

CREATIVE CONNECTED COMMUNITIES
(Trading as Well Connected)
(A COMPANY LIMITED BY GUARANTEE)

UNAUDITED

TRUSTEES' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2020

**CREATIVE CONNECTED COMMUNITIES
(A COMPANY LIMITED BY GUARANTEE)**

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**CREATIVE CONNECTED COMMUNITIES
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**REFERENCE AND ADMINISTRATIVE DETAILS OF THE COMPANY, ITS TRUSTEES AND ADVISERS
FOR THE YEAR ENDED 31 MARCH 2020**

Trustees

E Jones (Resigned 28 April 2019)
D Kasturiratne (Appointed 20 November 2019)
K Meyer
H Neve
R Nelder (Resigned 10 July 2019)
J Shawe (Appointed 23 October 2019)
J Stewart
S Thorpe (Appointed 24 October 2019)
R Witton (Resigned 19 June 2019)
L Turton (Resigned 5 April 2019)
L Withers

**Company registered
number** 10236925

**Charity registered
number** 1168688

Registered office 5th Floor Salt Quay House
4 North East Quay
Sutton Harbour
England
PL4 0BN

Company secretary M Truman

Accountants Bishop Fleming LLP
Chartered Accountants
Salt Quay House
4 North East Quay
Sutton Harbour
Plymouth
PL4 0BN

**CREATIVE CONNECTED COMMUNITIES
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**TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2020**

The Trustees present their annual report together with the financial statements for the year ended 31 March 2020. The Trustees confirm that the Annual Report and financial statements of the Charity comply with the current statutory requirements, the requirements of the Charity's governing document and the provisions of the Statement of Recommended Practice (SORP), applicable to Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) as amended by Update Bulletin 1 (effective 1 January 2015).

Since the Charity qualifies as small under section 383, the strategic report required of medium and large Charities under The Companies Act 2006 (Strategic Report and Director's Report) Regulations 2013 is not required.

STRUCTURE, GOVERNANCE AND MANAGEMENT

CONSTITUTION

Creative Connected Communities is registered as a charitable company, limited by guarantee and was formed on 17 June 2016. It trades under the name Well Connected.

The company is constituted under a Memorandum of Association and is a registered charity number 1168688.

The principal objects of the charity are:

1. To promote the education of:
 - 1.1 students, in particular by providing them with practical experience in a variety of settings relevant to their area of study
 - 1.2 healthcare professionals through the provision of training, and
2. To relieve sickness and preserve good health by the provision of advice, support and care, particularly amongst marginalised groups.

MEMBERS' LIABILITY

Each member of the Charitable Company undertakes to contribute to the assets of the Company in the event of it being wound up while he/she is a member, or within one year after he/she ceases to be a member, such amount as may be required, not exceeding £1, for the debts and liabilities contracted before they cease to be a member.

METHOD OF APPOINTMENT OR ELECTION OF TRUSTEES

The first Trustees were chosen from established and trusted partnerships, who were already familiar with the work that the charity aims to do. Under the requirements of the Memorandum and Articles of Association, an individual is to continue as a Trustee for a term of three years from:

- In the case of the first Trustees, the date of the charity's incorporation; or
- In the case of subsequent individuals, the date of their appointment by the board.

On expiry of their term of office, an individual will be eligible for reappointment as a Trustee. In the case of the first Trustees (Karl Meyer, Hilary Neve, Josanne Stewart and Lyndsey Withers) whose first term ended on 16th June 2019, all were eligible and reappointed as a Trustee.

The memorandum and Articles provide for a minimum of 3 members but is not subject to any maximum. At present, the Board of Trustees has seven members from a variety of community and professional backgrounds relevant to the work of the charity, following the appointment of three Trustees during 2019.

Future appointment and election of Trustees is the responsibility of the Trustees who are elected or co-opted under the terms of the Articles of Association. When appointing new Trustees, the Board gives consideration to the skills and experience mix of existing Trustees in order to ensure that the Board has the necessary skills to

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**TRUSTEES' REPORT (continued)
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contribute fully to the Charity's development.

ORGANISATIONAL STRUCTURE AND DECISION MAKING

The Board of Trustees normally meets once each quarter and are responsible for setting general policy, adopting an annual plan and budget, approving the statutory accounts, monitoring the Charity by the use of budgets and other data, and making major decisions about the direction of the Charity.

All Trustees give their time voluntarily and receive no benefits from the charity.

The Trustees and Board of Trustees have devolved responsibility for day-to-day management of the Charity to the key management personnel. The key management personnel comprise the Chief Operating Officer and Strategic Lead for Community Engagement. The key management personnel implement the policies laid down by the Trustees and report back on performance.

The Chief Operating Officer and Strategic Lead for Community Engagement attend board meetings but do not vote.

OBJECTIVES AND ACTIVITIES

POLICIES AND OBJECTIVES

Creative Connected Communities is a charity based in the South West, which uses community engagement to deliver innovative and engaging projects, which support and encourage positive lifestyle choices. Our vision is to inspire communities to achieve positive lifestyles with healthier smiles. The Charity was created in June 2016 as a meaningful way for the Community Engagement Team, formerly at the Peninsula Dental Social Enterprise to continue its successful and award winning approach and allow for development of funding opportunities through grants and tenders.

Creative Connected Communities consists of five individuals and following discussions and consultation between the Trustees and staff team which started at a combined Away Day in July 2019, the Charity's main strategic goals have been updated. They are:

- To support education providers such as universities, colleges and schools by developing opportunities for inter-disciplinary learning which builds the understanding and awareness of clinicians and health professionals of the future;
- To encourage and promote health improvement by delivering high quality training opportunities to health professional and creating and delivering programmes designed to increase awareness which help our communities feel more connected;
- To develop the financial and operational resilience of our charity to enable us to deliver the charitable objects for the public benefit.

ACTIVITIES FOR ACHIEVING OBJECTIVES

Creative Connected Communities runs community based projects that enable students in health-related disciplines to gain experience relevant to their area of study and involving people who may not traditionally access health care services and who may experience disadvantage or inequality. These experiences enable students to develop a range of skills such as improved team working and interpersonal skills as well as deepening their understanding of the social determinants of health and the wider issues which impact health and wellbeing. Thus, equipping them to emerge as more informed clinicians.

Through its projects, Creative Connected Communities also provides advice and support to people from different groups (e.g. the elderly, individuals with learning difficulties) helping them to improve their wellbeing and avoiding ill health. We focus our activities on making positive impacts within our communities and supporting student education.

MAIN ACTIVITIES UNDERTAKEN TO FURTHER THE CHARITY'S PURPOSES FOR PUBLIC BENEFIT

All our charitable activities are planned, keeping in mind the Charity Commission's guidance on public benefit. The focus of our activities will remain on the basis of identified needs and the capacity of the Charity to make a positive impact within our communities and support student education and includes:

- Students of health-related disciplines at higher education institutions in partnership with the charity;
- Individuals within 'hard to reach' groups to which the charity provides services;
- The general public through long-term reduction in demand for health care services due to better preventative health amongst targeted patient groups; and through health-care professionals with improved skills and better understanding of public health issues.

This means that the public will benefit from the Charity's work by way of

- healthcare professionals who have received more rounded training and benefited from a greater breadth of experience;
- healthcare professionals who have a better understanding of issues surrounding the engagement of patients and public health; and
- improved health amongst 'hard to reach' patient groups through better education and support.

ACHIEVEMENTS AND PERFORMANCE

KEY FINANCIAL PERFORMANCE INDICATORS

In line with the development of the Charity's latest strategic plan to cover the next 5 years, the key financial aim continues to be to grow its income from a diversity of sources, including public grants, trusts, foundations and individual and corporate giving. The aim of securing an annual growth in income will be to cover the future costs of running the charity and the generation of an overall surplus to maintain an appropriate level of reserves. In the long term, this will provide sustainability for the Charity to fund its activities without unnecessary disruption as a result of peaks and troughs in income.

REVIEW OF ACTIVITIES

During the year, the Trustees and Staff Team have discussed and agreed upon the next iteration of the charity's strategic plan which will take us to March 2025. This was started at a combined Trustees and Staff Away Day in July 2019 which was facilitated by a consultant from Cosmic CIC, who worked with us to update and agree the strategic goals and objectives for the charity as we move forward. We strengthened our values and ways of working, increasing their relevance and embedding them throughout all aspects of our work; from activities and programmes to our recruitment and appraisal processes.

We have received funding and donations from the following organisations and individuals during the year:

- Devon Independent Practitioners Group
- British Society of Dental Hygienists and Therapists local branch
- Asda Community Foundation
- Mrs P James and family

We are very grateful to the Well Connected friends and supporters who organised a sponsored bicycle ride from Okehampton to Plymouth in September 2019 and the people who sponsored them to cycle the 32 miles.

These very kind and generous donations help to support us as we deliver activities across the South West.

We were also very honoured to receive the following awards during the year:

- 'Highly Commended' in the Best Outreach or Charity Initiative category at the 2019 Probe Dental Awards;
- The Faculty of General Dental Practices 2020 Dean's Award which recognised the work that has been

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**TRUSTEES' REPORT (continued)
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carried out during the past 12 years of community outreach with the Peninsula Dental School.

Those who benefited from our work in 2019/20 include:

- 1st and 2nd Year Dental and Dental Hygiene and Therapy Students
- 2nd and 3rd Year Medical Students
- Early years settings
- Young people with learning disabilities
- Health Visiting teams
- People experiencing inequality and/or disadvantage

**Plymouth University: Faculty of Health
Peninsula Schools of Medicine and Dentistry**

During the year, the charity has continued to support the medical, dental hygiene therapy and dental students of the University of Plymouth to ensure that they have opportunities to engage directly with community-based organisations and population groups.

These unique learning experiences enable students to meet specific learning outcomes and complete the Inter Professional Engagement aspects of their curriculum; adding value to the student learning experience as they help to develop and enhance team working, increase understanding and empathy, develop listening skills, improving communication and inter personal skills. The outreach projects which the students develop are also of value to Well Connected and the organisations they work alongside as they frequently act as mini pilot projects which can be further developed.

**Inter Professional Engagement [Dental Programme]
Year 1**

The Covid-19 pandemic had a severe impact on the Year 1 module this year as it was scheduled to take place during March 2020.

To ensure students could still undertake and benefit from engaging with community groups, the programme was amended, changing the format but not the student assessment criteria. This required meaningful conversations to take place with our community partners, who were also, of course operating and responding to the pandemic in the most appropriate way for their service users; many working from home or in different and/or unusual ways. Their kind understanding regarding the situation and the need for a different approach was much appreciated and demonstrates the excellent relationships, high levels of support and commitment we have from our partners and stakeholder groups.

The introduction plenary took place as planned, with students receiving information and guidance relating to outcomes of the module. They were also informed about the allocation of organisations and given the necessary contact details for the organisation they would be working with. Students were required to research and investigate the population group as well as the individual allocated organisation.

The COVID-19 pandemic required a slightly different approach as an actual visit to the organisation was not possible; a virtual visit was organised instead. This required students to submit questions in advanced which were shared with their allocated organisation and formed the basis of their interview.

Hosts then responded by agreeing to either:

- provide a pre-recorded video,
- provide a written response
- take part in a virtual conversation with students using Zoom/Skype.

Despite the changes to the planned format, all partner organisations were fantastic and very supportive; only two were unable to respond to the questions, these student groups were provided with online information, and were required to undertake independent research.

**TRUSTEES' REPORT (continued)
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The University of Plymouth took the decision to suspend all face to face teaching from 16th March 2020, which further impacted on the module as the feedback session could not take place, as planned, on 24th April 2020. However, the session was amended with students accessing a pre-recorded presentation given by the Well Connected team. This led the students through a reflective process:

- considering what they had learnt from their experience
- the overall issues faced by clients and service users
- how these impact on health and well being

They were also asked to consider:

- how this impacts on them as future health professionals,
- the importance of their patient management skills
- the wider health and wellbeing implications for communities and neighbourhoods.

Students also took part in online activities and completed an exercise to consolidate their learning and further reflect on their experience which will be developed in Year 2. Students created thank you cards, which were distributed to the appropriate host organisations and reflective postcards were shared with the module lead for evaluation purposes.

The COVID-19 situation has provided a unique opportunity for students to reflect and consider the vital role community based organisations provide for people who often experience disadvantage and/or inequality.

Despite the changes which were made quickly and which could have led to confusion and misunderstanding there has been a high degree of satisfaction expressed by both students and host organisations:

- *"Thank you for this email and all the work you have done behind the scenes to get this sorted. I really appreciate it."* – **Tej, Year 1 BDS student**
- *"Just a quick message to say thank you for sending everything through to us and organising our Zoom meeting"* – **Lauren, Year 1 DTH student**
- *"They're a very committed bunch"* – **Plymouth Community Homes**
- *"It was a pleasure - the students were great - really engaged and interested in the discussion"* – **Public Health Dietetics**
- *"Good luck to all your students, I'm sure that they will excel in their field!"* – **Highbury Trust**
- *"We have really enjoyed working with you and your students and are just glad that this has been helpful to them. From our perspective, having a whole cohort of young professionals going into the dental and medical fields with an increased understanding of children and young people with SEND and their families, is of huge benefit. Keep up the good work."* – **PIAS SEND**

Year 2

Students completed the 4 milestones of the module before COVID-19 lockdown came into force. However, the Symposium due to take place 30th April 2020 had to be cancelled.

As a result, rather than showcasing their projects in person, students completed their presentation slides along with a commentary and submitted these, via the University of Plymouth's Dental Faculty office, to the IPE academic team who provided feedback directly to the student group.

Students also submitted their individual posters and reflective log, as part of the formal assessment process, on the agreed dates; because the submissions were via the University's Dropbox, the enforced restrictions did not affect the deadlines as these are done remotely by students.

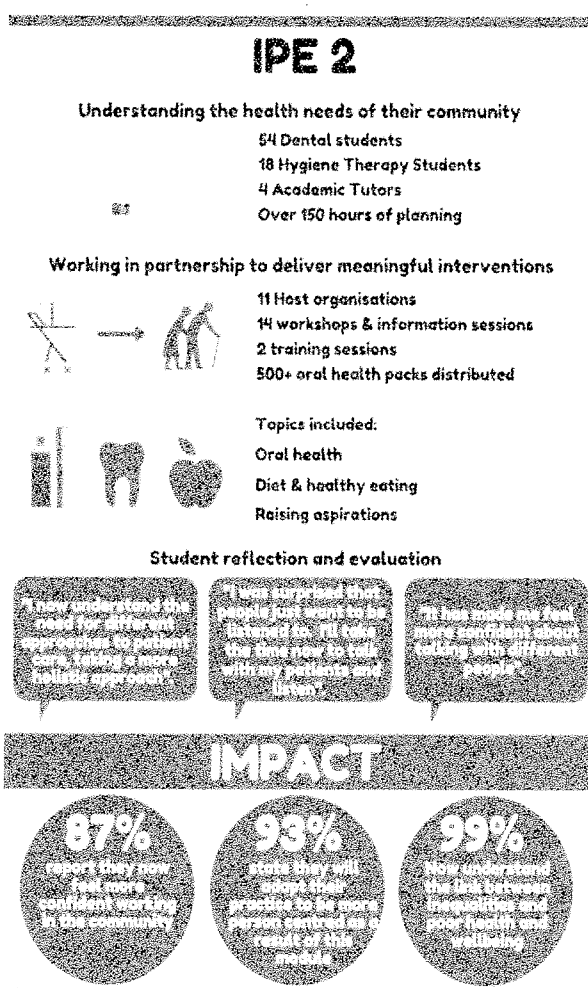
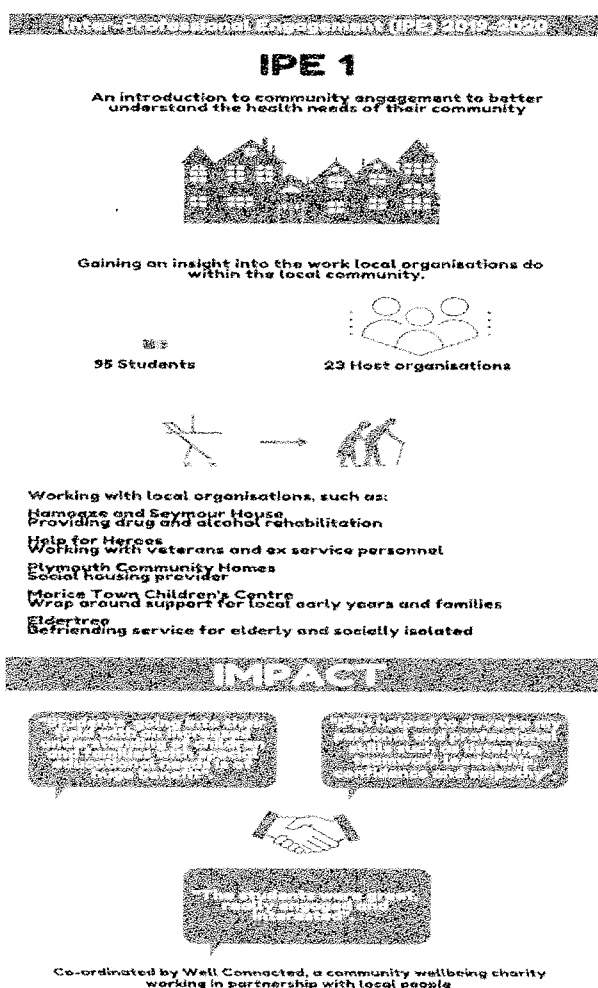
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TRUSTEES' REPORT (continued) FOR THE YEAR ENDED 31 MARCH 2020

During the academic year 2019/20 eleven student groups delivered a variety of community outreach activities with their host organisation. Examples of activities include:

- a 'lunch and learn' oral health information session with nursing staff on in-patient wards
- game show style healthy lifestyle workshop with members of the Eldertree lunch club
- interactive classroom based activities at College Road Primary School
- developing oral health activity to be incorporated into Plymouth Raiders Hoops for Health programme

The impact of the IPE1 and 2 modules is far reaching for both students, host organisations and the service users who take part. These infographics help to illustrate the wider impact on learning and understanding:



Social Engagement Pathway [Medical programme] Year 2

Face-to-face teaching for all University of Plymouth students ceased from 16th March 2020, when the majority of students returned home to continue the rest of their academic study remotely, accessing online teaching, materials and resources, which included the Social Engagement Pathway.

33 pairs of students were able to complete their timetabled sessions before the lockdown period, leaving 18 pairs to use the virtual/online offer.

The virtual platform, 'Zoom' has enabled us to maintain contact with students and host organisations; group sessions have taken place with students accessing prepared material, links to relevant videos, activities etc. as

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well as enjoying virtual visits and meetings with their host organisations. This has been well received by students and demonstrates the flexibility in meaningful use of online/virtual learning. Students were really good at keeping in touch and being available for online meetings and they have suggested some fantastic ideas to support and add value to this learning experience.

An unforeseen benefit of social lockdown for the Social Engagement programme was that students were able to collaborate more easily with their peers due to clinical placements having been cancelled; it was encouraging to see students respond so positively to these opportunities.

The symposium was due to be held on 26th May 2020 but had to be cancelled, however the date was retained as the deadline for submitting the project proposals. The students were encouraged to develop a presentation to creatively demonstrate their learning and the rationale for their proposal. Depending on social distancing rules/requirements, we would like to host a session when students can showcase their work; this will be further discussed during the next academic year.

Year 3

In a similar way to the Year 2 programme we have created an online approach to continue the programme for the final 6 weeks which was impacted by the lockdown period.

Students were provided with links to videos relating to their population group enabling them to explore the people/patient perspective and experience. Daily reflective Zoom sessions were identified as particularly beneficial; students have used this time well, enjoy seeing each other, using this as an opportunity to catch up and discuss their findings as well as the impacts on their individual experiences and how they feel they would apply this learning in their role as doctors of the future.

By 31 March 2020, **63** medical students had investigated and explored ten different population groups and organised **90** community-based activities, with **51** different organisations across **61** different locations.

During the year, we asked the students to complete pre and post feedback activity forms; **54** returned forms indicated that students experienced a beneficial change in the following areas:

- understanding (n=**41**, **75.93%**)
- awareness (n=**32**, **59.26%**)
- confidence (n=**38**, **70.37%**)
- perceived value in community engagement/outreach (n=**20**, **37.04%**).

It is always encouraging to receive student feedback; the following provides a summary of the responses to the feedback questions:

What, if anything, has this experience taught you?

- *"To not be judgmental and allow extra time to listen. Everyone is human!"*
- *"People's lives are a lot more complex than it might seem on the surface, we need to remember we're treating a whole person, not a disease"*
- *"It has definitely informed me of additional barriers to accessing healthcare that I hadn't previously considered"*
- *"From this experience I have learnt that transient populations such as refugees and the homeless face many challenges and these can all have an impact on their access to healthcare. It is a valuable experience and has taught me a lot"*

What if any changes will you make as a result of your social engagement pathway?

- *"Understand the social wellbeing of people instead of just focusing on their physical and mental wellbeing"*
- *"I will take a step back and listen. Sometimes a quick solution isn't the best thing. Sometimes listening can be enough"*
- *"I'm strongly considering becoming a GP to work with the most vulnerable people in our society. It's definitely made me a lot less judgmental"*

TRUSTEES' REPORT (continued)
FOR THE YEAR ENDED 31 MARCH 2020

- *"Always take the time to ensure patients have processed information, full "chunking and checking"*

What if anything did you enjoy about your pathway week?

- *"Getting involved in the activities. Talking to people with mental health and listening to their stories"*
- *"I particularly enjoyed talking to Sue about the challenges facing those in the prison system"*
- *"The fact you could make what you want from it and spend a long time with people...I feel like these are our only opportunities to find out more about people's lives as we've got so much time to spend with them – in the future it'll only be 10-20 minutes"*
- *"It was really eye-opening"*

This feedback demonstrates that the social engagement pathway delivered by Well Connected continues to achieve beneficial changes for many students particularly in building confidence, increasing understanding and improved awareness of others.

The Inter Professional Engagement module and Social Engagement Pathway are so successful as a direct result of the networks and partnerships which have been created and nurtured by Well Connected over a significant period of time. We are extremely proud of this and would like to express our thanks to everyone who help us to deliver both programmes. Without their help, time, expertise and support we would not be able to deliver these truly authentic and inspirational learning experiences.

Supervised Toothbrushing Programme

In June 2019, we were successful in a joint tender application to deliver a two-year Supervised Toothbrushing Pilot Programme in the 50% most deprived areas in Devon, in partnership with the Peninsula Dental Social Enterprise. We were allocated two of the three lot areas across Devon, covering early years settings with either a PL or EX postcode.

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By the time that we went into social lockdown, we had achieved the following:

SIGN UP	Lot 2 EX & TA	Lot 3 PL	Total
Total No of Settings in each Lot:	259	157	416
Less:			
Duplicates	(1)	(1)	(2)
Closed	(6)	(4)	(10)
Other	(3)	0	(3)
Added:			
Additional	12	3	15
New Total Sign Up to Date:	261	155	416
Registered	126	94	220
Declined	126	44	170
Total Responses to Date:	252	138	390
	96.5%	89.0%	93.8%
Not Registered to Date:	9	17	26
TRAINING	Lot 2 EX & TA	Lot 3 PL	Total
No of Setting Staff who have received their training to date:	183 (113 settings)	145 (87 settings)	328 (200 settings)

It is pleasing that 3 special schools are taking part in the programme;

202 children with additional needs are brushing regularly in schools across the region, with **2**; Lampard Community School, Barnstaple and Cann Bridge Special School, Plymouth, delivering the programme across all year groups; NHS England agreed to this slight change to the pilot programme.

Written guidance from NHSE has been provided to those settings which are continuing to provide education for children of front-line workers, informing them that they can continue with the programme during the Covid-19 pandemic. Alongside this, we have set up a closed Facebook group to post queries and comments and support those settings who have carried on providing supervised brushing sessions to children of key workers. Current indications are showing that the majority of the settings have suspended delivery due to minimum levels of staffing.

We are developing an action plan to ensure the programme can be swiftly reintroduce when all schools have returned to 'normal', which is when we will distribute the parent/school evaluation forms. Settings who have not responded to previous correspondence will be re-contacted and encouraged to take part.

Training has gone well and it is encouraging to note that despite the poor weather during late autumn and winter months, all settings received their training as planned. Many of the schools/nurseries are very remote, requiring the team to travel long distances, with many sessions taking place during twilight hours. Settings have been very positive about the programme and extremely accommodating regarding training times and the delivery of resources.

Combining the PL and EX/TA areas, a total of **328** people have received training and we have provided **37,650** toothbrushes and **3,388** tubes of toothpaste.

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Quotes received following training sessions:

- *"Fantastic resources - the children will love them and I can see it becoming a fun part of the day! Thank you."* **Burlescombe Primary school**
- *"Brilliant training. We have a significant number of children who are hospitalised for teeth extraction."* **Pathfield Special School.**
- *"Very well presented and interesting information"* **Ludwell Valley Pre-school**

Devonport project in partnership with Macmillan Cancer Support

We received a grant from Macmillan Cancer Support in August 2019 to carry out a piece of work in Devonport. The project used an asset based approach to community development. However, despite our best efforts, it became apparent that the expertise provided by the Well Connected team was not the best fit for colleagues from Macmillan and the outcomes they wished to achieve. Therefore, a decision to withdraw from the Macmillan partnership and return funding to them was taken by our leadership team. A proportion of the funding was retained to cover the time and expenses for the work carried out by the team up to February 2020.

As a result of the close working with stakeholders within the neighbourhood, we believe that there are exciting opportunities to continue working with residents, groups and organisations. We plan to undertake community consultation and engagement activities to inform and codesign new areas of programme delivery which will allow us to utilise our restricted fund.

As with other programme areas this is currently on hold; however, discussions have taken place with organisations, residents and the local Co-op Community Connector which will be continued in the forthcoming months.

Hidden Disabilities Toolkit

The toolkit has been developed from a student project in 2018/19, in partnership with Henry Schein Dental and Bailey Partnership, a local architecture practice. Well Connected have refined and enhanced the toolkit to become a more robust and meaningful resource which can be accessed on line via our website.

Four dental practices and dental professionals have been asked to provide further feedback by piloting the toolkit within their own settings. Their comments and observations will enable us to make changes and amendments. Saltash and Torrington Dental Practices had agreed to do this, but due to the current Covid-19 pandemic, this is currently on hold. We are mindful of the extremely difficult situation our dental colleagues are experiencing and will re-connect with them as soon as possible.

Henry Schein [a dental materials manufacturer] offered to provide £1,000 to support the next phase of development, which will include planning and the initiation of a 'soft launch' onto our website and target publicity and marketing appropriately.

We believe there are opportunities to adapt the toolkit to become a generic resource in its own right and appeal to wider audiences beyond dentistry. This will require further investigation and consultation. Ideas regarding the use of virtual reality [VR] are also in the early stages of discussion.

Teeth on Tour

The Teeth on Tour resources were updated and improved last year, as a result of funding from the Yorkshire Building Society Foundation. We are pleased to report that this has resulted in lots of positive feedback; organisations report that children particularly enjoy playing with the dressing up set and the wooden jigsaws.

This included a local Dental Practice who borrowed a box of resources for 2 of their paediatric Saturday mornings sessions.

**TRUSTEES' REPORT (continued)
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Dental First Steps:

Working with a Dental Public Health Specialty Registrar, we have delivered a number of training workshops to health visiting teams across 5 regions of the South West as part of the Dental Checks by 1 initiative:

- Plymouth
- Torbay
- Bath and North East Somerset
- South Gloucester
- Bristol

A total of 21 workshops have been delivered, 7 have been postponed due to COVID-19, however we are currently planning to deliver these using Microsoft Teams during the Autumn 2020.

More than **300** health professionals have taken part in the workshops which provide an overview and insight into dental health and guidance for referring families to dental care/treatment. Formal and informal feedback demonstrate a high standard of satisfaction reported by individual health visitors and health visiting leads across the region.

Foundation Dental programme

This South West Deanery required the community engagement project to be a compulsory element of the Foundation Dental Programme in 2019. This means that every Foundation Dentist training within the South West region will be engaged in some form of outreach work as part of their training programme.

Study days were delivered in Plymouth and Bristol to make the sessions more manageable to accommodate 70 Foundation Dentists across both locations. Well Connected provides the community outreach, communication and project planning expertise; this requires a significant amount of planning and supporting projects across the region via regular communication with Foundation Dentists. Sadly, there will be no graduate presentations for the class of 2020 as a result of COVID-19; however, they are required to submit a project presentation with aims and objectives.

We are delighted to have been invited to support the programme from October 2020; and are working closely with the Training Leads to update and refresh the programme.

Beat the Bugs

The programme has been created as a result of our active partnership with Dartington Lifeworks Specialist College, who provide further education opportunities for young people with learning disabilities.

The programme builds on the good practice of the award winning Dental Ambassador programme and has been created with input from colleagues at Dartington to ensure topics were relevant and meaningful to students.

The aim of the programme is to encourage a deeper understanding of cross infection control and how to reduce contamination. Topics covered:

- Introduction to Microbes
- Personal hygiene
- Food and kitchen safety
- Show and tell session led by the students

Two programmes have been delivered during February and March 2020; each programme is delivered for 2.5 hours once a week over 4 weeks. The scheme of work was provided for the Headteacher in advance and lesson plans were used to ensure objectives and learning outcomes were met. Individual workbooks were created and used by each participant to build knowledge week by week and a range of material was included such as activity sheets, images and handouts. They also helped to reinforce messages to share at home and with other people. Demonstrations, role play, interactive and hands on activities ensured active participation with maximum enjoyment and fun for everyone.

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We were supported by a key member of LifeWorks College staff and Dr Tina Joshi FIBMS MRSB, Lecturer in Molecular Microbiology at University of Plymouth who provided a microscope, images, teaching aids and lots of encouragement.

An amazing outcome of the project was that the young people created 2 games as a result of taking part in the programme:

- 'Beat the Bugs' board game
- 'Hand washing' board game

Both are brilliant resources and ones which we would like to develop further. A proposal has been shared with Dr Joshi, and together we are exploring funding opportunities for further development.

Although the timing of the programme was coincidental, the Coronavirus formed a central theme for the second programme, particularly in regard to handwashing techniques and the use of soap and disinfection.

We have been encouraged by our partnership with Dartington during the past 2 years and are looking forward to creating a new 'Health Champion' programme which combines a range of health related topics such as sun safety and first aid. The design of the programme will include input from staff and students and will result in a suite of 3 programme areas designed specifically for young people and adults with learning disabilities.

Beacon Medical Group

Well Connected were asked to support the community outreach aspects for an online consultation project for colleagues based within the Beacon Medical Group in September 2019.

Due to the period of long term sickness of a key member of the staff team during the latter period of 2019 the project was not progressed until their return in January 2020. Two separate proposals have been shared with the colleagues, however to date there has been no response to either. Clearly COVID-19 will have had a significant impact on the project overall as priorities within the medical team will have changed.

National Institute for Health Research

Following a meeting with the Public and Patient Involvement lead from the National Institute for Health research, based in Exeter, Well Connected was commissioned in August 2019 to lead the outreach and engagement with stakeholder groups, and individuals within the Devonport neighbourhood to encourage active participation in research activities.

This was also impacted by the period of long term sickness and the project was not progressed until their return in January 2020 when the project was rescope, action plans amended and a new timescale agreed. Unfortunately, this has been put on hold again because of COVID-19 however regular updates and keeping in touch is being maintained with the NIHR team.

Reaction to COVID-19 for the Senior Leadership and Staff Team

Our Chief Operating Officer requested legal assistance from an Employment Law solicitor on whether the charity had the ability to furlough staff based on the funding that it receives. The guidance was saying that where employers receive public funding for staff costs, and that funding is continuing, the government expects employers to use that money to continue to pay staff in the usual fashion and not furlough them. Although it does not come direct to us, our contract income comes from public funding and therefore this did not give us the ability to furlough any member of staff. Consequently, this has meant that Well Connected was also unable to apply for discretionary grant funding from the Government via the local authority because we were unable to demonstrate that our income had been significantly affected by COVID-19.

Therefore, since the lockdown came into force on Monday 23rd March 2020, the Leadership and staff team have been working remotely from home. Members of the Team each have laptops and have been able to work safely at home. Care has been taken to ensure that people have made sensible adjustments to safe working practices by taking portable equipment home such as chairs, monitors, footrests etc.

**CREATIVE CONNECTED COMMUNITIES
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' REPORT (continued)
FOR THE YEAR ENDED 31 MARCH 2020**

The welfare of the Team has been of paramount importance, the Senior Leadership Team have maintained their line management responsibilities, ensuring that colleagues feel safe during the time of uncertainty and have the opportunity to share or discuss any worries or concerns.

Weekly team meetings have been an opportunity to come together remotely to discuss work as well as sharing top tips for home working with the rest of the team. Monthly 'keeping in touch cards' have also been sent to the staff team at home with a personal message. The unusual working circumstances have enabled training to be updated, attend online conferences and webinars and generally undertake meaningful staff development opportunities alongside their regular duties and responsibilities. Trustees have joined several of the weekly team meetings which has been extremely useful and provided a connection with the Board throughout the lockdown period.

INVESTMENT POLICY AND PERFORMANCE

There are no funds currently available for long-term investment. Therefore, the set up and implementation of an investment policy will be planned when the Charity is in the position of having sufficient levels of reserves to allow for investments. Currently, any surplus funds are transferred into a Business Reserve account and earn a small amount of interest.

FINANCIAL REVIEW

FINANCIAL PERIOD ENDING 31 MARCH 2020

Income for the year totalled £276,253 (2019: £214,475). Expenditure totalled £284,941 (2019: £235,746), resulting in a deficit for the year of £8,688 (2019: £21,271).

Total Funds at 31 March 2020 were £184,304 (2019: £192,993).

GOING CONCERN

After making appropriate enquiries, the Trustees have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the financial statements. Further details regarding the adoption of the going concern basis can be found in the Accounting Policies.

RESERVES POLICY

The charity's unrestricted funds are freely available to spend, arising from previous years' operating results and donations.

The charity's restricted funds fall outside the definition of reserves as these funds are funds which have been given to Creative Connected Communities for a specific purpose and as such are not freely available to the charity.

**CREATIVE CONNECTED COMMUNITIES
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' REPORT (continued)
FOR THE YEAR ENDED 31 MARCH 2020**

The Board of Trustees agreed that Creative Connected Communities requires a minimum level of unrestricted reserves (£39,184) which, currently is the equivalent to three months' worth of expenditure:

- To meet our staff responsibilities and obligations
- To meet the obligations under our office lease
- To provide a buffer in the absence of ongoing funding or termination of a contract whilst alternative funding is sought.

As at 31 March 2020, Creative Connected Communities had £118,960 in unrestricted reserves which is above the level of reserves assessed as being required for working capital to meet our legal, statutory and best practice requirements.

However, considering the current needs and the present economic climate, the Trustees have agreed, if required to draw on the reserves to buffer the charity for the next 12-18 months and set up a designated reserve of £47,500. This will cover the impact of the discontinuation of a major contract and allow the charity to consolidate whilst keeping it protected for the future. The balance of unrestricted free reserves therefore is £71,461.

RISK MANAGEMENT

The Board of Trustees has conducted a review of the major risks to which the charity is exposed through the establishment of a risk register. These risks are reviewed on an ongoing basis, at least annually, to satisfy ourselves that adequate measures have been taken to manage the risks identified. Where appropriate, systems or procedures have been established to mitigate the risks that the charity faces.

PLANS FOR FUTURE PERIODS

FUTURE PLANS

The Board, in tandem with the staff team have produced a robust strategy to take the charity forward for the next five years. This has involved an update to our strategic aims and objectives and achievement of these will become the focus of the charity's work over the coming year and forwards and will involve regular reporting of progress at each quarterly meeting of the Board to ensure we remain on track.

Following the discontinuation of a major contract which impacts our income streams from 1st August 2020, a key priority for the Trustees is to reduce overhead costs. To this end, we have asked the Senior Leadership Team to look to vacate our current office space and move to working remotely from home for the staff team from 1st August 2020 as part of our efforts to reduce overheads and help secure the future of the charity. It will also mean that one member of the staff team who is responsible for the delivery of this contract will be transferred from the charity with effect from 1st August 2020 and will not be replaced.

**CREATIVE CONNECTED COMMUNITIES
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' REPORT (continued)
FOR THE YEAR ENDED 31 MARCH 2020**

FUNDS HELD AS CUSTODIAN TRUSTEE ON BEHALF OF OTHERS

The charity does not hold any funds as custodian trustee on behalf of others during the period ending 31 March 2020.

This report was approved by the Trustees, on *14th October*
2020 and signed on their behalf by:

A handwritten signature in black ink, appearing to read 'K Meyer', with a stylized flourish at the end.

K Meyer
Trustee

**CREATIVE CONNECTED COMMUNITIES
(A COMPANY LIMITED BY GUARANTEE)**

**INDEPENDENT EXAMINER'S REPORT
FOR THE YEAR ENDED 31 MARCH 2020**

**INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF CREATIVE CONNECTED COMMUNITIES
(the 'Charity')**

I report to the charity Trustees on my examination of the accounts of the Charity for the year ended 31 March 2020.

This report is made solely to the Charity's Trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. My work has been undertaken so that I might state to the Charity's Trustees those matters I am required to state to them in an Independent examiner's report and for no other purpose. To the fullest extent permitted by law, I do not accept or assume responsibility to anyone other than the Charity and the Charity's Trustees as a body, for my work or for this report.

RESPONSIBILITIES AND BASIS OF REPORT

As the Trustees of the Charity (and its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Charity are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of the Charity's accounts carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

INDEPENDENT EXAMINER'S STATEMENT

Since the Charity's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I can confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Charity as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair' view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed:



Dated:

15/12/2020

Pamela Tuckett FCA DCHA

BISHOP FLEMING LLP

Chartered Accountants
Salt Quay House
4 North East Quay
Sutton Harbour
Plymouth
PL4 0BN

**CREATIVE CONNECTED COMMUNITIES
(A COMPANY LIMITED BY GUARANTEE)**

**STATEMENT OF FINANCIAL ACTIVITIES INCORPORATING INCOME AND EXPENDITURE ACCOUNT
FOR THE YEAR ENDED 31 MARCH 2020**

	Note	Charity unrestricted funds 2020 £	Charity restricted funds 2020 £	Total funds 2020 £	Total funds 2019 £
INCOME FROM:					
Donations and legacies	3	41,943	5,580	47,523	72,310
Charitable activities	4	263,033	-	263,033	141,944
Investments	5	309	-	309	221
TOTAL INCOME		305,285	5,580	310,865	214,475
EXPENDITURE ON:					
Charitable activities	7	313,973	5,580	319,553	235,746
TOTAL EXPENDITURE		313,973	5,580	319,553	235,746
NET EXPENDITURE BEFORE OTHER RECOGNISED GAINS AND LOSSES		(8,688)	-	(8,688)	(21,271)
NET MOVEMENT IN FUNDS		(8,688)	-	(8,688)	(21,271)
RECONCILIATION OF FUNDS:					
Total funds brought forward		127,649	65,344	192,993	214,264
TOTAL FUNDS CARRIED FORWARD		118,961	65,344	184,305	192,993

The notes on pages 20 to 28 form part of these financial statements.

**CREATIVE CONNECTED COMMUNITIES
(A COMPANY LIMITED BY GUARANTEE)
REGISTERED NUMBER: 10236925**

**BALANCE SHEET
AS AT 31 MARCH 2020**

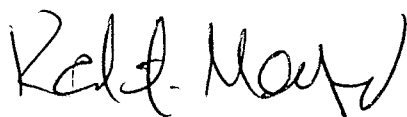
	Note	£	2020 £	£	2019 £
FIXED ASSETS					
Tangible assets	10		5,201		5,449
CURRENT ASSETS					
Debtors	11	135,539		17,538	
Cash at bank and in hand		104,357		181,668	
		<u>239,896</u>		<u>199,206</u>	
CREDITORS: amounts falling due within one year	12	(60,792)		(11,662)	
NET CURRENT ASSETS			<u>179,104</u>		<u>187,544</u>
NET ASSETS			<u>184,305</u>		<u>192,993</u>
CHARITY FUNDS					
Charity restricted funds	13	65,344		65,344	
Charity unrestricted funds	13	118,961		127,649	
TOTAL FUNDS			<u>184,305</u>		<u>192,993</u>

The Charity's financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

The Trustees consider that the Charity is entitled to exemption from the requirement to have an audit under the provisions of section 477 of the Companies Act 2006 ("the Act") and members have not required the Charity to obtain an audit for the year in question in accordance with section 476 of the Act.

The Trustees acknowledge their responsibilities for complying with the requirements of the Companies Act 2006 with respect to accounting records and the preparation of financial statements.

The financial statements were approved and authorised for issue by the Trustees on ^{14th October} 2020 and signed on their behalf, by:



K Meyer

The notes on pages 20 to 28 form part of these financial statements.

**CREATIVE CONNECTED COMMUNITIES
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2020**

1. ACCOUNTING POLICIES

1.1 BASIS OF PREPARATION OF FINANCIAL STATEMENTS

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Creative Connected Communities meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy.

1.2 CHARITY STATUS

The Charity is a Charity limited by guarantee. The members of the Charity are the Trustees named on page 1. In the event of the Charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the Charity.

1.3 GOING CONCERN

The accounts have been prepared on the going concern basis. Around the year end the Covid-19 pandemic has affected the operations of the charity, and the charity has also seen changes in its contract income. The Trustees however are confident that the charity is a going concern and that they have sufficient reserves (free and designated) to ensure all debts as they fall due.

1.4 INCOME

All income is recognised once the Charity has entitlement to the income, it is probable that the income will be received and the amount of income receivable can be measured reliably.

Donated services or facilities are recognised when the Charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use of the Charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), the general volunteer time of the Friends is not recognised and refer to the Trustees' report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the Charity which is the amount the Charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

1.5 EXPENDITURE

Expenditure is recognised once there is a legal or constructive obligation to transfer economic benefit to a third party, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is classified by activity. The costs of each activity are made up of the total of direct costs and shared costs, including support costs involved in undertaking each activity. Direct costs attributable to a single activity are allocated directly to that activity. Shared costs which contribute to more than one activity and support costs which are not attributable to a single activity are apportioned between those activities on a basis consistent with the use of resources. Central staff costs are allocated on the basis of time spent, and depreciation charges allocated on the portion of the asset's use.

Governance costs are those incurred in connection with administration of the Charity and compliance with constitutional and statutory requirements.

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2020**

1. ACCOUNTING POLICIES (continued)

1.6 TANGIBLE FIXED ASSETS AND DEPRECIATION

All assets costing more than £500 are capitalised.

A review for impairment of a fixed asset is carried out if events or changes in circumstances indicate that the carrying value of any fixed asset may not be recoverable. Shortfalls between the carrying value of fixed assets and their recoverable amounts are recognised as impairments. Impairment losses are recognised in the Statement of financial activities incorporating income and expenditure account.

Tangible fixed assets are carried at cost, net of depreciation and any provision for impairment. Depreciation is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

Office equipment	-	20% reducing balance
Computer equipment	-	20% reducing balance

1.7 DEBTORS

Trade and other debtors are recognised at the settlement amount after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

1.8 CASH AT BANK AND IN HAND

Cash at bank and in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

1.9 LIABILITIES AND PROVISIONS

Liabilities are recognised when there is an obligation at the Balance sheet date as a result of a past event, it is probable that a transfer of economic benefit will be required in settlement, and the amount of the settlement can be estimated reliably. Liabilities are recognised at the amount that the Charity anticipates it will pay to settle the debt or the amount it has received as advanced payments for the goods or services it must provide. Provisions are measured at the best estimate of the amounts required to settle the obligation. Where the effect of the time value of money is material, the provision is based on the present value of those amounts, discounted at the pre-tax discount rate that reflects the risks specific to the liability. The unwinding of the discount is recognised within interest payable and similar charges.

1.10 FINANCIAL INSTRUMENTS

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

1.11 PENSIONS

The Charity operates a defined contribution pension scheme and the pension charge represents the amounts payable by the Charity to the fund in respect of the year.

**CREATIVE CONNECTED COMMUNITIES
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2020**

1. ACCOUNTING POLICIES (continued)

1.12 FUND ACCOUNTING

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the Charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

2. GENERAL INFORMATION

Creative Connected Communities (registered number 10236925) is a Charity, limited by guarantee and incorporated in England. The registered office is 5th Floor Salt Quay House, 4 North East Quay, Sutton Harbour, Plymouth, England, PL4 0BN. The principal place of business is Unit 18, Scott Business Park, Beacon Park Road, Plymouth, PL2 2PB.

3. INCOME FROM DONATIONS AND LEGACIES

	Charity unrestricted funds 2020 £	Charity restricted funds 2020 £	Total funds 2020 £	Total funds 2019 £
Charity donations	39,105	-	39,105	69,970
Charity grants	2,838	5,580	8,418	2,340
	<u>41,943</u>	<u>5,580</u>	<u>47,523</u>	<u>72,310</u>
Total donations and legacies	<u>41,943</u>	<u>5,580</u>	<u>47,523</u>	<u>72,310</u>
Total 2019	<u>72,310</u>	<u>-</u>	<u>72,310</u>	

4. INCOME FROM CHARITABLE ACTIVITIES

	Charity unrestricted funds 2020 £	Charity restricted funds 2020 £	Total funds 2020 £	Total funds 2019 £
Education and training	263,033	-	263,033	141,944
	<u>263,033</u>	<u>-</u>	<u>263,033</u>	<u>141,944</u>
Total 2019	<u>141,944</u>	<u>-</u>	<u>141,944</u>	

CREATIVE CONNECTED COMMUNITIES
(A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2020

5. INVESTMENT INCOME

	Charity unrestricted funds 2020 £	Charity restricted funds 2020 £	Total funds 2020 £	Total funds 2019 £
Investment income	309	-	309	221
Total 2019	221	-	221	

6. DIRECT COSTS

	Total 2020 £	Total 2019 £
Legal and professional	2,377	3,888
Advertising and marketing	556	1,217
Payroll fees	1,004	897
Bank fees	3	270
General expenses	2,884	3,662
Insurance	2,386	2,195
Printing, postage and stationary	5,755	2,342
Rent	12,819	6,562
Temporary staff costs	-	9
Staff development and conferences	967	2,308
Subscriptions	426	167
Travel and subscriptions	5,876	6,416
Project consumables	61,951	11,527
Repairs and maintenance	279	-
Fundraising expenditure	391	-
Wages and salaries	189,561	159,837
National insurance	15,274	14,367
Pension cost	12,744	15,080
Depreciation	1,300	1,362
	316,553	232,106
Total 2019	232,106	

CREATIVE CONNECTED COMMUNITIES
(A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2020

7. GOVERNANCE COSTS

	Charity unrestricted funds 2020 £	Charity restricted funds 2020 £	Total funds 2020 £	Total funds 2019 £
Accountancy (inc VAT)	3,000	-	3,000	2,700
Accountancy - py fees	-	-	-	940
	<u>3,000</u>	<u>-</u>	<u>3,000</u>	<u>3,640</u>

8. NET INCOME/(EXPENDITURE)

This is stated after charging:

	2020 £	2019 £
Depreciation of tangible fixed assets: - owned by the charity	<u>1,300</u>	<u>1,362</u>

During the year, no Trustees received any remuneration (2019: £NIL).

During the year, no Trustees received any benefits in kind (2019: £NIL).

During the year, no Trustees received any reimbursement of expenses (2019: £NIL).

9. STAFF COSTS

Staff costs were as follows:

	2020 £	2019 £
Wages and salaries	189,561	159,837
Social security costs	15,274	14,367
Other pension costs	12,744	15,080
	<u>217,579</u>	<u>189,284</u>

The average number of persons employed by the Charity during the year was as follows:

2020 No.	2019 No.
6	6

No employee received remuneration amounting to more than £60,000 in either year.

The Trustees consider themselves to be key management personnel, accordingly there is no remuneration paid for the year (2019: nil).

CREATIVE CONNECTED COMMUNITIES
(A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2020

10. TANGIBLE FIXED ASSETS

	Office equipment £	Computer equipment £	Total £
COST			
At 1 April 2019	941	6,059	7,000
Additions	-	1,052	1,052
At 31 March 2020	941	7,111	8,052
DEPRECIATION			
At 1 April 2019	339	1,212	1,551
Charge for the year	120	1,180	1,300
At 31 March 2020	459	2,392	2,851
NET BOOK VALUE			
At 31 March 2020	482	4,719	5,201
At 31 March 2019	602	4,847	5,449

11. DEBTORS

	2020 £	2019 £
Trade debtors	-	15,169
Other debtors	133,752	1,346
Prepayments and accrued income	1,787	1,023
	135,539	17,538

**CREATIVE CONNECTED COMMUNITIES
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2020**

12. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2020 £	2019 £
Trade creditors	1,444	2,738
Other taxation and social security	4,218	2,083
Other creditors	26,211	1,293
Accruals and deferred income	28,919	5,548
	<u>60,792</u>	<u>11,662</u>

DEFERRED INCOME

Deferred income at 1 April 2019	2,758
Resources deferred during the year	24,870
Amounts released from previous years	(1,838)
	<u>25,790</u>
Deferred income at 31 March 2020	<u>25,790</u>

Deferred income relates to income for courses received in advance.

13. STATEMENT OF FUNDS

STATEMENT OF FUNDS - CURRENT YEAR

	Balance at 1 April 2019 £	Income £	Expenditure £	Transfers in/out £	Balance at 31 March 2020 £
CHARITY DESIGNATED FUNDS					
Reorganisation reserve	-	-	-	47,500	47,500
CHARITY GENERAL FUNDS					
General funds	127,649	305,285	(313,973)	(47,500)	71,461
	<u>127,649</u>	<u>305,285</u>	<u>(313,973)</u>	<u>-</u>	<u>118,961</u>
RESTRICTED FUNDS					
DRCP	65,344	-	-	-	65,344
Macmillan Cancer Support	-	4,080	(4,080)	-	-
Faculty of Health and Human Sciences	-	1,500	(1,500)	-	-
	<u>65,344</u>	<u>5,580</u>	<u>(5,580)</u>	<u>-</u>	<u>65,344</u>
Total of funds	<u>192,993</u>	<u>310,865</u>	<u>(319,553)</u>	<u>-</u>	<u>184,305</u>

Designated funds

The Reorganisation reserve represents funds put aside for reorganisation of the organisation following the loss of a contract.

CREATIVE CONNECTED COMMUNITIES
(A COMPANY LIMITED BY GUARANTEE)

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2020

13. STATEMENT OF FUNDS (continued)

Restricted Funds

DRCP

To improve the overall health and wellbeing of the people of Devonport. With target beneficiaries including families with children, members of the BME community, the elderly, the homeless, people with mental health problems, people recovering from substance misuse and people with disabilities and special educational needs.

Macmillan Cancer Support

Funding provided to support a ABCD project in Devonport.

Faculty of Health and Human Sciences

Funding provided for the "Dental Buddies" groups.

STATEMENT OF FUNDS - PRIOR YEAR

	Balance at 1 April 2018 £	Income £	Expenditure £	Balance at 31 March 2019 £
CHARITY GENERAL FUNDS				
Reserves	148,920	214,475	(235,746)	127,649
RESTRICTED FUNDS				
DRCP	65,344	-	-	65,344
	65,344	-	-	65,344
Total of funds	214,264	214,475	(235,746)	192,993

14. ANALYSIS OF NET ASSETS BETWEEN FUNDS

ANALYSIS OF NET ASSETS BETWEEN FUNDS - CURRENT YEAR

	Charity unrestricted funds 2020 £	Charity restricted funds 2020 £	Total funds 2020 £
Tangible fixed assets	5,201	-	5,201
Current assets	174,552	65,344	239,896
Creditors due within one year	(60,792)	-	(60,792)
	118,961	65,344	184,305

**CREATIVE CONNECTED COMMUNITIES
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2020**

14. ANALYSIS OF NET ASSETS BETWEEN FUNDS (continued)

ANALYSIS OF NET ASSETS BETWEEN FUNDS - PRIOR YEAR

	Charity unrestricted funds 2019 £	Charity restricted funds 2019 £	Total funds 2019 £
Tangible fixed assets	5,449	-	5,449
Current assets	133,862	65,344	199,206
Creditors due within one year	(11,662)	-	(11,662)
	<u>127,649</u>	<u>65,344</u>	<u>192,993</u>

15. PENSION COMMITMENTS

The Charity operates a defined contributions pension scheme. The assets of the scheme are held separately from those of the Charity in an independently administered fund. The pension cost charge represents contributions payable by the Charity to the fund and amounted to £12,744 (2019: £15,080). Contributions totalling £Nil (2019: £1,294) were payable to the fund at the balance sheet date and are included in creditors.

16. RELATED PARTY TRANSACTIONS

During the year services were provided by Peninsula Dental Social Enterprise CIC to the Charity, free of charge, with a value of £34,612 (2019: £41,395). This has been recorded in donations. At the year end there was no balance between the the two entities.

17. CONTROLLING PARTY

The Charity is controlled by the Board of Trustees.