Charity number 1164225

Annual Report and Financial Statements

for the year ended 31 March 2023





Annual Report and Financial Statements

for the year ended 31 March 2023

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Prepared by West Yorkshire Community Accountancy Service CIO

Trustees' report for the year ended 31 March 2023

Reference and administrative details of the charity, its trustees and advisors

The trustees during the financial year and up to and including the date the report was approved were: Name Position Dates

Paul Murphy **Richard Bridge** Prof. Charlotte O'Brien Nicola Welch Prof. Peter Ball Helen Edwards Mark Taylor Resigned July 2022 Heather Brock Charity number Registered in England and Wales 1164225 Registered and principal address Bankers Cooperative Bank plc Welfare Benefits Unit PO Box 250, Delf House 17 Priory Street York Southway YO1 6ET Skelmersdale WN8 6WT

Independent examiner

Simon Bostrom FCIE West Yorkshire Community Accountancy Service CIO Stringer House 34 Lupton Street Leeds LS10 2QW

Structure, governance and management

The charity is a Charitable Incorporated Organisation (CIO) - Foundation registered on 2 November 2015, and governed by a constitution.

Method of recruitment and appointment of trustees

Trustees are recruited by invitation and application. Our trustees come from a wide range of backgrounds including academia, the Civil Service, law, local government and the advice sector. Trustees' induction includes attendance at meetings as observers, and relevant information about the service and trustee responsibilities.

Trustees' report (continued) for the year ended 31 March 2023

Objectives and activities

The charity's objects

For the public benefit, the prevention or relief of poverty and financial hardship, the advancement of education and the protection of health in particular, but not limited to, the people of York and North Yorkshire.

These purposes will be advanced in particular but not exclusively by:

The provision of advice and assistance on welfare benefits, and other social welfare matters.

The provision of training, meetings, lectures and events in particular but not exclusively for persons working or engaged in the provision of social welfare.

Raising public awareness of welfare benefits and social welfare provision.

Providing written information, in print, online or otherwise.

Promoting, contributing to or undertaking organised research and experimental work, and disseminating the results thereof.

Providing consultancy for persons interested in welfare benefit provision, and related matters.

The charity's main activities

The Welfare Benefits Unit (WBU) offers specialist welfare benefits advice to those who work with members of the public. Our experienced team of advisers provides independent support through our advice line, publications, training, consultancy and project work.

Public benefit statement

In setting our objectives and planning our activities our Trustees have given serious consideration to the Charity Commission's general guidance on public benefit and in particular the prevention or relief of poverty and financial hardship, the advancement of education and the protection of health.

Achievements and performance

The Welfare Benefits Unit (WBU) provides specialist welfare benefits advice to advisers and other supporters who work with the public. By advising the advisers we broaden access to detailed guidance for those who need support to navigate an increasingly complex benefits system.

People claim benefits for a wide variety of reasons – this might be to top up low earnings, help with childcare costs, provide financial support whilst caring, to help with disability-related costs, to ease resettlement as a refugee, to meet costs whilst undertaking education, and often a combination of many factors. Receiving expert advice can make complicated life situations easier to manage, help maintain claimant responsibilities and support confident decision-making.

We work in partnership with organisations and provide independent support through our advice line, training, publications, consultancy and projects. WBU provides an additional resource improving effectiveness, enhancing outcomes and supporting skill development and confidence.

Advice Line

The WBU Advice Line (phone and email) is available Monday to Friday to anyone working with a North Yorkshire or York resident. Queries are answered promptly, and detailed explanation and guidance given.

The WBU received 1306 calls from April 2022 to March 2023, these concerned 2486 separate benefit issues. Two-thirds related to complex queries that required significant research using advanced reference material and extensive explanations.

In 2022/23 WBU was accessed by 282 advisers across 76 organisations within a number of sectors including social services, advice agencies, housing providers, carer support and services for older people.

Trustees' report (continued) for the year ended 31 March 2023

Achievements and performance continued

Around three fifths of contacts included Universal Credit; we expect this to continue to increase as the government moves forward with migration from legacy benefits. One-fifth of queries were for families with children and two-thirds related to households with a disabled person.

"Invaluable service from very polite, friendly and knowledgeable staff."

"We got a fantastic result... The client is really pleased! I'm very pleased too! Having the WBU to discuss this with step by step throughout the long process ... has been really helpful, reassuring, and encouraging."

WBU continued to receive funding from Improving Finance, Improving Lives (CYC Financial Inclusion Steering Group) to run the Advice Extra project. This had three main strands: follow-up and in-depth advice provision; subsidised training of York advisers and briefings on UC migration. This funding, continuing in 2023/24, allows us to build on our core service and provide a broader range of support to York advisers and other agencies.

Training

Welfare Benefit Unit training is provided contractually to City of York Council (CYC) and North Yorkshire County Council (now North Yorkshire Council) staff, as well as to North Yorkshire Citizens Advice. The courses are open to other advisers nationally with training revenue supporting quality provision of the WBU service.

Our training programme reflects the needs of those advising on welfare benefits, providing introductory level courses as well as those aimed at experienced advisers. Our trainers are all qualified, experienced and dedicated to high quality provision, responding to high demand and consistent benefit changes.

This year we provided our popular three-day Introduction to Benefits course an additional four times due to high demand. Other courses include Universal Credit (introduction, work, housing costs, migration); Benefits Overview (Working Age); Benefits for those who are State Pension Age; Limited Capability for Work and Benefits for Disabled People.

We delivered training to 280 individuals from 88 organisations, providing our 3-day introductory course eight times in the year and 11 individual courses. Online provision attracts advisers from a wide geographical area.

"The course was excellent. Great balance of information and exercises. Nice to have different, very knowledgeable trainers."

"Always know I'll learn something despite offering benefits advice to terminally ill for 12 years. Always so impressed with [this trainer's] clear delivery style and incredible knowledge."

Publications

The WBU Advisers Guide to Benefits is a concise annual publication which provides an overview of welfare benefits, including eligibility and calculation. It is written for people who give information and advice, with its clear format ideal for accuracy and quick reference. It is an invaluable resource, currently used across a wide range of statutory and voluntary organisations, including advice, community, health, housing and probation services. In 2022/23 we sent out over 2,000 orders to nearly 400 organisations and individuals.

Our Benefits e-Bulletins and News in Brief keep advisers up to date on changes throughout the year. Our disability and State Pension age leaflets can also be downloaded from our website, providing a useful resource for advisers.

"So accessible and easy to understand. Makes my job so much easier. Just love it."

"Up to date information written in a clear and understandable way ... useful for myself but also clients."

Other online resources include our benefit factsheets which provide in-depth information on specific areas (eg Universal Credit and self-employment) as well as a quick-reference Benefits Checklist and a comprehensive resources list.

Trustees' report (continued) for the year ended 31 March 2023

Achievements and performance continued

Forum meetings, social policy and collaborative working

Our online Forum meetings provide updating material and an opportunity to share information and network. In May and November 2022, we provided an in-depth review of benefits for EEA nationals and a Budget update.

Response to consultations enables us to present the experience of claimants based on the cases we receive and our specialist knowledge of the benefit system. We submitted a response to the new North Yorkshire Council's Council Tax Reduction scheme consultation. We were advised that our detailed response would help shape the discretionary hardship fund criteria. WBU experience also informs the work we do within regional networks and involvement in national forums, such as the Poverty and Debt Taskforce or responding to national interest in support for Resettled Ukrainians.

Looking ahead

Building on strong team working, excellent service provision and updated infrastructure support, over the next couple of years we are committed to focusing on sustainability and development. Our current North Yorkshire Council contract ends in 2024 and preparatory work for the expected Advice and Information tender is being completed. The need to increase our independent revenue has been recognised and we continue to assess potential ways to support the WBU service. Currently, revenue from grants, publications, training and consultancy work provides the additional resources we require to provide a quality service and meet contractual demands.

Essential support from North Yorkshire Council and City of York Council recognises the positive impact that expert benefits advice has on residents and communities.

Financial review

The net income for the year was £10,298, including net income of £5,298 on unrestricted funds and net income of £5,000 on restricted funds after transfers.

Reserves policy

The purpose of the Welfare Benefits Unit's Reserves Policy is to ensure the financial stability of the organisation and the means for it to meet its charitable purposes.

The Reserves provide an internal source of funds for situations such as a sudden increase of expenses, one-off unbudgeted expenses, covering unforeseen day-to-day operational costs (eg. long-term staff sickness), a source of income not being renewed, a gap in funding to ensure continuity of service or uninsured losses. The Reserves also provide the opportunity to invest in developmental or innovative action to support service provision and sustainability.

Restricted funds

The Welfare Benefits Unit obtains funding for specific projects. Such funding is not included in the available reserves.

The Welfare Benefits Unit has an obligation to pay a pension withdrawal fee of £10,126 (latest update September 2021) if the WBU withdraws from The Pensions Trust Growth Plan. This is due because an employer is required by law to pay its share of this multi-employer defined benefit pension scheme when it is in deficit.

Trustees' report (continued) for the year ended 31 March 2023

Reserves policy continued

Reserves level

The Trustees recognise that the Welfare Benefits Unit is operating in a time of funding uncertainty. Current funding from North Yorkshire County Council and City of York Council does not fully cover core costs. The WBU also generates revenue through publications and training. The Trustees propose to maintain the charity's reserves at a level which is at least equivalent to three months' operational expenditure and not exceeding nine months' operational expenditure. This would equate to between £55k and £166k based on budgeted activity. This level of reserves would allow the opportunity to explore other areas of income generation whilst maintaining service provision if funding was not renewed, in particular taking into account the need to meet differing contractual obligations.

The charity's free reserves, excluding fixed assets, at the year end were £116,866.

The Trustees review the amount of reserves to ensure that they are adequate to fulfil the charity's continuing obligations at the bi-monthly Trustee Board meetings.

Approved by the board of trustees on 3.54, 2023 Signed: MAMY (Trustee) Name: MALL MARINY

Independent examiner's report to the trustees of Welfare Benefits Unit

I report to the charity trustees on my examination of the accounts of the CIO for the year ended 31 March 2023, which are set out on pages 8 to 14.

Responsibilities and basis of report

As the charity trustees of the CIO you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ('the Act').

I report in respect of my examination of the CIO's accounts as carried out under section 145 of the 2011 Act. In carrying out my examination I have followed all the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

Independent examiner's statement

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1 accounting records were not kept in respect of the charity as required by section 130 of the Charities Act;
- 2 the accounts do not accord with those records; or
- 3 the accounts do not comply with the applicable requirements concerning the form and content of accounts set out in the Charities (Accounts and Reports) Regulations 2008 other than any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of an independent examination.

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Signed: Name: Simon Bostrom FCIE

Date:

West Yorkshire Community Accountancy Service CIO Stringer House 34 Lupton Street Leeds LS10 2QW

Statement of Financial Activities (including summary income and expenditure account) for the year ended 31 March 2023

	Notes				
	10100	2023	2023	2023	2022
	ι	Inrestricted	Restricted	Total	Total
		funds	funds	funds	funds
		£	£	£	£
Income from:					
Grants and contract income	(2)	102,495	52,249	154,744	139,595
Sales and fees		46,727	1-1	46,727	41,160
Other income			-	(=)	1,167
Total income		149,222	52,249	201,471	181,922
			-		
Expenditure on:					
Staffing costs	(3)	113,809	39,522	153,331	150,799
External supervision		340	-	340	400
Freelance workers		1,396	1.0	1,396	1,335
Payroll charges		1,085	1 - 1	1,085	1,296
Staff travel and subsistence		271	- <u>-</u> -1	271	401
Volunteer expenses		45	-	45	-
Training and conferences		561	100	661	440
Printing and reproduction		6,877	403	7,280	7,394
Materials and resources		1,520	-	1,520	1,520
Rent and service charges		6,390	1,698	8,088	8,363
Office and administration		354	107	461	394
Small equipment and consumables		14	431	445	357
IT, software and maintenance		3,054	3,537	6,591	5,420
Office repairs and maintenance		67	20	87	701
Telephone and internet		1,883	566	2,449	2,383
Postage		1,382	416	1,798	1,778
Advertising and publicity		384		384	576
Bank charges		178	3 (1	178	157
Insurance		1,492	449	1,941	1,796
Independent examination		945	-	945	900
Consultancy		1,620	-	1,620	840
Depreciation		257_	-	257	1,671
Total expenditure		143,924	47,249	191,173	188,921
Net income / (expenditure)		5,298	5,000	10,298	(6,999)
Fund balances brought forward		111,568	<u> </u>	111,568	118,567
Fund balances carried forward	(4)	116,866	5,000	121,866	111,568

All incoming resources and resources expended derive from continuing activities.

Balance sheet

as at 31 March 2023

as at 31 March 2023		2023 Unrestricted	2023 Restricted	2023 Total	2022 Total
		£	£	£	£
Fixed assets					
Tangible assets	(5)	1.			257
Total fixed assets					257
Current assets					
	(6)	6,089	5,500	11,589	8,768
Cash at bank and in hand	(7)	223,520	(500)	223,020	236,875
Total current assets		229,609	5,000	234,609	245,643
Current liabilities:					
amounts falling due within one year	(0)	440 740		140 740	104 000
	(8)	112,743		112,743	134,332
Total current liabilities		112,743		112,743	134,332
Net current assets / (liabilities)		116,866	5,000	121,866	111,311
Net assets		116,866	5,000	121,866	111,568
Funds					
Unrestricted funds		116,866		116,866	111,568
Restricted funds		-	5,000	5,000	
Total funds		116,866	5,000	121,866	111,568

The financial statements were approved by the board of trustees on .3 JJy 2023

Signed:

Name: PAUL MURAIY

Welfare Benefits Unit Notes to the accounts for the year ended 31 March 2023

1 Accounting policies

Basis of accounting

These accounts have been prepared under the historical cost convention with items recognised at cost or transaction value unless otherwise stated in the relevant note(s) to these accounts. The financial statements have been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) and with the Charities Act 2011.

The charity constitutes a public benefit entity as defined by FRS 102. There has been no change to the accounting policies since last year. No changes have been made to the accounts for previous years.

Going concern

The trustees are satisfied that there are no material uncertainties about the charity's ability to continue.

Incoming resources

All incoming resources are included in the Statement of Financial Activities (SOFA) when the charity becomes entitled to the resources, if it is more likely than not that the trustees will receive the resources and the monetary value can be measured with sufficient reliability.

Grants and donations

Grants and donations are only included in the SOFA when the charity has unconditional entitlement to the resources.

Where grants are related to performance and specific deliverables, they are accounted for as the charity earns the right to consideration by its performance.

Expenditure and liabilities

Expenditure is recognised on an accrual basis as a liability is incurred. Liabilities are recognised where it is more likely than not that there is a legal or constructive obligation committing the charity to pay out the resources and the amount of the obligation can be measured with reasonable certainty.

Taxation

As a charity the organisation benefits from rates relief and is generally exempt from income tax and capital gains tax but not from VAT. Irrecoverable VAT is included in the cost of those items to which it relates.

Tangible fixed assets

Tangible fixed assets costing more than £1,000 are capitalised and included at cost including any incidental expenses of acquisition. Gifted assets are shown at the value to the charity on receipt. Depreciation is provided on all tangible fixed assets at rates calculated to write off the cost on a straight line basis over their expected useful economic lives as follows:

Office equipment: over 5 years

Pensions

The charity operates a defined contribution scheme for the benefit of its employees. The costs of contributions are recognised in the year they are payable.

Fund accounting

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity.

Restricted funds are subjected to restrictions on their expenditure imposed by the donor or through the terms of an appeal.

Further explanation of the nature and purpose of each fund is included in the notes to the accounts.

Notes to the accounts continued for the year ended 31 March 2023

North Yorkshire County Council (NYCC) 101,995 - 101,995 101,995 Grant income City of York Council (CYC) Communities and Equalities 22,700 22,700 22,700 CYC Financial Inclusion Steering Group (FISG) - 17,299 17,299 13,900 Joseph Rowntree Foundation (JRF) - 11,250 11,250 - Arnold Clark Community Fund - 1,000 1000 - Local Giving 500 - 500 - 1000 Other grants - - - - 1,000 - 3 Staff costs and numbers 2023 2022 £ £ £ £ Gross salaries 138,824 136,827 - - - - - - - - - - - - 1,359 10,155 - Gross salaries 138,824 136,827 - - - - - - - - - - - -<	2 Grants and donations	2023 Unrestricted funds £	2023 Restricted funds £	2023 Total funds £	2022 Total funds £
City of York Council (CYC) Communities and Equalities 22,700 22,700 22,700 CYC Financial Inclusion Steering Group (FISG) - 17,299 17,299 13,900 Joseph Rowntree Foundation (JRF) - 11,250 11,250 - Arnold Clark Community Fund - 1,000 1,000 - Local Giving 500 - 500 - Other grants - - - 1,000 102,495 52,249 154,744 139,595 3 Staff costs and numbers 2023 2022 £ £ Gross salaries 138,824 136,827 138,824 136,827 Social security costs 11,359 10,155 11,359 10,155 Employment allowance (5,000) (4,000) (4,000) 156 Life cover 541 516 516 516 Pensions 7,607 7,301 1 1	Contract income North Yorkshire County Council (NYCC)	101,995		101,995	101,995
CYC Financial Inclusion Steering Group (FISG) - 17,299 17,299 13,900 Joseph Rowntree Foundation (JRF) - 11,250 11,250 - Arnold Clark Community Fund - 1,000 1,000 - Local Giving 500 - 500 - Other grants - - 1,000 139,595 3 Staff costs and numbers 2023 2022 £ £ Gross salaries 138,824 136,827 500 11,359 10,155 Social security costs 11,359 10,155 11,359 10,155 516 Pensions - - 541 516					
$\begin{array}{c ccccccccccccccccccccccccccccccccccc$		qualities	22,700	22,700	22,700
Arnold Clark Community Fund - 1,000 1,000 - Local Giving 500 - 500 - Other grants - - 1,000 139,595 3 Staff costs and numbers 2023 2022 \pounds \pounds \pounds Gross salaries 138,824 136,827 Social security costs 11,359 10,155 Employment allowance (5,000) (4,000) Life cover 541 516 Pensions 7,607 7,301 7,301 516	CYC Financial Inclusion Steering Group (FISG)	-	17,299	17,299	13,900
Local Giving Other grants500-500- $102,495$ $52,249$ $154,744$ $139,595$ 3 Staff costs and numbers20232022 \pounds \pounds \pounds \pounds Gross salaries138,824136,827Social security costs11,35910,155Employment allowance(5,000)(4,000)Life cover541516Pensions7,6077,301	Joseph Rowntree Foundation (JRF)	-	11,250	11,250	-
Other grants - - 1,000 102,495 52,249 154,744 139,595 3 Staff costs and numbers 2023 2022 \pounds \pounds \pounds Gross salaries 138,824 136,827 Social security costs 11,359 10,155 Employment allowance (5,000) (4,000) Life cover 541 516 Pensions 7,607 7,301	Arnold Clark Community Fund	=	1,000	1,000	-
102,495 52,249 154,744 139,595 3 Staff costs and numbers 2023 2022 £ £ £ £ £ £ £ £ 138,824 136,827 Social security costs 11,359 10,155 Employment allowance (5,000) (4,000) Life cover 541 516 516 516 7,607 7,301 516 51	Local Giving	500	. (500	-
3 Staff costs and numbers 2023 2022 £ £ £ Gross salaries 138,824 136,827 Social security costs 11,359 10,155 Employment allowance (5,000) (4,000) Life cover 541 516 Pensions 7,607 7,301	Other grants	-	-	5	1,000
£ £ £ Gross salaries 138,824 136,827 Social security costs 11,359 10,155 Employment allowance (5,000) (4,000) Life cover 541 516 Pensions 7,607 7,301		102,495	52,249	154,744	139,595
Gross salaries 138,824 136,827 Social security costs 11,359 10,155 Employment allowance (5,000) (4,000) Life cover 541 516 Pensions 7,607 7,301	3 Staff costs and numbers			2023	2022
Social security costs 11,359 10,155 Employment allowance (5,000) (4,000) Life cover 541 516 Pensions 7,607 7,301				£	£
Social security costs 11,359 10,155 Employment allowance (5,000) (4,000) Life cover 541 516 Pensions 7,607 7,301	Gross salaries			138,824	136,827
Employment allowance (5,000) (4,000) Life cover 541 516 Pensions 7,607 7,301	Social security costs				
Life cover 541 516 Pensions 7,607 7,301	-			(5,000)	(4,000)
				541	516
	Pensions			7,607	7,301
				153,331	150,799

The average number of employees during the year was 7, being an average of 4.6 full time equivalent (2022: 7, 4.6 FTE). There were no employees with emoluments above £60,000.

Defined contribution pension	2023	2022			
Costs of the scheme to the char	£ 7,607	± 7,301			
4 Restricted funds	Balance b/f	Incoming	Outgoing	Transfers	Balance c/f
	£	£	£	£	£
CYC FISG	-	17,299	17,299	-	
CYC Comm & Equalities	-	22,700	22,700	-	
Joseph Rowntree Foundation	-	5,250	5,250	-	-
JRF (York Committee)	-	6,000	1,000	+	5,000
Arnold Clark		1,000	1,000	<u> </u>	
		52,249	47,249	-	5,000

Fund name	Purpose of restriction
CYC FISG	City of York Financial Inclusion Steering Group funding: Advice Extra project offering follow-up, in-depth support, training and development.
CYC Comm & Equalities	City of York Council (Communities and Equalities) – funding to provide our core service: advice line, training, and publications.
Joseph Rowntree Foundation	Towards the charity's core costs
JRF (York Committee)	Towards the cost of the service in York. The funding is a contribution to
	Adviser hours over spring and summer 2023.
Arnold Clark	Towards the costs of the IT support, upgrading laptops and migrating onto the new infrastructure.

Notes to the accounts continued

for the year ended 31 March 2023

5 Tangible assets	Office equipment	Total
Cost	£	£
At 1 April 2022	8,357	8,357
Additions	-	-
At 31 March 2023	8,357	8,357
Depreciation		
At 1 April 2022	8,100	8,100
Charge for year	257	257
At 31 March 2023	8,357	8,357
Net book value		
At 31 March 2023		
At 31 March 2022	257	257
6 Debtors and prepayments	2023	2022
o Debtors and prepayments	2023 £	£022
Debtors	4,594	2,254
Prepayments	1,495	2,014
Accrued income	5,500	4,500
	11,589	8,768
7 Cash at bank and in hand	2023	2022
Oracle at heads	£	£
Cash at bank Cash in hand	222,994 26	236,850 25
Cash in hand	223,020	236,875
	223,020	230,075
8 Creditors and accruals	2023	2022
	£	£
Creditors	1,835	795
Amounts received on account for contracts / performance related grants	101,995	124,695
Accruals	945	3,566
Fees paid in advance	7,968	5,276
	112,743	134,332

9 Related party transactions

Trustee expenses

During the year one trustee was paid a total of £9 in respect of travel (previous year: £nil).

Trustee remuneration and benefits

No trustee received any remuneration or benefit during this or the previous year.

Remuneration and benefits received by key management personnel

The total employee benefits received by key management personnel were £60,255 (previous year: £59,635).

Notes to the accounts continued

for the year ended 31 March 2023

10 Contingent liabilities - Defined benefit pension scheme

The charity is a member of a multi-employer defined benefit pension scheme. No new members can be enrolled into this scheme.

The scheme is accounted for as a defined contribution plan because sufficient information is not available to use defined benefit accounting.

Where an agreed deficit funding arrangement is in place a liability for this obligation will be recorded in the accounts. This would be the net present value of the deficit contributions payable.

For the current scheme a revised recovery plan took effect in April 2016.

Annual deficit contributions under this plan for the charity are £nil.

The estimated cost of withdrawal (i.e. the contingent liability) has been calculated at September 2021 as £10,126.

Statement of Financial Activities including comparatives for all funds (including summary income and expenditure account) for the year ended 31 March 2023

Income Grants and contract income Sales and fees Other income Total income	2023 Jnrestricted funds £ 102,495 46,727 - 149,222	2022 Unrestricted funds £ 102,995 41,160 <u>1,167</u> 145,322	2023 Restricted funds £ 52,249 - - 52,249	2022 Restricted funds £ 36,600 - - 36,600	2023 Total funds £ 154,744 46,727 - 201,471	2022 Total funds £ 139,595 41,160 1,167 181,922
Expenditure						
Staffing costs	113,809	111,838	39,522	38,961	153,331	150,799
External supervision	340	400	-	-	340	400
Freelance workers	1,396	1,335	-	-	1,396	1,335
Payroll charges	1,085	1,296		-	1,085	1,296
Staff travel and subsistence	271	401	141		271	401
Volunteer expenses	45	-	-	-	45	-
Training and conferences	561	440	100	5	661	440
Printing and reproduction	6,877	7,394	403	-	7,280	7,394
Materials and resources	1,520	1,520	(4 1)	-	1,520	1,520
Rent and service charges	6,390	8,363	1,698		8,088	8,363
Office and administration	354	394	107	-	461	394
Small equipment and consumables	14	357	431	-	445	357
IT, software and maintenance	3,054	4,355	3,537	1,065	6,591	5,420
Office repairs and maintenance	67	701	20	1.21	87	701
Telephone and internet	1,883	2,383	566	-	2,449	2,383
Postage	1,382	1,778	416	1-	1,798	1,778
Advertising and publicity	384	576	÷.	1.00	384	576
Bank charges	178	157	-	1.	178	157
Insurance	1,492	1,796	449		1,941	1,796
Independent examination	945	900	-	-	945	900
Consultancy	1,620	840		(.	1,620	840
Depreciation	257	1,671	-	. <u>.</u> .	257	1,671
Total expenditure	143,924	148,895	47,249	40,026	191,173	188,921
Net income / (expenditure)	5,298	(3,573)	5,000	(3,426)	10,298	(6,999)
Fund balances brought forward	111,568	115,141	-	3,426	111,568	118,567
Fund balances carried forward	116,866	111,568	5,000	-	121,866	111,568
	0	1.14	9m	10 ⁻¹		1