

REGISTERED COMPANY NUMBER: 03828857 (England and Wales)
REGISTERED CHARITY NUMBER: 1086003

**Report of the Trustees and
Unaudited Financial Statements
for the Year Ended 31 March 2020
for
Benefit Advice Shop**

Salisbury & Company
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

Benefit Advice Shop

Contents of the Financial Statements for the year ended 31 March 2020

	Page
Report of the Trustees	1 to 3
Independent Examiner's Report	4
Statement of Financial Activities	5
Balance Sheet	6
Notes to the Financial Statements	7 to 14
Detailed Statement of Financial Activities	15

Benefit Advice Shop

Report of the Trustees for the year ended 31 March 2020

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2020. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES

Objectives and aims

The aim of the Benefit Advice Shop is to ensure that no person loses out financially due to lack of information about, or understanding of, the social security system. This is achieved by providing free, independent, professional advice on all aspects of the benefit system to the general public.

The basic philosophy is that everyone is entitled to high quality, comprehensive, free advice, information and assistance regarding their entitlements through the benefit system. This allows clients to maximise their income and in turn circulates money into the local economy.

ACHIEVEMENT AND PERFORMANCE

Charitable activities

The Benefit Advice Shop's performance throughout 2019/20 has been good. The demand on the service and the restricted resources available mean that it is not always possible to increase output in all areas of service provision. The Benefit Advice Shop continues to face a serious threat to its current level of provision with cutbacks to its funding. Whilst the organisation is working hard to try to replace this funding, it is finding it difficult, the Benefit Advice Shop would like, however, to extend its thanks to those organisations which have continued to provide support over the years as well as those new funders who have provided grants for this financial year.

FINANCIAL REVIEW

Reserves policy

The Benefit Advice Shop has a policy of retaining reserves in order to maintain its services to the community whilst searching for grants and future donations for future periods.

FURTHER FINANCIAL REVIEW DETAILS

In 2019/20 we received funding from Gwynnt Y Môr of £21,894.20, RWE of £6,300, Rhyl Town Council of £11,000 as well as £8,000 as match funding for the Trusthouse Charitable Foundation from which we received funding of £14,727, Bay of Colwyn Town Council of £4000, Conwy Town Council £1000, Prestatyn Town Council £1800, Prestatyn Coastal Communities Partnership £2500, Rhyl Coastal Communities Partnership £5616, Conwy Rhyl Flats £9,385, National Lottery Community Fund £29396, Reaching Justice Wales £4000, Oakdale Trust £1000, Burbobank £2392.

For the financial year ended 31st March 2020 The Benefit Advice Shop was awarded a grant of £2000 from Department of Foreign Affairs and Trade; Emigrant Support Programme, the grant awarded covers the period running to 30th July 2020 and was for the following activities: specialist Welfare Benefit advice given to Irish Emigrant families.

The grant awarded until the 31st March 2020 has all been spent during this period and the amount remaining for the period from 31st March 2020 to the end of July 2020 will be spent in the next financial year and so has not been recorded as income for the year ended 31st March 2020 but is carried forward as deferred income on the balance sheet.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

Type of governing document: Memorandum and Articles of Association

How the Charity is constituted: Company Limited by Guarantee

Trustee selection methods: Elected at General Meeting

Recruitment and appointment of new trustees

The Trustees are appointed at the Annual General Meeting of the Benefit Advice Shop by the members present but can also be appointed during the year at the discretion of the Board of Trustees.

Organisational structure

The Board of Trustees meets monthly and delegates the daily decisions to the members of staff. Assessments and reviews of the achievements and objectives are constantly performed by the staff and the results are forwarded to the Trustees.

The daily management of the Benefit Advice Shop has been delegated by the Trustees to Barry Speake.

Induction and training of new trustees

The induction and training is carried out with regard to the policies and procedures agreed by the Board of Trustees.

Benefit Advice Shop

Report of the Trustees for the year ended 31 March 2020

STRUCTURE, GOVERNANCE AND MANAGEMENT

Risk management

The Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

Additional Governance issues

The Benefit Advice Shop has a range of Policies and Procedures in place, including an Independence and Impartiality Policy and an Equality and Diversity Policy. The organisation will provide advice and assistance to any person who contacts them and places no geographical restrictions on its service provision, although this is coming under increasing pressure due to funding restrictions.

In order to be able to properly assist clients it is vital that the Benefit Advice Shop maintains a good professional relationship with other agencies in the area, such as Citizens Advice Bureaux, Shelter Cymru, Women's Aid and various community based and anti-poverty groups. The referral system in operation between local agencies and multi-agency take-up campaigns are two examples of local groups working constructively together to address the many difficulties faced by clients and to ensure the provision of high quality, comprehensive, accessible advice and assistance.

The company does not distribute any monies to the trustees, who are all unpaid volunteers. Any surplus made from the accounts is retained within the reserves of the company.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

03828857 (England and Wales)

Registered Charity number

1086003

Registered office

19 Bedford Street
Rhyl
Denbighshire
LL18 1SY

Trustees

Mrs A C Renshaw-Buckley director
Mrs H Stoker director
C L Hughes director
G A Jones director (resigned 27/8/19)
Mrs M G Roberts director
Miss M A Jones director
Mrs P Keating director
Mrs C Holliday director
Mr J A Ball director

Company Secretary

Mrs A C Renshaw-Buckley

Independent Examiner

Salisbury & Company
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

Benefit Advice Shop

Report of the Trustees for the year ended 31 March 2020

OTHER OPTIONAL INFORMATION

The Benefit Advice Shop would like to thank all those organisations which provide funding for their continued support and to extend thanks to those organisations which provided one-off grants.

In 2019 to 2020 the Benefit Advice Shop assisted 5783 people with 7128 enquiries, plus 2810 telephone clients with 3200 enquiries, £263,614.27 in confirmed gains were obtained for clients, money that is circulated back into the local economy. 216 referrals were received from other local organisations. The Benefit Advice Shop represented at 189 appeal Tribunals. The organisation has outreaches in Colwyn Bay, Prestatyn, Abergele and Llandudno where 287 people visited in 2019/20 for advice and assistance.

Finally, it is appropriate to thank both the paid and unpaid staff for the last 12 months. The service provided by unpaid volunteers increases the level of service that can be provided to the public, without the assistance of the volunteers of the Benefit Advice Shop the paid members of staff would be unable to provide the same level of service.

Approved by order of the board of trustees on 24/11/20 and signed on its behalf by:

M. Jones
Miss M A Jones - Trustee

**Independent Examiner's Report to the Trustees of
Benefit Advice Shop**

Independent examiner's report to the trustees of Benefit Advice Shop ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2020.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.



Aled Roberts
BA (Hons) FCA
Salisbury & Company
Chartered Accountants
Irish Square
Upper Denbigh Road
St Asaph
Denbighshire
LL17 0RN

Date: 24.11.20

Benefit Advice Shop

Statement of Financial Activities for the year ended 31 March 2020

	Notes	Unrestricted fund £	Restricted funds £	2020 Total funds £	2019 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	2	17,731	104,974	122,705	104,775
Investment income	3	1	-	1	-
Total		17,732	104,974	122,706	104,775
EXPENDITURE ON					
Charitable activities					
Operating costs		8,627	104,962	113,589	127,724
NET INCOME/(EXPENDITURE)		9,105	12	9,117	(22,949)
Transfers between funds	12	22,485	(22,485)	-	-
Net movement in funds		31,590	(22,473)	9,117	(22,949)
RECONCILIATION OF FUNDS					
Total funds brought forward		10,163	27,092	37,255	60,204
TOTAL FUNDS CARRIED FORWARD		41,753	4,619	46,372	37,255

Benefit Advice Shop

Balance Sheet 31 March 2020

	Notes	Unrestricted fund £	Restricted funds £	2020 Total funds £	2019 Total funds £
FIXED ASSETS					
Tangible assets	8	7,504	487	7,991	6,319
CURRENT ASSETS					
Debtors	9	1,556	-	1,556	2,282
Cash at bank and in hand		34,629	33,970	68,599	60,032
		<u>36,185</u>	<u>33,970</u>	<u>70,155</u>	<u>62,314</u>
CREDITORS					
Amounts falling due within one year	10	(1,937)	(29,370)	(31,307)	(30,735)
NET CURRENT ASSETS		<u>34,248</u>	<u>4,600</u>	<u>38,848</u>	<u>31,579</u>
TOTAL ASSETS LESS CURRENT LIABILITIES		41,752	5,087	46,839	37,898
ACCRUALS AND DEFERRED INCOME	11	-	(467)	(467)	(643)
NET ASSETS		<u>41,752</u>	<u>4,620</u>	<u>46,372</u>	<u>37,255</u>
FUNDS	12				
Unrestricted funds				41,752	10,163
Restricted funds				4,620	27,092
TOTAL FUNDS				<u>46,372</u>	<u>37,255</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2020.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2020 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 24/11/20 and were signed on its behalf by:


Miss M A Jones - Trustee

Benefit Advice Shop

Notes to the Financial Statements for the year ended 31 March 2020

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Fixtures and fittings	- 15% on reducing balance
Computer equipment	- 25% on reducing balance

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

2. DONATIONS AND LEGACIES

	2020	2019
	£	£
Donations	764	346
Grants	121,941	104,429
	<u>122,705</u>	<u>104,775</u>

Benefit Advice Shop

Notes to the Financial Statements - continued for the year ended 31 March 2020

2. DONATIONS AND LEGACIES - continued

Grants received, included in the above, are as follows:

	2020	2019
	£	£
Rhyl Town Council	11,000	11,000
Colwyn Bay Town Council	4,000	3,500
Conwy Town Council	1,000	500
The National Lottery Community Fund	29,396	-
Reaching Justice Wales	4,000	-
Oakdale Trust	1,000	-
Trusthouse Charitable Foundation	9,818	-
Government of Ireland; Emigrant Support Programme	2,000	2,000
Conwy Families First	-	4,402
Denbighshire Families First	-	1,750
Prestatyn Town Council	1,800	1,800
Santander	175	214
RWE Coastal Partnership	6,300	6,178
Denbighshire Coastal Partnership	5,616	5,616
CAB Sub Contract	-	39,871
Gwynt Y Mor	21,894	24,598
Abergele Town Council	-	500
Prestatyn & Meliden Partnership	2,500	2,500
Conwy Rhyl Flats		
	9,385	-
Rhyl Town Council match funding	8,000	-
Grantscape	2,392	-
Other grants	1,665	-
	<u>121,941</u>	<u>104,429</u>

3. INVESTMENT INCOME

	2020	2019
	£	£
Deposit account interest	1	-
	<u>1</u>	<u>-</u>

4. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2020	2019
	£	£
Depreciation - owned assets	1,820	1,352
Hire of plant and machinery	985	3,198
	<u>2,805</u>	<u>4,550</u>

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2020 nor for the year ended 31 March 2019.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2020 nor for the year ended 31 March 2019.

Benefit Advice Shop

Notes to the Financial Statements - continued for the year ended 31 March 2020

6. STAFF COSTS

The average monthly number of employees during the year was as follows:

	2020	2019
Charity activities	4	6
Other	1	1
	<u>5</u>	<u>7</u>

No employees received emoluments in excess of £60,000.

7. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

	Unrestricted fund £	Restricted funds £	Total funds £
INCOME AND ENDOWMENTS FROM			
Donations and legacies	6,646	98,129	104,775
EXPENDITURE ON			
Charitable activities			
Operating costs	29,596	98,128	127,724
NET INCOME/(EXPENDITURE)	<u>(22,950)</u>	<u>1</u>	<u>(22,949)</u>
RECONCILIATION OF FUNDS			
Total funds brought forward	33,112	27,092	60,204
TOTAL FUNDS CARRIED FORWARD	<u>10,162</u>	<u>27,093</u>	<u>37,255</u>

8. TANGIBLE FIXED ASSETS

	Fixtures and fittings £	Computer equipment £	Totals £
COST			
At 1 April 2019	30,781	9,144	39,925
Additions	1,546	1,946	3,492
At 31 March 2020	<u>32,327</u>	<u>11,090</u>	<u>43,417</u>
DEPRECIATION			
At 1 April 2019	25,995	7,611	33,606
Charge for year	950	870	1,820
At 31 March 2020	<u>26,945</u>	<u>8,481</u>	<u>35,426</u>
NET BOOK VALUE			
At 31 March 2020	<u>5,382</u>	<u>2,609</u>	<u>7,991</u>
At 31 March 2019	<u>4,786</u>	<u>1,533</u>	<u>6,319</u>

Benefit Advice Shop

**Notes to the Financial Statements - continued
for the year ended 31 March 2020**

9. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2020	2019
	£	£
Prepayments	1,556	2,282
	<u>1,556</u>	<u>2,282</u>

10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2020	2019
	£	£
Other creditors	328	173
Accruals and deferred income	29,370	28,974
Accrued expenses	1,609	1,588
	<u>31,307</u>	<u>30,735</u>

11. ACCRUALS AND DEFERRED INCOME

	2020	2019
	£	£
Deferred grants - Santander	467	643
	<u>467</u>	<u>643</u>

12. MOVEMENT IN FUNDS

	At 1/4/19	Net movement	Transfers	At
	£	in funds	between	31/3/20
		£	funds	£
Unrestricted funds				
General fund	10,163	9,104	22,485	41,752
Restricted funds				
Conwy Families First	5,000	-	(5,000)	-
Denbighshire Families First	5,250	-	(5,250)	-
Santander voucher account	7	13	-	20
RWE Coastal Partnership	4,600	-	-	4,600
CAB Communities First	1,500	-	(1,500)	-
CAB Sub Contract	10,735	-	(10,735)	-
	<u>27,092</u>	<u>13</u>	<u>(22,485)</u>	<u>4,620</u>
TOTAL FUNDS	<u>37,255</u>	<u>9,117</u>	<u>-</u>	<u>46,372</u>

Benefit Advice Shop

Notes to the Financial Statements - continued for the year ended 31 March 2020

12. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	17,732	(8,628)	9,104
Restricted funds			
National Lottery Community Fund	29,395	(29,395)	-
Oakdale Trust (Training)	1,000	(1,000)	-
Trusthouse Charitable Foundation (Training and Employing Volunteers)	9,817	(9,817)	-
Santander voucher account	175	(162)	13
Rhyl Town Council	11,000	(11,000)	-
RWE Coastal Partnership	6,300	(6,300)	-
Gwynt Y Mor	21,894	(21,894)	-
Denbighshire Coastal Partnership	5,616	(5,616)	-
Conwy Rhyl Flats	9,385	(9,385)	-
Rhyl Town Council match funding	8,000	(8,000)	-
Grantscape	2,392	(2,392)	-
	<u>104,974</u>	<u>(104,961)</u>	<u>13</u>
TOTAL FUNDS	<u>122,706</u>	<u>(113,589)</u>	<u>9,117</u>

Comparatives for movement in funds

	At 1/4/18 £	Net movement in funds £	At 31/3/19 £
Unrestricted funds			
General fund	33,112	(22,949)	10,163
Restricted funds			
Conwy Families First	5,000	-	5,000
Denbighshire Families First	5,250	-	5,250
Santander voucher account	7	-	7
RWE Coastal Partnership	4,600	-	4,600
CAB Communities First	1,500	-	1,500
CAB Sub Contract	10,735	-	10,735
	<u>27,092</u>	<u>-</u>	<u>27,092</u>
TOTAL FUNDS	<u>60,204</u>	<u>(22,949)</u>	<u>37,255</u>

Benefit Advice Shop

Notes to the Financial Statements - continued for the year ended 31 March 2020

12. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	6,646	(29,595)	(22,949)
Restricted funds			
Government of Ireland; Emigrant Support Programme	2,000	(2,000)	-
Conwy Families First	4,402	(4,402)	-
Denbighshire Families First	1,750	(1,750)	-
Santander voucher account	214	(214)	-
Rhyl Town Council	11,000	(11,000)	-
RWE Coastal Partnership	6,178	(6,178)	-
CAB Sub Contract	39,871	(39,871)	-
Gwynt Y Mor	24,598	(24,598)	-
Prestatyn & Meliden Partnership	2,500	(2,500)	-
Denbighshire Coastal Partnership	5,616	(5,616)	-
	<u>98,129</u>	<u>(98,129)</u>	<u>-</u>
TOTAL FUNDS	<u>104,775</u>	<u>(127,724)</u>	<u>(22,949)</u>

A current year 12 months and prior year 12 months combined position is as follows:

	At 1/4/18 £	Net movement in funds £	Transfers between funds £	At 31/3/20 £
Unrestricted funds				
General fund	33,112	(13,845)	22,485	41,752
Restricted funds				
Conwy Families First	5,000	-	(5,000)	-
Denbighshire Families First	5,250	-	(5,250)	-
Santander voucher account	7	13	-	20
RWE Coastal Partnership	4,600	-	-	4,600
CAB Communities First	1,500	-	(1,500)	-
CAB Sub Contract	10,735	-	(10,735)	-
	<u>27,092</u>	<u>13</u>	<u>(22,485)</u>	<u>4,620</u>
TOTAL FUNDS	<u>60,204</u>	<u>(13,832)</u>	<u>-</u>	<u>46,372</u>

Benefit Advice Shop

Notes to the Financial Statements - continued for the year ended 31 March 2020

12. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	24,378	(38,223)	(13,845)
Restricted funds			
National Lottery Community Fund	29,395	(29,395)	-
Oakdale Trust (Training)	1,000	(1,000)	-
Trusthouse Charitable Foundation (Training and Employing Volunteers)	9,817	(9,817)	-
Government of Ireland; Emigrant Support Programme	2,000	(2,000)	-
Conwy Families First	4,402	(4,402)	-
Denbighshire Families First	1,750	(1,750)	-
Santander voucher account	389	(376)	13
Rhyl Town Council	22,000	(22,000)	-
RWE Coastal Partnership	12,478	(12,478)	-
CAB Sub Contract	39,871	(39,871)	-
Gwynt Y Mor	46,492	(46,492)	-
Prestatyn & Meliden Partnership	2,500	(2,500)	-
Denbighshire Coastal Partnership	11,232	(11,232)	-
Conwy Rhyl Flats	9,385	(9,385)	-
Rhyl Town Council match funding	8,000	(8,000)	-
Grantscape	2,392	(2,392)	-
	<u>203,103</u>	<u>(203,090)</u>	<u>13</u>
TOTAL FUNDS	<u>227,481</u>	<u>(241,313)</u>	<u>(13,832)</u>

13. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2020.

Benefit Advice Shop

Notes to the Financial Statements - continued for the year ended 31 March 2020

14. FUNDS

Gwynt Y Mor (£21,894.20) provide funds to for workers salaries and assists with home visit travel.

RWE Innogy (£6,300) is a grant to fund an advice worker for the Conwy area outreach offices.

Rhyl Town Council (£11,000) provides funding to employ an appeal worker and part-time Welfare Rights Trainee to assist with advice in the Rhyl Office.

Bay of Colwyn Town Council (£4,000), **Conwy Town Council** (£1000) and **Prestatyn Town Council** (£1,800) provided funding to assist the residents of their communities to access Welfare Benefit advice.

Prestatyn Coastal Communities Partnership (£2,500) supports the outreach offices in Prestatyn as well as the residents of Prestatyn and Meliden.

Rhyl Coastal Communities Partnership (£5,616) provides funding for advice given within the Rhyl area.

Conwy Rhyl Flats (£9,385) is for project that started in April 2019.

Department of Foreign Affairs and Trade; Emigrant Support Programme (£2,000) the grant awarded covers the period running to 30th July 2020 and was for the following activities: specialist Welfare Benefit advice given to Irish Emigrant families.

The National Lottery Community Fund (£29,396) awarded in 2020 will provide funding for an appeal worker in the Conwy area.

Reaching Justice Wales (£4,000) provided funding for an appeal worker.

Oakdale Trust (£1,000) funding towards home and hospital visits.

The Trusthouse Charitable Foundation (£14,727 provided matched funding with **Rhyl Town Council** (8,000) which will fund an advice worker to assist families in Denbighshire.

Grantscape via Burbobank (£2,392) funding towards advisor salary and outreach expenses for home and hospital visits.

Clients kindly provided donations of £765.

Benefit Advice Shop

Detailed Statement of Financial Activities for the year ended 31 March 2020

	2020 £	2019 £
INCOME AND ENDOWMENTS		
Donations and legacies		
Donations	764	346
Grants	121,941	104,429
	<u>122,705</u>	<u>104,775</u>
Investment income		
Deposit account interest	1	-
Total incoming resources	<u>122,706</u>	<u>104,775</u>
EXPENDITURE		
Charitable activities		
Wages	89,024	98,828
Pensions	1,626	2,213
Hire of plant and machinery	985	3,198
Service & maintenance charges	2,495	2,495
Insurance	2,783	2,573
Telephone	2,716	2,461
Postage and stationery	2,620	2,508
Advertising	1,329	800
Sundries	755	2,052
Staff training	43	208
Repairs and maintenance	107	101
Publications	124	304
Computer costs	840	667
Travelling expenses	2,061	2,911
Room hire	370	1,455
Fixtures and fittings	950	845
Computer equipment	869	508
	<u>109,697</u>	<u>124,127</u>
Support costs		
Governance costs		
Accountancy fees	2,218	2,134
Legal fees	1,674	1,463
	<u>3,892</u>	<u>3,597</u>
Total resources expended	<u>113,589</u>	<u>127,724</u>
Net income/(expenditure)	<u>9,117</u>	<u>(22,949)</u>