



Selby & District Foodbank Annual Report

(Presented by Mark Barnett – Project Manager, endorsed by Helen Ripley – chair of trustees)

Year ending 31st March 2019

Aim: To provide food parcels for people in short-term food crisis. To end hunger and poverty in our community.

Our mission: By working and liaising with other Voluntary Services and Agencies to provide practical help with dignity whilst challenging injustice.

1873 emergency food parcels given to local people in last year by Selby & District Foodbank.

We provided 1873 emergency food parcels to local people between April 2018 to March 2019. These parcels provided food for 2645 adults and 1609 children making a total of 4254 people receiving food for a minimum of three days or at least 16857 individual meals.

The local food bank's figures feed into a larger national picture with a record increase in food bank use during the last across the UK reported by the Trussell Trust.

Selby & District Foodbank is backing calls from the Trussell Trust to ensure the benefits system is able to protect people from poverty.

The figures from the Foodbank are an 1841 increase in the number of people receiving food than the previous year.

This local increase is due to people struggling with continued issues with benefit payments; issues with Universal Credit such as the five-week wait; insecure work such as zero hours contract or low paid work on a part-time basis.

Selby & District Foodbank shares the concerns of other food banks in the Trussell Trust's network about Universal Credit – it is not the only benefit payment people referred to the food bank have experienced problems with, but the issues faced by local people moving onto the new system are significant. The food bank has needed to give emergency food and support to people who are waiting at least five-weeks for a first

Universal Credit payment, not able to access support or receiving payments that don't cover the cost of essentials.

No one in the Selby area should need a food bank's help and we want to see an end to local people needing emergency food at all. It doesn't have to be this way - our benefits system is supposed to protect us all from being swept into poverty. Universal Credit should be part of the solution but currently the five-week wait is leaving many without enough money to cover the basics. This isn't right.

"Until we reach a future where food banks are no longer needed, we'll continue to provide vital support when it matters most. We're dedicated to ensuring that people in our community without enough money for food are able to access emergency support. Our vital work in the community has only been possible in the last year because of the incredible generosity shown by local people in donating food, time and funds.

Overview

As in the previous year it has been a busy and successful year for the Foodbank in terms of operation. Maintaining food stocks from local Supermarkets and York, Wetherby and Harrogate Foodbanks which are over-stocked has been good as has been the generosity of public donations both in food terms and monetary. Numbers of Clients attending the Foodbank has greatly increased yet again which reflects the difficulties faced by some people on daily, weekly, monthly and on-going basis depending on their circumstances. The Client statistics are not a good sign and did not level off over the year. It has been particularly busy throughout the year, both in terms of Clients and donations of food and goods. This led us to extend our opening hours for an additional three hours a week each Thursday.

The Management Team still comprises:

Mark Barnett: Project Manager

Helen Middleton: Agency Co-ordinator

Ian and Anne Lewis: Premises Co-ordinators

Michael Lane: Communications Co-ordinator



In addition to the Management Team several of our volunteers take up specific roles. We now have 45+ active volunteers and the Foodbank would not run without them. They are the heart of the Foodbank and carry out a fantastic role whether packing, Client greeting or both. Our Client Greeters listen to Clients and signpost Clients very effectively to the right Agency should this be necessary.

We still have some key Volunteers who take on additional roles: Ruth Card – Welfare Co-ordinator and Chris Treece – Business Liaison Co-ordinator. David Busfield is our very able Treasurer. Well attended volunteer training has taken place during the year and regular meetings have been set up to which volunteers can attend to gain information or express views and these are passed on to the Management Team.

The Trustees are very good at supporting the Project Manager in his role and the remaining Management Team. Our small but very efficient Management Team continues to make decisions in the best interests of the Clients of the Foodbank, with the Project Manager reporting to the Trustees on a regular basis and attending their meetings. There is good communication amongst all our volunteers with regular email updates and through our Facebook page.

Our opening days are now Monday, Wednesday, Thursday and Friday 10.00am to 1.00pm plus the continued opening of the Salvation Army each Tuesday 12.00 – 2.00pm. This fits in well with our partner Agencies.

We continue to have excellent support too in one-off donations of food from Schools, individuals, local companies and our Churches. We provide enough food for five days or longer. We include bread and cakes when available through a FareShare partnership with Tesco, Selby. We purchase additional bread as necessary and keep it in our freezers. In addition, we now have all the major supermarkets in Selby, bar one who does other community initiatives, providing food and having Food Boxes in their store for the public to donate. However, we have negotiated regular top-ups from the York, Wetherby and Harrogate Foodbanks. We continue to buy stock top-ups if we're running very low on stock. Shortages have sometimes been addressed through the funds generated from the Tesco Top up whereby Tesco give Foodbank a donation for every kg. of food bought by the public and donated in their store.

We continue to remain financially sound. This has been due to the generosity of a number of people giving one-off or monthly donations, or donations from other local groups and a "cash back" arrangement with Tesco, whereby the Foodbank benefits, via The Trussell Trust from every kilo of food bought and donated to Foodbank in their Selby store, as part of a National scheme. We also received a £3500 grant in 2018 from Selby Town Council and this has been very generously repeated in the current financial

year. Several local businesses have set up their own initiatives in liaison with us to assist homeless and people on low incomes. We also now have our Selby & District Foodbank collection tins in some businesses as well as our food collection boxes.

Our Partner Agencies

Vouchers are held by 30+ local Agencies, including CAB, IDAS, Access Selby, Compass, Horizons, Horton Housing, Foundation Housing, Children's Centres, some Schools, The Probation Service, Victim Support, GP Practices, Community Nursing, Community Health and various "Social Services" Offices. We also continue to work in partnership with Mission Trinity Sherburn in Elmet, to enable people there to more readily access food when needed. I would say there are eight+ regular distributors of our Vouchers with other Agencies accessing them on an "as needs" basis. Through Helen (Agencies Co-ordinator), the Agencies are aware on how to use and obtain Vouchers. We have increased the number of Agencies with whom we liaise, encouraging them to become Voucher holders.

The Project Manager attends meetings during the year with other Foodbank Managers and area Trussell Trust Meetings.

Food issued against vouchers

All those individual tins, jars and packets so generously donated allowed us to distribute the amazing weight of **35+ tonnes** during the year to our Clients and other sources.





Finance

Funding is always an issue for any voluntary organisation and we are no different. Thankfully during the year, we have benefited from the generosity of regular givers and some substantial one-off donations. Standing Orders make a significant difference to our income and of course income from Tesco financial support and the grant from Selby Town Council also makes a big difference.

You will see from our Treasurer's Balance Statement on Page 6, that our funds are healthy and there will be additional funds arriving into our account during May 2019. We need a contingency in the event, for example, of any relocation due to future expiry of lease, increased costs, employment of any necessary staff should that ever arise etc.

Summary:

Whilst businesses and shops aim to stay open in an ever-changing financial world, our aim at the Foodbank is to close! – No Clients, no need for food collections and no need for monetary donations. This is not the case now and is unlikely to be the case in the near future. Each of our Clients has a story and our Volunteers listen with an empathetic ear. We have had a lot of good feedback from many of our Clients about how friendly and

understanding our Volunteers are towards them. That is our continuing greatest achievement.

Our Deputy Project Manager and Trustee, Nigel Currey, put the reasons for the increased use at the Foodbank very succinctly in one of his newsletters to our Church friends:

- Things have changed, for example we have people on Universal Credit (UC), who are working, but their total combined income has reduced significantly.
- Zero hours contracts seem to be expanding. Clients are as a result coming back to us more times than they used to.
- Then of course when UC goes wrong and there is a wrong payment, payments cease until an investigation is carried out.
- We have people currently in that situation who will not receive any payment for five weeks.
- As far as we can judge, the promised changes to improve UC have not happened here.
- And again - from our experience, the number of clients with mental health issues due to consequent stress and debt appear to be rising.

We sincerely hope that this escalation in demand does not continue and that people can have enough resources just to live.

On a positive note and deserving of a special mention, our thanks go to the Travelling Community who donated over 2 tonnes of food during the Christmas period 2018 to our Foodbank. That was some challenge!

The next pages provide the Treasurer's Report and annual statistics for the year 2018 – 2019.

Summary of voucher statistics

All Statistics are recorded on a database though The Trussell Trust and are used by them to produce National statistics. Whereas we work to cover the Selby District Council geographical area, from time to time people come to us through Agencies, having travelled from other parts where Foodbanks have not yet been established or are not particularly well advertised.

SELBY FOODBANK

Balance Statement 01.04.2018 - 31.03.2019

<u>OPENING BALANCE</u>	01.04.2018	11062.08	
<u>INCOME</u>			
Donations - general		6738.62	
Fund Raising		0.00	
Reserved Donations inc. ACTS 435		2385.00	
Grants		6312.50	
Standing Orders		2232.00	
Trussell Trust		1519.90	
Refunds		0.00	
		19188.02	30250.10

COMMITTED EXPENDITURE

Trussell Trust Fee	360.00
Printing	113.45
Supermarket Supplies	6604.66
Mobile Top-up	90.99
Store Rental	2700.00
Water & Sewerage	39.62
Electricity	470.77
Landline/Broadband	466.48
Insurance	218.47
Stationery	199.56
ACTS 435 expenses	2265.00
Miscellaneous	4752.98

<u>TOTAL COMMITTED EXPENDITURE £</u>	18281.98
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<u>TOTAL £</u>	11968.12
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<u>CLOSING BANK BALANCE £</u>	11968.12
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Statement prepared by: David Busfield (Treasurer)

David Busfield

date: 01-04-2019

Vouchers by Ward April 1st 2018 to March 31st 2019. In 2017-2018 the total of vouchers was 1106 – an increase of 766 vouchers

Ward	No. Vouchers	Adults	Children	Total
Ackworth North Elmsall and Upton Ward	1	1 (25%)	3 (75%)	4
Appleton Roebuck Ward	3	3 (100%)	0	3
Askern Spa Ward	3	6 (100%)	0	6
Avenue Ward	3	5 (100%)	0	5
Barlby Ward	216	296 (62.71%)	176 (37.29%)	472
Brayton Ward	61	73 (86.9%)	11 (13.1%)	84
Camblesforth Ward	29	51 (60.71%)	33 (39.29%)	84
Cawood with Wistow Ward	16	34 (54.84%)	28 (45.16%)	62
Eggborough Ward	93	137 (46.76%)	156 (53.24%)	293
Fairburn with Brotherton Ward	22	29 (50%)	29 (50%)	58
Hambleton Ward	42	48 (53.33%)	42 (46.67%)	90
Hemingbrough Ward	30	34 (65.38%)	18 (34.62%)	52
Kippax and Methley Ward	2	2 (100%)	0	2
Kirkbymoorside Ward	1	1 (100%)	0	1
Monk Fryston and South Milford Ward	58	84 (54.9%)	69 (45.1%)	153
NFA	130	162 (64.03%)	91 (35.97%)	253
North Duffield Ward	9	13 (68.42%)	6 (31.58%)	19
Riccall with Escrick Ward	3	5 (83.33%)	1 (16.67%)	6
Selby North Ward	495	717 (63.96%)	404 (36.04%)	1121
Selby South Ward	404	571 (62%)	350 (38%)	921
Selby West Ward	29	48 (90.57%)	5 (9.43%)	53
Sherburn in Elmet Ward	66	94 (61.04%)	60 (38.96%)	154
Snaith Airmyn Rawcliffe and Marshland Ward	7	13 (92.86%)	1 (7.14%)	14

Ward	No. Vouchers	Adults	Children	Total
Tadcaster East Ward	24	33 (63.46%)	19 (36.54%)	52
Tadcaster West Ward	11	15 (62.5%)	9 (37.5%)	24
Thorne Ward	1	1 (33.33%)	2 (66.67%)	3
Unknown	87	111 (57.51%)	82 (42.49%)	193
Whitley Ward	26	57 (82.61%)	12 (17.39%)	69
Totals	1872	2644	1607	4251

Vouchers issued by Crisis type 2018 – 2019

(Main crisis if more than one declared)

Crisis	No. Vouchers	Adults	Children	Total
Benefit Changes	278	382 (62.01%)	234 (37.99%)	616
Benefit Delays	394	509 (63.55%)	292 (36.45%)	801
Child Holiday Meals	36	71 (43.03%)	94 (56.97%)	165
Debt	87	113 (51.83%)	105 (48.17%)	218
Delayed Wages	7	8 (88.89%)	1 (11.11%)	9
Domestic Violence	28	37 (47.44%)	41 (52.56%)	78
Homeless	97	111 (81.62%)	25 (18.38%)	136
Low Income	830	1244 (63.53%)	714 (36.47%)	1958
No recourse to public funds	6	13 (48.15%)	14 (51.85%)	27
Other	41	60 (61.86%)	37 (38.14%)	97
Refused STBA	11	18 (64.29%)	10 (35.71%)	28
Sickness	57	78 (66.1%)	40 (33.9%)	118
Totals	1872	2644	1607	4251

Age Groups

Age Group	Number of people
Adults (17 - 24 yrs)	375
Adults (25 - 64 yrs)	2237
Adults (Over 65 yrs)	31
Adults (unknown age)	1
Children (0 - 4 yrs)	469
Children (12 - 16 yrs)	435
Children (5 - 11 yrs)	693
Children (unknown age)	10
Totals	4251

Family Types

Size of Family	No. Vouchers
Couple	241 (12.87%)
Family	302 (16.13%)
Other	96 (5.13%)
Single	799 (42.68%)
Single Parent	434 (23.18%)
Totals	1872