

**CRISIS CENTRE LIMITED**  
**FINANCIAL STATEMENTS**  
**31 MARCH 2019**

**Company Registration Number 02214814**  
**Charity Number 298528**

**CRISIS CENTRE LIMITED**  
**FINANCIAL STATEMENTS**  
**YEAR ENDED 31 MARCH 2019**

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# **CRISIS CENTRE LIMITED**

## **CHAIR OF TRUSTEES' REPORT**

### **YEAR ENDED 31 MARCH 2019**

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I recall arriving in Bristol in September 1980, about to start out on my career as an environmental engineer. Following our marriage in February 1981 my wife Marion joined me, and this has very much been our home since then. Our two children are now in their thirties and have children of their own; God has been very good to us as a family in many ways.

In the nearly 40 years since I arrived in Bristol there have been many changes – some for the better, and some not. Over that time Bristol has become an economic powerhouse, is a market leader in the IT and aerospace sectors, and a major legal and financial hub. It has also become a popular destination – in 2017 it was voted the best place to live in the UK.

Alongside this 'upside' the city also has major challenges – with a number of wards having some of the highest levels of deprivation in the UK. Homelessness is a major issue, with the number of people sleeping rough one of the highest for any city in the UK; the number of people experiencing food poverty and indebtedness is increasing at alarming levels; there are significant numbers of looked after children in need of fostering and adoption; mental health is a major challenge across all age groups, but particularly for the young; and drug and alcohol addiction is also a major challenge for many.

It is in this context of need, that Crisis Centre Ministries (CCM) seeks to work across the city, often in partnership and collaboration with others – churches, other charities and public sector bodies (including the Council). In the last 2-3 years the level of partnership working has increased markedly, and I'm hugely encouraged by this trend. The Council itself has introduced what is referred to as the 'One City Approach', seeking to bring all sectors to the table in addressing some of the key challenges that the City faces.

Another word for 'collaboration and partnership working' is unity. Scripture reflects very positively on the importance of unity. David, in Psalm 133, establishes this truth with great eloquence, noting that there is a direct relationship between unity and blessing. Over the years CCM has benefitted enormously from the generosity of many churches working together to support the delivery of our projects – most recently this has extended to an amazing level of support for the Bristol Churches Winter Night Shelter. We have been truly blessed as a charity – and much more importantly, the many hundreds of service users that we work with have also been blessed.

My hope and prayer is that this level of unity continues and grows in the coming years. My belief is that as the city continues to see the benefit of collaborating and partnering within and across the various sectors of society this city will be blessed – and the Christian community has a key role to play in this process, as we openhandedly seek to share God's heart of love for this city we call home. In closing I would wish to express my thanks to all of the staff and Trustees of CCM who have served this charity – and this city – so well over the last year. And all of that wouldn't have been possible without the generosity of the many hundreds of people who have volunteered to support our projects, and those individuals, couples and organisations who have supported us financially.

**Blessings**

**Andrew Street**

**Chair of Trustees**

# **CRISIS CENTRE LIMITED**

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#### **Objectives and Activities**

Our Charity's purposes as set out in the company's Memorandum of Association are:

The advancement of the Christian faith and the relief of poverty, sickness, disadvantage and distress.

Specifically, we have done this in the following ways:

- At the Wild Goose Drop-In Centre, we have served hot meals without charge and provided practical help and support (for example, sleeping bags, clothing, a shower, access to a telephone/internet, support and signposting).
- Through the Spring of Hope Women's Night Shelter, we have offered a warm, safe and welcoming environment to those who need it and during the daytime worked closely with other agencies in the city to refer, advocate for and support vulnerable and isolated women.
- At the East Bristol Foodbank, our four outlets have provided emergency food supplies and have continued to run 'More than Food' initiatives including the 'Eat Well, Spend Less' course in association with the Trussell Trust.
- Our LIFE Recovery work has continued through offering the LIFE Course, which has sought to help clients who are in recovery from addiction to develop resilience through the attainment of practical life skills. We have continued to operate in partnership with Woodlands Church to run Life Recovery Groups (LRG).

The Charity Trustees have complied with their duty to have due regard to the guidance on public benefit published by the Charity Commission in exercising their powers and duties.

#### **Achievements and Performance**

Crisis Centre Ministries has continued and enhanced its support of the marginalised over the course of the year in the face of increased need. Whereas in 2012 the number of rough sleepers in Bristol was in single figures, in November 2018 the count had risen to 82. Meanwhile while 518 households were living in temporary accommodation in March 2018 and there are over 12000 households on the council waiting list for social housing, while only 1800 properties are let each year, which means long waiting times for many. Clients accessing the services of the Charity include working people and those reporting reductions in their benefits.

The work of the Charity has progressed in line with the five-year Development Plan accepted by the Trustees last year, which was formally launched at the AGM in October 2018 and approved by the members. The emphasis is strongly on Public Benefit, as described in Charity Commission guidelines. We have continued to address the need to signpost clients to a more stable lifestyle by an initial provision of move-on housing for women from the Spring of Hope women's night shelter, an increased emphasis on client engagement in the Wild Goose drop-in centre and more involvement in 'More than Food' initiatives at our Foodbank outlets. The Life Course is being developed so that it can be offered to partner organisations on a franchise basis and training for running this and for hosting a Life Recovery Group has been taken to new venues.

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Up to 600 hot meals per day have been served at the Wild Goose drop-in centre, which has opened for four days and six evenings in each of fifty weeks. This has totalled 2800 meals per week, and 140000 in the year. The centre supports around 400 people each week and among those there are around 25 first-time visitors. A change of manager and an interim gap allowed the employment of a temporary assistant, working in both catering and engagement and her effectiveness enabled us to see the potential of employing another engagement worker, while giving us the necessary time to appoint a strong candidate.

We have been able to establish a system for the separation of food waste from other waste. This has obvious benefits for the environment and has not been expensive to set up. Relationships with commercial food providers have been developed and have protected the supply of surplus food.

Carpenter House, which houses the Wild Goose, our offices and premises for the Life Course, has for the last eight years, provided dependable and homely surroundings for staff and clients, but constant use, including the serving of over a million meals, has taken its toll. In recent years the Charity has provided a good service under these conditions, but refurbishment is due and the "Spruce the Goose" campaign has been launched to fund the work which we expect to take place in the Autumn of 2019. Supporters, churches, local businesses, trusts and foundations have contributed generously, and Trustees have allocated funds from reserves, so the target is within reach. Similarly, when our old van needed replacing, an appeal resulted in our being able to fund the purchase of a new van, at a bargain price brilliantly researched by our CEO and Wild Goose Manager, meaning the end to a pattern of regular repair bills.

A partnership with Fishponds Baptist Church and a local investor has resulted in the purchase of a house to be used as move-on accommodation specifically for women from the Spring of Hope women's night shelter. The church will be working with "Hope into Action" in running the house. We expect the first residents to be housed there later in the year and are encouraged by possibilities of other houses being bought in the near future.

During the year we have upgraded the drop-in and kitchen areas of the Spring of Hope premises at 71, West Street, improving the facilities for those who use the centre in the daytime. Partnership with Caring at Christmas enabled access to the night shelter for those having meals with them over the festive period. Spring of Hope also partnered with Bristol City Council in St Anne's House, a disused office block providing thirty beds on a 24 hour basis over five months in the winter. Together they have worked to ensure sufficient and suitable accommodation for individual women. Over the course of the year, the Spring of Hope provided 1948 emergency bed-nights for vulnerable women. Among the 64 women who have moved on from Spring of Hope, twelve went into private rental, thirteen into supported housing, eleven to a women-only hostel, four in to a women's refuge, four into rehab and four into a dry house.

The Life Recovery Project, which includes our LIFE Course and Life Recovery Groups, has provided a range of services for those in recovery. The LIFE Course itself is now well established, running regularly with newly updated course materials, and takes referrals from other agencies. Much time has been spent in writing as we move towards being able to market the course for others to run. We have begun to support a number of churches running Life Recovery Groups rather than running them all ourselves, so the number of groups is growing. We have also continued to operate a seminar programme titled Understanding Addiction and Recovery in the Church, taking it to St Michael's, Stoke Gifford and opening up the possibilities of running the course in various centres, or even to making the course available on video. Around fifty have attended this course regularly. Our

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Life Recovery Project team also co-chaired the Recovery Festival in Bristol, co-planning the programme for all recovery agencies in the city.

Increased costs forced the East Bristol Foodbank to leave its warehouse, but the move enabled us to find the larger premises we needed at an affordable rent, and to provide a better working environment for volunteers. Greater demand has led to a 13% increase in the number of emergency food parcels given out during the year, to 2344, with 5103 individuals being fed, over 2000 of them being children. We have continued to operate from the four venues, and more of our volunteers are now supporting "More than Food" activities, including budgeting and reducing energy costs, in order to provide compassionate, practical support to people in crisis, and to help better address the underlying causes of poverty. "Eat Well, Spend Less" courses have been running regularly at the Kingswood outlet, with five or six attendees at each course. We continue to be grateful for the support of supermarket chains offering surplus food.

We have also provided 2328 counts of practical help to individuals, including sleeping bags, clothing, toiletries, shower and laundry use. In addition, 1054 sessions of personal support have been given. These have included listening support, telephone & computer use, prayer, financial support, referrals to other agencies including drug advice services & housing advocacy, and accompanying clients to courts, rehabs and hospitals.

Crisis Centre Ministries is a member of Bristol City Council's "Rough Sleeping Partnership" and has been fully involved in conversations around shelter and daytime provision for homeless people in the city, including St Anne's House, where our Life Recovery Project team provided a LIFE Course towards the end of the period for which it was open.

The Trustees also became responsible for governance of the Bristol Churches Winter Night Shelter as of November 2018. The CEO chairs the Steering Committee and there is involvement at Board level from our own Trustees. The Shelter has benefitted from his contacts with churches and other organisations around Bristol. This year, four new churches offered spaces and in all 1080 beds were offered, 78% of them being taken up, over its three months of operation. More than 530 volunteers, coming from more than fifty different churches, gave time to make the project possible. 22 of the 24 guests had been living on the street, but five found work, eight sustained work and six moved on to more secure housing. While there was generous financial support for the Shelter, it did not fully meet the costs and CCM absorbed a small loss. We were grateful to partner in this work with St Mungo's, Housing Justice, Refresh West, Good Gym, God's House Church, the Red Cross, ACE Bristol, Resolve West, Bristol Drugs Project, Avon Fire and Rescue, Johnson's the Cleaners, Christian Action Bristol and Caring in Bristol.

#### **Public Benefit**

As well as the direct benefits to the clients described in detail above, our work gives many unseen benefits to society. Those who access food and practical support through the Wild Goose have an environment that is warm, dry and safe off the streets. Women at the night shelter do not need to sleep rough and so can become healthier, some are able to sustain employment and soon the first residents will move into a house run by a local church, allowing them to maintain residence and develop more stable lifestyles. Those who are helped to live well whilst in recovery are better able to access appropriate medical, legal and administrative help. All this greatly reduces the potential strain on public services coming from instability of lifestyle. Our work also has an impact in reducing the need for begging, rough sleeping and crime.

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#### **Future Plans**

Last year the Trustees adopted a major Development Plan, giving us targets for the coming year, for 2020 and for 2022. These include:

- The provision of community houses, serving as move-on accommodation for Spring of Hope or LIFE Recovery clients.
- Consulting, encouraging and supporting local churches to acquire property to house homeless people or those in recovery.
- Exploring with a local church or other agencies the possibility of a Christian rehabilitation centre in Bristol.
- Offering a range of possibilities for our clients to engage with the Bible, prayer and worship.
- Forming partnerships to investigate the provision of opportunities for employability activities, volunteering, internships and apprenticeships for our clients.
- Documenting and publishing the LIFE Course structure and resources to enable the running of the course in other parts of the UK.
- Developing the Life Recovery Group as a franchise.
- Extending our offer of the "Understanding Addiction and Recovery in the Church" course to various locations within the city in addition to the present venue of Woodlands Church.
- Reviewing our fundraising approach.
- Achieving "Investors in Volunteers" accreditation
- Reviewing staff development and management practices and achieving "Investors in People" accreditation.

As described in this report, progress is being made towards these targets, and we continue to work towards them.

#### **Financial Review**

##### **Policies on reserves and investments**

The General fund accumulated surplus (or reserve) is intended to be between three and four months' of income, equating as of March 31st, 2019 to between £155K and £205K. The purposes are to provide bridging finance in the event that funding sources become inadequate, and to give some sense of stability to employees.

The Board is satisfied that the Charity's assets in each fund are available and adequate to fulfil its obligations in respect of each fund. The amounts owed to creditors includes a long-term loan which is being repaid at a sustainable level out of regular income. At the year-end such reserves stood at £162,843 equating to almost 2 months' income, an increase in the reserves of £1,774, while expenditure on charitable activities increased by £78,646.

The level of Restricted Funds of £102,999 represents the balance of funds remaining where donors have imposed specific restrictions on their use.

Restricted funds, if any, are spent as soon as possible in line with the donor's wishes. [Should this not prove practicable, we seek the donor's preference regarding the alternative use of funds, retention for future projects or the return of such funds.]

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The Trustees have wide powers of investment. Surplus short term funds are retained in our general account and we have opened a separate deposit account for reserve funds.

#### **Fundraising**

We have completed recruitment to our redesigned Fundraising and Communications team. Three appointments were made in the previous year, each with a defined area of responsibility, and this year we have appointed the Development and Relationships Manager. Once again ambitious income targets were set which we did not fully achieve due, in part to the annual sleep out through which we usually raise over £20K being re-scheduled. Our plans for future years are taking account of our learning. We are grateful to a number of event organisers who have raised money on our behalf over the course of the year.

The team led the charity's effort to ensure compliance with GDPR and has ensured that all the necessary privacy notices, data management and communication opt-in processes and procedures are in line with the legislation.

#### **Transactions and financial position**

The Trustees consider the financial performance of the Charity during the year to have been good. The Board was able to increase staffing and grant a pay rise slightly in excess of the RPI. Services have seen expansions, for example an additional fulltime member staff has been appointed to the Spring of Hope Night Shelter. The Charity has also taken formal responsibility for overseeing and reporting the finances of the Bristol Churches Winter Night Shelter; this year the project made a loss of £1,532. Unrestricted reserves have shown a small increase.

The financial statements are set out on pages 14 to 27. The financial statements have been prepared implementing the Statement of Recommended Practice for Accounting and Reporting by Charities issued by the Charity Commission for England and Wales.

The Statement of Financial Activities (SOFA) shows net income for the year of a revenue nature. The total at the foot of the Balance Sheet shows the total reserves at the year end.

#### **Specific changes in fixed assets**

Changes in fixed assets are shown in detail in the notes to the financial statements.

The main assets are the two freehold properties: the first in City Road, most of which has been converted into accommodation (and leased to the Bristol Hope Project whose aims and objects align with those of our own); and Carpenter House, from which most of the Charity's work is undertaken. Carpenter House provides the premises from which the Charity operates the Wild Goose Drop-in and the LIFE Course, and is also the registered office for the company.

The Charity also has use of a building on West Street in Old Market. This provides accommodation for the Spring of Hope Women's Night Shelter. The Charity leases this building under an agreement lasting until 2025. A process of surrender and signature to a new lease, at no detriment to the terms of our tenancy, remained ongoing during the financial year.



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Thanks to our supporters' generous response to an appeal, we were able to replace the van with a new vehicle, thus, we hope, saving on repair bills.

#### **Structure, Governance and Management**

##### **Governing document**

The Charity is constituted as a private company limited by guarantee and therefore has no share capital. It is governed by a Memorandum and Articles of Association. There are no restrictions in the governing document on the operation of the Charity or on its investment powers, other than those imposed by general charity law.

Every Member undertakes to contribute an amount not exceeding £10 to the assets of the company in the event of the winding up of the company.

The company members elect Trustees who have the power and responsibility to run the company in accordance with Charity and Company Law and good practice.

##### **Recruitment and appointment of new Trustees**

We approach individuals, churches and other organisations we are in contact with, as part of our strategy for identifying suitable new Trustees.

Trustees can be elected at the AGM, or co-opted on a provisional basis by the Board of Trustees until the next AGM. When someone who has not been elected at the AGM comes forward as a potential new Trustee, if it seems that they will be able to contribute to the work, they are invited to Trustees' meetings on a trial basis for four months, after which they are interviewed by two of the existing Trustees before a final recommendation is made on becoming a Trustee. All Trustees give their time voluntarily and receive no benefits from the Charity.

There must be at least 8 Trustees.

##### **Induction and training of Trustees**

Any potential new Trustee is invited to informal meetings with the Chair and CEO before attending their first Board meeting. They are given adequate opportunity to learn as much as possible about the Charity and its working and are encouraged to volunteer in one of the project areas.

New Trustees are required to be members of the Association and complete a Declaration of Eligibility and Declaration of Interests on joining the Board.

##### **The organisational structure of the Charity and how decisions are made**

The Board has met every two months as a full Board.

The Management Team, led by the CEO, comprises of the Managers of the four project areas, the Development and Relations Manager and the Finance and Operations Manager. The administration of the charity's activities is overseen and led by this team. Proposals and significant decisions are brought to the Board, by the CEO, for discussion and decision.

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The agenda for Board meetings is set by the Chair, the Board Secretary and the CEO. The agenda, previous minutes, reports and discussion papers are circulated to Trustees no less than 7 days in advance of the meeting, as far as reasonably practicable.

The Trustees retain the following standing items on Board agenda: review of risks, and Health and Safety. A regime of annual policy review has been instituted to ensure that key policies e.g. Safeguarding, Data Protection, Health and Safety, Financial Practices, are routinely confirmed as suitable by the Trustees.

All proposals/decisions at any Board meeting are determined by simple majority votes cast by Members present, with each Member having one vote. In the event of an equality of votes, the Chair may exercise a second vote as a casting vote. As a Christian charity we recognise our dependence on God's provision and our decisions are made prayerfully as stewards of the resources which are generously given to us.

Salaries are set by the Board each year. Consideration is given to the need to attract and retain able staff and to inflation.

#### **Branding**

In addition to working on the Memorandum and Articles of the Charity, staff and Trustees have undertaken some work on re-branding the charity. Agreement has been reached and the Trustees are preparing to put a new governing document, a new name and various logos before the members once approval has been obtained from the Charity Commission for the changes to our constitution.

#### **Members**

The membership database was renewed completely, with new members joining and numbers opting to receive various communications increasing significantly. This could well have been in response to a boosted presence on social media and a thorough approach to keeping contacts.

#### **Membership of a wider network**

We belong to a number of networks, including the Evangelical Alliance, VOSCUR, the Bristol Homeless Forum, Homeless Link, Care Forum, Housing Justice, ACTS (Ashley Churches Together Serving), National Council for Voluntary Organisations (NCVO) and Trussell Trust. We are also a member of the George Müller Charitable Trust Partnership Scheme.

The CEO and Project Leaders connect with various other networks to raise awareness about the needs of, and services available to, our client group(s). These are also opportunities to increase our own awareness and be able to respond to the changes in services available through other organisations and statutory bodies.

#### **Relationships with other groups, charities and individuals**

The Charity partners with 153 local churches and twelve businesses help through their CSR contributions. Over 600 people volunteered to work with us last year. We work alongside many other groups, both voluntary and statutory. Some of the most significant groups include the Salvation Army, Julian Trust, Caring In Bristol, Beloved, Unseen, the Bristol Methodist Centre, the Bristol Soup

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## **TRUSTEES' ANNUAL REPORT**

### **YEAR ENDED 31 MARCH 2019**

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Run Trust, numerous churches, a number of local groups based in and around Stokes Croft and Easton, different departments of Bristol City Council, the Neighbourhood Management Group and the NHS.

During the year the charity has continued in its partnership with Bristol City Council officers, particularly in the matter of shelter and housing for the homeless.

#### **The major risks to which the Charity is exposed and reviews and systems to mitigate risks**

The Board identifies the major risks to which the Charity is exposed and is satisfied that systems are in place to mitigate the impact of such risks occurring.

We consider our major risks are:

1. Loss of reputation. CCM is held in high regard in Bristol and beyond, especially, but not only, across the church community. This enables us to co-operate with a wide range of institutions on many levels, to the benefit of all involved. Such relationships would not be possible if the charity's reputation became tarnished in any way. Therefore, we have careful systems of safeguarding in place and all volunteers as well as staff are rigorously trained and aware of their responsibilities. Our data is kept securely. There is a risk that the behaviour of a minority of our service users may prohibit others from accessing our services and we guard against that by the occasional temporary closure of key operations such as The Wild Goose.
2. Loss of funding. Demands on our services are sadly increasing at a time when funding from all sources is becoming harder to secure. In the last year we have completed our fundraising team so as to be better positioned to meet this challenge. While we are yet to see increases that would make our financial position 'comfortable', we feel that income has stabilised in recent years, and we hope to be able to have the funding necessary to move ahead with key aspects of our development plan, as well as maintain and develop our current services.
3. Loss of volunteers. We are privileged to have the support of a very large number of people (currently around 600) who give their time and energy in many ways. This relies on good relationships with local communities, especially churches, and with volunteers as individuals. Much of the work of our Volunteer Coordinator and Communications Officer also goes towards keeping volunteers informed of developments, success stories and of how much our work is needed and valued. The work done by volunteers can be demanding physically and emotionally, and it is important to us that they enjoy it and derive some satisfaction and fulfilment from working with us.
4. Staff exhaustion. Trustees are conscious that our client group is becoming larger and more demanding. Issues facing the wider community, including drug use, make some of our clients less responsive, more aggressive and less predictable. This means that front line staff in particular may find their work increasingly exhausting, and emotionally demanding. To combat this, all project leaders have regular one-to-one meetings with the CEO, and staff welfare is given a high priority; a number of front-line staff also have 'external supervision' to enable independent debrief. There is a weekly staff meeting for worship and prayer.

Significant external risks to funding have led to the development of a strategic plan which will allow for the diversification of funding and activities. Greater concentration of effort on long term funding has taken place.

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**TRUSTEES' ANNUAL REPORT**  
**YEAR ENDED 31 MARCH 2019**

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Internal control risks are minimised by the implementation of procedures for authorisation of all transactions and projects.

Procedures are in place to ensure compliance with the health and safety of all staff, volunteers, clients and visitors to the operational centres used by the Charity.

The Charity has cover in place for public liability, officer and professional indemnity insurances.

**CRISIS CENTRE LIMITED**  
**TRUSTEES' ANNUAL REPORT**  
**YEAR ENDED 31 MARCH 2019**

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**Statement of Trustees' Responsibilities**

The Trustees (who are also directors of Crisis Centre Limited for the purposes of company law) are responsible for preparing the Trustees' Report (incorporating the strategic report and directors' report) and the financial statements in accordance with applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the income and expenditure, of the charitable company for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The Trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

**Small company provisions**

This report has been prepared in accordance with the special provisions for small companies under part 15 of the Companies Act 2006.

Registered office:

Signed by order of the Trustees

32 Stapleton Road  
Bristol  
England  
BS5 0QY

Date 9<sup>th</sup> September 2019

Granville Sykes

# CRISIS CENTRE LIMITED

## REFERENCE & ADMINISTRATIVE INFORMATION

YEAR ENDED 31 MARCH 2019

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<b>Chair of Trustees</b>	Andrew Street	
<b>Trustees</b>	David Bolton Malcolm Bourne John Dixon Penelope Clare Fleming Spencer Crowder Granville Sykes Donna Robbie Jennifer Perrott Owen Mason	(resigned 15 October, 2018) (resigned 15 October, 2018)  (appointed 15 October, 2018)  (appointed 15 October, 2018) (appointed 13 May, 2019)
<b>Secretary</b>	Richard Hill Granville Sykes	(resigned 20 December, 2018) (appointed 20 December, 2018)
<b>Senior Management Team</b>	Jonathan Lee, Chief Executive Officer J Angel A Irwin Y Lau S Leitch R Cooper V Thompson	(until June 2019)
<b>Principal Office</b>	32 Stapleton Road Bristol BS5 0QY	
<b>Company Registration Number</b>	02214814	
<b>Charity Registration Number</b>	298528	
<b>Bankers</b>	HSBC plc Bristol City Office PO Box 120 49 Corn Street Bristol BS99 7PP	
<b>Independent Examiner</b>	Ed Marsh FCA DChA Burton Sweet The Clock Tower 5 Farleigh Court Old Weston Road Flax Bourton Bristol BS48 1UR	

**CRISIS CENTRE LIMITED**  
**INDEPENDENT EXAMINER'S REPORT**  
**YEAR ENDED 31 MARCH 2019**

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I report to the charity trustees on my examination of the accounts of the Company for the year ended 31 March 2019.

**Responsibilities and basis of report**

As the charity's trustees of the Company (and also its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the Company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your charity's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5) (b) of the 2011 Act.

**Independent examiner's statement**

Since the Company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Institute of Chartered Accountants in England and Wales, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe:

1. accounting records were not kept in respect of the Company as required by section 386 of the 2006 Act; or
2. the accounts do not accord with those records; or
3. The accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than any requirement that the accounts give a 'true and fair view which is not a matter considered as part of an independent examination; or
4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached.

Ed Marsh FCA DChA  
Burton Sweet Chartered Accountants  
The Clock Tower  
Farleigh Court  
Old Weston Road, Flax Bourton  
Bristol BS48 1UR

Date: 9<sup>th</sup> September 2019

**CRISIS CENTRE LIMITED**

**STATEMENT OF FINANCIAL ACTIVITIES  
(Including Income & Expenditure Account)**

**YEAR ENDED 31 MARCH 2019**

	<b>Note</b>	<b>Unrestricted General Funds £</b>	<b>Restricted Funds £</b>	<b>Total Funds 2019 £</b>	<b>Total Funds 2018 £</b>
<b>Income from:</b>					
Donations and legacies	<b>2</b>	400,195	579,848	980,043	883,607
Charitable activities	<b>3</b>	5,000	405	5,405	901
Other trading activities	<b>4</b>	12,600	218	12,818	13,081
Investments		174	-	174	35
<b>Total income</b>		<u>417,969</u>	<u>580,471</u>	<u>998,440</u>	<u>897,624</u>
<b>Expenditure on:</b>					
Raising funds	<b>5</b>	76,759	-	76,759	80,482
Charitable activities	<b>6</b>	210,050	659,323	869,373	790,727
<b>Total expenditure</b>		<u>286,809</u>	<u>659,323</u>	<u>946,132</u>	<u>871,209</u>
<b>Net income/(expenditure) before transfers</b>	<b>8</b>	131,160	(78,852)	52,308	26,415
Transfers between funds	<b>17</b>	(139,954)	139,954	-	-
<b>Net movement in funds</b>		<u>(8,794)</u>	<u>61,102</u>	<u>52,308</u>	<u>26,415</u>
<b>Reconciliation of funds</b>					
<b>Total funds at 1 April 2018</b>	<b>17</b>	701,733	41,897	743,630	717,215
<b>Total funds at 31 March 2019</b>	<b>17</b>	<u>692,939</u>	<u>102,999</u>	<u>795,938</u>	<u>743,630</u>

The notes on pages 17 to 27 form part of these financial statements  
See note 11 for fund-accounting comparative figures



# CRISIS CENTRE LIMITED

## BALANCE SHEET

AS AT 31 MARCH 2019

Company Number: 02214814

	Note	2019 £	2018 £
<b>Fixed assets</b>			
Tangible assets	12	553,889	552,626
<b>Current assets</b>			
Debtors	13	42,996	60,026
Cash at bank and in hand		270,314	207,024
		<u>313,310</u>	<u>267,050</u>
<b>Creditors: amounts falling due within one year</b>	14	<u>(47,423)</u>	<u>(47,683)</u>
<b>Net current assets</b>		265,887	219,367
<b>Total assets less current liabilities</b>		<u>819,776</u>	<u>771,993</u>
<b>Creditors: amounts falling due after more than one year</b>	15	(23,838)	(28,363)
<b>Net assets</b>		<u>795,938</u>	<u>743,630</u>
<b>Funds</b>			
<b>Unrestricted funds</b>			
General funds	19	162,843	161,069
Designated funds	19	530,096	540,664
<b>Restricted funds</b>	19	102,999	41,897
<b>Total funds</b>		<u>795,938</u>	<u>743,630</u>

For the year ending 31 March 2019 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

### Directors' responsibilities:

- The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476,
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

These financial statements were approved by the Trustees on 9th September 2019, and are signed on their behalf by:

Andrew Street  
Chair of Trustees

**CRISIS CENTRE LIMITED**

**CASH FLOW STATEMENT**

**YEAR ENDED 31 MARCH 2018**

	Notes	2019 £	2019 £	2018 £
<b>Net cash inflow from operating activities</b>	<b>A</b>		90,785	73,512
<b>Non-operational cash flows</b>				
<b>Investing activities</b>				
Payments for tangible fixed assets		(23,144)		-
Investment income		174		35
			(22,970)	35
<b>Financing activities</b>				
Repayment of hire purchase and other creditors		(4,525)		(5,387)
			(4,525)	(5,387)
Net cash inflow for the year	<b>B</b>		<u>63,290</u>	<u>68,160</u>

**NOTES TO THE CASH FLOW STATEMENT**

	2019 £	2018 £
<b>A. Reconciliation of net movement in funds to net cash inflow from operating activities</b>		
Statement of Financial Activities: Net movement in funds	52,308	26,415
Investment income	(174)	(35)
Depreciation	21,881	30,515
Loss on disposal of tangible fixed asset	-	-
(Decrease)/Increase in creditors: Current Liabilities	(260)	15,271
Decrease in debtors	17,030	1,266
Decrease in stocks	-	80
<b>Net cash inflow from operating activities</b>	<u>90,785</u>	<u>73,512</u>

**B. Analysis of changes in cash flow during the year**

	2019 £	2018 £	Change £
Cash at bank and in hand	<u>270,314</u>	<u>207,024</u>	<u>63,290</u>

	2018 £	2017 £	Change £
Cash at bank and in hand	<u>207,024</u>	<u>138,864</u>	<u>68,160</u>

**C. Cashflow restrictions**

Charity law prohibits the use of net cash inflows on any endowed or other restricted fund to offset net cash outflows on any fund outside its own Objects, except on special authority. In practice, this restriction has not had any effect on cash flows for the year.

# CRISIS CENTRE LIMITED

## NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2019

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### 1 Accounting policies

#### Basis of preparing the financial statements

The financial statements have been prepared under the historical cost convention. The financial statements have been prepared under the 'small companies' provisions of the Companies Act 2006 and in accordance with the Financial Reporting Standard FRS102 and the Charities Statement of Recommended Practice (SORP FRS102) based thereon.

The charity is a public benefit entity as defined under FRS102.

There are no material uncertainties affecting the ability of the charity to continue as a going concern.

#### Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the Trustees in furtherance of the general objectives of the Charity and which have not have been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the Trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors which have been raised by the Charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

#### Income

All income is included in the Statement of Financial Activities when the Charity is legally entitled to the income and the amount can be quantified with reasonable accuracy. Gifts of food and clothing for the charity are included at an estimate of fair value and are recognised when distributed. No amounts are included in the financial statements for services donated by volunteers. Income tax recoverable in relation to donations received under Gift Aid or deeds of covenant is recognised at the time of the donation and allocated to the same fund as the original donation.

#### Expenditure

All expenditure is accounted for on an accruals basis inclusive of any VAT which cannot be recovered and has been included under expense categories that aggregate all costs for allocation to activities. Expenditure on raising funds includes those incurred in trading activities. Charitable activities include expenditure on the Wild Goose Drop-In Centre, LIFE Recovery, East Bristol Foodbank and the Spring of Hope Women's Night Shelter, and includes both direct costs and support costs relating to those activities. Governance costs are those incurred in connection with meeting the constitutional and statutory requirements of the Charity. Governance costs are included within charitable activity costs.

#### Tangible fixed assets

Tangible fixed assets are classified as such when they have a value over £2,000 and a useful life of over one year. They are stated at cost less depreciation, which is provided at rates calculated to write off the cost of fixed assets, less their estimated residual value, over their expected useful lives.

Depreciation is provided at the following annual rates in order to write off each asset over its estimated economic life.

Freehold interest in Land and Buildings	2% on cost
Computer hardware and software	25% on cost
Motor vehicles	25% on cost
Kitchen	10% on cost
Catering equipment	20% on cost

# CRISIS CENTRE LIMITED

## NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2019

### 1 Accounting policies (continued)

#### Stocks

Stocks are valued at the lower of cost and net realisable value after making due allowance for obsolete and slow-moving stocks.

#### Taxation

The charity is exempt from corporation tax on its charitable activities.

#### Winding up or dissolution of the charity

If upon winding up or dissolution of the charity there remain any assets, after satisfaction of all debts and liabilities, the assets represented by the accumulated fund shall be transferred to some other charitable body or bodies having similar objects to the charity.

#### Controlling entity

The charity is a company limited by guarantee, and as such holds no share capital. In the event of the winding-up of the charity, the liability of the members of the charity is limited to £10 each.

#### Pension scheme

The charity operates a defined contribution pension scheme for eligible employees. During the year, the charity paid £16,826 (2018: £14,730) in contributions for employees.

### 2 Donations

	Unrestricted Funds £	Restricted Funds £	Total Funds 2019 £	Total Funds 2018 £
Committed giving	140,347	13,925	154,272	141,588
Appeals and donations	228,415	220,837	449,252	384,200
Gift Aid tax reclaimed	31,433	18,269	49,702	29,697
Gifts in kind	-	326,817	326,817	319,195
Legacies	-	-	-	8,927
	<u>400,195</u>	<u>579,848</u>	<u>980,043</u>	<u>883,607</u>

The charity receives gifts in kind for all projects from local businesses, organisations, churches and individuals. These include food which is used to prepare meals to serve at the Wild Goose Drop-In Centre which are valued by multiplying the average number of meals served by the average cost of a meal. Other donations such as clothing, toiletries and sleeping bags are valued at the cost the charity would be prepared to pay if it had to buy these items. Food distributed via the East Bristol Foodbank is valued at £1.67 per kilogram, being a recognised valuation. One individual has given the charity use of a building rent free. This is valued at the cost of the rent the building could obtain on the open market. Another individual has donated £5,525 of time for brand development.

# CRISIS CENTRE LIMITED

## NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2019

### 3 Income from Charitable Activities

	Unrestricted Funds £	Restricted Funds £	Total Funds 2019 £	Total Funds 2018 £
Wild Goose Drop-In Centre Friday breakfast	-	405	405	901
Running LIFE courses	5,000	-	5,000	-
	<u>5,000</u>	<u>405</u>	<u>5,405</u>	<u>901</u>

### 4 Income from Other Trading Activities

	Unrestricted Funds £	Restricted Funds £	Total Funds 2018 £	Total Funds 2017 £
Rental income and room hire	12,600	-	12,600	12,650
Sales of clothing and donated goods	-	218	218	431
	<u>12,600</u>	<u>218</u>	<u>12,818</u>	<u>13,081</u>

### 5 Expenditure on Raising funds

	Unrestricted funds £	Restricted funds £	Total funds 2019 £	Total Funds 2018 £
Events, advertising & publicity costs	2,173	-	2,173	3,467
Database	2,835	-	2,835	3,105
Salary costs	43,114	-	43,114	49,683
Publications	11,892	-	11,892	10,078
Support costs	16,745	-	16,745	14,149
	<u>76,759</u>	<u>-</u>	<u>76,759</u>	<u>80,482</u>

### 6 Expenditure on: Charitable activities

	Direct costs £	Support costs £	Total costs 2019 £	Total Costs 2018 £
Wild Goose Drop-In Centre	319,555	97,684	417,239	411,731
East Bristol Foodbank	137,049	32,561	169,610	146,881
LIFE Recovery	62,464	43,415	105,879	96,976
Spring of Hope Women's Night Shelter	116,165	43,415	159,580	135,139
Winter Night Shelter	17,065	-	17,065	-
	<u>652,298</u>	<u>217,075</u>	<u>869,373</u>	<u>790,727</u>

# CRISIS CENTRE LIMITED

## NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2019

### 7 Support costs

	Raising funds 2019 £	Charitable Activities 2019 £	Total 2019 £	Total 2018 £
Salary costs	12,151	109,361	121,512	101,232
Depreciation	-	21,881	21,881	30,515
Office costs	228	11,187	11,415	14,243
Light and heat	234	11,489	11,723	13,283
Waste management	-	9,697	9,697	9,523
Staff training	750	6,746	7,496	5,321
Insurance	-	5,392	5,392	4,266
Repairs & maintenance	159	6,184	6,343	3,297
Printing, postage & stationery	2,607	3,911	6,518	5,807
Legal fees	-	5,882	5,882	1,224
Van costs	-	2,405	2,405	2,799
Governance costs - Independent examiner's fee	312	2,808	3,120	2,573
Travel expenses	-	1,281	1,281	2,348
Loss on sale of fixed assets	-	-	-	-
Loan interest	-	1,398	1,398	775
Rent & rates	162	3,076	3,238	3,214
Payroll costs	142	1,275	1,417	1,199
Subscriptions	-	1,456	1,456	412
Consultancy fees	-	8,837	8,837	5,000
Sundry expenditure	-	2,809	2,809	441
	<u>16,745</u>	<u>217,075</u>	<u>233,820</u>	<u>207,472</u>

Support costs are split between fundraising costs and charitable activity costs based upon usage.

### 8 Net income

This is stated after charging:

	2019 £	2018 £
Depreciation	21,881	30,515
Loss on disposal of assets	-	-
Independent examiner's fee - previous year	600	1,960
- current year	2,520	-
	<u>25,001</u>	<u>32,475</u>

There were no Trustees' remuneration or other benefits for the year ended 31 March 2019 nor for the year ended 31 March 2018.

During the year one trustee was reimbursed for expenses of £15 for training. (2018: £293 reimbursed to one trustee for travel costs)

During the year, donations of £15,054 (2018: £15,966) were received from trustees, key management personnel and related parties.

### 9 Staff costs and numbers

	2019 £	2018 £
The aggregate payroll costs were:		
Wages and salaries	379,252	347,344
Social security costs	27,143	24,699
Employer's pension contributions	16,826	14,730
	<u>423,221</u>	<u>386,773</u>

# CRISIS CENTRE LIMITED

## NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2019

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The average weekly number of employees during the year, calculated on the basis of average headcount, was as follows:

	<b>2019</b>	2018
	<b>No.</b>	No.
Charitable activities	16.0	16.7
Fundraising	3.3	2.7
	<u>19.3</u>	<u>19.4</u>

No employee received emoluments of more than £60,000.

The key management personnel employee benefits totalled £206,056 (2018: £221,009)

The average weekly number of employees during the year, calculated on the basis of full-time equivalents, was as follows:

	<b>2019</b>	2018
	<b>No.</b>	No.
Charitable activities	12.5	11.2
Fundraising	1.9	1.7
	<u>14.4</u>	<u>12.9</u>

### 10 Taxation

The charity is exempt from corporation tax as all its income is charitable and applied for charitable purposes.

**CRISIS CENTRE LIMITED****NOTES TO THE FINANCIAL STATEMENTS****YEAR ENDED 31 MARCH 2019****11 Fund-analysis comparative figures for the Statement of Financial Activities**

	<b>Unrestricted General Funds £</b>	<b>Restricted Funds £</b>	<b>Total Funds 2018 £</b>
<b>Income from:</b>			
Donations	432,247	442,433	874,680
Legacies	8,927	-	8,927
Charitable activities	-	901	901
Other trading activities	12,650	431	13,081
Investments	35	-	35
<b>Total income</b>	<b>453,859</b>	<b>443,765</b>	<b>897,624</b>
<b>Expenditure on:</b>			
Raising funds	80,482	-	80,482
Charitable activities	188,323	602,404	790,727
<b>Total expenditure</b>	<b>268,805</b>	<b>602,404</b>	<b>871,209</b>
<b>Net income/(expenditure)</b>	<b>185,054</b>	<b>(158,639)</b>	<b>26,415</b>
Transfers between funds	(190,187)	190,187	-
<b>Net movement in funds</b>	<b>(5,133)</b>	<b>31,548</b>	<b>26,415</b>
<b>Reconciliation of funds</b>			
<b>Total funds at 1 April 2017</b>	<b>706,866</b>	<b>10,349</b>	<b>717,215</b>
<b>Total funds at 31 March 2018</b>	<b>701,733</b>	<b>41,897</b>	<b>743,630</b>



**CRISIS CENTRE LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS**

**YEAR ENDED 31 MARCH 2019**

**12 Tangible fixed assets**

	Freehold interest in Land & Buildings £	Furniture, fittings & equipment £	Plant & machinery £	Motor Vehicles £	Totals £
<b>Cost</b>					
At 1 April 2018	656,911	18,794	43,111	3,500	722,316
Additions	2,570	-	3,240	17,334	23,144
	<u>659,481</u>	<u>18,794</u>	<u>46,351</u>	<u>20,834</u>	<u>745,460</u>
<b>Depreciation</b>					
At 1 April 2018	116,247	17,283	32,660	3,500	169,690
Charge for the year	13,138	1,511	3,621	3,611	21,881
	<u>129,385</u>	<u>18,794</u>	<u>36,281</u>	<u>7,111</u>	<u>191,571</u>
<b>Net book value</b>					
At 31 March 2019	<u>530,096</u>	<u>-</u>	<u>10,070</u>	<u>13,723</u>	<u>553,889</u>
At 31 March 2018	<u>540,664</u>	<u>1,511</u>	<u>10,451</u>	<u>-</u>	<u>552,626</u>

**13 Debtors**

	Total 2019 £	Total 2018 £
Other debtors	2,829	20,602
Prepayments	6,961	6,281
Accrued income	33,206	33,143
	<u>42,996</u>	<u>60,026</u>

**14 Creditors: amounts falling due within one year**

	Total 2018 £	Total 2017 £
Trade creditors	11,926	7,482
Other taxation & social security	8,560	7,502
Other creditors	5,000	8,160
Accruals	21,937	15,761
Deferred income	-	8,778
	<u>47,423</u>	<u>47,683</u>

# CRISIS CENTRE LIMITED

## NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2019

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### 15 Creditors: amounts falling due after more than one year

	<b>Total 2019 £</b>	Total 2018 £
Other creditors	23,838	28,363
	<u>23,838</u>	<u>28,363</u>

### 16 Commitments under operating leases

At 31 March 2019 the charity had total commitments under non-cancellable operating leases as set out below.

	2019		2018	
	Land and Buildings £	Other Leases £	Land and Buildings £	Other Leases £
<b>Expiry date</b>				
Under one year	-	5,106	-	2,954
Within 2 to 5 years	-	16,978	-	8,863
	<u>-</u>	<u>16,978</u>	<u>-</u>	<u>8,863</u>

# CRISIS CENTRE LIMITED

## NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2019

### 17 Movement in funds

	At 1 April 2018 £	Income £	Expenditure £	Transfers £	At 31 March 2019 £
<b>Restricted Funds</b>					
Carpenter House refurbishment ('Spruce the Goose')	-	61,266	-	-	61,266
Wild Goose Drop-In Centre	38	245,092	(318,655)	78,837	5,312
Spring of Hope Women's Night Shelter	13,500	98,600	(114,248)	30,449	28,301
East Bristol Foodbank	7,119	132,591	(137,049)	1,074	3,735
LIFE Recovery LIFE Course	6,555	13,533	(62,464)	45,803	3,427
Spring of Hope refurbishment	1,642	275	(1,917)	-	-
Rebranding project	1,500	5,525	(7,025)	-	-
Funds towards new van	9,088	7,806	-	(16,894)	-
Winter Night Shelter	-	15,533	(17,065)	1,532	-
Other small funds	2,455	250	(900)	(847)	958
	<u>41,897</u>	<u>580,471</u>	<u>(659,323)</u>	<u>139,954</u>	<u>102,999</u>
<b>Unrestricted funds</b>					
<b>Designated funds</b>					
Net Book Value of Buildings	540,664	-	-	(10,568)	530,096
<b>General funds</b>					
General fund	161,069	417,969	(286,809)	(129,386)	162,843
	<u>701,733</u>	<u>417,969</u>	<u>(286,809)</u>	<u>(139,954)</u>	<u>692,939</u>
<b>Total funds</b>	<u><u>743,630</u></u>	<u><u>998,440</u></u>	<u><u>(946,132)</u></u>	<u><u>-</u></u>	<u><u>795,938</u></u>

Transfers have been made from general funds into Wild Goose Drop-In Centre, Spring of Hope Women's Night Shelter and LIFE Recovery funds to cover expenditure made from general funds on these charitable activities over and above the restricted income received.

# CRISIS CENTRE LIMITED

## NOTES TO THE FINANCIAL STATEMENTS

YEAR ENDED 31 MARCH 2019

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### Funds

The Wild Goose Drop-In Centre fund receives donations of monies and food to operate a drop in centre serving free cooked meals and giving practical support to individuals in need.

The Spring of Hope Women's Night Shelter fund receives funds donated to operate a women's night shelter providing emergency accommodation and emotional and practical support to women fleeing from abuse, relationship breakdown and sex work.

The East Bristol Foodbank receives donations to provide short-term emergency food provision to those in extreme need.

The LIFE Recovery and LIFE Recovery LIFE Course funds hold funds received to help clients in addiction recovery to develop resilience through the development of practical skills.

The Spring of Hope Refurbishment funds were received to use for the refurbishment of the Women's Night Shelter premises.

The Money Life Training fund was received to run Money Life Training courses in conjunction with the East Bristol Foodbank.

The Redecorations funds are for the redecoration of the Charity's premises.

Rebranding project funds were received to help fund costs involved with the Charity's rebranding project.

The Net Book Value of Buildings fund represents the buildings held by the charity, transferred into a designated fund for clarity.

The Van Fund represents donations received to purchase a new van to support all our projects.

**CRISIS CENTRE LIMITED**

**NOTES TO THE FINANCIAL STATEMENTS**

**YEAR ENDED 31 MARCH 2019**

**18 Movement in funds - prior year**

	At 01-Apr 2017 £	Income £	Expenditure £	Transfers £	Gains / (losses) £	At 31-Mar 2018 £
<b>Restricted Funds</b>						
Wild Goose Drop-In Centre	100	248,007	(324,736)	76,667	-	38
Spring of Hope Women's Night Shelter	-	24,902	(59,900)	48,498	-	13,500
East Bristol Foodbank	1,583	122,822	(117,286)	-	-	7,119
LIFE Recovery LIFE Course	1,016	6,854	(58,311)	56,996	-	6,555
Spring of Hope refurbishment	4,026	26,004	(36,414)	8,026	-	1,642
Money Life Training	597	-	(597)	-	-	-
Redecorations	160	-	(160)	-	-	-
Rebranding project	1,500	5,000	(5,000)	-	-	1,500
Funds towards new van	-	9,088	-	-	-	9,088
Other small funds	1,367	1,088	-	-	-	2,455
	<u>10,349</u>	<u>443,765</u>	<u>(602,404)</u>	<u>190,187</u>	<u>-</u>	<u>41,897</u>
<b>Unrestricted funds</b>						
<b>Designated funds</b>						
Net Book Value of Buildings	555,004	-	-	(14,340)	-	540,664
<b>General funds</b>						
General fund	151,862	453,859	(268,805)	(175,847)	-	161,069
Unrestricted funds subtotal	<u>706,866</u>	<u>453,859</u>	<u>(268,805)</u>	<u>(190,187)</u>	<u>-</u>	<u>701,733</u>
<b>Total funds</b>	<u><u>717,215</u></u>	<u><u>897,624</u></u>	<u><u>(871,209)</u></u>	<u><u>-</u></u>	<u><u>-</u></u>	<u><u>743,630</u></u>

**19 Analysis of net assets between funds**

	Unrestricted funds			Total £
	Restricted funds £	Designated funds £	General funds £	
Tangible fixed assets	-	530,096	23,793	553,889
Cash at bank and in hand	-	-	270,314	270,314
Other current assets	102,999	-	(107,426)	(4,427)
Creditors due after one year	-	-	(23,838)	(23,838)
	<u>102,999</u>	<u>530,096</u>	<u>162,843</u>	<u>795,938</u>

**Analysis of net assets between funds - prior year**

	Unrestricted funds			Total £
	Restricted funds £	Designated funds £	General funds £	
Tangible fixed assets	-	540,664	11,962	552,626
Cash at bank and in hand	-	-	207,024	207,024
Other current assets	41,897	-	(29,554)	12,343
Creditors due after one year	-	-	(28,363)	(28,363)
	<u>41,897</u>	<u>540,664</u>	<u>161,069</u>	<u>743,630</u>