

## **Trustee's Report 2018**

During the last year the Voluntary Help Centre has continued to be a busy organisation. In July our new co-ordinator Vicki began her new role as co-ordinator with us. Initially we were concerned that it would be difficult to replace Tricia but our worries have proved groundless because Vicki has taken to the role like a duck to water. In August we held an event to thank Tricia and celebrate her retirement after twenty three years with the Voluntary Help Centre. With the very generous donations received we were able to present her with a new bicycle, something she had requested and the remainder allowed her to purchase other secret desires.

We have noticed an increase in requests for our car service, mainly for hospital appointments and on behalf of the Trustees I must thank Sarah, Rita and Vicki for managing to fulfil all those requests. Of course we could not provide this service without all our volunteer drivers and I thank them for all their dedication especially when a request is made at short notice. Another group to thank are our befrienders who also play their important part in the life of the community. Two trustees, Carol Horton and Chris Verity have retired from their roles. During the time Carol was a Trustee, her help and advice with converting to a CIO and the appointment of the new co-ordinator was gratefully appreciated and Chris continues to help with the accounts while our new treasurer Pat Hendrikson finds her feet. We welcome two new Trustees Mischa Lester and Daryl Hill who joined us on 1 April.

Our finances remain in excellent health which is mainly due to the generosity of organisations and individuals who continue to make donations for which we are really appreciative. The weekly Lunch Club continues to be enjoyed by all those attending and I would like to thank the teams of cooks and dining room helpers and bus drivers for their dedication. The success of the Lunch Club has been assisted by Reydon and District Community Transport who supplied the minibus, which allowed us to transport those diners with mobility problems. The age of the bus and shortage of users brought on the decision to wind up the RDCT and dispose of the bus but I would like to thank them for making it available to us for eight years. St Felix School has now leased a new minibus with disabled access and the VHC has entered into an agreement with them which enables us to use this bus for our lunch club and summer outings.

To enable us to provide for those most in need in the community we always welcome new volunteer drivers to help with the car service, so if anyone is interested just pop into the office for more information.

Graham Scriven



**Section A**

**Independent Examiner's Report**

**Report to the trustees/  
members of**

VOLUNTARY HELP CENTRE

**On accounts for the year  
ended**

31<sup>st</sup> MARCH, 2018

**Charity no  
(if any)**

1164155

**Set out on pages**

1-2

I report to the trustees on my examination of the accounts of the above charity ("the Trust") for the year ended 31st March, 2018.

**Responsibilities and  
basis of report**

As the charity trustees of the Trust, you are responsible for the preparation of the accounts in accordance with the requirements of the Charities Act 2011 ("the Act").

I report in respect of my examination of the Trust's accounts carried out under section 145 of the 2011 Act and in carrying out my examination, I have followed the applicable Directions given by the Charity Commission under section 145(5)(b) of the Act.

**Independent  
examiner's statement**

I have completed my examination. I confirm that no material matters have come to my attention in connection with the examination which gives me cause to believe that in, any material respect:

- accounting records were not kept in accordance with section 130 of the Act or
- the accounts do not accord with the accounting records

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in order to enable a proper understanding of the accounts to be reached.

**Signed:**

*B. J. Lynes*

**Date:**

21/1/19

**Name:**

BENJAMIN LYNES

**Relevant professional  
qualification(s) or body  
(if any):**

FCA

**Address:**

CUNNINGHAMS, 61 ALEXANDRA ROAD, LOWESTOFT, SUFFOLK  
NR32 1PL