



**CHARITY COMMISSION**  
FOR ENGLAND AND WALES

## Trustees' Annual Report for the period

1<sup>st</sup> October 2022 to 30<sup>th</sup> September 2023

**Charity name:** Turn Around

**Charity registration number:** 1112832

## Objectives and Activities

	SORP reference	
Summary of the purposes of the charity as set out in its governing document	Para 1.17	<b>The advancement of education among the inhabitants of the London Boroughs of Lewisham, Bromley and surrounding areas in Greater London</b>
Summary of the main activities in relation to those purposes for the public benefit, in particular, the activities, projects or services identified in the accounts.	Para 1.17 and 1.19	<b>By the provision of a Centre for the exchange of educational publications and materials and facilities for tuition in literacy, basic skills and life skills. This is supplemented by Outreach services provided in four other locations and by remote support to students using appropriate technology. In addition, wherever we can, we assist our students to access other educational opportunities and overcome problems which are barriers to learning, especially by “signposting” other agencies.</b>
Statement confirming whether the trustees have had regard to the guidance issued by the Charity Commission on public benefit	Para 1.18	<b>The trustees have had regard to the guidance issued by the Charity Commission on public benefit.</b>

## Additional information (optional)

You may choose to include further statements where relevant about:

	SORP reference	
Contribution made by volunteers	Para 1.38	<b>All tuition is provided by our wonderful team of more than forty volunteers. They are heroes!</b>
Other		

## Achievements and Performance

	SORP reference	
Summary of the main achievements of the charity, identifying the difference the charity's work has made to the circumstances of its beneficiaries and any wider benefits to society as a whole.	Para 1.20	<p><b>Our research suggests that more than 90% of our students feel that they achieve their objectives, whether this be to learn to read, to learn basic maths, to improve their skills so as to enable them to benefit from college or school lessons in order to pass school, university or professional examinations or to improve their skills to get employment or secure advancement.</b></p> <p><b>We work closely with people referred to us by the DWP or various other organisations to help them enter or re-enter the world of work.</b></p> <p><b>Our students flourish in a supportive, non-judgmental environment, completely focused on the individual (thereby ensuring total regard for equal opportunities); in this way students gain self-respect and become better able to engage with society. Not a few come back to us to volunteer.</b></p> <p><b>We contribute to both social and economic inclusion.</b></p>

### Additional information

Achievements against objectives set	Para 1.41	<b>Our target is a 100% success rate. We've not got above 98% yet.</b>
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## Financial Review

Review of the charity's financial position at the end of the period	Para 1.21	<b>Net cash assets are £20,129.</b>
Statement explaining the policy for holding reserves stating why they are held	Para 1.22	<b>Our income from donations is inherently "lumpy" so, if possible, we always aim to assure continuity by having enough cash and committed donations to cover outlays for the next year. In most years, sadly, this has not been possible.</b>
Amount of reserves held	Para 1.22	<b>Net cash assets in our thinking are all reserves.</b>

### Additional information (optional)

You may choose to include further statements where relevant about:

The charity's principal sources of funds (including any fundraising)	Para 1.47	<b>Turn Around has received considerable sums over the years from The Garfield Weston Foundation, The London Community Foundation, The Trusthouse Charitable Foundation, Benevity, Waitrose Community Action and local branches of Rotary, amongst others. We have held successful fundraising events in previous years and had planned more this year pre-Covid.</b>
A description of the principal risks facing the charity	Para 1.46	<b>The principal risks are that we cannot attract enough donations or volunteers to do our job. While state education fails so many millions of Britons, students will not be lacking.</b>

## Structure, Governance and Management

Description of charity's trusts:		
Type of governing document (trust deed, royal charter)	Para 1.25	<b>Trust Deed</b>
How is the charity constituted? (e.g unincorporated association, CIO)	Para 1.25	<b>Unincorporated Association</b>
Trustee selection methods including details of any constitutional provisions e.g. election to post or name of any person or body entitled to appoint one or more trustees	Para 1.25	<b>New Trustees are appointed by the Trustees to fill vacancies as they arise.</b>

## Reference and Administrative details

Charity name	<b>Turn Around</b>
Other name the charity uses	<b>The Exchange</b>
Registered charity number	<b>1112832</b>
Charity's principal address	<b>25 High Street St. Mary Cray Orpington Kent BR5 3NL</b>

# Names of the charity trustees who manage the charity

Trustee name	Office (if any)	Dates acted if not for whole year	Name of person (or body) entitled to appoint trustee (if any)
Michelle Paul MBE	Chair		
Elaine Andresier-Robinson			
Deanne Beevers			
Veronica Lee			
David Paul			

Colin Stubbings

Rosalyn Rudman

Jenny Manchester

Until 5<sup>th</sup> April 2023

Susanne Austin

Name of chief executive or names of senior staff members (Optional information)

Lynn Bird

Declarations

The trustees declare that they have approved the trustees’ report above.

Signed on behalf of the charity’s trustees

Signature(s)		
Full name(s)	Michelle Paul MBE	
Position (eg Secretary, Chair, etc)	Chair	
Date	12 <sup>th</sup> March 2024	



Turn Around	1112832
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## Receipts and payments accounts

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For the period from	1st October 2022	To	30th September 2023
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### Section A Receipts and payments

	Unrestricted funds to the nearest £	Restricted funds to the nearest £	Endowment funds to the nearest £	Total funds to the nearest £	Last year to the nearest £
<b>A1 Receipts</b>					
Donations	26,045	0	0	26,045	26,979
Sales	10	0	0	10	0
Bank interest	9	0	0	9	11
Events	0	0	0	0	0
Income from services	0	0	0	0	0
User charges	1,170	0	0	1,170	1,230
Business support grant	0	0	0	0	0
Grant from Community Links Bromley	4,000	0	0	4,000	4,000
<b>Sub total (Gross income for AR)</b>	<b>31,234</b>	<b>0</b>	<b>0</b>	<b>31,234</b>	<b>32,220</b>
<b>A2 Asset and investment sales, (see table).</b>					
	0	0	0	0	0
	0	0	0	0	0
<b>Sub total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Total receipts</b>	<b>31,234</b>	<b>0</b>	<b>0</b>	<b>31,234</b>	<b>32,220</b>
<b>A3 Payments</b>					
Payroll	18,109	0	0	18,109	17,363
Other administrative costs	3,196	0	0	3,196	3,547
Utilities	4,839	0	0	4,839	2,960
Insurance	1,306	0	0	1,306	1,282
Prior year expenses	0	0	0	0	0
Training	60	0	0	60	60
Maintenance	4,758	0	0	4,758	1,896
Books and stationery	993	0	0	993	783
Assistance to students	0	0	0	0	0
<b>Sub total</b>	<b>33,261</b>	<b>0</b>	<b>0</b>	<b>33,261</b>	<b>27,891</b>
<b>A4 Asset and investment purchases, (see table)</b>					
Equipment and furniture	0	0	0	0	0
	0	0	0	0	0
<b>Sub total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Total payments</b>	<b>33,261</b>	<b>0</b>	<b>0</b>	<b>33,261</b>	<b>27,891</b>
<b>Net of receipts/(payments)</b>	<b>(2,027)</b>	<b>0</b>	<b>0</b>	<b>(2,027)</b>	<b>4,329</b>
<b>A5 Transfers between funds</b>	<b>4,000</b>	<b>(4,000)</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>A6 Cash funds last year end</b>	<b>18,156</b>	<b>4,000</b>	<b>-</b>	<b>22,156</b>	<b>17,827</b>
<b>Cash funds this year end</b>	<b>20,129</b>	<b>-</b>	<b>-</b>	<b>20,129</b>	<b>22,156</b>

### Section B Statement of assets and liabilities at the end of the period

Categories	Details	Unrestricted funds to nearest £	Restricted funds to nearest £	Endowment funds to nearest £
<b>B1 Cash funds</b>				
	Arbuthnot Latham & Co	20,320	0	0
	Trustees loan	(237)	0	0
	Petty cash	46	0	0
	<b>Total cash funds</b>	<b>20,129</b>	<b>0</b>	<b>0</b>



**B2 Other monetary assets****Details**


**Unrestricted funds**  
 to nearest £

0
0
0
0
0
0

**Restricted funds**  
 to nearest £

0
0
0
0
0
0

**Endowment funds**  
 to nearest £

0
0
0
0
0
0

**B3 Investment assets****Details**


**Fund to which asset belongs**


**Cost (optional)**

0
0
0
0
0

**Current value (optional)**

0
0
0
0
0

**B4 Assets retained for the charity's own use****Details**

Equipment
Fitting out shop
Furniture

**Fund to which asset belongs**


**Cost (optional)**

4,774
70,860
884
0
0
0
0
0
0
0

**Current value (optional)**

0
0
0
0
0
0
0
0
0
0

**B5 Liabilities****Details**


**Fund to which liability relates**

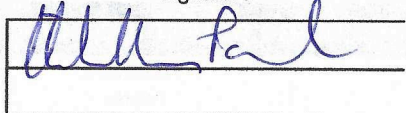

**Amount due (optional)**

0
0
0
0
0

**When due (optional)**


Signed by one or two trustees on behalf of all the trustees

Signature



Print Name

M R Paul

Date of approval

17/01/2024





*Basic skills for all*

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## Notes to the Receipts and Payments account for the year ended 30 September 2023

1 Turn Around prepares its accounts on a receipts and payments basis and in accordance with the requirements of the Charities Commission for charities of its size.

2 Two of the trustees incur much of the charity's expenditure on its behalf, and seek reimbursement from time to time. These reimbursements are reviewed and authorized by a trustee other than those incurring the expenditure. In view of the frequency and amount of such expenditure, the trustee loan account is treated as if it were a bank account, so that the charity's receipts and payments account reflects expenditure by the trustees in the year in which it was made, irrespective of when the trustees might be reimbursed. This provides a fairer view of the charity's accounts on a receipts and payments basis. The maximum amount owed to the trustees during the year was £1,969. The year-end balance was £237.

3 In addition, these two trustees own the building partly occupied by the charity. The charity occupies its part of the building as a tenant but pays only a peppercorn rent; appropriate property costs are apportioned to the charity. The donations received include £330 from these two trustees.

4 Turn Around has received substantial support from the Garfield Weston Foundation, Chislehurst Rotary, Chelsfield Hospital and a number of private donors. This year Turn Around received the second half of a grant from the London Borough of Bromley of £8,000, having provided the specified services.

5 Having considered its commitments and sources of funds, the Trustees are satisfied that the charity has sufficient resources for its present purposes.

**Independent Examiner's Report to the Trustees of Turn Around  
on accounts for the year ended 30th September 2023**

I report to the Trustees on my examination of the receipts and payments accounts of Turn Around (Charity number 1112832) ("the Charity") for the year ended 30th September 2023, as set out on pages CCXX R1 and CCXX R2, together with the notes attached to those accounts.

*Responsibilities and basis of report*

As the Charity's trustees you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Charities Act").

I report in respect of my examination of the Charity's accounts carried out under section 145 of the Charities Act. In carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145 (5)(b) of the Charities Act.

*Independent Examiner's statement*

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- 1) accounting records were not kept in respect of the Charity as required by section 130 of the Charities Act; or

- 2) the accounts do not accord with those records.

I have no concerns, and have come across no other matters in connection with the examination, to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

  
S G G Peerless

4 Porington Close  
Chislehurst  
Kent

17th January 2024