



## **NEW KAPPORET**

(Registered Charity No. 1188055)

### **Annual Report for First Period to 31<sup>st</sup> March 2021**

**Registered address:** Manor Cottage  
Manor Road  
Caunton  
Notts NG23 6AD

**Trustees:** Trevor Ogden (Chairman and Treasurer)  
Timothy Harding (Director)  
Barbara Harding (Secretary)  
Joanna Semmelroth  
James Semmelroth

#### **CHARITABLE PURPOSE**

New Kapporet was registered as a Charitable Incorporated Organisation (CIO) with the Charity Commission in February 2020, with the following charitable purpose:

To enable persons in the United Kingdom and elsewhere, who are experiencing feelings of distress or despair, including those who may be at risk of suicide, to receive confidential, Christian-based emotional support at any time of the day or night in order to improve their emotional health and to reduce the incidence of suicide.

The organisation was modelled on Samaritans but with a strongly Christian ethos and foundation. The aim was to develop and launch a Freephone and confidential Christian Helpline, which would provide listening and prayer support to anyone who needs it.

## **DIRECTOR'S REPORT**

The vision, mission and core values of the organisation were developed in late 2019, under the Lord's guidance and direction. The associated policies and procedures were developed in the first quarter of 2020 and approved by the newly constituted Board of Trustees. Call Handling UK was contracted to supply a Virtual Call Centre for the receiving and distribution of calls; a structured website was licensed from Three Rings, to provide an internal system for information sharing and storage, and an internet site and Facebook page were developed to advertise the new helpline and recruit volunteers (New Kapporet is staffed solely by unpaid volunteers). All the initial funding was donated by the Trustees.

In early 2020, an Induction Training Programme was developed for listening volunteers, comprising eight 2-hour online modules covering every aspect of Christian listening, and the online training of listeners began in earnest.

The new Christian Helpline was launched on 18<sup>th</sup> May 2020, with just eleven listeners. The service was open from 6pm to midnight, seven days a week. There were two watches a night, each of 3 hours duration and initially covered by just one listening volunteer. The calls began to come in almost immediately and the number of calls has grown fast. To respond to the growing demand, the recruitment and training of volunteers has continued apace. Today there are 46 listeners, of whom 10 also undertake Watch Leader duties; there are a further seven listeners currently in training; there are 14 prayer partners, who pray each week for the callers who have called the helpline; and the Trustee Board comprises 5 trustees, including the Director and Treasurer. The latter is also Chair of Trustees. New Kapporet is now a truly multid denominational ministry with volunteers coming from every main-stream Christian denomination.

The growing number of listening volunteers enabled New Kapporet to extend the opening times of the helpline. From 22<sup>nd</sup> February the lines have been open from 3pm to midnight. The nine hours are divided into three watches of 3 hours and the aim is to have two listening volunteers available to receive calls whenever the Helpline is open. This has proved a challenge, but the training and recruitment of further Listeners is CONTINUES and the supply of willing volunteers is most encouraging.

Between 18<sup>th</sup> May 2020 and the 31<sup>st</sup> March 2021, the Helpline received over 2000 calls, of which over 1400 were connected, a connection rate of just under 70%. The number of calls received each day since then has continued to grow at a fast rate. The national lock-down caused by the Covid 19 epidemic undoubtedly increased the demand for such a service. The Charity has clearly begun to meet its charitable purpose.

To complement its helpline, in February 2021 New Kapporet launched the first national and confidential Christian email service. Emails are processed through the Virtual Call Centre and 10 listeners have been trained in the challenging task of email response. The number of emails received also continues to grow each week.

From small beginnings the Christian Helpline of New Kapporet is continuing to grow and develop at a surprising speed. A major challenge in 2021/22 will be the recruitment and training of sufficient listeners to ensure that all callers receive the compassionate listening and prayer support they deserve. All the challenges are considerable but the whole ministry believes that it operates under the guidance and direction of a loving Lord, who will ensure its continuing success.

## **FINANCE REPORT**

The annual accounts attached to this report show a healthy balance with income exceeding expenditure. Much of the initial funding was provided by the Trustees, who will continue to provide financial support on a regular basis. Additionally, donations continue to be received from both individuals and churches. We are conscious of the challenge to fund an ever-expanding service and continue to explore all opportunities to encourage fellow Christians to support this vital ministry as its costs increase.

**UNAUDITED FINANCIAL STATEMENTS FOR THE PERIOD  
19 FEBRUARY 2020 TO 31 MARCH 2021**

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FOR THE PERIOD 19 FEBRUARY 2020 TO 31 MARCH 2021**

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# **NEW KAPPORET**

## **LEGAL AND ADMINISTRATIVE INFORMATION FOR THE PERIOD 19 FEBRUARY 2020 TO 31 MARCH 2021**

**TRUSTEES:** T J Ogden - Chairman  
T J Harding  
Mrs B H Harding  
J R Semmelroth  
Mrs J L Semmelroth

**CHARITY NUMBER:** 1188055

**ADDRESS:** Manor Cottage  
Main Road  
Caunton  
Newark  
Nottinghamshire  
NG23 6AD

**ACCOUNTANTS:** Darrington & Co Limited  
71 High Street  
Gt Barford  
Bedford  
Bedfordshire  
MK44 3LF

**BANKERS:** CAF Bank  
25 Kings Hill Avenue  
Kings Hill  
West Malling  
Kent  
ME19 4JQ

## **INDEPENDENT EXAMINER'S REPORT FOR THE PERIOD 19 FEBRUARY 2020 TO 31 MARCH 2021**

The charity's trustees are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this period under section 144 of the Charities Act 2011 (the Charities Act) and that an independent examination is needed.

It is our responsibility to:

- examine the accounts under section 145 of the Charities Act,
- to follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the Charities Act, and
- to state whether particular matters have come to our attention.

Our examination was carried out in accordance with general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view, and the report is limited to those matters set out in the statement below.

In connection with our examination, no material matters have come to our attention which gives us cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Charities Act or
- the accounts do not accord with the accounting records

We have come across no matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

**Darrington & Co Limited  
71 High Street  
Gt Barford  
BEDFORD  
MK44 3LF**

**Dated: 15<sup>th</sup> April 2021**

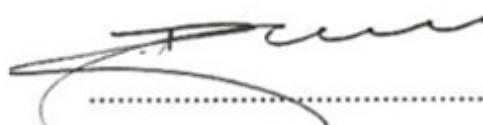
**STATEMENT OF FINANCIAL ACTIVITIES  
FOR THE PERIOD 19 FEBRUARY 2020 TO 31 MARCH 2021**

	£	£
<b>Income</b>		
Gift Aid donations and tax recoverable	16,438	
Other donations	1,783	
Riverside Church	<u>500</u>	
		18,721
<b>Expenditure</b>		
Insurance	431	
Postage	953	
Telephone and virtual call centre	5,848	
Stationery	611	
Advertising	4,123	
Equipment	489	
Website costs	363	
DBS - uchecks	708	
Accountancy	360	
Licences and subscriptions	175	
Bank charges	<u>69</u>	
		14,130
		<hr/>
<b>EXCESS OF INCOME OVER EXPENDITURE</b>		<u><u>4,591</u></u>

# **BALANCE SHEET** **AS AT 31 MARCH 2021**

	£	£
<b>CURRENT ASSETS</b>		
Gift Aid recoverable	250	
Prepayments <b>781</b>		
Bank account <b>4,354</b>	_____	
	<b>5,385</b>	
<b>CURRENT LIABILITIES</b>		
Accrued expenses	<u>794</u>	
		<u><b>4,591</b></u>
<b><u>NET ASSETS</u> 4,591</b>		=====
<b>FINANCED BY</b>		
<b><u>ACCUMULATED FUNDS</u></b>		
Excess of income over expenditure		<u><b>4,591</b></u>
		<u><u><b>4,591</b></u></u>

Approved by the Trustees – 15<sup>th</sup> April 2021



T J Ogden, Chairman



T J Harding, Director