



Weldmar Hospicecare

(A Company limited by guarantee and not having a share capital)

Company Registration No. 2520727 (England and Wales)
Charity Registration No. 1000414

Consolidated financial statements

For the year ended 31 March 2021

Weldmar Hospicecare

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Weldmar Hospicecare

Legal & administrative information for the year ended 31 March 2021

Patron	His Royal Highness The Prince of Wales KG KT GCB
President	The Hon Mrs C Townshend DL
Vice Presidents	Mrs C Bueno The Lord Fellowes of West Stafford DL Mr J Gibson Fleming DL Dr G Guy MB BS Sir John James KCVO CBE (deceased February 2021) Mrs V McDonough Mrs J Mains Mrs C J Nickinson Mrs D Sale RGN RCNT Mrs E S Weld DL
Trustees	Mr S Baynard (Chairman) Mr I Stone (Vice Chairman) Mr I Campbell Viscount FitzHarris Mr D French Mrs J George Mrs T Grant Ms S Hawkett Mr J Joicey-Cecil Mr P Lovibond (Appointed 15 th July 2021) Mr J Lambert (Appointed 15 th July 2021) Mrs D Smith
Chief Executive	Caroline Hamblett
Company Secretary	Dean Daniels
Registered & Principal Office	Joseph Weld Hospice Herringston Road Dorchester DT1 2SL
Bankers	CAF Bank 25 Kings Hill Avenue Kings Hill, West Malling Kent ME19 4JQ Barclays Bank plc 10 South Street Dorchester DT1 1BT National Westminster Bank Plc 49 South Street Dorchester DT1 1DW

Weldmar Hospicecare

Legal & administrative information for the year ended 31 March 2021 continued

Solicitors	Blanchards Bailey Bunbury House Stour Park Blandford DT11 9LQ
Registered Auditor	Saffery Champness LLP Midland House 2 Poole Road Bournemouth BH2 5QY
Investment Managers	Rathbones 8 Finsbury Circus London EC2M 7AZ

Report of the Trustees for the year ended 31 March 2021

The Trustees are pleased to present their annual Trustees' report together with the consolidated financial statements of the charity and its subsidiaries for the year ending 31 March 2021 which are also prepared to meet the requirements for a Directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015).

We have referred to the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning our future activities. Our services are provided free of charge.

The list of Trustees who served during the year can be found on Pages 1-2 of the accounts together with other legal and administrative information.

Vision

That people affected by life limiting disease in and around Dorset can access skilled and compassionate support to meet all their needs, now and in the future, whatever their financial circumstances.

Mission

- To ensure all patients needing palliative care in Dorset have access to excellent services delivered when and where needed whether by Weldmar Hospicecare, or by others supported by the charity.
- To offer support to families and others affected by the patient's illness.

Values

- We uphold the independence, dignity and individuality of the patient.
- We aim to give excellent clinical, spiritual, social and psychological care to patients and families.
- We aim to be inclusive and to embrace, value and respect diversity.
- We will be open, honest, transparent and accountable to our stakeholders.
- We will strive towards continual improvement and excellence.
- We value, respect, support and celebrate our volunteers.
- We value every £1 donated to our cause and aim to use it wisely.

Report of the Trustees for the year ended 31 March 2021 continued

Objectives & Activities:

Beneficiaries:

Adults, principally in North, South and West Dorset, who require specialist palliative care, and their families.

Weldmar Hospicecare services are integrated to cover North, Central and South Dorset. Each area has similar populations but differing geographies and socioeconomic characteristics. Whilst North Dorset provides the greatest number of patients, these patients prefer to be looked after in their own home or in the community hospitals.

Services

We provided:

- a community specialist palliative care nursing service
- day hospice in five locations
- 14 hospice beds in a hospice in Dorchester
- medical consultancy for the community, hospice and on-call for local hospitals
- social support including: child and adult bereavement support, chaplaincy and counselling services
- wide ranging volunteer services from befriending to transport
- education in specialist palliative care for specialists and generalists

Our teams are integrated to provide a genuinely seamless service based around patients' needs. It also enhances our capacity to manage increase in demand by providing a stronger service in the community, reducing the growth in demand for Inpatient Unit services. The patients who attend the Inpatient Unit (IPU) are now extremely complex, requiring the medical and nursing expertise available in Joseph Weld Hospice. We also care for complex patients in a community setting which might be their home, a nursing home or a community hospital.

Achievements and Performance

Service Quality

As an organisation partially funded by the NHS, Weldmar Hospicecare is obliged to publish a Quality Account for the year and this can be found on our website. <http://www.weld-hospice.org.uk/about-us/latest-publications>.

Report of the Trustees for the year ended 31 March 2021

Corporate Objectives and Achievements

Progress against last year's stated objectives:

Aim	Achievement
Financial <ol style="list-style-type: none"> 1. Like for like expenditure growth kept within 3% ceiling 2. To work towards a fully operational balanced budget in 2022/23 	<ol style="list-style-type: none"> 1. Yes 2. As we come out of the Covid-19 pandemic, we will be able to fully appraise our position as 2021/22 progresses.
Operational <ol style="list-style-type: none"> 1. To develop partnerships with local organisations reaching patients and their families who for whatever reason find it hard to access our services 	<ol style="list-style-type: none"> 1. We have forged excellent partnerships with local organisations that reach patients. We will also be launching our own Weldmar at Home service in July 2021.
Staff and Governance <ol style="list-style-type: none"> 1. To develop a sustainable workforce utilising the apprenticeship levy where possible 2. To develop a comprehensive wellness programme for staff 	<ol style="list-style-type: none"> 1. We have a number of active apprenticeships and would have fully utilised the levy but for the Covid-19 pandemic. 2. A more complete wellness programme is on offer which includes complementary therapy and also counselling.
Strategic <ol style="list-style-type: none"> 1. To develop a new marketing strategy to raise the profile of the services available and for income generation 	<ol style="list-style-type: none"> 1. Weldmar has increased our commitment to our marketing team which will include a creative designer.

Complaints and other feedback

In 2020/21 we received six clinical complaints (as compared to three in 2019/20). None of the complainants felt it necessary to take the complaint to the Chairman or the Health Ombudsman. Four complaints were made regarding the Inpatient Unit and two came from community. All were investigated and replied to giving full responses to the concerns raised by the complainants. Service provision is complex by its nature and from a variety of agencies. Weldmar will continue to develop our skills in helping patients and their families/carers to navigate and understand these relationships, and ensure we are as clear as we can be where our own commitments and responsibilities start and end.

Report of the Trustees for the year ended 31 March 2021

Care Quality Commission

Our services are regulated and inspected by the Care Quality Commission (CQC) with whom we are registered under the Care Standards regulations. While we are independent of the NHS, our clinical work is guided principally by the Guidelines on Palliative Care issued by the National Institute for Clinical and Health Excellence (NICE) and the Quality Markers for End of Life Care. We received an unannounced inspection in March 2016 and were delighted that our services were rated as outstanding. There have been no inspections this year.

Volunteers and Staff

Over the last financial year, numbers have been affected by the Covid-19 pandemic.

Fundraising throughout the county is supported in many different ways by volunteers. Normally they work alongside our fundraising team, but this has not been possible as our events have not taken place. The volunteers remain loyal, standing by us, ready to resume when we are able. We currently have 544 registered fundraising volunteers (2020: 605).

Being a volunteer in one of our 19 charity shops and 5 outlets is both fun and valuable, enabling an enormous contribution towards raising funds for the care we provide throughout Dorset. We currently have 352 retail volunteers (2020: 418) who contributed 19,777.5 hours (2020: 63,455.5 hours). The volunteers have been extremely resilient, as non-essential retail has been in and out of lockdown three times.

Befriending and caring, supporting and helping are words that describe our patient care volunteers. We currently have 162 patient care volunteers (2020: 174) who contributed 4,131 hours (2020: 11,858 hours). Some volunteer roles have continued unaffected such as hospice reception, some roles have been delivered in different ways using technology such as bereavement support and spiritual care, and some roles have been suspended due to Covid-19 restrictions.

Collectively, we would not be able to deliver the level of service that we do without the contribution from all our volunteers.

Volunteers have access to the Volunteers' Group Forum where they can put forward suggestions and ideas for improving or developing the support and involvement of the volunteer contribution. This met 6 times in the year.

Weldmar's very first volunteer satisfaction survey was carried out in April 2019. The return rate of 18% was disappointing, however, we received some great comments and feedback including:

- **98%** - I enjoy volunteering for Weldmar
- **97%** - I would recommend Weldmar to friends and family if they needed care or treatment
- **96%** - I would recommend Weldmar as a place to volunteer

What is the best thing about volunteering at Weldmar:

- Making a contribution in an area which is personally important to me
- It gave me a purpose after my loved one died
- The satisfaction gained from helping a most needed and worthwhile operation

There were 219 staff at the end of March 2021 (2020: 236), 180.07 full time equivalent (2020: 174.74). There are 60 clinical staff plus 7 doctors (f.t.e. 3.8). The rest are family support and bereavement workers, complementary and creative practitioners, workforce development, hotel services, volunteer manager, fundraisers, retail, administrative and management staff.

Staff have access to an Employee Forum where they can raise issues of concern or ideas about service development. This met 4 times in the year.

Report of the Trustees for the year ended 31 March 2021 continued

Financial review

Results

The Charity raised £10.80m (2020: £9.47m) and spent £8.60m (2020: £9.08m) during the year, resulting in a surplus of £2.20m (2020: £0.39m). The financial performance was in excess of the budget for the year.

Income

Legacy receipts at £2.23m (2020: £1.89m) includes valuations of legacies which include shares. The Board continues a policy of diversification in income generation to lessen the charity's reliance on any one strand of income. Retail performed strongly, but the impact of Covid-19 in March 2020 and the sudden closure of shops meant budget was not achieved.

The NHSE awarded funding to allow the hospice to make available bed capacity and community support from April 2020 to July 2020 to provide support to people with complex needs in the context of the Covid-19 situation and to provide bed capacity and community support from November 2020 to March 2021 for the same purpose.

Expenditure

	2021	2020
Expenditure was allocated:	%	%
Inpatient unit	39	36
Community nursing service	18	16
Day care services	8	7
Education	2	2
Generating Funds:		
Fundraising	6	10
Shops & trading	27	29

Costs associated with the setting up of new shops are expensed in the year that they occur.

Trading Subsidiaries

The Charity has two subsidiaries for the purpose of generating funds: Weldmar Hospicecare Trading Limited and Weldmar Hospicecare Enterprises Limited. All taxable profits are paid to the Charity under gift aid. A quasi – subsidiary relationship exists between the Charity and both companies. Although they do not fulfil the definition of a subsidiary, they are directly controlled by the Charity and this relationship gives rise to benefits for the Charity that are in substance no different from those that would arise if they were a subsidiary.

Weldmar Hospicecare Trading Limited generates income from the sale of purchased goods, predominantly Christmas & greetings cards. Total revenue was down 46% to £52,572 in the year (2020: £97,950).

Weldmar Hospicecare Enterprises Limited raises funds for the Charity through corporate sponsorship and acting as a selling agent on behalf of participators donating goods in the Charity's shops. Total revenue was down 69% to £47,897 in the year (2020: £154,798).

Reserves

Current reserves stand at £17,989,136 (2020: £14,061,646). This is partly due to the recovery in the value of our investments achieved gains in market value of £1,179,553 (2020: losses of £742,666) and the five yearly revaluation of land & buildings achieved a gain on valuation of £545,659 (2020: £NIL).

1 General Fund	£6.04m
2 Capital Fund	£6.49m
3 Designated Strategic Fund	£4.15m
4 Restricted Funds	£1.23m
5 Trading Subsidiary Funds	£0.08m

Full disclosure of fund movements is made in Note 18 to the financial statements.

Report of the Trustees for the year ended 31 March 2021 continued

General Funds

These are free reserves to insulate Weldmar Hospicecare from significant changes in flows of funds from either the NHS or the general public and legacies and represent over five months' operational expenditure. The Trustees hold General Funds for securing the long term operation of the service, for future capital expenditure, major refurbishment or service development not yet specified. The current level is deemed sufficient for anticipated needs and risks in the next 12 months. The level of reserves is monitored throughout the year.

Designated Strategic Funds

This is the amount set aside by Trustees for priming new services and investing in more opportunities for generating income to subsidise our patient services. The amount required is constantly under review.

Investments

The Charity's investments are overseen by the Finance & Investment committees (comprising Trustees and Forum of Advisers' members), who determine overall asset allocation between cash, property and quoted securities. Detailed asset allocation and performance management of quoted securities have been delegated to Rathbones. The objective given to the investment managers is that the portfolio should achieve a balanced return with a defined level of risk (low to medium), and with no more than 3% invested in property funds or companies (due to other investments in property). The mandate is kept under constant review.

The value of quoted securities at 31 March 2021 was £8.02m (2020: £5.15m). In addition the Trustees hold £0.54m in the Charities Property Fund (2020: £0.55m), a Common Investment Fund available to all charities in England and Wales that invests directly in UK commercial property.

Ethical investment: It is the Trustees' view that no funds should be invested directly in tobacco stocks because of the proven link between smoking and death and especially premature death from cancer – the focus of our main charitable activity.

Fundraising Policy

In its income generation activities Weldmar Hospicecare follows the requirements of charity legislation, money laundering and anti-corruption legislation and the standards promoted by the Fundraising Regulator and the Institute of Fundraising.

Weldmar Hospicecare therefore accepts financial support on the following conditions:

- The support can contribute to the furtherance of Weldmar Hospicecare's charitable aims and objectives.
- The Trustees are satisfied accepting such support will not cause adverse publicity which affects our standing in the community in which we operate, our ability to raise funds from other established supporters or which will be detrimental to our professional reputation as a service provider.
- Weldmar Hospicecare will not endorse or approve the services of any company, in particular those associated with its work (undertakers, solicitors etc.) whether in return for financial or other support or not.
- Weldmar Hospicecare will not sell any of its databases for any reason.

In addition to the above, Weldmar Hospicecare will not accept financial support or enter in to partnerships with companies involved with the commercial exploitation of tobacco because of the proven links of tobacco consumption with cancer.

Report of the Trustees for the year ended 31 March 2021 continued

Plans for Future Periods

Strategic Plan

Our Strategic Plan addresses the challenges we face, aiming to:

- Develop partnerships to enhance the region's capacity to provide fast, coordinated, flexible response to patients in their own homes
- Consider joint working beyond traditional boundaries and on different business models to create this capacity
- Improve mechanisms for obtaining patient and families' feedback
- Develop more secure and diversified streams of income

Weldmar Hospicecare continues to feel that its greatest risk is the unpredictability of principal sources of income in the long term – fundraising, NHS funding and legacies. The second risk is maintaining quality of service. Due to rapidly rising demand investment will be made into Weldmar at Home in 2021. We do not see either situation changing in the near future.

All fundraising events were cancelled for the 2020/21 year and the retail shops had to contend with three periods of lockdown where non-essential retail was closed.

Weldmar Hospicecare has made a capital commitment of £530,073 at year end for the refurbishment of the Inpatient Unit in Dorchester.

Key Objectives for 2021/22

Financial

- To ensure expenditure growth kept within 3% ceiling
- To invest in long term income generation including legacy marketing and lottery investment to secure long term funding streams

Operational

- To actively promote and offer employment and volunteering opportunities to people with a disability
- To review Weldmar Hospicecare's services as required as a result of Covid-19

Staff and Governance

- To continue to develop a comprehensive wellness programme for staff

Strategic

- To implement the new strategy for Weldmar Hospicecare for 2020-25
- To continue to develop workforce, fundraising and retail strategies to underpin Weldmar Hospicecare's main strategy

Report of the Trustees for the year ended 31 March 2021 continued

Structure, Governance and Management

The Charity is incorporated as a Limited Company by guarantee and is governed by our **Articles of Association**.

The Board meets 6 times a year and in between times delegates responsibility to a Chief Executive (Caroline Hamblett) and the Directors' Group. The Board has adopted the Code of Conduct for Good Governance. It conducted an appraisal measured against the standards in the Code in the year.

Board Nominations Committee and appointment of new Trustees

The Board Nominations Committee met twice during the last financial year to review the skill mix and membership of the Board. The focus of the Board Nominations Committee remains the refreshment of the Board as long serving Trustees come up for retirement over the next few years. There were no appointments to the Board in 2020/21. Appraisal of Board performance continues under the Chairman.

When new Trustees are appointed they are invited to an induction day to brief them on: their legal obligations under charity and company law, fundraising regulations, the Charity Commission guidance on public benefit, and inform them of the content of the Articles of Association, the committee and decision-making processes, the strategic plan and recent financial performance of the charity. During the induction day they meet key employees and other Trustees. Trustees are encouraged to attend appropriate external training events where these will facilitate the undertaking of their role. They will also be briefed on a particular area of our work at the commencement of most board meetings.

Board Committee structure

The board committees are as follows:

- Audit and Risk Management
- Board Nominations
- Clinical Governance
- Integrated Governance
- Finance
- Investment and Property
- Human Resources and Workforce Development
- Income Generation
- Equality, Diversity and Inclusion

Each is chaired by a Trustee and includes other Trustees, members of the Forum of Advisers, staff and often experts who volunteer their help on a specific topic but who are not part of the Board.

The Charity considers its **key management personnel** to comprise the Trustees and the senior management team, who are the Chief Executive and 5 other key directors. The Trustees receive no remuneration. Directors' pay is set in accordance with the competitive market rate. This scheme was adopted in 2006 at its adoption by the NHS and allocates posts to set pay bands using the job evaluation scheme. The Medical Director is paid in accordance with contractual arrangements agreed between the NHS and the British Medical Association.

Risk Management

There is an **Assurance Framework** matching the Terms of Reference of Board committees with the Risk Register and Strategy, ensuring that each area of activity is scrutinised by a Board Committee. Each of the Clinical Governance sub-committees is similarly mapped against the Clinical Risk Register to ensure comprehensive scrutiny.

Report of the Trustees for the year ended 31 March 2021 continued

Weldmar Hospicecare employs **independent internal auditors (TIAA)** to examine key areas of risk in a programme of work which should cover the whole organisation every five years. This year they looked at the operation and controls around clinical training records, key management financial controls and shops. TIAA indicated that in most areas the Board had reasonable assurance there were robust mechanisms in place to manage risk and operations.

The Charity has a comprehensive Risk Management policy which sets out responsibilities for risk identification, assessment, recording, reporting and monitoring. New risks are identified at Directorate level and systematically reviewed by the Risk Appraisal Panel (the Directors' Group) which meets quarterly to identify the key risks to the organisation. The Board reviews the Register twice annually and the Audit and Risk Management, Integrated Governance and the Clinical Governance committees scrutinise risks and mitigating actions in more detail. Clinical Risks are identified by a Risk subgroup of the Clinical Governance structure.

The Trustees do not expect Brexit to have a significant impact on the Group's activities unless there is a general downturn in the economy or there is difficulty being able to employ staff from the EU.

Statement of Trustees' responsibilities

The Trustees (who are also directors of Weldmar Hospicecare for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable group for that period.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and group and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Report of the Trustees for the year ended 31 March 2021 continued

Statement as to disclosure to our auditors

In so far as the Trustees are aware at the time of approving our Trustees' annual report:

- there is no relevant information, being information needed by the auditor in connection with preparing their report, of which the group's auditor is unaware, and
- the Trustees, having made enquiries of fellow Trustees and the group's auditor that they ought to have individually taken, have each taken all steps that he/she is obliged to take as a director in order to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

Auditors

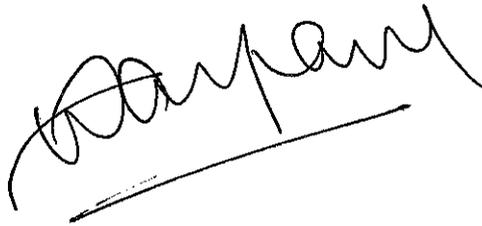
Saffery Champness LLP were appointed as auditor to the Charity and in accordance with section 485 of the Companies Act 2006, a resolution proposing that they be re-appointed will be put at the Annual General Meeting.

Going Concern

Despite the impact of the Covid-19 pandemic, there is no suggestion that Weldmar Hospicecare is not able to report its financial statements on a going concern basis.

Approved by the Trustees and signed on their behalf by:

Mr Stephen Baynard Trustee 16 September 2021

A handwritten signature in black ink, appearing to read 'Stephen Baynard', is written over a horizontal line. The signature is cursive and somewhat stylized.

Independent auditor's report to the members of Weldmar Hospicecare Limited

Opinion

We have audited the financial statements of Weldmar Hospicecare Limited (the 'parent charitable company') and its subsidiaries (the 'group') for the year ended 31 March 2021 which comprise Consolidated Statement of Financial Activities, the Consolidated and Charity balance sheets, the Consolidated Cash Flow Statement and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102, the Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the affairs of the group and the parent charitable company as at 31 March 2021 and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the group and parent charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group or the parent charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Independent auditor's report to the members of Weldmar Hospicecare Limited

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information; we are required to report that fact.

We have nothing to report in this regard.

Other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Annual Report which includes the Directors' Report and the Strategic Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' Annual Report which includes the Directors' Report and the Strategic Report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the group and the parent charitable company and their environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Annual Report.

We have nothing to report in respect of the following matters where the Companies Act 2006 require us to report to you if, in our opinion:

- adequate accounting records have not been kept by the parent charitable company, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent charitable company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Statement of Trustees' Responsibilities set out on page 11, the trustees (who are also the directors of the parent charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of the financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the group and the parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group or the parent charitable company or to cease operations, or have no realistic alternative but to do so.

Independent auditor's report to the members of Weldmar Hospicecare Limited

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditors under the Companies Act 2006 and report in accordance with regulations made under that Act.

Our objectives are to obtain reasonable assurance about whether the group and parent financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The specific procedures for this engagement and the extent to which these are capable of detecting irregularities, including fraud are detailed below.

Identifying and assessing risks related to irregularities:

We assessed the susceptibility of the group and parent charitable company's financial statements to material misstatement and how fraud might occur, including through discussions with the trustees, discussions within our audit team planning meeting, updating our record of internal controls and ensuring these controls operated as intended. We evaluated possible incentives and opportunities for fraudulent manipulation of the financial statements. We identified laws and regulations that are of significance in the context of the group and parent charitable company by discussions with trustees and updating our understanding of the sector in which the group and parent charitable company operate.

Laws and regulations of direct significance in the context of the group and parent charitable company include The Companies Act 2006 and guidance issued by the Charity Commission for England and Wales.

Further the group is subject to other laws and regulations where the consequences of non-compliance could have a material effect on amounts or disclosures in the financial statements, through significant fine, litigation or restrictions on the group's operations. We identified the most significant laws and regulations to be those issued by the Care Quality Commission.

Audit response to risks identified:

We considered the extent of compliance with these laws and regulations as part of our audit procedures on the related financial statement items including a review of financial statement disclosures. We reviewed the parent charitable company's records of breaches of laws and regulations, minutes of meetings and correspondence with relevant authorities to identify potential material misstatements arising. We discussed the parent charitable company's policies and procedures for compliance with laws and regulations with members of management responsible for compliance.

During the planning meeting with the audit team, the engagement partner drew attention to the key areas which might involve non-compliance with laws and regulations or fraud. We enquired of management whether they were aware of any instances of non-compliance with laws and regulations or knowledge of any actual, suspected or alleged fraud. We addressed the risk of fraud through management override of controls by testing the appropriateness of journal entries and identifying any significant transactions that were unusual or outside the normal course of business. We assessed whether judgements made in making accounting estimates gave rise to a possible indication of management bias. At the completion stage of the audit, the engagement partner's review included ensuring that the team had approached their work with appropriate professional scepticism and thus the capacity to identify non-compliance with laws and regulations and fraud.

Independent auditor's report to the members of Weldmar Hospicecare Limited

There are inherent limitations in the audit procedures described above and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we would become aware of it. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities is available on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Use of our report

This report is made solely to the parent charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the parent charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the parent charitable company and the parent charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Saffery Champness LLP

.....

Nicholas Fernyhough (Senior Statutory Auditor)
for and on behalf of Saffery Champness LLP

Chartered Accountants

Statutory Auditors

Midland House

2 Poole Road

Bournemouth

BH2 5QY

Date: 22 September 2021

Saffery Champness LLP is eligible to act as an auditor in terms of section 1212 of the Companies Act 2006

Consolidated statement of financial activities (incorporating consolidated income and expenditure account) for the year ended 31 March 2021

	Notes	Unrestricted			Total funds 2021 £	Total funds 2020 £
		General funds £	Designated Strategic funds £	Restricted funds £		
Income:						
Donations and legacies	2	3,238,528	-	296,014	3,534,542	2,631,864
Charitable activities	3	25,454	-	5,183,455	5,208,909	1,939,720
Income from other trading activities	4	1,842,195	-	-	1,842,195	4,487,298
Investment income	6	108,234	74,024	36,457	218,715	254,575
Other incoming resources	7	417	-	-	417	159,953
Total income		5,214,828	74,024	5,515,926	10,804,778	9,473,410
Expenditure on:						
Raising funds	8	1,193,057	-	1,682,659	2,875,716	3,596,739
Charitable activities to provide palliative care	8	1,964,076	-	3,762,709	5,726,785	5,485,171
Total expenditure		3,157,133	-	5,445,368	8,602,501	9,081,910
Net income from operational activities	7	2,057,695	74,024	70,558	2,202,277	391,500
Net gains/(losses) in investments		402,585	643,163	133,805	1,179,553	(742,666)
Net income/(expenditure)		2,460,280	717,187	204,363	3,381,830	(351,166)
Other recognised gains:						
Gains on revaluation of fixed assets		41,367	504,293	-	545,660	-
Net movement in funds		2,501,647	1,221,480	204,363	3,927,490	(351,166)
Reconciliation of funds:						
Funds at 31 March 2020		10,107,432	2,926,364	1,027,850	14,061,646	14,412,812
Funds at 31 March 2021		12,609,079	4,147,844	1,232,213	17,989,136	14,061,646

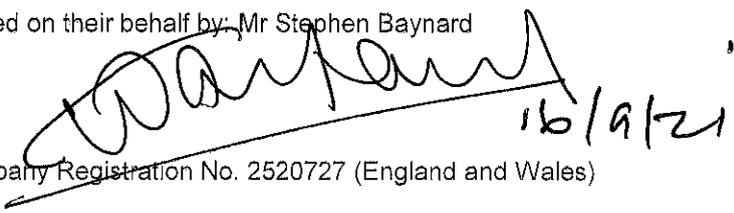
All of the group's activities are classed as continuing. Movements on reserves and all recognised gains and losses are shown above. The notes on pages 20 to 39 form part of these financial statements.

Balance Sheets as at 31 March 2021

	Notes	The Group		The Charity	
		2021 £	2020 £	2021 £	2020 £
Fixed assets					
Tangible assets	13	6,087,936	5,449,648	6,087,936	5,449,648
Intangible assets	14	1,481	6,006	1,481	6,006
Investments	15	9,060,316	6,423,608	9,060,316	6,423,608
		15,149,733	11,879,262	15,149,733	11,879,262
Current assets					
Stocks		20,632	25,732	5,258	6,068
Debtors	16	1,745,238	1,747,683	1,693,576	1,747,503
Cash at bank and in hand		1,699,566	908,645	1,695,329	890,123
		3,465,436	2,682,060	3,394,163	2,643,694
Liabilities:					
Creditors: Amounts falling due within one year	17	626,033	499,676	636,776	637,207
Net current assets		2,839,403	2,182,384	2,757,387	2,006,487
Total net assets		17,989,136	14,061,646	17,907,120	13,885,749
Funds					
Unrestricted funds:					
General fund	18	5,940,399	3,985,980	5,940,399	3,985,980
Capital fund	18	3,687,441	3,591,991	3,687,441	3,591,991
Revaluation reserve		2,899,223	2,353,564	2,899,223	2,353,564
Designated strategic fund	18	4,147,844	2,926,364	4,147,844	2,926,364
Restricted funds	18	1,232,213	1,027,850	1,232,213	1,027,850
Trading subsidiary funds	18	82,016	175,897	-	-
Total funds	18	17,989,136	14,061,646	17,907,120	13,885,749

The financial statements were approved by the Trustees on 16 September 2021

Signed on their behalf by: Mr Stephen Baynard


16/9/21
Company Registration No. 2520727 (England and Wales)

Consolidated cash flow statement for the year ended 31 March 2021

	Notes	2021 £	2020 £
Cash flows from operating activities:			
Net cash provided by/(used in) operating activities	24	2,004,183	(857,847)
Cash flows from investing activities:			
Dividends, interest and rents from investments		218,715	254,575
Proceeds from the sale of property, plant and equipment		417	875,653
Purchase of property, plant and equipment		(102,486)	(294,640)
Proceeds from sale of investments		1,378,299	686,576
Purchase of investments		(2,708,207)	(1,454,833)
Net cash provided by investing activities		(1,213,262)	67,332
Change in cash and cash equivalents in the year		790,921	(790,515)
Cash and cash equivalents at 31 March 2020		908,645	1,699,160
Cash and cash equivalents at 31 March 2021	25	1,699,566	908,645

**Notes forming part of the consolidated financial statements
For the year ended 31 March 2021**

1. Accounting Policies

The principal accounting policies adopted, judgements and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

1.1 Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The Charity meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

1.2 Legal status of the Charity

The Charity is controlled by its Trustees acting in concert. The Company is limited by guarantee and as such does not have a share capital. The members undertake to contribute an amount not exceeding £1 in the event of a winding up.

1.3 Going concern

The Trustees consider that there are no material uncertainties about the Charity's ability to continue as a going concern. In forming their opinion the Trustees reviewed the forecast performance of the Charity prepared by management for the foreseeable future. In doing this they have considered the potential impacts of reasonably possible scenarios including the impact of reductions in fundraising and retail income and increases in costs caused by the Pandemic and the uncertainty around the timing of cashflows on legacy income. The Trustees have concluded that the Charity has resilience in its liquid resources to manage the impact of these risks and uncertainties.

1.4 Group financial statements

The consolidated results includes those of quasi - subsidiaries, on a line by line basis, where the Charity directs the financial and operating policies of the quasi - subsidiary with a view to gaining economic benefit from it. A separate Statement of Financial Activities and Income and Expenditure Account for the charity has not been presented because the Charity has taken advantage of the exemption afforded by section 408 of the Companies Act 2006.

**Notes forming part of the consolidated financial statements
For the year ended 31 March 2021**

1. Principal accounting policies (continued)

1.5 Funds accounting

Funds held by the Charity are:

Unrestricted general funds – these are funds which can be used in accordance with the charitable objects at the discretion of the Trustees.

Restricted funds – these are funds that can only be used for particular restricted purposes within the objects of the Charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Designated funds – these are funds set aside by the Trustees out of unrestricted general funds for specific future purposes or projects.

Further explanation of the nature and purpose of each fund is included in the notes to the accounts. The cost of raising and administering such funds are charged against the specific fund. Investment income, gains and losses are allocated to the appropriate fund.

1.6 Income

Income is recognised when the Charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Where income has related expenditure (as with fundraising or contract income), the income and related expenditure are reported gross in the Statement of Financial Activities.

Donations, grants and gifts are recognised when receivable. In the event that a donation is subject to fulfilling performance conditions before the Charity is entitled to the funds, the income is deferred and not recognised until it is probable that those conditions will be fulfilled in the reporting period. Income from Gift Aid tax reclaims is recognised as income for the year for any donations with relevant Gift Aid certificates. Any amounts of Gift Aid not received by the year end are accounted for in income and accrued income in debtors.

Income from NHS contracts, government and other grants, whether 'capital' grants or 'revenue' grants, are recognised when the Charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

The NHSE awarded funding to allow the hospice to make available bed capacity and community support from April 2020 to July 2020 to provide support to people with complex needs in the context of the Covid-19 situation and to provide bed capacity and community support from November 2020 to March 2021 for the same purpose.

For legacies, entitlement is taken on a case by case basis as the earlier of the date on which: the Charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the Charity that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the Charity has been notified of the executor's intention to make a distribution. If the legacy is in the form of an asset other than cash or an asset listed on a recognised stock exchange, recognition is subject to the value of the asset being able to be reliably measured and title to the asset has passed to the Charity. Where legacies have been notified to the Charity or the Charity is aware of the granting of probate, and the criteria for income recognition have

**Notes forming part of the consolidated financial statements
For the year ended 31 March 2021**

1. Principal accounting policies (continued)

1.6 Income (continued)

not been met, then the legacy is treated as a contingent asset and disclosed if material (see note 16).

Income received in advance for a future fundraising event or for a grant received relating to the following year are deferred until the criteria for income recognition are met.

Interest on deposit funds held is included when receivable and the amount can be measured reliably by the Charity which is normally upon notification of the interest paid or payable by the bank. Dividends are recognised once the dividend has been declared and notification has been received of the dividend due. This is normally upon notification by our investment manager of the dividend yield of the investment portfolio. Income tax recoverable in relation to investment income is recognised at the time the investment income is receivable. Sponsorship from events, fundraising and events registration fees are recognised as income when received to the extent that the Charity is entitled to the income and any performance conditions have been met. Income received for major challenge events are accounted for in the period in which they take place. Lottery income is accounted for in respect of those draws that have taken place in the year. Trading income is recognised on point of sale for both donated and purchased goods.

1.7 Donated goods and services

Donated services or facilities are recognised when the Charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use of the item is probable and that economic benefit can be measured reliably.

Donated professional services and facilities are included in income at the estimated value of the gift to the Charity when received, based on the amount that the Charity would have been prepared to pay for these services or facilities had it been required to purchase them, with a corresponding entry in the appropriate expenditure heading for the same amount. Donated fixed assets are similarly taken to income at the value to the Charity with the other entry being capitalised in fixed assets.

1.8 Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. All expenditure is accounted for on an accruals basis under the following headings:

Costs of raising funds comprises fundraising costs incurred in seeking donations, grants and legacies; investment management fees; costs of fundraising activities include the costs of goods sold, shop costs, commercial trading and their associated support costs. Fundraising costs do not include the costs of disseminating information of support of the charitable activities.

Expenditure on charitable activities includes the costs of providing specialist palliative care and support, community services and educational activities undertaken to further the purposes of the Charity and their associated support costs.

Governance costs are associated with the governance arrangements of the Charity and relate to the general running of the Charity. These costs include audit, legal advice for Trustees and the costs associated with meeting constitutional and statutory requirements such as the cost of Trustee meetings and the preparation of statutory accounts. Governance costs also include costs associated with the strategic management of the Charity.

**Notes forming part of the consolidated financial statements
For the year ended 31 March 2021**

1. Principal accounting policies (continued)

1.8 Expenditure and irrecoverable VAT (continued)

Support costs are those costs which enable fund generating and charitable activities to be undertaken. These costs include finance, human resources, information systems, communication, property management and legal costs. Where expenditure incurred relates to more than one cost category it is apportioned on the basis of staff numbers.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

1.9 Volunteers

The value of the services provided by volunteers is not incorporated into these financial statements. Further details of their contribution is provided in note 12 to these financial statements and in the Trustees Report.

1.10 Fixed Assets

Tangible fixed assets (other than freehold land) costing £500 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows:

Asset Category	Annual Rate
Freehold property	over 50 years
Leasehold property	over the shorter of the life of the lease or 50 years
Fixtures, fittings & equipment	15% straight line
Office equipment	20%-33% straight line
Motor vehicles	25% straight line

No depreciation is provided on freehold land. Impairment reviews are carried out on a periodic basis. If an asset is found to have a carrying value materially higher than its recoverable amount it is written down accordingly.

Costs associated with the setting up of new shops or major refurbishment of existing shops are expensed in the year that they occur.

1.11 Revaluation of tangible fixed assets

The Charity has adopted the revaluation model to revalue items of freehold property whose fair value can be measured reliably. The revaluations are formally carried out every five years with periodic informal reviews to ensure that the carrying amount does not differ materially from that which would be determined using fair value at the end of the reporting period.

The fair value of land and buildings is determined from market-based evidence by appraisal that is undertaken by professionally qualified valuers.

Revaluation gains and losses are recognised in the Statement of Financial Activities and added to reserves in a separate Revaluation reserve.

The Charity owns two mixed use freehold properties, property held for operational use as charity shops and property held to earn rentals and for capital appreciation. These properties have been split on a square foot basis and separated between investment property and property held for operational use as a tangible fixed asset.

**Notes forming part of the consolidated financial statements
For the year ended 31 March 2021**

1. Principal accounting policies (continued)

1.12 Intangible assets

In accordance with FRS102 computer software costing £500 or more is classed as an intangible asset, capitalised at cost and is depreciated over its estimated economic life on a straight line basis at 20%-33%.

1.13 Investments

Investments held are either a form of basic financial instrument or are investment properties. The former are initially recognised at their transaction value and subsequently measured at their fair value as at the balance sheet date using the closing quoted market price. The Statement of Financial Activities includes the net gains and losses arising on revaluation and disposals throughout the year.

All gains and losses are taken to the Statement of Financial Activities as they arise. Realised gains and losses on financial investments are calculated as the difference between sales proceeds and their opening carrying value or their purchase value if acquired subsequent to the first day of the financial year.

Unrealised gains and losses are calculated as the difference between the fair value at the year end and their carrying value. Realised and unrealised investment gains and losses are combined in the Statement of Financial Activities.

The main form of financial risk faced by the Charity is that of volatility in equity markets and investment markets due to wider economic conditions, the attitude of investors to investment risk, and changes in sentiment concerning equities and within particular sectors or sub sectors.

1.14 Stock

Stock of retail goods is valued at the lower of cost and net realisable value. Donated items of stock for resale or distribution are not included in the financial statements until they are sold or distributed. The Trustees consider it impractical to be able to assess the amount of donated stocks as there are no systems in place which record these items until they are sold. Undertaking a stock take would incur undue cost which outweighs the benefits.

1.15 Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due. Accrued income and tax recoverable is included at the best estimate of the amounts receivable at the balance sheet date.

1.16 Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

1.17 Creditors

Creditors are recognised where the Charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors are normally recognised at their settlement amount after allowing for any trade discounts due.

**Notes forming part of the consolidated financial statements
For the year ended 31 March 2021**

1. Principal accounting policies (continued)

1.18 Financial instruments

The Charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

1.19 Pensions

The Charity operates a defined contribution pension scheme and the pension charge represents the amounts payable by the charity to the fund in respect of the year.

The Charity also operates a defined benefits pension scheme. The scheme is a multi-employer scheme where it is not possible, in the normal course of events, to identify on a consistent and reasonable basis, the share of underlying assets and liabilities belonging to individual participating employers. Therefore, as required by FRS102 chapter 28 'Retirement benefits', the charity accounts for this scheme as if it was a defined contribution scheme. The amount charged to the Statement of Financial Activity represents contributions payable to the scheme in respect of the accounting period.

Further details on contributions are provided in note 22 to these financial statements.

1.20 Operating leases

Rentals applicable to operating leases are charged to the SOFA over the period in which the cost is incurred

1.21 Taxation

The Company is considered to pass the tests set out in Paragraph 1 Schedule 6 of the Finance Act 2010 and therefore it meets the definition of a charitable Company for UK corporation tax purposes. Accordingly, the Company is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992, to the extent that such income or gains are applied exclusively to charitable purposes.

2. Donations and legacies

	Unrestricted Funds		Restricted Funds	Group	
	General	Designated		Total	2020
	£	£	£	£	£
Donations and gifts	1,035,496	-	221,014	1,256,510	689,330
Friends donations	43,469	-	-	43,469	47,932
Legacies	2,159,563	-	75,000	2,234,563	1,894,602
	3,238,528	-	296,014	3,534,542	2,631,864

In 2020, of the total income from donations and legacies, £2,394,981 was to unrestricted funds and £236,883 to restricted funds.

Weldmar Hospicecare

Notes forming part of the consolidated financial statements For the year ended 31 March 2021

3. Income from charitable activities

	Unrestricted Funds		Restricted Funds	Group	
	General	Designated		Total	2020
	£	£	£	£	£
CCG service contract and other contracts	18,684	-	1,826,378	1,845,062	1,903,069
Government Grants	-	-	3,357,077	3,357,077	-
Macmillan & other grants	-	-	-	-	1,301
Education & courses	3,670	-	-	3,670	17,078
Catering receipts	3,100	-	-	3,100	18,272
	25,454	-	5,183,455	5,208,909	1,939,720

In 2020, of the total income from charitable activities, £60,038 was to unrestricted funds and £1,879,682 to restricted funds.

4. Income from other trading activities

	Unrestricted Funds		Restricted Funds	Group	
	General	Designated		Total	2020
	£	£	£	£	£
Fundraising income	248,852	-	-	248,852	572,348
Lottery	200,652	-	-	200,652	178,732
Charity shops	1,339,071	-	-	1,339,071	3,624,991
Sale of goods	53,620	-	-	53,620	111,227
	1,842,195	-	-	1,842,195	4,487,298

In 2020, of the total income from other trading activities, £4,487,298 was to unrestricted funds and £NIL to restricted funds.

5. Net income from trading activities of subsidiaries

Relevant financial information regarding Weldmar Hospicecare Trading Limited and Weldmar Hospicecare Enterprises Limited is as follows:

	2021	2020
	£	£
Turnover	100,469	252,748
Cost of sales	21,741	42,231
Gross profit	78,728	210,517
Administrative expenses	33,204	71,112
Net profit before taxation	45,524	139,405
Net profit after taxation	45,524	139,405

Weldmar Hospicecare

Notes forming part of the consolidated financial statements For the year ended 31 March 2021

5. Net income from trading activities of subsidiaries continued

The trading activities of the subsidiaries include the sale of goods, corporate sponsorship, and agency commission from the sale of gift aided goods through the shops. Income from the sale of donated goods is dealt with through the Charity's accounts.

A quasi - subsidiary relationship exists between the Charity and Weldmar Hospicecare Trading Limited and Weldmar Hospicecare Enterprises Limited. Although they do not fulfil the definition of a subsidiary, they are directly controlled by the Charity and this relationship gives rise to benefits for the Charity that are in substance no different from those that would arise if they were a subsidiary.

6. Investment income and interest

	Unrestricted Funds		Restricted Funds £	Group Total £	2020 £
	General £	Designated £			
Deposit interest	1,907	-	-	1,907	5,156
Dividends & treasury stock	46,336	74,024	36,457	156,817	172,803
Property rental	59,991	-	-	59,991	76,616
	108,234	74,024	36,457	218,715	254,575

In 2020, of the total income from investments, £132,868 was to unrestricted funds, £85,250 was to designated funds and £36,457 to restricted funds.

Amounts included under Property rental were all receivable in the current year under operating leases of greater than two year's duration.

7. Net income from operational activities

This is stated after charging/ (crediting):

	Group	
	2021 £	2020 £
Depreciation of tangible assets	240,646	236,609
Amortisation of intangible assets	4,525	13,112
(Profit)/loss on disposal of fixed assets	(417)	(159,953)
Operating lease rentals re other	434,935	495,455
Auditor's remuneration	13,750	13,600

Weldmar Hospicecare

Notes forming part of the consolidated financial statements For the year ended 31 March 2021

8. Analysis of total resources expended

	Staff Costs £	Direct Costs £	Support Costs £	Group Total £	2020 £
Cost of generating funds:					
Costs of generating voluntary income	171,287	137,128	107,784	416,199	516,526
Fundraising Activities:					
Costs of fundraising activities	89,506	49,864	-	139,370	403,965
Costs of running charity shops	1,409,921	777,238	56,012	2,243,171	2,577,250
Costs of fundraising trading	7,531	22,874	-	30,405	55,157
Total cost of fundraising activities	1,506,958	849,976	56,012	2,412,946	3,036,372
Costs of managing investments	-	46,571	-	46,571	43,842
Total cost of generating funds	1,678,245	1,033,675	163,796	2,875,716	3,596,740
Direct Charitable Expenditure:					
Inpatient unit	2,227,227	164,580	992,068	3,383,875	3,227,331
Community nursing service	1,122,853	21,536	413,499	1,557,888	1,482,154
Day Care Services	398,815	11,754	235,763	646,332	604,116
Education department	97,860	20	40,810	138,690	171,569
Activities to provide palliative care	3,846,755	197,890	1,682,140	5,726,785	5,485,170
Total resources expended	5,525,000	1,231,565	1,845,936	8,602,501	9,081,910

The activities underlying the activities above, under each heading are:

Costs of generating voluntary income – promoting the awareness of the Charity and its work to create the income flow needed to support our activities.

Fundraising activities – organising events, running charity shops and investing in products to create the income flow needed to support our activities.

Managing investments – brokers' fees for managing the investment portfolio and costs associated with maintaining 2 investment freehold properties.

Inpatient unit – providing a 14 bed inpatient hospice at Joseph Weld House, Dorchester.

Community nursing service – providing a specialist palliative care nursing service for adults in North, South & West Dorset.

Day Care services – providing 60 social respite care places a week at Joseph Weld House Dorchester, Trimar Hospice Weymouth, Bridport Community Hospital, Blandford Community Hospital and Westminster Memorial Hospital Shaftesbury.

Education – providing education in specialist palliative care to our own staff and for generalists throughout the health economy.

**Notes forming part of the consolidated financial statements
For the year ended 31 March 2021**

9. Analysis of support costs

	Inpatient unit	Community nursing service	Day care services	Education	Fundraising	Shops	Total 2021	2020
	£	£	£	£	£	£	£	£
Management & administration	696,642	273,912	150,976	32,352	86,271	27,375	1,267,528	1,186,604
Establishment costs	280,703	133,798	81,597	7,775	19,689	28,637	552,199	533,104
Legal and professional	1,427	561	309	66	177	-	2,540	27,171
Governance costs	13,296	5,228	2,881	617	1,647	-	23,669	18,670
	992,068	413,499	235,763	40,810	107,784	56,012	1,845,936	1,765,549

Management and administration costs are the support costs which enable fundraising and charitable work to be carried out. Establishment costs are the costs which enable the buildings from which the Charity operates to function effectively.

Support costs are allocated on the basis of staff numbers. Included in management and administration expenses are staff costs of £859,161 (2020: £744,749). Governance & professional support for Trustees represent the costs of complying with statutory requirements, strategic planning and providing legal and other support to Trustees.

10. Indemnity insurance

The Charity does pay insurance premiums to indemnify Trustees and senior staff from any loss arising from the neglect or defaults of directors or staff and any consequent loss. These costs amounted to £1,411 (2020: £1,176).

11. Staff costs & emoluments

	Group 2021 £	2020 £
Wages & salaries	5,430,882	5,390,396
Social security costs	449,301	452,477
Pension costs	503,978	510,722
	6,384,161	6,353,596

Weldmar Hospicecare

Notes forming part of the consolidated financial statements For the year ended 31 March 2021

11. Staff costs & emoluments continued

The average number of staff employed by the Group during the year was as follows:

	Group 2021 Number	2020 Number
Inpatient unit	65	66
Community nursing service	25	29
Day care services	14	14
Education	3	4
Management and administration of the charity	21	20
Fundraising	8	14
Charity shops	81	89
	217	236

Emoluments of employees earning over £60,000 per annum, excluding pension contributions, fell within the following ranges:

	Group 2021 Number	2020 Number
£60,001 - £70,000	1	3
£70,001 - £80,000	3	2
£80,000 - £90,000	1	0
£90,001 - £100,000	1	0
£110,000 - £120,000	0	1
£120,000 - £130,000	1	0
£140,001 - £150,000	1	1

Contributions of £22,291 (2020: £21,564) were made to the NHS Pension Scheme, a defined benefit scheme for 2 higher paid employees (2020: 2). Contributions amounting to £43,653 (2020: £41,235) were made to a defined contribution scheme for 1 higher paid employees (2020: 1).

The Charity considers that the key management personnel comprise the Trustees and the senior management team, who are the Chief Executive and 5 other key directors. The total employee benefits of the key management personnel of the Charity were £555,679 (2020: £488,974).

12. Trustees' remuneration and expenses

The Trustees received no remuneration in either year. The Trustees received reimbursement of travel costs for attending meetings totalling £Nil (2020 - £Nil). During the year Trustees waived expenses of £Nil (2020: £1,114).

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Notes forming part of the consolidated financial statements For the year ended 31 March 2021

13. Fixed assets Group & Charity

	Freehold Property £	Leasehold Property £	Motor Vehicles £	Fixtures, Fittings & Equipment £	Office Equipment £	Total £
Cost or valuation						
At 1 April 2020	4,174,343	1,052,360	170,700	1,278,841	246,432	6,922,676
Additions	-	-	27,000	24,025	51,461	102,486
Disposals	-	-	-	(1,800)	-	(1,800)
Revaluations	573,413	(155,000)	-	-	-	418,413
At 31 March 2021	4,747,756	897,360	197,700	1,301,066	297,893	7,441,775
Depreciation						
At 1 April 2020	197,458	84,188	162,034	840,063	189,285	1,473,028
Charge for the year	55,342	21,047	12,874	94,950	56,433	240,646
On disposals	-	-	-	(1,800)	-	(1,800)
Revaluations	(252,800)	(105,235)	-	-	-	(358,035)
At 31 March 2021	-	-	174,908	933,213	245,718	1,353,839
Net Book Value						
At 31 March 2021	4,747,756	897,360	22,792	367,853	52,175	6,087,936
At 31 March 2020	3,976,885	968,172	8,666	438,779	57,147	5,449,648

The freehold and leasehold properties at Joseph Weld House, Trimar House, Hammick House, Weymouth and Lyme Regis were valued in March 2021 by an independent firm of Dorchester chartered surveyors, Symonds & Sampson.

Joseph Weld House was valued on a depreciated replacement cost basis, due to its specialised nature as a purpose built hospice facility. The other properties were valued on an open market basis. Weymouth and Lyme Regis are mixed use properties; the operational element is shown as a tangible fixed asset, the remaining element is shown as an investment property in Note 15.

Historical cost information at 31 March 2021

	Cost £	Depreciation £	Historical Net Book Value £
Freehold Property	4,946,921	2,623,078	2,323,843
Leasehold Property	883,821	315,169	568,652

Weldmar Hospicecare

Notes forming part of the consolidated financial statements
For the year ended 31 March 2021

14. Intangible Assets

	Group & Charity Computer Software Total £
Cost or valuation	
At 1 April 2020	126,675
Additions	-
Disposals	-
At 31 March 2021	126,675
Depreciation	
At 1 April 2020	120,669
Charge for the year	4,525
On disposals	-
At 31 March 2020	125,194
Net Book Value	
At 31 March 2021	1,481
At 31 March 2020	6,006

15. Investments

	Freehold Investment Properties £	Listed Securities £	Charities Property Fund £	Group & Charity 2021 Total £		2020 Total £
Market value at 1 April 2020	723,300	5,149,778	550,530	6,423,608		6,398,673
Additions at cost	-	1,365,962	-	1,365,962		1,454,178
Disposals at carrying value	-	(1,242,128)	-	(1,242,128)		(714,565)
Unrealised (loss)/profit on revaluation	(226,053)	2,748,041	(9,114)	2,512,874		(714,678)
Market value at 31 March 2021	497,247	8,021,653	541,416	9,060,316		6,423,608
Historical cost at 31 March 2021	251,275	6,567,575	500,000	6,007,254		5,485,224

**Notes forming part of the consolidated financial statements
For the year ended 31 March 2021**

16. Debtors

	The Group		The Charity	
	2021 £	2020 £	2021 £	2020 £
Trade debtors	248,701	238,320	197,039	238,140
Other debtors	108,423	120,621	108,423	120,621
Prepayments	206,253	215,684	206,253	215,684
Accrued income	1,181,861	1,173,058	1,181,861	1,173,058
	1,745,238	1,747,683	1,693,576	1,747,503

The Charity has been notified of legacies with an estimated value of £808,034 (2020: £1,046,866) which have not been recognised as income at 31 March 2021 because no notification of impending distribution or approval of estate accounts has been received.

17. Creditors: Amounts falling due within one year

	The Group		The Charity	
	2021 £	2020 £	2021 £	2020 £
Trade creditors	217,888	80,460	178,521	71,221
Amounts due to subsidiary undertaking	-	-	52,340	164,123
Other creditors	180,891	169,032	180,891	169,032
Taxation & social security	183,272	212,938	181,042	195,585
Accruals	43,982	37,246	43,982	37,246
	626,033	499,676	636,776	637,207

Weldmar Hospicecare

Notes forming part of the consolidated financial statements For the year ended 31 March 2021

18. Funds

	At 1 April 2020 £	Incoming £	Outgoing £	Gains/(Losses) on Investments & Property £	Transfers £	At 31 March 2021 £
Restricted funds						
CancerCare Dorset	857,333	36,457	(52,600)	133,805	11,399	986,394
Equipment fund – specific assets	137,718	-	-	-	-	137,718
NHS funding Department of Health Grant	-	1,826,378	(1,826,378)	-	-	-
Macmillan Grant	6,061	-	-	-	(6,061)	-
NHSE Grants	5,338	-	-	-	(5,338)	-
	-	2,032,896	(2,032,896)	-	-	-
Government Grants	-	1,324,181	(1,324,181)	-	-	-
Other restricted funds	22,400	296,014	(209,313)	-	-	109,101
Restricted funds	1,027,850	5,515,926	(5,445,368)	133,805	-	1,232,213
Unrestricted funds						
General fund	3,985,980	5,114,359	(2,962,783)	307,136	(504,293)	5,940,399
Capital fund	5,945,555	-	-	641,109	-	6,586,664
Designated Strategic fund	2,926,364	74,024	-	643,163	504,293	4,147,844
Trading subsidiaries' funds	175,897	100,469	(194,350)	-	-	82,016
Unrestricted funds	13,033,796	5,288,852	(3,167,133)	1,591,408	-	16,756,923
Total funds	14,061,646	10,804,778	(8,602,101)	1,725,213	-	17,989,136

Description of restricted funds:

- 1) CancerCare Dorset Limited (which merged with Joseph Weld & Trimar Hospice in November 2004 and subsequently became known as Weldmar Hospicecare) took over the operation of the service known as the West Dorset Macmillan Service in February 1998. This had been a joint appeal operated with Macmillan Cancer Relief. The net assets of the service were taken over by CancerCare Dorset for the future operation of the service. The operation of the service and the related assets are shown as a restricted fund, by virtue of the terms of the dissolution agreement of the joint appeal. The Charity continues to operate this service and maintain the restricted fund.
- 2) Equipment fund (specific assets) – These are amounts received from donors to purchase specific items of equipment needed for the Charity's work. In 2019/20 these included dementia signage for the Inpatient Unit, Fall Prevention equipment for the Inpatient Unit, Digital Inclusion equipment and a Community Vehicle.

**Notes forming part of the consolidated financial statements
For the year ended 31 March 2021**

18. Funds continued

- 3) NHS funding – The Charity has a Service Level Agreement with Dorset CCG. Under the terms of the contract the Charity has agreed to provide specialist palliative care in patient and day patient facilities to the terminally ill. It has also contracted to provide specialist nurse advice in the community, bereavement support, trained volunteer support and education in palliative care. Dorset CCG has also contributed funding towards upgrading the IT link between the Charity and the wider NHS.
- 4) Department of Health – as part of the Dignity in Care – Capital Grants for Improving Hospice Environments scheme, the Charity was awarded a grant of £256,136 in the year to 31 March 2014 to support the following capital project:
 - Re-design and refurbishment of communal social spaces within the inpatient unit at Joseph Weld House, DorchesterThe work funded by the grant was completed in accordance with the terms of the grant.
- 5) Macmillan Grant – the Charity was awarded a grant by Macmillan Cancer Support in September 2015 to fund a Clinical Psychologist for 42 months. The aims of the project are to scope specialist psychological provision for cancer and end of life care across the acute sector in Dorset, to provide psychological care for our patients and carers and to support, educate and enable our staff to improve their role in supporting patients and their families. The Charity was awarded a further grant from Macmillan Cancer Support in July 2017 to fund a Telehealth Pilot Project for 18 months. This enables patients to regularly record their symptoms from their own homes using palliative care outcome clinical indicators, which can be remotely accessed by clinical staff, as well as enabling video consultation between patients and clinicians in a timely and efficient manner. The Macmillan Grant ceased payment in March 2019.
- 6) Other restricted funds – relates to other donations or legacies over £250 which have been received to fund a particular part of the Charity's work. In 2017/18 we were fortunate to receive legacies and donations for musical instruments and art therapy, loft insulation, window repairs and new television sets at Joseph Weld Hospice, and towards the work of the Inpatient Unit.
- 7) The NHSE awarded funding to allow the hospice to make available bed capacity and community support from April 2020 to July 2020 to provide support to people with complex needs in the context of the Covid-19 situation and to provide bed capacity and community support from November 2020 to March 2021 for the same purpose. This was non repayable funding.
- 8) The Government Grants include payments from the local authority due to non essential retail being closed at different times during the year due to the Covid-19 pandemic and furlough grants from HMRC where staff were unable to work due to the Covid-19 pandemic. These were non repayable grants.

Description of unrestricted funds:

- 9) General fund – This fund represents the accumulated surplus from the administration of the Charity.
- 10) Capital fund – This fund represents the written down value of unrestricted tangible fixed assets used for the Charity's charitable purposes and is not available to fund future expenditure. The revaluation reserve is included within this fund (See Note 19 for split of tangible fixed assets.)
- 11) Designated strategic fund- This fund represents amounts allocated in order to implement the Strategic Plan as outlined in the Trustees' Report.

Weldmar Hospicecare

Notes forming part of the consolidated financial statements For the year ended 31 March 2021

- 12) Trading subsidiaries – This fund represents the accumulated surpluses from the activities of Weldmar Hospicecare Trading Limited and Weldmar Hospicecare Enterprises Ltd.

Transfers have been made between the unrestricted fund balances to designate the amounts needed to implement the Strategy and to maintain the Capital Fund.

	At 1 April 2019 £	Incoming £	Outgoing £	Gains/(Losses) on Investments & Property £	Transfers £	At 31 March 2020 £
Restricted funds						
CancerCare Dorset	913,131	36,457	-	(92,255)	-	857,333
Equipment fund – specific assets	136,718	83,193	(83,193)	-	-	137,718
NHS funding	-	1,878,382	(1,878,382)	-	-	-
Department of Health Grant	6,061	-	-	-	-	6,061
Macmillan Grant	5,338	1,301	(1,301)	-	-	5,338
Other restricted funds	-	153,689	(131,289)	-	-	22,400
Restricted funds	1,061,248	2,153,022	(2,094,165)	(92,255)	-	1,027,850
Unrestricted funds						
General fund	3,968,590	6,982,389	(6,721,258)	(243,741)	-	3,985,980
Capital fund	5,945,555	-	-	-	-	5,945,555
Designated	3,247,783	85,250	-	(406,669)	-	2,926,364
Strategic fund	-	-	-	-	-	-
Trading subsidiaries' funds	189,636	252,748	(266,487)	-	-	175,897
Unrestricted funds	13,351,564	7,320,387	(6,987,745)	(650,410)	-	13,033,796
Total funds	14,412,812	9,473,409	(9,081,909)	(742,666)	-	14,061,646

Notes forming part of the consolidated financial statements
For the year ended 31 March 2021

19. Analysis of group net assets between funds

	Unrestricted			Total Funds 2021 £	Total Funds 2020 £
	General Funds £	Designated Funds £	Restricted Funds £		
Fund balances are represented by:					
Fixed assets	6,089,415	-	-	6,089,415	5,449,848
Investments	3,666,221	4,147,844	1,246,251	9,060,316	6,423,608
Net current assets	2,853,443	-	(14,038)	2,839,405	2,188,390
Total net assets	12,609,079	4,147,844	1,232,213	17,989,136	14,061,646

20. Operating lease commitments

At the balance sheet date the Group had total commitments under non-cancellable operating leases as follows:

	Land and buildings	
	2021 £	2020 £
Operating leases which expire:		
Within one year	427,258	444,383
In two to five years inclusive	1,178,754	1,289,879
Over five years	784,125	897,459
Total commitments	2,390,137	2,631,721

21. Capital Commitments

At the balance sheet date the Charity had capital commitments of £530,073 (2020: £NIL). This commitment is for the refurbishment of the Inpatient Unit which was approved by the board and is scheduled to be completed in two stages in the Summer and Autumn of 2021.

22. Pension Commitments and other Post-retirement benefits

Weldmar Hospicecare operates both a defined contribution and a defined benefit pension scheme which require contributions to be made to separately administered funds for the benefit of the employees.

Employees pay 6% of pensionable remuneration
Employers pay 14% of pensionable remuneration.

Defined contribution scheme

The Charity operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the Charity in an independently administered fund. The pension cost charge represents contributions payable by the charity to the fund and amounted to £312,630 (2020: £321,184). Contributions totalling £38,583 (2020: £38,963) were payable to the fund at the balance sheet date and are included in creditors.

**Notes forming part of the consolidated financial statements
For the year ended 31 March 2021**

22. Pension Commitments and other Post-retirement benefits (continued)

Defined benefit Scheme

The NHS Pension Scheme is an unfunded occupational scheme backed by the Exchequer, which is open to all NHS employees and employees of other approved organisations. The Scheme provides pensions, based on final salary, in varying circumstances for employees of participating employers. As such it is not possible for Weldmar to identify its share of the assets and liabilities of the underlying scheme. The Scheme receives contributions from employees and employers to defray the costs of pensions and other benefits. The pension cost charge represents contributions payable by the charity to the fund and amounted to £190,105 (2020: £188,942). Contributions totalling £26,056 (2020: £27,770) were payable to the fund at the balance sheet date and are included in creditors.

As at 31 March 2013 (the latest date for which data is available) the liabilities of the Scheme were valued at £284.2 billion. As the NHS Pension Scheme is an unfunded scheme, these liabilities are underwritten by the Exchequer, which also funds the year on year difference between the Scheme's contribution income and the actuarially assessed growth in scheme liability, interest charges and other in-year increases in liability.

Further information can be found on the NHSPA website; www.nhsbsa.nhs.uk/pensions

23. Related Party Transactions

The Charity has had material transactions with its subsidiaries that are eliminated in these consolidated financial statements. The Charity has taken the dispensation in FRS102 chapter 33 not to disclose such items in these financial statements.

24. Reconciliation of net expenditure to net cash flow from operating activities

	2021	2020
	£	£
Net income/(expenditure) for the year (as per the statement of financial activities)	3,927,490	(351,166)
Adjustments for:		
Depreciation charge for year	245,171	249,721
Depreciation eliminated on revaluation	(358,035)	-
(Profit)/loss on sale of tangible fixed assets	(417)	(159,953)
(Gains)/losses on investments	(1,179,553)	742,666
(Gains)/losses on revaluation of fixed assets	(545,660)	-
Dividends, interest and rents from investments	(218,715)	(254,575)
(Increase)/decrease in stocks	5,100	(811)
Decrease/(increase) in debtors	2,445	(1,030,325)
(Decrease)/increase in creditors	126,357	(53,404)
Net cash provided by/(used in) operating activities	2,004,183	(857,847)

Weldmar Hospicecare

25. Analysis of cash and cash equivalents

	2021	2020
	£	£
Cash in hand	1,481,168	690,247
Cash held as part of the investment portfolio	218,398	218,398
Total cash and cash equivalents	1,699,566	908,645

26. Financial performance of the Charity

The consolidated statement of financial activities includes the results of the Charity's subsidiaries, Weldmar Hospicecare Trading Limited and Weldmar Hospicecare Enterprises Limited. The summary performance of the Charity alone is as follows:

	2021	2020
	£	£
Income	10,704,309	9,220,661
Gift Aid from subsidiary companies	139,405	153,143
	10,843,714	9,373,804
Total expenditure	8,547,556	8,968,565
Net gains/(losses) on investments	1,179,553	(742,666)
Net gains/(losses) on revaluation of fixed assets	545,660	
Net income/(expenditure)	4,021,371	(337,427)
Total funds brought forward	13,885,749	14,223,176
Total funds carried forward	17,907,120	13,885,749
Represented		
by:		
Restricted funds	1,232,213	1,027,850
Unrestricted funds	16,674,907	12,857,899
	17,907,120	13,885,749

