

Healthwatch North Tyneside

Registered Charity No. 1160753

Financial Statements
for the period 1 April 2020 to 31 March 2021

Legal and Administrative Information

Name: Healthwatch North Tyneside

Reg'd Charity No: 1160753

Trustees Julia Charlton
Judith Scott
Steven Nicklin
Natalie Underwood
Beth Allan
Theresa Culpin
Bea Groves-McDaniel (From November 2020)

Address: The Parks Sport Centre
Howdon Road
North Shields
NE29 6TL

Bankers: Unity Trust Bank
for the period 1 April to 22 May 2020.
Cooperative Bank
from 22 May 2020 onwards.

Independent
Examiner: Mark Thompson MAAT
North Tyneside VODA
Linskill Centre
Linskill Terrace
North Shields
NE30 2AY

Trustee report for period ending 31 March 2021

Healthwatch North Tyneside

We are a charitable incorporated organisation. Our Trustees are responsible for the overall management of the organisation, with day to day control being exercised by our Director who is assisted by a small team. Key decisions are made at our Board meetings. Our meetings are open to the public and agendas and minutes are available on our website, where a copy of our constitution can also be downloaded. During the pandemic, our Board meetings have taken place online. Our constitution provides details of our management processes including Trustee recruitment.

Our charitable purpose

The advancement of health and the relief of those in need by reason of youth, age, ill-health, disability or financial hardship:

- Providing information and advice to the general public about health and social care services;
- making the views and experiences of members of the public known to providers of health and social care services and commissioners;
- enabling local people to have a voice in the development, delivery, improvement and equality of access to local health and social care services and facilities and;
- providing training and the development of skills for volunteers and the wider community in understanding, scrutinizing, reviewing and monitoring local health and care services and facilities.

This has been another busy and successful year for Healthwatch North Tyneside as we continued to operate throughout the coronavirus pandemic. Some of the highlights are:

- Providing a central point for information about health and care service delivery changed during the pandemic through our online Service Changes Information Hub.
- Improved access to health and care information by working with partners to develop the Living Well North Tyneside Website (launched September 2021) and creating and distributing the Living Well North Tyneside Magazines.
- Worked with our partners at VODA and North Tyneside Carers Centre to provide support for people during the lockdowns.
- Supported the Covid vaccination programme by working with North Tyneside CCG and Tynehealth to coordinate communications about the programme with residents, gather feedback about people's experiences of the vaccine programme and using that feedback to improve the delivery of services and supporting the roll out of the vaccine programme and vaccine centres.
- Gathered feedback about people's experiences of accessing care during the pandemic, accessing General Practice, Maternity and early years services, digital access, waiting for treatment and support with the menopause.
- We also continued to work with our partners in the public and voluntary sectors to help to improve services and we are grateful for the cooperation given to us.

- Our main source of income during the financial year remained the statutory Healthwatch contract for the delivery of Healthwatch North Tyneside activities commissioned by North Tyneside Council. However, we were also able to attract additional income in the year by working with, and for partner organisations. Some of the work commissioned and partnership work continues into the next financial year. We increased our retained funds by £128. We also reviewed our level of reserves and maintained the level at £33,000 so that we could meet potential costs in the event of closure or unforeseen legal challenge.

Our Annual Report:

www.healthwatchnorthtyneside.co.uk/report/annual-report-2020-21/

provides more details about our work during 2020/21, it talks about the changes within our organisation and our priorities for the coming year. The Covid 19 pandemic continues to shape our plans and practices. Working collectively with others in the Borough to benefit our citizens is more important than ever.

Our Trustees confirm that they have complied with their duty to have due regard to the guidance on public benefit published by the Charity Commission in exercising their powers or duties.

During the year Julia Charlton became our Chair and one new Trustee joined the Board.

Signed On behalf of the Trustees

INDEPENDENT EXAMINER'S REPORT

Report to the trustees of

Healthwatch North Tyneside

On accounts for the year ended

31 March 2021

Charity no 1160753

Respective responsibilities of trustees and examiner

The trustees of the organisation are responsible for the preparation of accounts; they consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 and that an Independent Examination is needed.

It is my responsibility to

- examine the accounts (under section 145 of the 2011 Act),
- follow the procedures laid down in the General Directions given by the Charity Commission (under section 145(5)(b) of the Act), and
- state whether particular matters have come to my attention.

Basis of independent examiner's statement

My examination was carried out in accordance with General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the accounts.

Independent examiner's statement

In the course of my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that in, any material respect, the trustees have not met the requirements to ensure that:
 - proper accounting records are kept (in accordance with section 130 of the Act); and
 - accounts are prepared which agree with the accounting records and comply with the accounting requirements of the Act; or
2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:



Date:

21 September 2021

Name:
Address:

Mark Thompson MAAT
North Tyneside VODA
Linskill Centre
Linskill Terrace
North Shields
NE30 2AY

Healthwatch North Tyneside

Receipts & Payments Account to 31 March 2021

	Notes	2021		Total £	2020
		Unrestricted £	Restricted £		Total £
Receipts					
Contract Income	4	145560		145560	156096
Partnership Income		8312		8312	0
Bank Interest		273		273	183
Total Receipts		154145	0	154145	156279
Payments					
Salaries & National Insurance	5	110985		110985	107105
Staff Costs and Development		5194		5194	2561
Office Costs		12736		12736	15187
Legal & Professional Fees		1541		1541	3988
Engagement		8570		8570	9029
Marketing and Communications		14138		14138	6841
Volunteers		853		853	570
Total Payments		154017	0	154017	145281
Surplus/Deficit for the period		128	0	128	10998
Funds at 1 April 2020		76765	0	76765	65767
Total Funds at 31 March 2021		76893	0	76893	76765

Healthwatch North Tyneside

Balance Sheet as at 31 March 2021

		2021	2020
		£	£
Current Assets			
Cash at Bank & in Hand		69146	74318
Debtors	7	18038	3202
Total Current Assets		<u><u>87184</u></u>	<u><u>77520</u></u>
Current Liabilities	8	10291	755
Net Assets at 31 March		<u><u>76893</u></u>	<u><u>76765</u></u>
Represented By:			
Restricted Funds		0	0
Designated Funds	9	33000	33000
Unrestricted Funds		43893	43765
		<u><u>76893</u></u>	<u><u>76765</u></u>

The financial statements were approved by the following members of the Trustees :

Signed.....

Position.....

Signed.....

Position.....

Date

Healthwatch North Tyneside

Notes to the Financial Statements as at 31 March 2021

- 1 The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006

Healthwatch North Tyneside meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes (s).

- 2 Healthwatch North Tyneside is a registered charitable incorporated organisation with the Charity Commission, Registration no 1160753.
It is governed by a Board of trustees.
- 3 No remuneration was paid to trustees during the year.
for the period 1 April 2020 to 31 March 2021

4 Contract Income:

North Tyneside Council (Main contract)	138,493
North Tyneside Council (Adult Social Care review)	6,667
NECS/Healthwatch Darlington (Clinical Research)	400
Total Contract Income	145,560

- 5 Total Salary & NI costs for 2020/21 was £110,985
The average number of employees was 6.
- 6 The cost for Independent Examination for the year will be £500
- 7 Current Debtors:**
Sundry Debtors £18,038

8 Current Liabilities

Sundry Creditors £10,290

9 Designated Fund - Legal Liability Fund

This is in place to cover closing costs for the organisation, so it can fulfil its legal obligations, e.g. Redundancy payments, leases.etc.