

WE LOVE MANCHESTER EMERGENCY FUND

ANNUAL REPORT 2017-18



CONTENTS

TRUSTEES' ANNUAL REPORT

I. WHY WE ARE HERE AND WHO WE ARE	4
Introduction by Edith Conn OBE, chair of Trustees	5
Trustees, officers and volunteers	6
2. OUR STRATEGIC REPORT	10
• Introduction	11
How the Fund works (Structure, Governance and Management)	
Our achievements and performance	
Our Stories: how the Fund has helped, thanks to the public	17
3. PRINCIPAL RISKS AND UNCERTAINTIES	. 32
A LOOVING ALIEAD	0.0
4. LOOKING AHEAD	. 36
5. FINANCIAL REVIEW	. 38
	40
6. ACKNOWLEDGEMENTS	. 40
7. REFERENCE AND ADMINISTRATIVE DETAILS	. 44
8. STATEMENT OF TRUSTEES' RESPONSIBILITIES	.46
O. OTATEL TENT OF TROOTEED REDI ONOIDIETTED	
ACCOUNTS	
9. INDEPENDENT AUDITORS' REPORT	48
IO. FINANCIAL STATEMENTS	53
IU. I IIVAIVUIAL O IAI LIVILIVIO	ปป

WHYWEARE HERE AND WHOWEARE

MESSAGE FROM THE CHAIR



In the aftermath of the Manchester Arena attack, when the world's eyes were on our city, people came together in extraordinary solidarity. People from all across the world turned their shock and grief into something positive and they mobilised to help those affected.

When the city woke up to that terrible news, its citizens and friends from elsewhere started to share the iconic We Love Manchester image - a symbol of hope and defiance. A symbol we adopted for what became the We Love Manchester Emergency Fund, to reflect the goodwill flooding into the city.

Meanwhile, the Manchester Evening News had begun the process of starting a fundraising campaign and with the help of the British Red Cross, the money began to pour in from people wishing to aid those in need.

Almost before we knew it, £500,000 had been raised, then it grew by the million. It was an amazing response from the public and one that is unprecedented in terms of the amounts raised in these circumstances.

Speaking as a proud Mancunian I know people in our city took great solace from that heartfelt reaction. It has given everyone great pride to see how those affected have been helped by the generosity of people from all walks of life.

From corporate donations in the hundreds of thousands, to young people giving their pocket money, it has been so moving seeing the efforts people have put in to helping others.

We had a huge task as Trustees being responsible for helping turn that goodwill into tangible action. With the help of organisations with experience of dealing with disasters especially the British Red Cross and amazing clinicians from our NHS, we had to decide how best to help people who had been through unimaginable

We wanted to do this as quickly as possible because people were in great need and suffering both mentally and physically.

We were able to start allocating payments within 10

days of the attack, which was a fantastic achievement.

Feedback from those affected tells us this was a big help to them at a time of unimaginable pain and sorrow. As the Fund grew very guickly, we held regular meetings and consulted experts on how best to help people who needed it most.

No similar organisation had seen this level of money pouring in before and we had no handbook available to help us make decisions. There were some very complicated and difficult discussions.

But, the one thing that framed every decision we made was that we wanted to help those in most need and as many people as possible.

We feel we were able to do that. For example, we are incredibly proud that we were the first organisation of our type to donate cash gifts to people suffering psychological injuries.

The Fund is also helping create legacies too. The work we are doing with the Manchester Institute of Health and Performance, is pioneering and can help the NHS and other bodies learn how to help people should any similar incidents occur.

The stories contained in this report show the generosity and kindness of the public, and how this has helped those affected. This brings us all enormous pride, and represents just a small fraction of the heartwarming stories we have heard.

On behalf of the Fund Trustees, I can only say 'thank you' to everyone who helped in any way. And to those affected, please know you will never be out of our thoughts.

With love from Manchester

EDITH CONN OBE WE LOVE MANCHESTER EMERGENCY FUND CHAIR OF TRUSTEES

WHO WE ARE

BOARD OF TRUSTEES

(IN ALPHABETICAL ORDER)

SIR HOWARD BERNSTEIN - MAY 2017 TO SEPTEMBER 2018

A former chief executive of Manchester City Council, Sir Howard was also head of paid service with Greater Manchester Combined Authority until 2017. He now serves as a strategic adviser to several public, private and academic institutions.



EDITH CONN OBE - JUNE 2017 TO PRESENT (CHAIR FROM SEPTEMBER 2018)

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Having joined the Greater Manchester Branch of the British Red Cross in 1978, Edith was appointed President of the North West Area of the British Red Cross in 2005. She has extensive experience with charities and voluntary organisations.

CAROL CULLEY- MAY 2017 TO PRESENT

City Treasurer at Manchester City Council since June 2016, with expertise in finance and performance management, governance and assurance. Carol is a Trustee on several boards in Greater Manchester.





RACHEL DOWNEY - MAY 2017 TO PRESENT

Rachel Downey is a Chartered Accountant who has worked on urban regeneration projects in Manchester for 25 years. She is also a trustee of the Lord Mayor's Charity.

IAN HOPKINS OPM - MAY 2017 TO SEPTEMBER 2018

Having joined GMP in 2008, lan was appointed Chief Constable in October 2015 and awarded the Queen's Police Medal in the Birthday Honours 2016. He is the National Police Chiefs' Council lead for Workforce Representation and Diversity.



ROB IRVINE - MAY 2017 TO MARCH 2018

Rob was editor in chief of MEN Media from April 2012 to April 2018. Prior to this he was publishing director for Trinity Mirror North Wales and Cheshire.





LES MOSCO - JULY 2017 TO PRESENT

Les Mosco had a 40-year career as a senior procurement professional at a number of high-profile public and private sector organisations. He is now a Trustee for three charities, and provides senior advisory input for organisations including the Bank of England and as part of the Engineering Employers Federation.

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SUE MURPHY CBE - MAY 2017 TO PRESENT (CHAIR UNTIL AUGUST 2018)

A councillor for Brooklands ward, Sue has been deputy leader of Manchester City Council since 2010. Her council responsibilities include Public Service Reform, international links, social inclusion and equalities.





JOANNE RONEY OBE - MAY 2017 TO PRESENT

Taking on the role of chief executive in 2017, Joanne came to Manchester from Wakefield Council, with a strong record in transforming public services and delivering major regeneration projects.

JON ROUSE CBE, MAY 2017 TO PRESENT

Jon Rouse is Chief Officer for Greater Manchester Health and Social Care Partnership. Prior to this he was Director General for Social Care, Local Government and Care Partnerships at the Department of Health.





DARREN THWAITES - APRIL 2018 TO PRESENT

Darren Thwaites took over as editor-in-chief of the Manchester Evening News in April 2018. He spent the previous decade editing regional titles in Teesside and Newcastle, where he was also a trustee of a charity for disabled children.

LIZ TREACY - MAY 2017 TO PRESENT

Now Solicitor and Monitoring Officer for the Greater Manchester Combined Authority, previously was MCC city solicitor managing the council's in-house legal team. Liz worked for MCC for more than 27 years.



CHARITY OFFICERS

VICKY ROSIN MBE - CHIEF OPERATING OFFICER

Former deputy chief executive of Manchester City Council until 2014, with over 38 years of experience in local government, Vicky is an experienced programme director and management consultant.

EUNICE LONG - PRINCIPAL SUPPORT OFFICER

Eunice worked for Manchester City Council for more than 35 years until 2016, carrying out a range of roles, including human resources, project development and senior management.

TONY HOWARD - COMMUNICATIONS OFFICER

A former journalist with The Guardian/Observer, BBC and MEN Media, Tony has extensive experience in public sector communications and was brought in on a part-time basis to help with media work and communications.

The Fund would like to thank the following people for their time and expertise:

PAMELA WELSH - MANCHESTER CITY COUNCIL (MCC) COMMUNICATIONS BUSINESS PARTNER

PAUL HINDLE - MCC HEAD OF FINANCE

JACQUI DENNIS - MCC DEPUTY CITY SOLICITOR

SAM RUSSELL - MCC FINANCE TEAM

HELEN ARMSTRONG - MCC FINANCE TEAM

WENDY WILLIS - MCC FINANCE TEAM

VICKY CLARK - MCC REFORM AND INNOVATION TEAM

HANNAH BOOTH - MCC REFORM AND INNOVATION TEAM

MELINDA EDWARDS - MCC LEGAL SERVICES

NICKY SMITH - MCC LEGAL SERVICES

MARK ASTARITA OBE - BRITISH RED CROSS

REBECCA MAUGER - BRITISH RED CROSS

MAX NEWTON - BRITISH RED CROSS

KATHRYN HOYLE - BRITISH RED CROSS

TERESA LAM - GMP FAMILY LIAISON

COORDINATOR

PAUL COSTELLO - GMP

DR JANE EDDLESTON - NHS

ANDREA DAYSON - NHS

DR ALAN BARRETT - NHS

CLARE JONES - NHS

HELEN LAMBERT - NHS

There are a number of other colleagues from MCC, GMP and the NHS who, although not named, are thanked for the significant contribution they have made to the work of the Fund.



OUR REPORT

INTRODUCTION

OBJECTIVES AND ACTIVITIES

On 22 May 2017 a terror attack at the Manchester Arena killed 22 people and injured many more.

Following the attack, people from all around the world started to donate money to show their love, support and solidarity.

The donations were originally handled by the British Red Cross, following a solidarity campaign organised by the Manchester Evening News. Then the We Love Manchester **Emergency Fund was established** on 26 May 2017.

The Fund was created to coordinate, administer and distribute the various monies donated in response to the attack.

On 30 May 2017, the Fund formally became a registered charity (Charity Number 1173260) with the Charity Commission.

The objectives of the Fund were stated as follows:

- · To relieve sickness or disability, whether physical or mental, of victims of the disaster and their dependants
- To relieve financial need among the victims and survivors of the disaster, including families and dependants of those killed or injured
- To support such other charitable purposes as the Trustees shall consider appropriate.

A board of Trustees was set up to take responsibility for the decision-making processes, in line with Charity Commission guidance. Some time later, a chief operating officer was appointed

on a part-time basis, with administration and communications support initially coming from Manchester City Council and continuing support from the British Red Cross (BRC). Gifts distributed by the Fund were made from moneys received via the BRC.

As the Fund developed and the scale of the fundraising grew to extraordinary heights, more dedicated, support was introduced to aid administration and communications.

> The Fund's Trustees began to distribute the money raised in phases. This was done in the hope of getting money swiftly to people with immediate financial needs, while also ensuring those in most need were helped.

On 1 June 2017, it was agreed to distribute an initial £1 million for the bereaved families and people who were hospitalised.

This can be broken down as follows:

Bereaved families - £20,000

People from all around

the world started to

donate money to show

their love, support

and solidarity

- People who had been in hospital seven nights or longer - £10,000
- People who were in hospital overnight £3,500

On 13 June 2017, a further £4.4m was agreed for the bereaved families and those who had to stay in hospital seven days or longer.

This can be broken down as follows:

- Bereaved families £50,000
- People who had been in hospital seven days or longer - £50,000

On 15 August a further £3.9m was agreed for the bereaved families.

On 13 September a further £908,000 was released.

This can be broken down as follows:

 People who had received life-changing injuries – including paralysis, loss of limbs or other major injuries – a further payment of £40,000. As they had already received £60,000 from the Fund for being hospitalised

for being hospitalised for seven nights or more, this brought the total they received to £100,000.

- E100,000.

 People who were hospitalised less than a week and who were likely to make a full recovery, but who nonetheless had serious injuries and were still receiving ongoing medical treatment, were potentially able to receive a further £56,500 (subject to medical review). As they had already received £3,500 from the Fund, this brought the total they received to £60,000.
- People who could not work or study because of their physical injuries, but who had not been covered by the existing criteria and had therefore not received any payments so far, were potentially able to claim a gift from the Fund.

Trustees agreed to set aside £3m for those

suffering psychological injury and this was announced on November 9.

Survivors who were in the foyer of the Arena and directly exposed to the attack were eligible for payments of £10,000 if they had been assessed by NHS clinicians as being 'functionally impaired' by the psychological injury they sustained and had not already had a payment from the Fund of £60,000 or more.

There is payments were made to the most seriously injured (paralysis) and the 10 most injured and disabled young people. This phase of payments totalled £900,000. In March 2018, as part of a

In March 2018, as part of a partnership with the NHS who matched the funding, the Fund gave £300,000 to provide sessions at The Manchester Institute of Health and Performance (MIHP) for those identified by doctors as suffering from continued disability after major physical trauma.

In April 2018, Trustees agreed the allocation of a further £3m to be distributed to the families of those who died during the attack, as a cash gift, **AND** for funding for nationwide psychological support groups for those affected. This was influenced by a successful model used in Norway following the terror attack of 2011.

In total the Fund has distributed almost £19m in gifts to individuals.



HOW THE FUND WORKS

The Trustees had the

requisite skills to oversee

the distribution of funds

to those who had been

bereaved and/or injured

in the attack.

STRUCTURE, GOVERNANCE AND MANAGEMENT

The We Love Manchester Emergency Fund constitutes a public benefit entity as defined by FRS 102.

The Board of Trustees has given regard to the legislative and regulatory requirements for disclosing how their charitable objectives have provided benefit to the public.

The Board of Trustees has complied with the duty set out in Section 17 of the Charities Act 2011.

This report outlines how their achievements during 2017 and 2018 have benefitted the public, either directly or indirectly.

The Fund was established by the execution of a Trust Deed unincorporated, and was registered with the Charity Commission with nine 'first trustees'.

These initial nine Trustees were appointed to oversee the management of the funds and they came from organisations who were already involved in the immediate response to the attack.

The Trustees, who are not paid, had the requisite skills to oversee the work of the Fund, but to add to the skills and knowledge on the board, representatives from the British Red Cross (BRC) and Victim Support were appointed in June and July 2017, respectively.

In the immediate days and weeks following the attack, support was provided directly to the bereaved families and seriously injured through the Greater Manchester Police Family Liaison Officers (FLOs), by Victim

Support workers and NHS staff.

The Fund was supported on a pro-bono basis by officers from across Manchester City Council, in particular from the finance, legal, reform and innovation and communications services.

A telephone helpline was established by the BRC and a dedicated page, initially on the MCC website, was established to give immediate online support and information.

Pro-bono support was also offered by the Manchester Law Society, when families required legal advice, and by PricewaterhouseCoopers LLP, in respect of support during the preparation of the financial statements and audit.

A Chief Operating Officer (COO) was appointed in Junly 2017 but left in early August. The current COO and Principal Support Officer (PSO) were appointed, both part-time, at the end of August 2017. Key management personnel receive payment for their duties. An additional part-time communications officer joined the team in January 2018.

DECISIONS

In the weeks after May 22 2017, Trustees met regularly, drawing on the support and advice of those who had experience of administering funds to support victims of terrorist attacks.

Help was forthcoming, particularly from those involved in the aftermath of the London 7/7 attack in 2005. They were also supporting the victims of more recent events in Westminster and the London Bridge attacks. It was quickly recognised that the immediate requirement was to get funds to those who were in



need, for example, families who had to arrange funerals or families who were having to stay in Manchester to support those in hospital. The FLOs and Victim Support, along with the BRC, assisted with applications to the Fund. The required liaison with the NHS, opened key channels to ensure that information about injured people and lengths of stay / hospital admissions could be verified.

Trustees have met on a regular basis since May 2017. This began with fortnightly meetings, before a decision was made to hold them three-weekly from September 2017, and then monthly from December 2017. The agreed quorum for decision-making is six Trustees.

Decisions are made by the full board of Trustees, generally assisted by the consideration of written reports from officers.

All meetings are minuted and an action log is updated after every meeting so that Trustees can track progress of the issues under consideration. In the early months the development of a risk register enabled Trustees to consider areas of potential risk to the Fund from governance, financial and operational perspectives.

Early decisions centred on criteria for gifts and amounts of money for each cohort of beneficiary. As funds continued to be received from the public, the amounts distributed and criteria were reviewed and refined. Support was provided by the senior clinical team from the Manchester University NHS Foundation Trust (MFT) in helping to review cohorts and individuals injured.

Following the decisions about survivors with physical injuries, Trustees had several meetings and thought long and hard about the criteria and best means to provide support for people with psychological injuries. These deliberations were supported by experts working with psychological trauma, including consultant clinical psychologists for adults and children based at the Greater Manchester NHS Resilience Hub. The Hub had been established by the NHS in July 2017 to specifically support people caught up in the Arena attack, along with emergency services workers and other officers providing support for them.

In the early part of 2018, Trustees looked at ways of supporting more people than had been identified through the existing criteria for psychological injuries. They agreed to allocate funds to enable the provision of support groups across the UK to bring people together.

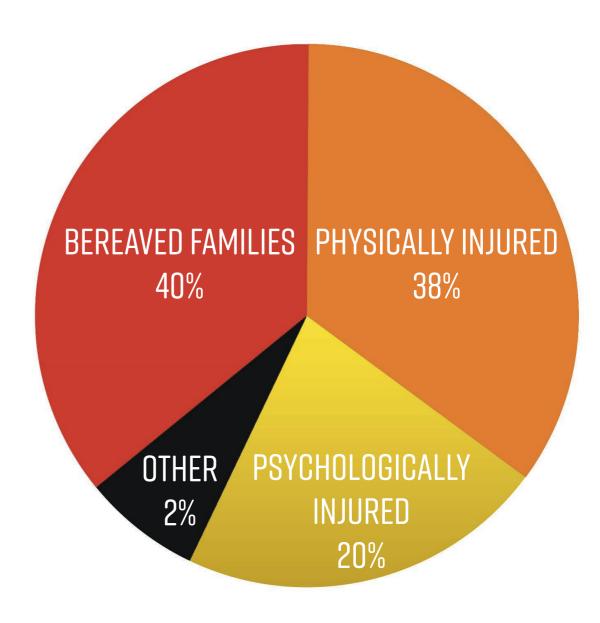
A procurement process was carried out by officers, supported by two Trustees. Specific arrangements were agreed to support bereaved families and those who had suffered physical and / or psychological injury. Specific support groups for families and young people, were also commissioned.

Trustees also agreed a proposal received from NHS colleagues in conjunction with the Manchester Institute for Health and Performance (MIHP) offering to provide a comprehensive package of assessment and enhanced physiotherapy support for the most seriously physically injured and physically disabled people from the attack.

Funding from the Fund was matched by the NHS and enabled people to be supported to return to Manchester for a six month programme of therapy in a world-class environment for diagnosis, education and research in health and performance (read more on page 30).

OUR ACHIEVEMENTS AND PERFORMANCE

COMMITTED FUNDS (AS OF 31 MAY 2018)



PHYSICALLY INJURED INCLUDES GRANT TO MIHP PSYCHOLOGICALLY INJURED INCLUDES COMMITTED FUNDS FOR PSYCHOLOGICAL SUPPORT GROUPS OTHER INCLUDES CONTINGENCY, ADMINISTRATION AND REMAINING FUNDS





MAY 22 2017

TERROR ATTACK AT MANCHESTER ARENA



JUNE 1 2017

£IM WAS GIVEN TO BEREAVED FAMILIES AND PEOPLE WHO HAD TO STAY IN HOSPITAL



AUGUST 2017

A FURTHER £3.9M WAS GIVEN TO BEREAVED FAMILIES



NOVEMBER 2017

£3M SET ASIDE FOR THOSE SUFFERING PSYCHOLOGICAL INJURY



DECEMBER 2017

FURTHER PAYMENTS MADE TO MOST SERIOUSLY INJURED (PARALYSIS) AND IO MOST SERIOUSLY INJURED AND DISABLED YOUNG PEOPLE



APRIL 2018

£3M FOR BEREAVED FAMILIES & NATIONWIDE PSYCHOLOGICAL SUPPORT GROUPS

MAY 26 2017



WE LOVE MANCHESTER EMERGENCY FUND IS CREATED TO HELP THOSE AFFECTED

JUNE 13 2017



£4.4M TO BEREAVED FAMILIES AND THOSE WHO HAD TO STAY IN HOSPITAL SEVEN NIGHTS OR LONGER

SEPTEMBER 2017



£908,000 RELEASED FOR:

- PEOPLE WITH LIFE-CHANGING INJURIES
- THOSE WHO SPENT LESS THAN A WEEK IN HOSPITAL, NEEDING ONGOING TREATMENT
- THOSE WHO COULD NOT WORK OR STUDY BECAUSE OF THEIR PHYSICAL INJURIES, BUT WHO HAD NOT BEEN COVERED BY THE EXISTING CRITERIA

MARCH 2018



£300,000 TO FUND WORLD CLASS TREATMENT FOR THOSE SUFFERING CONTINUED DISABILITY AFTER MAJOR PHYSICAL TRAUMA

OUR STORIES

We aim to tell the stories of those who were involved in any way with the We Love Manchester Emergency Fund; from those who benefited from the public's generosity, to those who put their pocket money in buckets to help people in need.

These stories show the kindness of people as they came together in solidarity and demonstrate how those who were affected have been able to try and recover from the unthinkable tragedy.

EMILY AND RUTH MURRELL

For Emily and Ruth Murrell, 22 May 2017 was a traumatic night, but thanks to their determination and the generosity of the public, they are starting to build new, happy memories.

Emily was 12 at the time of the Manchester Arena attack and had been taken to the Ariana Grande concert by mum Ruth. The excitement at what should have been a lovely evening, was shattered as they attempted to leave at the end of the show.

Ruth takes up the story: "While stood in the foyer, the explosion occurred. I sustained serious leg injuries from flying bolts and nuts. Emily had seven shrapnel wounds, one of which was a bolt that completely shattered her ankle.

"We were taken to Royal Manchester Children's Hospital (RMCH) and endured a five-week hospital stay and five operations each. On coming out of hospital, Emily was unable to return to school for five months and I was not able to return to my employment."

One ray of sunshine that perforated the gloom as they lay in hospital, was a visit from Emily's hero Ariana herself (*pictured above right*). Emily and Ruth also got to watch the One Love concert together at RMCH.



Meanwhile, while the pair were being treated, the We Love Manchester Emergency Fund had been set up and was already distributing money to help those affected by the incident.

Ruth says the money was a lifeline and her family will be forever grateful to those who helped raise more than £21m for the Fund.

"The funding we received has enabled us to start re-living our lives again, even though it's a different type of normal. It's allowed us to start building new happy memories and to not have to struggle with paying bills.

"Nobody will ever know how much we appreciate all that people have done for us survivors."

As part of their recovery, Emily and Ruth presented an award to members of the emergency services at the Pride of Britain awards.

LYDIA MELLING AND JOANNE DELLA CERRA

Thirteen-year-old Lydia was at the Arena on the night of the attack, close to where the incident happened.

Lydia goes to Standish Community High School in Wigan and other pupils and staff from the school were also caught up in the attack.

Art teacher Joanne Della Cerra wanted to do something to help Lydia and the other pupils and staff from their school. She designed a stencil which was turned into a key ring and she asked Lydia and her mum if they would like to promote it. They were pleased to come on board and 'Team Bee' was born.

Joanne said: "We had a lot of pupils who were present at the incident, and a welfare lady and ex-student quite badly injured at the event.

"Lydia was finding it difficult to process her experience so I suggested we tried to make some money to help the victims. I came up with the idea of the key ring in the hope that by giving something back it would help her take something positive from something so tragic.

"With the help of a colleague and school technician, we designed, manufactured and sold key rings for £1 each.

"Lydia and her mum, myself, the pupils at school, Wigan Council, Santander Bolton and lots of other local business, also helped to sell. Atlas Plastics in Leigh also helped to bump up our manufacturing as the key rings became so popular."

Team Bee have had orders for over 10,000 key rings, and clients include Greater Manchester Police, Wigan Council, Wigan Athletic Football Club, and lots of other primary and high schools. Their fundraising total now exceeds £11,000.



PAUL GREENAN AND FAMILY

A single parent seriously injured in the attack thanked the public for their generosity in raising money, which has helped his family recover.

Paul Greenan, from Sheffield, was off work for three months following the incident on 22 May 2017, and says without the gift he received from the We Love Manchester Emergency Fund he doesn't know how his family would have coped.

Paul was hospitalised with serious head and chest injuries in the attack as he waited in the foyer for his daughter and her friend to come out of the Ariana Grande concert.

He subsequently received a cash gift from the Fund, which has distributed more than £7m to those, like Paul, who received physical injuries.

Paul, 53, said: "Without the help we got from the Fund I genuinely don't know how we could have got through the past year.

"I am a single parent and when I came out of hospital the cash gift helped me with everyday bills while I recovered and I was able to worry about getting better, rather than being concerned about losing my home.

"Without the help of the generous public who gave to the Fund, I honestly don't know what I would have done. Me and my family are eternally grateful and we cannot put our gratitude into words.

"It makes you remember that most people are good and that we can't let the few bad people among us drag us down."



Without the help we got from the Fund I genuinely don't know how we could have got through the past year

CELEBRITY FOOTBALL MATCH

A football match between an Emergency Services team including police officers, firefighters and ambulance staff, and a Jet2 All Stars side, featuring soap stars, raised more than £5,000.

The game, which also featured Greater Manchester Mayor Andy Burnham, took place on Sunday 27 May 2018, at Manchester City's Etihad Academy stadium.

The Emergency Services won the game 4-2, and £5,065 was raised through ticket sales, catering and a raffle.

Greater Manchester Police Chief Constable lan Hopkins, who is also a Trustee of the We Love Manchester Emergency Fund, said: "The Fund has already raised millions of pounds to help those who were affected by the horrific events of 22 May 2017, and it's fantastic to see so many people come together to do another fundraising push.

"We will never forget those who lost their lives on that night, and it's only right that we all do everything we can to support those who have lost loved ones and those who have been affected."

Chair of Trustees at the time, Councillor Sue Murphy, said: "With the money so kindly being raised by the charity football match and other fundraisers around the anniversary, we will continue to look at options for helping as many people as possible."



46

We all do everything we can to support those who have lost loved ones and those who have been affected



BRITISH RFD CROSS TELEPHONE SUPPORT LINE

Owing to the demand for support, guidance and advice following the attack, a support line was opened by the British Red Cross (BRC) on 2 June 2017.

Originally, an agreement was made between BRC and Manchester City Council for the line to be open from 7am to 7pm every day for six weeks.

However, due to the surge in demand resulting from other terror attacks in London and the Grenfell Tower fire, BRC agreed to continue to answer calls for Manchester after that six-week period was over, with regular reviews of usage.

Over the summer of 2017, 70 volunteers and 25 BRC staff members worked on the support line.

There were 334 calls received concerning the Manchester Arena attack, out of a total of nearly 1,000 calls to the support line from those involved in all the 2017 UK disasters.

The BRC team helped the Fund by processing 137

applications for support. The applicants' details were collated and forwarded to staff at the Fund for processing and so that decisions could be made.

The support line stopped being staffed on 31 August 2017, but calls continued to be monitored and there was a facility for people to leave a message. By the end of September 2017, there were no calls coming into the line, so the message facility was removed.

The support line number remained active with a recording directing callers to Victim Support for the Manchester or London attacks.

Following the success of the support line and organisational learning, in conjunction with the Charity Commission, a decision has been made to work with other agencies to co-ordinate a single telephone number for future incidents.

This could be managed by the appropriate charity, depending on the specific incidents.

VICTIM SUPPORT

Immediately following the Arena attack the Victim Support existing 24 hour Supportline and local Victim Support (VS) services stepped up to provide immediate and ongoing support to victims and survivors and were receiving calls within hours of the attack.

This included VS sourcing financial support from the Mayor of Greater Manchester, arranging accommodation, travel and practical support including food vouchers in the immediate aftermath and prior to the Fund being set up.

This benefited from the fact that Victim Support already had contracts in place in Greater Manchester and across many parts of the north as the provider of immediate and ongoing support for victims of all crimes including terrorism. Victim Support also acted as the referral point for callers to the British Red Cross volunteer line who required emotional and practical support.

Victim Support were in contact with some 1000 people directly affected by the attack and provided advice and advocacy in helping people with applications for gifts from the Fund, helping to resolve issues of access and payment as part of a wider package of individual support.

THE TIM PARRY AND JOHNATHAN BALL PEACE FOUNDATION

The Peace Foundation charity offers programmes in the prevention, resolution and response to terrorism.

This includes the Survivors Assistance Network (SAN). The SAN service is clinically informed and is about health and well-being, welfare and social support aimed at assisting people to cope and recover.

The charity has assisted the Emergency Fund in identifying and supporting individuals and families to access gifts and additional support.

In the early days after 22 May 2017 the Peace Foundation also administered an online private social networking platform, Yammer, which enabled verified users to communicate with each other.

Following its use after previous incidents such as the 7/7 attacks this networking site was set up for those affected by the Arena attack. Yammer was used to support other methods of communication, particularly from GMP and also enabled the Fund to provide updates or information for users of the site.

GREATER MANCHESTER POLICE

Three Greater Manchester Police officers who responded to the Arena attack organised a Glitter Ball to raise funds for those affected.

Jed Sudworth, Sam Gaunt and Andy Bailey were part of the police's major incident team that responded on the night of 22 May, and they were so moved by what they saw that they wanted to do more to help the injured people.

The ball took place at Old Trafford Cricket Ground on Friday 23 March 2018 in support of the Fund.

The team said: "Little did we know the enormity of what we would be faced with that evening on our arrival at the scene, or the aftermath, which lasted months, and for some still continues to this day.

"What we experienced on that evening and in the aftermath will remain with many of us for the rest of our lives (as well as everyone else there that night) and it is for this reason that the same team of detectives decided to organise a benefit ball entirely in their own time, and at no cost to the organisation to raise as much money as possible to help the survivors and their families continue with their daily lives."

Big names supporting the evening included DJ and Inspiral Carpets star Clint Boon, and comedian Dave Spikey.

> Little did we know the enormity of what we would be faced with that evening on our arrival



KIDZ R US

Children at a nursery in Swinton helped raise more than £1,000 for the Fund by dressing as bees for a sponsored walk.

Nursery staff and parents from Kidz R Us, also collected donations for the Fund and took part in a commemorative balloon release to honour those affected by the Arena attack.

Debbie Moss, Kidz R Us Nursery Manager, said: "The money was raised by parent and staff donations, and the children were sponsored to do a walk around the local area dressed up as bees.

"The staff decided to raise money to support those affected by the attack as children and parents from our nurseries had attended the concert.

"The children loved dressing up as bees and enjoyed the walk around the area. They also enjoyed the balloon release in the garden after the national two-minute silence."



HARRY SHILLITO

Harry Shillito returned to the Manchester Arena for the first time since the terror attack and raised money for those affected in the process.

The 21-year-old carried out a 50-mile sponsored cycle from his home in Dewsbury, West Yorkshire, to the Arena, raising more than £1,000 to be split between the Fund and the plans for a memorial.



Harry said: "On 22 May 2017 I was finally getting to see one of my favourite artists after waiting months. Little did anyone know what was about to happen that night. The scenes from that event still affect me every day.

"Returning to the scene was something I never thought I could do, but I decided to help out the Fund by raising money, as I want to try and help all those affected in the attack in any way possible."

THE BECKHAMS



David and Victoria Beckham offered people the chance to win the outfits they wore to Prince Harry's Royal Wedding. This resulted in around £10,000 being raised for the Fund.

Victoria Beckham said: "We wanted to support the incredible work of the We Love Manchester Emergency Fund, and the families affected by the ManchesterArena attack."



BRIDIE O'HARE

Teenager Bridie O'Hare, from Cleethorpes, survived the Arena attack and wanted to help those who also suffered by doing a sponsored run for the fund.

The 19-year-old set herself the challenge of running the Sheffield half-marathon on April 8 2018, to raise money for the Fund.

Bridie said: "After being present at the Ariana Grande concert on 22 May 2017, I've been left traumatised and confused by what happened. One day I thought to myself I was sick of being upset, sick of doing nothing and knew it was time to take action.

"Therefore, I decided to take on the challenge of the Sheffield half-marathon. It was a huge challenge considering I'd never done a race before. I raised money for the Fund, because it's time to make a difference for those who need it most."



ONE LOVE CONCERT

Ariana Grande helped raise £7.3m for the Fund with a star-studded event at Old Trafford Cricket Ground.

The One Love Manchester benefit concert was organised by Ariana to raise money for those affected by the terror incident at her 22 May concert.

Ariana, 23, postponed the remainder of her Dangerous Woman tour and flew back home the day after the horrific attack, but promised to return for a benefit concert in aid of those affected by the incident.

Fans who had attended the original Ariana concert were entitled to apply for free tickets to the event.

All the artists performed for free, while concert promoter Live Nation generously supported many of the costs of the event.

Ariana said music is something that should heal and bring people together, and she wanted One Love Manchester to be a 'safe space' for her fans and music lovers to come together.

She said: "When you look into the audience at my shows, you see a beautiful, diverse, pure, happy crowd. Thousands of people, incredibly different, all there for the same reason, music.

"Music is something that everyone on Earth can share.

"Music is meant to heal us, to bring us together, to make us happy.

"So that is what it will continue to do for us."

Ariana became We Love Manchester Emergency Fund charity patron.



66

When you look into the audience at my shows, you see a beautiful, diverse, pure, happy crowd.
Thousands of people, incredibly different, all there for the same reason, music





An illustrator from north Manchester raised money for the Fund by drawing bees on the windows of businesses across the city.

In exchange for the bee artwork, Myro asked businesses to donate a minimum of £10 to the Fund.

She did the drawing ready for the anniversary of the attack on 22 May and involved businesses from Bury down to Altrincham.

22 BEES PROJECT

HUMAN APPEAL

Human Appeal Charity donated £26,000 to the Fund, after launching the 'Muslims for Manchester' appeal.

Money was raised via their online fundraising campaign, as well as a collection at Stockport Station.

Donors included Islamic Relief and World Federation.

Samra Said, the Human Appeal's UK Domestic Programmes Manager, said: "We wanted to engage the community to do their part and stand up against hate."



PARRS WOOD HIGH SCHOOL

The choir that joined Ariana Grande on stage at the One Love Manchester concert raised more than £7,000 for the Fund.

The musical pupils from Parrs Wood High School, in Didsbury, made headlines in June 2017 following their emotional rendition of Grande's hit 'My Everything' at the

event which took place at Old Trafford Cricket Ground in the aftermath of the Arena attack.

They went on to record a version of the song and set up a justgiving page to raise money to help those affected by the May 2017 incident.

They presented a cheque for £7,200 to Fund Trustee Edith Conn (*pictured*).

Dan McDwyer, vocal coach at Parrs Wood High School, conducted the choir on stage at Old Trafford and went on to oversee the recording of the song. He said: "We have had lots of positive comments and they are nice to hear.

"The people of Manchester, especially the young people, have done all they can to do something positive."

The school's head of music Hannah Groarke added: "The children were nervous beforehand but seasoned

professionals would have been nervous on the night. We knew that when we got on stage, Manchester would be behind us.

"The children walked off stage and the whole choir hugged. They broke down after realising the importance of what they had done. How many

people and how many hearts this has touched, is incredible. It was a wonderful experience and very humbling. All those who have been affected have been at the forefront of the children's minds."

JESS AND HANNAH MONE

A film made by two sisters, detailing their experiences as survivors of the Manchester Arena attack, premiered at the city's HOME arts venue on Thursday 7 June 2018.

Jess and Hannah Mone survived the attack on May 22 2017, and were helped by the Fund, as both suffered injuries.

While Jess, 21, was physically unharmed, Hannah was hit by shrapnel, which embedded in her body. Her hand was left badly injured. The 18-year-old lost a finger and has another that will never fully work again.

As Jess supported her younger sister along her road to recovery, she began filming her journey of treatment and rehabilitation.

It began as a personal project to help the two of them get over being caught up in the attack.

Yet after Jess was inspired by Hannah's courage, the idea grew and became 'In Bloom', an inspirational tale of resilience and bravery in the face of overwhelming tragedy.

Jess said: "It is all about showing terrorism doesn't win and the world carried on. I never dreamt it would be screened, that was never the ambition. I was making something for the two of us and for friends and family.

"I wanted Hannah to see how she had recovered (physically); her hand was quite swollen and gruesome. Then I realised how positive she was.

"Hannah is starting to deal with the emotional aftermath; she has difficult days but she has come so far. She is upbeat. She was incredibly brave."

Although physically unhurt, Jess herself has also had to find a way to deal with the terrible events of May last year. She still remembers that night very clearly. She said: "You don't realise, until something happens, how precious life is."



You don't realise, until something happens, how precious life is

HOLLIE BOOTH

A dance troupe including Hollie Booth, who was injured in the Manchester Arena attack, made it to the semi-finals of popular TV show Britain's Got Talent.

RISE performed an emotional routine to the Ariana Grande anthem One Last Time, and they featured 13-year-old Hollie, who returned to Manchester for the first time since the attack.

Hollie, from Sheffield, was watching American pop star Ariana on 22 May when the tragedy occurred and has benefited from the generosity of the public, who raised money for the Fund.

Hollie and her friends picked the song sung as an encore by Ariana on the night of the attack, and during their performance they wore T-shirts with the Manchester bee emblazoned on the front.

"We're doing this for us and we're doing it for Hollie and we're doing it for everybody. We're doing it for Manchester and to make Manchester proud," declared one of Hollie's pals before they took to the stage.

Judges Amanda Holden and Alesha Dixon couldn't hold back the tears as the dance troupe performed.



We're doing this for us and we're doing it for Hollie and we're doing it for everybody

HATFIELD FAMILY

Neal Hatfield and family have thanked people for their generosity as they battle to recover from the horrors of 22 May 2017.

Neal, his wife Sarah and daughters Kelsey, Isobel, Gracey and Layla remain affected by what they saw in the aftermath of the Ariana Grande concert, but they are fighting back with the help of those who donated to the We Love Manchester Emergency Fund.

The attack happened just as the four girls entered the Manchester Arena foyer, where Neal and Sarah waited to collect them after the show.

Neal said: "We were all injured, both physically and mentally, by what happened, but I cannot stress how grateful we are for the help we have received. I wish I could shake everyone's hands.

The money has helped get people like us back on our feet and made things easier while our heads were not in the right place.

"We are so grateful, not just for the money, but for all the work going on behind the scenes to help people. I don't think everyone realises how much pressure the emergency services, Manchester City Council, the Fund Trustees and all the volunteers who helped have been under.

"We still have a long way to go in our recovery and not a day goes by when we don't think about the 22 people who passed away.

"It has been very hard for all involved, and for our family there have been many ups and downs, but we are going on holiday and this would not have been possible without the Fund. Thanks for all the support you have given my family."

SALFORD RED DEVILS

Rugby League club Salford Red Devils made a Magic gesture in supporting the Fund with a special kit for the sport's showcase annual event.

Rugby's Magic Weekend in Newcastle took place almost exactly a year after the Manchester Arena attack and the Devils were keen to show their support for the victims by highlighting the Fund on their one-off shirts for the event, while donating £5 from each sale.

The Devils played in a yellow-and-black kit with a bee on the front, when they took on Catalans Dragons on Sunday 20 May, and the club said the gesture 'united, once again, the cities of Salford and Manchester'.

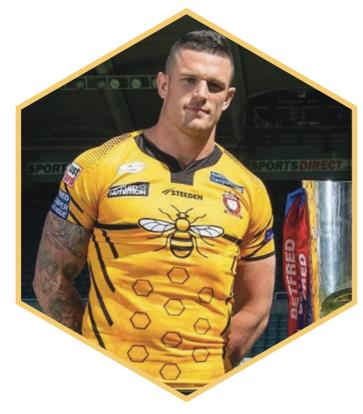
Following the terror attack on 22 May 2017, Salford threw open their gates for their following home fixture, also coincidentally against Catalans, and raised £50,000 for the Fund.

Red Devils' Managing Director Ian Laithwaite said: "One year on, our community remains very much affected by the events of that night. Many supporters, not just from Salford but from the rugby league family as a whole, know of people caught up in the tragic events, so when we sat down to decide who we should support with our Magic Weekend shirt this season, the decision was made in an instant.

"The timing of Magic Weekend on the eve of the anniversary was poignant for families across the North of England, and we were proud to be able to play a small part in the events being held to commemorate those who lost their lives so needlessly.

"Many of our fans, staff, players and partners attend the Arena on a regular basis with their families, or live in Manchester. It is therefore something close to all our hearts."

During the development of the design, main partner Mitsubishi Motors immediately agreed to relocate their own branding special jersey."



onto the back of the shirt, giving charity more

It was a privilege

to take a part in

remembering

those that

lost their lives

Martin Woodward, Partnership Engagement Manager at Mitsubishi Motors, said: "Like the rest of the nation we were shocked and stunned by the

12 months ago.

Salford Red Devils Club Captain Weller Hauraki said:

those that lost their lives when we ran out in the

prominence on the historic kit.

tragic events that took place

"When the Red Devils contacted us about this wonderful gesture we instantly agreed to move our logo so the iconic bee logo could take pride of place on the front of these special commemorative shirts."

"Nobody will forget that night as the news began to break. It was a privilege to take a part in remembering

"The people killed or injured at Manchester Arena in May 2017 were out enjoying music, and enjoyment of wonderful music is the whole reason

why our choir exists."

NEVE MACKIE

A nine-year-old girl who was at the Manchester Arena on the night of the attack raised money for the Fund by running a mile for each of the 22 people who lost their lives.

Neve Mackie, from Grimbsy, was entering the Arena foyer after the Ariana Grande concert when the attack happened – luckily she was not physically harmed.

To mark the anniversary of the tragedy, she decided to do something positive to help those who were affected, and has raised more than £1,000 for the Fund.

Mum Tanya said: "After what happened in Manchester, we were both quite shaken up by it, and we weren't ready to go to the fundraising concert that Ariana Grande put on.

"A year on, we wanted to do something positive, and Neve suggested doing some running. I run anyway so I know all the benefits it can have in terms of relieving stress and anxiety. It's been great for Neve too, being able to do something positive while raising money.

"We have been overwhelmed by all the support and donations and I believe this has helped my daughter bring a positive out of such a horrific ordeal."



It's been great

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raising money

London choir the Sine Nomine Singers contributed a portion of the proceeds from a concert at St George's Church, Bickley, to the Fund.

The concert, on Saturday 10 March 2018, featured music from across a millennium, all written by composers whose names begin with the letter B, from Hildegard von Bingen, to David Bednall.

James Loader, a member of the Sine Nomine Singers, explained: "The bee is the heraldic symbol of the city of Manchester, so it seemed entirely appropriate for us to support the fund.

> The choir, whose members mainly hail from Croydon and Bromley, also sang works by Bach,



Brahms, Bruckner, Bartók, and others, including appropriately enough Frank Bridge's 'The Bee'.

MANCHESTER INSTITUTE OF **HEALTH & PERFORMANCE**

Survivors who were seriously injured in the Manchester Arena attack are benefiting from enhanced rehabilitation in a world-class facility used by elite sportspeople.

The Fund released money to provide sessions at The Manchester Institute of Health and Performance (MIHP) for those identified by the medical profession as suffering from continued disability after major physical trauma.

Twenty-five of the most seriously injured are benefiting from treatment at the multimillionpound facility based in east Manchester.

MIHP has been designed to create a world-class environment for diagnosis, education and research in health and performance. The equipment and skills, provided by MIHP and supported by NHS trauma therapists, will help severely injured patients to regain as much of their pre-injury levels of mobility as possible.

Doctors made their recommendations based on who is most likely to benefit from the facilities available.

Alongside rehabilitation, the partnership will create a legacy, as a research project will be launched to provide the NHS with knowledger on how to treat those suffering as a result of such physical injuries, which will support the care of other patients in the future.

Dr Jason Wong, from Manchester University NHS Foundation Trust, is overseeing the project. He said: "As healthcare professionals, seeing patients get better is our greatest satisfaction.

"There are still people affected by the Manchester Arena attack who are struggling physically from life-changing injuries.

"We have this bold ambition to do things differently in Manchester and it struck us that there was a real opportunity to work closely across rehabilitation disciplines to help these people find their former function.

"The collaboration with MIHP will provide the NHS access to world-leading rehabilitation facilities alongside a community of expert sports scientists and sports medicine practitioners to



work towards regaining best outcomes for these patients.

"We are hopeful that what we learn from this project will help patients with these types of injuries in the future.

"We are really excited for the opportunity the fund has given us to make a difference to those who suffered the most."

The £500,000 costs will be paid for by the Fund and the National Health Service.

The funding will cover the costs of ensuring there are one-to-one NHS employees to support each patient, and technical staff to ensure that the patient journey is a pleasant but productive experience. Transport costs to and from the venue will also be covered by the Fund.

Sue Murphy, former chair of the We Love Manchester Emergency Fund, said: "The partnership with MIHP and the NHS offers unprecedented access to world-class facilities and treatment for those most in need of therapy for physical injuries resulting from the attack.

"The research project we are working on will create a real legacy in the treatment of people suffering in this way and will present something positive in the aftermath of a truly awful situation."

PACEY BEAN

When 11-year-old Pacey Bean heard about the attack at the Manchester Arena he immediately knew he wanted to do something to help.

Described as 'football mad' by his mother, Pacey organised a match with the help of his headteacher at his school St Marks in Stapleford, West Sussex. The game was played in July 2017 between pupils in years 5 and 6. It was a close-run match with a final score of 6-5.

Pacey said: "The match began with all of us walking on the pitch to the Black Eyed Peas' tune 'Where Is The Love', which I wanted because it was played at the concert and I liked the lyrics.

"Lots of the girls brought pompoms, which we sold along with sweets and cakes."

There were about 75 people watching, which was a great turnout for a small school of only 86 pupils.

In total, Pacey and his friends raised £302.21.



BRITISH MUSLIM HERITAGE CENTRE

The British Muslim Heritage Centre works with Muslim and non-Muslim communities to create a more cohesive and diverse society.

Following the attack, the centre held vigils and prayers for the victims and their families, celebrating the courage and sacrifice of Manchester's emergency services and the warmth and solidarity of the city's various communities. The centre also set up a collection, 'Muslims for Manchester', which raised more than £14,000.

MARTINS CRAFT BAKERY

Bakers at Martins made a bee biscuit, which was sold across Manchester for a month following the attack and they also collected donations from customers. They raised £6,977.

EAST LANCS MASONIC LODGE

Masons in East Lancashire raised £238,000 for the Fund through donations, and topped up the pot to bring in a final total of £250,000.

NORTH M/C **RUGBY CLUB**

A Rugby 10s tournament was hosted by the club and raised £691.57 for the Fund.

The competition was won by De La Salle RFC.

HH SMITH AND SONS

Construction Company HH Smith and Sons held a golf day to raise money for the Fund.

A total of £4,440 was raised by staff, clients, subcontractors and suppliers during the event.

PI AN BFF

Creative workers, under the umbrella of 'Plan Bee', raised money by inviting Manchester artists and designers to exhibit prints that were sold.

Along with a raffle, live painting, bottle and bake sale, they raised £1,302.

PRINCIPAL RISKSAND UNCERTAINTIES

MANAGING, MITIGATING AND RESPONDING TO RISK

The We Love Manchester Emergency Fund has been proactive in considering the major risks to which the work of the Fund is exposed. The Trustees have proactively satisfied themselves that such risks have been identified, considered, mitigated and managed.

They have put in place robust arrangements throughout the period to keep these risks under review to limit detrimental impacts.

Shortly after the formation of the Fund a risk workshop was held with support from MACE (global consultancy and construction firm) to identify the nature of the risks that the Fund might face.

TRUSTEES' RESPONSIBILITY

The Trustees of the **Emergency Fund considered** risk and its management in a structured way in order to arrive at a risk management statement. A risk schedule was developed to inform Trustees in their decision making, as to the level of risk they were willing to accept.

Trustees made it clear to the executive officers the boundaries and limits set by their risk policies. This was to ensure there was clarity about the risks that could or could not be accepted.

RISK IDENTIFICATION PROCESS

The risk management model was developed in line with the model set out in the Charity Commission guidance, but adapted to suit the Fund reflecting the activities, structure and environment in which it operates.

MAJOR RISKS REVIEWED BY TRUSTEES **DURING 2017/2018**

The risks identified were considered in terms of compliance with policies and procedures, external risks, governance, operational and financial risks.

Compliance: Trustees and the officers have been mindful of the very sensitive nature of information held in respect of individuals and organisations contacting the Fund, and have taken clear steps to ensure that the Data Protection legislation is fully incorporated in all the policies developed to underpin the Fund's work.

The introduction of the General Data Protection Regulation required a review of all policies to ensure compliance.

Trustees recognise that the nature of the work involves accepting substantial donations from the public and distributing gifts to individuals which means that there is potential risk of fraud.

Clear protocols involving the management of funds leaving the Fund have mitigated this risk and the close working relationship

> with GMP has brought assurance in terms of donor interests.

> > There have been no cases of fraud uncovered in respect of the Fund in the period of operation. Trustees ensured that a comprehensive set of policies and procedures were developed to ensure that the appropriate levels of governance directed the work of the Fund.

External risks: An early risk was one of public perception about the decisions taken by Trustees or the ways in which the Fund was distributed. The reputational risk that would flow from loss of public satisfaction was strongly recognised. This was mitigated by ensuring that there were clear strategies for making gifts and the categories of beneficiaries were widely communicated.

A communications plan was developed early in the life of the Fund and a complaints policy established to ensure that people who were unhappy with Trustees' decisions had access to them to have their applications reconsidered. Balancing the individual right to privacy and the wish to be transparent about the work of the Fund was a further challenge that was managed by engaging with stakeholders

and individuals to discuss publicity expectations.

This was further reviewed and the Fund's policies were modified following the Kerslake report which highlighted families concerns about this matter.

Governance: The relevant expertise of Trustees was considered from the outset and with the formation of the Fund, high levels of experience in the health, mental health social care, audit and media expertise complemented the strong local government expertise available from Manchester City Council (MCC).

Additional independent Trustees joined the board to bring expertise from the voluntary sector and expert support, reviews and advice from clinical teams within the NHS supported the work of Trustees throughout the year.

Appointing the staff to support the work of existing pro-bono support from stakeholder organisations was critical in ensuring that Trustees' decision-making was effectively implemented.

Trustees' decision not to engage in fundraising activity was deemed important to maintain the focus on the fund's core objectives and mitigate risk of diluting the impact of distributing gifts as quickly as possible.

Operational risks: The greatest risk faced by the Trustees was the potential over-commitment of funds prior to final numbers of potential beneficiaries being identified.

This was particularly pertinent in respect of psychological injury sustained by significant numbers of people involved in the Arena attack.

The risk was addressed by working closely with clinical teams and with GMP who held the details of those most closely impacted by the attack and by the decisions regarding the criteria developed for awarding gifts.

Financial risks: An early risk was the unintended transfers of monies between the Lord Mayor's charity and the Emergency Fund which was speedily addressed through proactive communications and separation of the two charities.

Most important has been the accounting of Funds received and pledges made, ensuring that gifts are determined in advance of funds received.

Clear and timely financial reporting and a grant agreement with the BRC has assured Trustees of the level of funds for distribution and for contingency purposes.





LOOKING AHEAD

This annual report sets out the work of the Fund between 26 May 2017 and 31 May 2018.

In this time the Fund has received over £21m and has distributed, or committed almost £20m.

The Fund was only ever intended to be a 'limited time' charity. With almost 95% of funds now committed, Trustees have started to consider how the remaining sums will be distributed and how their work starts to scale back operations, to recognise that the major elements of their responsibilities have been completed.

There are several initiatives that have received financial support from the Emergency Fund that will continue over the coming months.

The work of support groups started to scale up as the designated organisations contacted survivors to gauge interest and people's ability to access the groups.

young people These groups will be located across the country to maximise take up and will be well-publicised through all existing means of communicating with survivors and their families.

Groups of families and young people have already been held in Leeds, Liverpool and Glasgow with smaller, more regular support groups underway across the UK.

Arrangements are being made to monitor the work of the support groups and report to Trustees.

The MIHP project is up and running, with 25 people already receiving intensive physiotherapy over a six-month period, with the programme going through to the end of February 2019. A final report will be presented to Trustees and key stakeholders at the end of the programme.

An educational film is being produced for schools, colleges and universities to help teachers and college tutors to support young people who have experienced trauma. Financed by the Fund, this film will be made using animation, but with the

recorded voices of a number of young people who are known to the Greater Manchester NHS Resilience Hub and have previously indicated an interest in being involved.

This should be ready for distribution in November 2018. While this activity will continue, the funding has already been distributed for these programmes.

In May 2018, Trustees commissioned an Independent Review of their work which has been undertaken by Steer Economic Development, part of Steer (formerly known as Steer, Davies and

An educational film is

being produced for schools,

colleges and universities to

help teachers and college

tutors to support

Gleave) and was concluded in October 2018. This review will be published.

Trustees agreed that it was important to ensure that all those who were affected by the attack last May, and who meet the criteria agreed by the Trustees, have made their applications for support from the fund.

In August 2018 it was publicised that all outstanding applications to the fund must have been received by 30 September 2018, after which the work of the Fund will start to

scale back, whilst retaining capacity to respond to any outstanding queries. In view of this however, Trustees agreed to reduce the number of Trustees

These Trustees will oversee the management of remaining funds and the eventual wind down of

Communications about donations will need to be clear, especially when it is decided not to accept any more and (possibly) redirect donors to similar, but alternative charities.

There are survivors with serious injuries where the prognosis remains uncertain and Trustees have previously agreed that they need to be updated regularly about the progress of those individuals.

Although no further dates are confirmed, financial provision for the work of the Fund has been scheduled until the end of 2019.

FINANCIAL REVIEW

This is the Fund's first Annual Report and Financial Statements, covering the period from inception on 26 May 2017 to 31 May 2018. As this is the Fund's first financial reporting date, there are no prior period comparatives.

The accounts have been prepared in accordance with Financial Reporting Standard FRS 102.

The worldwide response to the attack resulted in a massive fundraising effort in order to support the individuals affected, the fundraising included donations from individuals, groups and corporate entities, along with support from Central Government who donated £1m to the fund.

Donations were initially received by the Manchester Evening News, The British Red Cross and direct by the Fund and these were consolidated in the year.

All donations have been general donations, and so there are no restricted funds included within the annual accounts. In the period reported over £21m has been pledged and received in donations from across the world, including £18.1m received via grants from BRC. The grant income received from BRC originates from public and other donations, principally collected by the BRC and distributed to the Fund by way of a grant agreement.

Expenditure of almost £20m has been committed to provide support in line with the Fund objectives.

During the period costs of administration have been kept to a minimum, with significant amounts of pro bono support received. In order to ensure effective management of the fund it was important

that dedicated resources were accessed, and part way through the period a part time Chief Operating Officer and part time support officer were appointed through an agency. Following this, a part-time communications officer was appointed.

The costs of these staff were paid via agency rates, and this ensured that the fund had flexibility around use of the resources to ensure costs were minimised.

As at 31 May 2018 the Fund has total assets of £3.4m, of which £3m is cash and a further £0.4m has been pledged to the Fund.

The Fund has outstanding liabilities of £1.2m at 31 May 2018, this includes £0.8m of gifts and £0.4m to provide rehabilitation sessions at the MIHP.

Throughout the financial period the Trustees have been mindful of what cash had been received when making decisions around approving further gifts, as part of the prudent management of the

Due to the short term nature of the fund there is no formal reserves policy, although a reserve/ contingency of about £0.5m has been earmarked throughout to ensure that there are sufficient funds available to meet any unknown costs.

As at 31 May 2018 the Fund reserves totalled £2.2m, although there are additional commitments of £690,000 relating to the Support Groups programme and the production of an educational

After these commitments are taken into account the reserves total is £1.5m.

PARTNERS



The Council provided administration, finance, legal and communications support. Many council staff and departments provided pro bono assistance for the fund, including the use of premises.



The Greater Manchester NHS Resilience Hub was set up following the attack to help those needing psychological assistance and advice. NHS staff provided clinical expertise to the Fund.



The Fund's official charity partner, the BRC received the immediate donations made by the public, distributed these to the Fund by way of a grant agreement, and provided pro bono assistance and expertise in distributing the gifts agreed by the Fund.



The Manchester Evening News began the fundraising campaign through their coverage. They were also the Fund's official media partner, helping to publicise the work that was done and to update the public on fundraising events.



GMP's family liaison team helped the Fund communicate with those affected by the attack. GMP supported the Fund in verifying the location of people caught up in the attack.



Free legal advice was offered to those affected by the attack.



The Fund's independent auditors provided support during the preparation of the financial statements and the audit.





Both organisations supported individuals and families by liaising with the Fund to ensure they received gifts.



DONORS

Donations came into the Fund from around the world. The generous actions ranged from children sending in their pocket money, people doing charity runs, workforce collections and people having bee tattoos, to the large donations from big organisations.

This list is only a very small snapshot of those that contributed. We would like to say a huge thank you to all those that helped people affected.

ALDI Stores Limited

Apple Music

Barratt Homes

BBC

BDO Services

Beaverbrooks Charitable Trust

Bestway

Big Brother Productions - Oasis

Boohoo

British Muslim Heritage Centre

Brown Shipley

BUPA

Buzzfeed

BVCA

Chris Healing

Co-op

Costco

Curzon Ashton FC

Debenhams Foundation

Deliveroo

Department for Digital Culture Media and Sport

East Lancashire Masonic Lodge

easyJet

Edward Holt Trust

Facebook

Farmland

Financial Times

Forever Manchester (This is the Place)

Four Marketing

Greggs

HMV Retail

Home Builders Foundation

HSBC

Human Appeal

InTheStyle

JD Foundation

John Graham Construction

John Lewis Partnership

Kingfisher PLC

Lancashire County Cricket Club

Live Nation

Lloyds Banking Group

Lord Eldon Inn (Knutsford)

Manchester Airports Group plc

#ACITYUNITED





Manchester City Football Club

Manchester United Football Club

Maritime Transport

MCFC Supporters Club

MEND

Morrisons

Mr A Finney and Mrs P Finney

Mr and Mrs Oglesby

MTV

Next PLC

Oddfellows

Penny Appeal

PH Media Group Foundation

Rank Foundation

Rental cars.com

Reuben Foundation

Salford City Reds

Santander

Shazam

Shop Direct

SMG

Snapchat

Spotify

St James's Place Charitable Foundation

Standish Community

Swinton Group Ltd

Sym Collections Ltd

Tattitude Tattoo Studio

Tenderloins (Impractical Jokers)

Tesco PLC

The Co-op

The Metro

The Sun (newspaper)

The Zochonis Charitable Trust

Thomas Cook Group

Ticketmaster

TJX Europe Foundation

Twitter

Universal Music

W O Street Charitable Foundation

Wayne Rooney Foundation

YouTube

REFERENCE AND ADMINISTRATIVE DETAILS

REGISTERED CHARITY NUMBER: 1173260

HEAD OFFICE AND REGISTERED ADDRESS:

WE LOVE MANCHESTER EMERGENCY FUND PO BOX 532, MANCHESTER, M60 2LA

TRUSTEES OF THE CHARITY (APPOINTED MAY 2017, UNLESS OTHERWISE STATED):

SIR HOWARD BERNSTEIN (RESIGNED SEPTEMBER 2018) MRS EDITH CONN OBE (APPOINTED JUNE 2017) MS CAROL CULLEY MS RACHEL DOWNEY MR IAN HOPKINS OPM (RESIGNED SEPTEMBER 2018) MR ROB IRVINE (RESIGNED MARCH 2018) MR LES MOSCO (APPOINTED JULY 2017) COUNCILLOR SUSAN MURPHY CBE MS JOANNE RONEY OBE MR JON ROUSE CBE MR DARREN THWAITES (APPOINTED APRIL 2018) MS ELIZABETH TREACY

COMPANY SECRETARY:

MS ELIZABETH TREACY

INDEPENDENT AUDITORS:

PRICEWATERHOUSECOOPERS LLP CHARTERED ACCOUNTANTS AND STATUTORY AUDITORS I HARDMAN SQUARE, MANCHESTER, M3 3EB

BANKERS:

BARCLAYS BANK 51 MOSLEY STREET, MANCHESTER, M2 3HQ

STATEMENT OF TRUSTEES' RESPONSIBILITIES

STATEMENT OF TRUSTEES' RESPONSIBILITIES

The Trustees are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England and Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Fund and of the incoming resources and application of resources of the Fund for that period.

In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards, comprising FRS 102, have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Fund will continue in business.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the Fund and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the trust deed. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the Trustees are aware:

- there is no relevant audit information of which the Fund's auditors are unaware; and
- the trustees have taken all the steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

The Trustees are responsible for the maintenance and integrity of the Fund and financial information included on the Fund's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

This page concludes the Trustees' Annual Report, which forms part of the Annual Report 2017-2018, which was endorsed by the board of Trustees on 23 October 2018 and is signed on their behalf.

Cuth 1004

DATE: 02/11/2018

EDITH CONN OBE, WE LOVE MANCHESTER EMERGENCY FUND CHAIR OF TRUSTEES

INDEPENDENT AUDITORS' REPORT

INDEPENDENT AUDITORS' REPORT TO THE TRUSTEES OF WE LOVE MANCHESTER EMERGENCY FUND

Report on the audit of the financial statements

Opinion

In our opinion, We Love Manchester Emergency Fund's financial statements (the 'financial statements'):

- give a true and fair view of the state of the charity's affairs as at 31 May 2018 and of its incoming resources and application of resources, and cash flows, for the period then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", and applicable law; and
- have been prepared in accordance with the requirements of the Charities Act 2011 and Regulation 8 of The Charities (Accounts and Reports) Regulations 2008.

We have audited the financial statements, included within the Annual Report 2017-18 (the "Annual Report"), which comprise: the balance sheet as at 31 May 2018; the statement of financial activities for the period then ended, the statement of cash flows for the period then ended; and the notes to the financial statements, which include a summary of the significant accounting policies.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) ("ISAs (UK)") and applicable law. Our responsibilities under ISAs (UK) are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence

We remained independent of the charity in accordance with the ethical requirements

that are relevant to our audit of the financial statements in the UK, which includes the FRC's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which ISAs (UK) require us to report to you when:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

However, because not all future events or conditions can be predicted, this statement is not a guarantee as to the charity's ability to continue as a going concern.

Reporting on other information

The other information comprises all of the information in the Annual Report other than the financial statements and our auditors' report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, accordingly, we do not express an audit opinion or, except to the extent otherwise explicitly stated in this report, any form of assurance thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If we identify an apparent

material inconsistency or material misstatement, we are required to perform procedures to conclude whether there is a material misstatement of the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report based on these responsibilities.

Based on the responsibilities described above and our work undertaken in the course of the audit, ISAs (UK) require us also to report certain opinions and matters as described below.

Trustees' Annual Report

Under the Charities Act 2011 we are required to report to you if, in our opinion the information given in the trustees' Annual Report is inconsistent in any material respect with the financial statements. We have no exceptions to report arising from this responsibility.

Responsibilities for the financial statements and the audit

Responsibilities of the Trustees for the financial statements

As explained more fully in the Statement of Trustees' Responsibilities set out on page 46, the

trustees are responsible for the preparation of the financial statements in accordance with the applicable framework and for being satisfied that they give a true and fair view. The trustees are also responsible for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.

Auditors' responsibilities for the audit of the financial statements

We are eligible to act and have been appointed as auditors under section 144 of the Charities Act 2011 and report in accordance with the Act and relevant regulations made or having effect thereunder.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc. org.uk/auditorsresponsibilities.

This description forms part of our auditors' report.

Use of this report

This report, including the opinions, has been prepared for and only for the charity's trustees as a body in accordance with section 144 of the Charities Act 2011 and regulations made under section 154 of that Act (Part 4 of The Charities (Accounts and Reports) Regulations 2008) and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come

save where expressly agreed by our prior consent in writing.

Other required reporting

Charities Act 2011 exception reporting

Under the Charities Act 2011 we are required to report to you if, in our opinion:

- we have not received all the information and explanations we require for our audit; or
- sufficient accounting records have not been kept by the charity; or
- the financial statements are not in agreement with the accounting records and returns.

We have no exceptions to report arising from this responsibility.

Prices techano Compals LLP

PricewaterhouseCoopers LLP
Chartered Accountants and Statutory Auditors
Manchester
2 November 2018





FINANCIAL STATEMENTS

STATEMENT OF FINANCIAL ACTIVITIES FOR THE PERIOD ENDED 31 MAY 2018

BALANCE SHEET AS AT 31 MAY 2018

INCOME Donations and legacies Grant income	NOTES 3	UNRESTRICTED FUNDS 2017-18 £ 3,672,022 18,123,672
TOTAL INCOME		21,795,694
EXPENDITURE: Raising funds Charitable activities Other: Governance costs	4	106,209 19,106,605 337,505
TOTAL EXPENDITURE		19,550,319
NET INCOME AND NET MOVEMENT IN FUNDS FOR THE PERIOD		2,245,375
RECONCILIATION OF FUNDS Total funds brought forward Net movement in funds for the period Total funds carried forward	10, 11	- 2,245,375 2,245,375

The statement of financial activities relates to the period from 26 May 2017 to 31 May 2018. All the Fund's activities are derived from continuing operations.

The statement of financial activities includes all gains and losses recognised in the current period.

For further information regarding grant income, see note 3.

The notes on pages 58 to 63 form part of these financial statements.

CURRENT ASSETS: Debtors Cash at bank and in hand	NOTES 7 8	31 MAY 2018 £ 369,443 3,031,291
TOTAL CURRENT ASSETS		3,400,734
LIABILITIES: Creditors' amounts falling due within one year Total current liabilities	9	1,155,359 1,155,359
NET CURRENT ASSETS NET ASSETS		2,245,375 2,245,375
THE FUNDS OF THE CHARITY Unrestricted funds	11	2,245,375
TOTAL CHARITY FUNDS		2,245,375

The financial statements on pages 54 to 63 were approved by the board of Trustees on 23 October 2018 and were signed on their behalf by Edith Conn OBE, Chair of Trustees.

The notes on pages 58 to 63 form part of these financial statements.

Date: 02/11/2018

Trustee: Edith Conn OBE, Chair

STATEMENT OF CASH FLOWS FOR THE PERIOD ENDED 31 MAY 2018

CASH FLOWS FROM OPERATING ACTIVITIES	2017-2018 £
NET INCOME FOR REPORTING PERIOD (AS PER THE STATEMENT OF FINANCIAL ACTIVITIES)	2,245,375
Increase in debtors	(369,443)
Increase in creditors	1,155,359
Net cash provided by operating activities	3,031,291
CHANGE IN CASH AND CASH EQUIVALENTS IN THE REPORTING PERIOD	3,50 1,25 1
Cash and cash equivalents at the beginning of the reporting period Cash and cash equivalents at the end of the	-

The notes on pages 58 to 63 form part of these financial statements.

An analysis of cash and cash equivalents is included in note 8.



NOTES TO THE ACCOUNTS FOR PERIOD ENDING 31 MAY 2018

ACCOUNTING POLICIES

Basis of preparation

This is the Fund's first set of financial statements. The financial statements have been prepared in accordance with Accounting and Reporting by Charities Statement of Recommended Practice applicable to charities preparing their financial statements in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015), (Charities SORP (FRS 102)), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Charities Act 2011. The We Love Manchester Emergency Fund constitutes a public benefit entity as defined by FRS 102. The accounts have been prepared in pounds sterling.

Going concern

The Trustees consider that there are no material uncertainties about the Fund's ability to continue as a going concern. Financial provision is available to enable the Fund to continue until the end of 2019.

Critical accounting judgements and estimation uncertainty

In preparing these financial statements, Trustees have made judgements, estimates and assumptions that affect the application of the charities accounting policies and the reported assets, liabilities, income and expenditure and the disclosures made in the financial statements, estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

Cost allocation

Costs not attributable to a single activity are allocated or apportioned to activities on a basis consistent with identified cost drivers for that cost category. Cost drivers utilised include number of direct hours of query resolution and financial administration hours in processing, checking and paying grants.

Accounting period

The first set of financial statements is prepared from 26 May 2017, being the date the Fund was set up, to 31 May 2018. It was 26 May 2017 when the Fund was created. The Fund subsequently became a Trust and was registered with the Charity Commission on 30 May 2017.

Income

Income, including grants, donations and legacies from institutions, corporates, trusts and individuals is included in the Statement of Financial Activities when the Fund is entitled to the income, where the amount can be measured with reasonable reliability and receipt is probable.

Goods, facilities and services donated for the Fund's use, where the benefit is quantifiable and the goods or services would have had to be purchased, are recognised in the financial statements under Donations and Legacies as income (gifts in kind) when received and expenditure when distributed, at a reasonable estimate of their value in the period in which they are received.

Grant income is recognised in the Statement of Financial Activities in the year in which this becomes receivable and when any conditions for receipt have been met.

Donated goods and services

Where the Fund receives donations of goods and services in kind and where there is a measurable value to the Fund which can be ascertained with reliability, they are included in both income and expenditure in the Statement of Financial Activities.

Expenditure

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category.

Charitable activities - Expenditure on charitable activities includes all costs incurred by the charity in undertaking activities that further its charitable aims.

Support costs - These costs include general management and accounting. Support costs, not attributable to a single activity have been allocated on a basis consistent with identified cost drivers for that cost category, such as online giving fees, professional charges, operating expenses, insurance and accounting and administrative expenditure.

Governance costs - These costs are associated with the running of the charity, as opposed to the direct management functions inherent in generating funds, service delivery and programme or project work. These include such items as external audit, legal advice for trustees and costs associated with constitutional and statutory requirements.

Grants payable - Grants are recognised in the Statement of Financial Activities when they have been approved by the Trustees and notified to the beneficiaries.

Debtors

Trade and other debtors are initially recognised at transaction price and subsequently adjusted, where necessary, for bad and doubtful debts.

Prepayments - Valued at the value pre-paid net of any trade discounts due.

Cash and cash equivalents

Cash and cash equivalents comprise cash at bank and on hand.

Creditors and provisions

Creditors and provisions are recognised where the Fund has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

Unrestricted funds are available for use at the discretion of Trustees in furtherance of the general charitable objectives. The Fund does not have any restricted funds.

Financial assets and liabilities

The Fund only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments, including trade and other debtors and creditors, are initially recognised at transaction value and subsequently measured at their settlement value.

2 TAXATION

The Fund is a registered charity, and therefore is not liable for income tax or corporation tax on income derived from its charitable activities, as it falls within the various exemptions available to registered charities.

ANALYSIS OF INCOME

	UNRESTRICTED FUNDS 2017-2018 £	TOTAL 2017-2018 £
DONATIONS AND LEGACIES		
Voluntary income	2,133,567	2,133,567
Grant income via the Red Cross	18,123,672	18,123,672
Home Office contribution	1,000,000	1,000,000
Donated services	538,455	538,455
TOTAL INCOME	21,795,694	21,795,694

The grant income received from BRC originates from public and other donations, principally collected by the BRC and distributed to the Fund by way of a grant agreement.

Donated services are included in both income and expenditure in the Statement of Financial Activities. Donated services and support represent the fair value of services provided by or paid for by Manchester City Council and include grant processing, administrative services, management services, professional, accounting and other operating costs.

4 ANALYSIS OF EXPENDITURE

	RAISING FUNDS £	CHARITABLE ACTIVITIES £	OTHER COSTS £	TOTAL 2017-2018 £
EXPENDITURE Payment of grants	-	18,769,400	-	18,769,400
Other costs SUPPORT COSTS	34,733	-	-	34,733
Online giving fees Professional charges Operating expenses Insurance indemnity Donated services	71,476 - - -	- 11,140 56,837 - 269,228	- 56,837 11,441 269,227	71,476 11,140 113,674 11,441 538,455
TOTAL EXPENDITURE	106,209	19,106,605	337,505	19,550,319

4 cont'd EXPENDITURE ON CHARITABLE ACTIVITIES

	GRANTS	GOVERNANCE COSTS	SUPPORT COSTS	TOTAL 2017-2018
	£	£	£	£
GRANTS TO INDIVIDUALS				
Bereaved and physical injury	15,309,000	165,241	109,796	15,584,037
Psychological injury	3,050,000	32,921	21,875	3,104,795
Other	110,400	906	759	112,065
GRANTS TO INSTITUTIONS				
Manchester Institute of Health				
and Performance	300,000	3,524	2,184	305,708
TOTAL	18,769,400	202,591	134,614	19,106,605

Please refer to page 12 of this Annual Report for details of material grants.

Governance costs are allocated to charitable activities based on the amount spent for each activity.

NET INCOME FOR THE PERIOD

TOTAL

NET INCOME FOR THE PERIOD IS STATED AFTER CHARGING

Net income for the period is stated after charging auditors' remuneration, which was donated in full. This is therefore included within income from donated services and did not reduce net income for the period (note 3).

STAFF COSTS AND TRUSTEES' REMUNERATION

No staff were employed by the Fund during the financial period.

The Trustees received no remuneration in respect of their services to the Fund. Key management personnel comprises the Fund's chief operating officer, who received remuneration of £78,000 (inclusive of irrecoverable VAT) for the financial period.

Travel expenses incurred by Trustees totalling £781 were reimbursed. These costs were incurred in relation to travel in the performance of their duties as Trustees.

	Y 2018 E ,833 610
TOTAL 369	,443

Trade debtors represents amounts receivable on grant funding to which the Fund was entitled at the reporting date.

8	CASH AT BANK AND IN HAND	31 MAY 2018 £
	Cash at bank	3,031,291
	TOTAL	3,031,291

CREDITORS	31 MAY 2018 £
Accruals and deferred income Grants payable	360,359 795,000
TOTAL	1,155,359

As at 31 May 2018, the Fund had made additional commitments totalling £690,000 relating to assistance with funding a support groups programme and for the production of an educational film. These commitments are not recognised in the expenditure in the financial statements for the period ending 31 May 2018, as they relate to the subsequent period.

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	BALANCE 26 MAY 2017 £	INCOMING RESOURCES £	RESOURCES EXPENDED £	BALANCE 31 MAY 2018 £
General funds	-	21,795,694	19,550,319	2,245,375
TOTAL	-	21,795,694	19,550,319	2,245,375

The general fund is used for the furtherance of the objectives of the Fund.

ANALYSIS OF NET ASSETS BETWEEN FUNDS

	GENERAL FUND £	TOTAL 31 MAY 2018 £
Debtors	369,443	369,443
Creditors	(1,155,359)	(1,155,359)
Cash at bank	3,031,291	3,031,291
TOTAL	2,245,375	2,245,375

12 RECONCILIATION OF MOVEMENTS IN FUNDS	2017-18 £
Net addition to funds	2,245,375
Opening funds	-
Closing funds	2,245,375

13 RELATED PARTY TRANSACTIONS

Members and officers of Manchester City Council (MCC) serve as Trustees. The Fund's transactions with MCC are summarised as follows:

During the period donated services from Manchester City Council amounted to £327,362.

During the period Manchester City Council made donations to the Fund totalling £5,000.

Donations of £255 were made by Trustees to the Fund.

Trustees did not receive any remuneration for their time.

No amounts were due from, or payable to, Manchester City Council at 31 May 2018.

No other party transactions requiring disclosures occurred during the period.







WE LOVE MANCHESTER EMERGENCY FUND

ANNUAL REPORT 2017-18

VISIT OUR WEBSITE: www.manchesteremergencyfund.com FOLLOW US ON TWITTER: @ WeLoveMCRfund EMAIL US: emergency.fund@manchester.gov.uk