

COMPANY REGISTRATION NUMBER 07166851

NATIONAL SURVIVOR USER NETWORK



CHARITY NUMBER 1135980

REPORT AND FINANCIAL STATEMENTS

FOR THE PERIOD ENDED 31ST MARCH 2018

NATIONAL SURVIVOR USER NETWORK

Annual Report and Financial Statements for the year ended 31 March 2018

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NATIONAL SURVIVOR USER NETWORK

Trustees Report for the year ended 31st March 2018

The Trustees of National Survivor User Network, present their Report with Financial Statements for the year ended 31st March 2018.

The Trustees have adopted the provisions of the 'Statement of Recommended Practice (SORP) Accounting and Reporting by Charities' issued in March 2005.

(1) REFERENCE AND ADMINISTRATIVE DETAILS

National Survivor User Network is a not for profit community organisation.

Charity Status:	Registered with the Charity Commission Charity number 1135980 (18th May 2011) Company number 07166851 (23rd February 2011)
Registered Address:	P O BOX 74752 LONDON E11 9GD

Trustees who served the charity during the period were as follows:

Stephanie McKinley	Chair
Mark Wood	Treasurer
Sarah Carr	
Dominic Makuvachuma	
Allisdair Cameron	
Julia Smith	
Henderson Goring	
Eleni Chambers	
Daisy Abraham	(appointed 27/09/2017)
Joe Kelly	(appointed 27/09/2017)

Senior Staff:	Sarah Yiannoullou, Managing Director
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Bankers:	Santander Customer Service Centre Bootle Merseyside L30 4GB
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NATIONAL SURVIVOR USER NETWORK

Trustees Report for the period ended 31st March 2018

(2) STRUCTURE, GOVERNANCE AND MANAGEMENT

National Survivor User Network is a not for profit community organisation established in September 2006 after receiving five year funding from Comic Relief and Tudor Trust. The project was initially hosted by Together (Charity number 211091) until March 2010 when it became an independent registered company and charity. It operates under the Companies Act 2006 and Charities Act 2011. It currently operates throughout England.

The Trustees as a group are responsible for the overall governance of the Charity and the constitution requires there be a minimum of 4 Trustees. They aim to meet at least four times per year and are responsible for all major financial decisions, and the establishment of major policies.

The Trustees, who are not remunerated, are elected at the Annual General Meeting or co-opted onto the Board when a serving trustee resigns from the Board of Trustees.

Day-to-day management of the Charity has been delegated to the Managing Director. The Managing Director is supported by staff, consultants and volunteers who are in turn responsible for service delivery within specific areas. A scheme of delegation is updated on an annual basis.

Grant applications prior to consideration by the Trustees are handled by the staff team.

The Board of Trustees

New Trustees

NSUN has a Trustee Recruitment Policy and Plan to attract trustees who have an interest in driving the Charity forward so we can continue to meet the needs of our beneficiaries.

Finance and General Purpose Committee

The Finance and General Purpose Committee is responsible for reviewing accounts and financial controls, and reviewing the statements and actions on risk and internal controls. A risk management strategy provides a structured approach to identifying, assessing and managing risk.

NATIONAL SURVIVOR USER NETWORK**Trustees Report for the year ended 31st March 2018****Statement of Trustee's Responsibilities**

The Trustees are responsible for their annual report, and for the preparation of financial statements for each financial year which give a true and fair view of the incoming resources and application of those resources of the Charity during the year, and of the statement of affairs as at the end of the financial year. In preparing these financial statements, the Trustees are required to:

- * ensure that suitable accounting policies are established and applied consistently;
- * make judgements and estimates which are reasonable and prudent;
- * state whether the applicable accounting standards and statements of recommended accounting practice have been followed, subject to any material departure disclosed and explained in the financial statements; and
- * prepare the financial statements on a going concern basis unless it is inappropriate to presume that the Charity will continue in operation.

The Trustees have overall responsibility for ensuring that the Charity has appropriate systems and controls, financial and otherwise. They are also responsible for keeping proper accounting records, which disclose reasonable accuracy at any time the financial position of the Charity and enable them to ensure that the financial statements comply with Charities Act 2011 & Companies Acts 2011. They are responsible for safeguarding the assets of the Charity and for detection of fraud and other irregularities and to provide reasonable assurances that;

- * the Charity is operating efficiently and effectively;
- * all assets are safeguarded against unauthorised use or disposition and are properly applied;
- * proper records are maintained and financial information used within the Charity, or for publication, is reliable;
- * the Charity complies with relevant laws and regulations.

NATIONAL SURVIVOR USER NETWORK

Trustees Report for the year ended 31st March 2018

(3) OBJECTS, OBJECTIVES AND PRINCIPAL ACTIVITIES OF THE CHARITY

The objective of the Charity is to provide for the public benefit, to promote good health and to advance education in particular but not exclusively:

1. Creating a network which will engage and support the wide diversity of mental health service users and survivors across England in order to strengthen the user voices
2. Facilitating active links between service user groups and individuals
3. Building capacity for service user groups
4. Brokering and facilitating access to service users for purposes of influencing and informing policy-makers and planners and planners; and developing a training programme in confidence building, committee, interview and staff training skills

(4) PUBLIC BENEFIT

The Trustees confirm that they have taken account of the Charity Commission's general guidance on public benefit.

The services of the organisation are offered to all sections of the public. The opportunity to benefit from the services is not unreasonably restricted by geographical area or other restrictions. People in poverty are not excluded from the opportunity to benefit. No individual or organisation receives private benefits from the organisation.

(5) WHAT DIFFERENCE HAS NSUN MADE

NSUN has had a number of notable successes, and has added value to members, commissioners of mental health services and policy makers. NSUN is unique in that it :

- « is led by people with experience of distress and using services
- « does not campaign for a particular view (except the importance of the experiences and voices of people who experience distress, discrimination and disadvantage)
- « is wholly inclusive, irrespective of individuals' or groups' demographic and type of mental health condition

Strengthening the voice of service users and survivors

- « members believe that NSUN has ensured the needs of people who experience distress, discrimination and disadvantage are better understood
- « commissioners and policy makers believe that the voice of the service user is "undoubtedly stronger as a result of NSUN"
- « NSUN has created a framework for service user involvement, making it easier for commissioners and policy makers to involve service users and, crucially, creating a structure and continuity to it rather than it being ad hoc

NATIONAL SURVIVOR USER NETWORK

Trustees Report for the year ended 31st March 2018

We are here to make sure the voice of experience is heard!

The National Survivor User Network (NSUN) is a network of people who have and do experience mental distress who want to change things for the better. NSUN connects people and influences policy, practice and perceptions by amplifying the experiences and aspirations of our members.

The network was set up to build a more united and confident mental health service user movement. It recognises the isolation, discrimination and disadvantages experienced by mental health service users and their needs beyond clinical treatment.

With more than 4000 individual members, 650 groups members and over 100 all members, we are a growing user-led membership network across England. NSUN has become a credible and Influential network that is valued for its independence and unbiased, unfiltered messaging.

Over the last seven years we have built an infrastructure that offers support, shares information and good practice, facilitates local, regional and national networking and regularly communicates current developments and news,

(7) FINANCIAL REVIEW AND RESULTS FOR THE YEAR

The statement of Financial Activities (SoFA), set out on page 9 Is designated to reflect all incoming resources receivable in the year, irrespective of when income is spent. The Charity has a surplus in the year.

Reserve Policy

Free reserves available for use by the Charity are deemed to be those that are readily realisable, less funds whose uses are restricted or designated for particular purposes.

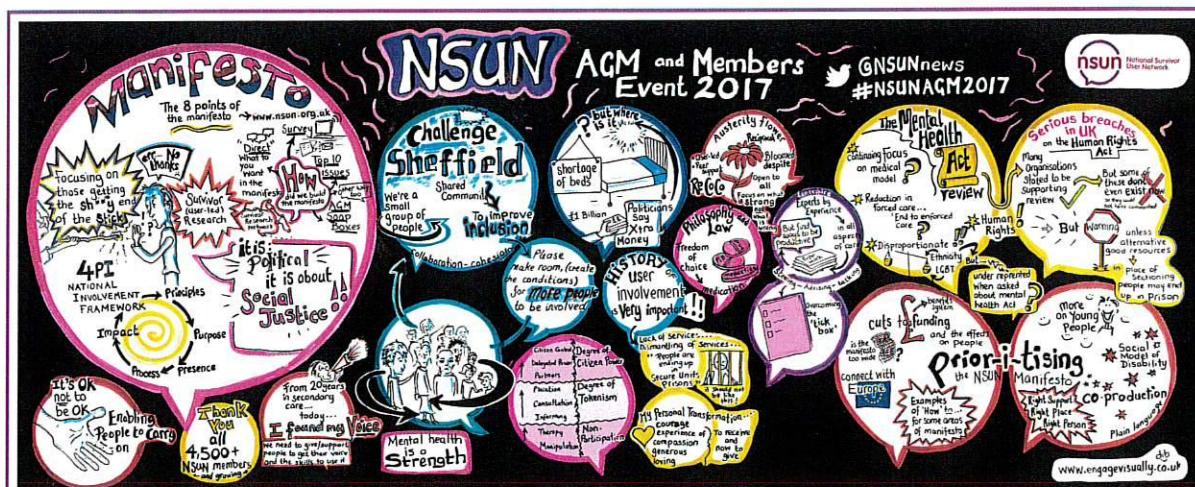
The Board believes that the average level of financial reserves should be equivalent of three months' operating costs reviewed annually currently estimated at £28,000.

NATIONAL SURVIVOR USER NETWORK

Trustees Report for the year ended 31 March 2018

Some of our achievements between 2017/2018 include:

- Updating of the CRM database and website
 - Publishing 91 member blogs, covering personal accounts of marginalisation and distress, commentary on policy and sharing of ideas and work.
 - Producing over 60 ebulletins to ensure members are up to date with current news, opportunities, consultations and projects
 - Working with over 1000 individuals
 - Over 100 members attending the annual event and helping to redefine our priorities and direction
 - Establishing the Survivor Researcher Network Working Group
 - Reviewing and relaunching the [Members' Manifesto](#)
 - Successfully lobbying for the direct voice of people with experience to be included on the Independent Review of the Mental Health Act Advisory Panel and facilitating focus groups to feed in to the review process
 - Raising awareness of the recommendations from the UN Convention on the Rights of People with Disabilities to adopt a human rights model of disability and bring detentions, substitute decision-making and enforced treatment to an end
 - Facilitating a 'Deep Democracy' event with other disabled organisation partners on Disability and Employment
 - Facilitating Survivor Researcher workshop for Independent Mental Health Act review
 - Facilitating Service User and Carer workshops for Independent Mental Health Act review
 - Delivering peer support training
 - Chairing Principled Ways of Working conference in Sussex
 - Presenting 'Members' Manifesto' webinar
 - Working with over 20 other organisations to deliver events, organise campaigns and contribute to research projects
 - Being accepted as a member of the Department of Health's Health and Wellbeing Partnership



NATIONAL SURVIVOR USER NETWORK

Trustees Report for the year ended 31st March 2018

(8) PLANS FOR THE FUTURE

We continued to create and facilitate involvement and participation opportunities and support people to lead more fulfilling lives through connecting with others, developing their own projects and campaigns, progressing through opportunities to be more involved in their care, in their own community and where appropriate relevant wider policy initiatives to influence change.

We will endeavour to secure core funding that enables us to plan and support user-led projects and respond to unplanned opportunities and initiatives.

NSUN's work will continue to operate at an individual, collective, cultural, political, institutional and policy level in order to safeguard our:

- * Past: our stories
- * Present: our lives
- * Future: our influence, actions and structure

This report was approved by the Board on 29th May 2018 and signed on behalf of the Board of Trustees



Chairperson, signing as so authorised

Sarah Carr

22/06/2018

NATIONAL SURVIVOR USER NETWORK

**Report of the Accountant's to the Members of
National Survivor User Network**

We report on the accounts of National Survivor User Network for the year ended 31 March 2018.

Respective responsibilities of Management Committee and accountants
As the charity's trustees you are responsible for the preparation of the accounts as set out on page 3 of the financial statements.

Basis of Independent Examiners Report

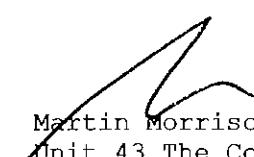
Our examination was carried out in accordance with the General Directions given by the Charity Commissioners. An examination includes a review of the accounting records kept by the Charity and a comparison of the accounts presented with those records. It also includes consideration of any usual items or disclosures in the accounts, allied to the seeking from you as trustees explanations concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently we do not express an audit opinion on the view given by the accounts.

Independent examiner's statement

In connection with our examination, no matters have come to our attention:

- (1) which gives us reasonable cause to believe that in any material respect the requirements
 - (a) to keep accounting records in accordance with section 130 of the Charities Act 2011; and
 - (b) to prepare accounts which accord with the accounting records and comply with accounting requirements of the Act have not been met.
- (2) To which in our opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.

Dated: 09/July/ 2018


 Martin Morrison & Co
 Unit 43 The Coach House,
 66-70 Bourne Road
 Unit 43 The Coach House
 66/70 Bourne Road
 Bexley
 Kent
 DA5 1LU

Date:09/07/2018.....

NATIONAL SURVIVOR USER NETWORK

**Statement of Financial Activities
(Including Income and Expenditure Account)
FOR THE YEAR ENDED 31ST MARCH 2018**

	Note	Unrestricted Funds 2018 £	Restricted Funds 2018 £	Total Funds 2018 £	Total Funds 2017
INCOME					
Incoming resources from generated funds:					
Investment & Other Income	2	92,143	0	92,143	64,723
Incoming resources from charitable activities:					
Grants					
Awards for All		0	9,923	9,923	0
Esmee Fairbairn		0	60,000	60,000	60,000
Trust for London		0	40,000	40,000	0
North East Together		0	0	0	4,000
North West London Collaborative (NHS)		0	0	0	99,854
Voluntary Sector MHPF DHSPP		0	0	0	13,000
MIND		0	0	0	7,000
LankellyChase Foundation		0	71,235	71,235	27,850
Total Income		92,143	181,158	273,301	276,427
EXPENDITURE					
Charitable Activities:	4	111,674	152,131	263,805	327,349
On activities of the charity					
Total resources expended		111,674	152,131	263,805	327,349
Net movement in funds		-19,531	29,027	9,496	-50,922
Reconciliation of funds					
Total Funds brought forward		22,859	24,399	47,258	98,180
Total Funds carried forward		3,328	53,426	56,754	47,258

NATIONAL SURVIVOR USER NETWORK

BALANCE SHEET AS AT
31st MARCH 2018

	Note		2018	2017
		£	£	
Fixed Assets				
Tangible	7		2,033	2,710
Current Assets				
Debtors	8	7,831		18,894
Cash at bank and in hand		86,965		124,092
			<hr/>	<hr/>
		94,795		142,986
Current Liabilities				
Creditors	9			
Amounts falling due within one year		40,073		98,438
Net current assets			<hr/>	<hr/>
		54,722		44,548
Total assets less current liabilities			56,754	47,258
Net assets	10		<hr/> 56,754	<hr/> 47,258

The funds of the charity

Restricted funds	11	53,426	24,399
Unrestricted funds		3,328	22,859
		<hr/>	<hr/>
		56,754	47,258
Total charity funds		<hr/> 56,754	<hr/> 47,258

These financial statements were approved by the Board of trustees on

Sarah Carr

Chair

22/06/2018

Mark Wood

Treasurer

21/06/2018

The notes on pages 11 to 16 form part of these financial statements

NATIONAL SURVIVOR USER NETWORK**NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31st MARCH 2018****1. ACCOUNTING POLICIES****Accounting convention**

The accounts have been prepared in accordance with the Charity's governing document, the Companies Act 2006 and "Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)" (as amended for accounting periods commencing from 1 January 2016). The Charity is a Public Benefit Entity as defined by FRS 102.

Incoming resources:

Grant income is included when the related conditions for the grant have been met.
All other income is accounted for on an accrual basis.

Resources expended:

All resources expended are accounted for on an accruals basis. Direct charitable expenditure includes the direct costs of activities and depreciation on related assets.

Tangible fixed assets:

All long-lasting assets for the charity's own use are capitalised.

Depreciation:

Depreciation is provided to write off the cost, less estimated residual values, of all fixed assets on a reducing balance method basis over their expected useful lives at the following annual rates:

Computer equipment	25% reducing balance method
Fixtures, fitting & furniture	25% reducing balance method

Going concerns:

At the time of approving the accounts, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the accounts.

Assumption is that the Charity will continue to receive adequate funding in future years. The Charity's surplus for the financial year 2018 was £9,496 (2017 deficit -£50,922) resulting in carried forward reserves of £56,754.

NATIONAL SURVIVOR USER NETWORK

**NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31st MARCH 2018**

2. INVESTMENT AND OTHER INCOME

	2018	2017
	£	£
Interest received	0	0
Other income	92,143	64,723
	<u>92,143</u>	<u>28,687</u>

Total Income for 2017 of £276,427 is made up of £64,723 Unrestricted, £211,704 Restricted.

3. NET OUTGOING EXPENDITURE FOR THE YEAR

This is stated after charging:

	2018	2017
	£	£
Depreciation	678	903
Accountants' remuneration		
- independent examination	1,000	1,500
- other services	440	900

4. ANALYSIS OF TOTAL RESOURCES EXPENDED

	Total 2018	Staff Costs	Other Costs	Depreciation	Total 2017
	£	£	£	£	
Charitable Expenditure:					
Projects	253,419	149,618	103,123	678	364,097
Governance	10,386	0	10,386	0	4,709
Total resources expended	263,805	149,618	113,509	678	368,806

Total Expenditure for 2017 of £327,349 is made up of £75,924 Unrestricted, £251,425 Restricted.

NATIONAL SURVIVOR USER NETWORK

**NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31st MARCH 2018**

5. ANALYSIS OF TOTAL EXPENDITURE - continued

	2018	2018	2018	2017
	Total	Restricted	Non-Restricted	Total
	£	£	£	
b) Other costs				
Consultancy	37,996	0	37,996	46,296
Regional Development Costs	0	0	0	3,742
Staff Expenses	8,411	8,411	0	4,853
Business Development	0	0	0	0
IT Costs	18,570	18,570	0	14,443
Office Expenses	28,187	28,187	0	31,187
Web Development	6,500	6,500	0	0
Direct Project Expenses	3,459	3,459	0	56,672
	<u>103,123</u>	<u>65,127</u>	<u>37,996</u>	<u>157,194</u>
b) Governance costs				
Independent examination	1,440	1,440	0	2,988
AGM & Members Event	8,127	8,127	0	0
Legal Fees	468	468	0	0
Trustees Expenses	351	351	0	866
Bank Charges	0	0	0	20
	<u>10,386</u>	<u>10,386</u>	<u>0</u>	<u>3,874</u>
b) Depreciation	<u>678</u>	<u>678</u>	<u>0</u>	<u>903</u>

5. TRUSTEE'S REMUNERATION

None of the members of the Board of Trustees received any remuneration during this year. During the year Trustees received reimbursements of personal travel and subsistence expenditure amounting to £351 (2017- £866).

NATIONAL SURVIVOR USER NETWORK

NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31st MARCH 2018**6. EMPLOYEES**

	2018	2017
	£	£
Staff costs consist of:		
Wages and salaries	137,435	153,126
Workplace Pension Costs	1,128	0
Social security costs	<u>11,055</u>	<u>12,251</u>
	<u>149,618</u>	<u>165,378</u>

The average monthly number of employees on full time equivalent basis during the year was
was made up as follows:

	2018	2017
Management	1	1
Project/Activities	3	3
Administrative	1	1
	<u>5</u>	<u>5</u>

No employee received remuneration of more than £60,000 during the year (2016-Nil)

7. TANGIBLE ASSETS

	Office	TOTAL
	Equip	
	£	£
Cost or valuation		
At 1st April 2017	15,798	15,798
Additions	0	0
At 31st March 2018	<u>15,798</u>	<u>15,798</u>
Depreciation		
At 1st April 2017	13,088	13,088
Charge for the Year	678	678
At 31st March 2018	<u>13,766</u>	<u>13,766</u>
Net Book Value		
At 31st March 2018	2,032	2,032
At 31st March 2017	<u>2,710</u>	<u>2,710</u>

NATIONAL SURVIVOR USER NETWORK

NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31st MARCH 2018**8. Debtors**

	2018	2017
	£	£
Prepayments & Rent Deposit	3,075	3,075
Other Debtors	<u>4,756</u>	<u>15,819</u>
	<u>7,831</u>	<u>18,894</u>

9. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2018	2017
	£	£
Lease Accruals	10,000	0
Trade Creditors	4,460	6,500
Client Account Monies - Real Insight	11,556	79,730
Taxation and Social Security	12,017	9,807
Accruals	<u>2,040</u>	<u>2,400</u>
	<u>40,073</u>	<u>98,438</u>

10. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds	Restricted Funds	Total Funds 2018	Total Funds 2017
	£	£	£	£
Fund balances at 31st March 2018 are represented by:				
Tangible fixed assets	0	2,033	2,033	2,710
Current assets	3,328	91,466	94,794	142,986
Liabilities	0	40,073	40,073	98,438
	<u>3,328</u>	<u>53,426</u>	<u>56,754</u>	<u>47,258</u>

11. RESTRICTED FUNDS

	Balance 01/04/2017	Incoming £	Expenditure £	Balance 31/03/2018
	£	£	£	£
Movement during the year	24,399	181,158	152,131	53,426
Totals	24,399	181,158	152,131	53,426

NATIONAL SURVIVOR USER NETWORK

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31st MARCH 2018

12. RESTRICTED FUNDS FOR CORE ACTIVITIES

Restricted funding is funding restricted to support specific work or projects. Of this restricted funding £60,000 (2017-£60,000) comprised of charitable trust funding from Esmee Fairbairn, which supports the core development of NSUN.

13. RELATED PARTY TRANSACTIONS

There are no disclosable related party transactions during the year (2017 -none)



