Registered number : 10934348

Charity number: 1174402

### CYNTHIA SPENCER HOSPICE CHARITY (A company limited by guarantee)

### REPORT AND CONSOLIDATED FINANCIAL STATEMENTS

FOR THE YEAR ENDED 30 SEPTEMBER 2021



# CYNTHIA SPENCER HOSPICE CHARITY FINANCIAL STATEMENTS PERIOD ENDED 30 SEPTEMBER 2021

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### CYNTHIA SPENCER HOSPICE CHARITY

## REFERENCE AND ADMINISTRATIVE DETAILS OF THE CHARITY, ITS TRUSTEES AND ADVISORS PERIOD ENDED 30 SEPTEMBER 2021

Company registration number 10934348

Charity number 1174402

Directors & Trustees Pam Nock (Chair)

Peter Hannon (Vice- Chair) (resigned 28 Feb 2022)

Stephen Potter (Treasurer)

Peter Nock

Paula Ollive (resigned 28 Feb 2022)

Russell Douglass Michelle Myers Danielle Soto

Rosslyn Young (appointed 28 Feb 2022) Karen Toseland (appointed 28 Feb 2022)

Registered office Cynthia Spencer Hospice Charity Office

Manfield Health Campus

Kettering Road Northampton NN3 6NP

Auditor Kilby Fox

4 Pavilion Court 600 Pavilion Drive

Northampton Business Park

Northampton Northamptonshire

NN4 7SL

Bankers National Westminster Bank PLC

41 Weston Favell Centre

Northampton NN3 8JZ



The Trustees are pleased to present their annual report together with the consolidated financial statements of the charity and its subsidiary for the year ended 30 September 2021, which are also prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association, and Accounting and Reporting by Charities: Statement of Recommended Practice Applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)(effective 1 January 2015).

### Chair's Report

COVID19 has meant that we have all had to change our way of interacting, both at work and at home. It has presented continued challenges and pressures for the clinical team at the hospice and pushed our fundraising and retailed teams to strive even harder than before to find new and innovative ways of raising funds in this ever changing environment.

Cynthia Spencer has always represented a source of comfort for our patients and their families – in the form of a big hug, a warm welcome, a shoulder to cry on and a support structure for all the family. Our mission, **Care, Support and Choice** represents the core values of hospice care and I am proud to say that even through these challenging times both the clinical and charity team have found ways to uphold these values.

As a charity, **thanks to your support**, we have been lucky enough to be able to maintain our income levels for this financial year, raising £1,519,634. I would like to take this opportunity to thank everyone who has pulled together to make this possible. Without the individuals, groups and corporates who have taken on some wonderful challenges, donated both time and money and arranged some amazing virtual events in these very difficult times, we would not be able to provide the care and support to those who need it now and those who may need it in the future.

Looking forward we know that the next 12 months are going to continue to raise unexpected barriers for our clinical, fundraising and retail team, with changes in COVID19 measures and economic challenges for our supporters expected to impact on the donations we receive and the way we care for our patients.

Despite the challenges COVID19 has presented we are continuing to work with our clinical provider Northamptonshire Healthcare Foundation Trust (NHFT) and Cransley Hospice Trust to improve the care and support provided to patients and their families with life limiting illnesses.

### We are committed to:-

- Work in collaboration and develop partnerships to extend our influence and improve understanding and support for everyone in our community affected by a life-limiting illness.
- Work with Northampton Healthcare Foundation Trust (NHFT) to improve/ expand the community, bereavement and wellbeing end of life services offered in the community.
- Work with the NHFT and Cransley Hospice Trust to ensure equality of service so that patients an families can access our services equally regardless of condition, background, gender or religion.

In 2021/22 we need to raise £1,639,131 to cover the expenditure we have planned for the hospice. This includes the extension of our bereavement services and Wellbeing.

When you break down the amount we need to raise into time periods, it means we need to raise £3 every minute – that's £187 every hour, £4,491 per day, £31,525 per week and £136,597 per month. Sounds like a lot but with the strategy we have in place and with our brilliant fundraising and retail teams, our amazing volunteers and supporters I believe that we can do this. With your help .... together we can make a difference!

Pam Nock

Chair of Trustees

Date: 18 March 2022

### Our purposes and activities

**Our mission** is to assist Cynthia Spencer Hospice to help people and their families living with life-limiting illness have quality time together by delivering expert care, both in the hospice and in the community.

Cynthia Spencer Hospice Charity supports the care of patients in Cynthia Spencer Hospice and the community who require Specialist Palliative Care. We do this in partnership with Cransley Hospice Trust by commissioning and funding the provision of specialist palliative care to patients. We also support patients in their chosen place of care at the end of life, either in the Hospice or the patients' homes.

Our vision is a community where everyone living with a life-limiting illness and those close to them receive the care and support they need and have the power to choose how they are cared for.

To ensure the charity is working towards this vision the Trustees review the aims, objectives and activities of the charity each year. This report looks at what the charity has achieved and the outcomes of its work in the period.

### Our strategic objectives

Our Strategic Plan for the period ended 30 September 2024 has three strategic priorities:-

### Strategic Priority 1 - Care, Support and Choice - to care for you and those who care for you

We will work in collaboration and develop partnerships to extend our influence and improve understanding and support for everyone in our community affected by a life-limiting illness.

We will work with Northampton Healthcare Foundation Trust (NHFT) to improve/ expand the community, bereavement and wellbeing end of life services offered in the community.

We will work with the NHFT and Cransley Hospice Trust to ensure equality of service so that patients an families can access our services equally regardless of condition, background, gender or religion.

### Strategic Priority 2 - People - to work in partnership with all our stakeholders

We will continually develop and engage with our staff and volunteers in order to deliver an excellent service to all our users.

We will invest in organisational leadership through the development of our Trustee Board and Senior Management Team.

### Strategic Priority 3 - Organisational effectiveness - to develop the financial and operational resilience of the organisation

We will continue to be financially viable by maintaining growth in existing income activities and investing in innovative and sustainable sources of new income.

We will continue to drive cost efficiency and ensure the best use of our financial resources.

We will build a Human Firewall to protect our organisation against cybercrime, compliance and health & safety risks.

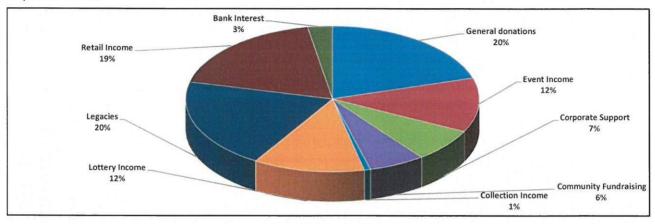
The charity is committed to: -

- working with our stakeholders to ensure that specialist palliative care is available to everyone who needs it.
- To developing a charity team that reflects the diversity of the community we support, offering equal opportunities to everyone, regardless of age, disability, gender assignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, or sexual orientation.
- making a difference to those living with a life-limiting illness and those close to them.

### **Financial Review**

In this financial period our amazing supporters have raised £1,519,634 (2020: £1,519,578).

This income has been generated by individual donors, corporate donations, event participators, legacies, challenge takers, shoppers and lottery players, in extraordinary circumstances. We have been overwhelmed by the support we have received from the community. While personally dealing with the challenges COVID19 has presented our supporters have taken time and donated to some amazing virtual events and even showed their support as we return to in person events.



Our **Community Fundraising team** has worked with you to generate income amounting to £93,654 - thank you to everyone who held raffles, attended COVID safe fundraising events and hosted one of our hampers.

Our Corporate Supporters have rallied together to raise £111,578. Local businesses have worked with our Corporate Fundraiser, Nina, to form partnerships which we hope have helped them as much as it has helped us during COVID19.

The savvy shoppers in Northamptonshire and the rest of the world have generated Retail income totalling £281,711 due to an increase in online sales. Sadly, due to the impact of COVID19, we have closed our two shops this year but our retail team have used this opportunity to focus on maximising the online sales and Donation Station.

Our fantastic lottery players have helped us generate Lottery income of £187,057.

In memory and General Fundraising donations amount to £286,637.

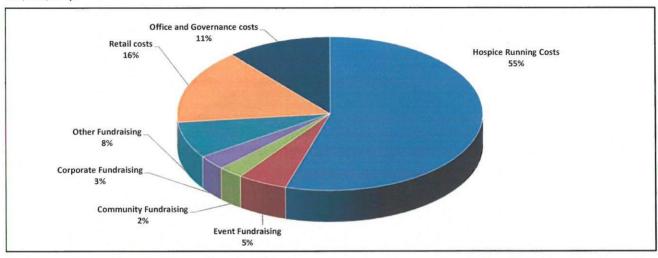
We have been incredibly blessed and received **Legacies** of £302,514. We can not express in words to the families what a difference these legacies make and our thanks go out to the families and executors of those who bequeathed us these extremely generous gifts.

Our **Collection** boxes and street collections supported by the local community and businesses have raised a fantastic £10,526 - proving that every penny really does count! Thank you to our volunteers, local businesses and **Charity Administrator**, **Sarah**, for making this happen under the COVID19 restrictions faced throughout the year.

The **Events and Challenges** we normally organise have been significantly impacted by COVID19 over the last 18 months. With the easing of restrictions this year, we have managed to hold a number of events including Cycle 4 Cynthia. We are forever grateful to the supporters who continued to fundraise for us during this period – together you have raised £181,996, thank you. Our **Events Team**, have been working hard on our 2022 Events and Challenges calendar we are determined, with your help, to make next year our best ever year.

### Financial Review (continued) What have we spent the money on

The chart below shows a breakdown of our expenditure. Our total expenditure for the period is £1,706,187 (2020: £1,465,750).



During the year we have spent £933,465 (2020: £658,772) on hospice running costs. This includes clinical staff costs for services including the Wellbeing Centre and Hospice at Home and the inpatient unit plus we have funded a new psychologist role during the year. Last year (April - July 2020) our clinical provider, NHFT, was able to gain access to NHS England funding to cover our contribution to the hospice running costs as a result of COVID19. This has helped us significantly to maintain our reserves.

### **Reserves Policy**

In the Trustee's view, the reserves should provide the charity with adequate financial stability and the means for it to meet its charitable objectives for the foreseeable future.

The Trustees propose to maintain the charity's unrestricted reserves at a level which is at least equivalent to one year's charitable and operational expenditure. This decision is based on the charity's operational objective and likely funding.

The charity's management committee considers that the general unrestricted reserves (including designated reserves) of £5,146,647 at 30<sup>th</sup> September 2021 are sufficient to sustain its present operations should income generating activities be curtailed over the forthcoming year.

The charity requires £2,390,816 short term reserves to sustain and improve our support of the Hospice over the next 12 months. Our reserves policy states that the Trustees should perform a risk assessment to identify the additional short term reserves we need to keep for unexpected items such as changes in NHS funding. Our assessment as at 30 September 2021 identified additional short term reserves of £1,415,600. In total we require £3,806,416 short term reserves. The balance of the reserves as at 30 September 2021, £1,293,953 will be invested in line with our investment policy to ensure that the charity generates an appropriate return at an acceptable level of risk.

We will continue to monitor our reserves in line with our reserves policy, in conjunction with cash flow forecasts, and expectations to ensure there will be adequate funds available. The Trustees are exploring opportunities for funding further service development, but this will take time to come to fruition and is dependant on the external service provider.

### **Investment Policy**

In accordance with the charity's constitution, the trustees have the power to invest in such stocks, shares, investments and property as they see fit.

The trustees are mindful of the recommendations of the Charity Commission with regard to the management of investments and have set up a sub group of Trustees to focus on investments. The charity has also developed a formal investment policy and strategy which has been approved by the trustees.

### **Risk Management**

The charity's management committee has assessed the major risks to which the charity is exposed. The key risks identified are income generation and compliance (Fundraising Standards and Data Protection). The risks are documented and appropriate systems put in place to mitigate the exposure.

### Structure, Governance and Management

### **Governing Document**

Cynthia Spencer Hospice Charity is a charitable company limited by guarantee. The company was incorporated under a Memorandum of Association on 25 August 2017 and is a registered charity, number 1174402. It received charitable status on 29 August 2017. The members of the company are the trustees named on page 1. In the event of the company being wound up, the liability of the members in respect of the quarantee is limited to £1 each.

The charity previously operated as an unincorporated charity which was founded on 20 March 1991. With effect from the 1 October 2017, the assets of the unincorporated charity, registered number 1002926, were transferred to the charitable company.

### **Appointment of Trustees**

The trustees who served during the year are listed on page 1. Trustees are elected by the board of trustees with appointments and reappointments being decided on an annual basis. Trustees have the power to appoint new trustees on an interim basis until the next AGM.

### Trustees induction and training

New trustees are interviewed by the Chief Executive Officer and two trustees prior to recommendation for appointment, during which time they will have had the vision and strategy of the charity explained to them and receive an Induction Pack. New trustees are provided with a copy of the Charity Commission publications 'Welcome to new Trustees' and 'The Essential Trustee: What you need to know', Code of Conduct and Job Description.

### Organisational structure and decision making

The trustees set the strategic agenda and general policy of the charity. The day to day affairs of the charity are managed by the Chief Executive, who reports to the chair of trustees. The Chief Executive presents comprehensive reports to the trustees at board meetings, which are held monthly.

Within the organisation there are also a number of sub-committees, which are set up to review each aspect of governance in more detail. Each sub-committee is made up of trustees and supported by senior staff. Each committee reports back to the board of trustees.

### **Related Parties**

The Charity is the major controlling party of the Cynthia Spencer Hospice Ventures Limited, a company incorporated in England and Wales. The company's principal activity is to provide trading activities on behalf of the Charity.

### Trustees' responsibilities in relation to the financial statements

The charity trustees (who are also directors of Cynthia Spencer Hospice Charity for the purposes of company law) are responsible for preparing a trustees' annual report and financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the charity trustees to prepare financial statements for each year which give a true and fair view of the state of affairs of the charitable company and the group and of the incoming resources and application of resources, including the income and expenditure, of the charitable group for the period. In preparing the financial statements, the trustees are required to:

- · select suitable accounting policies and then apply them consistently;
- · observe the methods and principles of the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for keeping proper records that disclose with reasonable accuracy at any time the financial position of the charity and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and the group and hence taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

### Statement as to disclosure to our auditors

In so far as the Trustees are aware at the time of approving our trustees' annual report:

- there is no relevant information, being information needed by the auditor in connection with preparing their report, of which the group's auditors is unaware, and
- the trustees, having made enquiries of fellow directors and the group's auditor that they ought to have individually taken, have each taken all the steps that he/she is obliged to take as a director in order to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

Signed on 18 March 2022 on behalf of the Trustees by:

**Pam Nock** 

Chair of Trustees

### INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF CYNTHIA SPENCER HOSPICE CHARITY PERIOD ENDED 30 SEPTEMBER 2021

### Opinion

We have audited the financial statements of Cynthia Spencer Hospice Charity (the 'parent charitable company') and its subsidiaries (the 'group') for the period ended 30 September 2021 which comprise Statement of Financial Activities, Balance Sheet and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the group's and parent charitable company's affairs as at 30 September 2021, and of the group's incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

### **Basis of Opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the group and parent charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the group's or parent charitable company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

### Other information

The trustees are responsible for the other information. The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other Information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

## INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF CYNTHIA SPENCER HOSPICE CHARITY PERIOD ENDED 30 SEPTEMBER 2021

### Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report has been prepared in accordance with applicable legal requirements.

### Matters on which we are required to report by exception

In the light of our knowledge and understanding of the group and parent charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate and sufficient accounting records have not been kept by the parent charitable company, or returns adequate for our audit have not been received from branches not visited by us; or
- the parent charitable company's financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- · we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and from the requirement to prepare a strategic report.

### Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 7, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the group's and parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group or the parent charitable company or to cease operations, or have no realistic alternative but to do so.

### Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

## INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF CYNTHIA SPENCER HOSPICE CHARITY PERIOD ENDED 30 SEPTEMBER 2021

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Martin Crooke FCCA (Senior Statutory Auditor)

For and on behalf of Kilby Fox

4 Pavilion Court 600 Pavilion Drive Northampton Business Park Northampton Northamptonshire NN4 7SL

29 3 2022

## CYNTHIA SPENCER HOSPICE CHARITY CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITY PERIOD ENDED 30 SEPTEMBER 2021

	Notes	Unrestricted funds	Restricted funds	Designated funds	30 September 2021 Total	30 September 2020 Total
Income:		£	£	£	£	£
Donations and legacies Other trading activities Income from Investments	2 3 4	804,911 650,764 41,526	22,433 - -		827,344 650,764 41,526	822,986 628,580 68,012
Total Income		1,497,201	22,433	•	1,519,634	1,519,578
Expenditure:						
Expenditure on raising funds Charitable activities	5 7	772,722 843,232	- 90,233		772,722 933,465	806,978 658,772
Total Expenditure		1,615,954	90,233		1,706,187	1,465,750
Net income/ (expenditure) before gains and losses on investment		(118,753)	(67,800)	-	(186,553)	53,828
Gain/(loss) on fixed investments Gain/(loss) on current investments		126,428		-	126,428	(109,461)
Net income/(expenses) before transfer	rs	7,675	(67,800)	-	(60,125)	(55,633)
Transfers between funds		408,976	69,854	(478,830)		-
Net income/(expenditure)		416,651	2,054	(478,830)	(60,125)	(55,633)
Gains/(losses) on revaluation of fixed as	sets	-		-	_	-
Net movements in funds in the year		416,651	2,054	(478,830)	(60,125)	(55,633)
Reconciliation of funds:						
Total funds brought forward		1,974,150	13,329	3,219,293	5,206,772	5,262,405
Total funds carried forward		2,390,801	15,383	2,740,463	5,146,647	5,206,772

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activity.

## CYNTHIA SPENCER HOSPICE CHARITY CONSOLIDATED AND CHARITY STATEMENT OF FINANCIAL POSITION PERIOD ENDED 30 SEPTEMBER 2021

Registered Number: 10934348

		Group 2021	Group 2020	Charity 2021	Charity 2020
	Note	£	£	£	£
NON-CURRENT ASSETS		10 L			01.011
Tangible assets	10	17,640	21,211	17,640	21,211
Intangible assets	11	4 045 704	76	4 245 704	76
Investments	12 _	1,245,701	1,134,066	1,245,701	1,134,066
		1,263,341	1,155,353	1,263,341	1,155,353
CURRENT ASSETS					
Stock		9,958	13,072	4,153	5,198
Debtors and prepayments	13	101,826	326,422	102,624	355,118
Cash at bank and in hand		3,947,154	3,904,050	3,945,299	3,871,037
	-	4,058,938	4,243,544	4,052,076	4,231,353
CREDITORS: Amounts falling due within one year	14	(175,632)	(192,125)	(182,025)	(186,177)
	-			<del></del>	70 HOUSE WAS SERVICED
NET CURRENT ASSETS	_	3,883,306	4,051,419	3,870,051	4,045,176
TOTAL ASSETS LESS CURRENT LIABILITIES	_	5,146,647	5,206,772	5,133,392	5,200,529
NET ASSETS	_	5,146,647	5,206,772	5,133,392	5,200,529
Funds					
Unrestricted funds:					
General fund	15	2,390,801	1,974,150	2,377,545	1,967,906
Designated funds	15 _	2,740,463	3,219,293	2,740,464	3,219,294
		5,131,264	5,193,443	5,118,009	5,187,200
Restricted funds	15	15,383	13,329	15,383	13,329
TOTAL FUNDS	_	5,146,647	5,206,772	5,133,392	5,200,529
	=				

The trustees have prepared group accounts in accordance with section 398 of the Companies Act 2006 and section 138 of the Charities Act 2011. These accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act relating to small companies and constitute the annual accounts required by the Companies Act 2006 and are for circulation to the members of the company.

These financial statements were approved by the trustees and authorised for issue on 18 March 2022 and are signed on their behalf by:

Pam Nock Charity Chair

# CYNTHIA SPENCER HOSPICE CHARITY CONSOLIDATED STATEMENT OF CASH FLOWS PERIOD ENDED 30 SEPTEMBER 2021

		Total funds 30 September 2021	Total funds 30 September 2020
	Notes	£	£
Net cash used in operating activities	18	4,230	(230,254)
Cash flows from investing activities			
Dividend and interest income		41,526	68,012
Purchase of property, plant and equipment		(17,445)	(998)
Sale of freehold land and buildings		-	225,000
Purchase of intangible assets		-	_
Purchase/ Sale of cash investments		14,793	8,386
		38,874	300,400
(Decrease)/Increase in cash and cash equivalents in the year		43,104	70,146
Cash and cash equivalent at the beginning of the year	19	3,904,050	3,833,904
Total cash and cash equivalent at the end of the year	19	3,947,154	3,904,050

### 1. ACCOUNTING POLICIES

### (a) Basis of preparation of financial statements

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)(effective 1 January 2015) - (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Cynthia Spencer Hospice Charity meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant account policy note(s).

#### (b) Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the members in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for a particular purpose. The aim of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The costs of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

### (c) Incoming resources

All incoming resources are included within the SOFA when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy. For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by the executor(s) to the Trust that a distribution will be made, or when a distribution is received from the estate. Receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution.

Gifts in kind donated for distribution are included at valuation and recognised as income when they are distributed to the projects. Gifts donated for resale are included as income when they are sold. Donated facilities are included at the value to the charity where this can be quantified and a third party is bearing the cost. No amounts are included in the financial statements for services donated by volunteers.

### (d) Resources expended

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with use of the resources. Premises overheads have been allocated on a floor area basis and other overheads have been allocated on the basis of the head count.

Fund-raising costs are those incurred in seeking voluntary contributions and do not include the costs of disseminating information in support of the charitable activities. Support costs are those costs incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters. Management and administration costs are those relating to constitutional and statutory requirements.

Governance costs comprise all costs incurred in the running of the charity.

### (e) Tangible Fixed Assets Depreciation

Depreciation is charged so as to write off the cost of assets, other than land and properties under construction over their estimated useful lives, as follows:

Office furniture 3 years straight line IT equipment 3 years straight line Leasehold improvements 3-5 years straight line Shop opening 3 years straight line

### (f) Intangible Assets

Amortisation is charged so as to write off the cost of assets over their useful lives, as follows:

Web development costs

3 years straight line

### 1. ACCOUNTING POLICIES (continued)

### (g) Investment properties

Certain of the charity's properties are held for long-term investment and are included in the statement of financial position at the trustees' estimate of open market values. The surplus or deficits on the revaluation of such properties are transferred to reserves. Depreciation is not provided in respect of freehold investment properties.

This policy represents a departure from statutory accounting principles, which require depreciation to be provided on all fixed assets. The Trustees consider that this policy is necessary in order that the financial statements may give a true and fair view because current values and changes in current values are of prime importance rather than the calculation of systematic annual depreciation.

### (h) Investments

Assets held for investment purposes are valued at market value at the Statement of Financial Position date where this is materially different from values previously disclosed. Net gains and losses arising on revaluation and disposals during the year are included in the statement of financial activities.

### (i) Contributions to Pension Funds

The pension costs charged against profit represent the amount of the contributions payable to the scheme in respect of the accounting period.

### 2. Income from donations and legacies

			2021	2020
			£	£
	Donations		524,830	493,904
	Legacies		302,514	329,082
	Donated services - Office rent donated		_	-
			827,344	822,986
3.	Income from fundraising			
			2021	2020
	W		£	£
	Events and fundraising		181,996	158,119
	Retail income		281,711	278,473
	Lottery income		187,057 650,764	191,988 628,580
4.	Investment Income			
			2021	2020
	Bank interest		£ 16,210	£
	Dividends received		25,316	37,815 30,197
			41,526	68,012
1 <u>2</u>				
5.	Analysis of expenditure by activity			
			2021	2020
		Note	£	£
	Fundraising direct expenditure		70,918	62,230
	Retail expenditure		247,185	319,645
	Fundraising salaries		245,855	231,146
	Overheads and support costs	6	208,764	193,957
			772,722	806,978

### 6. Analysis and allocation of support costs and overheads

٠.	, maryoro and anobation of cuppers coord				
		Support	Governance	2021	2020
		Costs	Costs	Total	Total
		£	£	£	£
	Support staff costs	34,667	707	35,374	44,129
	External audit fees	-	6,651	6,651	6,200
	Professional fees and services	-	11,031	11,031	7,727
	Office costs	133,407	-	133,407	103,910
	Depreciation and amortisation	21,092	-	21,092	34,156
	Sale of fixed assets	-	-	-	(3,915)
	Bank charges	1,208		1,208	1,750
	•	190,374	18,389	208,763	193,957
7.	Expenditure on Charitable activities		1		3.00
• •	Experience on character activities	Unrestricted	Restricted	2021	2020
		Expenditure	Expenditure	Total	Total
		£	£	£	£
	Medical Equipment Purchases	-		-	-
	Core Service Funding	581,990	-	581,990	409,774
	Charity Enhancement of Hospice Care	261,242	90,233	351,475	248,998
		843,232	90,233	933,465	658,772
8.	Staff costs, trustees remuneration and e	xpenses and the co	st of key manageme	ent personnel	
				2021	2020
				£	£
	Salaries and wages			466,178	512,907
	Social security costs			35,549	32,279
	Pension costs			15,922	14,916
			,	517,649	560,102
	The average number of persons employed	by the charity during	the period was a follo	ows:	
				2021	2020
				£	£
	Employees			19	21
				19	21

No employees had employee benefits in excess of £60,000 (2020: nil). Pension costs are allocated to activities in proportion to the related staffing costs incurred and are wholly charged to unrestricted funds.

Members (Trustees) received no remuneration (2020 - Nil) and were not reimbursed for any of their expenses in the year (2020 - Nil).

The key management personnel of the charity comprise of the trustees, the Chief Executive Officer, Fundraising Manager, Retail Manager, Financial Controller, Strategic Development Manager and Marketing Manager. The total employee benefits of the key management personnel of the Charity were £240,239 (2020: £243,161).

### 9. Net Income/(Expenditure)

	2021	2020
	£	£
Depreciation	21,016	33,239
Amortisation	76	917
Profit on sale of fixed assets	₩	(3,915)
Auditors' remuneration	6,651	6,200

### 10. TANGIBLE FIXED ASSETS

TANGIBLE FIXED ASSETS						
Group	Freehold Land and Buildings	Fixtures & Fittings	Leasehold improvements	Shop costs	IT Equipment	Total
	£	£	£	£	£	£
COST OR VALUATION At 1 October 2020 Additions Transfer Disposals		21,748 962 -	59,887 14,496 -	15,117 - - (1,954)	33,776 1,987 -	130,528 17,445 - (1,954)
At 30 September 2021	-	22,710	74,383	13,163	35,763	146,019
					33,703	140,013
DEPRECIATION At 1 October 2020 Charge for the year On disposals At 30 September 2021		21,748 267 - 22,015	40,749 18,958 - 59,707	14,882 235 (1,954) 13,163	31,938 1,556 - 33,494	109,317 21,016 (1,954) 128,379
NET BOOK VALUE At 30 September 2021	-	695	14,676		2,269	17,640
At 30 September 2020	-		19,138	235	1,838	21,211
Charity	Freehold Land and Buildings £	Fixtures & Fittings	Leasehold improvements	Shop costs	IT Equipment £	Total
COST OR VALUATION		L	L	£	Ł	£
At 1 October 2020 Additions Disposals	<u>.</u>	21,748 962 	59,887 14,496	15,117 - (1,954)	33,776 1,987	130,528 17,445 (1,954)
At 30 September 2021	-	22,710	74,383	13,163	35,763	146,019
DEPRECIATION At 1 October 2020 Charge for the year On disposals	-	21,748 267	40,749 18,958	14,882 235 (1,954)	31,938 1,556	109,317 21,016 (1,954)
At 30 September 2021	-	22,015	59,707	13,163	33,494	128,379
NET BOOK VALUE At 30 September 2021		695	14,676	-	2,269	17,640
At 30 September 2020	-	-	19,138	235	1,838	21,211

### 11. Intangible assets

12.

Group and	charity	1
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Group and charity				Website costs
				£
COST OR VALUATION At 1 October 2020 Additions Disposals				14,670 - -
At 30 September 2021				14,670
DEPRECIATION At 1 October 2020 Charge for the year On disposals At 30 September 2021			_	14,594 76 - 14,670
NET BOOK VALUE At 30 September 2021			_	-
At 30 September 2020				76
Non-current asset investments	C	i	Charit	
Land	Group 2021	2020	Charity 2021	2020
	£	£	£	£
Land - 5.5 acres Braunston	67,500	67,500	67,500	67,500

The investment represents land which was received as part of a legacy in 2010. The land has been valued by the Trustees to reflect the market value of the land at the Statement of Financial Position date.

As part of the same legacy the charity also became the beneficiary of a further plot of land and property in Braunston. This is occupied by a life tenant and has not been included in the financial statements. The existing unencumbered value of the land & property is estimated by the Trustees to be negligible.

	Gro	up	Char	ity
Listed Investments	2021	2020	2021	2020
	£	£	£	£
Valuation and net book amount at 1 October 2020	1,066,566	1,184,413	1,066,566	1,184,413
Additions	•		-	-
Disposals	(14,793)	(8,386)	(14,793)	(8,386)
Unrealised gain/(loss)	126,428	(109,461)	126,428	(109,461)
Valuation on at 30 September 2021	1,178,201	1,066,566	1,178,201	1,066,566

Listed investments are stated at their mid market value at the Statement of Financial Position date, unless this is not significantly different from that disclosed, where previous value is maintained.

	Group		Charity	
	2021	2020	2021	2020
	£	£	£	£
Total Non-Current Asset Investments	1,245,701	1,134,066	1,245,701	1,134,066

### 13. DEBTORS

Other taxation and social security

Other creditors

Accruals

14.

	Group		Charity	
	2021	2020	2021	2020
	£	£	£	£
Trade debtors	1,067	1,220	1,865	410
Intercompany Account	-	-	-	29,507
Other debtors	8,990	9,594	8,990	9,594
Prepayments and accrued income	91,769	315,608	91,769	315,607
	101,826	326,422	102,624	355,118
CREDITORS - Amounts falling due within one year				
	Group		Charity	
	2021	2020	2021	2020
	£	£	£	£
Trade creditors	75,555	118,317	75,291	113,620
Intercompany Account		72 <u>-</u>	6.657	2000 CONTRACTOR CONTRA

11,300

4,641

84,136

175,632

11,410

12,123

50,275

192,125

11,410

10,872

50,275

186,177

11,300

4,641

84,136

182,025

#### 15. Statement of Funds

( * contract						
Group - 2021	W1 80 0		_		_	
	At 1st October 2020	Incoming Resources	Outgoing Resources	Other gains/ (losses)	Transfer between	At 30th September
	October 2020	Resources	Resources	(losses)	funds	2021
	£	£	£	£	£	£
Unrestricted Funds						
General Fund	1,886,553	1,492,548	(1,613,904)	126,428	408,976	2,300,601
Subsidiary Undertaking	87,597	4,653	(2,050)			90,200
	1,974,150	1,497,201	(1,615,954)	126,428	408,976	2,390,801
Designated Fund - Hospice Support	3,219,293	•	-		(478,830)	2,740,463
Total Unrestricted funds	5,193,443	1,497,201	(1,615,954)	126,428	(69,854)	5,131,264
Restricted reserves						
Hospice at home	8	19,967	(90,403)	2	70,436	-
Lymphoedema Restricted Fund	=	88	(72)	-	(16)	~
Palliative Neurology Service Restricted Income		-	-	-	-	×
End of Life Care	*	( <del>-</del> )	-		(C <del></del> )	
Wellbeing	*	566	-	=	(566)	
CNS Nurses Fund	1,330	355	*	•	-	1,685
CCG Fund	11,014	-	•	-	-	11,014
Woodland Walk	5	1,334	696	-	-	2,030
Dreams' appeal	985	124	(455)		-	654
Total restricted funds	13,329	22,434	(90,234)		69,854	15,383
Total Funds	5,206,772	1,519,635	(1,706,188)	126,428		5,146,647
Total Fullus	5,200,772	1,519,035	(1,700,100)			=======================================
Group - 2020						
	At 1st	Incoming	Outgoing	Other gains/	Transfer	At 30th
	October 2019	Resources	Resources	(losses)	between funds	September 2020
	£	£	£	£	£	£
Unrestricted Funds	_	~	-	~	-	_
General Fund	1,950,026	1,427,824	(1,359,964)	(109,461)	(21,872)	1,886,553
Subsidiary Undertaking	77,474	13,900	(3,777)	-	-	87,597
January Charles and Spirit Spi	2,027,500	1,441,724	(1,363,741)	(109,461)	(21,872)	1,974,150
Designated Fund - Hospice Support	3,232,991		F	-	(13,698)	3,219,293
Total Unrestricted funds	5,260,491	1,441,724	(1,363,741)	(109,461)	(35,570)	5,193,443
Restricted reserves	•			-		
Hospice at home	-	20,927	(55, 197)	-	34,270	-
End of Life Care	1,246	2	(1,271)	(4)	25	-
Dreams' appeal	12	1,230	(245)	-		985
Wellbeing	-	1,861	(1,861)		-	-
CNS Nurses Fund	668	662	.=	-	-	1,330
CCG Fund	-	53,011	(41,997)	-	-	11,014
Woodland Walk		163	(1,438)		1,275	
Total restricted funds	1,914	77,854	(102,009)	-	35,570	13,328
Total Funds	5,262,405	1,519,578	(1,465,750)	(109,461)		5,206,771

The General Fund represents the free funds to support the hospice for the next 12 months, which are not designated for particular purposes and provide certainty that we can meet our obligations.

### Designated Fund - Hospice Support

Designated rund - nospice support. The Fund has been designated by the members for the general support of the hospice to enhance the services provided. £1,000,000 is designated for the potential relocation of the Wellbeing service. £500,000 is designated for the operational costs of the expansion of the Wellbeing service (facilities costs) and £500,000 for the staff costs, both for the next 5 years. The remainder of the designated fund is held to enhance the bereavement services, our educational program and continue to enhance our community services.

### Hospice at Home - restricted fund

This fund supports patients and family at home.

### Dreams' Appeal Fund - restricted fund

This fund provides surprise outings and treats for patients, as requested by the nursing staff at the hospice. The "surprises" are arranged by the staff; the Charity manages the funds on their behalf.

### End of Life Care - restricted fund

This is monies held on behalf of the End of Life Care Team, based at the Hospice, for their training, equipment and supplies for patients.

### Woodland Walk - restricted fund

This fund supports the expansion of the woodland walk to provide full access to patients and families.

### CNS Nurses Fund - restricted fund

This fund supports the services provided by the CNS Nurses.

### CCG Fund - restricted fund

This fund is monies held to provide training to the clinical team at the hospice.

### 15. Statement of Funds (continued)

Charity - 2021						
Control of the Contro	At 1st	Incoming	Outgoing	Other gains/	Transfer	At 30th
	October 2020	Resources	Resources	(losses)	between	September
	£	£	c	c	funds	2021
Unrestricted Funds	L	Ł	£	£	£	£
General Fund	1,967,906	1,484,281	(1,610,046)	126,428	408,976	2,377,545
Designated Fund - Hospice Support	3,219,294	1,404,201	(1,010,040)	120,420	(478,830)	2,740,464
Designated Fund Thespice Support	0,210,204	·			(470,030)	2,140,404
Total Unrestricted funds	5,187,200	1,484,281	(1,610,046)	126,428	(69,854)	5,118,009
Restricted reserves						
Hospice at home	-	19.967	(90,403)	-	70,436	-
Lymphoedema Restricted Fund	-	88	(72)	-	(16)	-
Palliative Neurology Service Restricted Income	-	¥		-	- '	
End of Life Care	120	_	-	_	-	
Wellbeing	-	566	-		(566)	-
CNS Nurses Fund	1,330	355	~	-	_	1,685
CCG Fund	11,014		-	-		11,014
Woodland Walk	-	1,334	696	_	-	2,030
Dreams' appeal	985	124	(455)	*	-	654
Total restricted funds	13,329	22,434	(90,234)	-	69,854	15,383
Total Funds	5,200,529	1,506,715	(1,700,280)	126,428	-	5,133,392
Charity - 2020		144		W- W		Section (1)
Julie 2020	At 1st	Incoming	Outgoing	Other gains/	Transfer	At 30th
	October 2019	Resources	Resources	(losses)	between	September
	•				funds	2020
Unrestricted Funds	£	£	£	£	£	£
	0.000.005	4 404 500	(4.044.054)	(400 404)	(04 070)	4 007 000
General Fund	2,022,085	1,421,509	(1,344,354)	(109,461)	(21,873)	1,967,906
Designated Fund - Hospice Support	3,232,991				(13,697)	3,219,294
Total Unrestricted funds	5,255,076	1,421,509	(1,344,354)	(109,461)	(35,570)	5,187,200
Restricted reserves						
Hospice at home	-	20,927	(55,197)		34,270	
End of Life Care	1,246	20,027	(1,271)		25	_
Dreams' appeal		1,230	(245)		-	985
Wellbeing	_	1,861	(1,861)			-
CNS Nurses Fund	668	662	(1,001)			1,330
CCG Fund	-	53,011	(41,997)	_	-	11,014
Woodland Walk	-	163	(1,438)	=	1,275	-
- and a site of the second		1000 CHONG				
Total restricted funds	1,914	77,854	(102,009)	·	35,570	13,329
Total Funds	5,256,990	1,499,363	(1,446,363)	(109,461)	-	5,200,529

### 16. Analysis of Net Assets between funds

	2021	General Funds £	Designated Funds	Restricted Funds	Total Funds 2021
		2	~	<u>د</u>	-
	Fixed assets Current assets Current liabilities	2,566,433 (175,632)	1,263,341 1,477,122	15,383	1,263,341 4,058,938 (175,632)
		2,390,801	2,740,463	15,383	5,146,647
	2020	General Funds	Designated Funds	Restricted Funds	Total Funds
		£	£	£	£
	Fixed assets Current assets Current liabilities	- 2,166,275 (192,125)	1,155,353 2,063,940	- 13,329	1,155,353 4,243,544 (192,125)
		1,974,150	3,219,293	13,329	5,206,772
17.	Commitments			2021	2020
	Group			_	
	No later than one year Later than one year and not later than five years Later than five years			77,501 282,052 23,333 382,886	81,729 286,553 93,333 461,615
	Charity			2021	2020
	No later than one year Later than one year and not later than five years Later than five years			77,501 282,052 23,333 382,886	81,729 286,553 93,333 461,615

### 18. Reconciliation of net movements in funds to net cash flow from operating activities

		2021	2020
		£	£
	Net movement in funds	(60,125)	(55,633)
	Deduct dividend and interest income from investments	(41,526)	(68,012)
	Deduct (loss)/gain on investments	(126,428)	109,461
	Increase in stock	3,114	408
	Decrease/(Increase) in debtors	224,596	(220,745)
	Decrease in creditors	(16,493)	(25,974)
	Add depreciation	21,016	33,158
	Profit on disposal of fixed assets	•	(3,834)
	Add amortisation	76	917
	Revaluation surplus	-	-
		4,230	(230,254)
19.	Analysis of cash and cash equivalents		
		2021	2020
		£	£
	Cash at bank and in hand	3,947,154	3,904,050
	Unexpended investment cash	<u> </u>	
		3,947,154	3,904,050

### 20. Activities to generate funds: Trading subsidiary

The charity controls Cynthia Spencer Hospice Ventures Limited which is incorporated in England and Wales. The subsidiary is a trading company that transfers its taxable profit to the charity by a Gift Aid Declaration. A summary of the trading results is shown below. The principal activity of the company during the year was providing trading activities on behalf of Cynthia Spencer Hospice Charity, a charity registered in the UK.

	2021	2020
Profit and Loss Account	£	£
Turnover Cost of sales	12,920	20,216
	(2,050)	(3,777)
Gross Profit Administration expenses	10,870 (3,859)	16,439 (15,610)
Operating profit	7,011	829
Foreign exchange loss Interest paid on loan		-
Amount gift aided to charity		
Profit/ (loss) for the year	7,011	829
Balance sheet	2021	2020
	£	£
Fixed assets	-	-
Current assets	13,520	41,697
Current liabilities	(265)	(35,453)
	13,255	6,244
Represent by		
Revaluation reserve	-	-
Profit and loss account	13,255	6,244
	13,255	6,244