u>
Expenditure on:					
Charitable activities	6	<u>(233,721)</u>	<u>(87,542)</u>	<u>(321,263)</u>	<u>(317,060)</u>
Total Expenditure		<u>(233,721)</u>	<u>(87,542)</u>	<u>(321,263)</u>	<u>(317,060)</u>
Net movement in funds		2,746	63,799	66,545	(11,350)
Reconciliation of funds					
Total funds brought forward		<u>42,939</u>	<u>49,010</u>	<u>91,949</u>	<u>103,299</u>
Total funds carried forward	15	<u><u>45,685</u></u>	<u><u>112,809</u></u>	<u><u>158,494</u></u>	<u><u>91,949</u></u>

All of the charity's activities derive from continuing operations during the above two periods.
The funds breakdown for the period is shown in note 15.

Derbyshire Unemployed Workers' Centres

Statement of Financial Activities for the Year Ended 31 March 2020

	Note	Unrestricted funds £	Restricted funds £	Total 2019 £
Income and Endowments from:				
Donations and legacies	2	118,319	-	118,319
Charitable activities	3	79,610	107,543	187,153
Investment income	5	238	-	238
Total Income		<u>198,167</u>	<u>107,543</u>	<u>305,710</u>
Expenditure on:				
Charitable activities	6	<u>(216,829)</u>	<u>(100,231)</u>	<u>(317,060)</u>
Total Expenditure		<u>(216,829)</u>	<u>(100,231)</u>	<u>(317,060)</u>
Net movement in funds		(18,662)	7,312	(11,350)
Reconciliation of funds				
Total funds brought forward		<u>61,601</u>	<u>41,698</u>	<u>103,299</u>
Total funds carried forward	15	<u><u>42,939</u></u>	<u><u>49,010</u></u>	<u><u>91,949</u></u>

Derbyshire Unemployed Workers' Centres

**(Registration number: 1165828)
Balance Sheet as at 31 March 2020**

	Note	2020 £	2019 £
Fixed assets			
Tangible assets	11	-	834
Current assets			
Debtors	12	28,306	18,601
Cash at bank and in hand		<u>133,294</u>	<u>77,747</u>
		161,600	96,348
Creditors: Amounts falling due within one year	13	<u>(3,106)</u>	<u>(5,233)</u>
Net current assets		<u>158,494</u>	<u>91,115</u>
Net assets		<u><u>158,494</u></u>	<u><u>91,949</u></u>
Funds of the charity:			
Restricted funds			
		112,809	49,010
Unrestricted income funds			
Unrestricted funds		<u>45,685</u>	<u>42,939</u>
Total funds	15	<u><u>158,494</u></u>	<u><u>91,949</u></u>

The financial statements on pages 6 to 18 were approved by the trustees, and authorised for issue on 27/4/20 and signed on their behalf by:



.....
Ian Rutledge
Trustee

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

1 Accounting policies

Statement of compliance

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2011.

Basis of preparation

Derbyshire Unemployed Workers' Centres meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes.

Exemption from preparing a cash flow statement

The charity opted to adopt Bulletin 1 published on 2 February 2016 and have therefore not included a cash flow statement in these financial statements.

Going concern

The financial statements have been prepared on a going concern basis.

The trustees assess whether the use of going concern is appropriate i.e. whether there are any material uncertainties related to events or conditions that may cast significant doubt on the ability of the charity to continue as a going concern. The trustees make this assessment in respect of a period of one year from the date of approval of the financial statements.

Income and endowments

Voluntary income including donations, gifts, legacies and grants that provide core funding or are of a general nature is recognised when the charity has entitlement to the income, it is probable that the income will be received and the amount can be measured with sufficient reliability.

Donations and legacies

Donations and legacies are recognised on a receivable basis when receipt is probable and the amount can be reliably measured.

Grants receivable

Grants are recognised when the charity has an entitlement to the funds and any conditions linked to the grants have been met. Where performance conditions are attached to the grant and are yet to be met, the income is recognised as a liability and included on the balance sheet as deferred income to be released.

Expenditure

All expenditure is recognised once there is a legal or constructive obligation to that expenditure, it is probable settlement is required and the amount can be measured reliably. All costs are allocated to the applicable expenditure heading that aggregates similar costs to that category. Where costs cannot be directly attributed to particular headings they have been allocated on a basis consistent with the use of resources, with central staff costs allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use. Other support costs are allocated based on the spread of staff costs.

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

Charitable activities

Charitable expenditure comprises those costs incurred by the Charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Government grants

Government grants are recognised based on the accrual model and are measured at the fair value of the asset received or receivable. Grants are classified as relating either to revenue or to assets. Grants relating to revenue are recognised in income over the period in which the related costs are recognised. Grants relating to assets are recognised over the expected useful life of the asset. Where part of a grant relating to an asset is deferred, it is recognised as deferred income.

Taxation

The charity is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes. Accordingly, the charity is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

Tangible fixed assets

Individual fixed assets costing £500 or more are initially recorded at cost, less any subsequent accumulated depreciation and subsequent accumulated impairment losses.

Depreciation and amortisation

Depreciation is provided on tangible fixed assets so as to write off the cost or valuation, less any estimated residual value, over their expected useful economic life as follows:

Asset class	Depreciation method and rate
Furniture and equipment	20% straight line
Computer equipment	33% straight line

Trade debtors

Trade debtors are amounts due from customers for merchandise sold or services performed in the ordinary course of business.

Trade debtors are recognised initially at the transaction price. They are subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for the impairment of debtors is established when there is objective evidence that the charity will not be able to collect all amounts due according to the original terms of the receivables.

Cash and cash equivalents

Cash and cash equivalents comprise cash on hand and call deposits, and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of change in value.

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

Fund structure

Unrestricted income funds are general funds that are available for use at the trustees' discretion in furtherance of the objectives of the charity.

Restricted income funds are those donated for use in a particular area or for specific purposes, the use of which is restricted to that area or purpose.

Pensions and other post retirement obligations

The charity operates a defined contribution pension scheme for employees. The assets of the scheme are held separately from those of the charity. Pension costs charges in the Statement of Financial Activities represent the contributions payable by the charity during the year.

2 Income from donations and legacies

	Unrestricted funds	Total 2020	Total 2019
	General £	£	£
Donations and legacies;			
Donations from companies, trusts and similar proceeds	36,611	36,611	35,361
Grants, including capital grants;			
Government grants	136,078	136,078	81,958
Grants from other charities	1,000	1,000	1,000
	<u>173,689</u>	<u>173,689</u>	<u>118,319</u>

3 Income from charitable activities

	Unrestricted funds	Restricted funds	Total 2020	Total 2019
	General £	£	£	£
Grants & donations	-	151,341	151,341	107,543
Refunds for services	62,459	-	62,459	79,480
Sundry receipts	120	-	120	130
	<u>62,579</u>	<u>151,341</u>	<u>213,920</u>	<u>187,153</u>

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

4 Grants and donations

	Unrestricted funds £	Restricted funds £	Total funds £
National Lottery Community Fund	-	77,649	77,649
Tudor Trust	-	40,000	40,000
Bolsover District Council	24,900	-	24,900
Chesterfield Borough Council	39,681	-	39,681
One Fund for All	36,611	-	36,611
NE Derbyshire District Council	22,377	-	22,377
Amber Valley Borough Council	20,000	-	20,000
St Anns Advice Group (BBO)	-	24,830	24,830
Direct Help & Advice	-	8,862	8,862
Alfreton Town Council	5,000	-	5,000
Belper Town Council	5,000	-	5,000
Grassmore Hasland & Winsick Parish Council	2,500	-	2,500
Eckington Parish Council	2,000	-	2,000
Pinxton Parish Council	2,000	-	2,000
Brimington Parish Council	2,000	-	2,000
North Wingfield Parish Council	2,000	-	2,000
Sommercotes Parish Council	1,750	-	1,750
Scarcliffe Parish Council	1,500	-	1,500
NEDBD	1,500	-	1,500
The Barnabus Trust	1,000	-	1,000
Heanor & Loscoe Town Council	1,000	-	1,000
Clowne Parish Council	500	-	500
Elmton with Cresswell Parish Council	500	-	500
Staveley Town Council	500	-	500
Warsop Parish Council	500	-	500
Clay Cross Parish Council	500	-	500
Pilsley Parish Council	200	-	200
Sundry donations	170	-	170
	<u>173,689</u>	<u>151,341</u>	<u>325,030</u>

5 Investment income

	Unrestricted funds General £	Total 2020 £	Total 2019 £
Interest receivable and similar income;			
Interest receivable on bank deposits	199	199	238
	<u>199</u>	<u>199</u>	<u>238</u>

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

6 Expenditure on charitable activities

	Unrestricted funds		Total 2020 £	Total 2019 £
	General £	Restricted funds £		
Cleaning & maintenance	5,410	-	5,410	4,040
Equipment, repairs & renewals	2,256	288	2,544	2,749
Insurance	1,372	-	1,372	652
Legal & professional fees	1,044	-	1,044	1,020
Payroll services	1,455	-	1,455	1,594
Printing & stationery	8,851	1,675	10,526	13,426
Publications & subscriptions	852	3,198	4,050	1,773
Rent & services	11,604	-	11,604	16,060
Staff travel	3,144	304	3,448	7,498
Telephone & postage	9,128	-	9,128	7,766
Training	162	-	162	-
Utilities	1,903	-	1,903	5,343
Volunteer expenses	6,000	77	6,077	5,925
Wages, NIC & pensions	177,857	81,796	259,653	245,217
Sundry expenses	1,278	204	1,482	1,681
Depreciation	834	-	834	1,858
Bank charges	571	-	571	209
Grants awarded	-	-	-	249
	<u>233,721</u>	<u>87,542</u>	<u>321,263</u>	<u>317,060</u>

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

7 Net incoming/outgoing resources

Net incoming/(outgoing) resources for the year include:

	2020 £	2019 £
Depreciation of fixed assets	<u>834</u>	<u>1,858</u>

8 Trustees remuneration and expenses

No trustees, nor any persons connected with them, have received any remuneration from the charity during the year.

No trustees have received any reimbursed expenses or any other benefits from the charity during the year.

9 Staff costs

The aggregate payroll costs were as follows:

	2020 £	2019 £
Staff costs during the year were:		
Wages and salaries	234,779	221,512
Social security costs	15,227	14,262
Pension costs	<u>9,647</u>	<u>9,443</u>
	<u>259,653</u>	<u>245,217</u>

The monthly average number of persons (including senior management team) employed by the charity during the year was as follows:

	2020 No	2019 No
Full and part time staff	<u>12</u>	<u>13</u>

8 (2019 - 9) of the above employees participated in the Defined Contribution Pension Schemes.

Contributions to the employee pension schemes for the year totalled £9,647 (2019 - £9,443).

No employee received emoluments of more than £60,000 during the year

The total employee benefits of the key management personnel of the charity were £28,785 (2019 - £28,211).

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

10 Taxation

The charity is a registered charity and is therefore exempt from taxation.

11 Tangible fixed assets

	Furniture and equipment £	Computer equipment £	Total £
Cost			
At 1 April 2019	9,377	28,015	37,392
At 31 March 2020	9,377	28,015	37,392
Depreciation			
At 1 April 2019	9,377	27,181	36,558
Charge for the year	-	834	834
At 31 March 2020	9,377	28,015	37,392
Net book value			
At 31 March 2020	-	-	-
At 31 March 2019	-	834	834

12 Debtors

	2020 £	2019 £
Prepayments	14,966	10,846
Other debtors	13,340	7,755
	28,306	18,601

13 Creditors: amounts falling due within one year

	2020 £	2019 £
Other taxation and social security	-	4,213
Other creditors	2,795	1,020
Accruals	311	-
	3,106	5,233

14 Obligations under leases and hire purchase contracts

Operating lease commitments

Total future minimum lease payments under non-cancellable operating leases are as follows:

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

		2020 £	2019 £	
Land and buildings				
Within one year		7,346	5,646	
Between one and five years		<u>25,438</u>	<u>28,230</u>	
		<u><u>32,784</u></u>	<u><u>33,876</u></u>	
15 Funds				
	Balance at 1 April 2019 £	Incoming resources £	Resources expended £	Balance at 31 March 2020 £
Unrestricted funds				
<i>General</i>				
General fund	42,939	236,467	(233,721)	45,685
Restricted funds				
Building Better Opportunities	6,542	24,830	(32,528)	(1,156)
Bilingual Buddies Service	(839)	8,862	(8,140)	(117)
The Foresight Project	29,398	-	(32,021)	(2,623)
The Garfield Weston Fund	13,909	-	(13,909)	-
Help is Here	-	77,649	(944)	76,705
Street Talk	-	40,000	-	40,000
	<u>49,010</u>	<u>151,341</u>	<u>(87,542)</u>	<u>112,809</u>
Total restricted funds				
	<u>49,010</u>	<u>151,341</u>	<u>(87,542)</u>	<u>112,809</u>
Total funds	<u><u>91,949</u></u>	<u><u>387,808</u></u>	<u><u>(321,263)</u></u>	<u><u>158,494</u></u>
	Balance at 1 April 2018 £	Incoming resources £	Resources expended £	Balance at 31 March 2019 £
Unrestricted funds				
<i>Unrestricted general funds</i>				
General fund	61,601	198,167	(216,829)	42,939
Restricted funds				
Building Better Opportunities	9,586	39,571	(42,615)	6,542
Bilingual Buddies Service	2,112	7,972	(10,923)	(839)
The Foresight Project	30,000	30,000	(30,602)	29,398
The Garfield Weston Fund	-	20,000	(6,091)	13,909
Chesterfield CCP	-	10,000	(10,000)	-
	<u>41,698</u>	<u>107,543</u>	<u>(100,231)</u>	<u>49,010</u>
Total restricted funds				
	<u>41,698</u>	<u>107,543</u>	<u>(100,231)</u>	<u>49,010</u>
Total funds	<u><u>103,299</u></u>	<u><u>305,710</u></u>	<u><u>(317,060)</u></u>	<u><u>91,949</u></u>

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

The specific purposes for which the funds are to be applied are as follows:

The Building Better Opportunities fund is a partnership using Personal Navigators to support people with money management and financial wellbeing.

BBS Partnership funds advice for those in crisis for whom English is a second language.

Ilkeston CPP funds Benefits and Tax Credits Take-up campaign for priority wards in Ilkeston.

Our Foresight Project, funded by Henry Smith, provides a Support Worker to work with people on the basis of early intervention to prevent their circumstances reaching a crisis point. The Crisis Prevention worker will assist an average of 100 people per annum.

Garfield Western Funding is to help the organisation become better equipped to achieve a sustainable future in a period of reduced statutory funding.

Chesterfield CPP is funding from the Community Priorities Pot for work within the Borough of Chesterfield to give advice support and representation to Universal Credit claimants with Housing Benefit and related issues.

The Street Talk Project, funded by The Tudor Trust, is a community engagement project aimed at enabling those affected by policy decisions to organise and lobby to make their voices heard by decision makers.

The Help is Here Project, funded by the National Lottery Community Fund, will train migrants to become advisers providing a welcoming experience for those that have language difficulties and associated barriers to free advice provision. The Project will extend opening hours for all.

16 Analysis of net assets between funds

	Unrestricted funds	Restricted funds	2020 Total funds
	General £	£	£
Current assets	48,791	112,809	161,600
Current liabilities	(3,106)	-	(3,106)
Total net assets	45,685	112,809	158,494
	Unrestricted funds	Restricted funds	2019 Total funds
	General £	£	£
Tangible fixed assets	834	-	834
Current assets	47,338	49,010	96,348
Current liabilities	(5,233)	-	(5,233)
Total net assets	42,939	49,010	91,949

Derbyshire Unemployed Workers' Centres

Notes to the Financial Statements for the Year Ended 31 March 2020

17 Independent examiner's fees

During the period, the fees payable (excluding VAT) to the charity's independent examiner Community Accounting Plus are analysed as follows:

	2020 £	2019 £
Independent examination	870	850
Other financial services	132	144
	<u>1,002</u>	<u>994</u>

18 Related party transactions

There were no related party transactions in the year.