Report of the Trustees and

Financial Statements

for the Year Ended 31 March 2021

for

Enfield Carers Centre (A company limited by guarantee)

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Report of the Trustees for the Year Ended 31 March 2021

The Trustees present their report and financial statements for the year ended 31 March 2021. The Trustees, who are also directors for the purposes of company law and who served during the year and up to the date of this report are set out on page 5. Enfield Carers Centre operates as both a registered charity and a company limited by guarantee.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statements of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

STRUCTURE, GOVERNANCE AND MANAGEMENT

Enfield Carers Centre (ECC) is a charitable company limited by guarantee, incorporated on 8 February 2010 and registered as a charity on 27 January 2011. The charitable company is governed by its Memorandum and Articles of Association. The Trustees are appointed or reappointed annually at the Annual General Meeting. Appointment and retirement of Trustees is in accordance with the Articles of Association. All Trustees give their time voluntarily and receive no benefits from the charity.

The overall management of finance is the responsibility of all the Trustees, acting on the recommendation of the Chairman, Treasurer and the Chief Executive. The Trustees form the management committee and meet regularly to oversee the running of the organisation.

The organisation advertises for Trustees or appoints them on recommendation. Trustees with the appropriate skill sets are appointed and training is given to the incoming Trustees.

Aims and Objectives

The charity's purpose as set out in the objects contained in the Articles of Association is as follows:

To provide benefits to persons suffering from disability arising from age or physical or mental disability by the provision of advice, support and information for those persons caring for persons with such disabilities in the London Borough of Enfield.

At Extraordinary General Meeting of the charity in February and April 2020 a resolution was approved to complete the Merger with Carers Trust Lea Valley Crossroads Care Service Ltd (CTLVC) and incorporate the following additional objects to the charity's Articles of Association so that it reads:

"4. The Charity's objects ("Objects") are specifically restricted to the following:

4.1 The relief of persons in need by reason of age, physical or mental disability, ill health, financial hardship or other disadvantage by the provision of advice, support and information to such persons and to those caring for such persons, principally but not exclusively in the London Borough of Enfield.

4.2 The relief of sickness, the preservation of health and the promotion of well-being, principally but not exclusively among persons residing permanently or temporarily in the London Borough of Enfield.

4.3 The assistance of carers in need by raising awareness of issues affecting carers, principally but not exclusively in the London Borough of Enfield."

During the period April 2020-March 2021

Main Activities and Achievements

Transfer of Assets between CTLVC & Enfield Carers Centre

Under the terms of a Transfer of Assets Agreement, on 30th October 2020 the employees and certain assets of CTLVC were transferred to Enfield Carers Centre (ECC). There were no formal redundancies and all staff have been transferred in accordance with TUPE legislation. The CEO of CTLVC is intending to retire once the CQC registration for the new Registered Homecare Manager is complete. None of CTLVC Board Members transferred to ECC's Board of Trustees.

Report of the Trustees for the Year Ended 31 March 2021

Voluntary & Community Sector Re-commissioning

Enfield Carers Centre's main council contract (delivering carers support services) has been extended for two years in line with the terms of the council contract. The contract term still has two additional years to run, subject to delivery and performance.

The Caring Services contract includes counselling, support services, carers' breaks and a training and information programme. ECC's partners (Carers Trust Lea Valley Crossroads until the transfer of assets on October 30th, 2021) and Alpha Care Specialists continue to offer and deliver replacement care and emergency respite cover, subject to demand. There is a continuing commitment by ECC to engage other home care agencies thereby allowing for personal preference by carers.

Carers Benefits Advice Project

Financial Support from City Bridge Trust's Older Londoners Fund ended during this financial year for ECC's Older Carers Benefits Advice Officer. The project aims included improving the financial position of carers over 65 by helping them maximise their income, reducing isolation and support them to access relevant information and services which aid their caring circumstance.

GP & Hospital Support Project

Henry Smith Trust funding for a combined GP and Hospital Liaison Project also ended during this financial year. The fund supported the full-time equivalent of staff who liaised with GP Practices within Enfield and the three local hospitals which support Enfield Residents: North Middlesex Hospital; Chase Farm Royal Free Hospital and Barnet Hospital. This project experienced understandable difficulties operating during the Covid-19 pandemic when all primary and secondary healthcare sites were closed to the public.

Home From Hospital Project

ECC continues its partnership working arrangement with Alpha Care Specialists (trading arm of Greek & Greek Cypriot Community of Enfield) by providing a Carers Hospital Discharge Support Officer, working 30 hours each week across the three hospitals mentioned above.

The Alpha Care Home From Hospital project provides a home care service for patients being discharged from hospital who need assistance but whose needs do not require personal care. The ECC Discharge Support Officer role is to liaise with staff from the hospital discharge teams to promote the service and encourage referrals. The Officer also visits various hospital wards where they are able to speak directly to patients and carers about the project and the wider services on offer at the Carers Centre. This project also experienced understandable difficulties operating during the Covid-19 pandemic when all primary and secondary healthcare sites were closed to the public.

Carers Assessments

Enfield Carers Centre continues to perform its role as Enfield Council's appointed Trusted Assessor for carers' assessments since winning a renewed tender contract in April 2020. The new tender specification combines a Carers Assessments service with provision of an IAPT Accredited Counselling Service. The IAPT Service has yet to fully mobilise due to difficulties recruiting the specialist psychotherapy posts during Covid-19 and hence the funds are held in restricted reserve until the service is fully staffed and operational.

Young Carers Project

BBC Children In Need (CiN) Funding for the ECC's Young Carers Project called EyPIC (Enfield Young People In Caring) ended in this financial year. ECC employs a full-time Project Manager (from designated reserves), a part-time Young Carers Worker (CiN funding) and sessional staff for the fortnightly Young Carers Activity Hubs. The CiN funding also contributed to the cost of quarterly outings and newsletters. This is a dedicated young carers service, where children and young people aged 5 to 18 years enjoy a break from caring, meet other children and young people in similar circumstances and receive support, training and information about services for their cared for persons.

Report of the Trustees for the Year Ended 31 March 2021

Our thanks go to local, community-minded business Metaswitch whose staff continue to support and take a keen interest in supporting the future and career development prospects of Enfield's young carers. The Metaswitch Young Carers Fund provides financial support for disadvantaged young carers to assist them with educational or career-related expenses such as: computers, interview clothes, travel costs, textbooks etc.

I-Can Project

Enfield Carers Centre replaced Crossroads as delivery partner on their I-Can Project which supports vulnerable people in the community living with dementia, diabetes, stroke or at risk of falling. Funding covers costs related to project expenses and the salary for a full-time Navigator/Social Prescriber focussing on the Edmonton area.

Volunteers

The Charity has been supported in its activities by an able and generous group of volunteers. Number of volunteers this year has been 20. During the pandemic, our volunteer roles expanded from the usual: admin, IT & digital support, telephone support, young carers' Mentors and Student Psychotherapy Counsellors. ECC was fortunate to attract many community-minded people who helped with deliveries of food and emergency equipment (e.g., PPE, incontinence pads etc) to carers and their families. As our services moved online, furloughed people also came forward and volunteered to assist with young carers' homework club and tuition classes.

Public Benefit Statement

In shaping our objectives for the year and planning our activities, the Trustees have considered the Charity Commission's guidance on public benefit, including the guidance "Public Benefit: Running a Charity (PD2). The achievements and activities above demonstrate the public benefit arising through the Charity's activities.

FINANCIAL REVIEW

The Statement of Financial Activities showed a net surplus of £256,764 (2020 - £248,110) for the year and reserves stand at £1,193,947 (2020 - £937,183). The financial position at the year revealed by the Balance Sheet on page 10 shows net current assets or working capital of £1,185,976 (2020 - £930,910). The net book value of fixed assets held, all of which are used directly for charitable purposes, amounted to £7,971 (2020 - £6,273).

Principal Funding Sources

The main funding sources for the Charity are listed on pages 16 and 17 in Note 2 to Note 5 of the Accounts. The London Borough of Enfield is the Funder of the Charity's two main contracts and the transfer of assets between Carers Trust Lea Valley Crossroads and ECC has resulted in a large donation of funds to ECC.

Impact of COVID-19

2020-21 has been a year like no other for everyone and the pandemic's effects on charities was significant. Enfield Carers Centre was in the fortunate, financial position of having already secured ongoing contracts which ensured its funding was continuous and uninterrupted during the pandemic.

Whilst the award and start date of the Carers Assessment & IAPT Support Contract was somewhat delayed, it allowed ECC to expand its workforce and ensure continuity of support to carers who were experienced extremely difficult and challenging circumstances. ECC was one of the few charities who employed several new workers during the pandemic e.g. the I-can Navigator (Partnership with Age UK Enfield) and a third Young Carers Worker for our EYPiC team.

Report of the Trustees for the Year Ended 31 March 2021

Two weeks before the official lockdown, ECC prepared to move its staff and activities to remote operation. A trial of remote working was successfully conducted, and carers, funders and other stakeholders were notified of the change in operations. Fortunately, the charity's phone system, Ring Central, which had been brought into operation one year before the pandemic, possessed full functionality which allowed conference calling, video conferencing and apps which allowed staff to continue receiving and making calls as if they were still in the office. As lockdown restrictions lifted gradually, ECC operated a rotational staff office cover system to ensure the building was protected and occupied at a low level.

Special governance arrangements were put in place during the pandemic to ensure Trustees were kept abreast of operational issues and challenges during lockdown. Board members met regularly and were provided with local updates via the ECC CEO who participated in the Borough's Covid-19 Resilience Panel and other local funding initiatives.

Beneficiaries who could be contacted by email, received a monthly bulletin during the first lockdown. All carers received a variety of emails, texts or letters and quarterly newsletters explaining the charity's move to online activities and necessary office closure. ECC purchased a large number of tablets and laptops with emergency funds awarded and set up an IT Lending Library with the assistance of a Digital Volunteer. Carers without access to IT equipment or who are not IT-literate are encouraged to join the lending library, pay a small £30 deposit for the equipment and attend at least one monthly ECC activity with the assistance provided by ECC.

Because the charity was financially secure during this financial year and demand for its services experienced a high level of demand, no ECC staff were furloughed during the pandemic, meaning that our beneficiaries received continuous, if slightly altered, services. Early on in the lockdown, a decision was made to make urgent contact with the most vulnerable and complex beneficiaries by phone to conduct welfare calls. With the help of volunteers, we continued these calls and over 4000 welfare calls were made during this financial year. Follow-up support was also provided in the shape of one-to-one support from our Carers Support Team, emergency package deliveries, signposting to other services and support to join our online activities.

The transfer between Crossroads and ECC meant another, immediate expansion of workforce numbers. Sadly, the pandemic prevented the organising of any in-person integration events to help build staff cohesion, though there were some online activities. Several Crossroads' Care Support Workers were furloughed prior to the transfer date, and many continued on flexi-furlough until the end of this financial year.

ECC was able to attract several grants of Covid-19 emergency funds which were crucial to helping the charity transition to remote working and cope with the rise in demand for our services as well as supporting unpaid/family carers during this most difficult of times. Notably, Global Radio supplied vital emergency funds for adult and young carers and, in addition, provided unprecedented public support for the charity through its national COVID-19 campaign. The campaign highlighted small, community-based charities whom they felt provided sterling support during the pandemic. One of ECC's young carers family was chosen to receive surprise gifts, presents and televised support from Global - memories of which won't easily be forgotten.

Future Activities

ECC intends to continue raising the profile of the Centre and its services in all parts of the borough. A major piece of work, post-covid, will be to rebuild our presence at GP surgeries and hospitals once our staff are permitted to return there. Covid-19 has proved to be an extremely difficult time for carers, many of whom lost relatives to the virus and others who contracted the virus themselves and are now dealing with their own or a relative's long-covid symptoms. ECC is committed to hearing from carers what worked well and not so well for them when practically "all doors shut" during the pandemic and they were, to a large extent, left to care alone.

ECC has reshaped its internal management structure to ensure frontline staff are adequately supported and senior management has space and capacity to address strategic issues, build up the homecare services side of the expanded business and focus on securing additional funding for Young Carers services.

<u>Report of the Trustees</u> for the Year Ended 31 March 2021

Our organisational risk register contains new risks which specifically relate to regulated care provision, increased safeguarding risks and Coronavirus.

Now that ECC is a regulated care provider, emphasis will be given to retaining our good rating with CQC and working towards Excellent status. We also intend to build on Crossroads' 30 years' excellent reputation by developing and expanding a safe, quality, professional and reliable homecare service under the ECC banner. Our commitment to all our staff includes ensuring they are safe, receive adequate and timely training and continue to be supported as key workers in our organisation.

Reserves Policy

The Board has assessed the Charity's requirements in the light of main risks to the organisation. As a result, the Board has approved a policy whereby, unrestricted funds not committed, should be held in reserve and maintained at a level which ensure that ECC's activity can continue during a period of unforeseen difficulty. The target reserve is agreed by Trustees as six months' expenditure equivalent to £440,729 for the next financial year. The Trustees are aware the six months' reserve figure is subject to review given that operating expenses for the merged organisation will be significantly higher.

In addition, designated funds for the next financial year, as agreed by Trustees, are outlined as follows:

Development Fund	260,120
EyPIC young carers project staff	72,000
Carers Benefits Adviser	44,810
GP & Hospital Liaison	40,000
Transition Project Staff	35,500

REFERENCE AND ADMINISTRATIVE DETAILS

Company Number: 7149774

Charity Number: 1140089

Trustees / directors Tim Hellings - Chairman Neil Yeomans - Treasurer Jill Raines - resigned on 08/06/2020 James Whyte - resigned on 26/11/2020 Pamela Learmonth Graham - appointed on 20/07/2020 Amanda Flexman - appointed on 20/07/2020 Hannah Lison Pamela Odukoya Patience Ann Wilson - appointed on 20/07/2020 Laura Brady - appointed on 20/07/2020 and resigned on 19/07/2021

Senior Management: Pamela Burke - Chief Executive

Registered Office: Britannia House, 137-143 Baker Street, Enfield EN1 3JL

Auditors: James Foskett, SKS Audit LLP, 3 Sheen Road, Richmond, TW9 1AD

Bankers: CAF Bank, 25 Kings Hill Avenue, West Malling, Kent ME19 4JQ

Report of the Trustees for the Year Ended 31 March 2021

Trustees' responsibilities in relation to the financial statements

The trustees (who are also directors of Enfield Carers Centre for the purposes of company law) are responsible for preparing the trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently.
- observe the methods and principles in the Charities SORP.
- make judgements and estimates that are reasonable and prudent.
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements.
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the
- charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Preparation of the report

This report has been prepared in accordance with the special provisions relating to small companies within Part 15 of the Companies Act 2006.

APPROVAL

This report was approved by the Board of Trustees and signed on its behalf by:

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TIM HELLINGS Chairman

20th SEPTEMBER 2021

Report of the Independent Auditors to the Members of Enfield Carers Centre (A company limited by guarantee)

Opinion

We have audited the financial statements of Enfield Carers Centre (A company limited by guarantee) (the 'charitable company') for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements, or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Report of the Independent Auditors to the Members of Enfield Carers Centre (A company limited by guarantee)

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonable be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

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James Foskett (Senior Statutory Auditor) For and on behalf of SKS Audit LLP 3 Sheen Road, Richmond TW9 1AD

Date: 28Th OCTOBER 2021

Statement of Financial Activities for the Year Ended 31 March 2021

		Unrestricted funds	Restricted fund	2021 Total funds	2020 Total funds
	Notes	£	£	£	£
INCOME					
Grants & Donations	2	201,606	-	201,606	211,595
Charitable activities	5				
Charitable Activities	Э	446,082	452,434	898,516	659,936
Other Income	3	37,539	432,434	37,539	039,930
Investment Income	4	560	_	560	1,403
Investment meene	-	500			1,405
Total		685,787	452,434	1,138,221	872,934
EXPENDITURE					
Raising funds	6	12,846		12,846	8,593
		,		1,0 10	3,2 , 2
Charitable activities	- 6				
Carers Support		590,330	278,281	868,611	616,231
					·
Total		603,176	278,281	881,457	624,824
TOTAL		005,170	270,201	881,457	024,024
Net income/(expenditure) and net movement funds for the year	in	82,611	174,153	256,764	248,110
funds for the year					
RECONCILIATION OF FUNDS					
Transfer of funds		(18,207)	18,207	-	_
Total funds brought forward		768,658	168,525	937,183	689,073
			.		
TOTAL FUNDS CARRIED FORWARD		833,062	360,885	1,193,947	937,183

CONTINUING OPERATIONS

CONTINUING OPERATIONS None of the company's activities were acquired or discontinued during the above two financial years.

TOTAL RECOGNISED GAINS AND LOSSES

The company has no recognised gains or losses other than the above movement in funds for the above two financial years.

	Balance Sheet 31 March 2021		
FIXED ASSETS	Notes	2021 £	2020 £
Tangible assets	11	7,971	6,273
CURRENT ASSETS			
Debtors	12	137,300	52,915
Cash at bank and in hand		1,128,022	904,773
		1,265,322	957,688
CREDITORS			
Amounts falling due within one year	13	(79,346)	(26,778)
		· · · · ·	
NET CURRENT ASSETS		1,185,976	930,910
TOTAL ASSETS LESS CURRENT			
LIABILITIES		1,193,947	937,183
		,	
NET ASSETS		1,193,947	937,183
FUNDS	15		
Unrestricted funds: General		380,632	351,728
Designated		452,430	416,930
Restricted funds		360,885	168,525
		1 103 0 47	077 102
TOTAL FUNDS		1,193,947	937,183

The directors acknowledged their responsibilities for ensuring that the company keeps accounting records which comply with Section 386 of the Act and for preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of the financial period and of its profit or loss for the financial period in accordance with the requirements of Section 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to accounts, so far as is applicable to the company.

These financial statements have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime within Part 15 of the Companies Act 2006.

These financial statements were approved by the Board of Directors and Trustees on 20th September 2021 and were signed on its behalf by:

TIM HELLINGS (Chairman)

NEIL YEOMANS (Treasurer)

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The notes on pages 13 to 25 form part of these financial statements

Cash Flow Statement for the Year Ended 31 March 2021

	Notes	2021 £	2020 £
Cash flows from operating activities Cash generated from operations	1	228,915	167,512
Net cash provided by operating activities		228,915	167,512
Cash flows from investing activities Interest Income Purchase of tangible fixed assets Net cash (used in)/provided by investing a	anti-itian	560 (6,226)	1,403
Change in cash and cash equivalents in the reporting period		(5,666) 223,249	1,403 168,915
Cash and cash equivalents at the beginning of the reporting period		904,773	735,858
Cash and cash equivalents at the end of the reporting period	ſ		904,773

The notes form part of these financial statements

Notes to the Cash Flow Statement for the Year Ended 31 March 2021

1. RECONCILIATION OF NET INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2021 £	2020 £
Net income for the reporting period (as per the Statement of Financial		
Activities) Adjustments for:	256,764	248,110
Depreciation	4,528	3,634
Interest Income	(560)	(1,403)
Decrease / (increase) in debtors	(84,385)	(43,245)
Decrease / (increase) in creditors	52,568	(39,584)
Net cash provided by operations	228,915	167,512

2. ANALYSIS OF CHANGES IN NET FUNDS

	At 1.4.20 f.	Cash flow f	At 31.3.21 f
Net cash Cash at bank and in hand	904,773	223,249	<u> </u>

The notes form part of these financial statements

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Notes to the Financial Statements for the Year Ended 31 March 2021

1. ACCOUNTING POLICIES

1.1 Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) - (Charity SORP (FRS 102), The Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Enfield Carers Centre meets the definition of a public benefit entity under FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the Charity. Monetary amounts in these financial statements are rounded to the nearest \pounds .

The accounts (financial statements) have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts.

1.2 Preparation of accounts on a going concern basis

The Charity's Financial Statements show net income of £256,764 for the year and free reserves of £372,661. The trustees are of the view that these results have secured the immediate future of the Charity for the next 12 to 18 months and on this basis the Charity is a going concern.

1.3 Income Recognition

All income is included in the consolidated SOFA when the charity is legally entitled to it, receipt is probable, and the amount can be measured with sufficient reliability.

Grant income

Grants are credited to the SOFA when the charity is entitled to the funds. Income is only deferred where there are time constraints imposed by the donor or if the funding is performance related.

Where entitlement to grants receivable is dependent upon fulfilment of conditions within the charity's control, the income is recognised when there is sufficient evidence that conditions will be met.

Grants supporting the core activities of the charity and with no specific restrictions placed upon their use are included within donations and legacies. Grants that have specific restrictions placed upon their use are included within income from charitable activities.

Donations and legacies

Donations are recognised in the period in which they are received. Legacy income is recognised when the charity's entitlement is judged to be probable and where the amount can be reliably measured.

Contract income

Income from charitable activities include income recognised as earned (as the related goods and services are provided) under contract.

Room hire

Room hire and service charge income are credited to income in the year in which they are receivable.

Notes to the Financial Statements - continued for the Year Ended 31 March 2021

1. ACCOUNTING POLICIES - continued

Investment Income

Investment income is included when receivable.

1.4 Volunteers and donated services, facilities and goods

Donated professional services and donated facilities are recognised as income when the Charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the Charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), the general volunteer time of the Charity is not recognised in the main body of the financial accounts, but detail is contained in the trustees' report.

On receipt, donated professional services, donated facilities and goods are recognised on the basis of the value of the gift to the Charity which is the amount the Charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

1.5 Expenditure recognition and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required, and the amount of the obligation can be measured reliably.

Expenditure is classified under the following activity headings:

(a) Costs of raising funds comprise the costs of seeking grants and donations and other trading activities that raise funds and their associated support costs.

(b) Expenditure on charitable activities include expenditure associated with the main objectives of the Charity and include both directs costs and their associated support costs.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

1.6 Allocation of support costs

Support costs are those functions that assist the work of the Charity but do not directly undertake charitable activities. Support costs include back-office costs, finance and administration personnel, payroll and governance costs which support the Charity's programmes and activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities. The bases on which support costs have been allocated are set out in note 6.

1.7 Funds structure

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

1.8 Tangible fixed assets

Tangible fixed assets are stated at cost less depreciation. Individual fixed assets costing £500 or more are capitalised at cost.

Depreciation is provided at rates calculated to write off the cost or valuation of fixed assets, less their estimated residual value, over their expected useful lives on the following basis:

Fixtures, fittings & equipment 25% on cost

Notes to the Financial Statements - continued for the Year Ended 31 March 2021

1. ACCOUNTING POLICIES - continued

1.9 Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

1.10 Cash at bank and in hand

Cash at bank and in hand includes cash and short-term cash deposits.

1.11 Creditors and provisions

Creditors and provisions are recognised where the Charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

1.12 Financial instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

1.13 Judgement and key sources of estimation uncertainty

In the application of the Charity's accounting policies, the Charity is required to make judgments, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

1.14 Pension costs

Contributions are charged to the Statement of Financial Activities in the period in which they are payable. The assets of the defined contribution schemes are held separately from those of the company in independently administered funds. The pension cost charge (note 9) represents contributions payable by the charity to the fund and amounted to £13,647 (2020 - £7,133). Contributions totalling £2,722 (2020 - £3,669) were payable to the fund at the year end and are included in creditors.

1.15 Taxation

The Charity is a registered Charity and, therefore, is not liable to Income Tax or Corporation Tax on income derived from its charitable activities, as it falls within the various exemptions available to registered charities.

Notes to the Financial Statements - continued for the Year Ended 31 March 2021

2. GRANTS AND DONATIONS

	Unrestricted		
	Fund	2021	2020
	£	£	£
L.B. Enfield - Core Carers Grant	-	-	175,000
L.B. Enfield - CCG Section 75	-	-	35,000
Donation- Carers Trust Lea Valley Crossroads	192,552	192,552	-
Donations	9,053	9,053	<u> 1,595</u>
Total	201,606	201,606	<u>211,595</u>

The grants and donations income in 2020 totalling £211,595 was attributed to unrestricted funds.

3. OTHER INCOME

2021	2020
£	£
10,000	-
12,372	-
5,756	-
7,149	-
2,204	-
58	<u> </u>
37,539	
	£ 10,000 12,372 5,756 7,149 2,204 58

4. INVESTMENT INCOME

	2021 £	2020 £
Bank Deposit Income	560	1,403

Notes to the Financial Statements - continued for the Year Ended 31 March 2021

5. INCOME FROM CHARITABLE ACTIVITIES

	Unrestricted Fund	Restricted Fund	2021	2020
,	£	£	£	£
Grant and contract income:				
Strategic Support Funding	324,959	-	324,959	341,536
Carers Assessment Project	-	310,707	310,707	110,000
EyPIC - Young Carers Project	-	50,435	50,435	68,028
Home From Hospital Project	-	25,000	25,000	25,000
Global Make Some Noise	-	45,000	45,000	-
Age UK - ICAN	-	21,292	21,292	
Older Carers Benefits & Advice Project	•	-	-	37,000
Carers GP & Hospital Support Project	••	-	-	31,500
CEPN Safer Discharge Project	**	**	-	40,000
Enfield Voluntary Action	6,865	-	6,865	
London Borough of Enfield - Vaccination				
Grant	880	-	880	-
Home Care Services	108,863	-	108,863	-
User contributions and other income	4,515		4,515	6,872
Total	446,082	452,434	<u>898,516</u>	<u>659,936</u>

The income from charitable activities received in 2020 totalling £659,936 was attributed to £348,408 unrestricted funds and £311,528 restricted funds.

Income from Home care services is earned by providing home care hours, live in care services and emergency care services.

Notes to the Financial Statements - continued for the Year Ended 31 March 2021

6. CHARITABLE ACTIVITIES COSTS

	Raising Funds £	Carers Support £	2021 £	2020 £
Staff costs	12,262	596,417	608,679	407,510
Communication and IT costs	-	39,654	39,654	47,653
Premises and equipment cost	-	60,828	60,828	61,342
Other direct costs	-	113,981	113,981	72,139
Support costs (Note 7)	467	46,210	46,677	28,908
Governance costs (Note 7)	116	11,523	11,639	7,272
Total	<u>12,846</u>	<u>868,611</u>	<u>881,457</u>	<u>624,824</u>

Of the £881,457 expenditure in 2021 (2020 - £624,824), £603,176 was charged to unrestricted funds (2020 - £357,937) and £278,281 to restricted funds (2020 - £266,887).

7. SUPPORT COSTS

The Charity initially identifies the costs of its support functions. It then identifies those costs which relate to the governance function. Governance costs and other support costs are apportioned separately between the Charity's key activities undertaken (see note 6) in the year. All the general support and governance costs have been apportioned to the various charitable activities on the basis of staff time allocated to each activity.

	General Support £	Governance Function £	2021 £	2020 £
General office staff costs	**	4,445	4,445	2,977
Premises office costs	3,201	-	3,201	2,872
Communication and IT costs	29,183	634	29,183	12,608
Professional expenses	11,668	-	11,668	10,906
Insurance	48	-	48	1,145
Miscellaneous expenses	2,576	H-	2,576	1,772
Training Expense	-	560	560	300
Auditor's remuneration		6,000	6,000	3,600
Total	<u>46,677</u>	<u>11,639</u>	<u>58,316</u>	36,180

Notes to the Financial Statements - continued for the Year Ended 31 March 2021

8. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2021	2020
	£	£
Auditor's remuneration	6,000	3,600
Depreciation	4,528	3,634

9. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the year ended 31 March 2020.

TRUSTEES' EXPENSES

There were no trustees' expenses paid for the year ended 31 March 2021 nor for the year ended 31 March 2020.

10. STAFF COSTS

	2021 £	2020 £
Salaries	558,492	367,719
National Insurance	40,985	29,445
Pension	_13,647	7,133
	<u>613,124</u>	<u>404,297</u>

There was 1 employee whose annual emoluments were £60,000 or more.

The key management personnel of the charity comprise of three employees including the Chief Executive Officer. The total wages of the key management personnel of the charity were £156,226 (2020 - £59,545)

The average monthly number of employees during the year was as follows:

	2021	2020
Direct charitable work	23	14

The average monthly number of persons employed by the charity during the year was 25 (2020 - 16).

Notes to the Financial Statements - continued for the Year Ended 31 March 2021

11. TANGIBLE FIXED ASSETS

IANGIBLE FIXED ASSE IS			
	Fixtures and fittings £	Computer equipment £	Totals £
COST			
At 1 April 2020	11,537	48,277	59,814
Additions	<u>-</u>	6,226	6,226
At 31 March 2021	_11,537	54,503	66,040
DEPRECIATION			
At 1 April 2020	11,537	42,004	53,541
Charge for year	-	4,528	4,528
Sharge for year		1,020	
At 31 March 2021	11,537	46,532	58,069
NET BOOK VALUE			
At 31 March 2021	.	7,971	7,971
			
At 31 March 2020	-	6,273	6,273

12. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021 £	2020 £
Trade debtors	124,656	40,708
Other debtors	2,204	2,419
Prepayments and accrued income	10,440	9,788
	137,300	52,915

13. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021	2020
	£	£
Trade creditors	13,208	2,406
Social security and other taxes	18,547	-
Other creditors	-	3,669
Accruals	40,091	13,203
Deferred income (Note 17)	7,500	7,500
	79,346	26,778

Notes to the Financial Statements - continued for the Year Ended 31 March 2021

14. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds £	Designated Funds £	Restricted Funds £	2021 £
Tangible Fixed Assets Net Current Assets	7,971 <u>372,661</u>	- <u>452,430</u>	<u>360,885</u>	7,971 <u>1,185,976</u>
	<u>380,632</u>	<u>452,430</u>	<u>360,885</u>	<u>1,193,947</u>

Analysis of net assets between funds - previous year

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	Unrestricted Funds £	Designated Funds £	Restricted Funds £	2020 £
Tangible Fixed Assets Net Current Assets	6,273 <u>345,455</u>	<u>416,930</u>	<u>168,525</u>	6,273 <u>930,910</u>
	<u>351,728</u>	<u>416,930</u>	<u>168,525</u>	<u>937,183</u>

Notes to the Financial Statements - continued for the Year Ended 31 March 2021

15. MOVEMENT IN FUNDS

	Balance as at 01.04.20 £	Income £	Expenditure £	Ba Transfers £	alance as at 31.03.21 £
Restricted funds:					
Carers Assessment Project	35,750	310,707	103,982	-	242,475
EyPIC - Young Carers Project	1,801	50,435	70,443	18,207	- -
Carers Fire Prevention Project	8,867	-	-	-	8,867
CEPN Safer Discharge Project	72,244	_	12,413	-	59,831
Carers GP & Hospital Support	·· · · · · ·		,		,
Project	38,952	-	-	-	38,952
Older Carers Benefits & Advice					
Project	9,526	-	9,526	-	-
Replacement Care for	5,520		5,520		
Ambassadors	1,385		-	-	1,385
Home From Hospital Project	-	25,000	25,000	_	1,000
Global Make Some Noise	-	45,000	44,699	-	301
Age UK - ICAN	_	21,292	12,218	_	_9,074
Mge OK - Ioniv		211,427			
Total restricted funds	<u>168,525</u>	<u>452,434</u>	278,281	<u>18,207</u>	<u>360,885</u>
Unrestricted funds:					
Designated funds:					
Development Fund	260,120	-	-	-	260,120
Services for Young Carers	72,000		_	-	72,000
Carers Benefits Advice	44,810	-	-	-	44,810
Carers GP & Hospital Support	40,000	-	-	-	40,000
Transition Project Staff	-	_	-	35,500	35,500
Transition (Tojeve Starr				,	,
	416,930	-	-	35,500	452,430
General funds	351,728	685,787	603,176	(53,707)	380,632
	<u> </u>			<u> </u>	<u>.</u>
Total unrestricted funds	768,658	<u>685,787</u>	<u>603,176</u>	<u>(18,207)</u>	<u>833,062</u>
Total funds	<u>937,183</u>	<u>1,138,221</u>	<u>881,457</u>		<u>1,193,947</u>

Notes to the Financial Statements - continued for the Year Ended 31 March 2021

15. MOVEMENT IN FUNDS - continued

Analysis of movement in funds - previous year

	Balance as at 01.04.19 £	Income £	Expenditure £	Ba Transfers £	lance as at 31.03.20 £
Restricted funds:					
Carers Assessment Project	26,237	110,000	100,487	-	35,750
EyPIC - Young Carers Project	-	68,028	66,227	-	1,801
Carers Fire Prevention Project	8,867	-	-	-	8,867
CEPN Safer Discharge Project	46,252	40,000	14,008	-	72,244
Carers GP & Hospital Support					2
Project	32,830	31,500	25,378	-	38,952
Older Carers Benefits & Advice					
Project	8,198	37,000	35,672	-	9,526
Replacement care for					
Ambassadors	1,500	-	115	-	1,385
Home From Hospital Project	_	25,000	25,000	-	
Total restricted funds	123,884	<u>311,528</u>	266,887	-	<u>168,525</u>
Unrestricted funds:					
Designated funds:					
Development Fund	60,120	-	-	200,000	260,120
Services for Young Carers	57,293		57,293	72,000	72,000
Carers Benefits Advice	-	-	-	44,810	44,810
Carers GP & Hospital Support	-	-	-	40,000	40,000
	117,413	-	57,293	356,810	416,930
General funds	447,776	<u>561,406</u>	300,644	<u>(356,810)</u>	351,728
Total unrestricted funds	565,189	<u>561,406</u>	<u>357,937</u>	2	768,658
Total funds	<u>689,073</u>	<u>872,934</u>	<u>624,824</u>	2	<u>937,183</u>

Description, nature and purpose of restricted funds:

Carers Assessment Project - This funding is for the Appointed Trusted Assessor for Enfield Council. It is for the provision of stand-alone (Carers only) assessments and processing of carers direct payments where appropriate.

EyPIC - Young Carers Project - This project is funded by both grants and donations. The project involves working closely with local schools delivering assemblies and teacher training to raise awareness about YCs and YACs aimed at:

a) identifying hidden carers and adopting a Schools 'Young Carers' Protocol.

b) referring them to ECC for ongoing support.

c) reducing absenteeism.

d) improving educational attainment and their future prospects.

Notes to the Financial Statements - continued for the Year Ended 31 March 2021

15. MOVEMENT IN FUNDS - continued

Carers Fire Prevention Project - This funding is from London Fire Brigade for identifying carers and cared for persons with mobility or sensory impairment in need of fire prevention equipment or services (e.g., smoke alarms, flame retardant bedding, etc)

CEPN Safer Discharge Project - This funding from CEPN NHS England aimed at reducing hospital readmissions and promoting the involvement of carers in smoother, faster, safer discharges from hospital. Also, the production of 2 videos: one aimed at hospital staff - improving carer awareness and promoting the advantages of including carers in discharge planning. The second video is aimed at family / unpaid carers and explains the discharge process; the need for carer involvement and the importance of planning for the discharge date. The project also provides a post-discharge training programme for carers covering topics such as medication management, signs of infection, dehydration and pressure sores, etc.

Carers GP & Hospital Support Project - This funding from The Henry Smith Charity to identify and support carers at GP practices and hospitals at an earlier stage and establish improved support for Carers. To support practice and hospital staff with carer awareness training and increase signposting to Enfield Carers Centre.

Older Carers Benefits & Advice Project - This funding from City Bridge Trust is for the support of carers aged 65+ to maximise their income by ensuring that they receive full financial and welfare benefit entitlements and do not experience financial hardships.

Replacement Care for Ambassadors - ECC has assisted Enfield Council in recruiting Carers Ambassadors who will represent carers of specific disability areas at Carers Partnership Board and other meetings. The Ambassadors are provided with direct payment from the Council as reimbursement for expenses. The £1,385 funding allocated to ECC is restricted for the purpose of reimbursing Ambassadors for replacement care and expenses.

Alpha Care Ltd "Home from Hospital Project" - ECC is a formal partner on this project. ECC provides a Hospital Discharge Liaison Officer working over three hospitals: Chase Farm; North Middx. and Barnet. The Officer works closely with the multi-disciplinary discharge teams and supports Carers to be involved in discharge planning as well as promoting referrals to the Home from Hospital services.

Global Make Some Noise – Funding for a transport fund helping vulnerable people avoid public transport or the expense of taxis, plus continuation of a sessional worker to continue making support and befriending calls to the most vulnerable carers. In addition, a contribution towards a new project element, a Carers and Young Carers Hardship Fund, to provide support in areas such as food emergencies, replacement of essential equipment, winter clothing and respite, plus overhead costs to manage the fund.

Age UK – ICAN - ECC has partnered with Age UK Enfield as one of four delivery partners on their iCan Service project. The project aims to support vulnerable adults to remain living healthily and independently in the community, improving the self-management of their health conditions and reducing the need for access to primary and secondary care services. The project supports adults aged 18 and over.

ECC employs a Navigator to work with service users living in the Edmonton area in a holistic manner and identify their physical, emotional, psychological, social and practical needs.

Description, nature and purpose of unrestricted funds:

Development Fund - to support the charity's merger proposals and subsequent expansion of services in the home care field. To evaluate and undertake the promotion and development of new services which will generate unrestricted income, build future sustainability and effectively meet service user needs through areas of work appropriate for the charity to undertake.

Notes to the Financial Statements - continued for the Year Ended 31 March 2021

15. MOVEMENT IN FUNDS - continued

Services for Young Carers - to ensure that the charity continues to operate and meet the needs of vulnerable young carers.

Carers Benefits Advise - To allow the Charity to continue supporting carers of all ages to maximise their income by ensuring that they receive full financial and welfare benefit entitlements and do not experience financial hardship.

Carers GP & Hospital Support - To ensure the Charity's presence in healthcare settings and meet its aim of identifying and supporting carers at GP practices and hospitals at an earlier stage and establish improved support for Carers. To support practice and hospital staff with carer awareness training and increase signposting to Enfield Carers Centre.

Transition Project Staff - Our experienced staff support parents and carers of young people and adults aged 14 to 25 who have learning, physical or other additional needs with the transition from children's to adult services. We also support parents and carers with other transition issues such as moving into independent living or making further education/career choices.

General Funds: General Funds represents the balance of the unrestricted funds available to be applied as the trustees in their discretion think fit towards attaining the charitable objects and purposes of the charity.

16. RELATED PARTY DISCLOSURES

No related party transactions took place in the year.

17. DEFERRED INCOME

	2021 £	2020 £
Balance as at 1st April Amount released to income in the year Amount deferred in the year Balance as at 31st March	7,500 - <u>7,500</u>	7,500 - - 7,500

Deferred income represents funding received from London Borough of Enfield towards cost of carers assessments for carer assistants, to be carried out in future years.

18. SHARE CAPITAL

The company is limited by guarantee and does not have a share capital divided by shares.

19. POST BALANCE SHEET EVENTS

The remainder of the assets of CTLVC are expected to be transferred to Enfield Carers Centre by 31st October 2021.