

RESCUE REMEDIES DOG RESCUE

REPORT OF THE BOARD OF TRUSTEES FOR YEAR ENDING 31ST OCTOBER 2020

Charity Registration No.1139407
Company Registration No. 7410743
www.rescuemedies.co.uk
www.terrierrescue.co.uk
www.patterdaleterrierrescue.co.uk
www.staffierrescue.co.uk
www.ambulldogrescue.co.uk

TRUSTEES ANNUAL REPORT AND ACCOUNTS FOR YEAR ENDING 31ST OCTOBER 2020

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RESCUE REMEDIES DOG RESCUE "Finding dogs their forever homes"

The trustees of the charity submit their report and financial statements for the period ending 31ST OCTOBER 2020. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" issued in March 2005 in preparing the report and financial statements of the charity.

LEGAL AND ADMINISTRATIVE INFORMATION

FULL NAME OF CHARITY RESCUE REMEDIES DOG RESCUE

CHARITY REGISTRATION NUMBER 1139407

COMPANY REGISTRATION NUMBER 7410743

GOVERNING DOCUMENT Memorandum and Articles of Association.

TRUSTEES

Mrs Lynne da Costa (Founder & chair)

Stuart Matthew

Helen Hay

REGISTERED OFFICE

The Dog House
Hathersham Lane
Smallfield
Horley
Surrey
RH6 9JG

BANKERS

HSBC
1, Victoria Road,
Surbiton, Surrey.
KT6 4LF

LLOYDS TSB
19-21, The Quadrant,
Richmond, Surrey.
TW9 1BP

RESCUE REMEDIES DOG RESCUE

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STRUCTURES, GOVERNANCE AND MANAGEMENT

The charity is a charitable company limited by guarantee and was incorporated under the Companies Act 2006 on 18th October 2010, charitable status was gained on 21st December 2010.

The company operates throughout the UK.

The Trustees run the Charity with the assistance of voluntary supporters. The Trustees make all decisions on any expenditure and set the strategic direction for the Charity. The day-to-day activities of the Charity are managed by the chair. The chair is supported by other volunteers within a Management Team. The Management Team supervises a wide network of volunteer dog walkers, transporters, home checkers, foster homes and fundraisers.

The Charity continues to cover a specific brief and mission: Covers the following principal activities:

1. **Death row dogs:** Rescuing abandoned dogs from council pounds where their lives are due to end and similarly from members of public, police, social workers, vets and other Rescues where a dog is due to lose their lives.
2. **Educational Role:** Counselling owners on breed attributes and enabling them to understand and support their dog or at least safely hold until we are able to take them in.
3. **Assessment:** Assessing dogs taken into our care and placing them appropriately within special kennels and facilities to suit and where possible within family homes with fosterers.
4. **Medical Needs:** Neutering all our dogs (exception of young puppies) to ensure no Rescue Remedies dogs are ever used for breeding. Provision of all veterinary care whilst the dogs are under Rescue Remedies care. Rarely offer Peace (euthanasia) under our vet's guidance.
5. **Matching to suitable families:** Counselling families on responsible dog ownership and matching them with a suitable dog to meet their family & life style needs. Providing back up for life for Rescue Remedies dogs.
6. **Fund Raising & Donations:** Fundraising through shows, campaigns, applications for grants, and appeals

Mission Statement:

Rescue Remedies tries to save dog's lives who are in a predicament where there is a struggle and they are at risk of being put to sleep. All dogs we rehome are neutered (unless medically advised against). All dogs are presented as vaccinated unless difficult with current Vet pressures and at least course usually has been started. All receive a worming course on entry. All are microchipped and records adjusted for up-to-date info. Flea treated where judged necessary. Conditions to be met before a dog is re-homed seek to ensure responsible dog ownership. For society this means that disease is controlled, the proliferation of unwanted dogs that may roam the streets is minimized and the time spent by the various authorities involved with stray and lost dogs is reduced. We use now 1 boarding establishment in Surrey to work with our dogs and prepare them for homes. Foster places are used also.

Rescue Remedies always rehome their own dogs and don't pass them to other Rescues however will receive from other Rescues where their lives are threatened. We stand by our dogs for life and receive them back should their homing break down. Rescue Remedies register and change existing microchip details over to the Rescue when in our care. We have access to the various data bases and change details upon homing.

Our Homing Questionnaire completed to capture expectations, skills, lifestyle and circumstance. If we feel we have a suitable match we follow with an in-depth interview (s) with the potential care givers. Once matched the Rescue uses Google Earth with photographs, video evidence of garden boundaries

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from the applicants. Home visit checks are organised where any concerns. Vet references on dog/ pet history of support and appropriate care are followed through to judge care levels and honesty. All adopters sign our adoption agreement and will receive support and lifetime back up for our dogs.

We promote positive approaches and methods towards dogs by providing appropriate care, protection, treatment and security. We request all our dogs are retained on leads outside the house by fosterers and also upon homing. Each dog has an advert with the following wording expressed "*NB Our Rescue asks owners to maintain dogs on lead in public spaces and manage encounters, as dog law changes place dog's lives at greater risk*".

In setting our objectives and planning our activities the Trustees have given careful consideration to The Charities Commission's guidance on public benefit.

DEVELOPMENT, ACTIVITIES AND ACHIEVEMENTS.

STATISTICS

On our books on start and finish of year

01/11/19: 109 dogs on our books 86 dogs in kennels, 22 in foster, 1 Cat

31/10/20: 66 dogs on our books 56 dogs in kennels, 10 in foster

We took in 245 dogs and successfully rehomed 309 dogs during the last financial year. We have successfully reduced the number of dogs we carry with the loss of one of our kennels. We continue to take in the dogs other Rescues refuse, including many large bull breeds from the pounds, vets and the police. These dogs take longer to accurately assess, match with appropriate families and place in responsible homes. We homed many of our long stay dogs (with us over 6 months) during the course of the year we are carrying approx. 50 long stay dogs out of our 66 dogs in the Rescue on the 31st October 20.

FUNDRAISING

We continue to fundraise through the support and enthusiasm of our volunteers but this was severely restricted due to lockdown over this year as our usual forms of fundraising were heavily affected by Covid-19. Our annual get togethers and charity walks were made impossible due to social distancing. Only essential journeys were possible for most of 2020. Online fundraising has taken on greater importance, our Facebook auction site was resurrected with great interest. Our faithful supporters have maintained their giving through standing orders and direct debits, helping to ease our financial burden.

We continue to have a strong relationship with Pets at Home, being their chosen charity at the Redhill store. We are fortunate to receive donations from Pets Corner outlets, Bruno's Dinners, and the local pet shop. We were also included in the Butcher's Million Meals campaign, aiming to provide homeless dogs with security.

We have a strong base of supporters who donate regularly all contributions are valued greatly as our work is seemingly never ending.

EDUCATION AND WELFARE

Our main contact with the public is through our homing team, and via our enquiries email address. We also receive calls via our Google profile. Our homing team offers free counselling to families who

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are trying to give their dog up and can have a new lease of heart once they accept breed traits and management directions.

Rescue Remedies continues to take on difficult dogs and rehabilitate them, supporting those dogs that other charities may have turned down. We work closely with many police forces, e.g. accepting dogs that have been the subject of cruelty cases and those surrendered or seized as prisoner property.

REVIEW & LOOKING FORWARD – THE CHARITIES OBJECTIVES

We continue to work closely with the kennels owned by one of the Charity's directors. The kennels are a commercial venture but provide the boarding for the majority of our dogs and at an advantageous rate. This arrangement is of huge benefit to Rescue Remedies as it gives us maximum flexibility and enables us to take in emergency cases at very short notice, something that we are being increasingly asked to do.

Major events this year included floods in January and February affected our Gatwick kennels. We were fortunate that the kennels did not need to be evacuated but it reinforced the strength of our emergency plan. Work has been conducted to improve the flood defences to avoid similar weather events in the future.

We were sad to see the closure of the kennels at Guildford; we successfully accommodated all of our dogs from there. We were very pleased to welcome the many of the Guildford volunteers as they continue to play an invaluable part in the rescue. The Guildford kennel co-ordinator has become a key member of the homing team. However, it is true the Guildford walkers have found the extra journey and the change in roles within the Rescue difficult.

Covid-19 and lockdown had a major effect on all of our lives and activities. We were inundated with homing and fostering applications and successfully continued to home our dogs. Our online homing process proved itself to be a safe and effective way of scrutinising applications and safely finding responsible homes even as the crisis continued. We have virtual home checking processes in place and managed hands-free rehoming at the kennels.

Work has continued at the Gatwick kennels to improve indoor and outdoor environments; a new large paddock was created to replace the one destroyed by the floods. A special outside shelter was set up for walkers.

Covid-19 proved to be beneficial to our dogs as they found themselves enjoying time with foster families of those furloughed or working from home. The dogs were able to show themselves in a relaxed home environment, attracting the attention of responsible future owners and some fosterers turned into permanent homes.

SHORT TERM OBJECTIVES

- There continues to be a need to recruit more transportation volunteers and those competent to conduct home checks and homing meets.
- To embrace the community and develop closer ties to local businesses to the benefit of all.
- To continue to accept newer breeds, for example the XL Bullies. We have taken more of these breeds which otherwise would have been put to sleep and as trends continue will surely see other breeds pass through in popularity.
- To recruit experienced volunteers for the homing team, this is an intense and complex role within the rescue and requires a specific set of skills.
- To continue volunteer education to benefit our dogs and widen the volunteer skill set.

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MEDIUM / LONG TERM OBJECTIVES

- It continues to be our aim to optimise every dog's kennel day, building their skills and enhancing their health and enrichment programmes.
- Rescue Remedies still needs someone to major in applying for grants from organisations to support our work.
- To continue to induct and train new dog walkers to support our dogs.

RESCUE REMEDIES DOG RESCUE STRATEGIC PLAN

Management and Governance

1. Improving our public image and to manage public expectations as our dogs are more difficult and the public need to understand why we are looking for specific skill sets or family composition.
2. Website information continues to be updated every night and we remove reserved dogs from the website so that our online information is timely and pertinent.
3. We have reintroduced print off lists on our websites and also have a new programme to make our Websites easier for mobile phones etc.

Fundraising

1. We have struggled this year and have lost our reserve so we wish to re-establish a financial reserve to continue so as to secure our future.
2. To attract more admin. Volunteers to share the load.
3. Explore the possibilities for grants

The Directors/ Board of Trustees have identified ongoing objectives that work towards our long-term vision. These objectives focus on both operational and organisational issues and are shown below.

	Objective	How this was achieved in 2019/20
1	Improve our volunteer recruitment Create improved induction procedure and manage our waiting list caused by Covid 19.	Volunteer numbers increased hugely due to the after effects of Covid-19 The induction procedure continues to be reviewed and improved. Volunteer opportunities were advertised to encourage work on the kennel property.
2	Improve the availability for the public to engage: opening up communication options for advice on dog breed attributes	Telephone advice is available but is time consuming, one of our directors gives timely telephone advice through our helpline, the number is publicised via google. This is also our emergency line.
3	Improve interface on the internet with public, ensuring accessibly using different media.	We now have a strong Facebook presence on the Rescue Remedies group alone, the auction site has attracted new members looking for a bargain. We now have an Instagram feed enabling us to keep in touch with our followers on social media. This has proved beneficial for both homings and fundraising.
4	Continue to improve our Governance Arrangement to support stress areas in the Rescue.	Extended opening hours at Gatwick continue to enable more homings to comfortably take place in a single day where necessary without the need for our main meeting co-ordinator spending long hours in the car.

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5	Update behavioural support for the dogs in Our care (foster homes and kennels) and Dogs we have rehomed.	Our kennels co-ordinator assimilates all feedback on our dogs' behaviours, this is fed into the managing director who oversees homings. Notes updated weekly and on display at the boarding kennels for all the walkers involved. Hence our dogs get a consistent approach to meet their needs.
6	Focus more volunteers into Fundraising and recruit a co-ordinator	We continue to search for the right volunteer to be our fundraising co-ordinator with a focus on attaining grants.
7	Bring down kennel numbers by focusing on homing long stay dogs	The promotion of our long stay dogs continues to be developed through our social media campaigns and the dogs' forum blogs.
8	Improve terms with councils we take dogs from by negotiating entry fees or vaccination on entry to the Rescue	We work closely with several other dog rescues with especially close links with 3 Rescues in Wales. We regularly receive dogs in from their care who have been waiting many months for their new homes. We have developed a relationship with a Kent based racing greyhound rescue. We continue to negotiate fair payments with councils and authorities for accepting dogs into the Rescue. We have ceased taking strays from the Local Council which has helped us to manage intake in the interest of the most needy dogs.
9	Optimising the Gatwick facilities to promote our dog's days and meeting their needs	Gatwick kennels receive dogs and families to the premises and at all times optimise our dogs needs enabling swifter homings and urgent admissions. Continued improvements to exercise areas and improved facilities for the dogs make life better for both them and the volunteers.
10	Increase funds by finding new platforms to raise our profile and funding.	We continue to be listed on Amazon Smile and with Easyfundraising. Members of the public also select us as their charity of choice in the local Tandridge Lottery.

RISK ASSESSMENT

The Directors/Trustees revisited the risks to the organisation, in particular those related to its operations and finances, and can confirm that systems and controls are in place to manage these risks.

1. Homing Team strengthen to avoid compassion fatigue
2. Foster agreements and guidelines
3. Assessment period and process for dogs rehomed by Company/ Charity
4. Homing and Home checking procedures
5. Release forms to provide clear legal handover of surrendered dogs
6. Transporting guidelines
7. Adoption agreements including specific rehoming requirements for each dog where needed
8. Neuter declaration forms for rehomed puppies and unneutered/spayed dogs due to medical conditions.
9. Public Indemnity Insurance Incident reporting.
10. Annual General Meeting including formal agenda and presentations of the accounts
11. Review of the financial systems including Standard Operating Procedures
12. Ensuring data protection procedures aligned with the requirements of the GDPR

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13. On-going assessment of the risks associated with COVID and ensuring adequate protection measures are in place aligned with official advice.

FINANCIAL REVIEW

Reserves & Investment Policy

We have very little reserve which is a concern and we have survived with the onslaught of circumstances i.e. closing of the other kennel and Covid drop off homings. Our kennels have been supportive in accommodating payment dates and will continue to do so. We aim to create a more substantial reserve. We are under constant pressure to save dogs lives and funds available are utilised to support this aim. We have another hard year ahead to ensure we succeed in this aim, building our standing order support will enable us to create stability and this continues to be the bedrock of our financial state.

The trustees continue to receive no emoluments and there are no conflicts of interest

Conclusion

The Trustees are satisfied with the financial position of the charity. In order to continue to meet our objectives a future increase in income will be required. A sustainable fundraising strategy will continue to be developed.

Approved by the Current Trustees on 24th April 2021 and signed on its behalf by:

Mrs Lynne da Costa
Chair & Managing Director

Stuart Matthew
Secretary Director

Helen Hay
Financial Director

In reporting on the accounts of the Trust for the year ending 31 October 2020.

Respective responsibilities of Trustees and examiners

The Charity's trustees are responsible for the preparation of the accounts. The Charity's Trustees consider that an audit is not required for this year under section 43(2) of the Charities Act 1993 (the 1993 Act) and that an independent examination is needed.

It is my responsibility to:

1. Examine the accounts under section 43 of the 1993 Act
2. to follow the procedures laid down in the general directions given by the Charity Commissioner under section 43(7)(b) of the 1993 Act; and
3. to state whether particular matters have come to my attention.

Trustees' statements required by section 475(2) and (3) for period ending 31 October 2020.

In approving these financial statements as Trustees/Directors of the company we hereby confirm:

- (A) For the period stated above the Company was entitled to the exemption conferred by section 477 of the Companies Act 2006

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(B) No notice has been deposited at the registered office of the company pursuant to section 476 requesting that an audit be conducted for the period ending 31 October 2020 and

(C) We acknowledge our responsibilities for:

1. Ensuring that the company keeps accounting records which comply with section 386.
2. Preparing financial statements which give a true and fair of the state of the company as at the end of the financial period and of its profit and loss for the year that ended in accordance with the requirements of sections 394 and 395 and which otherwise comply with the provisions of the Companies Act relating to financial statements, so far as applicable to the company.

These financial statements are prepared in accordance with the special provisions in part 15 of the Companies Act 2006 relating to small companies and in accordance with the Financial Reporting Standard for Smaller Entities (Effective April 2008).

The Trustees did not receive any emoluments during the year.

The financial statements were approved by the Trustees on 24th April 2021

Trustee

Lynne Da Costa

Accountants' Statement: Basis of independent examiner's report:

My examination was carried out in accordance with the General Directions given by the Charity Commissioner. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and the seeking of explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and, consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that, in any material respect, the requirements:
 - (a) to keep accounting records in accordance with section 41 of the 1993 Act; and
 - (b) to prepare accounts which accord with the accounting records and to comply with the accounting requirements of the 1993 Act have not been met; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

M Ashton Accountants Limited
Audit House
260 Field End Road
Eastcote

RESCUE REMEDIES DOG RESCUE

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Middlesex
HA4 9LT

DATE: 24th April 2021

Balance sheet at 31 October 2020

Report to the Trustees on the preparation of the unaudited statutory accounts of Rescue Remedies Dog Rescue For The Year Ended 31 October 2020

To assist you to fulfil your duties under the Companies Act 2006, I have prepared for your approval the accounts of Rescue Remedies Dog Rescue which comprise the Profit and Loss Account, the Balance Sheet and the related notes, from the company's accounting records and from information and explanations you have given us.

As a practising member of the Association of Chartered Certified Accountants, we are subject to its ethical and other professional requirements which are detailed at <http://www.accaglobal.com/en/member/professional-standards/rules-standards/acca-rulebook.html>.

This report is made to the trustees of Rescue Remedies Dog Rescue, as a body, in accordance with the terms of our engagement letter dated 08 October 2016. Our work has been undertaken solely to prepare for your approval the accounts of Rescue Remedies Dog Rescue and state those matters that we have agreed to state to the trustees of Rescue Remedies Dog Rescue, as a body, in this report in accordance with the Association of Chartered Certified Accountants as detailed at http://www.accaglobal.com/content/dam/ACCA_Global/Technical/fact/technical-factsheet-163.pdf. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than Rescue Remedies Dog Rescue and its trustees a body for our work or for this report.

It is your duty to ensure that Rescue Remedies Dog Rescue has kept adequate accounting records and to prepare statutory accounts that give a true and fair view of the assets, liabilities, financial position and profit or loss of Rescue Remedies Dog Rescue. You consider that Rescue Remedies Dog Rescue is exempt from the statutory audit requirement for the year.

We have not been instructed to carry out an audit or a review of the accounts of Rescue Remedies Dog Rescue. For this reason, we have not verified the accuracy or completeness of the accounting records or information and explanations you have given to us and we do not, therefore, express any opinion on the financial statements.

27/04/2021

M Ashton Accountants Ltd
Chartered Certified Accountants
18 Tiverton Road
Ruislip
HA4 0BW

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Rescue Remedies Dog Rescue Profit and Loss Account For The Year Ended 31 October 2020

	2020	2019
	£	£
TURNOVER	216,004	307,249
Cost of raw materials and consumables	(245,645)	(262,321)
Other charges	(6,020)	(8,239)
NET (LOSS)/PROFIT	(35,661)	36,689

	2020	2019
	£	£
Current assets	67,157	95,859
Creditors: Amounts Falling Due Within One Year	(17,506)	(10,547)
NET CURRENT ASSETS	49,651	85,312
TOTAL ASSETS LESS CURRENT LIABILITIES	49,651	85,312
Accruals and deferred income	(250)	(250)
NET ASSETS	49,401	85,062
CAPITAL AND RESERVES	49,401	85,062

Notes

1. Average Number of Employees

Average number of employees, including directors, during the year was: NIL (2019: NIL)

2. General Information

Rescue Remedies Dog Rescue is a private company, limited by shares, incorporated in England & Wales, registered number 7410743

Registered office: The Dog House, Hathersham Lane, Smallfield, Horley Surrey RH6 9JG.

For the year ending 31 October 2020 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

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Trustees' responsibilities:

- The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.
- The Trustees acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.
- These accounts have been prepared in accordance with the micro-entity provisions.

Notes attached to the financial statements for the period ending 31 October 2020

Accounting policies:

(A) Basis of preparation

The Financial Statements have been prepared under the historical cost convention. The Financial Statements have been prepared in accordance with the Statement of Recommended Practice (SORP), 'Accounting and Reporting by Charities' published in March 2005, the Companies Act 2006 and in accordance with The Financial Reporting Standard for Smaller Entities (effective April 2008).

(B) COMPANY STATUS

This Charity is a company limited by guarantee

(C) FUND ACCOUNTING

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

(D) INCOMING RESOURCES

All incoming resources are included in the SOFA when the Charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

(E) RESOURCES EXPENDED

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Administrative costs are those incurred in connection with administration of the Charity and compliance with Constitutional and statutory requirements.