## **REPORT OF THE TRUSTEES AND**

## **UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST OCTOBER 2020**

**FOR** 

THE ROCK CLINIC ASSOCIATION

Parkers Cornelius House 178-180 Church Road Hove East Sussex BN3 2DJ

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## REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST OCTOBER 2020

The trustees present their report with the financial statements of the charity for the year ended 31st October 2020. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

#### **OBJECTIVES AND ACTIVITIES**

## Objectives and aims

The Rock Clinic Association aims to provide psychological and counselling services to the general public and to provide placement opportunities for those training in the field.

The Trustees are satisfied that they have complied with the duty in section 17(5) of the Charities Act 2011 to have due regard to public benefit guidance published by the Commission.

#### Significant activities

This year has, of course, been characterised by Covid-19 and the repeat lockdowns experienced by the whole of the UK. Thanks to our pre-existing experience of delivering therapy via video conferencing, we were able to move all sessions online from March 2020.

'I was impressed by how the Rock Clinic was swiftly able to move to online counselling at the beginning of the lockdown. Short waiting time between initial assessment and first session. Managed to fit me in with awkward timings.'

'Kind and friendly staff, environment clean and well kept - when the covid situation hit, I was kept really well informed of what would happen next and ended up having Zoom calls, which worked well. Great organisation!'

Initially assessment sessions were paused while we put systems in place to understand risk, manage confidentiality via the use of encrypted systems such as Zoom and to offer training for those unfamiliar with these approaches. For our first-year trainee therapists this was particularly challenging as they had only just begun to see clients, but we remain impressed at how quickly our junior colleagues managed to adapt.

## REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST OCTOBER 2020

#### ACHIEVEMENT AND PERFORMANCE

#### Charitable activities

As one of the leading providers of psychological services in the city, The Rock Clinic maintained its reputation for offering affordable therapy within an average two-to three-week period in a range of well researched therapeutic modalities. Our expansion of online working means that we were able to offer therapy to a far wider community than before and were regularly seeing clients form the UK, Europe and beyond. We feel this is very important in that offering affordable support to those in countries where there is limited or no access to psychological interventions is one of our charitable aims. Therapy is conducted with a range of price options as previously stated, but we have expanded our online payment systems by using card readers as well as bank transfer (BACS) and PayPal. As a charity all costs are kept as low as possible as is appropriate for a not-for-profit organisation.

During this year our feedback and evaluation records that during a typical month we have:

- 4226 appointments
- 227 spaces
- Approximately 227 cancellations
- 120 assessments

Clients continue to report high levels of satisfaction: 77% stating that therapy is one of the most significant features in helping them resolve their difficulties. Improvements in self-esteem, relationships and the resolution of problems were also reported to have been improved and a staggering 81% felt counselling at the Rock Clinic was the most important or significant factor in helping 'develop ideas and abilities that might be useful for the future (self-understanding, understanding others, managing difficult feelings better, improving communication skills, increased confidence, assertiveness)'.

'Working with XXXX on issues relating to my recent depression has been thoroughly helpful. I couldn't ask for a more positive outcome. She methodically helped me understand and talk about the root causes and triggers that caused my unhappiness. I was encouraged to make more time for my emotions in the hope of understanding how important they are for me. I have come to the end of my sessions with XXXX feeling happier and with a much better sense of well-being. Also feeling better equipped to do move forward in my life. I would recommend the Rock Clinic.'

#### **Finally**

It was not possible to celebrate our 30th Anniversary as originally planned because of the pandemic which was disappointing and similarly our CPD programme had to be cancelled. However as essential health and social care staff we were able to support our therapists in getting double jabbed in time for our planned in-person re-opening in September 2020. We also ensured our clinics were covid-safety compliant, installed a video entry system so that therapist could buzz in their individual clients and closed the waiting rooms at both locations to maintain as much social distancing as possible.

#### **FINANCIAL REVIEW**

## **Reserves policy**

The board have determined that the unrestricted funds held by the charity should be in excess of 3 months running costs.

## REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST OCTOBER 2020

#### **FINANCIAL REVIEW**

Having been faced with the Pandemic in 2020 The Rock Clinic was able to respond quickly to moving our entire Practice online in a two week period. This swift action enabled the clinic to not have suffered a financial loss due to the closure of the clinics for face to face therapy. Assessments were cancelled for the initial lockdown and re-opened online for May 2020. Therapy remained online for the rest of the financial year to October 2020. In the past Practitioners were able to rent rooms for private clients, but due to the clinic being totally online the loss in revenue was replaced with more clients due to public demand and also Practitioners opening up more spaces for Rock referrals. It is extraordinary that we finished the 2019/2020 being over 10k up on revenue to that of the previous year.

In April and May we had various repairs at both Clinics and the re-decoration of the waiting room at Rock West along with two of the clinical rooms. With the thought to re-open both clinics in September 2020, in August we had installed a Door Video Entry System along with video monitors in each therapy room at both clinics to enable therapists to be able to see who is at the front door and let them in from their room as both waiting rooms remained shut to be Covid-19 secure.

We continue to build the surplus fund to enable the Clinic to be financially secure during any eventuality.

## STRUCTURE, GOVERNANCE AND MANAGEMENT Governing document

The charity is controlled by its governing document, a deed of trust and constitutes an unincorporated charity.

### Recruitment and appointment of new trustees

New trustees are selected on the basis of the contribution that they will make to the governance of the organisation and the skills they will contribute.

### Induction and training of new trustees

New trustees are provided with copies of the Charity Commission's guidance to trustees and given an introduction to the activities of the charity by the existing board. Existing trustees are provided with training as and when required.

## REFERENCE AND ADMINISTRATIVE DETAILS Registered Charity number

1057328

#### **Principal address**

270 Eastern Road Brighton East Sussex BN2 5TA

#### **Trustees**

N Masani (resigned 31/1/20) M Sawyer R Hooton Ms A Coates D Keighley R Scott G Evident

#### Independent Examiner

Parkers Cornelius House 178-180 Church Road Hove East Sussex BN3 2DJ

# REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31ST OCTOBER 2020

Approved by order	of the board of trustees o	on 20th August 2021	and signed on i	ts behalf by:
11				

D Keighley - Trustee

## INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF THE ROCK CLINIC ASSOCIATION

### Independent examiner's report to the trustees of The Rock Clinic Association

I report to the charity trustees on my examination of the accounts of The Rock Clinic Association (the Trust) for the year ended 31st October 2020.

### Responsibilities and basis of report

As the charity trustees of the Trust you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the Trust's accounts carried out under section 145 of the Act and in carrying out my examination I have followed all applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

## Independent examiner's statement

Since your charity's gross income exceeded £250,000 your examiner must be a member of a listed body. I can confirm that I am qualified to undertake the examination because I am a registered member of \_ which is one of the listed bodies.

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1. accounting records were not kept in respect of the Trust as required by section 130 of the Act; or
- 2. the accounts do not accord with those records; or
- 3. the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Annette Watson PhD BSc FCA Parkers Cornelius House 178-180 Church Road Hove East Sussex BN3 2DJ

24th August 2021

# STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31ST OCTOBER 2020

	l	2020 Jnrestricted	2019 Total
	lotes	fund £	funds £
INCOME AND ENDOWMENTS FROM Donations and legacies	ioles	354	620
Charitable activities Clinic		310,247	300,075
Investment income	2	8	
Total		310,609	300,695
EXPENDITURE ON Charitable activities Clinic		289,463	276,722
NET INCOME		21,146	23,973
RECONCILIATION OF FUNDS			
Total funds brought forward		57,427	33,454
TOTAL FUNDS CARRIED FORWARD		78,573	57,427

## BALANCE SHEET 31ST OCTOBER 2020

		2020 Unrestricted fund	2019 Total funds
	Notes	£	£
FIXED ASSETS Tangible assets	5	15,055	11,873
CURRENT ASSETS			
Debtors Cash at bank	6	64,315 15,178	51,499 18,007
		79,493	69,506
<b>CREDITORS</b> Amounts falling due within one year	7	(15,975)	(23,952)
NET CURRENT ASSETS		63,518	45,554
TOTAL ASSETS LESS CURRENT LIABILITIES		78,573	57,427
NET ASSETS		78,573	57,427
FUNDS Unrestricted funds	9	78,573	57,427
TOTAL FUNDS		78,573 ————————————————————————————————————	57,427

The financial statements were approved by the Board of Trustees and authorised for issue on 20th August 2021 and were signed on its behalf by:

D Keighley - Trustee

### NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST OCTOBER 2020

#### 1. ACCOUNTING POLICIES

### Basis of preparing the financial statements

The financial statements of the charity, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Charities Act 2011. The financial statements have been prepared under the historical cost convention.

#### Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

#### **Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

#### Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Plant and machinery - 15% on reducing balance

Computer equipment - 33% on cost

#### **Taxation**

The charity is exempt from tax on its charitable activities.

#### **Fund accounting**

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

#### Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

#### Pension costs and other post-retirement benefits

The charity operates a defined contribution pension scheme. Contributions payable to the charity's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

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## NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31ST OCTOBER 2020

## 2. INVESTMENT INCOME

	2020	2019
	£	£
Deposit account interest	8	-

### 3. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31st October 2020 nor for the year ended 31st October 2019.

## Trustees' expenses

There were no trustees' expenses paid for the year ended 31st October 2020 nor for the year ended 31st October 2019.

### 4. STAFF COSTS

The average monthly number of employees during the year was as follows:

Administrative Clinic	2020 2 1	2019 4 1
	3	5

No employees received emoluments in excess of £60,000.

### 5. TANGIBLE FIXED ASSETS

	Plant and machinery £	Computer equipment £	Totals £
COST	L	£	L
At 1st November 2019	38,320	18,042	56,362
Additions	5,285 ———	1,158	6,443
At 31st October 2020	43,605	19,200	62,805
DEPRECIATION			
At 1st November 2019	27,024	17,465	44,489
Charge for year	2,487	774	3,261
At 31st October 2020	29,511	18,239	47,750
NET BOOK VALUE			
At 31st October 2020	14,094	961	15,055
At 31st October 2019	11,296	577	11,873

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# NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31ST OCTOBER 2020

6.	DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR			
			2020	2019
	Trade debtors		£ 60,040	£ 51,153
	Tax		3,924	-
	Prepayments and accrued income		351	346
			64,315	51,499
_		_		
7.	CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEA	K	2020	2019
			£	£
	Bank loans and overdrafts (see note 8)		-	3,314
	Trade creditors Taxation and social security		3,875	2,797 860
	Other creditors		12,100	16,981
			15,975	23,952
			=====	
8.	LOANS			
	An analysis of the maturity of loans is given below:			
			2020	2019
			2020 £	2019 £
	Amounts falling due within one year on demand:			
	Bank loans Other loans		- 11,300	3,314 16,300
			<del></del>	
			11,300	19,614
9.	MOVEMENT IN FUNDS			
		<b>A</b> (	Net	Δ.
		At 1/11/19	movement in funds	At 31/10/20
		£	£	£
	Unrestricted funds	F7 407	04.440	70 570
	General fund	57,427	21,146	78,573
	TOTAL FUNDS	57,427	21,146	78,573
	Net movement in funds, included in the above are as follows:			
		Incoming	Resources	Movement
		resources	expended	in funds
	Unrestricted funds	£	£	£
	General fund	310,609	(289,463)	21,146
	TOTAL FUNDS	310,609	(289,463)	21,146

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# NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31ST OCTOBER 2020

## 9. MOVEMENT IN FUNDS - continued

## Comparatives for movement in funds

	At 1/11/18 £	Net movement in funds £	At 31/10/19 £
Unrestricted funds			
General fund	33,454	23,973	57,427
TOTAL FUNDS	33,454	23,973	57,427
Comparative net movement in funds, included in the above a	re as follows:		
	Incoming	Resources	Movement
	resources	expended	in funds
	£	£	£
Unrestricted funds			
General fund	300,695	(276,722)	23,973

## 10. RELATED PARTY DISCLOSURES

**TOTAL FUNDS** 

Included in trade debtors is £4,024 (2019 - £3,370) which is owning by Andrea Coates, a trustee of the charity.

300,695

(276,722)

23,973

# DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31ST OCTOBER 2020

	FOR THE YEAR ENDED 3151 OCTOBER 2020	2020 £	2019 £
INCOME AND ENDOWMEN	NTS		
<b>Donations and legacies</b> Fundraising		354	620
Investment income Deposit account interest		8	-
Charitable activities Room rental Counselling fees		281,487 28,760	272,161 27,914
		310,247	300,075
Total incoming resources		310,609	300,695
EXPENDITURE			
Charitable activities Wages Social security Pensions Hire of plant and machinery Rent Other premises costs Light and heat Telephone Postage and stationery Promotion & fundraising cos Sundries Repairs and maintenance Counselling costs Computer costs Consultancy fees Bank charges Loan interest Depreciation of tangible fixed		69,076 1,933 1,427 971 78,000 7,749 4,798 2,128 1,172 193 433 22,977 43,046 3,429 24,990 490 15 3,261	65,357 2,024 929 1,065 78,000 9,722 4,835 908 1,517 696 242 26,726 40,501 6,426 18,910 718 414 2,382
Support costs			
Governance costs Accountancy and legal fees	s	23,375	15,350
Total resources expended		289,463	276,722
Net income		21,146	23,973