REGISTERED COMPANY NUMBER: 3643622 (England and Wales) REGISTERED CHARITY NUMBER: 1091200

REPORT OF THE TRUSTEES AND UNAUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2016 FOR

THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

Read, Milburn & Co 71 Howard Street North Shields Tyne and Wear NE30 1AF

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REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2016

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2016. The financial statements comply with the Companies Act 2006 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard for Smaller Entities.

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number 3643622 (England and Wales)

Registered Charity number 1091200

Registered office

2 Friars Street Newcastle upon Tyne NE1 4XA

Trustees

Simon Underwood - Chair	
Dr. Warren Adams - Vice Chair	(resigned 7/9/16)
William Darby - Treasurer	(deceased 26/11/15)
Philip Latham - Treasurer	(resigned 30/11/16)
Benjamin Hopkinson	
Valerie Apted	
Dr. Saeed Mohamed	
Graham Taylor O.B.E.	
Beryl Balls	(resigned 7/9/16)
Shamiso Machaya	(resigned 16/9/15)
Robert Tshisikede	(resigned 7/9/16)
Appointments since the year end:	
	(110/10/10

Appointments since the year end: Gareth Edmunds - Treasurer Elect Cllr. Ann Schofield Mavreen Ncube Larry Amadi-Emina Shamiso Machaya Ibrahim Diallo

Company Secretary and Director

Dr Mohamed Nasreldin

Independent examiner

Read, Milburn & Co 71 Howard Street North Shields Tyne and Wear NE30 1AF (appointed 19/10/16) (appointed 30/11/16) (appointed 7/9/16) (appointed 7/9/16) (appointed 7/9/16) (appointed 7/9/16)

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2016

REFERENCE AND ADMINISTRATIVE DETAILS

Bankers Yorkshire Bank 12 The Interchange West Street Gateshead NE8 1BA

Solicitors

Muckle LLP 32 Gallowgate Newcastle upon Tyne NE1 4BF

STRUCTURE, GOVERNANCE AND MANAGEMENT

The company is governed by its Memorandum of Articles of Association which state the objects as:

"(a) to provide relief for refugees (including convention refugees, refugee communities, people with exceptional leave to remain, asylum seekers and ex-detainees) and migrants who are in conditions of need, hardship, sickness or distress, without distinction of age, sex, race, nationality, political or religious or other opinions, and in addition: (b) to advance the education and the protection of health of such people, and (c) to provide them with facilities for recreation and leisure-time occupation in the interests of social welfare."

Board of Directors (The Board)

The Company Board of Trustees has at least three persons. At every Annual General Meeting one-third of the Trustees shall retire from office. In the event that the number is not divisible by three, then the proportion to retire shall be that which is nearest to one-third. The Trustees to retire shall be those longest in office since they were last appointed or re-appointed. Where there are Trustees who have been in office for the same length of time then, in the absence of agreement, those to retire shall be selected by lot. A retiring Trustee is eligible for re-appointment provided that no-one may serve as a Trustee for more than nine consecutive years.

Operational Management

The day to day management of the Company is through the Director who reports to the Board. The staff team includes an operations manager, finance officer, four service leads and three service specialists working alongside more than 40 volunteers.

Policies

The North of England Refugee Service (NERS) holds a full range of policies regulating all aspects of its business. These are regularly updated and a list of key current policies is given below:

Complaints Procedure Confidentiality Dignity at Work Equal Opportunity Health and Safety Internal Audit Procedure for Finance Safeguarding Children Safeguarding Vulnerable Adults Investment and Reserves Policy

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2016

STRUCTURE, GOVERNANCE AND MANAGEMENT

Risk Management

The Trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

OBJECTIVES AND ACTIVITIES

Throughout the year NERS continued on working with and for the immediate and long term needs of the community of refugees across the North East region, focusing at the most vulnerable stages of the journey to integration. This year the Board and Staff continued reshaping a strong organisation capable of achieving success in meeting its objectives.

Centres of Operation

NERS works from 3 centres and runs outreach from 1 site

- 1. Newcastle 2 Friar Street, Newcastle upon Tyne, NE1 4XA
- 2. Middlesbrough 49 Granger Road, Middlesbrough, TS1 5AU
- 3. Sunderland Basement Floor, 47 John Street, Sunderland, SR1 1QU
- 4. Stockton The Arrival Practice, Stockton-On-Tees, TS18 2EP

Newcastle and Middlesbrough offices are open full time and Sunderland 3 days and Stockton outreach one day per week.

Asylum Advice Service

We provide advice and support to people at all stages of their asylum process. This means from the pre-asylum application stage, through the time they are in the asylum process, and if they are given refugee status or leave to remain, during the transition into mainstream society. We also provide information and advice for those whose support is terminated.

We provide impartial and independent advice to people whose application for Asylum has been refused. We advise clients on the possibility of applying for 'Section 4' or 'Section 95' support and where appropriate, we work jointly with client and immigration and asylum lawyers in exploring further steps that can be taken. For some clients the option of Assisted Voluntary Return (AVR) to their home country may be appropriate in which case referrals for such a specific advice will be made. Our AVR service assists people who have 'No Recourse to Public Funds' to return to their country of origin with dignity if they wish.

In the period between 1st April 2015 and 31st March 2016 we provided advice and support on asylum issues to over 4000 clients, 1500 from our Newcastle office, 2000 from our Middlesbrough office, 400 from Sunderland and 500 as outreach in Stockton.

Health Access for Refugee Programme (HARP)

That is a two and a half years project funded by the Health Social Care Volunteering Fund (HSCVF) started in September 2015 and delivered in partnership with the Refugee Council. The essence of the project is to train volunteers to support newly arriving asylum seekers and refugees to be able to make better use of health services and to work with health service staff to help them to understand the specific needs of new arrivals. In the first six months the project has benefited over 100 clients.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2016

OBJECTIVES AND ACTIVITIES

Integration and Employment Service

This service provides support to those granted refugee status and leave to remain to enable them to "take hold" of life in this country. We look both to immediate needs, such as housing and finance, and also to the longer term, as they seek to make their home in the community, find education and use their skills in work. This service is vitally important in preventing destitution among those who receive Leave to Remain and are required to find accommodation and financial support within 28 days. This strand also provides language support classes at different levels from conversation classes for those who speak little or no English to professional language through our IELTS classes (International English Language Testing System).

Our first three years Integration Project was concluded at the end of December 2015. The projected target for the three years was 180 beneficiaries (60 to be supported annually). By completion, 472 beneficiaries had accessed the project services. Because of the project's good performance the funder, Henry Smith Foundation, agreed to fund it for another three years from January 2016. The grant agreed is on a full cost recovery basis, which is about 25% more than the previous one.

Supported Housing:

This is a partnership with Your Homes Newcastle (YHN is the arm's length management organisation for Newcastle City Council housing) - and Home Group (HG is a large housing association). We manage 20 properties in Newcastle, on lease from YHN and HG.

We house asylum seekers given leave to remain, who are also vulnerable and in need of further support. For example they may suffer from metal health or addiction issues and from having been homeless. The service provides short term housing and appropriate individualised support for up to two years and until clients can move on from supported housing to independent living. The support can include claiming housing benefit, other welfare benefits, advice with council tax, accessing health and social care services, accessing ESOL and other relevant education services, accessing employment and training services, budgeting and financial advice. We also provide support with accessing community activities and linking with refugee community organisations, counselling and help with problem solving. Our support continues after clients leave our accommodation up to the point where they can cope with independent living.

In the past year we successfully assisted 8 clients to move into independent accommodation. The service has also provided housing advice to over 50 clients other project clients.

Refugee Health Professional Programme

This is an unfunded (ie voluntary) information, advice and guidance service to support refugees who are also health professionals in the North East of England, to be able to gain employment in the NHS workforce. The programme is currently supporting 48 health professionals, including doctors, pharmacists and anaesthetist.

Interpreting and Translation Service

NERS has provided an interpreting service in one form or another since 2000. We train and employ refugees and other migrants as sessional interpreters to provide interpreting and translation services. We provide these services for NERS clients and as well as other organisations such as local authorities, the NHS and solicitors.

The service continued to grow and the turnover for last year was about £97,000. The service continued to support the organisation in meeting its objective by providing interpreting and translation services at a reasonable cost and support individual refugees to gain interpreting qualifications.

REPORT OF THE TRUSTEES FOR THE YEAR ENDED 31 MARCH 2016

OBJECTIVES AND ACTIVITIES

Advocacy and policy influence

NERS advocates for its clients right to access information and services to which they are entitled and provide an independent 'Voice' in meetings and fora about their needs. We use the evidence gathered from our clients to also work regionally and nationally to influence and advocate on matters of policy. We usually do this in partnership with other organisations; nationally with our key partner, the Refugee Council, but also with other agencies such as Refugee Action and the Welsh and Scottish Refugee Councils. We are also members of the National Asylum Stakeholders Forum and the Asylum Support Forum. Locally we work with partner agencies such the Regional Refugee Forum and work through structures and processes such as the Regional Migration Partnership, hosted by Middlesbrough Council.

We work in partnership with local charities, such the Red Cross, West End Refugee Service, Friends of the Drop-In, Open Doors and Action Foundation, to address destitution. We provide face-to-face advice on accessing the Asylum Support to clients that they are supporting. We also assist with coordination of destitution referrals which helps in maximising use of limited resources. When needed, we deliver awareness raising sessions across the Region that aim to improve the wider community's understanding of issues affecting asylum seekers.

Student Placements

Social work students from the universities of Durham, Teesside, Northumbria and Cumbria are hosted on placement within NERS. This enables NERS to work with and engage future social workers in the issues affecting our client group. On average we provide about 800 days per annum of placements for social work students.

FINANCIAL REVIEW

Reserves policy

At the end of the year the charity held \pounds 44,748 of reserves of which \pounds Nil were in respect of restricted funds and \pounds 44,748 of general reserves. The current aim of the trustees is to provide a funding buffer of 3 months direct charitable expenditure.

Financial review

The financial results of the charity are shown in the annexed financial statements.

The Statement of Financial Activities shows that our operating income was £588,680 (2015: £688,162). Expenses totalled £611,696 (2015: £745,546), giving the charity a deficit of £23,016 (2015: deficit £57,294).

Approved by order of the board of trustees on 39 Maxim Beck 2016 and signed on its behalf by:

head.

S Underwood - Trustee

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

I report on the accounts for the year ended 31 March 2016 set out on pages eight to seventeen.

Respective responsibilities of trustees and examiner

The charity's trustees (who are also the directors for the purposes of company law) are responsible for the preparation of the accounts. The charity's trustees consider that an audit is not required for this year (under Section 144(2) of the Charities Act 2011 (the 2011 Act)) and that an independent examination is required. The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of Institute of Chartered Accountants in England & Wales.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under Section 145 of the 2011 Act
- to follow the procedures laid down in the General Directions given by the Charity Commission (under Section 145(5)(b) of the 2011 Act); and
- to state whether particular matters have come to my attention.

Basis of the independent examiner's report

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair view ' and the report is limited to those matters set out in the statements below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that, in any material respect, the requirements
 - to keep accounting records in accordance with Section 386 and 387 of the Companies Act 2006; and
 - to prepare accounts which accord with the accounting records, comply with the accounting requirements of Sections 394 and 395 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities

have not been met; or

(2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

INDEPENDENT EXAMINER'S REPORT TO THE TRUSTEES OF THE NORTH OF ENGLAND REFUGEE SERVICE LIMITED

NOC.

Nicholas Liley FCA Institute of Chartered Accountants in England & Wales Read, Milburn & Co 71 Howard Street North Shields

Date Decombas 2016

STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT) FOR THE YEAR ENDED 31 MARCH 2016

	L Notes	Jnrestricted funds £	Restricted funds £	2016 Total funds £	2015 Total funds £
INCOMING RESOURCES	110000	~	~	~	~
Incoming resources from generated funds					
Voluntary income		19,428	-	19,428	-
Activities for generating funds	2	96,849	-	96,849	87,261
Investment income	3	87	-	87	179
Incoming resources from charitable activities					
Grant income		42,228	207,233	249,461	411,120
Housing & administration fees		42,228	- 207,233	196,415	263,675
Client & project costs		-	-	-	(74,800)
Other incoming resources		26,440	-	26,440	727
8					
Total incoming resources		381,447	207,233	588,680	688,162
RESOURCES EXPENDED Costs of generating funds		64 924		64 924	52,892
Costs of generating voluntary income Fundraising trading: cost of goods sold and		64,824	-	64,824	52,892
other costs Charitable activities		2,616	-	2,616	-
Client & project costs		2,223	9,663	11,886	109,828
Staff & volunteer costs		41,892	125,908	167,800	333,723
Premises & running costs		287,702	73,358	361,060	245,653
Governance costs		3,510	-	3,510	3,360
Total resources expended		402,767	208,929	611,696	745,456
NET INCOME/(EXPENDITURE) FOR THE YEAR BEFORE TRANSFERS		(21,320)	(1,696)	(23,016)	(57,294)
Gross transfers between funds	13	(1,696)	1,696		-
Net income/(expenditure) for the year		(23,016)	-	(23,016)	(57,294)
RECONCILIATION OF FUNDS					
Total funds brought forward		44,748	-	44,748	102,042
TOTAL FUNDS CARRIED FORWARD		21,732		21,732	44,748

The notes form part of these financial statements

BALANCE SHEET AT 31 MARCH 2016

	Notes	2016 £	2015 £
FIXED ASSETS Tangible assets Investments	7 8	4,493 11,566	5,990 31,547
		16,059	37,537
CURRENT ASSETS Debtors	9	90,960	136,797
Cash at bank and in hand		21,044 112,004	2,575 139,372
CREDITORS			
Amounts falling due within one year	10	(96,331)	(132,161)
NET CURRENT ASSETS		15,673	7,211
TOTAL ASSETS LESS CURRENT LIABILITIES		31,732	44,748
CREDITORS Amounts falling due after more than one year	11	(10,000)	-
NET ASSETS		21,732	44,748
FUNDS Unrestricted funds Restricted funds	13	21,732	44,748
TOTAL FUNDS		21,732	44,748

The notes form part of these financial statements

BALANCE SHEET - CONTINUED AT 31 MARCH 2016

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2016.

The members have not required the charitable company to obtain an audit of its financial statements for the year ended 31 March 2016 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the Financial Reporting Standard for Smaller Entities (effective January 2015).

The financial statements were approved by the Board of Trustees on 30 Nov Confront 20 Interview were signed on its behalf by:

S Underwood -Trustee

The notes form part of these financial statements

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NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2016

1. ACCOUNTING POLICIES

Basis of preparing the financial statements

The Trustees recognise that over the past two years there has been a significant decrease in funding levels which has impacted heavily on the free reserves of the charity. Following the staff restructuring which was carried out in 2012-13, the Trustees have reasonable expectation that the charity has adequate resources to continue in operation for the foreseeable future, albeit at a reduced level. For this reason, the Trustees continue to adopt the going concern basis in preparing these financial statements.

Accounting convention

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard for Smaller Entities, the Financial Reporting Standard for Smaller Entities (effective January 2015) and the Companies Act 2006.

Incoming resources

All incoming resources are included on the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

Resources expended

Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Plant and machinery	- 25% on reducing balance
Computer equipment	- 33% on cost

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2016

1. ACCOUNTING POLICIES - continued

Investments

3.

4.

In accordance with recommended practice, listed investments are included at market value. Realised and unrealised gains and losses are shown separately on the Statement of Financial Activities.

2. ACTIVITIES FOR GENERATING FUNDS

Interpreting services	2016 £ 96,849	2015 £ 87,261
INVESTMENT INCOME		
Bank interest	2016 £ 	2015 £ 179
NET INCOMING/(OUTGOING) RESOURCES		
Net resources are stated after charging/(crediting):		
	2016	2015

	2016	2015
	£	£
Depreciation - owned assets	1,497	1,997

5. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2016 nor for the year ended 31 March 2015 .

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2016 nor for the year ended 31 March 2015.

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2016

6. STAFF COSTS

	2016 £	2015 £
Wages and salaries	224,492	273,263
Social security costs	18,501	30,905
Other pension costs	1,102	5,940
	244,095	310,108

The average monthly number of employees during the year was as follows:

	2016	2015
Management & administration	12	13

No employees received emoluments in excess of $\pounds 60,000$.

7. TANGIBLE FIXED ASSETS

TANGIDLE FIXED ASSE 15	Plant and machinery £	Computer equipment £	Totals £
COST At 1 April 2015 and 31 March 2016	24,855	21,372	46,227
DEPRECIATION			
At 1 April 2015 Charge for year	18,865 1,497	21,372	40,237 1,497
At 31 March 2016	20,362	21,372	41,734
NET BOOK VALUE			
At 31 March 2016	4,493	-	4,493
At 31 March 2015	5,990	-	5,990

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2016

8. FIXED ASSET INVESTMENTS

	Listed investments £
MARKET VALUE	21.547
At 1 April 2015	31,547
Disposals	(19,981)
At 31 March 2016	11,566
NET BOOK VALUE	
At 31 March 2016	11,566
At 51 Match 2010	
At 31 March 2015	31,547

There were no investment assets outside the UK. The portfolio continued to be managed by Fidelity Worldwide Investment during the financial year.

9. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2016 £	2015 £
Trade debtors	54,845	27,709
Other debtors	36,115	109,088
	90,960	136,797

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2016

10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2016	2015
	£	£
Bank loans and overdrafts	-	31,192
Trade creditors	1,714	4,086
Taxation and social security	10,781	4,918
Other creditors	83,836	91,965
	96,331	132,161

Deferred income

Included in other creditors are the following provisions for deferred income:

	1 April 2015 £	Received £	Released £	31 March 2016 £
Tudor Trust	-	40,000	26,666	13,334
The Henry Smith Charity	-	44,950	33,950	11,000
Lloyds Bank Foundation	-	22,538	5,635	16,903
The 1989 Willian Charitable Trust	-	8,000	-	8,000
Asylum Advice	-	20,000	6,666	13,334
	-	135,488	72,917	62,571

11. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	2016	2015
Other creditors	t 10,000	t
Other creditors		

12. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted funds	Restricted funds	2016 Total funds	2015 Total funds
	£	£	£	£
Fixed assets	4,493	-	4,493	5,990
Investments	11,566	-	11,566	31,547
Current assets	112,004	-	112,004	139,372
Current liabilities	(96,331)	-	(96,331)	(132,161)
Long term liabilities	(10,000)		(10,000)	-
	21,732	-	21,732	44,748

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2016

13. MOVEMENT IN FUNDS

	At 1/4/15 £	Net movement in funds £	Transfers between funds £	At 31/3/16 £
Unrestricted funds				
General fund	44,748	(32,155)	9,139	21,732
Designated funds	-	10,835	(10,835)	-
	44,748	(21,320)	(1,696)	21,732
Restricted funds				
Refugee Action	-	(160)	160	-
The Henry Smith Charity	-	(1,536)	1,536	-
	-	(1,696)	1,696	-
TOTAL FUNDS	44,748	(23,016)	-	21,732

Net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds General fund	284,598	(316,753)	(32,155)
Designated funds	96,849	(86,014)	
	381,447	(402,767)	(21,320)
Restricted funds			
Refugee Action	30,000	(30,160)	(160)
Wallsend Language Class	25,381	(25,381)	-
The Henry Smith Charity	33,950	(35,486)	(1,536)
Comic Relief	39,052	(39,052)	-
Tudor Trust	26,666	(26,666)	-
Community Organisers	21,189	(21,189)	-
Lloyds Bank Foundation	5,634	(5,634)	-
Asylum Advice	25,361	(25,361)	-
	207,233	(208,929)	(1,696)
TOTAL FUNDS	500 600	(611 606)	(22.016)
I UIAL FUNDS	588,680	(611,696)	(23,016)

NOTES TO THE FINANCIAL STATEMENTS - CONTINUED FOR THE YEAR ENDED 31 MARCH 2016

13. MOVEMENT IN FUNDS - continued

The Henry Smith Charity fund is a grant received towards the appointment of an advice worker to support service users in Tyne & Wear.

The Tudor Trust fund is a grant received towards the post of general manager.

The other Restricted Funds relate to various projects run by the charity to support its primary objectives as noted in the Trustees report.

14. ULTIMATE CONTROLLING PARTY

The ultimate controlling party is the Board of Directors.

DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2016

	2016 £	2015 £
INCOMING RESOURCES	~	~
inteorini to Reporteeds		
Voluntary income Donations	19,428	-
Activities for generating funds		
Interpreting services	96,849	87,261
Investment income		
Bank interest	87	179
Incoming resources from charitable activities		
Local Authority Funding	-	30,000
Sunderland TPCT	-	20,000
Refugee Action	30,000	50,000
North East Strategic Health Authority	-	15,250
Newcastle City Council Housing Benefit	196,415	192,500
Supporting People	-	51,211
Northern Rock Foundation	-	27,500
Community Foundation (Tyne & Wear and Northumberland)	33,950	30,375
Sundry grants	8,695	11,667
Home Office	9,328	171,492
Comic Relief	39,052	-
Tudor Trust	26,666	-
Home Group	32,900	-
Community Organisers	21,189	-
Learning Alliance	25,381	-
Lloyds Bank Foundation	5,634	-
AB Charitable Trust	10,000	-
Asylum Advice	6,666	-
	445,876	599,995
Other incoming resources		
Other income	10,514	727
VAT recovery	9,206	-
Student Placement Income	6,720	-
	26,440	727
Total incoming resources	588,680	688,162

RESOURCES EXPENDED

DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2016

	2016 £	2015 £
Costs of generating voluntary income Interpreter costs	64,824	52,892
Fundraising trading: cost of goods sold and other costs		
Bad debts	2,616	-
Charitable activities		
Wages	224,492	273,263
Social security	18,501	30,905
Pensions	1,102	5,940
Client costs (Housing rent)	159,287	90,675
Project costs	5,443	21,374
Telephone	20,600	20,205
Volunteer costs	17,520	21,440
Rent and rates	10,165	27,696
Other staffing costs	9,936	7,472
Health and safety	1,674	3,461
Professional fees	10,765	26,605
Dilapidation costs	8,593	77,005
	488,078	606,041
Governance costs		
Accountancy	3,510	3,360
Support costs		
Finance		
Bank charges	646	-
Bank interest	268	520
	914	520
Other	914	520
IT costs	10,648	16,767
Insurance	3,523	8,699
Light and heat	4,273	12,216
Repairs and renewals	2,576	10,730
Postage and stationery	9,008	10,121
Sundries	11,649	15,484
Cleaning	8,579	6,629
Depreciation of tangible fixed assets	1,498	1,997
	51,754	82,643
Total resources expended	611,696	745,456

This page does not form part of the statutory financial statements

DETAILED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2016

	2016 £	2015 £
Net expenditure	(23,016)	(57,294)