REGISTERED COMPANY NUMBER: 06349917 (England and Wales) REGISTERED CHARITY NUMBER: 1164933

REPORT OF THE TRUSTEES AND UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021 FOR NUNHEAD'S VOICE LTD

Alex & Co
Chartered Certified Accountants
46A Fairlawn Park
Sydenham
London
SE26 5RY

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CHAIR'S REPORT FOR THE YEAR ENDED 31 MARCH 2021

I am privilege to of been elected as chair for the period of 2020-21. I would like to acknowledge the invaluable contributions of the outgoing chair Jackie Clayton and also our Treasurer Susannah Hill. Jackie has demonstrated outstanding commitment and leadership of Nunhead voice during her years as chair. Susannah oversaw the improvement of our financial reporting and accountability.

2020-2021 was an extremely challenging year due to the Covid 19 epidemic and the impact it had on the local community. The pandemic caused many unforeseen challenges and difficulties throughout the year for the board in keeping up to date with regulations and guidelines. The community centre was unable to continue to bring the increasing large numbers of visitors together to connect, socialise, network and increase personal development from it's many activities. The core aims and objectives of the organisation were threatened but we rose to the numerous challenges by exploring new opportunities to deliver and develop our activities in a completely different way.

The Centre team were very inventive and caring, sourcing ways to continue with many activities on line, while keeping in touch with isolated members of the community in order to check on their wellbeing including a socially distancing doorstep delivery of food and essential items to those who were unable to go out.

Board members had a number of difficult decisions to make throughout the year, including when to reopen, what safety measures need to be put in place, we worked cohesively as a team and were able to debate and come to a consensus decision that offer a safe environment to all staff and users of the centre.

The centre staff and board joined partnership with local businesses and organisation such as Nunhead knocks who were featured in the press and on television highlighting the work of the community of Nunhead in a desire to support the community throughout the covid-19 outbreak. Over 1,600 members were ready to shop for groceries, pick up prescriptions, walk dogs or just simply available to talk to someone was lonely. This partnership became an inspiring collaboration between hundreds of people, local businesses and community groups.

The board quickly adapted to regularly meeting on Zoom throughout the year. Trustees found this to be the best way to communicate and manage the centre. We were very successful in securing funding that enable us to continually adapt the community centre while expanding and developing our programme of activities.

The centre managed well financially despite being closed for such a long period during the covid restrictions. During this period we lost all centre based rental income but through our funding programme and governmental covid support grants including the furlough scheme we were able to provide remote provision and expand our outreach support services.

In closing, I would like to thank all board members, staff and volunteers for making this year a success. There are lots of exciting challenges and opportunities ahead in the coming year which we will accomplish together for the community of Nunhead.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

OBJECTIVES AND ACTIVITIES Objectives and aims Purposes

Nunhead's Voice is set up under its Memorandum and Articles of Association.

The charity's objects are specifically restricted to the following:

- 1. To further or benefit the residents of Nunhead in Southwark and the surrounds, without distinction of sex, sexual orientation, race or of political, religious or other opinions by associating together the said residents and the local authorities, voluntary and other organisations in a common effort to advance education and to provide facilities in the interests of social welfare for recreation and leisure time occupation with the objective of improving the conditions of life for the residents.
- 2. To further such other purposes as are exclusively charitable under the laws of England and Wales, particularly for the benefit of the residents of Nunhead and the surrounds, including but not limited to the advancement of education and relief of need.

In furtherance of these objects but not otherwise, the trustees shall have power: To establish or secure the establishment of a community centre and to maintain or manage or cooperate with any statutory authority in the maintenance and management of such a centre for activities promoted by the charity in furtherance of the above objects.

Public benefit

The trustees confirm that they have referred to the Charity Commission's general guidance on Public Benefit when reviewing and shaping the charity's aims and objectives for the year and planning future activities. The charity works to ensure that its programmes are inclusive, accessible and responsive to its beneficiaries' needs.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

ACHIEVEMENT AND PERFORMANCE Charitable activities

Our work is organised in four areas:

The Green, Community Centre

Nunhead's Voice is responsible for managing The Green, Nunhead's community centre. We aim to offer a lively, flexible space that is available to all members of our community. Our intention is that the centre is known by all, used by most and frequented by many. We host a mixed programme of events, classes and groups. The centre seeks to be independent and responsive to the demands and needs of local people in Nunhead with an open access policy, so that local businesses, groups and individuals can make use of the space to run commercial, community and private events and meetings.

Community activities, events and projects

Using grant funding and the income derived from The Green's operation, we deliver a programme of regular activities and events throughout the year, to benefit local people. Most, but not all, of these activities are delivered at The Green.

Increasingly, we are able to use the centre as a base for collaboration with other local individuals and organisations to broaden our reach and increase the vibrancy of life for people in Nunhead.

Community Advocacy

Nunhead's Voice was initially established as a community forum to give local people a voice to shape local services and regeneration investment. We continue to work to identify issues of local concern and advocate on behalf of residents.

Providing information

The internet and social media are increasingly widespread channels for finding out about what is going on locally, but not everyone accesses information in this way. In addition to our centre website and a growing social media presence. The Green also offers a physical community notice board and information on more comprehensive local services and activities and hosting information events by the Council and local NHS services. Staff and volunteers are always on hand to signpost, or carryout internet searches to help members of the community to find the information they need.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

ACHIEVEMENT AND PERFORMANCE

Internal and external factors

Covid 19 Restrictions have been implemented from March 2020 throughout the UK.

Locked downs have been in place for the whole country from March-September 2020 and November 2020 - April 2021.

External

- -Manage and maintain The Green to provide an attractive and welcoming hub for the local community and a source of local pride, with the 'Living Room' as a welcoming public space with refreshment available from our own onsite community coffee shop (The Green Cafe.)
- -Grow the regular programme of activities on offer, ensuring this caters for a diverse range of ages, interests and financial circumstances, and local residents feel there is 'something for people like me';
- -Build upon and expand the existing programme of free activities for older people and increase the centre's funded offer for young people;
- -Build revenue through private hires to cross-subsidise community activity.

Internal

- Refresh our Trustee SWOT and skills audits, undertake targeted recruitment of additional Trustees to address skills gaps and increase training and development offer for new and existing Trustees;
- -Take forward work on a refresh of the business plan and develop a new fundraising strategy; and
- -Continue developing the staff team at The Green to support the further expansion of our charitable activities.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

ACHIEVEMENT AND PERFORMANCE Nunhead Knock's Food Bank

While closed we took the opportunity to partner with a rapidly growing, local voluntary action group 'Nunhead Knocks', who had formed in response to the pandemic, to meet the needs of medically vulnerable and isolating members of the community. Local volunteers were collecting essentials, dog walking, coordinating a local food bank and delivering food. Nunhead Knocks transformed The Green into a food bank, collection/drop-off point and volunteer hub. Using the space to quarantine and organise food donations and prepare parcels for delivery to Nunhead residents. Even after lockdown ended the food bank continued to operate out of one room of the Green providing support throughout the whole year.

The Ivy Club

The Ivy Club was started in the summer of 2016 after Nunhead's Voice received an initial grant from Southwark Council. The grant was made in recognition of the lack of activities for older people in Nunhead and our aim was to provide activities that would support the social, physical and mental wellbeing of older residents. Nunhead's Voice thanks Southwark Council for their continued support.

In our 2019/2020 Annual Report our closing sentence was 'weekly attendance is consistently above fifty people and continues to grow'. And then what happened was Covid & lockdown, which, as for everyone, presented extraordinary challenges for the coming year.

Primarily targeting the over-55s, the club has attracted some younger members, including those with physical and learning disabilities, who having felt lonely and isolated have seen the club as a friendly place to come along and make friends.

Without very much warning that facility was taken away by the closure of the centre for the most part of the year.

At the beginning of the closure, we contacted the members through a newsletter to provide them with helpful information, how to contact Nunhead Knocks and emergency numbers. Levi & Cris gave them their telephone numbers with the assurance that they were welcome to contact them for any reason; if only for a friendly chat if that was what was needed.

Staff and volunteers visited people's homes with an array of supplies such as sweets, magazines, DVDs, stamps and more importantly, from a safe distance, a smile, and a chat.

The most reassuring thing for members was the friendships they have made at the Ivy Club. Many of them were there for each other via their phones, talking to each other or texting pictures, videos and funny stories.

We know the importance of exercise and social interaction and were committed to providing support to help people through this challenging time. Although it was not possible to meet and exercise in person, chair exercises were conducted on Zoom either using their mobile phone or home computers.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

ACHIEVEMENT AND PERFORMANCE

Nunhead's Voice purchased some tablets with the object of lending them to Ivy Club members to help them to communicate with each other and to take part in the exercise classes.

In February and March 2021, Shakila, our Chair Based Exercise class facilitator held weekly meditation sessions online. Those who joined in said that they found this a useful tool to help them through lockdown.

With Lorna's support the Green Singers continued to sing whenever we could provide the necessary settings to enable this to happen. Their singing could be heard by everyone one a few occasions as they stood in the Green garden at a distance from each other practising!

In Mid 2020 following the first re-reopening of the centre we conducted a survey and asked people how they had coped during lock down and what impact the Ivy Club had during this time. The majority said that they had felt lonely and isolated, and some said that they thought they were forgotten. The positive things for them were the support from the Ivy Club and the ability to keep in contact with friends they had made at the club.

What we have learned is the importance of the Ivy Club to not only the older people in our community but to all of us who want to feel that we are not alone, and that neither age or disability is a barrier to making friends and sharing common interests.

The vulnerability of many of our members having been in isolation for some time, raised serious questions for them when invited to return to the social atmosphere of the club. For those who felt unable to return immediately, our visits and contact with them continued.

We are very sad to report that we lost Rita, a much-loved member of the Ivy Club to covid, in February 2021. Some have missed her haircutting sessions, and all have missed her sense of fun, her laughter, and the wonderful cakes that she used to bake for us.

Nobody knows what the challenges for us will be in the months to come. What we do know is that the lvy Club will continue to thrive. We thank Shakila, Lorna, Nunhead's Voice and The Green's staff team for their continued care and support and all the members of the lvy Club for their loyalty and determination to come through this time with hope, optimism and a smile on their faces.

Nunhead's Voice Free Community Program

At the end of the summer we received a **Covid Response Grant of £50K** from the London Community Relief Fund (From City Bridge Trust & the National Lottery) to provide activities and a **safe environment to help people ease out of lockdown**. The original grant was budgeted and spread over six months to be delivered from **November to the end of April 2021**.

Our plan included set up of a community cafe and community garden and a program of free activities (that were chosen in discussion with members of the community) to help ease some of the difficulties caused by lockdown. The original plan included weekly classes of meditation, Parent and child yoga, Adult yoga, Classical music for children and parent, Football training, Chair based exercise for seniors, Talking circle (discussion group), Baby disco and a monthly Family disco.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

ACHIEVEMENT AND PERFORMANCE

Come November we launched 2 activities - Tots Track for 2 to 5 year olds and Journey around the World, (classical music for babies and toddlers.) We were only able to deliver a few classes before the 2nd lockdown forced the centre to close. Other activities that were due to launch in November had to be put on hold. Some sessions were able to be adapted to launch on-line and we successfully delivered parent and child yoga, baby sleep support, adult yoga, chair based fitness, meditation and parent and child catch-up, (a supervised play with a discussion group for carers.)

Approaching the end of the year with the centre still closed and no idea of when we would open, we were behind on both our delivery of activities and our spending. We were given an extension of two months, until the end June, to complete delivery of the project. We evaluated the activities already running online and those on hold, re-forecasted and re-allocated costs.

Between December and end of March we planned new activities in response to feedback, kitted out the kitchen with additional equipment for café and cooking classes and revamped the 'living room' to bring its use in line with the community cafe. We got professional help completing development of the garden, bought garden furniture and planted seedlings that were donated by members of the community! We launched 1 new online class in February (Men's Talk - Discussion Circle) and 2 new online classes in March ('Meditation for Adults' and 'Song sharing for wellbeing')

We arranged for 2 new classes to start online in April ('Green Singers' and 'How to cook healthy and on a budget') And we planned for Tots Track and under 5 activities due to resume in house from mid April (subject to guidelines) and for Nature Club (our version of Forest school) due to start in the Garden in April.

By the end of March the NV Community Program was well underway and through feedback from our activity users we were able to see the positive impact of the Program. The Program of Avtivities will continue until the end of June, with the hope that lockdown will ease in April and we will be able to bring the activities back into the centre. We are planning to continue The NV Community Program beyond June and will be looking for funding to support this aim.

The Green Cafe

The Green Cafe is volunteer led, open daily and serves freshly ground Barrister Made coffee for a modest donation of £1.50. Also, serving a range of tea's, (some fresh from the garden!) The Green Cafe runs a 'Add 50p to buy one for a neighbour' deal which provides for anyone to come in and enjoy a hot drink, even if they cannot make a donation. A different volunteer takes charge each day of the week and makes it their own, one bakes cakes, one does toasties, another does smoothies and milkshakes.

We source our delicious coffee through another local charity, Change Please. a coffee roaster who support homeless individuals to train in the coffee industry and re-enter the workplace. With the changing demographic of Nunhead and the impact of the pandemic, The Green Cafe is a space where anyone can meet a friend and enjoy a good coffee in nice surroundings or drop-in for a drink and some company, no matter their financial circumstances.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

ACHIEVEMENT AND PERFORMANCE

The Green Garden Club

As part of creating a safe space for the community and to provide opportunity for outside activity we completely renovated the Garden. There are raised growing beds, a greenhouse, a herb garden, nature play area, sensory area, wild flower bed, bug hotel and seating area. Members of the community are encouraged to come and get involved.

Peckham and Nunhead Free Film Festival September 2020

As usual, The Green played a role in the Nunhead and Peckham Free Film Festival, though it was a much quieter festival than former years. This year we hosted a week long residency of The One Bum Cinema - in response to the difficulty created for screenings during the pandemic, showcasing a selection of three minute long animations created for PNFFF by Animade.

A uniquely socially distanced cinema, the One Bum Cinema Club is the brainchild of artist Anna Vartiainen and brought to life by Paulie Musselwhite and Matthew Simkins. It began in an under stairs cupboard and is now on the road. The little cinema aims to make you leave with a nice fuzzy feeling inside: the only rule is one bum at a time!

As a one-off special One Bum Cinema Club have partnered with the London based studio Animade, known for their specialisation in high-end character animation, finding the personality in every project. Most of all, they want to make the world a bit more characterful.

Black History Month October 2020

After such a long lockdown and the impact of international events leading to the BLM movement, to mark Black History Month we had planned a series of celebratory activities throughout October and a showcase at the end of the month. Yet again the Pandemic reared its head! First the event was delayed until November, then we reverted to our Covid Safe plan and provided an online offering.

For Adults, Ann-Marie from Nunhead Library coordinated a Black History Themed Book Club, providing previously quarantined library books for collection from the Green. The group read The Lonely Londoners, a 1956 novel by Trinidadian author Samual Selvon. The publication was one of the first to focus on the poor working class black people following the enactment of the British Nationality Act 1948. The group met online to discuss the colourfully described experience of the author as a Caribbean man arriving and living in England for the first time.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

ACHIEVEMENT AND PERFORMANCE

A history of Drumming workshop and Black History Themed animation workshops for both adults and children were combined to offer a weekly series of online animation workshops focussed on the history of drumming. The activity was mostly enjoyed by children, who followed live, online, step-by-step instruction on producing a hand drawn animation of a drummer. While they drew, Victor Opeyokun told traditional stories of drumming, showed examples of different drums and how they are played and shared beautiful examples of hand drawn animations. The drumming in the background seemed to focus the participants minds, even younger children were engaged in the sessions and parents gave great feedback

We were not able to celebrate in person so could not exhibit art, share information food and music in the way we usually do, but plan to make next year a celebration to mark!

An evening of Gratitude, Light a Candle Event

To encourage a **positive outlook in the face of such trying times** a local resident hosted An Evening of Gratitude. Outside the front of the centre was **beautifully decorated with lights and candles**, Beatrice Perini and a group of volunteers served free hot drinks and cakes and engaged the community in conversations focussing on what they are thankful for over the course of the year. People were invited to light a tea light candle and write a note of gratitude. The Gratitude notes were stuck up around the entrance to the Green and transferred to the Christmas tree when it was put up the following week. Despite being a very cold evening groups of people came together, stood around chatting, laughing, sharing good memories and eating tea and cake.

A Christmas tree for Nunhead!

Members of Nunhead's Voice worked hard to gather **support from local business owners** and from the Council to have a Christmas tree installed on Nunhead Green. We were determined that after such a hard year it was important for people to come together to close the year.

We were delighted to formally switch on the lights at the annual Carol Singing event organised together with the Salvation Army. Members of the community tied wishes to the tree. Our thanks to John from **AG Flowers** for providing the tree.

Recognising Partnerships & Events that we missed this year

During the year we found many opportunities to create new partnerships and collaborations to meet the challenges faced, however a few of the services provided at the Green through existing **partnerships** with other organisations have been put on hold due to the pandemic, these include

- The Daffodil Support Cafe Run by the Alzheimer's Association
- **Cuppa with Copper** weekly sessions giving local people the opportunity to talk to the neighbourhood policing team and bring their concerns in a community setting.
- Southwark Disablement Action weekly drop-in support

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

ACHIEVEMENT AND PERFORMANCE

- Films for Food & Women In Film Free Film Screenings and discussion in exchange for food donations for Southwark Food Bank

There are also some events that we were not able to celebrate with the community as we usually would

- The Big Lunch had to be cancelled after 8 consecutive years on the Green
- Due to safety we choose to cancel Older Peoples Celebration Day after 13 years of celebrating
- Nunhead Art Trail was unable to go ahead
- Nunhead Cemetary Open Day was postponed
- NV Christmas Craft Sale and Table Sales were cancelled

We are eager to resume these partnerships as soon as possible to continue to offer these services and Celebratory events to Nunhead residents through The Green.

FINANCIAL REVIEW

Financial position

In 2020/21 the net expenditure before before tax was £19K, income from room hire decreased from £74K to £9K, and we received £24K of grants and donations. Expenditure on charitable activities decreased from £103K to £99K, due to reduced administrative costs as the centre operations were reduced due National Lockdown.

Investment policy and objectives

The Charity has adopted an ethical investment policy to ensure that its investments do not conflict with its aims and objectives. The charity deposits funds with its bankers to ensure a reasonable return in terms of interest and long-term protection from inflation.

Reserves policy

In the event of a considerable variation of income, we need reserves to ensure continuity of service to our beneficiaries and mitigate the effects of unforeseen financial changes. During 2016/17, the Board agreed to hold reserves equivalent to 3 months running costs, and we remain committed to this currently holding £24k of strategic reserves.

Reserves held

We began this financial year carrying forward 41K in unrestricted funds (2019: 49K) including the £24K reserves as per our financial regulations. During 2020/21 our unrestricted income was drastically reduced due to the building closure during lockdown. Therefore it was necessary to spend a large proportion of the funds carried forward to meet the running, staffing and administrative costs throughout the year. At the end of the year unrestricted funds were £23.5K, including all reserved funds.

The reserves and cash flow position will be closely monitored by the Finance Sub Committee of the Board at its regular monthly meetings and monitored by the Centre Manager. The reserves target is reviewed as part of the annual budget setting cycle.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

FINANCIAL REVIEW

Going concern

The charity trustees have made appropriate enquiries, review the impact of the COVID 19 situation on the charity that there are no implications which may be so severe as to cast doubt upon the charity's financial sustainability, and also review that the charity has adequate resources and sufficient sources of funds available for the foreseeable future, and thus the trustees are confident that the charity will continue in operation for the foreseeable future, hence, a going concern basis was adopted by the trustees in preparing the accounts for the year ended 31 March 2021.

FUTURE PLANS

The immediate future remains uncertain due to the ongoing impact Covid restrictions. We have been able to retain our full staffing team through a combination of ongoing funded activity and support from furlough scheme and will soon need to review our staff requirements to support our increased activity and commitment to full time opening. Presently our unrestricted income is moving back towards prepandemic levels, however Nunhead's Voice will have to work carefully to continue in a financially secure position and to maintain strong financial management to meet the commitments of our increased activity offering and our developing role in the community.

Our intention for the coming year is to continue to focus on meeting the local community's immediate needs while the pandemic continues to cause hardship; capitalise on our newly forged local partnerships to keep building on our community service offer in communication with the local community.

In the longer term, we intend to continue to set ambitious but achievable targets to rebuild and increase the centre's regular programmed offer through commercial hires. With a secure hire income base reestablished, our priority remains to continue to increase our own programming of free, open access events and activities, driven by a clear understanding of local needs and maximising reach throughout the community through effective marketing. To take this forward, The Voice is coordinating work on an updated strategic plan and new impact monitoring framework to inform our future development.

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

Status

The organisation is a charitable company limited by guarantee.

Governing document

The Company was established under a memorandum of association, which established the charitable Company's objects and powers and is governed under its articles of association.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

STRUCTURE, GOVERNANCE AND MANAGEMENT Organisational structure Organisation

A Board of Trustees governs the charity. The Green Community Centre is run on their behalf by two Centre Co-Managers with a permanent team of six paid, part-time employees, supported by freelance staff and volunteers in the community centre and professionals giving their time and expertise pro bono.

Governance

Nunhead's Voice appoints trustees based on the skills and experience to bring to the custodianship and management of the charity. Prospective trustees, who are also directors of the Company, are recruited from the local community by public advertisement and are appointed through an open vote at the AGM. The charity can also co-opt trustees through a range of external sources to meet identified skills gaps within the Board. Each new trustee is provided with full induction information, and relevant training is made available.

Sub Committees

Oversight of the charity's operations is supported by three sub-committees of the Board, each with staff representation. A Finance Sub Committee meets monthly to monitor financial performance and risk, with the Treasurer acting as FSC Chair. A Community Events Committee oversees the design and delivery of events delivered directly by Nunhead's Voice and associated fundraising activity. The Policy and HR sub-committee supports work on recruitment, staffing and the development and review of organisational policies.

Related parties

Relationships with other charities

In line with our hire policy and as agreed by the Board, we continue to offer space at a discounted rate to the Alzheimer's Society to run a weekly dementia café and monthly carers' support group.

During this financial year, we have continued to develop our relationship with Community Southwark. We have also worked with Southwark CAB on support for digital access to financial and benefits services.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

STRUCTURE, GOVERNANCE AND MANAGEMENT Risk management

As identified by the trustees, the major risks to which the charity is exposed have been reviewed as set out below, and systems have been established to mitigate those risks. In particular, Trustees are working to ensure that Nunhead's Voice is financially sound, well-governed and a best practice employer.

- -Health and Safety: As part of our health and safety policy, risk assessments are undertaken for all activities, including any requirements to make us a 'covid-safe' environment. Regular hirers and those providing activities for the public are subject to relevant checks of professional qualifications and confirmation of DBS checks where appropriate. Staff, volunteers and regular centre users receive an induction that includes the health and safety policy, safety procedures and equipment. Policies are in place to cover safeguarding and lone working. Procedures are in place for regular testing of safety equipment and alarms and for legionella. A fire safety audit was undertaken and an action plan completed in the year.
- **-Financial sustainability**: Our ability to continue to deliver public benefit depends on our financial sustainability. Having established reserve funds, the charity remains resilient against fluctuations in hire income. Our reserves policy is set out above, and financial performance is monitored closely by the Finance Committee.
- **-Financial control**: The organisation has a high level of financial transactions as a result of hire income and activity, including cash payments. Financial Regulations were reviewed and updated in 2018/19. We employ a bookkeeper, which further improves segregation of duties control. The Finance Committee has oversight of financial controls.
- **-Organisational resilience**: During the year, we have been able to keep our full staffing team thanks to the governments Employee Retention Scheme, so can return to our commitment of the centre being open to the public all day. We have expanded our volunteer base, focussing volunteer support on community programming, in particular to support the Cafe and Garden Club, and NV Community Program activities and events.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

STRUCTURE, GOVERNANCE AND MANAGEMENT

Independent Examiner

The Trustees re-appointed Alex Mutyaba MSc BSc(Hon) FCCA of Alex & Co Chartered Certified Accountants an independent examiner of Nunhead's Voice Ltd's annual accounts.

Acknowledgements

The Trustees wish to acknowledge and give thanks to all their funders that support the work and enable the organisation to deliver services for the local community's benefit. This year we have been grateful to the London Borough of Southwark for two further grants from the Neighbourhoods Fund to support the lvy Club and Nunhead's Older People's Celebration Day and for additional funding to support Black History Month projects. We remain grateful to City Bridge Trust and the Lottery Fund.

The Trustees acknowledge the work of partner organisations with whom we have collaborated over the past year in delivering a wide range of activities for the public benefit. Our special thanks go to Knunhead Knock's, Nunhead and Peckham Free Film Festival, Kyros, Community Southwark, Southwark CAB, The Salvation Army, Red Box Project, Ashanti's Balloon Boom, Margaret's Music, South London Samba, Nu Wave Taekwondo, Initiate Program and Nesta Roberts, Parent's Skills To Go & SGTO. We are also grateful to the local businesses in Nunhead that continue to support us regularly with contributions of raffle prizes and event refreshments in particular Ayre's Bakers.

The Trustees would also like to express our deep gratitude for the ongoing commitment and hard work of all staff and volunteers in carrying out their duties and ensuring services meet users' needs. In particular to those who have been part of our staff team during a year of change: Ian, Sian, Ashanti, Levi, Gus, Ama, Lynn and Abeba. To Fiona for her coordination of the NV Community Program, to all of our service and activity providers and to all our many volunteers who have included: Tracey, Ian, Maria, Cris, Levi, Yvonne, Gavin, Boo, Elisha, Scott, Jenny, Kevin, Laura, Beatrice, Margaret, Hilary, Angela, Caroline and Paola, Hulya, Caroline, Jo and Hattie, Eliza, Kate & Corrina.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

06349917 (England and Wales)

Registered Charity number

1164933

Registered office

The Green Community Centre 5 Nunhead Green London SE15 3QQ

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2021

Trustees

Dayon Haynes Howard Francis Chris Claridge (Chair) (Vice Chair)

(Secretary) (Treasurer)

Greg Stump Julia Willis Heather Smith Bex McGann

Company Secretary

Christine Diane Claridge

Independent Examiner

Alex Mutyaba MSc BSc (Hons) FCCA Alex & Co Chartered Certified Accountants 46A Fairlawn Park Sydenham London SE26 5RY

Advisers

Centre Manager

Sian Sinclair & Ian Williams (Co-Managers from November

2019)

Bankers

Co-operative Bank plc,151-155 Lewisham High Street,London

SE13 6AA

FUNDS HELD AS CUSTODIAN FOR OTHERS

The Charity did not hold funds as custodians on behalf of others in the year ended 31 March 2021.

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by order of the board of trustees on 8 February 2022 and signed on its behalf by:

Dayon Raymond Haynes - Trustee

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF NUNHEAD'S VOICE LTD

Independent examiner's report to the trustees of Nunhead's Voice Ltd ('the Company')

I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2021.

Responsibilities and basis of report

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

Independent examiner's statement

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

- 1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
- 2. the accounts do not accord with those records; or
- 3. the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a true and fair view which is not a matter considered as part of an independent examination; or
- 4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities (applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

,

Alex Mutyaba

Alex Mutyaba MSc BSc (Hons) FCCA Alex & Co Chartered Certified Accountants 46A Fairlawn Park Sydenham London SE26 5RY

Date: 2nd March 2022

STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT) FOR THE YEAR ENDED 31 MARCH 2021

INCOME AND ENDOWMENTS FROM	Notes	Unrestricted funds	Restricted funds	31.3.21 Total funds £	31.3.20 Total funds £
INCOME AND ENDOWMENTS FROM Donations and legacies	2	1,000	23,276	24,276	8,554
Charitable activities Property Hire Programmes	3	8,988 -	- 57,350	8,988 57,350	73,940 3,500
Other income		27,317		27,317	9,178
Total		37,305	80,626	117,931	95,172
EXPENDITURE ON Charitable activities Programmes Building Running Costs	4	45,706 9,506	43,978 - ———	89,684 9,506	82,083 20,940
Total		55,212	43,978	99,190	103,023
NET INCOME/(EXPENDITURE)		(17,907)	36,648	18,741	(7,851)
RECONCILIATION OF FUNDS					
Total funds brought forward		41,481	4,620	46,101	53,952
TOTAL FUNDS CARRIED FORWARD		23,574	41,268	64,842	46,101

STATEMENT OF FINANCIAL POSITION 31 MARCH 2021

		Unrestricted funds	Restricted funds	31.3.21 Total funds	31.3.20 Total funds
	Notes	£	£	£	£
FIXED ASSETS Tangible assets	10	2,999	-	2,999	2,999
CURRENT ASSETS					
Debtors	11	10,527	-	10,527	15,254
Cash at bank and in hand		22,608	41,268	63,876	49,310
		33,135	41,268	74,403	64,564
CREDITORS					
Amounts falling due within one year	12	(12,560)	-	(12,560)	(21,462)
NET CURRENT ASSETS		20,575	41,268	61,843	43,102
TOTAL ASSETS LESS CURRENT LIABILITIES		23,574	41,268	64,842	46,101
LIABILITIES		25,574	41,200	04,042	40,101
NET ASSETS		23,574	41,268	64,842	<u>46,101</u>
FUNDS	13				
Unrestricted funds				23,574	41,481
Restricted funds				41,268	4,620
TOTAL FUNDS				64,842	46,101

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2021.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 March 2021 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The notes form part of these financial statements

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continued...

STATEMENT OF FINANCIAL POSITION - continued 31 MARCH 2021

These financial statements have been prepared in accordance with the provisions applicable to charitable companies subject to the small companies regime.

The financial statements were approved by the Board of Trustees and authorised for issue on 8 February 2022 and were signed on its behalf by:

Dayon Raymond Haynes - Trustee

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention.

Income

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

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NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2021

2. DONATIONS AND LEGACIES

	Donations Grants			31.3.21 £ 3,510 20,766	31.3.20 £ 8,554
				24,276	8,554
	Grants received, included	in the above, are as follows:			
	CJRS Grant			31.3.21 £ 20,766	31.3.20 £
3.	INCOME FROM CHARIT	ABLE ACTIVITIES		24 2 24	24 2 20
		Activity		31.3.21 £	31.3.20 £
	One - off Hire Income Regular Hire Income Programme Income	Property Hire Property Hire Programmes		142 8,846 <u>57,350</u>	24,497 49,443 3,500
				66,338	77,440
4.	CHARITABLE ACTIVITIE	ES COSTS			
	Programmes Building Running Costs		Direct Costs £ 88,792 9,487	Support costs (see note 5) £ 892 19	Totals £ 89,684 9,506
			98,279	911	99,190

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2021

5. SUPPORT COSTS

	Governance			
	Management	costs	Totals	
	£	£	£	
Programmes Building Running Costs	642	250	892	
	19		19	
	661_	250	911	

6. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	31.3.21	31.3.20
	£	£
Depreciation - owned assets		2,273

7. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the year ended 31 March 2020.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2021 nor for the year ended 31 March 2020.

8. STAFF COSTS

	31.3.21 £	31.3.20 £
Wages and salaries Other pension costs	61,418 	66,616 2,616
	63,845	69,232

The average monthly number of employees during the year was as follows:

		31.3.21	31.3.20
Charitable	Activities		6

No employees received emoluments in excess of £60,000.

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NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2021

9. COMPARATIVES FOR THE STATEMENT OF FINANCIAL ACTIVITIES

COMINATOR TO CONTINUE	Unrestricted funds	Restricted funds	Total funds £
INCOME AND ENDOWMENTS FROM Donations and legacies	6,764	1,790	8,554
Charitable activities Property Hire Programmes	73,940 -	- 3,500	73,940 3,500
Other income	178	9,000	9,178
Total	80,882	14,290	95,172
EXPENDITURE ON Charitable activities Programmes Building Running Costs	75,154 12,765	6,929 8,175	82,083 20,940
Total	87,919	15,104	103,023
NET INCOME/(EXPENDITURE)	(7,037)	(814)	(7,851)
RECONCILIATION OF FUNDS			
Total funds brought forward	48,518	5,434	53,952
TOTAL FUNDS CARRIED FORWARD	41,481	4,620	46,101

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2021

10. TANGIBLE FIXED ASSETS

10.	TANGIBLE FIXED ASSETS	Fixtures and fittings £	Computer equipment £	Totals £
	COST At 1 April 2020 and 31 March 2021	10,106	1,390	11,496
	DEPRECIATION At 1 April 2020 and 31 March 2021	7,821	676	8,497
	NET BOOK VALUE At 31 March 2021	2,285	<u>714</u>	2,999
	At 31 March 2020	2,285	714	2,999
11.	DEBTORS: AMOUNTS FALLING DUE WITHIN ONE Y	EAR	31.3.21 £	31.3.20 £
	Other debtors Hire Deposits		10,517 10	15,244 10
			10,527	15,254
12.	CREDITORS: AMOUNTS FALLING DUE WITHIN ONE	YEAR		
			31.3.21 £	31.3.20 £
	Social security and other taxes Other creditors		1,293 5,712	4,512 3,757
	Hire Deposits Accruals and deferred income		4,557 19	5,857 5,481
	Accrued expenses		750	1,626
	Grants Holding Account		229	229
			12,560	21,462

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2021

13. MOVEMENT IN FUNDS

MOVEMENT IN FUNDS	At 1.4.20 £	Net movement in funds £	At 31.3.21 £
Unrestricted funds General fund	41,481	(17,907)	23,574
Restricted funds Southwark Neighbourhood Grant Digital Inclusion	807	1,147	1,954
Big Lunch Grant	650	-	650
Summer Health Promotion	250	-	250
BHM Grant	230	-	230
Ivy Club - Southwark	-	460	460
Other Grants Social Prescribing The Voice Funded Programs	2,683 - - -	3,412 330 2,730 28,569	6,095 330 2,730 28,569
	4,620	36,648	41,268
TOTAL FUNDS	<u>46,101</u>	18,741	64,842

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2021

13. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended £	Movement in funds
Unrestricted funds General fund	37,305	(55,212)	(17,907)
Restricted funds Southwark Neighbourhood Grant BHM Grant	-	1,147	1,147
Ivy Club - Southwark	1,300	(840)	460
Other Grants Social Prescribing The Voice Funded Programs CJRS Grant	5,509 330 2,730 49,991 20,766	(2,097) - (21,422) (20,766)	3,412 330 2,730 28,569
TOTAL FUNDS	80,626 117,931	<u>(43,978)</u> (99,190)	36,648 18,741

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NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2021

13. MOVEMENT IN FUNDS - continued

Comparatives for movement in funds

	At 1.4.19 £	Net movement in funds £	At 31.3.20 £
Unrestricted funds General fund	48,518	(7,037)	41,481
Restricted funds Southwark Neighbourhood Grant Digital Inclusion	932	(125)	807
Big Lunch Grant	650	-	650
Summer Health Promotion	250	-	250
Ivy Club - Southwark	230	-	230
	3,372	(689)	2,683
	5,434	(814)	4,620
TOTAL FUNDS	53,952	(7,851)	46,101

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2021

13. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds General fund	80,882	(87,919)	(7,037)
Restricted funds Southwark Neighbourhood Grant Donated Services (rent)	-	(125)	(125)
Ivy Club - Southwark	8,000	(8,000)	-
Restricted Funds	5,790 500	(6,479) (500)	(689)
	14,290	(15,104)	(814)
TOTAL FUNDS	95,172	<u>(103,023</u>)	(7,851)

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NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2021

13. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined position is as follows:

	At 1.4.19 £	Net movement in funds £	At 31.3.21 £
Unrestricted funds General fund	48,518	(24,944)	23,574
Restricted funds Southwark Neighbourhood Grant Digital Inclusion	932	1,022	1,954
Big Lunch Grant	650	-	650
Summer Health Promotion	250	-	250
BHM Grant	230	-	230
Ivy Club - Southwark	-	460	460
Other Grants Social Prescribing The Voice Funded Programs	3,372 - - - - 5,434	2,723 330 2,730 28,569 35,834	6,095 330 2,730 28,569 41,268
TOTAL FUNDS	53,952	10,890	64,842

NOTES TO THE FINANCIAL STATEMENTS - continued FOR THE YEAR ENDED 31 MARCH 2021

13. MOVEMENT IN FUNDS - continued

A current year 12 months and prior year 12 months combined net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds
Unrestricted funds General fund	118,187	(143,131)	(24,944)
Restricted funds Southwark Neighbourhood Grant Donated Services (rent)	-	1,022	1,022
BHM Grant	8,000	(8,000)	-
Ivy Club - Southwark	1,300	(840)	460
Restricted Funds Other Grants Social Prescribing The Voice Funded Programs CJRS Grant	11,299 500 330 2,730 49,991 20,766	(8,576) (500) - (21,422) (20,766) (59,082)	2,723 330 2,730 28,569 35,834
TOTAL FUNDS	213,103	(202,213)	10,890

14. RELATED PARTY DISCLOSURES

There were no related party transactions for the year ended 31 March 2021.

DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2021

				31.3.20
	Unrestricted funds £	Restricted funds £	31.3.21 Total funds £	Total funds £
INCOME AND ENDOWMEN	ITS			
Donations and legacies Donations Grants	1,000 	2,510 20,766	3,510 20,766	8,554
	1,000	23,276	24,276	8,554
Charitable activities One - off Hire Income Programme Income Regular Hire Income	142 - 8,846	57,350 	142 57,350 8,846	24,497 3,500 49,443
	8,988	57,350	66,338	77,440
Other income Other Incomes Total incoming resources	<u>27,317</u> 37,305		<u>27,317</u> 117,931	9,178 95,172
EXPENDITURE				
Charitable activities Wages Pensions Rent Insurance Light and heat stationery Advertising & promotional Sundries maintenance Cleaning and Material Costs Costs Legal fees Licences Administrative Expenses	40,652 2,427 1,228 506 - 104 20 - 4,317 1,305 - 768 1,363	20,766	61,418 2,427 1,228 506 - 104 20 - 4,317 1,305 - 768 1,363	66,616 2,616 8,000 496 3,435 - 25 118 2,401 1,194 44 35 611 386
Carried forward	52,690	20,766	73,456	85,977

DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2021

	Unrestricted funds	Restricted funds	31.3.21 Total funds £	31.3.20 Total funds £
Charitable activities				
Brought forward	52,690	20,766	73,456	85,977
Other Professional Services	, -	, -	-	1,137
Waste Disposal Costs	-	_	-	1,342
Costs related to Hire	-	_	-	1,170
Entertainment costs	-	-	-	107
Equipment maintenance costs	717	-	717	1,503
Restricted Programs other cost	-	-	-	1,328
Black History Black	-	-	-	460
Session Staff costs	257	5,905	6,162	3,753
Travelling	-	-	-	703
IT Costs	-	-	-	862
Independent Examiner's fees	500	-	500	750
Equipment & set up costs Cafe, Activities,				
Garden	50	3,075	3,125	-
Centre Supplies	66	864	930	-
Project Co-ordinator	-	7,500	7,500	-
Room Hire Costs	21	5,853	5,874	-
Volunteer Costs	-	15	15	-
Bad debts	-	-	-	136
Depreciation of tangible fixed assets				2,273
	54,301	43,978	98,279	101,501
Support costs				
Management	40		40	400
Rates and water	19	-	19	469
Telephone	642		642	653
	661	-	661	1,122
Governance costs				
Accountancy fees	250		250	400
Total resources expended	55,212	43,978	99,190	103,023
Net (expenditure)/income	(17,907)	36,648	18,741	(7,851)
itot (oxponantaro)/intoline	(17,307)	= 50,0+0	10,171	(1,001)