

Healthwatch North Tyneside
Registered Charity No. 1160753

Financial Statements
for the period 1 April 2022 to 31 March 2023

Legal and Administrative Information

Name: Healthwatch North Tyneside

Reg'd Charity No: 1160753

Trustees
Julia Charlton
Judith Scott
Theresa Culpin
Bea Groves-McDaniel
Joanne Brown
Jackie Doughty
Paula McCormack
Carol Nevison

Address: Healthwatch North Tyneside
Spirit of North Tyneside Wing
2nd Floor, Wallsend Customer First Centre
16 The Forum
Wallsend
NE28 8JR

Bankers: Cooperative Bank and Charity Bank

Independent
Examiner: Mark Thompson MAAT
North Tyneside VODA
Spirit of North Tyneside Wing
2nd Floor, Wallsend Customer First Centre
16 The Forum
Wallsend
NE28 8JR

Trustee report for period ending 31 March 2023

Healthwatch North Tyneside

We are a charitable incorporated organisation. Our Trustees are responsible for the overall management of the organisation, with day to day control being exercised by our Director who is assisted by a small team. Key decisions are made at our Board meetings. Our meetings are open to the public and agendas and minutes are available on our website, where a copy of our constitution can also be downloaded. Our constitution provides details of our management processes including Trustee recruitment.

Our charitable purpose

The advancement of health and the relief of those in need by reason of youth, age, ill-health, disability or financial hardship:

- Providing information and advice to the general public about health and social care services;
- making the views and experiences of members of the public known to providers of health and social care services and commissioners;
- enabling local people to have a voice in the development, delivery, improvement and equality of access to local health and social care services and facilities and;
- providing training and the development of skills for volunteers and the wider community in understanding, scrutinizing, reviewing and monitoring local health and care services and facilities.

This has been another busy and successful year for Healthwatch North Tyneside. We published our annual report for 2022/23 in June 2023. This details our work for the period and can be found at www.healthwatchnorthtyneside.co.uk/report/annual-report-2022-2023/

Some highlights are:

- We published our strategic plans for 2022-25 in April 2022. This sets out a plan and how we will work over this period www.healthwatchnorthtyneside.co.uk/report/strategic-plan-2022-25/
- We heard from more residents than ever before and would like to thank the people of North Tyneside and our partner organisations who worked with us to make sure people's voices are heard.
- We gathered feedback about people's experiences of accessing care and support, with particular focuses on: breast screening, outpatient appointments, support for carers and adult social care.
- We supported residents to shape responses to health inequalities by involving people in developing North Tyneside Health and Wellbeing Board's Equally Well strategy and delivery plans; Digital Inclusion Strategy and Access to vaccines with additional funding from North Tyneside Council and the NHS. To support this we awarded over £25,000 of these funds to community organisations and partners in North Tyneside to increase the reach of this engagement activity.
- We worked with our fellow Healthwatch organisations in the North East and North Cumbria to develop an approach for us to best feed into the new NHS Integrated Care Board structures and secured funding to support the Healthwatch Network's work across the area. We administer this funding on behalf of the network, including £113,905 this year and £151,616 deferred into the next financial year.

- We supported mental health service users, their families and supporters to influence the work of the Community Mental Health Transformation Programme in North Tyneside, with additional funding from the NHS.
- Our main source of income for our healthwatch activities during the financial year remained the statutory Healthwatch contract for the delivery of Healthwatch North Tyneside activities commissioned by North Tyneside Council. However, we were also successful in attracting additional income in the year by working with, and for, partner organisations. We also hold some income on behalf on partnerships we work with. Some of the work commissioned and partnership work continues into the next financial year. We increased our retained funds by £22,582 which enables us to strengthen our organisation in the coming years. We also maintained our level of reserves at the level of £40,000 so that we could meet potential costs in the event of closure or unforeseen legal challenges.

Our Trustees confirm that they have complied with their duty to have due regard to the guidance on public benefit published by the Charity Commission in exercising their powers or duties.

Signed On behalf of the Trustees

INDEPENDENT EXAMINER'S REPORT

Report to the
trustees of

Healthwatch North Tyneside

On accounts for
the year ended

31 March 2023

Charity no 1160753

Respective
responsibilities
of trustees and
examiner

The trustees of the organisation are responsible for the preparation of accounts; they consider that an audit is not required for this year under section 144(2) of the Charities Act 2011 and that an Independent Examination is needed.

It is my responsibility to

- examine the accounts (under section 145 of the 2011 Act),
- follow the procedures laid down in the General Directions given by the Charity Commission (under section 145(5)(b) of the Act), and
- state whether particular matters have come to my attention.

Basis of
independent
examiner's
statement

My examination was carried out in accordance with General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from the trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently I do not express an audit opinion on the accounts.

Independent
examiner's
statement

In the course of my examination, no matter has come to my attention:

1. which gives me reasonable cause to believe that in, any material respect, the trustees have not met the requirements to ensure that:

- proper accounting records are kept (in accordance with section 130 of the Act); and
- accounts are prepared which agree with the accounting records and comply with the accounting requirements of the Act; or

2. to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Signed:



Date:

10 October 2023

Name:

Mark Thompson MAAT

Address:

North Tyneside VODA
Spirit of North Tyneside Wing
2nd Floor, Wallsend Customer First Centre
16 The Forum
Wallsend
NE28 8JR

Healthwatch North Tyneside

Receipts & Payments Account to 31 March 2023

| | | 2023 | | Total | 2022 |
|-------------------------------------|-------|-------------------|-----------------|---------------|---------------|
| | Notes | Unrestricted £ | Restricted £ | £ | Total £ |
| Receipts | | | | | |
| Contract Income | 4 | 376168 | | 376168 | 202091 |
| Grants | 5 | 1500 | | 1500 | 0 |
| Sundry Income | 6 | 2485 | | 2485 | 50 |
| Bank Interest | | 1219 | | 1219 | 232 |
| Total Receipts | | 381372 | 0 | 381372 | 202373 |
| Payments | | | | | |
| Salaries & National Insurance | 7 | 168832 | | 168832 | 133561 |
| Staff Costs and Development | | 3156 | | 3156 | 1518 |
| Office Costs | | 25704 | | 25704 | 24040 |
| Healthwatch Network Activity Costs | | 113905 | | 113905 | |
| Legal & Professional Fees | | 496 | | 496 | 1522 |
| Consultancy | | 3550 | | 3550 | |
| Engagement | | 38605 | | 38605 | 34716 |
| Marketing and Communications | | 3252 | | 3252 | 2048 |
| Volunteers | | 1290 | | 1290 | 415 |
| Total Payments | | 358790 | 0 | 358790 | 197820 |
| Surplus/Deficit for the period | | 22582 | 0 | 22582 | 4553 |
| Funds at 1 April 2022 | | 81446 | 0 | 81446 | 76893 |
| Total Funds at 31 March 2023 | | 104028 | 0 | 104028 | 81446 |

Healthwatch North Tyneside

Balance Sheet as at 31 March 2023

| | | 2023 | 2022 |
|-------------------------------|----------|---------------|---------------|
| | | £ | £ |
| Current Assets | | | |
| Cash at Bank & in Hand | | 343535 | 189562 |
| Debtors | | | 28994 |
| Total Current Assets | | <u>343535</u> | <u>218556</u> |
| Current Liabilities | 8 | 239507 | 137110 |
| Net Assets at 31 March | | <u>104028</u> | <u>81446</u> |
| Represented By: | | | |
| Restricted Funds | | 0 | 0 |
| Designated Funds | 9 | 40000 | 40000 |
| Unrestricted Funds | | 64028 | 41446 |
| | | <u>104028</u> | <u>81446</u> |

The financial statements were approved by the following members of the Trustees :

Signed.....

Position.....

Signed.....

Position.....

Date

Healthwatch North Tyneside

Notes to the Financial Statements as at 31 March 2023

- 1 The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) - Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006

Healthwatch North Tyneside meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy notes (s).

- 2 Healthwatch North Tyneside is a registered charitable incorporated organisation with the Charity Commission, Registration no 1160753. It is governed by a Board of trustees.
- 3 No remuneration was paid to trustees during the year. for the period 1 April 2022 to 31 March 2023

4 Contract Income:

| | |
|--|---------------|
| North Tyneside Council (Main contract) | 151970 |
| Adult Social Care User Engagement Funding | 17213 |
| Community Mental Health Transformation Involvement Project (NHS funding) | 35108 |
| NENC ICB Funding held on behalf of Healthwatch Network in North East and North Cumbria (NHS funding) | 114536 |
| NENC ICB Funding (North Tyneside and Network Support activity) | 12741 |
| Health Inequalities Engagment Funding (North Tyneside Council and NHS England funding) | 37793 |
| Vaccine Inequalities Engagement Funding (North Tyneside Council Public Health team and NHS funding) | 7782 |
| Living Well North Tyneside Partnership Booklet | -975 |
| Total Contract Income | 376168 |

Deferred Contract Income:

| | |
|--|---------------|
| Community Mental Health Transformation Involvement Project Funding | 62863 |
| NENC ICB Funding (North Tyneside and Network Support activity) | 10154 |
| NENC ICB Funding held on behalf of Healthwatch Network in North East and North Cumbria | 151621 |
| Health Inequalities | 2207 |
| NCA Cancer Information Holding account | 7011 |
| | 233856 |

| | |
|---|-----------------------|
| 5 Grants Received: | |
| Healthwatch England (Digital Funding) | 1,500 |
| 6 Sundry Income: | |
| Living Well North Tyneside | 1385 |
| Adapt North East | 100 |
| Northumbria Healthcare | 1000 |
| | 2,485 |
| 7 Total Salary & NI costs for 2022/23 was £168,832. | |
| The average number of employees was 7. | |
| 8 Current Liabilities | |
| Sundry Creditors | 5,650 |
| Deferred Income | <u>233,856</u> |
| | <u>239,506</u> |
| 9 Designated Fund - Legal Liability Fund | |
| This is in place to cover closing costs for the organisation, so it can fulfil its legal obligations, e.g. Redundancy payments, leases.etc. | |