Company number: 07517887

Charity Number: 1140822

# Justlife Foundation Limited

Report and financial statements
For the year ended 31 March 2023

## Justlife Foundation Limited Reference and administration information

Company number 07517887

Charity number 1140822

### Registered office and operational address

Justlife Centre, 1479-1489 Ashton Old Road, Openshaw, Manchester, England, M11 1HH

#### Name

The charity also uses the name "Justlife Foundation" or "Justlife".

### **Trustees**

Trustees, who are also directors under company law, who served during the year and up to the date of this report were as follows:

April Baker (resigned as chairperson and Trustee 30 May 2022)

Alexandra Fleming (resigned 25 January 2023)

Oliver Heath Zoe Maurice

Amy Sheehan Daly

Katie Wildig (resigned 10 November 2022)

John Wilson (known as 'Ollie')

Andrew Man

Francesca Albanese (appointed 10 November 2022)
Thomas Neumark Jones (appointed 10 November 2022)
Jack Shaw (appointed 10 November 2022)
Hilary Burkitt (appointed 26 March 2023)
Helen Evans (appointed 26 March 2023)
Emma Garner (appointed 26 March 2023)

David Steell (appointed as chairperson and trustee 23 March 2023)

#### Key management personnel

Chief Executive, Simon Gale

Business Support Manager, Andy Morris

#### **Bankers**

Cop-operative Bank plc, PO Box 101, 1 Balloon Street, Manchester M60 4EP

#### **Auditors**

Third Sector Accountancy Limited, Holyoake House, Hanover Street, Manchester M60 0AS.

The trustees present their report and the audited financial statements for the year ended 31 March 2023. Included within the trustees' report is the directors' report as required by company law.

Reference and administrative information set out on page 1 forms part of this report. The financial statements comply with current statutory requirements, the memorandum and articles of association and the Statement of Recommended Practice - Accounting and Reporting by Charities: SORP applicable to charities preparing their accounts in accordance with FRS 102.

## The Chair and Chief Executive's Statement for the year ended 31 March 2023

Since 2008, Justlife has been a lifeline for people whose experience of homelessness has largely been unseen and unheard. In the past year, we have worked alongside our partners to raise the profile of temporary accommodation across the country and in Westminster. This work, and the combined efforts of a number of organisations, has led to temporary accommodation getting some of the focus that it has desperately needed for a long time.

The All Party Parliamentary Group (APPG) for Households in Temporary Accommodation, for which Justlife is co-secretariat, published its first report, adding to the ever-growing mountain of evidence that temporary accommodation is often unsuitable and unsafe. One of the APPG's recommendations, that minimum standards be enforced by a national temporary accommodation regulator, was proposed as an amendment to the Social Housing Regulation Bill by our chair Siobhan McDonagh, MP for Mitchem and Morden. Although the amendment was not accepted by the House, this was the first time temporary accommodation had been debated in Parliament, an exciting first step on the journey towards policy change, but we know there's a lot more to be done.

Our three-year strategic plan, published in 2022, sets out how we're working towards a world where all experiences of temporary accommodation are short, safe and healthy. We're excited to further develop lived experience participation in our work and will explore ways of continuing to ensure people we support are at the heart of our service design. This is our co-production project which has engaged 17 people in paid roles, where they work together to improve the homelessness health system in Brighton & Hove.

Building on the work of our national Temporary Accommodation Network and the APPG, we'll continue to gather and present evidence of people's experiences of temporary accommodation to the stakeholders who can drive change locally and nationally. Last year, as part of our strategy to widen the influence of the network and foster more collaboration, we established three new Temporary Accommodation Action Groups (TAAGs) in Westminster, Waltham Forest and Newham.

We have continued to provide direct support to 402 people across Brighton & Hove and Greater Manchester, putting many of the recommendations from our research into practice through our holistic, person-centred approach that improves health, builds life skills, and empowers people to move on from homelessness. This has led to outcomes that we're incredibly proud of, including 70 percent of clients in our Health Engagement project experiencing substance misuse said they had improved and two-thirds (66 percent) saying their mental health had improved, along with 90 percent of those engaged in the social connection project feeling less lonely and isolated.

While not all temporary accommodation is bad, that shouldn't stop us from working to guarantee that, at the very least, people will always live in a property with acceptable standards. That means basic facilities for cooking and laundry, accessibility adaptations for people with disabilities, and accountability when problems aren't fixed in a reasonable time. We believe regulation is the first step towards achieving this at a national scale, but we'll continue to change lives locally through our incredible projects. Thank you to everyone who has supported our work over the last year.

David Steell Chair

Simon Gale Chief Executive

8 Male

## Objectives and activities

## **Objects**

The objects of Justlife as set out in the in the company's Memorandum of Association are: The prevention or relief of poverty anywhere in the world by providing or assisting in the provision of education, training, healthcare projects and all the necessary support designed to enable individuals to generate a sustainable income and be self-sufficient.

## **Vision**

Our vision is to make people's stay in temporary accommodation short, safe and healthy.

Justlife was started with the aim of meeting the need among those living in temporary accommodation who are suffering with deteriorating mental and physical health, becoming victims of crime, losing control of their life and dying prematurely.

#### **Mission**

Our mission is to deliver work that helps us achieve this vision. The charity's main activities are providing services for people living in temporary accommodation and carrying out research, policy development, local and national networking and collaboration around temporary accommodation.

Our Theory of Change Strategy highlights four specific changes Justlife want to see through its work:

- Improved health and wellbeing.
- Improved housing and financial opportunities.
- Improved social capital.
- Systems change.

#### **Values**

The core values which underpin the way Justlife delivers services and operates as an organisation are:

- People before programmes.
- Collaboration before competition.
- Innovation before institution

### **Public Benefit**

The trustees review the aims, objectives and activities of the charity each year. This report looks at the achievements of the charity and the outcomes of its work in the reporting period. The trustees report the success of each key activity and the benefits the charity has brought to those groups of people that it is set up to help. The review also helps the trustees to ensure the charity's aims, objectives and activities remain focused on its stated purposes.

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the charity's aims and objectives and in planning its future activities. In particular, the trustees consider how planned activities will contribute to the aims and objectives that have been set.

#### Volunteers

Volunteers play an important part at Justlife and this year more than 40 people have given their time and skills to support our work, through services such as the Social Connection Project, as well as helping with fundraising, administration and governance.

### **Achievements and Performance**

The charity's main activities and who it tries to help are described below. All its charitable activities focus on people experiencing homelessness, especially the 'hidden homeless' in temporary accommodation and are undertaken to further Justlife Foundation Limited's charitable purposes for the public benefit.

Our core services focus on improving people's health, housing and wellbeing, and involve a variety of projects that aim to make people's stay in temporary accommodation short, safe and healthy. Alongside these services we carry out research, policy development and build local and national networking and collaboration around temporary accommodation.

The following outlines our performance and achievements across the two geographical areas in which we deliver frontline services, Brighton & Hove and Greater Manchester, and our research and policy work. In the last year, we have supported 402 individuals through our frontline services, many of whom are the most difficult to reach hidden homeless households in temporary accommodation.

## **Brighton & Hove**

## **Health Engagement**

The Health Engagement team supports people living in emergency and temporary accommodation to access treatment for mental and physical health issues, with the aim of empowering people to take control of their health needs, improve their quality of life and move on from homelessness. The team helps people to move out of temporary accommodation into more secure housing and address any wider needs they might have such as accessing benefits or support groups for substance addiction or trauma.

## **Impact**

The Health Engagement team has worked with 215 people and some of the outcomes are:

- 65 percent had improved physical health.
- 70 percent had improved substance misuse.
- 50 percent had improved social networks.
- 66 percent had improved mental health.
- 70 percent had improved meaningful use of time.

## What do people say about the Health Engagement Work?

"Justlife are a fantastic organisation. Having a health engagement worker gives my client the support to live an independent life away from the streets".

"Homelessness is only part of the problem that our residents experience. Very often once housed in temporary accommodation they are left on their own. I found Justlife to be very attentive to each and every case I referred to them. They were always helpful by trying to find solutions to other problems that our residents can experience".

## Ellen's story

Ellen was referred to Justlife for support with her undiagnosed heart condition and high blood pressure. She had recently visited A&E and was not keeping on top of her medication regime or GP appointments and was struggling to eat. Ellen's Personal Independence Payment (PIP) application was unsuccessful, and she was struggling to cover her living expenses.

Ellen's Health Engagement Worker supported her throughout numerous GP, nurse, and cardiology appointments and blood tests, including a heart echo test. We helped her manage her prescriptions, attend a *Change Grow Live* review for methadone, and completed referrals for the dentist and opticians. We also provided several food parcels and organised taxi travel to all her appointments.

Justlife helped Ellen appeal the Personal Independence Payment (PIP) decision with supporting letters from her GP and Physio. The appeal was won and the PIP awarded. We set her up with a bank account with Nationwide, which does not require ID documentation, and supported her to begin a savings account. We liaised with Ellen's housing officer on her behalf, filling in the application form that led to a Housing First interview, and a viewing at a property. Once we had supported her with the paperwork for this property, Ellen moved in, and we helped her settle in.

Once her heart condition improved and she was successfully managing her benefits and medication, it was time to pass on her support needs to her Housing First Worker. Ellen's self-esteem and anxiety have improved vastly, and she feels much happier now she is in her own flat.

## **Changing Futures**

In November 2022 we became a partner in Changing Futures Sussex, a government and National Lottery funded programme which aims to improve outcomes for adults experiencing multiple disadvantages, known as Multiple and Compound Needs (MCN) – including combinations of homelessness, substance misuse, mental health issues, domestic abuse and contact with the criminal justice system.

We have two Community Support Workers who are part of a multi-disciplinary team with the local authority and other partners, working overall with 66 people during the first six months.

#### **Impact**

Our Community Support Workers have worked with 17 people and highlights have included enabling a previously non-engaging person to take part in an alcohol detox and subsequent stay in rehab and supporting several people into supported accommodation.

## **Social Connection Project**

Social Connection is a befriending project that pairs people moving away from homelessness with a volunteer who meets regularly to help overcome social barriers and loneliness and develop meaningful social connections. The meetings are a fun activity of their choice, such as going for coffee, walks in the park, or to an event. The project also runs a peer support group and organises social and skills-building activities such as theatre trips, art workshops and mindfulness classes.

## **Impact**

The Social Connection Project has worked with 72 people and engaged 31 volunteers and some of the outcomes are:

- 90 percent felt less lonely and isolated.
- 55 percent felt their resilience has increased.
- 64 percent felt their self-esteem has improved.
- 90 percent felt their social networks has improved.
- 81 percent felt their mental health has improved.
- 72 percent felt their motivation has improved.
- 81 percent felt they are making better use of their time.
- 90 percent felt their confidence has increased.

## What do people say about the Social Connection Project?

"I love the community activities and the way it feels like a family outing whenever we go somewhere. The group seems to look out for each other and includes everyone, despite our differences. It gives me such a feeling of belonging."

## Max's story

Max is a gender non-conforming person who identifies as non-binary and uses they/them pronouns. They were a victim of an abusive marriage where their husband controlled all aspects of their life. Max completely lost their social network over time, and the sustained abuse significantly impacted their mental health, resulting in a suicide attempt and a hospital admission. Max became homeless in December 2021 after being discharged from hospital and was placed in emergency accommodation.

The Project Coordinator met with Max for an informal chat to talk through how Justlife could help them and came up with an agreed plan. This resulted in Max being matched with a befriending volunteer. Their befriender has similar interests to them, personal experience of depression and anxiety, and understands trans and non-binary identities, which was important for Max to feel safe.

Max meets with their befriender regularly to go for coffee and do activities together such as walking along the seafront or visiting local places of interest. They have built a positive and meaningful befriending relationship.

Max has also started to attend the fortnightly peer support group. They were nervous to begin with but have become a valued member of the group. Max was able to access housing advice from their peers and talk about their mental health openly with people who have similar experiences. Max has also become involved with our community activities project, attending various wellbeing workshops and trips.

Max's confidence and self-esteem have grown significantly since being involved with the project. They have established a safe and secure social network, and report feeling less lonely and isolated. Max has enrolled in various college courses including dressmaking and sewing and has become involved with a local sea swimming club. They have navigated the housing pathways independently and advocated for themselves to secure a private rented flat.

Max has had an opportunity to get involved in the recruitment process for Justlife's Community Activities Coordinator role, supporting us in deciding which interview questions should be used for the candidates. They also got involved with the Common Ambition Project, giving them a voice to change healthcare provision for people experiencing homelessness in Brighton & Hove.

## **Common Ambition**

Common Ambition is a co-production project, made up of a steering group of people with lived experience of homelessness, who work together to improve health services for those experiencing homelessness in Brighton & Hove. The project is led by Arch Healthcare in partnership with Justlife, University of Brighton, Brighton & Hove Clinical Commissioning Group and Brighton & Hove City Council Public Health

Department. It aims to strengthen the homelessness healthcare system to better meet the needs of patients through the co-creation of ideas, models and best practice recommendations.

## **Impact**

Common Ambition has engaged 17 people with lived experience of homelessness in co-production and some of the outcomes have been:

- Creating a prototype accessible, easy-to-use directory of services in Brighton and Hove for people experiencing homelessness, called "Route to Roof".
- Co-facilitating several events where the project presented its work and led discussion groups to key city stakeholders such as the local authority, health and charity sectors.
- Co-creating a Student Select Module for Brighton & Hove Medical School on 'Homeless Health'.
- Presenting to local MPs Lloyd Russell-Moyle and Caroline Lucas who pledged their support for the project and mentioned it on their social media platforms.
- Co-creating manifesto recommendations for local parties on housing following the MPs visit which were sent to the Labour Party and the Green Party.

## The Brighton & Hove Frontline Network

The Brighton & Hove Frontline Network gives workers in the homelessness sector a space to work through the key issues affecting them and the people they support, and the opportunity to connect with the wider community of organisations tackling homelessness. Justlife runs the network in partnership with St Martin in the Field's National Frontline Network and is developing a national Frontline Network for those working with people in Temporary and Emergency Accommodation.

## **Impact**

Frontline Network's impact includes:

- Co-hosting a Homeless Health Conference with 150 attendees in partnership with Arch Healthcare (specialist homeless GP surgery).
- Facilitating support for local workers to feel energised, motivated and inspired through hosting events and spaces of learning focusing on psychological and trauma informed approaches.
- Providing the only sector-wide email update on training, events, funding opportunities, vacancies that goes out to more than 350 people in the city each month.

## What do people say about the Frontline Network?

"A safe space to learn, share, network"

"Friendly, organised, informative and punctual"

## **Manchester**

## **Support Service & Mobile Justlife**

The team provides support for people from the Justlife centre in Openshaw, over the phone or on outreach to their property using a minibus converted into a support van. This includes supporting people to sustain their tenancy, understand their rights in the accommodation, access the correct benefits and manage any rent arrears. The team also supports and advocates for people in appointments with health providers and

the local authority, referring them to specialist services, supporting them to develop life skills and help them access essential items such as furniture and white goods.

Mobile Justlife takes our service to people living in a range of temporary accommodation properties in Manchester and Tameside, including piloting a floating support service for residents of Medlock House, a property where the local authority places people on a temporary basis. The bus enables us to reach more people over a greater area. When asked, 93 percent of people agreed their Justlife worker is easy to talk to and that they feel listened to and 64 percent agreed that Justlife is trying to improve their housing situation.

## **Impact**

The Support Service and Mobile Justlife has worked with 117 people and some of the outcomes are:

- 64 percent felt their health had improved.
- 78 percent felt their emotional wellbeing had improved.

## What do people say about the Support Service and Mobile Justlife?

"Any problems that build up night after night, I worry and speak to staff and it's a massive weight lifted and helps me straight away."

"Justlife staff, I feel, are my friends. I can count on the staff at Justlife, and they never let me down."

"Both of them have done a brilliant job. Absolutely amazing! You have a great service. Everything's going wonderful."

## Kenny's story

Kenny spent almost two decades living in Unsupported Temporary Accommodation (UTA) properties and, during this time, he became isolated from services and the community. The Justlife team built a relationship with Kenny during regular outreach visits to the temporary accommodation. Over time, he opened up with staff and shared how he had been physically attacked and consequently suffered with anxiety and panic attacks, which prevented him from going out. He was also struggling with his physical health, experiencing constant pain and mobility issues. Having been disconnected from health services for many years, Kenny felt afraid to access support.

Kenny's Specialist Support Worker listened to his concerns and suggested ways to overcome some of the barriers he faced to accessing healthcare. This included attending health appointments with Kenny so he was not alone and supporting him to get to the appointments by taxi, so he did not have to use public transport, which could lead to him having a panic attack.

Building Kenny's confidence to attend appointments took time. There were occasions when Kenny cancelled appointments because he felt too unwell to attend them. Rather than immediately booking a new appointment, Kenny's Specialist Support Worker provided Kenny with breathing space and tried to ensure that he felt as in control as possible.

This approach led to Kenny going to his GP and to follow-up hospital appointments, where he had to undergo further tests. He was diagnosed with arthritis and COPD and was able to access medication, to help manage his conditions, and a mobility scooter. Kenny's physical health continued to deteriorate while living in the UTA and he struggled to get to his room on the first floor and access the kitchen in the basement. His Specialist Support Worker suggested alternative housing options that would allow him to have a better quality of life and again, with time, Kenny agreed to start this process.

After a few years of building up a relationship with Kenny and supporting him to connect with services, Kenny has now moved into his own flat in a sheltered accommodation scheme. He continues to access

healthcare with the support of Justlife, including the GP, drugs service and specialist hospital departments, as he undergoes tests for a possible cancer diagnosis. He has also joined Justlife on visits to a local community centre to enjoy a meal out and play some games and is taking steps to reconnect with his family.

## **Targeted Referrals**

Working closely with the Greater Manchester Probation Service, the Targeted Referrals Specialist Support Workers support prison leavers who are placed into temporary accommodation by the local authority, and prison leavers who follow unofficial routes into unsupported temporary accommodation. Individuals are supported as they move in, during their time in temporary accommodation, and to move on to longer-term accommodation. Support includes developing life skills like setting up bank accounts and managing finances, registering with health services, helping people avoid eviction, applying for suitable housing and supporting people to settle into their new property.

## **Impact**

The Targeted Referrals project has worked with 25 people leaving prison and some of the outcomes are:

- Seven people moved out of Temporary Accommodation into the private rented sector, sheltered accommodation or social housing.
- Five people were supported to prevent an eviction.
- 21 people have been referred into specialist services such as community mental health, drug and alcohol services and counselling.
- 72% of people we worked with did not reoffend during this period.

## What do people say about the Targeted Referrals Project?

"They've listened, they've been there, and no matter when I've phoned up or what questions I've asked, they've always responded and sorted things out for me straight away, which I could never sort out for myself".

## **One Team Action Groups**

The One Team Action Groups were run across three areas of Greater Manchester; Bolton, Tameside and Wigan with a range of stakeholders involved in the delivery of the new homelessness prevention service for prison leavers - CAS-3 (Community Accommodation Service). Through providing a safe and supportive space we were able to facilitate discussion and understand what is working well and what can be improved. Participants include the Probation Service, local authorities, housing providers and support services. The learning was shared with the Greater Manchester Homeless Prevention Team and through other strategic forums to highlight issues and find ways to develop and improve the service further.

#### Manchester Centre Refurbishment

The team and service in Manchester have been operating out of our centre in Openshaw since 2010 when we took on the lease of the former GP surgery, and subsequently purchased the building in 2015. For several years we have been looking at redeveloping the building as it was in desperate need of modernising, with a dis-jointed layout that created a busy, noisy and unwelcoming space for our clients to engage with activities and support, as well as being energy inefficient.

We were delighted to begin the refurbishment in January this year and complete it by April. The building has been completely transformed and now is a brighter and more welcoming space which greater matches the principles of PIE (Psychologically Informed Environments). The space is more multifunctional and includes a large, decked area to the rear of the building, as well as a separate client meeting room. The office space is much bigger and brighter providing a hugely improved working environment for staff.

The buildings energy efficiencies have also improved with new glazed windows and new heating system throughout the building. There have been upgrades to internal security (CCTV), fully monitored fire and intruder alarms and door access controls. Clients have greater access to the garden space, security is improved and areas within the centre are more defined.

The impact of the investment in the space will be a better experience for people living in temporary accommodation to receive support, engage in activities and workshops to develop their skills and sense of connection. The psychologically informed environment will also benefit the staff team, improving their experience of working at Justlife. These will both lead to people's experience of temporary accommodation in Manchester being shorter, safer and healthier.

The process began by securing pro-bono support from Landaid (the construction industry's charity) to consider how the building could be redesigned and we ran client consultation sessions to discuss ideas. KKS Savills offered their design team to develop the design and manage the project, including the tender, also on a pro-bono basis. Following a tender process Edgemont Projects were appointed as the main contractor. We successfully raised capital funding along with designating some unrestricted reserves to the project.

The project ran smoothly, keeping to budget and timescale. The site manager had weekly meetings with KKS Savills, and our Business Support Manager and Team Lead for our services and we are grateful to Edgemont Projects and KKS Savills for their excellent management of the project.

We are also grateful to the generosity of the funders of the refurbishment, as well as the staff team and those we support for bearing with us during the work. We plan to raise further funds over the next few years for phase two which will involve a new roof with solar panelling and a garden hub, increasing our space for client meetings and workshops.

## **National**

## Households in Temporary Accommodation All Party Parliamentary Group

The APPG for Households in Temporary Accommodation is a cross-party group working to improve the lives and experiences of families and single adults living in temporary accommodation across England. Justlife is co-secretariat for the group alongside Shared Health, and works alongside MPs, councillors, accommodation providers and various stakeholders to raise awareness of the challenges faced in temporary accommodation, develop solutions, and work towards their implementation through policy change.

## **Impact**

- Published a report that gathered testimonies from 81 people who have lived in temporary accommodation, or know someone who has, and developed seven solutions to the challenges.
- The report was referenced in seven news articles, including on the front page of iPaper.
- Temporary accommodation was debated in Parliament for the first time following a proposed amendment to the Social Housing Regulation Bill by our Chair, MP Siobhan McDonough
- The report and recommendations were publicly supported by MPs Bob Blackman, Rebecca Long-Bailey and Green Party Peer Natalie Bennett

## **Research and Policy**

Our research and policy team aims to uncover some of the hidden experiences of temporary accommodation through the publication of research, alongside collaborating with key stakeholders to work towards our vision of making people's stays short, safe and healthy.

## **Impact**

- Published research and recommendations on disabilities of those in temporary accommodation.
- Conducted interviews with people in temporary accommodation and developed a series of co-produced blogs on mental health, disability and intersectionality within temporary accommodation.
- Published a report on out-of-area placements, which was featured in BBC Radio Sussex and The Argus.
- Led an evaluation on an LGBTQ+ night shelter pilot project in partnership with Switchboard LGBT+,
   Stonewall Housing and Trans Pride Brighton and Hove.
- Recruited a Lived Experience Lead role to ensure lived experience voice is heard in all aspects of our work.
- Launched a peer researcher pilot project to train a cohort of five people with lived experience of temporary accommodation in research skills and methodology.

## **Temporary Accommodation Network**

The research and policy team coordinates our National Temporary Accommodation Network and works to establish Temporary Accommodation Action Groups (TAAGs).

The National Temporary Accommodation Network comprises six Temporary Accommodation Action Groups (TAAG), in East Sussex, Hackney, Westminster, Waltham Forest, Newham, Bristol and Brighton. Each TAAG brings a wide range of stakeholders including the local authority, accommodation providers, people with lived experience and support services into a safe space where they can connect and collaborate to identify local issues and implement changes to improve the experience for people living in temporary accommodation.

### **Impact**

- Established three new TAAGs in London including Westminster, Waltham Forest and Newham, alongside strategic partners the Cardinal Hume Centre, The Magpie Project, Shelter and Notting Hill Genesis.
- Established a new TAAG in Bristol.
- Providing a bi-monthly email update on temporary accommodation research, issues, successes and updates to more than 300 people.

### Beneficiaries of our services

Justlife was started with the aim of meeting the need among those living in temporary accommodation who are suffering from deteriorating mental and physical health becoming victims of crime, losing control of their lives, and dying prematurely. Our National Temporary Accommodation Network and network of Temporary Accommodation Action Groups has provided a space for people to work together and devise local solutions that, along with our support work in Brighton and Manchester, aims to make people's experience of temporary accommodation short, safe and healthy.

**Short** – We work hard to ensure those we work with understand their housing options and support them to move on from temporary accommodation quickly.

**Safe** – We raise issues of safety quickly and have seen improvements and steps taken to ensure people are safe through working closely with landlords and local authorities. This has included people being moved to other temporary accommodation when access requirements are not suitable or for safeguarding reasons, as well as advocating for repairs to dangerous buildings.

**Healthy** – Our support workers supported people to attend hundreds of health appointments this year, enabling them to engage with their healthcare. We have provided food, run activities for people to get active and distributed digital devices along with support to use them, all with the aim of improving mental and physical wellbeing.

## Our approach

Our approach to our work is underpinned by our core values:

- People before programmes Each of our health, housing and wellbeing services is shaped to the
  needs of the individual we are supporting. We work alongside individuals to provide a flexible care
  plan that will help them move away from homelessness. The voices of people with lived experience
  of homelessness are at the heart of what we do and are incorporated into the design and delivery of
  our services.
- Innovation before institution Our research is ongoing and always seeks to improve our
  understanding of the needs and experiences of different people living in temporary accommodation.
  This research and experience of our staff maintains innovation and informs our services and policy
  recommendations that we bring to the attention of policymakers, commissioners and other
  organisations in the sector.
- Collaboration before competition We promote changes to the system and recognise that the people who use our service suffer under a system. Only systemic change will prevent more people who are placed in temporary accommodation from suffering. We know we cannot achieve our aims alone and actively collaborate to bring about change at the individual, local and national level.

## **Fundraising**

Fundraising was led by the Head of Income & Development, with support from the Chief Executive Officer and heads of departments, alongside an external fundraising consultant, The Bright Ideas Partnership, and our small in-house Supporter Engagement team. Justlife understands its duty to protect the public, including vulnerable people, from unreasonably intrusive or persistent fundraising approaches and undue pressure to donate and we ensure we conduct our fundraising in an ethical way.

We keep up to date with changing regulations and are members of the Fundraising Regulator and ensure we adhere to the Code of Fundraising Practice and associated rulebooks as set out by the Regulator. Our privacy policy is kept up to date and is accessible to everyone through our website and clear instructions are given on how to contact us if anyone should have any grievances with our fundraising activities. Fundraising requests are made only of supporters who have opted in to receive such requests from us, and they can unsubscribe at any time. We did not receive any complaints about our fundraising directly or through the Charity Commission.

This year was successful for us in securing income, and we exceeded our targets. Our aim for the year was to raise at least £295K via applications to trusts and foundations to ensure all of our projects could continue for the year, and we substantially beat this target receiving £615K in new funding. We also hoped to raise around £76K from donations, legacies and community fundraising and we ended up raising around £105K through the generosity of individuals and organisations. We are enormously grateful to all those who have supported our work in 2022/23.

#### **Financial review**

Justlife's income in this year was £1,243K. This compares to £984K in 2022/23 and shows a 26 percent increase in income. This is a result of the impact of employing our Head of Income and all their work starting to show real results. Our restricted income this year was £1,132K (91 percent of our total income) compared to £771K (78 percent of our total income) in 2021/22. Unrestricted income this year was £111K (9 percent of our total income) compared to £213K (22 percent of our total income) in 2021/22.

Justlife's expenditure has increased by 18% due to the fact we have increased our income and our service delivery. This is also reflected in the increase in staff costs by 18% which was also impacted by a pay rise for all staff in April and a one-off cost of living payment in December. We completed the refurbishment of the Manchester centre, spending £170K.

The current short-term liquidity level of the charity remains strong and our free reserves are healthy and within the set range. Justlife's income is largely from charitable activities (91 percent) through grant funding and contracts, along with some donations (9 percent). The funding is used for the main operations of the charity, supporting people in temporary accommodation and providing the infrastructure to do so safely and effectively. The organisation spent £94K on fundraising. The cost of fundraising includes staff time spent on fundraising activities, being a proportion of the Head of Income and Development's time and 100 percent of the Supporter Engagement role, the work of consultant fundraisers and a suitable proportion of the charities support costs.

One of the key financial risks to Justlife moving forward are the over-reliance on existing contract income and current restricted multi-year grants from trusts and foundations, certainly there needs to be a continued focus on gaining unrestricted grants such as Lloyds which are for use on core costs, allowing the office function to successfully support the service delivery team. The trusts and foundations sector continues to report higher demands on their funding, following the pandemic and, in some cases, trusts and foundations have less funding to give. Our largest overhead is our staff cost so our main risk is having to reduce the size of our team, which would affect the amount of service delivery possible.

We continue to be innovative in our approach to meeting the needs of those we support, developing new projects and building new collaborations and relationships with partners and potential partners. We also continue to include the voice of those in temporary accommodation in the design and development of projects through our research and person-centred approaches. These have served us well in previous years and meant we are quick to respond to opportunities that arise and are able to show the need for our work effectively.

In February 2022, we recruited a new position of Head of Income and Development as part of our strategic plan to address the potential financial risks. This has given us a more strategic focus on developing our existing work as well as seeking out new opportunities, being committed to delivering both support for individuals and using research and policy work to make a difference on a systemic level. We have seen this investment in our team begin to diversify and open new income streams over this past year.

## Reserves policy

The aim of the Reserves Policy is to ensure that the charity's ongoing and future activities are reasonably protected from unexpected fluctuations in its income and expenditure. Restricted reserves as at 31 March 2023 are £200K and continue to be expended in agreement with the funding criteria agreed at the time of the relevant grant. These are monitored and tracked, the details of which are contained within the notes to the accounts.

Unrestricted reserves are maintained to provide an appropriate working capital for charitable activities outside the scope of restricted funding or to enhance committed funding within the overall objectives of the charity. Justlife has constructed its reserves policy using guidance from The Charity Commission, Charity

Reserves: Building Resilience (CC19). The Board reviewed the reserves policy and agreed that a level of unrestricted general funds, also known as free reserves, of between £160K and £240K is appropriate given the risks faced by the charity and the sustainability of its different income streams. Free reserves were £195K which represents unrestricted funds excluding designated funds and fixed assets.

The Board of Trustees designated £27K in previous years towards the refurbishment costs of the Manchester Centre and the balance stands at £19K as of 31<sup>st</sup> March 2023 and this expenditure will occur during the financial year 2023/24. Our fixed assets are £271K and can only be realised by disposing of them. They are currently essential for the future operation of the charity and so are excluded from free reserves.

#### Plans for the future

Justlife began working towards a new three-year strategic plan in April 2022 to ensure we are best placed to achieve our vision. The plan engaged with our stakeholders, reviewed our strengths, weaknesses, opportunities, and threats, and considered the external factors impacting the organisation. It highlighted three challenges currently facing Justlife and a series of approaches we are taking to overcome these.

At Justlife we know thousands of people struggle to manage in poor and unsuitable temporary accommodation and we are passionate about making this experience short, safe and healthy.

Over the past 15 years, we have not focussed on growth for growth's sake but have seen our work and impact grow steadily and organically. We have continued to have a national impact while also remaining focussed on why we exist and operate within our values. Our plan outlines our desire to continue to grow because of the ever-growing need to raise awareness and bring about systemic change in the temporary accommodation sector as well as knowing there are many more people right now who need support.

The challenges facing us are:

## **Worsening Crisis**

The numbers in temporary accommodation continue to rise, the consequences of the pandemic and ongoing cost of living crisis are increasing pressure on local authorities and reducing options for people who are experiencing homelessness.

### Lack of Understanding

Temporary accommodation is often seen as an answer to homelessness which it is not, and it remains a hidden side of homelessness with little public understanding of its impact on people. This leads to resources not being allocated where they are needed and the issues are not improving.

## **Income and Resources**

We remain predominantly reliant and focused on grant funding which is becoming more competitive.

Approaches and actions to help us overcome challenges

#### Inform

Driving positive change through Systems Leadership in the temporary accommodation sector, convening those with a common interest to build a movement that brings about lasting change.

- Growing Networks
- Developing Research
- Building Influence

#### Involve

Making sure that those we support are at the heart of our service design and development and involved across the organisation in meaningful ways through co-production.

- Doing With
- One Team
- With Others

#### Innovate

Seeking opportunities to develop our work and find new ways to increase our impact, including working with new areas, people and partners, using tools such as Human-Centred Design methods.

- Diversifying Income
- Expanding Areas
- Reaching people

## Inspire

Focusing on our why, vision and values, so we can be agile and responsive, striving to be as great as we can be in everything we do.

- Designing Environments
- Driving Excellence
- Cultivating Culture

## Structure, governance and management

The organisation is a charitable company limited by guarantee, incorporated and registered as a charity on 4 February 2011.

The company was established under a memorandum of association which established the objects and powers of the charitable company and is governed under its articles of association.

Members of the charity guarantee to contribute an amount not exceeding £1 to the assets of the charity in the event of winding up. The total number of such guarantees at 31 March 2023 was 12 (2022: eight). The Trustees are members of the charity but this entitles them only to voting rights. The Trustees have no beneficial interest in the charity.

All Trustees give their time voluntarily and receive no benefits from the charity. Any expenses reclaimed from the charity are set out in Note 12 to the accounts.

The directors of the company are also charity Trustees for the purposes of charity law. Trustees are elected to serve a three-year term. Under the requirements of the Memorandum and Articles of Association, one third of directors must retire annually, with the longest serving first. Trustees can be re-elected to serve a further two three-year terms.

David Steell joined Justlife as Chairperson and trustee in March 2023, as well as 3 other new trustees, following a successful trustee recruitment drive towards the end of 2022. Gretta Starks, who served on the board from 4 February 2011 – 31 March 2013, has maintained her position as Company Secretary.

In an effort to maintain a broad skill mix, the Board carries out Board skills audits, and in the event of skills being lost due to retirements, a Board recruitment process will take place. Recruitment of new trustees is governed through the principles set out in the charity's Code of Governance. No person or body external to the charity is entitled to appoint a Trustee.

Most Trustees are already familiar with the practical work of the charity, having been encouraged to visit Justlife projects during operational hours. Additionally, all Trustees are provided with an induction which includes a detailed overview of the activity of the charity. This is jointly led by the Chair of the Board, the CEO and the Business Support Manager of the Justlife Foundation.

The Trustees also receive an induction pack which covers:

- The obligations of Board members.
- The main documents which set out the operational framework for the charity including the Memorandum and Articles of Association.
- Resourcing and the current financial situation.
- Justlife Governance Manual.

The Board meet quarterly and is responsible for the strategic direction and policies of the charity. At present, the Board has 12 members from a variety of professional backgrounds relevant to the work of the charity. A scheme of delegation is in place and the day-to-day responsibility for the provision of services rests with the CEO, the Business Support Manager and the Senior Leadership Team at Justlife:

- The Chief Executive Officer (CEO) is responsible for ensuring that the charity delivers its specified services and that key performance indicators are met.
- The Business Support Manager provides management and support of all organisation-wide areas including HR, health and safety, finance, facilities, infrastructure and resources responsibility. The Business Support Manager also provides support to the Senior Leadership Team and the Board of Trustees.
- The Head of Services Brighton & Hove has day-to-day responsibility for the operations of the Brighton & Hove service including supervision and support for the staff and volunteers. To ensure the team continues to develop their skills and working practices in line with good practice. The role is responsible for developing new opportunities, building relationships with stakeholders within the local area and fundraising.
- The Head of Services Greater Manchester has day-to-day responsibility for the operations of the Greater Manchester service including supervision and support for the staff and volunteers. To ensure the team continues to develop its skills and working practices in line with good practice. The role is responsible for developing new opportunities, building relationships with stakeholders within the local area and fundraising.
- The Head of Research, Policy and Communications has day-to-day responsibility for managing the development of a network which will drive local and national change, carrying out research and developing policy recommendations, and building relationships with stakeholders nationally and fundraising.
- The Head of Income and Development has day-to-day responsibility for managing the generation of income, considering development opportunities across the organisation and building partnerships with a range of stakeholders to increase our impact.

The Code of Governance identifies decisions that are to be made at Board level:

- Appointment and removal of directors, chair and company secretary.
- Arrangements for entering contracts.
- Staff appointments, dismissals and pay.
- Approval of budgets, and budget deviances.
- Expenditure outside agreed tolerances.
- Arrangements for the Annual General Meeting.
- Changes to Code of Governance and Memorandum of Association.

The Board of Trustees has two committees which are:

Nominations & Remuneration Committee, whose main role is to monitor and review the structure and composition of the Board, making appointment recommendations to the Board for approval and ensuring fair and equitable decisions in relation to remuneration policies and practices.

Audit & Risk Committee, whose main role is to provide oversight of Justlife's systems of internal control, regulatory compliance, risk management and financial reporting, and through supervision of the quality, independence and effectiveness of both the internal and external auditors.

#### Governance Review

The Trustees initiated an external review of their governance in December 2020 due to the number of new Trustees joining in the previous 12 months. This was carried out against the seven principles of the Charity Governance and the review found the Charity in general compliance with the Code's recommendations. The review made several recommendations where improvements could be made, and these have now been implemented. The Trustees remain committed to working towards achieving excellence in delivering effective governance of the charity and continue to self-review yearly.

## Partnership working and related parties

One of our core values is Collaboration over Competition and so we work hard to ensure we do this through partnerships with a wide range of organisations. These include statutory services such as local authorities in Brighton & Hove and Manchester as well as Public Health, Probation, and substance misuse services and GP practices. We also partner with many charities and voluntary sector groups such as FairShare, Shared Health Foundation and St. Martin in the Fields. We have no entities which are related parties.

## Remuneration policy for key management personnel

Pay scales are set by the board for all staff, including management personnel, and are reviewed on an annual basis.

## Risk management

The Trustees consider the major risks the charity faces and ensure systems and procedures have been established to mitigate and reduce the impact they may have. The Trustees acknowledge that it is impossible to eliminate all risks and that systems of control should not be so rigid that they stifle innovation and imaginative use of limited resources. Justlife aims to provide a safe environment for staff that encourages learning and developing through an open and fair culture.

The charity's Risk Register is reviewed by the Trustees on a quarterly basis at Board meetings and also at Audit & Risk Committee meetings where new risks are considered as well as the ongoing management of existing risks. The Trustee Safeguarding Lead also presents an overview of Safeguarding concerns on a quarterly basis at each Board meeting. This report highlights the number of concerns raised relating to the people that Justlife supports, the actions staff have taken, responses from local authorities as well as themes that are emerging and an update on staff and volunteer Safeguarding training.

Our policies and procedures help to ensure risks are minimised and these are periodically reviewed to ensure that they continue to meet the needs of the charity. Key policies and procedures such as Financial Management and Safeguarding are reviewed yearly.

## Statement of responsibilities of the Trustees

The Trustees (who are also directors of Justlife Foundation Limited for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable group and of the incoming resources and application of resources, including the income and expenditure, of the charitable group for that period. In preparing these financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently.
- Observe the methods and principles in the Charities SORP.
- Make judgements and estimates that are reasonable and prudent.
- State whether applicable UK Accounting Standards and statements of recommended practice have been followed, subject to any material departures disclosed and explained in the financial statements.
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable group and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees are aware:

- There is no relevant audit information of which the charitable company's auditors are unaware.
- The Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

## **Auditors**

Third Sector Accountancy Limited were re-appointed as the charitable company's auditors during the year and have expressed their willingness to continue in that capacity.

This report has been prepared in accordance with the provisions applicable to companies subject to the small companies' regime of the Companies Act 2006.

The Trustees' Annual Report has been approved by the Trustees and signed on their behalf by

14 / 10 / 2023

David Steell
Chair of the Board of Trustees

## Independent auditor's report to the members of Justlife Foundation Limited

#### **Opinion**

We have audited the financial statements of Justlife Foundation Limited (the 'charitable company') for the year ended 31 March 2023 which comprise the Statement of Financial Activities, the Balance Sheet, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2023 and of its incoming resources and application of resources for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

#### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

#### Other information

The other information comprises the information included in the trustees report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

## Independent auditor's report to the members of Justlife Foundation Limited

#### Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report included within the trustees' report has been prepared in accordance with applicable legal requirements.

#### Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the trustees' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate and proper accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the trustees' report and from the requirement to prepare a strategic report.

#### **Responsibilities of trustees**

As explained more fully in the trustees' responsibilities statement set out on page 18, the trustees (who are also directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

## Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

## Independent auditor's report to the members of Justlife Foundation Limited

#### Capability of the audit in detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

Based on our understanding of the charity and the environment in which it operates, we identified the principal risks of non-compliance with laws and regulations related to pension legislation, tax legislation, employment legislation, health and safety legislation, safeguarding legislation, data protection and other legislation specific to the industry in which the group operates, and we considered the extent to which non-compliance might have a material effect on the financial statements. We also considered those laws and regulations that have a direct impact on the preparation of the financial statements such as the Companies Act 2006, the reporting requirements under the Charities SORP and FRS102, and the Charities Act 2011.

We evaluated management's incentives and opportunities for fraudulent manipulation of the financial statements (including the risk of override of controls), and determined that the principle risks were related to the pressure on management to achieve particular results. Audit procedures performed by the group engagement team included:

- Review of policies and risk assessments;
- Review of insurance;
- Discussions with management including consideration of known or suspected instances of non-compliance;
- Evaluating management's controls designed to prevent and detect irregularities;
- Identifying and testing journal entries; and
- Challenging assumptions and judgments made by management.

There are inherent limitations in the audit procedures described above and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we would become aware of it. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

#### Use of the audit report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and, the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

## P Morrello

Patrick Morrello (Senior Statutory Auditor)
For and on behalf of Third Sector Accountancy Limited, Statutory Auditor
Holyoake House
Hanover Street
Manchester
M60 0AS

Date 18 / 10 / 2023

## Statement of Financial Activities (including Income and Expenditure account) for the year ended 31 March 2023

|   |      | Unrestricted funds          | Restricted<br>funds     | Total funds<br>2023 | Unrestricted<br>funds | Restricted<br>funds | Total funds<br>2022 |
|---|------|-----------------------------|-------------------------|---------------------|-----------------------|---------------------|---------------------|
|   | Note | £                           | £                       | £                   | £                     | £                   | £                   |
| Income from:  |      |                             |                         |                     |                       |                     |                     |
| Donations and legacies  | 3    | 104,233                     | 1,391                   | 105,624             | 170,354               | 4,795               | 175,149             |
| Charitable activities   | 4    | -                           | 1,130,620               | 1,130,620           | 35,007                | 765,988             | 800,995             |
| Other trading activities  | 5    | 5,285                       | 278                     | 5,563               | 7,248                 | -                   | 7,248               |
| Investments   | 6    | 1,397                       |                         | 1,397               | 224                   | <u>-</u>            | 224                 |
| Total income  |      | 110,915                     | 1,132,289               | 1,243,204           | 212,833               | 770,783             | 983,616             |
| Expenditure on:   | _    | _                           |                         |                     |                       |                     |                     |
| Raising funds   | 7    | 93,998                      | -                       | 93,998              | 41,412                | -                   | 41,412              |
| Charitable activities   | 8    | 126,189                     | 1,070,363               | 1,196,552           | 161,354               | 890,967             | 1,052,321           |
| Total expenditure   | _    | 220,187                     | 1,070,363               | 1,290,550           | 202,766               | 890,967             | 1,093,733           |
| Net income/(expenditure) for the year<br>Transfer between funds | 10   | <b>(109,272)</b><br>138,449 | <b>61,926</b> (138,449) | (47,346)<br>-       | 10,067<br>-           | (120,184)<br>-      | (110,117)<br>-      |
| Net movement in funds for the year                              | _    | 29,177                      | (76,523)                | (47,346)            | 10,067                | (120,184)           | (110,117)           |
| Reconciliation of funds   |      |                             |                         |                     |                       |                     |                     |
| Total funds brought forward                                     |      | 455,856                     | 276,955                 | 732,811             | 445,789               | 397,139             | 842,928             |
| Total funds carried forward                                     | _    | 485,033                     | 200,432                 | 685,465             | 455,856               | 276,955             | 732,811             |
|   | =    |                             |                         |                     |                       |                     |                     |

The statement of financial activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

## Justlife Foundation Limited Company number 7517887

## Balance sheet as at 31 March 2023

|                                       | Note |           | 2023    | 20       | 022      |
|---------------------------------------|------|-----------|---------|----------|----------|
|                                       |      | £         | £       | £        | £        |
| Fixed assets Intangible assets        | 15   |           | 4,827   |          | 6,379    |
| Tangible assets                       | 16   |           | 266,052 |          | 125,747  |
|                                       |      |           |         | _        |          |
|                                       |      |           | 270.070 |          | 422.426  |
| Current assets                        |      |           | 270,879 |          | 132,126  |
| Debtors                               | 17   | 36,821    |         | 39,857   |          |
| Cash at bank and in hand              | 18   | 523,266   |         | 659,627  |          |
|                                       | _    |           | _       |          |          |
| Total current assets                  |      | 560,087   |         | 699,484  |          |
| Liabilities                           |      |           |         |          |          |
| Creditors: amounts falling            |      |           |         |          |          |
| due in less than one year             | 19   | (145,501) |         | (98,799) |          |
|                                       | _    |           | _       |          |          |
| Net current assets                    |      |           | 414,586 |          | 600,685  |
|                                       |      |           |         | _        |          |
| Total assets less current liabilities |      |           | 685,465 |          | 732,811  |
| rotal assets less current habilities  |      |           | 005,405 |          | 732,011  |
|                                       |      |           |         | -        |          |
| Net assets                            |      |           | 685,465 |          | 732,811  |
| The funds of the charity:             |      |           |         | =        |          |
| Restricted income funds               | 21   |           | 200,432 |          | 276,955  |
| Unrestricted income funds             | 22   |           | 485,033 |          | 455,856  |
|                                       |      |           |         | -        |          |
| Total charity funds                   |      |           | 685,465 |          | 732,811  |
| •                                     |      |           |         | <b>=</b> | <u> </u> |
|                                       |      |           |         | _        |          |

These accounts are prepared in accordance with the special provisions of part 15 of the Companies Act 2006 relating to small companies and constitute the annual accounts required by the Companies Act 2006 and are for circulation to members of the company.

The notes on pages 25 to 42 form part of these accounts.

Approved by the trustees on \_\_\_14 / 10 / 2023 \_\_\_\_ and signed on their behalf by:

David Steell, Chair

## Statement of Cash Flows for the year ending 31 March 2023

|   | Note | 2023<br>£               | 2022<br>£                 |
|---|------|-------------------------|---------------------------|
| Cash provided by/(used in) operating activities   | 25   | 17,217                  | (54,977)                  |
| Cash flows from investing activities:   |      |                         |                           |
| Dividends, interest, and rents from investments<br>Purchase of intangible fixed assets<br>Purchase of tangible fixed assets |      | 1,397<br>-<br>(154,975) | 224<br>(1,287)<br>(2,200) |
| Cash provided by/(used in) investing activities   |      | (153,578)               | (3,263)                   |
| Increase/(decrease) in cash and cash equivalents in the year  |      | (136,361)               | (58,240)                  |
| Cash and cash equivalents at the beginning of the year  |      | 659,627                 | 717,867                   |
| Cash and cash equivalents at the end of the year  | •    | 523,266                 | 659,627                   |

### Notes to the accounts for the year ended 31 March 2023

#### 1 Accounting policies

The principal accounting policies adopted, judgments and key sources of estimation uncertainty in the preparation of the financial statements are as follows:

#### a Basis of preparation

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued in October 2019 - (Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Justlife Foundation Limited meets the definition of a public benefit entity under FRS102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note.

The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £ sterling.

#### b Judgments and estimates

The trustees have made no key judgments which have a significant effect on the accounts.

The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next reporting period.

#### c Preparation of the accounts on a going concern basis

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern.

#### d Income

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Income received in advance of a provision of a specified service is deferred until the criteria for income recognition are met.

#### e Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

Notes to the accounts for the year ended 31 March 2023 (continued)

#### f Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of charity.

Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose.

Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects being undertaken by the charity.

### g Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Costs of raising funds comprise the fundraising fees and associated support costs.
- Expenditure on charitable activities includes the costs undertaken to further the purposes of the charity and their associated support costs.
- Other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

#### h Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the charity's programmes and activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities. The bases on which support costs have been allocated are set out in note 9.

#### i Operating leases

Operating leases are leases in which the title to the assets, and the risks and rewards of ownership, remain with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

#### j Intangible fixed assets

Individual fixed assets costing £1,000 or more are capitalised at cost and will be depreciated over their estimated useful economic lives on a straight line basis. The website is depreciated over 5 years.

Notes to the accounts for the year ended 31 March 2023 (continued)

### k Tangible fixed assets

Individual fixed assets costing £1,000 or more are capitalised at cost and are depreciated over their estimated useful economic lives on a straight line basis as follows:

Long leasehold 1.47% (68 years)

Office equipment 20% Motor vehicles 25%

#### **I** Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

#### m Cash at bank and in hand

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar

#### n Creditors and provisions

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

#### o Financial instruments

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

### p Pensions

Employees of the charity are entitled to join a defined contribution 'money purchase' scheme. The charity's contribution is restricted to the contributions disclosed in note 11. There were no outstanding contributions at the year end. The costs of the defined contribution scheme are included within support and governance costs and allocated to the funds of the charity using the methodology set out in note 9.

## 2 Legal status of the charity

The charity is a company limited by guarantee registered in England and Wales and has no share capital. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The registered office address is disclosed on page 1.

## Notes to the accounts for the year ended 31 March 2023 (continued)

#### Income from donations and legacies 3

|   |                                   | Unrestricted<br>£ | Restricted<br>£    | Total 2023<br>£    | Unrestricted<br>£ | Restricted<br>£    | Total 2022<br>£    |
|---|-----------------------------------|-------------------|--------------------|--------------------|-------------------|--------------------|--------------------|
|   | Other income<br>Donations         | 421<br>103,812    | 1,391<br>-         | 1,812<br>103,812   | -<br>170,354      | 1,024<br>3,771     | 1,024<br>174,125   |
|   | Total                             | 104,233           | 1,391              | 105,624            | 170,354           | 4,795              | 175,149            |
| 4 | Income from charitable activities |                   |                    |                    |                   |                    |                    |
|   |                                   | Unrestricted<br>£ | Restricted<br>£    | Total 2023<br>£    | Unrestricted<br>£ | Restricted<br>£    | Total 2022<br>£    |
|   | Contracts and services<br>Grants  | -                 | 515,718<br>614,902 | 515,718<br>614,902 | 35,007<br>-       | 417,002<br>348,986 | 452,009<br>348,986 |
|   | Total                             | -                 | 1,130,620          | 1,130,620          | 35,007            | 765,988            | 800,995            |

## Notes to the accounts for the year ended 31 March 2023 (continued)

#### Income from other trading activities 5

|   |                           | Unrestricted<br>£ | Restricted<br>£ | Total 2023<br>£ | Unrestricted<br>£ | Restricted<br>£ | Total 2022<br>£ |
|---|---------------------------|-------------------|-----------------|-----------------|-------------------|-----------------|-----------------|
|   | Other income              | 5,285             | 278             | 5,563           | 7,248             | -               | 7,248           |
|   |                           | 5,285             | 278             | 5,563           | 7,248             | -               | 7,248           |
| 6 | Investment income         | Unrestricted      | Restricted      | Total 2023      | Unrestricted      | Restricted      | Total 2022      |
|   |                           | £                 | £               | £               | £                 | £               | £               |
|   | Income from bank deposits | 1,397             |                 | 1,397           | 224               |                 | 224             |

Justlife Foundation Limited

## Notes to the accounts for the year ended 31 March 2023 (continued)

## Cost of raising funds

| coot or raising rainas                    | Unrestricted<br>£ | Restricted<br>£ | 2023<br>£ | Unrestricted<br>£ | Restricted<br>£ | 2022<br>£ |
|---|-------------------|-----------------|-----------|-------------------|-----------------|-----------|
| Consultancy                               | 31,936            | -               | 31,936    | 30,653            | -               | 30,653    |
| Staff costs                               | 44,037            | -               | 44,037    | -                 | -               | -         |
| Support and governance costs (see note 9) | 18,025            |                 | 18,025    | 10,759            |                 | 10,759    |
|   | 93,998            |                 | 93,998    | 41,412            | -               | 41,412    |

#### Analysis of expenditure on charitable activities 8

|                                   |          |            | Research and |            |            |
|-----------------------------------|----------|------------|--------------|------------|------------|
|                                   | Brighton | Manchester | policy       | Total 2023 | Total 2022 |
|                                   | £        | £          | £            | £          | £          |
| Project costs                     | 141,482  | 57,676     | 7,610        | 206,768    | 188,776    |
| Staff costs                       | 448,915  | 179,342    | 70,996       | 699,253    | 635,998    |
| Depreciation                      | 2,786    | 1,533      | -            | 4,319      | 4,319      |
| Support and governance costs (see |          |            |              |            |            |
| note 9)                           | 183,746  | 73,407     | 29,059       | 286,212    | 223,228    |
|                                   |          |            |              |            |            |
|                                   |          |            |              |            |            |
|                                   | 776,929  | 311,958    | 107,665      | 1,196,552  | 1,052,321  |
|                                   |          |            |              |            |            |

Notes to the accounts for the year ended 31 March 2023 (continued)

#### Analysis of governance and support costs 9

10

|  | 2023<br>£  | 2022<br>£  |
|--|--|--|
| Communications Staff support costs Information and computer technology Premises costs Staff costs Depreciation General expenses Governance Project costs | 7,806<br>2,202<br>3,093<br>4,628<br>229,745<br>11,903<br>24,968<br>16,267<br>3,625 | 3,909<br>3,010<br>1,435<br>1,483<br>186,442<br>11,732<br>9,309<br>16,667 |
|  | 304,237  | 233,987  |
| Allocated as follows on the basis of time spent in each acti   | ivity:   |  |
| Fundraising<br>Brighton<br>Manchester<br>Research and policy   | 18,025<br>183,746<br>73,407<br>29,059  | 10,759<br>129,005<br>67,753<br>26,470                                    |
|  | 304,237  | 233,987  |
| Net income/(expenditure) for the year  |  |  |
| This is stated after charging/(crediting):   | 2023<br>£  | 2022<br>£  |
| Depreciation Operating lease rentals:  | 16,222   | 14,669   |
| Property Auditor's remuneration - audit fees Auditor's remuneration - accountancy fees   | 24,150<br>4,380<br>1,680   | 21,000<br>3,600<br>1,680   |

Notes to the accounts for the year ended 31 March 2023 (continued)

#### 11 Staff costs

Staff costs during the year were as follows:

| tan costs during the year were as follows. |         |         |
|--|---------|---------|
| ,  | 2023    | 2022    |
|  | £       | £       |
|  | 255 222 | 725.252 |
| Wages and salaries                         | 855,998 | 735,352 |
| Social security costs                      | 77,521  | 53,301  |
| Pension costs                              | 39,516  | 33,787  |
|  |         |         |
|  | 072.025 | 022 440 |
|  | 973,035 | 822,440 |
|  |         |         |
| Allocated as follows:                      |         |         |
| Cost of raising funds                      | 44,037  | -       |
| Charitable activities                      | 635,998 | 635,998 |
| Support and governance costs               | 229,745 | 186,442 |
|  |         |         |
|  |         |         |
|  | 909,780 | 822,440 |
|  |         |         |
|  |         |         |

No employees have employee benefits in excess of £60,000 (2022: Nil).

The average number of staff employed during the period was 34 (2022: 33).

The average full time equivalent number of staff employed during the period was 29 (2022: 25).

The key management personnel of the charity comprise the trustees, the Chief Executive Officer and the Business Support Manager. The total employee benefits of the key management personnel of the charity were £113,256 (2022: £106,735).

## 12 Trustee remuneration and expenses, and related party transactions

Neither the management committee nor any persons connected with them received any remuneration during the year (2022: Nil).

Neither the management committee nor any persons connected with them received any travel expenses during the year (2022: £230).

Aggregate donations from related parties were £5,050 (2022: £5,000).

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity, including guarantees, during the year (2022: Nil).

Notes to the accounts for the year ended 31 March 2023 (continued)

#### 13 Government grants

The government grants recognised in the accounts were as follows:

|                                       | 2023    | 2022    |
|---------------------------------------|---------|---------|
|                                       | £       | £       |
| The National Lottery Community Fund   | 85,000  | -       |
| Brighton & Hove City Council          | 145,279 | 171,985 |
| HM Prison & Probation Service         | 15,000  | 15,000  |
| Manchester City Council               | 20,000  | 31,163  |
| Greater Manchester Combined Authority | 32,013  | -       |
|                                       |         |         |
|                                       | 297,292 | 218,148 |
|                                       |         |         |

There were no unfulfilled conditions and contingencies attaching to the grants.

#### 14 Corporation tax

The charity is exempt from tax on income and gains falling within Chapter 3 of Part 11 of the Corporation Tax Act 2010 or Section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the charity.

#### Fixed assets: intangible assets 15

| Cost At 1 April 2022 7,75 Additions  At 31 March 2023 7,75  Depreciation |   |
|--|---|
| Additions  At 31 March 2023  7,75  |   |
| At 31 March 2023 7,75  | 9 |
|  | - |
|  | 9 |
| Depreciation   |   |
| p  |   |
| At 1 April 2022 1,38   | Ю |
| Charge for the year 1,55   | 2 |
| At 31 March 2023 2,93  | 2 |
| · ·  |   |
| Net book value   |   |
| At 31 March 2023 4,82  | 7 |
| At 31 March 2022 6,37  | 9 |

Notes to the accounts for the year ended 31 March 2023 (continued)

| 16 | Fixed assets: tangible assets |  |
|----|-------------------------------|--|
|----|-------------------------------|--|

| 16 | Fixed assets: tangible assets   | land and          |  |  |            |
|----|---|-------------------|--|--|------------|
|    |   | Land and          |  |  |            |
|    |   | buildings:        | Office   |  |            |
|    |   | long<br>leasehold |  | Vehicles                                       | Total      |
|    |   | feasenoid<br>£    | equipment<br>£   | verificies<br>£                                | Total<br>£ |
|    | Cost  | L                 | L  | L  | L          |
|    | At 1 April 2022   | 120,927           | 5,640  | 39,817   | 166,384    |
|    | Additions   | 138,922           | 16,053   | -  | 154,975    |
|    |   |                   |  |  |            |
|    | At 31 March 2023  | 259,849           | 21,693   | 39,817   | 321,359    |
|    | Depreciation  |                   |  |  |            |
|    | At 1 April 2022   | 24,656            | 5,243  | 10,738   | 40,637     |
|    | Charge for the year   | 4,319             | 397  | 9,954  | 14,670     |
|    | At 31 March 2023  | 28,975            | 5,640  | 20,692   | 55,307     |
|    | Net book value  |                   |  |  |            |
|    | At 31 March 2023  | 230,874           | 16,053   | 19,125   | 266,052    |
|    | At 31 March 2022  | 96,271            | 397  | 29,079   | 125,747    |
|    |   |                   |  |  |            |
| 17 | Debtors   |                   |  |  |            |
| 17 | Debtors   |                   | 2023   | 2022   |            |
| 17 | Debtors   |                   | 2023<br>£  | 2022<br>£                                      |            |
| 17 |   |                   | £  | £  |            |
| 17 | Debtors  Trade debtors  Prepayments and accrued income                                      |                   |  |  |            |
| 17 | Trade debtors   |                   | f<br>15,000<br>21,821  | £<br>16,935                                    |            |
| 17 | Trade debtors   |                   | £<br>15,000  | £<br>16,935                                    |            |
|    | Trade debtors<br>Prepayments and accrued income   |                   | f<br>15,000<br>21,821  | f<br>16,935<br>22,922                          |            |
| 17 | Trade debtors   |                   | f<br>15,000<br>21,821<br>————————————————————————————————————      | £ 16,935 22,922 39,857                         |            |
|    | Trade debtors<br>Prepayments and accrued income   |                   | f<br>15,000<br>21,821  | f<br>16,935<br>22,922                          |            |
|    | Trade debtors Prepayments and accrued income  Cash at bank and in hand                      |                   | f<br>15,000<br>21,821<br>36,821<br>2023<br>f                       | f<br>16,935<br>22,922<br>39,857<br>2022<br>f   |            |
|    | Trade debtors<br>Prepayments and accrued income   |                   | f<br>15,000<br>21,821<br>36,821                                    | f<br>16,935<br>22,922<br>39,857                |            |
|    | Trade debtors Prepayments and accrued income  Cash at bank and in hand  Short term deposits |                   | f<br>15,000<br>21,821<br>36,821<br>2023<br>f<br>169,587<br>353,679 | £ 16,935 22,922 39,857  2022 £ 169,142 490,485 |            |
|    | Trade debtors Prepayments and accrued income  Cash at bank and in hand  Short term deposits |                   | f<br>15,000<br>21,821<br>36,821<br>2023<br>f<br>169,587            | f 16,935 22,922 39,857  2022 f 169,142         |            |

Notes to the accounts for the year ended 31 March 2023 (continued)

#### 2023 2022 £ £ Other creditors and accruals 40,249 26,256 Deferred income 119,245 58,550 145,501 98,799 20 Deferred income 2023 2022 £ £

Creditors: amounts falling due within one year

Deferred income brought forward

Deferred income carried forward

Released to income from charitable activities

Income received

19

£46,330 of deferred income relates to contract income where the service has not yet been provided. £72,915 relates to a multi-period grants with agreed annual budgets.

58,550

96,330

(35,635)

119,245

8,887

58,550

(8,887)

58,550

Notes to the accounts for the year ended 31 March 2023 (continued)

## 21 Analysis of movements in restricted funds

## Current reporting period

|  | Balance at 1 |           |             |           | Balance at 31 |
|--|--------------|-----------|-------------|-----------|---------------|
|  | April 2022   | Income    | Expenditure | Transfers | March 2023    |
|  | £            | £         | £           | £         | £             |
|  |              |           |             |           |               |
| Brighton                               |              |           |             |           |               |
| Activities and Support                 | 18,343       | 14,350    | (32,769)    | 76        | -             |
| Creative Studio                        | 16,692       | -         | (17,343)    | 651       | -             |
| Fresh Start                            | 4,047        | -         | -           | (4,047)   | -             |
| Health Engagement                      | 37,417       | 389,110   | (437,869)   | 11,342    | -             |
| Social Connection<br>Frontline Workers | 36,436       | 22,915    | (59,561)    | 210       | -             |
| Network                                | 8,545        | 36,694    | (32,764)    | -         | 12,475        |
| A & E Worker                           | -            | 64,643    | (63,847)    | -         | 796           |
| Changing Futures<br>Mental Health      | -            | 33,856    | (32,794)    | -         | 1,062         |
| Engagement Worker                      |              | 10,030    | (10,162)    | 132       |               |
|  | 121,480      | 571,598   | (687,109)   | 8,364     | 14,333        |
| Manchester                             |              |           |             |           |               |
| Mobile Justlife                        | 36,502       | 30,278    | (66,296)    | -         | 484           |
| Referral Project                       | 8,824        | 47,751    | (47,473)    | -         | 9,102         |
| Test and Learn                         | 6,313        | 21,468    | (28,268)    | 487       | -             |
| Activities and Support                 | 7,500        | -         | -           | (7,500)   | _             |
| Manchester Core                        | 36,416       | 56,144    | (78,771)    | 18,043    | 31,832        |
| Service User Costs                     | 10,543       | ,<br>-    | -           | (10,543)  | -             |
| National Lottery                       |              |           |             | , , ,     |               |
| Community Fund                         | -            | 75,000    | (38,432)    |           | 36,568        |
|  | 106,098      | 230,641   | (259,240)   | 487       | 77,986        |
| Research and policy UTA Research &     |              |           |             |           |               |
| Development                            | 34,377       | 194,050   | (120,314)   |           | 108,113       |
| Control                                | 34,377       | 194,050   | (120,314)   | -         | 108,113       |
| Capital Building redevelopment         | 15,000       | 136,000   | (3,700)     | (147,300) |               |
| Total                                  | 276,955      | 1,132,289 | (1,070,363) | (138,449) | 200,432       |
|  |              |           |             |           |               |

Notes to the accounts for the year ended 31 March 2023 (continued)

## Analysis of movements in restricted funds - continued

## Comparative reporting period

| , , ,                  |              |         |             |           | Balance at |
|------------------------|--------------|---------|-------------|-----------|------------|
|                        | Balance at 1 |         |             |           | 31 March   |
|                        | April 2021   | Income  | Expenditure | Transfers | 2022       |
|                        | £            | £       | £           | £         | £          |
| Brighton               |              |         |             |           |            |
| Activities and Support | 13,024       | 32,632  | (27,313)    | _         | 18,343     |
| Creative Studio        | 11,346       | 15,000  | (9,654)     | _         | 16,692     |
| Fresh Start            | 4,156        | -       | (109)       | _         | 4,047      |
| Health Engagement      | 26,883       | 429,089 | (418,555)   | -         | 37,417     |
| Social Connection      | 52,635       | 37,085  | (53,284)    | _         | 36,436     |
| Frontline Workers      | ,            | ,       | , ,         |           | ,          |
| Network                | 7,123        | 25,190  | (23,768)    | =         | 8,545      |
|                        | 115.167      | 520,006 | (522,622)   |           | 121 100    |
|                        | 115,167      | 538,996 | (532,683)   | -         | 121,480    |
| Manchester             |              |         |             |           |            |
| Big Lottery Fund       | 89,934       | _       | -           | (89,934)  | -          |
| Dulverton - Housing    | 21,582       | -       | -           | (21,582)  | -          |
| Edward Holt            | 13,044       | -       | -           | (13,044)  | -          |
| Move in Packs          | 6,446        | -       | -           | (6,446)   | -          |
| Mobile Justlife        | 42,985       | 50,000  | (78,065)    | 21,582    | 36,502     |
| Referral Project       | -            | 33,500  | (24,676)    | -         | 8,824      |
| Thrive                 | 8,108        | -       | -           | (8,108)   | -          |
| Test and Learn         | 3,754        | 54,727  | (65,212)    | 13,044    | 6,313      |
| Activities and Support | -            | 11,957  | (36,391)    | 31,934    | 7,500      |
| Manchester Core        | -            | 32,323  | (53,907)    | 58,000    | 36,416     |
| Service User Costs     | -            | 1,000   | (5,011)     | 14,554    | 10,543     |
|                        | 185,853      | 183,507 | (263,262)   | -         | 106,098    |
| Research and policy    |              |         |             |           |            |
| UTA Research &         |              |         |             |           |            |
| Development            | 96,119       | 33,280  | (95,022)    | _         | 34,377     |
| Development            |              |         |             |           |            |
|                        | 96,119       | 33,280  | (95,022)    | -         | 34,377     |
| Capital                |              |         |             |           |            |
| Building Redevelopment | -            | 15,000  | -           | =         | 15,000     |
| Total                  | 397,139      | 770,783 | (890,967)   | -         | 276,955    |
|                        |              |         |             |           |            |

Notes to the accounts for the year ended 31 March 2023 (continued)

## Analysis of movements in restricted funds - continued

| Name of fund                | Description, nature and purposes of the fund   |
|-----------------------------|--|
| Activities and support      | Services to improve the health and wellbeing of homeless people  |
| Big Lottery Fund Reaching   | living in temporary accommodation in Brighton and Hove. Centre and outreach based services to improve the health and   |
| Communities (Manchester)    | wellbeing of the homeless and vulnerably housed in East Manchester.  |
| Building redevelopment      | Funds received to modernise and update the Manchester centre to make it a more usable and inviting space for service users   |
| Creative Studio             | A creative art studio in Brighton & Hove providing a safe space open to anyone who is homeless, or has experienced homelessness, to explore art in a supportive environment.   |
| Dulverton - Housing Project | Helping people move on from temporary accommodation to more secure and stable accommodation in Greater Manchester.   |
| Edward Holt                 | Outreach work supporting people in temporary accommodation in Greater Manchester   |
| Fresh Start                 | Providing important basic supplies and move-in packs for people moving into emergency accommodation in Brighton and surrounding areas.   |
| Frontline Workers Network   | Bringing together people working in the homelessness sector in Brighton & Hove to support one another, build relationships, develop ideas, share experiences and ultimately improve the                                      |
| Health engagement work      | services and support for people who are homeless in the city.  Non-clinical support for homeless people being discharged from hospital into unsupported temporary accommodation in Brighton &                                |
| Mobile Justlife             | Hove and surrounding area.  Mobile support service using the Justlife van to improve the health, wellbeing and housing situation of people in temporary  |
| Move in Packs               | accommodation in Greater Manchester.  Providing important basic supplies and move-in packs for people moving into temporary accommodation in Manchester and  |
| Referral project            | surrounding areas.  Supporting homeless individuals in Greater Manchester with high level support needs referred by the Probation Service with a support and re-housing plan, to prevent a deterioration in health and well- |
| Social Connection           | being.  Matching volunteer befrienders with people leaving homelessness to support them to engage with their community in Brighton & Hove.   |
| Test & Learn                | Engagement and relationship building with new landlords across Greater Manchester, support for people living in their properties   |

and development of a region wide landlord forum.

Notes to the accounts for the year ended 31 March 2023 (continued)

#### Analysis of movements in restricted funds - continued

Project Thrive Aims to work with individuals with enduring mental health issues

living in Manchester, delivering user led and co-designed workshops and activities to connect them with the professional health and

wellbeing services they require.

UTA (Unsupported Temporary Accommodation) Research &

Development

The Research and Policy team works to drive structural, long-term change in the housing and homelessness sector around temporary accommodation in Brighton & Hove, Greater Manchester and across

England.

Activities and support (Manchester) Centre based activities and drop ins to support clients and provide a

space to meet and hang out, other than their accommodation

Manchester core The costs of running the Manchester project that help to support

the running of the frontline team and provide funding for the

managerial roles

Service user costs (Manchester) Intervention type funding to help support service users buy large

furniture when moving on and other one off expenditure

A & E Worker Non-clinical support for people experiencing homelessness who are

attending A&E at the Royal Sussex County Hospital in Brighton &

Hove.

Changing Futures Improving outcomes for people experiencing multiple

disadvantages, known as Multiple and Compound Needs (MCN) – including combinations of homelessness, substance misuse, mental health issues, domestic abuse and contact with the criminal justice

system in Brighton & Hove.

Mental Health Engagement Worker Mental health support for people living in temporary and emergency

accommodation.

National Lottery Community Fund Supporting people living in temporary accommodation in Greater

Manchester to improve their experience and to move onto more

suitable and longer-term accommodation.

Transfers between restricted funds in the current year represent a merging of funds where they have the same restricted purpose and can be more accurately classified.

In the year ended 31 March 2023 the transfers out of the building redevelopment fund represent the use of those funds for the purchase of capital assets, where the assets purchased are no longer subject to a restriction and can be used for the general purposes of the charity.

Notes to the accounts for the year ended 31 March 2023 (continued)

## 22 Analysis of movement in unrestricted funds

|                                       | Balance at 1 |         |             |           | As at 31   |
|---------------------------------------|--------------|---------|-------------|-----------|------------|
|                                       | April 2022   | Income  | Expenditure | Transfers | March 2023 |
|                                       | £            | £       | £           | £         | £          |
| General fund                          | 211,730      | 110,915 | (220,187)   | 92,370    | 194,828    |
| Designated funds:                     |              |         |             |           |            |
| Fundraising                           | 55,000       | -       | -           | (55,000)  | -          |
| Property refurbishment                | 27,000       | -       | -           | (7,674)   | 19,326     |
| Fixed assets fund                     | 132,126      | -       | -           | 138,753   | 270,879    |
| Manchester Core<br>UTA research and   | 15,000       | -       | -           | (15,000)  | -          |
| development fund                      | 15,000       | -       | -           | (15,000)  | -          |
|                                       | 455,856      | 110,915 | (220,187)   | 138,449   | 485,033    |
|                                       |              |         |             |           |            |
| Comparative period                    | Balance at   |         |             |           | As at 31   |
|                                       | 1 April 2021 | Income  | Expenditure | Transfers | March 2022 |
|                                       | £            | £       | £           | £         | £          |
| General fund                          | 231,101      | 212,833 | (190,204)   | (42,000)  | 211,730    |
| Designated funds:                     |              |         |             |           |            |
| Fundraising<br>Property refurbishment | 55,000       | -       | -           | -         | 55,000     |
| , , ,                                 | 15,000       | -       | -           | 12,000    | 27,000     |
| Fixed assets fund                     | 144,688      | -       | (12,562)    | -         | 132,126    |
| Manchester Core                       | -            | -       | -           | 15,000    | 15,000     |
| UTA research and                      |              |         |             | 15.000    | 15 000     |
| development fund                      | -            | -       | -           | 15,000    | 15,000     |
| General fund                          | 445,789      | 212,833 | (202,766)   | -         | 455,856    |

Notes to the accounts for the year ended 31 March 2023 (continued)

## Analysis of movement in unrestricted funds - continued

| Name of unrestricted fund             | Description, nature and purposes of the fund  |
|---------------------------------------|---|
| General fund                          | The free reserves after allowing for all designated funds   |
| Designated funds:                     |   |
| Fundraising<br>Property refurbishment | Fundraising costs set aside for spending in the following year Property refurbishment costs set aside for spending in the |
|                                       | following year  |
| Fixed assets                          | The fixed assets are essential for the future operation of the charity and so are excluded from free reserves.            |
| Other project funds                   | Unrestricted grant funding has been designated to those projects where it is most needed in 2022                          |
|                                       |   |

## 23 Analysis of net assets between funds

|   | General<br>fund<br>£ | Designated<br>funds<br>£ | Restricted<br>funds<br>£ | Total 2023<br>£    |
|---|----------------------|--------------------------|--------------------------|--------------------|
| Tangible fixed assets Net current assets/(liabilities)    | 194,828              | 270,879<br>19,326        | 200,432                  | 270,879<br>414,586 |
| Total   | 194,828              | 290,205                  | 200,432                  | 685,465            |
| Comparative period  | General<br>fund<br>£ | Designated<br>funds<br>£ | Restricted<br>funds<br>£ | Total 2022<br>£    |
| Tangible fixed assets<br>Net current assets/(liabilities) | (6,379)<br>241,730   | 132,126<br>82,000        | -<br>276,955             | 125,747<br>600,685 |
| Total   | 235,351              | 244,126                  | 276,955                  | 726,432            |

Notes to the accounts for the year ended 31 March 2023 (continued)

## Operating lease commitments

The charity's total future minimum lease payments under non-cancellable operating leases is as follows for each of the following periods:

|                    | Property |         |  |
|--------------------|----------|---------|--|
|                    | 2023     | 2022    |  |
|                    | £        | £       |  |
|                    |          |         |  |
| Less than one year | 13,650   | 24,150  |  |
| One to five years  | 12,600   | 23,100  |  |
| Over five years    | 173,250  | 176,400 |  |
|                    |          |         |  |
|                    | 199,500  | 223,650 |  |

#### 25 Reconciliation of net movement in funds to net cash flow from operating activities

|  | 2023<br>£ | 2022<br>£ |
|--|-----------|-----------|
| Net income/(expenditure) for the year Adjustments for: | (47,346)  | (110,117) |
| Interest received                                      | (1,397)   | (224)     |
| Depreciation charge                                    | 16,222    | 16,049    |
| Decrease/(increase) in debtors                         | 3,036     | 14,426    |
| Increase/(decrease) in creditors                       | 46,702    | 24,889    |
|  |           |           |
| Net cash provided by/(used in) operating activities    | 17,217    | (54,977)  |

Justlife are extremely grateful to everyone who has generously supported us during our 2022-2023 financial year. This support has enabled us to continue the delivery of our important work. We would especially like to thank the Trusts, Foundations and Grant Making organisations who have helped make this happen.

Arch Health CIC

**Barnabas Trust** 

Beer-Harris Memorial Trust

**Brighton & Hove City Council** 

**Changing Futures Sussex** 

**Charles Hayward Foundation** 

**EQ** Foundation

**Ernest Kleinwort Charitable Trust** 

**Greater Manchester Combined Authority** 

Lloyds Bank Foundation

Longleigh Foundation

Manchester City Council

National Lottery Community Fund

National Philanthropic Trust UK

**National Probation Service** 

**Nationwide Foundation** 

Oak Foundation

**Opportunity Trust** 

Regatta Foundation

Souter Charitable Trust

St-Martin-in-the-Fields Charity

The Health Foundation

The Henry Smith Charity

The Zochonis Charitable Foundation

Trust for London

**Tudor Trust** 

University Hospitals Sussex NHS Foundation Trust

Young Foundation

Special thanks to the following, whose support enabled us to undertake the refurbishment of our Manchester centre.

**B&Q** Foundation

**Beatrice Laing** 

The Clothworkers' Foundation

Manchester Guardian Society

The Albert Hunt Trust

The Bernard Sunley Charitable Trust

The Screwfix Foundation

The Society of The Holy Child Jesus

The team at KKS Savills