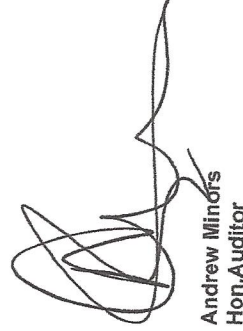


Income and Expenditure statement for the year ended 31 March 2014 7

Income	Mar-17	Mar-16	Expenditure	Mar-17	Mar-16
Funding	114,218.24	133,254.62	Cash4chq facility		
Donations	1,775.93	335.00	Cleaning	10.00	10.00
Interest	59.39	70.87	Equipment	431.74	155.74
Food	21,296.88	19,202.55	Food	1,152.41	463.23
Student Placement		4,800.00	Insurance	10,047.96	11,393.75
Sundries	3,026.10	3,843.38	Loans	3,190.84	3,056.16
Social Fund	56.00		Papers		
Calendars/Holiday Fund	2,480.88	3,250.59	Refurbishment	60.00	1,285.00
Counselling	20,226.00	26,524.20	Rent	35,492.07	36,188.00
			Social Fund	102.39	127.31
			Stationery	416.14	284.78
			Sundry	3,626.31	4,358.38
			Telephone	1,827.66	1,759.68
			Therapeutic Earnings		
			Training	282.60	863.80
			Travel	182.80	210.80
			Tutor Fees	900.00	840.00
			Volunteers Expenses	3,293.60	3,147.68
			Wages/Payroll	119,586.43	117,841.87
			Consultancy Fees		
Total Income	163,139.42	191,281.21	Total Expenditure	180,602.95	181,986.18
Opening Balances	175,584.94	166,289.91			
Net Income	(17,463.53)	9,295.03			
Total Balances	158,121.41	175,584.94			


Steve Bunker
Hon. Treasurer


Andrew Minors
Hon. Auditor

ST GEORGE'S CENTRE – ANNUAL REPORT 2017

*“Celebrating 40 Years of Caring
October 1977 – October 2017”*

Celebration!

We should celebrate today for this is our 40th AGM – to survive and thrive is an amazing achievement within the voluntary sector given the varying and changing political and financial landscape since 1977. We have seen so many changes over the last 40 years in the commissioning of mental health services and we have survived them all and, as this report will hopefully show, we continue to go from strength to strength. There is to be a celebration lunch next Wednesday here in the Centre subsidised by the Wider Work Fund of St Andrew and St Georges and I hope that you will all join me at that party. Entertainment will be provided by the Houghton Weavers and hopefully there will be an item featured in the Bolton News. Later in October there is to be a trip to Ryecroft Hall for food and entertainment followed by a trip into Cleveleys and a drive through the Blackpool Illuminations.

Executive Committee

This is my thirteenth report to the AGM as your Chairman and I feel privileged and honoured to be able to continue to lead your Executive Committee, which continues to work hard in the background to try to ensure that the Centre continues to run smoothly. That this is achieved year on year is due in no small measure to the fantastic and dedicated hard work of the wonderful staff that we have here. The committee members basically remain the same as last year although there is still a vacancy for a service-user member and there is therefore an opportunity for anyone who wishes to get involved. Service User members are an essential element of the Committee and we need them to continue to make an invaluable contribution to the running of the Centre. I am really grateful for everyone's hard work. We have a Members Meeting in the morning before the Executive Committee meeting in the afternoon and this system continues to work well.

Bolton CCG

We are commissioned by the Clinical Commissioning Group (the CCG) and we continue to have a very good relationship with that body although you will probably be aware that there is a well reported “financial crisis” within NHS funding generally and as a commissioning group they are certainly under pressure. Your Manager, Paula, and the Executive Committee

continue to fight for the Centre's core funding provision and to argue that we remain very cost efficient and provide a comprehensive quality service that is value for money for any commissioning body and we are confident that this will be recognised.

Staffing

One of the strengths of the Centre is the stability of our staff. As you all know Paula remains as your Manager, with Philomena, Jean. Pam and Steve as your Support Workers. During the year since the last AGM we have said goodbye to Dawn as your Cook.

Steve Hartley is to retire at the end of October and we thank him for all his hard work over the years and wish him a peaceful and healthy retirement.

Every year I say the same things about our wonderful staff and that is because each year it needs shouting out in public what a stunning and dedicated bunch they are. The place would not be the same without them. All of our staff, without exception, continue to provide an excellent service tailored to the individual and sometimes diverse needs of all members of the centre.

This is the thirteenth consecutive year that I have told you that ALL OF OUR STAFF ARE ABSOLUTE HEROES! and I would like as always to take this opportunity on behalf of the Executive Committee to publicly thank them for everything that they have achieved and done this year to keep the Centre moving forward.

I must not forget to mention our dedicated band of Volunteers and helpers from the Church and those members who have felt able to put something back into the Centre by becoming Volunteers themselves. I would also like to thank all of our Tutors from Bolton Community College, Volunteer tutors and all others that work so hard and contribute in some way to the continued success of the Centre.

Activities

Well, as always loads of things going on here at St George's. Here is just a taste of the sort of events and things going on since our last AGM:

At the last AGM last October a "Healthy Living Group" was established which ran for eight well attended sessions facilitated by Pam and she has also led a Thursday Cookery Group which is also very popular.

In November there was a feedback session led by Hannah Carrington (CCG Engagement Officer) about plans to change prescriptions relating to generic medicines which are cheaper in supermarkets. 40 Members attended and there was a lively and interesting discussion.

We received a grant from “Ambition for Ageing” which enabled us to buy a new lathe for the Woodwork Room downstairs and set up a new course “Woodworking and Woodturning for Beginners” for members over the age of 50. This group is now established and starting to produce positive results.

In the New Year all day centre activities resumed, these include various art and craft classes, cookery, healthy living, Tai Chi, and Aerobics. Another Ambition for Ageing grant purchased a Wide-screen TV which has assisted to set up a Zumba class which is lively and good fun .

On a more serious note the Centre has conducted an ongoing survey into the difficulties members experience in accessing benefits and this has been forwarded to the DWP. Access to benefits and reduction in Social Worker support in this area is a big concern.

Another example of the support we offer to members is our CPN surgery especially for those who do not have access to professional support. Members can meet up fortnightly with a health professional who will listen to their problems and give professional advice on their recovery journey and we are now getting feedback from the sessions directly to us to assist our staff in giving support where necessary.

We have run a very successful “Care of Self” workshop, which is a ‘closed’ group that enables members to explore feelings and issues that affect them in more depth and to achieve even higher levels of success in their ‘recovery’ journeys. We also encourage members to buy in to the feeling of ‘family’ at St Georges so as to look out for each other and provide each other with support during times of stress.

As usual there have been a number of day trips for members and the benefit for members to get out and about together on these trips is immeasurable. We have encouraged Members to participate in all sorts of events both in and out of the Centre so as to widen their experience and assist them to achieve a level of independence and fulfilment.

Just recently we have hosted a Neighbourhood Engagement Event as part of the Big Bolton Plan (we covered Central Bolton and Great Lever) and we await the reports from the other eight areas of the borough before the plan can be brought together.

The current ‘buzz’ phrase in the social care field is “social value”. Social value includes such important considerations as happiness, well-being, health, inclusion and empowerment under the three headings of social, environmental and economic social value. For an organisation to

demonstrate true social value its principles need to be embedded in the organisation and it needs to carry the message of social value throughout all that it does. We believe that St Georges superbly provides social value for all of it's members.

Counselling:

Monday Counselling still provides a valuable service to the general public of Bolton. This invaluable service continues to be very busy and is well organised and undoubtedly meeting a need within the town – it is not specific to “mental health” – it is a free service to the general public of Bolton and the surrounding area. I want to thank all those who give of their time in this way for the benefit of others. We are part of the Counselling Alliance in Bolton, “One-Point” which aims to provide efficient access to counselling for the general public and our income from this source remains important to us.

Bereavements.

Very sadly there is a long list of bereavements to note this year:

- John Oxford
- Brian Berry
- Leo Barnes
- Margaret Kerr
- Elaine Riley
- Carol Douglas
- Margaret Patton

We remember them all – they will be sadly missed but not forgotten.

Conclusion

This is our 40th AGM today. As I said at the beginning this is the thirteenth time that I have addressed you as Chairman at an AGM and I continue to believe that the future of St George's Centre is secure and very bright. Your Executive Committee will continue to work with the Commissioning body of our service to ensure that the Centre adapts to the changing demands to meet the needs of the Members. With your continued support we will continue to flourish and develop in order to help the people in Bolton and surrounding areas that need us.

Thank you.

Jeremy Barker – Chairman

St.George's Day Centre (Bolton) Limited

Financial Year Ended 31 March 2017

I have pleasure in reporting the Centre's results for the financial year ended 31 March 2017

A detailed analysis of the Profit & Loss statement is attached which needs little further comment. Thanks again to Paula who has provided the detailed breakdown.

As expected our central funding was reduced in the financial year to the tune of almost £20,000. With Counselling income also down, the Centre found itself with an income for the year some £28,000 down on the previous year. Thanks to some stirring efforts in the kitchen increasing the net income from lunches etc coupled with a tighter control on costs, we managed to ensure that our net loss for the year was 'only' £17,464. This is my first ever loss as your Treasurer and just goes to show the impact of reduced central funding. Be assured that strong representations are being made to the CCG that we need increased funding to ensure that these losses don't continue.

Positively, we still have relatively strong cash balances at £158,000 so can sustain this loss, but we must remain vigilant around costs, whilst doing everything we can to increase central Funding and source income from other places.

In the meantime, please be assured that the Centre remains financially sound and that your Management Team are working very hard to ensure that this continues to be so.

Hon.Treasurer, Steve Bunker
September 2017
Charity No 1124588

Ltd Company No05887560