

RESCUE REMEDIES DOG RESCUE
REPORT OF THE BOARD OF TRUSTEES FOR YEAR ENDING 31ST OCTOBER 2018

Charity Registration No.1139407
Company Registration No. 7410743
www.rescuemedies.co.uk
www.terrierrescue.co.uk
www.patterdaleterrierrescue.co.uk
www.staffierrescue.co.uk
www.ambulldogrescue.co.uk

TRUSTEES ANNUAL REPORT AND ACCOUNTS
FOR YEAR ENDING 31ST OCTOBER 2018

RESCUE REMEDIES DOG RESCUE
REPORT OF THE BOARD OF TRUSTEES FOR YEAR ENDING 31ST OCTOBER 2018

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RESCUE REMEDIES DOG RESCUE

“Finding dogs their forever homes..”

The trustees of the charity submit their report and financial statements for the period ending 31ST OCTOBER 2018. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) “Accounting and Reporting by Charities” issued in March 2005 in preparing the report and financial statements of the charity.

LEGAL AND ADMINISTRATIVE INFORMATION

FULL NAME OF CHARITY RESCUE REMEDIES DOG RESCUE

CHARITY REGISTRATION NUMBER 1139407

COMPANY REGISTRATION NUMBER 7410743

GOVERNING DOCUMENT Memorandum and Articles of Association.

TRUSTEES

Mrs Lynne da Costa (Founder & chair)

Mark Kirkhouse – Appointed 24th July 2016 (stood down 30/12/2018)

Tracey Dale Appointed 5th August 2016 (stood down 30/12/2018)

Cora McLaren Appointed 15TH September 2017 (stood down 30/12/2018)

REGISTERED OFFICE

The Dog House
Hathersham Lane
Smallfield
Horley
Surrey
RH6 9JG

BANKERS

HSBC
1, Victoria Road,
Surbiton, Surrey.
KT6 4LF

LLOYDS TSB
19-21, The Quadrant,
Richmond, Surrey.
TW9 1BP

RESCUE REMEDIES DOG RESCUE

REPORT OF THE BOARD OF TRUSTEES FOR YEAR ENDING 31ST OCTOBER 2018

STRUCTURES, GOVERNANCE AND MANAGEMENT

The charity is a charitable company limited by guarantee and was incorporated under the Companies Act 2006 on 18th October 2010, charitable status was gained on 21st December 2010.

The company operates throughout the UK.

The Trustees run the Charity with the assistance of voluntary supporters. The Trustees make all decisions on any expenditure and set the strategic direction for the Charity. The day to day activities of the Charity are managed by the chair. The chair is supported by other volunteers within a Management Team. The Management Team supervises a wide network of volunteer foster homes, transporters, home checkers, dog walkers and fundraisers.

The Charity continues to cover a specific brief and mission: Covers the following principal activities:

1. Rescuing abandoned dogs from council pounds where their lives are due to end and similarly from members of public, police, social workers, vets and other Rescues where a dog is due to lose their lives.
2. Counselling owners on breed attributes and enabling them to understand and support their dog or hold until we are able to take them in.
3. Assessing dogs taken into our care and placing them appropriately within special kennels and facilities to suit and where possible within family homed with fosterers.
4. Neutering all our dogs (exception of young puppies) to ensure no Rescue Remedies dogs are ever used for breeding. Provision of all veterinary care whilst the dogs are under Rescue Remedies care. Rarely offer Peace (euthanasia) under our vet's guidance.
5. Counselling families on responsible dog ownership and matching them with a suitable dog to meet their family & life style needs.
6. Fundraising through shows, campaigns, applications for grants, and appeals

OBJECTIVES AND POLICIES

Rescue Remedies is very pro neutering: All dogs we rehome are neutered (unless medically advised against), all dogs are presented as vaccinated unless homed before 3 weeks within our care, but the course would have been started. Most receive a full course of Panacur lungworm treatment. All are microchipped and records adjusted for up-to-date info. Flea treated where judged necessary. Conditions to be met before a dog is re-homed seek to ensure responsible dog ownership. For the public in general this means that disease is controlled, the proliferation of unwanted dogs that may roam the streets is minimized and the time spent by the various authorities involved with stray and lost dogs is reduced. We use kennel spaces at 3 boarding establishments in Surrey and Hertfordshire to work with our dogs to prepare them for homes. Foster places are used also.

Rescue Remedies always rehome their own dogs, we don't pass them to other Rescues to home. We stand by our dogs for life and received them back whenever their homing breaks down. Rescue Remedies change existing microchip details over to the Rescue when in our care. We have access to the various data bases and change details over on homing.

Our Homing Questionnaire is the first step of the homing process ensuring expectations, lifestyle and circumstance are captured. On receipt we follow with an in-depth interview (s) with the potential care givers. Once matched the Rescue uses Google Earth with photograph and video evidence of garden boundaries from the applicants and home checks are organised where any concerns. Vet references are often a better judge with regard to care levels and honesty. All adopters sign our adoption agreement and will receive support and lifetime back up for our dogs.

We promote and tutor positive methods and approach towards dogs by providing appropriate care, protection, treatment and security. In line with Dog Laws we request that all our dogs are retained on leads outside the house by fosterers and also upon homing. Each dog has an advert with the following wording expressed on all adverts "NB Our Rescue asks owners to maintain dogs on lead in public spaces and manage encounters, as dog law changes place dog's lives at greater risk".

In setting our objectives and planning our activities the Trustees have given careful consideration to The Charities Commission's guidance on public benefit.

RESCUE REMEDIES DOG RESCUE

REPORT OF THE BOARD OF TRUSTEES FOR YEAR ENDING 31ST OCTOBER 2018

DEVELOPMENT, ACTIVITIES AND ACHIEVEMENTS.

STATISTICS

On our books on start and finish of year

01/11/17: 92 on our books: 70 dogs in kennels, 21 in foster, 1 on Trial Adoptions.

31/10/18: 103 on our books 82 dogs in kennels, 19 in foster, 1 on Trial Adoptions, 1 Own home.

We took in 410 dogs and successfully rehomed 443 dogs during the last financial year. This represents more than 100 additional dogs rehomed compared to the previous year. We continue to take in the dogs other Rescues refuse, including many large bull breeds from the pounds, vets and the police. These dogs take longer to accurately assess, match with appropriate families and place. We again homed many of our long stay dogs (with us over 6 months) during the course of the year.

FUNDRAISING

We continue to fundraise through the support and enthusiasm of our volunteers. Fundraising events have included village fetes, stands at a horse and dog show, car boot sales, tea with cake stands and a sponsored dog walk. Other initiatives have included sponsored marathon runs and bike rides. Branded clothing is available to purchase with any profits being transferred to the Rescue Remedies account.

We have a strong relationship with Pets at Home, being their chosen charity at two stores in the south east of the UK.

We are fortunate enough to have a strong base of supporters that donate regularly through standing orders and those that remember us in their wills, all contributions are valued as our work is seemingly never ending.

EDUCATION AND WELFARE

Our main contact with the public is through our homing team and via our enquiries email address. We also receive calls via our Google profile. Our homing team offers free counselling to families who are trying to give their dog up and can have a new lease of heart once they accept breed traits and management directions.

Rescue Remedies continues to take on difficult dogs and rehabilitate them, supporting those dogs that other charities may have turned down. We work closely with several police forces, e.g. accepting dogs that have been the subject of cruelty cases and those surrendered or seized as prisoner property.

REVIEW & LOOKING FORWARD – THE CHARITIES OBJECTIVES

We continue to work closely with the kennels owned by one of the Charity's directors. The kennels are a commercial venture but provide the boarding for the majority of our dogs and at an advantageous rate. This arrangement is of huge benefit to Rescue Remedies as it gives us maximum flexibility and enables us to take in emergency cases at very short notice, something that we are being increasingly asked to do.

The kennels at Gatwick and Guildford allow us sole access to the paddocks and secure exercise areas giving our dogs a better quality of life whilst in the kennel environment. It is intended that at Gatwick more paddock areas will be established enabling more time out of kennels for our dogs and creating more positive rehabilitation, socialisation and training areas. Holiday period and weekend foster places continue to show growth in popularity with many dogs involved and these often translate into homings.

SHORT TERM OBJECTIVES

- To embrace the community and develop closer ties to local businesses to the benefit of all.
- To continue to develop skills in other breeds, for example the Shar Pei and Akita. We have taken more of these breeds which otherwise would have been put to sleep and as trends continue will surely see other breeds pass through in popularity.
- To recruit experienced volunteers for the homing team, this is an intense and complex role within the rescue and requires a specific set of skills.
- To continue volunteer education to benefit our dogs and widen the volunteer skill set.

RESCUE REMEDIES DOG RESCUE

REPORT OF THE BOARD OF TRUSTEES FOR YEAR ENDING 31ST OCTOBER 2018

- There continues to be a need to recruit more transportation volunteers and those competent to conduct home checks and homing meets.

MEDIUM / LONG TERM OBJECTIVES

- It continues to be our aim to optimise every dog's kennel day, building their skills and enhancing their health.
- Rescue Remedies still needs someone to major in applying for grants from organisations to support our work.
- To continue to induct and train new dog walkers to support our increasing dog numbers.

RESCUE REMEDIES DOG RESCUE STRATEGIC PLAN

Management and Governance

1. Improving our public education programme
2. Website information continues to be updated every night and we now remove reserved dogs from the website to that our online information is timely and pertinent.

Fundraising

1. We have achieved a financial reserve this year and would wish this to continue so as to secure our future.
2. To attract more admin. Volunteers to share the load.
3. Explore the possibilities for grants and sponsorship

The Directors/ Board of Trustees identified objectives for 2016/2017 and worked towards our long term vision. These objectives focussed on both operational and organisational issues and are shown in **Table 1** below.

| Objective | How this was achieved in 2017/18 |
|--|---|
| 1 Improve our volunteer recruitment Create improved induction procedure adapted to all sites. | Volunteer numbers increased in all fields with the emphasis on dog walkers. The induction procedure was reviewed and continues to be improved. |
| 2 Improve the availability for the public to engage: opening up communication options for advice on dog breed attributes | Telephone advice is available but is time consuming, one of our directors gives timely telephone advice through our helpline, the number is publicised via google. |
| 3 Improve interface on the internet with public, ensuring accessibly using different media. | We now have a strong Facebook presence with over 4,000 members to the Rescue Remedies group alone. We also have a Twitter feed enabling us to keep in touch with our followers on social media. This has proved beneficial for both homings and fundraising. |
| 4 Continue to improve our Governance Arrangement to support stress areas in the Rescue. | Extended opening hours at Gatwick have enabled more homings to comfortably take place in a single day where necessary without the need for our main meeting co-ordinator spending long hours in the car. |
| 5 Update behavioural support for the dogs in Our care (foster homes and kennels) and Dogs we have rehomed. | Our kennels co-ordinators assimilate all feedback on our dogs behaviours, this is fed into the director who oversees homings. Notes are circulated in two of the boarding kennels to all the walkers involved so ensuring that our dogs get a consistent approach to their needs. |
| 6 Focus more volunteers into Fundraising and recruit a co-ordinator | We continue to search for the right volunteer to be our fundraising co-ordinator with a focus on attaining grants. |
| 7 Bring down kennel numbers by focusing on homing long stay dogs | We have had several successful re-homings of long stay dogs and this continues to be developed through our social media campaigns and the dogs' forum blogs. |
| 8 Improve terms with councils we take dogs from by negotiating entry fees or kennel payment to the Rescue | We continue to work closely with several other dog rescues with especially close links to those in Wales. We regularly receive dogs in from their care who have been waiting many months for their new homes. |

RESCUE REMEDIES DOG RESCUE

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| | | |
|----|---|--|
| | | We continue to negotiate fair payments with councils and authorities for accepting dogs into the Rescue. Many dogs have been homed whilst still in receipt of council funding for kennel space. Only vet bills were attributable to the Rescue. |
| 9 | Optimising the Gatwick facilities to promote our dog's days and meeting their needs | The extended opening hours at the Gatwick kennels mean that where the new family has a long journey or a crucial family member's absence would delay a homing we are often able to facilitate a homing meet in the evening or over a bank holiday. Crucially the dog is therefore rehomed and out of the kennel environment as quickly as possible. Continued improvements to exercise areas and improved facilities for the dogs make life better for both them and the volunteers. |
| 10 | Increase funds by finding new platforms to raise our profile and funding. | We are newly listed on Amazon Smile and continue to be a charity for selection with easyfundraising. Members of the public are also able to select us as their charity of choice in the local Tandridge Lottery. |

RISK ASSESSMENT

The Directors/Trustees revisited the risks to the organisation, in particular those related to its operations and finances, and can confirm that systems and controls are in place to manage these risks.

1. Homing Team strengthen to avoid compassion fatigue
2. Foster agreements and guidelines
3. Assessment period and process for dogs rehomed by Company/ Charity
4. Homing and Home checking procedures
5. Release forms
6. Transporting guidelines
7. Adoption agreements including specific rehoming requirements for each dog where needed
8. Neuter declaration forms for rehomed puppies and unneutered/spayed dogs due to medical conditions.
9. Public Indemnity Insurance Incident reporting.
10. Annual General Meeting including formal agenda and presentations of the accounts
11. Review of the financial systems including Standard Operating Procedures
12. Ensuring data protection procedures aligned with the requirements of the GDPR

FINANCIAL REVIEW

Reserves & Investment Policy

We have a small reserve which should cover at least 2 months operational costs, we aim to create a more substantial reserve. We are under constant pressure to save dogs lives and funds available are utilised to support this aim. We have another hard year ahead to ensure we succeed in this aim, building our standing order support will enable us to create stability and this continues to be the bedrock of our financial state.

During the financial year 2017/2018 the Charity received

Total income of £254,367 (adoptions £76,908, donations via Paypal £26,015, Other donations/fundraising of £120,804, gift aid £30,640)

Total expenditure was £231,263 (including kennel bills of £190,973, vets bills of £33,685 and supplies £6,605)

The trustees will continue to receive no emoluments and there are no conflicts of interest

Conclusion

The Trustees are satisfied with the financial position of the charity. In order to continue to meet our objectives a future increase in income will be required. A sustainable fundraising strategy will continue to be developed.

Approved by the Current Trustees on 9th August 2019 and signed on its behalf by:

Mrs Lynne da Costa

Stuart Matthew

Helen Hay

RESCUE REMEDIES DOG RESCUE
REPORT OF THE BOARD OF TRUSTEES FOR YEAR ENDING 31ST OCTOBER 2018
Chair & Managing Director Secretary Director Financial Director

Accountant's Report for Year Ending 31st October 2018

Extract from the Statutory Accounts 17/18

Report to the directors on the preparation of the unaudited statutory accounts of Rescue Remedies Dog Rescue For The Year Ended 31 October 2018

To assist you to fulfil your duties under the Companies Act 2006, I have prepared for your approval the accounts of Rescue Remedies Dog Rescue which comprise the Profit and Loss Account, the Balance Sheet and the related notes, from the company's accounting records and from information and explanations you have given us.

As a practising member of the Association of Chartered Certified Accountants, we are subject to its ethical and other professional requirements which are detailed at <http://www.accaglobal.com/en/member/professional-standards/rules-standards/acca-rulebook.html>.

This report is made to the directors of Rescue Remedies Dog Rescue, as a body, in accordance with the terms of our engagement letter dated 08 October 2016. Our work has been undertaken solely to prepare for your approval the accounts of Rescue Remedies Dog Rescue and state those matters that we have agreed to state to the directors of Rescue Remedies Dog Rescue, as a body, in this report in accordance with the Association of Chartered Certified Accountants as detailed at http://www.accaglobal.com/content/dam/ACCA_Global/Technical/fact/technical-factsheet-163.pdf. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than Rescue Remedies Dog Rescue and its directors as a body for our work or for this report.

It is your duty to ensure that Rescue Remedies Dog Rescue has kept adequate accounting records and to prepare statutory accounts that give a true and fair view of the assets, liabilities, financial position and profit or loss of Rescue Remedies Dog Rescue. You consider that Rescue Remedies Dog Rescue is exempt from the statutory audit requirement for the year.

We have not been instructed to carry out an audit or a review of the accounts of Rescue Remedies Dog Rescue. For this reason, we have not verified the accuracy or completeness of the accounting records or information and explanations you have given to us and we do not, therefore, express any opinion on the financial statements.

31/07/2019
M Ashton Accountants Ltd
Chartered Certified Accountants
18 Tiverton Road
Ruislip
HA4 0BW

RESCUE REMEDIES DOG RESCUE
REPORT OF THE BOARD OF TRUSTEES FOR YEAR ENDING 31ST OCTOBER 2018

Balance sheet at 31 October 2018

| | 2018 | 2017 |
|--|---------------|---------------|
| | £ | £ |
| Current assets | 65,498 | 54,019 |
| Prepayments and accrued income | 500 | 500 |
| Creditors: Amounts Falling Due Within One Year | (17,625) | (24,677) |
| NET CURRENT ASSETS | 48,373 | 29,842 |
| TOTAL ASSETS LESS CURRENT LIABILITIES | 48,373 | 29,842 |
| NET ASSETS | 48,373 | 29,842 |
| CAPITAL AND RESERVES | 48,373 | 29,842 |

Notes

1. General Information

Rescue Remedies Dog Rescue is a private company, limited by shares, incorporated in England & Wales, registered number 7410743. The registered office is The Dog House, Hathersham Lane, Smallfield, Horley, RH6 9JG.

For the year ending 31 October 2018 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.
- These accounts have been prepared in accordance with the micro-entity provisions in the Companies Act 2006, Pt. 15 and FRS 105 the Financial Reporting Standard applicable to the Micro-entities Regime.

On behalf of the board

Mrs Linda Da Costa
31/07/2019

RESCUE REMEDIES DOG RESCUE
REPORT OF THE BOARD OF TRUSTEES FOR YEAR ENDING 31ST OCTOBER 2018
Trustees' statements required by section 475(2) and (3) for period ending
31 October 2018.

In approving these financial statements as Trustees'/Directors' of the company we hereby confirm:

- (A) for the period stated above the Company was entitled to the exemption conferred by section 477 of the Companies Act 2006
- (B) That no notice has been deposited at the registered office of the company pursuant to section 476 requesting that an audit be conducted for the period ending 31 October 2018 and
- (C) That we acknowledge our responsibilities for:
 - 1. Ensuring that the company keeps accounting records which comply with section 386, and
 - 2. preparing financial statements which give a true and fair of the state of the company as at the end of the financial period and of its profit and loss for the year that ended in accordance with the requirements of sections 394 and 395 and which otherwise comply with the provisions of the Companies Act relating to financial statements, so far as applicable to the company.

These financial statements are prepared in accordance with the special provisions in part 15 of the Companies Act 2006 relating to small companies and in accordance with the Financial Reporting Standard for Smaller Entities (Effective April 2008).

The Trustees' did not receive any emoluments during the year.

The financial statements were approved by the Trustees' on 9th August 2019

Trustee

Lynne Da Costa

RESCUE REMEDIES DOG RESCUE
REPORT OF THE BOARD OF TRUSTEES FOR YEAR ENDING 31ST OCTOBER 2018
Statement of financial activities
For the year 31 October 2018

| | 2018 | | 2017 | |
|--|---------|------------------|---------|------------------|
| | £ | £ | £ | £ |
| TURNOVER | | | | |
| Donations | | 120,804 | | 110,583 |
| Donations - paypal | | 26,015 | | 18,188 |
| Donations - adoptions | | 76,908 | | 47,865 |
| Gift aid claimed | | 30,640 | | 28,240 |
| | | 254,367 | | 204,876 |
| COST OF RAW MATERIALS AND CONSUMABLES | | | | |
| Kennels | 190,973 | | 171,415 | |
| Veterinary fees | 33,685 | | 39,349 | |
| Supplies | 6,605 | | 4,630 | |
| | | (231,263) | | (215,394) |
| OTHER CHARGES | | | | |
| General administration costs: | | | | |
| Vehicle running costs | 1,109 | | 1,984 | |
| Insurance | 1,395 | | 819 | |
| Printing, postage and stationery | - | | 203 | |
| Telecommunications | 80 | | 69 | |
| Accountancy fees | 1,000 | | 1,000 | |
| Subscriptions | - | | 335 | |
| | | 3,584 | | 4,410 |
| Interest payable and similar charges: | | | | |
| Bank charges | 989 | | 822 | |
| | | (4,573) | | (5,232) |
| NET PROFIT/(LOSS) | | 18,531 | | (15,750) |

RESCUE REMEDIES DOG RESCUE
REPORT OF THE BOARD OF TRUSTEES FOR YEAR ENDING 31ST OCTOBER 2018
Rescue Remedies Dog Rescue
Company limited by guarantee

Notes to the financial statements for the period ending 31 October 2018

1. Accounting policies

(A) Basis of preparation

The Financial Statements have been prepared under the historical cost convention. The Financial Statements have been prepared in accordance with the Statement of Recommended Practice (SORP), 'Accounting and Reporting by Charities' published in March 2005, the Companies Act 2006 and in accordance with The Financial Reporting Standard for Smaller Entities (effective April 2008).

(B) COMPANY STATUS

This Charity is a company limited by guarantee

(C) FUND ACCOUNTING

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not been designated for other purposes.

(D) INCOMING RESOURCES

All incoming resources are included in the SOFA when the Charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

(E) RESOURCES EXPENDED

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Administrative costs are those incurred in connection with administration of the Charity and compliance with Constitutional and statutory requirements.