

Charity Registration No. 1004103

Company Registration No. 2642780 (England and Wales)

**WALLICH-CLIFFORD COMMUNITY
ANNUAL REPORT AND FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021**

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WALLICH-CLIFFORD COMMUNITY

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WALLICH-CLIFFORD COMMUNITY

Statement from the Treasurer

FOR THE YEAR ENDED 31 MARCH 2021

After yet another challenging year battling COVID-19, I am immensely impressed by the resilience, dedication and commitment of our team at The Wallich. It has not been easy to meet the sheer demand on our services during a period of uncertainty and fluctuating staffing levels. In spite of all the challenges facing us, we supported 9716 people in housing need, an 0.5% increase on the previous financial year.

To date, we have lost 1,284 working days due to staff self-isolating with vulnerable status, experiencing COVID-19 symptoms or undergoing household isolation. Throughout this crisis we have re-deployed existing staff where possible, as well as employing additional relief and agency staff. But, at The Wallich, our critical services don't close, and we are proud that we continued to operate 24 of these facilities during the height of the pandemic. It is with a huge sense of relief that I can report that we have seen minimal outbreaks in our facilities and our teams have been meticulous in following hygiene procedures.

I would like to personally thank the Welsh Government, the Local authorities of Wales, our wide range of funders and our service user shadow board for getting behind us during this unprecedented time. Because of you, we were able to keep our doors open. Because of you, we were able to purchase and distribute over 200,000 items of PPE to keep our teams safe. Because of you, 1,184 people slept under a Wallich roof this year.

This year we also launched our new business strategy, Time for Transformation, with the focus of the first year being on restoring services post-pandemic. Sadly, we're not there yet, and the Omicron variant is spreading at the time of writing. We will continue to respond to need and adapt our approach for however long it takes.

Aside from the challenges of the pandemic, we have achieved a considerable part of our organisational restructure as a response to our services growing. As a result of increases in funding, we were able to pay staff the equivalent of the Real Living Wage for the first time in our history. We connected 400 digitally excluded people to the Internet so they could continue to receive support from services and family. We also saw 600 people attend for support at our Welfare Vehicle. There is much to be proud of.

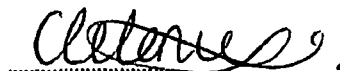
Our main concerns as we move forward into the next financial year predominantly focus on mental health. We have witnessed declining mental health among the people we support and although we delivered 5,628 counselling sessions this year, much of this need remains unmet. Likewise, it has not been easy for our staff team, who continue to be affected by the situation in which we find ourselves. We delivered 101 staff support sessions and provided 24/7 employee assistance, but the fact remains that it's hard working in services right now.

Financially we have performed well, achieving an overall surplus of £289,039, this is due to increases in funding and considerable savings on things like travel expenses and training. Unlike many charities in Wales, we are fortunate to be in a position to continue to weather the storms ahead.

Finally, I would like to send best wishes to our former Chair, Keith Power and wish him well as he emigrates to Singapore. I also extend heartfelt thanks to Sarah Botterill, who was our Treasurer for nine years. We cannot thank you enough for your commitment and dedication.

Eille Hetenyi

Treasurer of the Trustee Board



Dated: 22 December 2021

WALLICH-CLIFFORD COMMUNITY

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT AND STRATEGIC REPORT) FOR THE YEAR ENDED 31 MARCH 2021

The trustees present their report (Incorporating the Strategic Report) and financial statements for the year ended 31 March 2021.

The financial statements have been prepared in accordance with the accounting policies set out in the notes to the financial statements and comply with the charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)".

Objectives and activities

Our Vision: "A Wales where people stand together to provide hope, support and solutions to end homelessness"

Our Mission: We work tirelessly to: Get people off the streets, keep people off the streets and create opportunities.

Our values:

- **Courageous** – We speak truth to power, we challenge ourselves and each other. We fearlessly pioneer new initiatives. We and our service users have the courage to drive change.
- **Determined** – We will not stop. We will continue to strive to make big changes, not only for our charity but for the people we support. We will not lose passion or focus, even when it's hard.
- **Authentic** – We are genuine in our intentions, working on the front line with the people who need us. We walk the path alongside people and use peer experience to inform everything we do.
- **Compassionate** – At all times – always. No matter how many times someone comes to us for help, we will listen, be empathetic and greet them with kindness.
- **Community** – Everybody deserves to belong somewhere. As a team we are family and we embrace partnership. We strive for inclusion and acceptance of those affected by homelessness.

We are a 460-strong team of dedicated professionals who work all over Wales providing a portfolio of over 70 services to the people who need us. We currently operate in 17 of the 22 Local Authority Areas of Wales.

During the financial year 2020/21 we helped 9,715 people, an increase of 0.5% on the year before. Although we're proud that we managed this, we're saddened that we had to.

Our work falls into four principal areas:

1. **Residential supported housing projects.** These are about dealing with the emergency when there's nowhere else to go. Examples include our hostels, emergency night shelters and accommodation for people who need a little extra help with things like substance misuse and mental health issues. Even though these are temporary solutions we do everything we can to make people feel at home.
2. **Floating (Tenancy) support projects.** Once people have a roof over their heads, we need to help them to make a success of it. We support people who have tenancy difficulties, sometimes with a contributing health or other need, and are in danger of losing their homes. Sometimes solving homelessness isn't about houses – it's about somebody feeling like they belong.
3. **Prevention or intervention projects.** If we can help someone solve their homelessness before it even starts, we're onto a winner. There are many ways we achieve this including mediation to prevent relationship breakdowns and using personal budgets to provide exactly what's needed at the right time. These services make life better for homeless people.

WALLICH-CLIFFORD COMMUNITY

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT AND STRATEGIC REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

4. Participation and progression services. Everybody deserves to have their happily ever after, to move on from homelessness and never look back. These services are embedded in all our projects providing opportunities for people to take an active part in their community, drop old labels and re-define themselves. This includes things like volunteering, the arts, nature, employment and training opportunities. This are the things that make change worth it.

2020/21 marked the first year of our business plan, Time for Transformation, which has five strategic priorities.

Strategic priority 1: To rebuild The Wallich Community and recover from the COVID-19 pandemic whilst retaining new ways of working and positive community partnerships.

Strategic priority 2: To use evidence, influence and communications to create an environment where homelessness can be solved.

Strategic priority 3: To serve the people we support by ensuring maximum efficiency in our use of systems, resources and financial sustainability.

Strategic priority 4: To respond to the needs of the people we support and our staff ensuring equality, diversity and consistency in all services across all parts of Wales.

Strategic priority 5: To become a truly psychologically informed organisation.

Public benefit statement

The board have had regard to the Charity Commission's general guidance on public benefit and are satisfied that we provide considerable public benefit, which can be clearly evidenced. The objectives in our current Business Plan are to tackle the causes and consequences of homelessness, to influence policy affecting homeless people, to help our service users tackle control of their lives and to provide services of demonstrable quality. All of these are entirely focussed on public benefit and in accordance with the regulations.

WALLICH-CLIFFORD COMMUNITY

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT AND STRATEGIC REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

Achievements and performance

The following sections summarise some of our key achievements during 2020/21 against each of the five strategic objectives of the Business Plan.

1. To rebuild The Wallich Community and recover from the COVID-19 pandemic whilst retaining new ways of working and positive community partnerships.
 - Despite lockdown restrictions at varying points throughout the year we supported 9,715 people during this reporting period, an increase of 0.5% on last financial year (which was 9,664)
 - We maintained the operation of 24 key services throughout the crisis, adapting many services to provide 24 hour support;
 - A total of 5,628 counselling sessions were delivered through our Reflections Network across Wales;
 - In partnership with colleagues at Kaleidoscope, over 600 people engaged with interventions from our Welfare Vehicle;
 - We managed 149 residential properties across Wales, providing 532 bed spaces
 - In total 1,184 people slept under a Wallich roof;
 - 97% of service users who responded to our survey rated their support as excellent or good;
 - 98% of service users who responded to our survey reported that staff are respectful and non-judgemental;
 - We connected 400 digitally excluded people to the Internet and distributed hundreds of mobile devices ensuring they could use technology to remain in contact with family, friends and essential services;
 - We provided 101 extra health and wellbeing sessions to our staff to support them through the pandemic;
 - We purchased and distributed over 200,000 Pieces of PPE to keep our staff and service users safe;
 - We provided over 14,000 hot meals to service users during the initial lockdown;
 - We launched a COVID Task force which met daily to react to the changing situation and collated data to inform agile decision making; and
 - We implemented risk assessments and phased plans to share best practise and to react flexibly during the pandemic.

WALLICH-CLIFFORD COMMUNITY

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT AND STRATEGIC REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

2. To use evidence, influence and communications to create an environment where homelessness can be solved.

- Our influencing potential is strong and we received a warm response to our manifesto ahead of the 2021 Welsh elections. ([WallichManifesto2021.pdf \(thewallich.com\)](#))
- Our manifesto made six clear calls to action for government:
 1. Everyone has a human right to a home
 2. Everyone facing homelessness is our priority
 3. Rapid re-housing is essential for ending homelessness
 4. Our people are our most important assets
 5. Accountable evidence led commissioning
 6. Substance misuse policy must embrace harm reduction
 7. The state must end all release into homelessness
- We responded to four consultations influencing Welsh policy and practice.
- We almost 200,000 website hits and 1,654,412 engagements with social media.
- We completed a pilot of the Street Homeless Intervention Network and presented our findings to the Welsh Government.

3. To serve the people we support by ensuring maximum efficiency in our use of systems, resources and financial sustainability.

- The pandemic re-emphasised the importance of ensuring we can work electronically.
- We upgraded and ensured that all staff had access to IT equipment and systems that ensured they could continue to deliver services efficiently.
- As a result of increased Local Authority funding, we are now able to pay our staff the equivalent of the Real Living Wage
- We obtained £1,340,762 in business acquired through competitive tender. 36% of which was to maintain existing business; 64% was new business.
- We are proud to have achieved our Trusted Charity Mark
- We upgraded IT hardware and internet connectivity to provide effective remote working.
- We attracted £345,268 emergency funding to maintain services, acquire PPE and upgrade IT.
- We began restructuring the organisation to achieve maximum efficiency.

4. To respond to the needs of the people we support and our staff ensuring equality, diversity and consistency in all services across all parts of Wales:

- Extensive research and consultation was undertaken to understand our staff and service user profile.
- From an analysis of 6,342 client cases during 2020/21, 94.52% identified as White and 5.48% as belonging to another ethnic minority community.
- 57.55% identified as Male, 42.05% identified as Female, and 3% as Other Gender.
- 95% identified as Heterosexual, with 2% identifying as Gay or Lesbian, 1% as Bisexual and 2% as Other.
- We currently lack data on other areas of diversity and are working hard to make improvements.
- 98.94% of our staffing teams hold British nationality, with the remaining 1.06% comprising individuals who hold Hungarian, Lithuanian, Serbian, Ugandan or Zimbabwean nationality.
- There are a large number of staff members who have not provided their diversity information. Our engagement levels on this will improve.
- We Signed up to the Deeds not Words Pledge; and
- Our new Equality, Diversity and Inclusion strategy will be launched in 2021/22
- We made a successful partnership bid with Housing Justice Wales to support people with no recourse to public funds.

WALLICH-CLIFFORD COMMUNITY

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT AND STRATEGIC REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

5. Strategic priority 5: To become a truly psychologically informed organisation.

- During this reporting period we employed a specialist PIE (Psychological Informed environment) lead practitioner to focus on embedding a PIE approach and reflective practice across the whole Organisation.
- Despite Covid-19, the PIE lead remained in contact with teams through over 40 meetings or informal reflections, as well as 6 in person project visits when circumstances allowed.
- 28 organisational bulletin posts sent out by PIE lead during period to ensure PIE remained a focus.
- PIE lead facilitated creation of a PIE Steering Group consisting of staff from departments across the organisation to ensure PIE approaches are embedded throughout, with 5 steering group meetings held this period.
- Introduction of a new PIE reflective self-assessment tool piloted by 5 projects.
- PIE Lead worked on creation of a new more psychologically and trauma informed risk assessment policy & procedure, focused on safety assessment and safety planning.
- External PIE consultant delivered in total 21 PIE training sessions to 221 participants.
- External PIE consultant held 101 staff wellbeing sessions and professional de-briefs
- External PIE consultant in this period has undertaken a comprehensive PIE assessment with 22 projects across the organisation, producing PIE reports highlighting strengths and recommendations for improvement.

Financial review

Overall, the financial position of the charity has remained strong, and we are proud to have been the recipient of additional funding to support our activities in this difficult time. Below we outline some of the key movements and trends in year.

Income

The income for the organisation to fund activities during the year amounted to £18,967,806, an increase of £1,601,574 (10.4%) from last year.

Awards from Local Authorities across Wales to deliver statutory homelessness services, both in residential and floating support projects accounted for 56.7% of total income and represents a decrease of 5.2% from the previous year.

Unrestricted income received during the year from general grants and donations amounted to £527,095 (including donated services of £84,255 and donated property of £270,000) and income received from housing provision relating to rent and service charge recovery was £4,280,763 a decrease of £31,842 (0.75%) on the previous year due to the decommissioning of properties.

There was no income from trading activities.

Resources expended

Expenditure totalling £17,236,421 demonstrates an increase of £1,204,717 (excluding the impairment review) over the last year reflecting the additional costs in relation to the provision of new contracts awarded, and additional spend on new initiatives

The average number of staff have decreased from 428 to 426, with staff costs increasing by 6.1% to £11,229,054. This is due to additional expenditure on temporary staffing due to COVID-19.

WALLICH-CLIFFORD COMMUNITY

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT AND STRATEGIC REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

Funds

The year ended with total funds of £10,932,819 representing an increase of £289,039.

Investments Policy

The Wallich currently invests its balance of cash reserves with Lloyds Banking Group, Santander Group, Unity and CAF Bank. The Lloyds funds are invested in separate bank accounts for day-to-day activity and on longer term notice accounts. The Santander balance is invested in a 60-day notice account.

Also, during the year funds continued to be held with two separate fund managers, Brewin Dolphin and CCLA, to use cash funds to generate an acceptable long-term return for cash holdings. Both handle portfolios of equity and fixed-interest investments in accordance with our investment policy.

The trustees have the authority conferred by the memorandum and articles of association, to invest on behalf of The Wallich, money that is not immediately required.

The current balance of holding is as follows:

	31 March 2021	31 March 2020
	£	£
Brewin Dolphin (Investment Portfolio 1)	1,399,485	1,077,683
Brewin Dolphin (Investment Portfolio 2)	1,110,314	1,007,134
CCLA (Ethical Investment Fund)	852,308	688,026

This position is reviewed periodically by trustees for suitability in line with the objectives of the charity and reserve the right to designate changes to the investment portfolio when deemed appropriate.

The Wallich follows a conservative investment approach. The objectives are to achieve a balanced return between income and capital, adopting a medium risk approach, while complying with the Trustee Investment Acts.

Reserves

The trustees have set a reserves policy that requires reserves to be maintained at a level that would allow continuance of core activities in the event of a period of continued unforeseen financial difficulty, and that a level of readily accessible funds is retained.

The trustees assess the required level of reserves on an annual basis, alongside the highlighted requirements from operating activity. This considers the financial environment the Wallich operates within and reviews the potential impact of risks within the annual budget. It also reviews the requirement of retaining enough level of bank balance to allow the charity to manage day to day changes in regards receipts and payments.

The general reserves of the group are not held under any restriction, and not held for a designated purpose. General reserves were £4,929,256 at the end of March 2021.

Of the general reserves, £4,524,693 are free reserves, the other £404,563 being held in fixed assets and, as such are not available for the day to day function of the charity.

Other funds designated as unrestricted reserves of the charity include investments in the freehold property owned by the charity and have been allocated to a designated fund. It would not be practicable to sell off the £3,182,794 invested in these operational assets without which the charity cannot function.

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TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT AND STRATEGIC REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

Of the remaining designated funds held, these are in place for the planned expenditure within the next two years. The total value of the designated funds held is £1,380,684

In March 2019, the reserves policy was reviewed, and based on risk analysis, a readily realisable reserves level of £3,300,000 was deemed necessary, based on holding the average expenditure for 13 weeks including any known capital expenditure to take place during that period.

	31st March 2021	31st March 2020
	£	£
Total readily realisable reserves	4,524,693	3,500,045

The total funds held at end March 2021 were £10,932,919 which included a value of £1,404,184 held in restricted funds.

Review of Assets

In light of the evolving Covid-19 situation, the Charity conducted a full review of assets in year, assessing each property for indicators of impairment and necessity of retention for the Charity going forward. The result of this review was to identify certain assets for future disposal, as well as impairing assets whose residual cost value is no longer reflective of the use provided to the Wallich. The Statement of Financial Activities shows an impairment charge in year of £656,430 reflecting an impairment of previous refurbishment works which are no longer fit for purpose.

In February 2021, the Wallich received a generous donation of a property in a will from one of our donors. It was clear that this property would not be fit for use for our service provision, and therefore the decision was taken to sell the property, realising the financial gain for the charity. The Statement of Financial Activities shows a donated income amount of £270,000 value in kind to reflect this, and the gains upon sale will be reflected in the financial year ended 31 March 2022. The funds realised from this sale will be designated towards a specific charitable purpose to ensure the intentions of the donor have been met.

The trustees will continue to review the assets of the charity including any indicators of further impairment and a review of the estate to ensure the maximum amount of charitable income can be generated effectively for our service users. In the future this may result in the sale and replacement of properties, and associated gains and losses, while ensuring we continue to hold sufficient reserves within the Charity

WALLICH-CLIFFORD COMMUNITY

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT AND STRATEGIC REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

Risk Management

The Board of Trustees and Executive Team work together to identify and monitor the major strategic, business, and operational risks facing The Wallich, whilst ensuring that controls are in place to minimise the effect of these risks.

The Wallich has a formal risk register that identifies the risks that may have significant effects on the charity achieving its aims and objectives set out in the Business Plan. The register is updated on an ongoing basis to monitor new risks and is presented to the Finance Committee and Board on a quarterly basis. The key risks identified in our risk register are prioritised in terms of potential impact and likelihood of occurrence.

At present, the areas we deem to be our highest risks are as follows:

- **Health & Safety (Including Covid-19)** – The charity's failure to comply with Health and Safety Regulations could result in staff, volunteers and service users being at risk of serious accident, injury, illness, or death. Equally, we recognise that failure to prevent the spread of COVID-19 at projects could lead to staff, volunteers and service users contracting the virus resulting in serious illness or death. This would not only be tragic but could cause disruption to our service provision and ability to help our service users. The Wallich are confident that this risk is sufficiently mitigated thanks to following Government Guidelines and having stringent hygiene protocols in place across all of our projects.
- **Financial Sustainability** – As with any charitable organisation, the loss of a major funding stream either through de-commissioning, contract end, failure to secure new opportunities through being too risk adverse or disengagement from major funders could result in The Wallich being unable to deliver our services and fulfil the mission of the organisation. We have conducted a full financial review of the year ended 31 March 2021 (as noted in the Going Concern section of this report) as well as preparing budgets and forecasts for the forthcoming years. At this point in time, the combination of the measures we have taken to reduce costs and strengthen income, gives us confidence in the organisation's ability to remain a strong going concern.
- **Renting Homes (Wales) Act 2016** – legislation which underpins tenancies and licences in Wales is due to change in Spring 2022 which may result in barriers for moving on our service users into secure permanent accommodation. We are monitoring these changes and are prepared for changes ahead by training all relevant staff prior to the legislation coming into force, amending policy and procedures relating to tenancies and licences and engaging proactively with landlords.

GDPR Breach – As a charity with numerous service users, volunteers and donors, the Wallich is open to the possibility that failure of staff and volunteers to adhere to GDPR guidelines results in individuals' personal data being unlawfully leaked, misused, or stored. This would in turn lead to the threat of disclosure to the ICO and potential disciplinary action, reputational damage and financial penalties. To mitigate this risk, we have robust policies and procedures in place and all staff given mandatory annual training upon joining the organisation, which is refreshed annually.

WALLICH-CLIFFORD COMMUNITY

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT AND STRATEGIC REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

Going Concern

On 11 March 2020, the World Health Organisation declared Coronavirus Covid-19 a pandemic. The UK government adopted restrictive measures to contain the spread of the virus and the situation is significantly affecting the economy. This has resulted in, among other things, widespread social distancing measures, enhanced requirements for safety protocols and uncertainty in government funding, all of which could have had a direct impact on the Charity's ability to provide for its service users.

To mitigate the financial impacts of the pandemic, The Wallich has implemented cost control measures, employed additional and temporary staff to cover shortfalls, negotiated additional funding where possible to support our users and implemented a rigorous set of processes to ensure both our staff and service users can be kept as safe as possible, while continuing to deliver our service at levels greater than ever before.

The Trustees with management have reviewed the principal risks to The Wallich's operations and reviewed forecasts and budgets including sensitives to downside scenarios. The conclusion from this review is that the Trustees have adopted the going-concern basis for the preparation of these financial statements as, for a period of at least 12 months from the date of approving these financial statements, the forecasts reviewed by the Trustees demonstrate that the Wallich has access to sufficient liquidity and reserves to be able meet its liabilities as they fall due and to continue in operation.

The Trustees have also been mindful of the Charities SORP guidance in respect of 'going concern' obligations and risks. Audit Committee members and the Board of Trustees have worked to satisfy themselves that the charity's financial health can be adequately maintained beyond the end of the 2020/21 reporting period.

WALLICH-CLIFFORD COMMUNITY

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT AND STRATEGIC REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

Fundraising Statement

The Wallich is Registered with the Fundraising Regulator, holds Organisational Membership with the Institute of Fundraising and are committed to adherence with the Fundraising Promise and Code of Fundraising Practice. The Wallich fundraising activities are managed and undertaken by the Income Generation team who are employed directly by The Wallich.

We do not currently employ any third-party professional fundraising organisations to undertake specific fundraising activities on our behalf. We do however ask our supporters to take part in events organised by third parties such as the Cardiff Half Marathon, London Marathon and other runs and challenges throughout the year, as well as working with third-party suppliers to assist with the processing and administration of donations and the administration of our weekly lottery. The Wallich also works with Commercial Participants to raise funds through the donation of / percentage of profits of commercial goods and services. When working with any third-party service provider or Commercial Participants, care is taken to ensure that contracts and Commercial Participant Agreements are in place and due diligence checks are carried out to ensure adherence with these same standards.

Individuals, community groups and businesses are encouraged to undertake fundraising activities on behalf of The Wallich. Any such relationships are managed by the Income Generation team who will offer advice and guidance on how to fundraise safely, legally and in adherence to the Code of Fundraising Practice.

All fundraising activities are conducted safely and sensitively and appeals for support are limited throughout the year to ensure that supporters do not feel any undue pressure to make a donation. Further safeguards are in place for individual activities where additional measures are needed. These include a specific Gambling Policy, terms and conditions for any fundraising lotteries and risk assessments for all events and activities to ensure the safety of supporters, volunteers and staff.

Activities arranged on behalf of The Wallich are monitored via social media and fundraising platforms such as JustGiving and advice around compliance to fundraising standards is offered to fundraisers where required.

The Wallich supports some of the most vulnerable people in society and every reasonable measure is taken to prevent any vulnerable person from any negative impact due to either the operation of or taking part in a Wallich fundraising activity. In addition to our Safeguarding of Vulnerable Adults and Child Safeguarding policies, we have a dedicated Ethical Fundraising Policy and the Income Generation team are all familiarised with the Code of Fundraising Practice to ensure that it is applied properly.

Complaints about fundraising activities are monitored and recorded in line with the Wallich Complaints policy. During 2020/21, The Wallich did not receive any complaints relating to its fundraising activities.

During July 2020, we were notified by our third-party fundraising CRM provider that they had been subject to a ransomware attack between February and May 2020 which had resulted in unauthorised access to our supporters' personal details. On investigation, we were able to clarify that the incident did not relate to any sensitive or financial information and had been resolved by our provider during May 2020. In line with our commitment to open, honest relationships with supporters and ICO guidance, affected supporters were informed of the incident, the measures taken to mitigate any possible adverse effects and asked to remain vigilant and report any suspicious activity to the ICO. Subsequent queries were handled promptly and resolved appropriately with no complaints being received about the incident or our subsequent handling of it. We remain open, honest and transparent with our supporters and are committed to ensuring the safety of personal data in line with GDPR.

Remuneration Statement

The inquiry into charity sector senior executive pay provided guidance for trustees on setting remuneration for senior staff. It also recommended that all charities with independently audited accounts should:

- Adopt a remuneration policy
 - Publish an annual statement explaining their charity's ethos and policy on remuneration
 - Explain how this impacts on the delivery of their charitable purposes
 - Report on the actual remuneration, roles and names of individual, highest paid staff, as defined by the charity
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WALLICH-CLIFFORD COMMUNITY

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT AND STRATEGIC REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

Our Approach to Pay

All staff salaries are set by the trustees using comparisons to similar charities in Wales. During 2020/21 the charity completed a pay and reward review to assess staff benefits 50.5% of The Wallich income is derived from Welsh Government and Local Authority funding, salaries are largely capped to meet grant conditions. Trustees were pleased to see an increase in grant funding, and passed a large proportion of this directly to the staff team to tackle low salaries and reduce poverty among our team.

The Wallich continues to increase the opportunities for paid employment for people who have experienced homelessness.

The same benefits, including pensions and terms and conditions apply to the Chief Executive and senior managers as all other staff. The Wallich is subject to auto enrolment and operates a stakeholder-based pension scheme.

The only difference being higher pension contribution for all staff employed before 2007, who receive 5% more pension contribution than those employed after 2014 (no pension was paid to those employed between 2008-2013), and those staff that were subject to TUPE transfer conditions upon joining The Wallich after award of new contracts. All staff below management grades are entitled to additional pay for additional hours worked.

Applications from disabled persons are always considered, bearing in mind the abilities of the applicant concerned. In the event of a member of staff developing a disability, then it is the Wallich policy to ensure every effort is made to support and ensure that employment is sustained and supported in the appropriate manner, and any reasonable adjustments are provided for training or equipment needs. It is the Wallich policy that career development options or promotions should be made accessible to any person with a disability, as far as possible, as it would be to any other member of staff.

The People and Talent Strategy takes an in depth look at how the charity manages functions around people and skills development.

This includes:

Resourcing – we aim to be an employer of choice, ensuring that the right people, with the right values are in the right role.

HR Systems and Information Management – We will aim to effectively utilise systems and produce quality data and information to support the business to make strategic, tactical and operational decisions in an efficient cost effective and productive manner.

Performance – We aim to foster a high-performance culture aligned to our business objectives whereby individuals can excel and managers can lead, coach and mentor.

Employee Relations – We aim to be a fair, equitable and diverse environment whereby our people are supported to be healthy, safe happy and successful in their working environments.

We are increasingly concerned that homelessness has been steadily increasing since 2010 but remain optimistic that the COVID-19 exceptional circumstances offer an opportunity to make an impact on those we have been previously unable to reach.

Structure, governance and management

WALLICH-CLIFFORD COMMUNITY

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT AND STRATEGIC REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

The Wallich-Clifford Community (known as The Wallich) is a company limited by guarantee, governed by its Memorandum and Articles of Association dated 3rd September 1991. It was registered with the Charity Commission on 11th September 1991. In 2012 amended articles were approved to include changes to Trustee terms of appointment.

The Wallich is governed by a maximum of 12 trustees (currently ten in post) and is open to any individual aged 16 and over. New trustees are appointed by the current trustees and a note to that effect in the minutes is sufficient evidence of appointment. Recruitment of new trustees is public, and advertisements stipulate the skills that are required to fill identified gaps.

All appointments of directors shall be for a term not exceeding three years at the time of appointment. A director may be re-appointed for consecutive periods not exceeding in aggregate nine years from the date on which that director was first appointed.

Following the director's term appointment of nine years, the remaining directors, may reappoint that director for a further reasonable period and in any event not exceeding two years if:

- Exceptional circumstances, including making concessions for succession planning and recruitment, require such a reappointment; and
- They consider it to be in the best interests of the Charity to reappoint that director.

Currently, the average attendance for board meetings are 88% (2019/20 82%). The Senior Leadership Team are considered the key management personnel of the charity and they are employed by the trustee board to undertake the day to day duties of the charity.

Potential trustees, following receipt of a CV and Expression of Interest statement are usually asked to attend two meetings of the trustees as observers before being invited to join the board. Prior to appointment, potential trustees meet with the Chair and Chief Executive and are provided with information on the role, expectations, and key information about The Wallich.

Each board member is recruited on their understanding of the expectations of being a trustee, and our recruitment pack details the work of a trustee, and we signpost to the Charity Commission guidance on roles and expected skill sets.

The Chair undertakes an appraisal with each trustee, and from those discussions, any further skill gaps should be identified and inform on specific training need requirements by the individual.

Trustees are also invited to various training events / seminars that are sector specific, and we also arrange delivery of in-house training.

The following committees report to the board.

- Finance and Audit – to provide scrutiny and assurance on risk control, financial performance and governance
- People and Talent – To consider HR policy, performance and related matters.
- Quality and Safety – to provide scrutiny of service delivery, good practice, safeguarding and safety matters

The main board met 6 times during the year including two extraordinary meetings.

Related Parties

There are no related party transactions to report for this financial year.

WALLICH-CLIFFORD COMMUNITY

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT AND STRATEGIC REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

REFERENCE AND ADMINISTRATIVE DETAILS

Registered name:

Wallich-Clifford Community

Also known as:

The Wallich

Registered charity number:

1004103

Registered company number:

2642780

Registered office:

The Wallich Centre
Cathedral Road
Cardiff
S Glamorgan
CF11 9JF

Trustees:

Sarah Botterill (Treasurer) - Resigned 14 June 2021
William Hanson (Chair)
Dr Rossana Oretti
Allan Meek - Resigned 3 February 2021
Keith Power (Chair) - Resigned 14 June 2021
Dr. Susan Thomas - Resigned 4 December 2020
Slobhan Williams
Professor Simon Christopher Moore
Christina Nestares
Eleanor Hetenyi (Treasurer) - Appointed 14 June 2021
Slobhan Johnson - Appointed 15 March 2021
Million Mengesha - Appointed 15 March 2021
Polly Thompson - Appointed 15 March 2021
Oliver Townsend - Appointed 15 March 2021

Company Secretary:

Lindsay Cordery-Bruce – Resigned 15 March 2021
Gareth Corbin – Appointed 15 March 2021

Senior Leadership Team:

Lindsay Cordery-Bruce – CEO
Darren Pritchard – Director of Finance & IT - Until May 2020
Antony Kendall – Director of Operations – Until April 2020
Owen Alexander – Director of Finance
Sian Aldridge – Director of Services and Support
Tom Hall – Director of People and Talent
Gareth Corbin – Director of Risk and Compliance

WALLICH-CLIFFORD COMMUNITY

TRUSTEES' REPORT (INCLUDING DIRECTORS' REPORT AND STRATEGIC REPORT) (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

Principal bankers:

Lloyds Bank
1 Queen Street
Cardiff
CF10 2AG

Solicitors:

Clarks Legal LLP
Casplan Point
Casplan Way
Cardiff CF10 4DQ

Auditors:

Azets Audit Services
Ty Derw, Lime Tree Court
Cardiff Gate Business Park
Cardiff
CF23 8AB

Investment Brokers:

Brewin Dolphin
2nd Floor
5 Callaghan Square
Cardiff
CF10 5BT

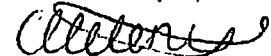
CCLA Investment Ltd
COIF Charities Deposit Fund
Senator House
85 Queen Victoria Street
London
EC4V 4ET

Trustee board members

The members of the trustee board, who are also directors under the terms of the Companies Act 2006 have no other beneficial interest in the charity.

Disclosure of Information to auditor

The trustees' report, including the strategic report, was approved by the Board of Trustees.



Eillie Hetenyi

Trustees
Dated: 22 December 2021

WALLICH-CLIFFORD COMMUNITY

STATEMENT OF TRUSTEES' RESPONSIBILITIES

FOR THE YEAR ENDED 31 MARCH 2021

The trustees, who are also the directors of Wallich-Clifford Community for the purpose of company law, are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that year.

In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

WALLICH-CLIFFORD COMMUNITY

INDEPENDENT AUDITOR'S REPORT

TO THE TRUSTEES OF WALLICH-CLIFFORD COMMUNITY

Opinion

We have audited the financial statements of Wallich-Clifford Community (the 'charity') for the year ended 31 March 2021 which comprise the statement of financial activities, the balance sheet, the statement of cash flows and the notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report. We are independent of the charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charity's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the trustees' report, which includes the directors' report and the strategic report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
 - the strategic report and the directors' report included within the trustees' report have been prepared in accordance with applicable legal requirements.
-

WALLICH-CLIFFORD COMMUNITY

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF WALLICH-CLIFFORD COMMUNITY

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charity and its environment obtained in the course of the audit, we have not identified material misstatements in the strategic report or the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the statement of trustees' responsibilities, the trustees, who are also the directors of the charity for the purpose of company law, are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error. In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/auditorsresponsibilities>. This description forms part of our auditor's report.

WALLICH-CLIFFORD COMMUNITY

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF WALLICH-CLIFFORD COMMUNITY

Extent to which the audit was considered capable of detecting irregularities, including fraud
Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above and on the Financial Reporting Council's website, to detect material misstatements in respect of irregularities, including fraud.

We obtain and update our understanding of the entity, its activities, its control environment, and likely future developments, including in relation to the legal and regulatory framework applicable and how the entity is complying with that framework. Based on this understanding, we identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. This includes consideration of the risk of acts by the entity that were contrary to applicable laws and regulations, including fraud.

In response to the risk of irregularities and non-compliance with laws and regulations, including fraud, we designed procedures which included:

- Enquiry of management and those charged with governance around actual and potential litigation and claims as well as actual, suspected and alleged fraud;
- Reviewing minutes of meetings of those charged with governance;
- Assessing the extent of compliance with the laws and regulations considered to have a direct material effect on the financial statements or the operations of the entity through enquiry and inspection;
- Reviewing financial statement disclosures and testing to supporting documentation to assess compliance with applicable laws and regulations;
- Performing audit work over the risk of management bias and override of controls, including testing of journal entries and other adjustments for appropriateness, evaluating the business rationale of significant transactions outside the normal course of business and reviewing accounting estimates for indicators of potential bias.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.

WALLICH-CLIFFORD COMMUNITY

INDEPENDENT AUDITOR'S REPORT (CONTINUED)

TO THE TRUSTEES OF WALLICH-CLIFFORD COMMUNITY

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Sarah Case

Sarah Case FCA DChA (Senior Statutory Auditor)
for and on behalf of Azets Audit Services

23/12/2021

Chartered Accountants
Statutory Auditor

Ty Derw
Lime Tree Court
Cardiff Gate Business Park
Cardiff
United Kingdom
CF23 8AB

WALLICH-CLIFFORD COMMUNITY

STATEMENT OF FINANCIAL ACTIVITIES INCLUDING INCOME AND EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2021

	Notes	Unrestricted funds 2021 £	Restricted funds 2021 £	Total 2021 £	Unrestricted funds 2020 £	Restricted funds 2020 £	Total 2020 £
Income from:							
Donations and legacies	3	527,095	84,690	611,785	342,678	183,675	526,353
Charitable activities	4	14,447,796	1,854,681	16,302,477	13,973,974	769,191	14,743,165
Other trading activities	5	(1,329)	-	(1,329)	1,881	-	1,881
Investments	6	54,873	-	54,873	94,833	-	94,833
Total income		15,028,435	1,939,371	16,967,806	14,413,366	952,866	15,366,232
Expenditure on:							
Raising funds	7	148,005	-	148,005	195,943	-	195,943
Charitable activities	8	15,259,878	1,828,538	17,088,416	14,229,462	949,869	15,179,331
Total resources expended		15,407,883	1,828,538	17,236,421	14,425,405	949,869	15,375,274
Net gains/(losses) on investments	12	557,654	-	557,654	(266,808)	-	(266,808)
Gross transfers between funds		-	-	-	24,711	(24,711)	-
Net movement in funds		178,206	110,833	289,039	(254,136)	(21,714)	(275,850)
Fund balances at 1 April 2020		9,314,528	1,329,352	10,643,880	9,568,664	1,351,066	10,919,730
Fund balances at 31 March 2021		9,492,734	1,440,185	10,932,919	9,314,528	1,329,352	10,643,880

The statement of financial activities includes all gains and losses recognised in the year.

All income and expenditure derive from continuing activities.

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 2006.

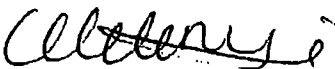
WALLICH-CLIFFORD COMMUNITY

BALANCE SHEET

AS AT 31 MARCH 2021

	Notes	2021 £	£	2020 £	£
Fixed assets					
Tangible assets	14	4,404,300		4,944,893	
Investments	15	3,362,107		2,772,843	
		<u>7,766,407</u>		<u>7,717,736</u>	
Current assets					
Debtors	17	2,356,735		2,436,002	
Cash at bank and in hand		2,081,232		1,564,719	
		<u>4,437,967</u>		<u>4,000,721</u>	
Creditors: amounts falling due within one year	18	<u>(1,271,455)</u>		<u>(1,074,577)</u>	
Net current assets		<u>3,166,512</u>		<u>2,926,144</u>	
Total assets less current liabilities		<u>10,932,919</u>		<u>10,643,880</u>	
Income funds					
Restricted funds	21	1,440,185		1,329,352	
<u>Unrestricted funds</u>					
Designated funds	23	4,563,478		5,589,921	
General unrestricted funds		<u>4,929,256</u>		<u>3,724,607</u>	
		<u>9,492,734</u>		<u>9,314,528</u>	
		<u>10,932,919</u>		<u>10,643,880</u>	

The financial statements were approved by the Trustees on 22 December 2021



Eilile Hetenyl - Trustee

Company Registration No. 2642780

WALLICH-CLIFFORD COMMUNITY

STATEMENT OF CASH FLOWS

FOR THE YEAR ENDED 31 MARCH 2021

	Notes	2021 £	£	2020 £	£
Cash flows from operating activities					
Cash generated from/(absorbed by) operations	27		763,281		(435,444)
Investing activities					
Purchase of tangible fixed assets		(270,000)		(2,385)	
Purchase of investments		(756,104)		(531,416)	
Proceeds on disposal of investments		724,463		463,028	
Investment income received		54,873		94,833	
Net cash (used in)/generated from investing activities			(246,768)		24,060
Net cash used in financing activities			-		-
Net increase/(decrease) in cash and cash equivalents			516,513		(411,384)
Cash and cash equivalents at beginning of year			1,564,719		1,976,103
Cash and cash equivalents at end of year			<u>2,081,232</u>		<u>1,564,719</u>

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2021

1 Accounting policies

Charity Information

Wallich-Clifford Community is a charitable company limited by guarantee incorporated in England and Wales. The registered office is The Wallich Centre, Cathedral Road, Cardiff, South Glamorgan CF11 9JF.

1.1 Accounting convention

The financial statements have been prepared in accordance with the charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)". The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

1.2 Going concern

The group reported a net outflow before investment gain of £268,615 for the year with a deficit of £379,448 from unrestricted funds and £110,833 of unspent restricted funds. This charity has sufficient free reserves and is monitoring results on a frequent basis.

As detailed in the Trustees Report, the trustees and management are of the view that on this basis the charity is a going concern and there are no material uncertainties about the charity's ability to continue as a going concern.

1.3 Charitable funds

Unrestricted funds are available for use at the discretion of the trustees in furtherance of their charitable objectives.

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the financial statements.

The trust has a number of restricted income funds to account for situations where a donor requires that donation must be spent on particular purpose or where funds have been raised for a specific purpose. The funds of each of these are classified as restricted funds and are detailed in the notes.

1.4 Incoming resources

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Donations are recognised where there is entitlement, certainty of receipt and the amount can be measured with sufficient reliability.

Investment income is recognised on a receivable basis.

All incoming resources are included in the statement of financial activities when the charity is entitled to the income and the amount can be quantified with reasonable accuracy. The following specific policies are applied to particular categories of income:

Housing benefit claimed on behalf of all service users is accounted for on a receivable basis.

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

1 Accounting policies

(Continued)

Grants of a revenue nature are credited direct to the revenue account in the period to which they relate. A provision for estimated grant clawback has been made in the financial statements where there is an indication a clawback will be made. Capital grants received to fund the purchase of fixed assets are brought into the restricted funds via the statement of financial activities and reduced annually by the charge for depreciation.

Turnover is measured at the fair value of the consideration received or receivable and represents amounts receivable for goods and services provided in the normal course of business, net of discounts, VAT and other sales related taxes.

The charity relies upon one primary source of material income being housing related support.

1.5 Resources expended

Liabilities are recognised as soon as there is a legal or constructive obligation committing the charity to the expenditure. All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category.

Charitable activities include expenditure associated with the provision of accommodation or support for our clients and supporting the hire service. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

Governance costs include costs of the preparation and examination of the statutory accounts, the costs of trustees meetings and the cost of any legal advice to trustees on governance or constitutional matters.

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources.

Costs of generating funds are those costs incurred in attracting voluntary income.

All resources expended are classified under activity headings that aggregate all costs related to the category. Irrecoverable VAT is charged against the category of resources expended.

1.6 Tangible fixed assets

The trustees consider the replacement of furniture and fittings and all other equipment used by the residents to be of a consumable nature considering the frequency of their replacement in the year of purchase. The replacement of furniture and fittings used by the residents is included in repairs and renewals.

Assets purchased during the year with a cost of under £500 are written off in that year.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Freehold land and buildings	2% on cost
Fixtures and fittings	33% on cost
Motor vehicles	25% on reducing balance

1.7 Fixed asset investments

The companies trading subsidiaries were dormant in the year and post year end they have either been dissolved or an application to strike off has been lodged with Companies House.

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

1 Accounting policies

(Continued)

1.8 Impairment of fixed assets

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset is estimated to be less than its carrying amount, the carrying amount of the asset is reduced to its recoverable amount. An impairment loss is recognised immediately in income/ (expenditure) for the year, unless the relevant asset is carried at a revalued amount, in which case the impairment loss is treated as a revaluation decrease.

Recognised impairment losses are reversed if, and only if, the reasons for the impairment loss have ceased to apply. Where an impairment loss subsequently reverses, the carrying amount of the asset is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset in prior years. A reversal of an impairment loss is recognised immediately, unless the relevant asset is carried in at a revalued amount, in which case the reversal of the impairment loss is treated as a revaluation increase.

1.9 Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

1.10 Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

1 Accounting policies

(Continued)

Impairment of financial assets

Financial assets, other than those held at fair value through income and expenditure, are assessed for indicators of impairment at each reporting date. Financial assets are impaired where there is objective evidence that, as a result of one or more events that occurred after the initial recognition of the financial asset, the estimated future cash flows have been affected.

If an asset is impaired, the impairment loss is the difference between the carrying amount and the present value of the estimated cash flows discounted at the asset's original effective interest rate. The impairment loss is recognised in net income/(expenditure) for the year.

If there is a decrease in the impairment loss arising from an event occurring after the impairment was recognised, the impairment is reversed. The reversal is such that the current carrying amount does not exceed what the carrying amount would have been, had the impairment not previously been recognised. The impairment reversal is recognised in net income/(expenditure) for the year.

Derecognition of financial assets

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the charity transfers the financial asset and substantially all the risks and rewards of ownership to another entity, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

Basic financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

1.11 Taxation

As a charity, The Wallich is exempt from tax on income and gains falling within section 478 of the Taxes Act 2010 or S256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

1.12 Employee benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

1 Accounting policies

(Continued)

1.13 Retirement benefits

The charity operates a contracted money purchase scheme (defined contribution scheme). All contributions to this scheme are charged in the income and expenditure account. Contributions for the year ended 31 March 2021 amounted to £80,773 (2020: 57,948). The number of staff who benefit under the scheme as at 31 March 2021 is 38 (2020: 38).

As from 1 February 2014 the charity commenced its auto enrolment pension procedure. All contributions to this scheme are charged to the income and expenditure account. Contributions for the year amounted to £133,823 (2020: £118,821).

2 Critical accounting estimates and judgements

In the application of the charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3 Donations and legacies

	Unrestricted funds	Restricted funds	Total	Unrestricted funds	Restricted funds	Total
	2021 £	2021 £	2021 £	2020 £	2020 £	2020 £
Donations and gifts	257,095	84,690	341,785	342,678	183,675	526,353
Legacies receivable	270,000	-	270,000	-	-	-
	<u>527,095</u>	<u>84,690</u>	<u>611,785</u>	<u>342,678</u>	<u>183,675</u>	<u>526,353</u>

Included within gifts and donations is £64,255 of donated goods and services (2020: £6,904).

The legacy value reflects the market value of a property donated to the charity.

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

4 Charitable activities

	2021 £	2020 £
Rent and service charges	4,280,763	4,248,921
Contribution towards staff and training costs	11,941	6,628
Other income	3,586	1,306
Welsh Government/Local Authorities	9,611,160	9,523,173
Grants	2,395,027	963,137
	<u>16,302,477</u>	<u>14,743,165</u>
Analysis by fund		
Unrestricted funds	14,447,796	13,973,974
Restricted funds	1,854,681	769,191
	<u>16,302,477</u>	<u>14,743,165</u>
For the year ended 31 March 2020		
Unrestricted funds	13,973,974	
Restricted funds	769,191	
	<u>14,743,165</u>	
Performance related grants		
WG Section 180 Grants	770,283	770,281
SPPG/SPRD - Residential	4,871,223	4,658,044
SPPG/SPRD - Floating Support	3,969,656	4,096,848
	<u>9,611,160</u>	<u>9,523,173</u>

5 Other trading activities

	Unrestricted funds	Unrestricted funds
	2021 £	2020 £
Hire fees	<u>(1,329)</u>	<u>1,881</u>

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

6 Investments

	Unrestricted funds	Unrestricted funds
	2021	2020
	£	£
Income from listed investments	46,374	83,495
Interest receivable	8,499	11,338
	<u>54,873</u>	<u>94,833</u>

7 Raising funds

	Unrestricted funds	Total
	2021	2020
	£	£
<u>Fundraising and publicity</u>		
Property costs	-	78
Communication costs	1,403	1,612
Motor and travel costs	169	2,625
Administration	929	4,726
Project staff training	1,858	1,858
IT support	3,625	3,625
Staff costs	139,859	148,166
Other expenses	-	33,253
Recruitment costs	162	-
	<u>148,005</u>	<u>195,943</u>

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

8 Charitable activities

	Support and accommodation	Costs of raising funds income	Total	Total
	2021 £	2021 £	2021 £	2020 £
Staff costs	10,229,328	-	10,229,328	9,674,086
Depreciation and Impairment	810,594	-	810,594	178,076
Property costs	2,296,530	-	2,296,530	2,205,908
Communication costs	193,788	-	193,788	171,542
Insurances	75,040	-	75,040	63,780
Household costs	158,374	-	158,374	154,315
Motor and travel costs	107,612	-	107,612	276,867
Administration	61,900	-	61,900	79,806
Project staff training	62,119	-	62,119	170,144
IT support	234,540	-	234,540	224,585
Other expenses	616,326	-	616,326	241,243
Recruitment costs	16,509	-	16,509	33,450
Void/bad debts	708,409	-	708,409	424,116
Transitional funding costs	199,799	-	199,799	174,695
	<u>15,770,868</u>	<u>-</u>	<u>15,770,868</u>	<u>14,072,603</u>
Share of support costs (see note 9)	1,306,490	-	1,306,490	1,085,121
Share of governance costs (see note 9)	11,058	-	11,058	21,607
	<u>17,088,416</u>	<u>-</u>	<u>17,088,416</u>	<u>15,179,331</u>
Analysis by fund				
Unrestricted funds	15,259,878	-	15,259,878	14,229,462
Restricted funds	1,828,538	-	1,828,538	949,869
	<u>17,088,416</u>	<u>-</u>	<u>17,088,416</u>	<u>15,179,331</u>
For the year ended 31 March 2020				
Unrestricted funds	14,218,408	11,054		14,229,462
Restricted funds	949,869	-		949,869
	<u>15,168,277</u>	<u>11,054</u>		<u>15,179,331</u>

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) **FOR THE YEAR ENDED 31 MARCH 2021**

9 Support costs	Support costs	Governance costs	2021	Support costs	Governance costs	2020	Basis of allocation
	£	£	£	£	£	£	
Staff costs	858,627	3,240	859,867	756,809	2,455	759,364	Direct
Central services	195,062	-	195,062	182,593	-	182,593	Direct
Information technology	26,463	-	26,463	25,354	-	25,354	Direct
Professional fees	227,757	-	227,757	114,980	-	114,980	Direct
Venue refreshments	581	-	581	5,305	-	5,305	Direct
Audit fees	-	7,818	7,818	-	19,152	19,152	Governance
	<u>1,308,490</u>	<u>11,058</u>	<u>1,317,548</u>	<u>1,085,121</u>	<u>21,607</u>	<u>1,106,728</u>	
Analysed between							
Charitable activities	<u>1,308,490</u>	<u>11,058</u>	<u>1,317,548</u>	<u>1,085,121</u>	<u>21,607</u>	<u>1,106,728</u>	

Governance costs includes payments to the auditors of £7,818 (2020- £11,460) for audit fees.

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

10 Employees

Number of employees

The average monthly number of employees during the year was:

	2021 Number	2020 Number
Direct charitable expenditure	394	396
Administration	32	32
	<u>426</u>	<u>428</u>

Employment costs

	2021 £	2020 £
Wages and salaries	10,403,705	9,803,831
Social security costs	691,526	659,174
Other pension costs	133,823	118,821
	<u>11,229,054</u>	<u>10,581,826</u>

Staff costs contain other staff costs.

Redundancy costs and termination payments totalling £65,831 are included in the above costs (2020: £36,730). There were no amounts outstanding at the year end (2020: £nil).

Key Management Personnel

The key management personnel of the charity are as detailed in the Trustees report. The total employee benefits (including salary, employer's national insurance, pension and benefits in kind) of the key management personnel of the charity were £404,777 (2020: £321,794).

The number of employees whose annual remuneration was £60,000 or more were:

	2021 Number	2020 Number
£60,000-£69,999	-	1
£80,000 - £89,999	1	1
	<u>1</u>	<u>1</u>

The number of higher paid employees to whom retirement benefits were accruing is as follows:

	2021 Number	2020 Number
£60,000-£69,999	-	1
£80,000 - £89,999	1	1
	<u>1</u>	<u>1</u>

The employer's pension contributions for higher paid employees were as follows:

	2021	2020
£60,000-£69,999	-	1,316
£80,000 - £89,999	1,313	1,316
	<u>1,313</u>	<u>1,316</u>

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

11 Trustees

None of the trustees (or any persons connected with them) received any remuneration or benefits from the charity during the current or previous year.

12 Net gains/(losses) on Investments

	Unrestricted funds	Unrestricted funds
	2021	2020
	£	£
Revaluation of Investments	557,654	(266,808)

13 Impairments

Impairment tests have been carried out where appropriate and the following impairment losses have been recognised in profit or loss:

	2021	2020
	£	£
In respect of:		
Property, plant and equipment	656,430	-

14 Tangible fixed assets

	Freehold land and buildings	Fixtures and fittings	Motor vehicles	Total
	£	£	£	£
Cost				
At 1 April 2020	6,540,150	777,641	209,516	7,527,307
Additions	270,000	-	-	270,000
At 31 March 2021	6,810,150	777,641	209,516	7,797,307
Depreciation and Impairment				
At 1 April 2020	1,672,194	772,669	137,551	2,582,414
Depreciation charged in the year	131,703	4,201	18,259	154,163
Impairment losses	656,430	-	-	656,430
At 31 March 2021	2,460,327	776,870	155,810	3,393,007
Carrying amount				
At 31 March 2021	4,349,823	771	53,706	4,404,300
At 31 March 2020	4,867,956	4,972	71,965	4,944,893

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

14 Tangible fixed assets

(Continued)

More information on the impairment arising in the year is given in note 13.

15 Fixed asset investments

	Listed investments £	Cash in portfolio	Total £
Cost or valuation			
At 1 April 2020	2,581,076	191,767	2,772,843
Additions	756,104	-	756,104
Valuation changes	557,623	-	557,623
Movement in dealing account	-	(119,193)	(119,193)
Disposals	(605,270)	-	(605,270)
At 31 March 2021	3,289,533	72,574	3,362,107
Carrying amount			
At 31 March 2021	3,289,533	72,574	3,362,107
At 31 March 2020	2,581,076	191,767	2,772,843

Pooled investments at fair value comprised:

	2021 £	2020 £
Fixed interest		
United Kingdom	681,110	469,633
Overseas	62,534	59,079
Equities		
United Kingdom	804,476	474,984
Overseas	1,010,856	1,177,029
Property/other assets	663,024	356,318
Fixed deposits	<u>87,533</u>	<u>235,800</u>
	<u>3,289,533</u>	<u>2,772,843</u>

16 Financial instruments

	2021 £	2020 £
Carrying amount of financial assets		
Instruments measured at fair value through profit or loss	3,289,533	2,772,843

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

17 Debtors

	2021 £	2020 £
Amounts falling due within one year:		
Trade debtors	648,763	520,053
Other debtors	1,521,643	1,739,404
Prepayments and accrued income	186,329	176,545
	<u>2,356,735</u>	<u>2,436,002</u>

18 Creditors: amounts falling due within one year

	Notes	2021 £	2020 £
Other taxation and social security		180,542	180,266
Deferred Income	19	209,767	252,772
Trade creditors		174,024	127,765
Other creditors		707,122	513,774
		<u>1,271,455</u>	<u>1,074,577</u>

19 Deferred income

	2021 £	2020 £
Balance brought forward	252,772	55,955
Income received in the year	8,797,874	8,949,709
Released to income	(8,840,879)	(8,752,892)
	<u>209,767</u>	<u>252,772</u>

20 Retirement benefit schemes

Defined contribution schemes

The charity operates a defined contribution pension scheme for all qualifying employees. The assets of the scheme are held separately from those of the charity in an independently administered fund.

The charge to profit or loss in respect of defined contribution schemes was £133,823 (2020 - £118,821).

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2021

21 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

	Movement in funds				Movement in funds				Balance at 31 March 2021
	Balance at 1 April 2019	Incoming resources	Resources expended	Transfers	Balance at 1 April 2020	Incoming resources	Resources expended	Transfers	
	£	£	£	£	£	£	£	£	£
1 - Swansea Bowls Club	-	500	(250)	-	250	-	(250)	-	-
2 - WATCH	98,379	-	(2,869)	-	93,510	-	(2,869)	-	90,641
3 - WATCH	5,340	-	-	-	5,340	-	-	-	5,340
4 - Swansea NHS	-	295	(295)	-	-	-	-	-	-
5 - Corporate Health Fund	1,989	-	(89)	-	1,880	-	(100)	-	1,780
6 - Homeless World Cup	-	19,361	(19,361)	-	-	-	-	-	-
7 - C.S.P. - Secret Millionaire	21,067	-	(1,189)	-	19,878	-	-	-	19,878
8 - Wrexham C.C.	700,883	-	(16,337)	-	684,556	-	(16,337)	-	668,319
9 - Carmarthen CC	2,055	5,000	(6,736)	-	319	12,500	(12,818)	-	1
10 - Swansea Bond Board	1,833	-	(98)	-	1,735	-	-	-	1,735
11 - Brodie Smith	51,331	-	(11,182)	-	40,149	-	(21,741)	-	18,408
12 - N. Wales Recovery Project	50,000	-	-	-	50,000	-	(47,426)	-	2,574
13 - Big Lottery Fund BOSS	-	264,871	(264,871)	-	-	249,967	(249,967)	-	-
14 - Pobl Grant - Justice Cymru	2,832	-	(2,832)	-	-	-	-	-	-
15 - Cams Winter Provision	-	4,000	-	-	4,000	-	(4,000)	-	-
16 - Swansea CC	157	-	(157)	-	-	-	-	-	-
17 - Martin Sheen	-	928	(928)	-	-	-	-	-	-
18 - Admiral	-	53,204	(770)	-	52,434	-	(40,271)	-	12,163
19 - Clifford Pike Estate	82,629	-	(33,603)	-	49,026	-	(49,026)	-	-
20 - Swansea CC	-	8,500	(4,471)	-	4,029	8,500	(3,439)	-	9,090
21 - Newport Winter Provision	385	127	(512)	-	-	-	-	-	-
22 - Street Fleet	55,691	4,587	(32,175)	-	28,103	3,404	(14,048)	-	17,459
23 - John Lewis (pie)	6,514	-	-	-	6,514	-	-	-	6,514
24 - Wrexham CC	-	500	(500)	-	-	-	-	-	-

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) **FOR THE YEAR ENDED 31 MARCH 2021**

21 Restricted funds	(Continued)									
25 - Waterloo Foundation	50,000	2,600	(27,389)	(25,211)	-	-	-	-	-	-
26 - Denbighshire CC	-	500	-	-	500	-	(475)	-	25	-
27 - Cymorth - HWC	-	6,040	(1,348)	-	4,692	400	(5,092)	-	-	-
28 - Cardiff CC	24,263	-	(17,253)	-	7,010	53,927	(16,884)	-	44,053	-
29 - Moondance - BOSS	-	78,771	(35,132)	-	43,639	157,542	(91,202)	-	109,979	-
30 - Bridgend CC	23,458	-	(15,294)	-	8,164	-	(7,800)	-	364	-
31 - Hodge Foundation - WISE	-	82,293	(65,875)	-	16,418	98,751	(66,786)	-	48,383	-
32 - Cardiff CC - Peer Mentor	-	32,733	(32,733)	-	-	-	-	-	-	-
33 - Merthyr Tydfil CC	14,344	302	(4,438)	-	10,208	-	(3,710)	-	6,498	-
34 - Newport CC	16,381	32,588	(17,980)	-	30,969	32,568	(24,605)	-	38,932	-
35 - Swansea CC	22,680	85,185	(75,990)	-	31,855	85,185	(79,494)	-	37,546	-
36 - Swansea CC	-	14,000	(8,269)	-	5,731	-	(5,731)	-	-	-
37 - Nightshelter - Winter Campaign	-	68,603	(68,603)	-	-	17,302	(17,302)	-	-	-
38 - Ceredigion CC - PIE	5,663	-	(2,499)	-	3,164	-	-	-	3,164	-
39 - Ceredigion CC - Housing First	8,298	-	(4,501)	-	3,797	-	(3,797)	-	-	-
40 - Ceredigion - Housing First	148	-	(117)	-	31	-	(31)	-	-	-
41 - Torfaen PREP	2,460	-	(1,894)	-	566	-	-	-	566	-
42 - Swansea CC	39,587	52,486	(24,437)	-	67,617	-	(48,514)	-	18,803	-
43 - Swansea CC	33,087	-	(33,087)	-	-	-	-	-	-	-
44 - Swansea CC	29,435	29,435	(10,603)	-	48,267	29,435	(69,360)	-	8,322	-
45 - Carmarthen CC	927	-	(927)	-	-	-	-	-	-	-
46 - Wrexham CC	1,200	-	(1,200)	-	-	-	-	-	-	-
47 - Cardiff CC	-	1,250	(1,250)	-	-	-	-	-	-	-
48 - Cardiff CC	-	33,299	(33,299)	-	-	-	-	-	-	-
49 - Cardiff CC SPIG	-	50,000	(50,000)	-	-	50,000	(50,000)	-	-	-
50 - Blaenau Gwent CBC PREP	-	500	-	-	500	-	(500)	-	-	-
51 - Swansea CC	-	200	-	-	200	-	(200)	-	-	-
52 - Ceredigion CC	-	9,000	(5,224)	-	3,776	-	(3,776)	-	-	-
53 - Moondance Nightshelter	-	11,228	(11,228)	-	-	157,000	(157,000)	-	-	-
54 - Bridgend Rotary	-	-	(75)	500	425	-	(425)	-	-	-

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2021

21	Restricted funds	(Continued)						
55 - Childrens Society	-	-	-	-	2,825	(2,825)	-	-
56 - Ceredigion CC - Winter Provision	-	-	-	-	5,000	-	-	5,000
57 - RSIT Breakfast Funds	-	-	-	-	531	(531)	-	-
58 - DWP - P & P	-	-	-	-	27,883	(27,883)	-	-
59 - Cardiff CC - Period Poverty	-	-	-	-	1,500	(1,477)	-	23
60 - Cardiff CC - SJH Covid SMAF	-	-	-	-	2,735	(2,735)	-	-
61 - Carmarthen CC - Training flat items	-	-	-	-	2,309	(2,309)	-	-
62 - Co-Op smartphone fund	-	-	-	-	2,359	(1,186)	-	1,171
63 - Arts Council - photography workshop	-	-	-	-	251	-	-	251
64 - Paul Hamlyn Foundation	-	-	-	-	12,292	(3,670)	-	8,622
65 - Swinburn Foundation	-	-	-	-	8,091	(8,091)	-	-
66 - Julian Hodge Foundation - WISE	-	-	-	-	70,000	-	-	70,000
67 - Cardiff CC - Nightshelter	-	-	-	-	50,000	(50,000)	-	-
68 - Caerphilly CBC - Phase 2 Funding	-	-	-	-	20,176	(20,176)	-	-
69 - Newport CC - RSIT	-	-	-	-	13,659	(13,659)	-	-
70 - Newport CC - Covid Support Project	-	-	-	-	14,834	(12,449)	-	2,385
71 - Bridgend CBC - Phase 2 Funding	-	-	-	-	108,284	(68,803)	-	39,481
72 - Bridgend CBC - Security	-	-	-	-	75,240	(16,572)	-	58,668
73 - B&Q Dinas Fechan Summer House	-	-	-	-	4,200	-	-	4,200
74 - Swansea CC - Ty Tom Jones	-	-	-	-	250,713	(250,713)	-	-
75 - Swansea CC - Rapid Response	-	-	-	-	51,502	(47,892)	-	3,510
76 - Carmarthen CC - Housing 1st	-	-	-	-	4,020	(4,020)	-	-
77 - Ceredigion CC - Assertive Outreach	-	-	-	-	20,488	(634)	-	19,835
78 - Flintshire CC - Glanrafon Centre	-	-	-	-	132,509	(132,509)	-	-
79 - Anglesey CC - Phase 2	-	-	-	-	45,208	(45,208)	-	-
80 - WCVA Resilience Fund	-	-	-	-	56,501	-	-	56,501
	1,351,066	952,866	(949,669)	(24,711)	1,329,352	1,939,371	(1,828,538)	-1,440,185

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2021

21 Restricted funds

(Continued)

- 1 - Swansea Bowls Club - This money was donated to fund our Emergency Pods in our Dinas Fechan Project
- 2 - WATCH - This money was donated by WATCH to help purchase a property in Wrexham
- 3 - WATCH - This money was donated by WATCH to help fund a Bond Pot to be used in Wrexham
- 4 - Swansea NHS - This money was donated to fund bus tickets for a Swansea Rough Sleeper
- 5 - Corporate Health Fund - This grant from DWP to be spent during the year via The Health and Wellbeing Group
- 6 - Homeless World Cup - This money was given to help fund the Homeless World Cup event
- 7 - C.S.P. - Secret Millionaire - This money is to provide specific benefits for our CSP/Youth Centre Projects
- 8 - Wrexham CC - This grant is given to provide funding for the Richmond House Drop-In Development
- 9 - Carmarthen CC - 601 - This money was given by Carmarthen CC to help provide "Starter Packs"
- 10 - Swansea Bond Board - This money is to help towards Bonds for clients working with our Swansea Bond Board Project
- 11 - Brodie Smith - This donation was given to help provide assistance to homeless ex service people in Cardiff

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2021

21 Restricted funds

(Continued)

- 12 - N. Wales Recovery Project - This grant was given to fund a Recovery Project in North Wales
- 13 - Blg Lottery Grant BOSS - This grant was awarded to fund our B.O.S.S. Project
- 14 - Pobl Grant - Justice Cymru - This grant is given to fund our Justice Cymru Partnership Project
- 15 - Cams Winter Provision - This grant was given to provide funding for Rough Sleepers in Carmarthen
- 16 - Swansea CC - This grant was given to fund gardening activity in our Gorwedd Project
- 17 - Martin Sheen/Cymorth - This money was donated to provide assistance to a client
- 18 - Admiral - This money was given to provide assistance to client's service charge payments
- 19 - Clifford Pike Estate - This donation was given to help fund staffing costs for a learning/development project in North Wales
- 20 - Swansea CC - This grant was given to provide Winter Provision for rough sleepers in Swansea
- 21 - Newport Winter/Summer Provision - This grant was given to help fund assistance to rough sleepers in the Newport area
- 22 - Street Fleet - This money for fundraised to purchase 5 vehicles for the RSIT Projects
- 23 - John Lewis (pie) - This donation was given to fund PIE activity in our Dinas Fechan Project
- 24 - Wrexham CC - This grant was given to provide Emergency Winter Provision for rough sleepers in Wrexham
- 25 - Waterloo Foundation - This grant was given to provide funding for our Waterloo Futures Fund and to fund our Nightshelter.
- 26 - Denbighshire CC - This grant was given to fund assistance to Period Poverty in Denbighshire

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2021

21 Restricted funds

(Continued)

- 27 - Cymorth - HWC - This grant was given to fund a Homeless World Cup activity through our WISE Project
- 28 - Cardiff CC - This grant was given to fund our Housing First/PRS activity in Cardiff
- 29 - Moondance - BOSS - This grant was awarded to fund our B.O.S.S. Project
- 30 - Bridgend CC - This grant was given to fund our Housing First/PRS activity in Bridgend
- 31 - Hodge Foundation - WISE - This grant was given to help our WISE Project
- 32 - Cardiff CC - Peer Mentor - This grant was given to help fund our Peer Mentor Project in Cardiff
- 33 - Merthyr Tydfil CC - This money was given to provide additional bonds in the Merthyr Tydfil area
- 34 - Newport CC - This money was given to help fund our Drop In Project in Newport
- 35 - Swansea CC - This grant was given to fund additional staffing costs for our Swansea RSIT Project
- 36 - Cardiff CC - This grant was given to help fund our Welfare Vehicle costs
- 37 - Nightshelter - Winter Campaign - This money was donated to help fund our Nightshelter
- 38 - Ceredigion C.C. - PIE - This money was given to provide funding for P.I.E. costs in Ceredigion Projects

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2021

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- 39 - Ceredigion C.C. - Housing First - This money was given to fund our Housing First Pilot Project in Ceredigion
 - 40 - Ceredigion C.C. - Housing First - This money was given to fund set up costs for a Housing First client
 - 41 - Torfaen - PREP - This money was given to help provide additional PREP services for Torfaen clients
 - 42 - Swansea CC- PRS - This money was given to help fund our Swansea P.R.S. Project
 - 43 - Swansea CC - This money was given to develop Emergency PODS in our Dinas Fechan Project
 - 44 - Swansea CC - This money was given to fund to staffing/upkeep of the Emergency PODS in our Dinas Fechan Project
 - 45 - Carme CC - This grant was awarded to fund the DEWIS Cymru website
 - 46 - Wrexham CC - This grant was given to provide additional support to rough sleepers in Wrexham
 - 47 - Cardiff CC - This grant was given to fund assistance to Period Poverty in Cardiff
 - 48 - Cardiff CC - This grant was given to help fund our Nightshelter
 - 49 - Cardiff CC- SPIG - This grant was given to help fund our Solutions Project in Cardiff
 - 50 - Blaenau Gwent CBC - Prep - This grant was given to help provide additional PREP services for Blaenau Gwent clients
 - 51 - Swansea CC - This grant was given to fund assistance to Period Poverty in Swansea
 - 52 - Ceredigion CC - This grant was given to help fund our Assertive Outreach Project in Ceredigion
 - 53 - Moondance - Nightshelter - This donation was given to help fund our Nightshelter in Cardiff
 - 54 - Bridgend Rotary - This money was given to purchase tents for rough sleepers in Bridgend.

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) **FOR THE YEAR ENDED 31 MARCH 2021**

- 55 - The Children's Society - This grant was given to provide Starter Packs in our ABBA Project.
- 56 - Ceredigion C.C. - Winter Provision - This grant was given to fund assistance during the winter for our Ceredigion Projects.
- 57 - RSIT Breakfast Funds - This grant was given to provide additional funding for the RSIT breakfasts.
- 58 - DWP - P&P - This grant was awarded to fund additional funding for our Participation and Progression Projects.
- 59 - Cardiff C.C. - Period Poverty - This grant was given to help fund Period Poverty in Cardiff.
- 60 - Cardiff C.C. - SJH Covid SMAF - This grant was given to help fund COVID costs in our SJH Hostel in Cardiff.
- 61 - Cardiff C.C. - Training flat items - This grant was given fund items for a training flat in Carmarthen.
- 62 - Co-op smartphone fund - This grant was given to fund I.T. equipment for clients.
- 63 - Art Council - photography workshop - This donation was given to fund a photography workshop.
- 64 - Paul Hamlyn Foundation - This grant was given to help fund our Creative Arts Facilitator.
- 65 - Swinburn Foundation - This grant was given to help fund our Creative Arts Facilitator.
- 66 - Julian Hodge Foundation - WISE - This grant was given to help fund our WISE Project.
- 67 - Cardiff C.C. - Nightshelter - This grant was given to fund our Nightshelter in Cardiff.
- 68 - Caerphilly CBC - Phase 2 Funding - This grant was given to provide additional funding for our Ty Croeso Project in Caerphilly.

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2021

- 69 - Newport C.C. - RSIT - This grant was given to provide additional funding for our Newport RSIT Project.
- 70 - Newport C.C. - Covid Support Project - This grant was given to provide funding for our Newport COVID Support Project.
- 71 - Bridgend CBC - Phase 2 funding - This grant was given to provide additional funding for our Brynmenyn Project.
- 72 - Bridgend CBC - Security - This grant was given to provide additional funding for our Brynmenyn Project.
- 73 - B&Q Dinas Fechan Summer House - This donation was given to provide funding for a summer house in our Dinas Fechan Project.
- 74 - Swansea C.C. - Ty Tom Jones - This grant was given to provide funding for our Ty Tom Jones Project.
- 75 - Swansea C.C. - Rapid Response - This grant was given to provide funding for our Rapid Response Project.
- 76 - Carmarthen C.C. - Housing 1st - This grant was given to provide funding for our Carmarthen Housing First Project.
- 77 - Ceredigion C.C. - Assertive Outreach - This grant was given to provide funding for our Ceredigion Assertive Outreach Project.
- 78 - Flintshire C.C. - Glanrafon Centre - This grant was given to provide Agency funding for our Flintshire Glanrafon Project.
- 79 - Anglesey C.C. - Phase 2 - This grant was given to provide additional funding for our Anglesey Housing First Project.
- 80 - WCVA Resilience Fund - This grant was given to provide additional Fundraising resources.

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2021

23 Designated funds

The income funds of the charity include the following designated funds which have been set aside out of unrestricted funds by the trustees for specific purposes:

	Balance at 1 April 2019	Resources expended	Transfers	Balance at 1 April 2020	Resources expended	Transfers	Impairment	Balance at 31 March 2021
	£	£	£	£	£	£	£	£
Moondance Funding: Wrexham RSIT	60,167	(1,888)	-	58,299	-	(58,299)	-	-
Moondance Funding: Mobile Service Provision	25,025	(28,854)	3,829	-	-	-	-	-
Moondance Funding: Residential Service & Mobile Shelter	645,000	-	(645,000)	-	-	-	-	-
Moondance Funding: Big Grant	-	(44,674)	641,171	596,497	(281,112)	58,299	-	393,684
Repairs and Maintenance to properties fund	212,000	-	-	212,000	-	-	-	212,000
Research and innovation fund	125,000	-	-	125,000	-	-	-	125,000
Client and Project needs	150,000	-	-	150,000	-	-	-	150,000
Property acquisition/redevelopment fund	500,000	-	-	500,000	-	-	-	500,000
Property fund	4,057,026	(108,901)	-	3,948,125	(108,901)	-	(558,430)	3,182,794
Nightshelter fund	117,000	-	(117,000)	-	-	-	-	-
	<u>5,891,218</u>	<u>(184,297)</u>	<u>(117,000)</u>	<u>5,588,921</u>	<u>(370,013)</u>	<u>-</u>	<u>(558,430)</u>	<u>4,563,478</u>

Designated funds comprise those funds which The Wallich may at its discretion set aside funds for specific purposes which would otherwise form part of the general reserves of the organisation.

Specifically The Wallich sets aside funds which represents the investment in freehold property for the use by the charity. These funds are not available to the trustees for the day to day operation of the charity. The investment in fixed assets at 31 March 2021 was £3,182,794

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) **FOR THE YEAR ENDED 31 MARCH 2021**

24 Analysis of net assets between funds

	General Funds 2021 £	Designated Funds 2021 £	Restricted Funds 2021 £	Total 2021 £	General Funds 2020 £	Designated Funds 2020 £	Restricted Funds 2020 £	Total 2020 £
Fund balances at 31 March 2021 are represented by:								
Tangible assets	404,563	3,182,794	816,943	4,404,300	147,488	3,948,125	849,280	4,944,893
Investments	3,362,107	-	-	3,362,107	2,772,843	-	-	2,772,843
Current assets/(liabilities)	1,162,586	1,380,684	623,242	3,166,512	804,276	1,641,796	480,072	2,926,144
	<u>4,929,256</u>	<u>4,563,478</u>	<u>1,440,185</u>	<u>10,932,919</u>	<u>3,724,607</u>	<u>5,589,921</u>	<u>1,329,352</u>	<u>10,643,880</u>

WALLICH-CLIFFORD COMMUNITY

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

FOR THE YEAR ENDED 31 MARCH 2021

25 Operating lease commitments

At the reporting end date the charity had outstanding commitments for future minimum lease payments under non-cancellable operating leases, which fall due as follows:

	2021 £	2020 £
Within one year	30,861	40,492
Between two and five years	32,170	39,280
	<u>63,031</u>	<u>79,772</u>

26 Related party transactions

There were no disclosable related party transactions during the year (2020 - none).

27 Cash generated from operations

	2021 £	2020 £
Surplus/(deficit) for the year	289,039	(275,850)
Adjustments for:		
Investment income recognised in statement of financial activities	(54,873)	(94,833)
Fair value gains and losses on investments	(557,654)	266,808
Depreciation and impairment of tangible fixed assets	810,594	178,076
Movements in working capital:		
Decrease/(increase) in debtors	79,287	(817,653)
Increase in creditors	238,913	111,191
(Decrease)/increase in deferred income	(43,005)	198,817
Cash generated from/(absorbed by) operations	<u>763,281</u>	<u>(435,444)</u>

28 Legal Status

The trust is a company limited by guarantee and has no share capital. The liability of each member in the event of winding up is limited to £1.
Number of members 10 (2020: 10).