Buckland Support Charity Number 1183456

Chair's Report for the Charity Commission Accounts for 2021 (January - December)

Our work as a charity this year can be seen in three phases:

January – May / June – August / September to December

During the first part of the year, our charity continued to employ our coordinator for 16 hours a week, plus overtime as necessary, as we met needs due to Covid as well those which we have tried to meet since we started.

This included transport to vital appointments by our volunteers, assessment of referrals and either making contact with other support services or dealing with issues such as debt, housing need, isolation, and poverty ourselves.

We were able to re-open some of our support groups (Toddlers, Exercise classes, Coffee morning,) as permitted.

We continued to have an increasing number of referrals from the local surgery as well as selfreferrals, including family crisis situations. Our charity is becoming a known resource for advice on the Buckland Estate and we have forged good relationships with other organisations offering services here eg Teign Housing, THAT foodbank, Haytor View Primary School.

It became increasingly clear that the demand for help from this area with the whole range of needs was our stripping our resources as we uncovered unmet need.

The bid that we therefore put in to The National Lottery to cover the next 5 years was a joint bid with The Newton Abbot CIC (who run the Community Centre on the estate), the CAB and ourselves.

We were delighted to be successful to the extent that we were awarded funding for the next four years, starting on 1st September 2021

This money covered a fulltime post (or equivalent) for a Coordinator, the running of an "information HUB" once a week at the Community Centre, having a CAB worker once a week at this HUB, back up support services from the staff at The Community Centre to undertake account management, room hire and managerial support for joint working plus some travel and evaluation costs.

From June to August 2021, BUS funded a pilot project at The Hub so that we were up and running by September. This included setting up a Steering Group, regular meetings of staff involved and letting our client catchment know we were there to help with a range of issues.

We were able to increase the Coordinator hours on a regular basis in preparation for the start of the Lottery funded project on 1st September.

We started to be approached by other helping services with offers to attend on Tuesdays to offer their services eg Teign Housing, the local police and fire prevention officer, Learn Devon, One Small Step (addictions) and others. We also opened our doors to people with long-term mental health issues who had nowhere else to go for support. As they have become regular faces, we can often nip growing issues in the bud before they escalate.

During September-December 2021, the numbers of people coming for help has grown every week. Fortunately, we were able to have Yvonne Mabry (our experienced Coordinator) attend The Hub every week and we employed a part/time assistant for that day and other hours.

The issues that people arrive with are varied but most of them are complex and serious. Having CAB present is vital to meeting some of these needs. Yvonne and her assistant are working flat out while it is open and there is always a lot of follow-up afterwards. Much of the work entails contacting other agencies and making sure that the people we discuss actually get help. This can be from statutory services like Social Services, the Police or local Housing Authority. We find that often we are covering work that would have been done in the past by statutory agencies who are no longer addressing those needs due to lack of funding. We take part in meetings such as MASH or Early Years where the people are felt to be vulnerable.

We have become a known source of support for people in this area and are recognised as relevant by other services.

Our relationship with our local Buckland Surgery is excellent and it is a two way partnership to the benefit of its patients.

Financially it has been a huge relief to secure this funding but we do have some limited funds from local sources to still branch out with new groups and new projects. However, we are aware that one full time post cannot meet this increasing need and will be looking at this further in the future.

We have had great the support from our Trustees (often hands on) and our Patron, Lord Julian Darling as well as our very willing and efficient volunteers during this difficult time.

Working together with CAB and the staff of the Buckland Community Centre has been a very productive move and we are grateful for all their help with planning, management and finance.

Rosemary Whitbread

Chair Buckland Support



CHARITY COMMISSION FOR ENGLAND AND WALES

Independent examiner's report on the accounts

| Section A I | ndependent Examiner's Report | | | | | |
|--|---|------------------------|----------|--|--|--|
| Report to the trustees/ members of | Charity Name Buckland Support | | | | | |
| On accounts for the year ended | 31 st December 2021 | Charity no (if any) | 1183456 | | | |
| Set out on pages | 3-4 (remember to include the page numbers of additional sheet | | | | | |
| | l report to the trustees on my examinatio charity ("the Trust") for the year ended | | | | | |
| Responsibilities and basis of report | | | | | | |
| | I report in respect of my examination of the Trust's accounts carried under section 145 of the 2011 Act and in carrying out my examinatio have followed the applicable Directions given by the Charity Commis under section 145(5)(b) of the Act. | | | | | |
| Independent examiner's statement | I have completed my examination. I confirm that no material matters hav come to my attention (other than that disclosed below *) in connection with the examination which gives me cause to believe that in, any material respect: accounting records were not kept in accordance with section 130 of the Act or the accounts do not accord with the accounting records | | | | | |
| | I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable proper understanding of the accounts to be reached. * Please delete the words in the brackets if they do not apply. | | | | | |
| Signed: | bottoms. | Date: | 23/8/22. | | | |
| Name: | L. HARRIS. | | | | | |
| Relevant professional qualification(s) or body (if any): | Kask NI/A. | | | | | |
| Address: | Dr Lucinda Harris Buckland Surgery 1 Raleigh Road Buckland Newton Abbot TQ12 4HG | | | | | |

| Sectio | n B |
|--------|-----|
|--------|-----|

Disclosure

Only complete if the examiner needs to highlight matters of concern (see CC32, Independent examination of charity accounts: directions and guidance for examiners).

Give here brief details of any items that the examiner wishes to disclose.



| | Charity Name Buckland Support | | No (if any) |] [| |
|---|----------------------------------|--------------------------------|------------------|----------------------------|------------------|
| CHARITY | Receipts and payments accounts | | | CC16a | |
| | For the period from | Period start date 01/01/202 | То | Period end date 31/12/2021 |] |
| Section A Receipts an | d payments | | 1.134 | | |
| | Unrestricted | Restricted | Endowment | | |
| | funds to the nearest | funds to the nearest £ | funds | Total funds | Last year |
| A1 Receipts | £ | to the hearest £ | to the nearest £ | to the nearest £ | to the nearest £ |
| National Lottery | 1 | 5 000 10 | | | |
| Teignbridge District Council | | 5,882.49 | | 5,882 | |
| Devon County Council | 1,200.00 | 2,800 | | 2,800 | |
| Class fees | 655.00 | | | 1,200 | |
| Community Transport Granr | 690.78 | | | 655 | |
| Donations | 1,300.00 | | | 691 | |
| | | | | 1,300 | · · · |
| | | | | • | · · · |
| Sub total (Gross income for AR) | | 8,682 | - | 12,528 | - |
| A2 Asset and investment sales, (see table). | | | | | |
| | - | | | | |
| | - | | | - | |
| Sub total | - | - | - | | - |
| Total receipts | 3,846 | 8,682 | - | 12,528 | |
| A3 Payments | | | | | |
| Salaries | 9,673 | 7,843 | | 17,516 | |
| Payroll costs | | 96 | | 96 | |
| Accountants Fees | 960 | | | 960 | |
| Room hire | 300 | | | 300 | |
| Costs of Toddler Group | 533 | | | 533 | |
| Travel expenses | 503 | | | 503 | |
| Wobble class | 845 | | | 845 | |
| Insurance | 326 | | | 326 | |
| Phone Bills | 102 | | | 102 | |
| Other | 685 | | | 685 | - |
| Sub total | 13,926 | 7,939 | - | 21,865 | |
| A4 Asset and investment | | | | | |
| purchases. (see table) | | | | | |
| | - | - [| - | - | |
| | - | - | - | - | |
| Sub total | - | - | - | - | - |
| Total payments | 13,926 | 7,939 | - | 21,865 | - |
| Net of receipts/(payments) | - 10,080 | 743 | - | - 9,337 | - |
| A5 Transfers between funds | | | | - | |
| A6 Cash funds last year end | 27,431 | 500 | | 27,931 | |
| Cash funds this year end | £ 17,350 | 1,243 | - | 18,593.59 | - |

| Categories | t of assets and liabilities a Details | Unrestricted | Restricted | Endowme |
|--|--|------------------------------------|--------------------------|------------------|
| oucegones | Details | funds | funds | funds |
| B1 Cash funds | General Funds | to nearest £ | to nearest £ | to nearest £ |
| | | 17,350 | 3,300 | |
| | | | - | |
| | | - | | |
| | Total cash funds | 17,350 | | |
| | (agree balances with receipts and payments | 17,350 | 1,243 | |
| | account(s)) | OK | OK | OK |
| | | Unrestricted | Restricted | Endowmer |
| | Details | funds | funds | funds |
| B2 Other monetary assets | Details | to nearest £ | to nearest £ | to nearest £ |
| monotary assels | | | - | |
| | | | - | |
| | | | - | |
| | | | | |
| | | | - | |
| | | - | - | |
| | | - | - | |
| | | | | |
| | Details | Fund to which | Cost (optional) | Current value |
| 33 Investment assets | | asset belongs | | (optional) |
| | | | - | |
| | | | - | |
| | | | - | |
| | | | - | |
| | | | - | |
| | | | - | - |
| | | Fund to which | | Current value |
| 34 Assets retained for the | Details | asset belongs | Cost (optional) | (optional) |
| | | | - | - |
| harity's own use | | | - | - |
| | | | | |
| | | | | - |
| | | | - | - |
| | | | - | - |
| | | | | |
| | | | | |
| | | | | - |
| | | | - | - |
| | | | - | - |
| | | | J | |
| | Details | Fund to which liability relates | Amount due (optional) | When due |
| 5 Liabilities | | | (optional) - [| (optional) |
| | | | | |
| | | | | |
| - | | | - | |
| | | | | |
| | | | | |
| | | | J L | |
| | | | | |
| gned by one or two trustees on | Signature | Drink Ma | mo. | Date of |
| gned by one or two trustees on half of all the trustees | Signature | Print Na | me | Date of approval |