

EQUAL PEOPLE MENCAP Company No. 02150599 Charity No. 298609

REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2019

## CONTENTS

	Page
Report of the Council of Management	1 – 15
Independent Auditor's Report	16 – 18
Statement of Financial Activities	19
Balance Sheet	20
Cash Flow Statement	21
Notes to the Financial Statements	22 – 28

#### REPORT OF THE COUNCIL OF MANAGEMENT

#### FOR THE YEAR ENDED 31 MARCH 2019

# REFERENCE and ADMINISTRATIVE DETAILS OF EQUAL PEOPLE mencap OUR TRUSTEES & ADVISORS

CHARITY Name: Equal People Mencap

Charity Registration number: 298609

Company Registration number: 02150599

Registered Office & Operational Address: 73 St Charles Square, London W10 6EJ

## **COUNCIL OF MANAGEMENT MEMBERSHIP**

Ms Melinda Gilbert Chair\*
Mrs Emma Colverd Treasurer\*
Ms Beverley Ebanks\*
Mr James Smith\*
Mr Nooran Solhekol
Mr Robert Ebanks
Ms Tracey Miles
Mr Luke Skiff

\* = Trustee

## **Senior Management Team**

Nicholas Walsh

Chief Executive

Araceli Rodriguez

Floating Support/CQC Registered Manager

Sophia Ledgister

Next Step Co-ordinator

## **Bankers**

Barclays Belgravia & Knightsbridge Business Centre PO Box 4578 London SW3 1 XD

### **Auditors**

Myrus Smith Chartered Accountants Norman House 8 Burnell Road Sutton Surrey SM1 4BW

#### **Governing Document**

The organisation is a charitable company limited by guarantee, incorporated on 27th July 1987 and registered as a Charity on 23rd March 1988. The company was established under a memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association. In the event of the company being wound up Trustees are required to contribute an amount not exceeding £5. The report is prepared in accordance with the small company regime (Section 419(2) of the Companies Act.

## **Recruitment and Appointment of Management Committee**

The directors of the Company under the company's Articles are known as members of the Council of Management; those directors of the Company marked with an asterisk above are also charity trustees. Under the requirements of the Memorandum and Articles of Association the members of the Management Committee are elected to serve for a period of three years after which they must be reelected at the next Annual General Meeting. A General Meeting was held on April 13<sup>th</sup> 2010 in which

#### REPORT OF THE COUNCIL OF MANAGEMENT

#### FOR THE YEAR ENDED 31 MARCH 2019

an update of Equal People mencap Memorandum & Articles of Association was proposed and passed. This will allow a maximum of 9 years as a Trustee from November 2010.

All current Council of Management Members were elected within the past 3 years.

The charity supports people with learning disabilities and their families and carers and other vulnerable individuals and as such strives to ensure that the Council of Management reflects this. Equal People mencap seeks to ensure people with learning disabilities, parents and learning disability, social care and housing professionals (or those with related skills) are recruited to and present on the Council of Management. At March 31st, 2018, four people with learning disabilities and three relatives of an individual with learning disabilities were Council of Management members. One Trustee has extensive managerial and leadership knowledge, experience and skills. One volunteer organisation experience, knowledge and skills. One Trustee has extensive experience within the National Health and Care Quality Commission. In addition, Equal People mencap is actively seeking more people with experience of social care, media and stategy development to join the Council of Management.

Equal People mencap have a minimum of six Council of Management meetings a year in addition to the Annual General Meeting. These meetings are attended by

- All Trustees (Council of Management members not in receipt of a service from Equal People mencap
- Non-Trustee Council of Management Members. Individuals with a learning disability who are in receipt of a service from Equal People mencap)
- The Chief Executive
- The Floating support/CQC Registered Manager

In addition, Equal people Mencap seek to host at least two events a year open to members, carers, staff and professionals that combine social, discussion, awareness raising and information sharing functions (e.g. Barbecues, Amici Dance sessions)

The Council of Management will review all services and make decisions. The Finance Sub-Committee which meets separately, may recommend actions to the Council of Management.

The Finance Committee meets at least four times a year to review, and monitor financial performance, and oversee the direction of budget and financial planning. It is chaired by the Treasurer and attended by the Chair, Chief Executive and Finance & Facilities Manager.

## The Recruitment & Induction of Trustees.

In line with (i) RS1 – Trustee Recruitment, and Induction (ii) CC3 2018 The Essential Trustee: What You need to Know and (iii) The Charity Governance Code for larger charities Equal People mencap strives to maintain an informed, active and committed Council of Management. (iii) The Good Trustee Easy read guides (NCVO),

Council of Management members:

- Have knowledge of learning disability and family/carer issues
- Have financial experience, knowledge and skills
- Have good awareness of Trustee responsibilities
- Have good experience, knowledge and skills of housing, social care issues and monitoring.
- Have good experience of media, multi-media and volunteering
- Have good understanding and commitment to Equal People mencap's aims and ethos.
- Have a learning disability. (Other members of the Council of Management support COM members with learning disabilities to more fully participate in the meetings).

## REPORT OF THE COUNCIL OF MANAGEMENT

## FOR THE YEAR ENDED 31 MARCH 2019

We are aware of the need to continue to recruit more Council of Management members, particularly those with housing, health and social care backgrounds and younger parents and carers of people with learning disabilities, autism and/or complex needs and are taking steps to address this as part of our Business Plan and by reference to documents RS1, CC3 from the Charities Commission and the Charity Governance Code for larger charities.(NCVO).

All new Council of Management members are fully inducted as set down in Equal People mencap's policies and procedures, including attending Adult Safeguarding and Child Protection training.

Any potential members will meet with a Council of Management member and with the Chief Executive and will be invited to attend a Council of Management meeting as a guest.

## 2. Organisational Structure & Decision-Making

Equal People mencap has a Council of Management of eight, four of whom are Trustees responsible for decisions made who meet every two months and are responsible for the strategic direction and policy of the charity. At present the Council of Management have a variety of backgrounds relevant to the work of the charity.

#### Council Of Management Decisions & Consultation

The Council of Management will approve decisions relating to:

- Service Development
- Staffing Recruitment
- Policies and Procedures

The Trustees carry responsibility for the financial health of the Charity and for decisions relating to staff disciplinary matters.

The Trustees will work, in line with The Charity Commission's guidance, to ensure the charity works to the public benefits through providing services that offer to our beneficiaries, families, carers and the public:

- Information, advice guidance and appropriate signposting
- Appropriate, professional, well-trained and properly monitored support
- A regular, safe, welcoming space: challenging isolation
- Services that encourage increased independence and awareness of safety, security and healthy living choices and opportunities.
- Services that offer opportunities for individuals to improve their physical, emotional and mental well-being
- · Physical and sports activities
- · Support and social groups

Decisions & actions delegated to the Chief Executive and Floating Support/CQC Registered Manager and Operational Team include:

- Budget development and management
- Business Plan development (including Fundraising), action & monitoring
- Policy & procedure development & monitoring
- Liaison and co-operative working with partner organisations and stakeholders
- Staff Management, supervision and Appraisal

Recruitment of senior management, roles and salaries are reviewed and benchmarked in line with National mencap and North West London mencap equivalents.

#### REPORT OF THE COUNCIL OF MANAGEMENT

#### FOR THE YEAR ENDED 31 MARCH 2019

## Relationship between Equal People mencap and related parties, other charities and Stakeholders.

Equal People mencap has signed a 'partnership agreement with National Mencap. This means that we are affiliated to National Mencap but receive no funding from them. We are an independent charity based within The Royal Borough of Kensington & Chelsea but able to work across London, in particular in Westminster and Hammersmith and Fulham. Equal People mencap complies with Mencap Local Group quality and policy and procedure requirements and senior staff regularly attend and contribute to local, regional and national Mencap meetings. Equal People mencap access National Mencap support in developing policies and procedures, training, DBS checks and campaigning.

Equal People mencap are part of the North West London Mencap Consortium, a group of 7 local Mencap charities who have come together with a view to potentially sharing core services, making joint bids and running joint services. In March 2013 the Consortium won a tender to provide a 'Peer Quality Checking Service called Expect the Best. The service has secured funding from Kensington & Chelsea, Westminster and Ealing Social services and local Health Authorities to continue completing checks.

Our major Stakeholder is the Tri Borough (K&C, H&F and Westminster) (Now Bi-Borough K&C & Westminster) Social Services. We also have an increasing number of individuals, including children who, through their families are buying our support services directly. As a comparison, to demonstrate growth and popularity of our service: between April 1st 2017 and March 31st 2018 EPm's Floating Support service provided 38,140.5 hours of support funded through Individual Budgets (people choosing us to provide their support). Between April 2018 and March 2019, the number of hours of Individual Budget funded support increased to 41,090 an increase of 7 percent and 23% over the past two years.

Quarterly monitoring reports are completed for Tri/Bi Borough Social Services in relation to funds provided for core, resource centre drop-in and activities, the Thursday Club and the transport for this club. The Chief Executive and Operational Management team work closely with Social Care representatives throughout the year promoting and developing services.

Equal People mencap are registered to provide personal Care with the Care Quality Commission In the January 2019 Inspection Report the CQC awarded Equal People mencap a 'Good' overall rating and 'Good in all 5 areas assessed:

- Safe.
- Effective
- Caring
- Responsive
- Well led

Equal People mencap staff also work closely with:

- Parents & Carers
- RBKC LD, Transition & Children's Care Managers
- Westminster LD & Transition & Children's Care Managers
- Hammersmith & Fulham Transition & Children's Care Managers
- Tri/Bi Borough Commissioning Managers
- Tri/Bi Borough Transition Care Managers
- Tri/Bi Borough Mental Health Care Managers
- Primary Health Care Trust Managers & Staff
- · Learning Disability Partnership Board
- National Mencap
- The North West London Consortium
- Hammersmith & Fulham mencap
- The Westminster Society

#### REPORT OF THE COUNCIL OF MANAGEMENT

#### FOR THE YEAR ENDED 31 MARCH 2019

- Look Ahead
- The Advocacy Project
- Certitude
- ADKC
- Groundworks
- Balance
- Tri Borough LD Day Services
- · Carers organisations in RBKC
- Amici Dance Theatre Company
- The Kensington & Chelsea Foundation
- The Westway Trust
- The Kensington & Chelsea Volunteer Bureau
- RBKC Leisure Centres
- · The Royal Academy of Music
- Stepping Stones

The Royal Borough of Kensington & Chelsea entered into a Tri-Borough agreement with The Boroughs of Westminster and Hammersmith & Fulham until 31st March 2018. This means that adult social care and learning disability services are commissioned and monitored by one team covering the three boroughs. Hammersmith & Fulham withdrew from the Tri Borough as of 31st March 2018. Equal People Mencap will continue to work with both the Bi Borough and Hammersmith & Fulham.

We also act as Managing agents for 3 Housing Associations

- Notting Hill Genesis Management agreement)
- Catalyst Housing (Management agreement)
- Octavia Housing (Management Agreement)

#### Risk Management

### Risks:

- Governance: COM membership & level of experience
- · Financial through loss of service contracts, voids, fraud, insurance claims
- H&S/Maintenance: Fire etc
- · Staff: maintaining, skills, experience, recruitment levels to match demand
- (a) Enhanced Disclosure & Barring criminal records checks are sought for all new employees and volunteers and for all current employees and volunteers (within DBS guidelines) at three-year intervals.
- (b) Safeguarding Adults and Child Protection policies, procedures and practice are included in the induction of all staff. These were updated in May 2018. All staff that work with service users attend Safeguarding Adults training as soon as possible. A variety of courses are attended with updates at least 2 yearly. Risk assessments are completed at least 6 monthly with all service users in relation to awareness of personal safety, abuse and harassment issues.
- (c) Staff Guidelines for supporting tenants with issues of sex and sexuality are in place.
- (d) Equal People mencap's Policy & procedure document Putting Philosophy into Practice (File available for inspection) was fully updated in May 2018. All staff inducted and trained in relation to these procedures.
- (e) Equal People's Health & Safety Policy & Procedures (including for example, lone working, risk assessments) were updated in May 2018. Awareness, understanding and compliance with the policy forms part of staff induction and is checked through a questionnaire and discussion in team meetings periodically.
- (f) Building security is maintained through a 24 hour contracted alarm & response system.

#### REPORT OF THE COUNCIL OF MANAGEMENT

#### FOR THE YEAR ENDED 31 MARCH 2019

- (g) Equal People mencap's computer system was replaced in 2009, Firewalls, backup systems and anti-virus software is fully in place. Quarterly on-site monitoring visits ensure all systems remain at optimum levels. The contract was renewed for 1 year in March 2018.
- (h) Advisory Groups, activity and individual support session feedback, the annual satisfaction survey and widely advertised complaints procedures ensure that consultation with tenants and users continues
- (i) Service Standards and Desired Outcomes, i.e person-centred individual aims and wishes alongside over-arching outcomes such as economic well-being, community participation and contribution, safety, health awareness and enjoyment and achievement, are monitored annually with the aim of ensuring Equal People mencap's ethos, values, mission statement are put into practice and constantly monitored.
- (j) The organisation maintains contingency funds sufficient to cover cessation of service. Funding was renewed for our Resource Centre/Core/Activities until March 2019 (and subsequently to March 2022) by RBKC/Bi Borough Social Services. Equal People mencap continue to develop our Personal Budget funded Activity which covers training in life-skills, employment skills, health & well-being). Additional funding was secured for September 2018-August 2020 from City Bridge Trust for our Next Step Activity Service (a weekly programme of activities including catering, football, golf, boccia, gardening, dance and Zumba). The Westway Trust provided funding towards our Zumba group.
- (k) Equal People mencap has increased the number of individuals buying our support and now provides 790 hours per week. Referrals to provide health related support, transition and complex needs support are increasing, particularly with children. The Chief Executive and Floating Support/CQC Registered Manager and Next Step Co-ordinator complete monitoring records to ensure service standards are maintained and obligations met and liaise regularly with RBKC/Bi Borough commissioners in relation to future needs, changes and issues.
- (I) Finance systems are in place, e.g. dual entry passwords, Council of Management signatures to cheques over £1,000, petty cash checks which ensure against fraud (Finance Procedures Appendix 9)
- (m) Equal People mencap's lease was renewed in January 2019 for a period of 8 years (4-year break clause.
- (n) A series of Full Staff Meeting Days will be throughout the year to enable the staff team as a whole to look at feedback about our services from users and to plan together our move, our ethos, values and plans to meet the aims, wishes and dreams of our users and the responsibilities and expectations placed on us by our Funders.
- (o) Equal People mencap fully abides by all Data Protection legislation and ensured our practice was in line with the General Data Protection Legislation (GDPR) from May 25th 2018.

#### 3. Equal People mencap's Objectives and Activities

## **PUBLIC BENEFITS**

In line with RBKC and The Tri/Bi Borough Social Care, The Care Act 2014 and the personalisation agenda and in addition to the individual's wishes, aims and person-centred plans Equal People mencap seeks to attain overarching outcomes for all our service users and their families and carers.

These are (i) Economic Well-Being (ii) Enjoying & Achieving (iii) Staying Safe (iv) Staying Healthy (v) Meaningful contribution and participation. We aim to ensure all vulnerable individuals we support have the opportunity to access support and/or activities that improves their physical, emotional and mental wellbeing and that 'makes safeguarding personal', giving individuals the information and to stay safe and secure and/or report cobcerns.

We aim to enable everyone to access, participate in, contribute to and influence the life of the local and the wider community as much as they wish.

Our Mission Statement, chosen by our members is

<sup>&</sup>quot;Turning dreams into action at the pace of the individual."

### REPORT OF THE COUNCIL OF MANAGEMENT

## FOR THE YEAR ENDED 31 MARCH 2019

We aim to be a user-led service for user-led lives.

Equal People mencap are committed to providing a high quality of service for people with learning disabilities and other vulnerable people reflecting their wishes aims and needs.

We aim to be a user led service that puts the emphasis on actively listening and offering a culture and ethos that supports people to move towards realising their dreams.

Personalising support services: We recognise people's uniqueness and provide carefully tailor-made support to ensure each person can express her or himself, can make informed choices and take increasing responsibility in all areas of her/his life.

#### We support people to:

- have a voice about the service they want
- live independently in the community through our Floating Support, Community Support & Personal Care Services
- participate in, and/or run a full programme at Equal People mencap's Centre or out in the community through our Next Step and Healthy Living Services, The daily Drop-In and/or 1:1 support through personal budgets to attend and participate in activities and events.
- provide opportunities for paid employment and/or training opportunities through our 'Making Food Work Project and Baking Project'.
- voice and develop person-centred plans setting down a route towards aims and wishes and buy support to achieve those aims.
- enable the local community to understand more about people with learning disabilities, autism
  and complex needs and the positive contribution they can make to the community.

#### We provide:

- · a person-centred ethos, philosophy, atmosphere and practice
- friendly, welcoming and well-trained staff and volunteers
- a CQC registered personal care and floating support service
- paid employment opportunities
- an accessible, safe and welcoming environment at our Resource Centre
- a variety of supported activities promoting physical and mental well-being
- opportunities to learn new skills
- a vibrant and exciting range of social opportunities.
- support to live independently in the community
- · support to access, participate in and influence community life
- support with personal care and domiciliary tasks
- supported activities/trips for carers

## **HOW OUR ACTVITIES DELIVER PUBLIC BENEFITS**

## **Achievements & Performance**

An independent survey of our members, carers, commissioners, care managers and partner agencies carried out by Competitive Insights in the Sumer of 2019 showed:

- The total number of beneficiaries (members/carers) has increased from 188 in March 2016 to 280 in May 2018
- EPm is providing support to people from 30 different countries speaking 25 different languages
- 85% of individuals were satisfied with and would recommend Equal people mencap services.

#### REPORT OF THE COUNCIL OF MANAGEMENT

### FOR THE YEAR ENDED 31 MARCH 2019

#### Some quotes:

"Friendly, very good, they know what they are doing and they are very experienced. I cannot recommend highly enough, especially his care worker." (carer)

"I get what I asked for. The support worker is excellent." (Member)

"The staff are very polite and nice. I would like to do more there. I like it a lot, my friends are there. I see X every day." (Member)

"They showed me how to travel by myself." (Member)

"I feel that X enjoys the activities and feels safe." (Care Manager)

"I enjoy the interaction at the Christmas do. Events are done well. They keep us informed and up to date. I have good interaction with them." (Carer)

"Everyone in the office is very efficient. They listen and make things happen. They are very professional." (Carer)

"I'm happy with the management I must say. Whenever I have something to say the management listen and act on it. Equal people mencap provide a very good service." (Carer).

#### Service specific Aims and Objectives

#### Resource Centre & Drop In Activities Service: Aims & Objectives

Our Resource Centre will be open as a Drop In service, with staff providing advice, signposting to appropriate services and organisations and offering practical and emotional support to people with learning disabilities, their families and carers and members of the public.

The Centre also provides a safe, secure space where members can meet and socialise with their friends, arrange and have meetings, have lunch, rest and relax or take part in a variety of supported activities.

- Users will be able to influence and be involved in the running and development of activities, training and courses through individual feedback and the quarterly Activities Advisory Group.
   Ideas, decisions and complaints raised will be passed on to the Council Of Management
- We will advertise our activities, training and courses well in advance and in an accessible way (e.g easy read/pictorial).
- · We will provide Activities that are User led.
- We will provide a full week programme of activities, training and courses at least 40 weeks a
  year. These will be bought by individuals through their personal budgets.
- We will provide at least one 'out of hours' activity each week.
- We will provide accessible information that 'makes Safeguarding personal' giving people the information they need to identify and report concerns or abuse.
- We will seek to make our activities accessible to all service users. Where we cannot provide
  the support we will provide users or their carers/advocates with information/ contact details of
  who may be able to help them.
- We will provide up a variety of up to date and well-maintained equipment to support the activities.
- We will offer and support a variety of activities in the local and wider community.
- We will actively seek out partnership working opportunities with other organisations and bodies.
- Activities will offer users the chance to participate, enjoy, leisure or learn as they wish. Some
  activities will focus on encouraging and enabling service users to move towards employment.

## REPORT OF THE COUNCIL OF MANAGEMENT

## FOR THE YEAR ENDED 31 MARCH 2019

 Records will be kept of each user's needs, wishes, participation and outcomes in partnership with the user to enable the user to demonstrate skills learnt to others.

Many of the activities are supported and facilitated by Equal People mencap's dedicated volunteers. The volunteers give their time and expertise to enable our members to try new things, find expression through music and dance, keep fit and access and participate in community life.

#### **Achievements & Performance**

An Independent Living/Space To Dream Group- discussing and debating key issues of the day, e.g. personal budgets, the Grenfell fire disaster and support available, benefits and service cuts, antihate crime campaigning, elections, transport issues, accessing health services and how to make complaints. (average 8 members).

**The IT Group**. Our IT café proved popular enabling users to develop their computer skills and research and access information about community events, interests and campaign plus learning how to do emails and access social networks such as Facebook, Instagram and Whats App safely.(average 8 members)

The Thursday Club – renamed the Harrington Club in August 2018, in honour and memory of a dedicated member/volunteeer continues to be very popular with 25+ users each week. It has become one of the social hubs of each week for our members and runs 48 weeks a year. Typically the membership is older service users who do not have the opportunity to socialise with friends or go out at other times in the week. (average 25 members)

**The Music Group** – A weekly opportunity for members to get together and jam. Keyboards, drum machines, bongos, a xylophone, maracas, and tambourines plus a weekly music quiz.. (average 5 members)

**The Zumba group.** – Keeping fit and having fun together to a Latin beat (twice a week at the Equal people Resource Centre and a Community centre). (average 15 members)

**Relaxation & Massage** – Run by a trained tutor: a weekly session of accessible relaxation and massage exercises. (average 10 members)

**Yoga** – A twice weekly group enabling and teaching relaxation techniques for members, staff and the public.. (average 8 members per session)

### The Music Group - Earls Court

Four individuals with more complex needs were supported to gain confidence, express themselves and to inter-act, musically with others at a weekly group based at a church in Earls Court. (£15 per session). (Average 2 members)

#### Pre-Amici Dance Therapy Group

In partnership with Amici based at the church in Earls Court. £7 per session. A Friday evening dance class for those with more complex needs enabling everyone to participate, take the lead and/or join in. (average 12 members)

The **Making Food Work & Baking Group** enabled 25+ individuals to learn and work on all aspects of catering from growing food and vegetables (second prize in the borough's annual allotment awards), preparing, cooking and serving a variety of healthy meals and cakes under the supervision of a professional chef. (20 members each week)

#### **Gardening Group**

Supported by an experienced gardening tutor members were able to grow herbs and vegetables for the Making Food Work Project in our planters at Equal People and two allotments. Members built

#### REPORT OF THE COUNCIL OF MANAGEMENT

#### FOR THE YEAR ENDED 31 MARCH 2019

teamwork skills, health and safety and took great pride in successfully growing all the plants. (average 10 members)

#### The Outdoor Gym

Members used a local outdoor gym area to exercise under the supervision of a trained gym tutor, keeping fit and having fun. (average 5 members).

#### **Photography**

Members learned together about how to use a camera and chose themes for taking photos together in and out of the Centre, putting together exhibitions of their work. (average 5 members).

#### **Football**

Supported by a coach from Chelsea Football Club and based at the Harrow Club. Weekly coaching sessions. (Average 7 members)

#### Cricket

Based at Kensington Leisure Centre - adapted indoor cricket sessions

#### Golf

Based at Kensington Leisure Centre and supported by a tutor from the Golf Trust. Adapted weekly sessions (5 members)

#### Boccia

Indoor accessible bowls at the leisure centre. (12 members)

#### **Events**

Members were also supported to plan, hold and participate in:

- Two Summer barbecues
- Two Workshops run by the Royal Academy of Music at the Resource Centre, planning music for an accessible concert together, followed by an accessible concert at the Royal Academy of Music attended by 20 members
- A trip to Tower Bridge exploring its history together 10 members
- A 20/20 cricket match at Richmond. 5 members enjoying a Sunday out together watching cricket.
- A Winter Ball held at the Copthorne Tara Hotel in Kensington W8. Attended by 80 members and carers.

Equal People mencap supported 10 volunteers to work alongside our members, gaining experience and contributing to community life through enabling individuals and groups to learn new skills, have fun and participate in the local and wider community. This includes individuals with learning disabilities or mental health issues recruited through Stepping Stones.

## Floating Support Aims & Objectives

**The Floating Support Service** – providing housing related and community support and care to people with learning disabilities, autism and complex needs within RBKC, Westminster and Hammersmith & Fulham wherever they live up to the limits Self-Directed Support i.e. Direct Payment & Personal Budget) contracts.

 Equal People mencap's /Personal Care service is provided as part of both services at the direction of the service user and in line with their needs.

A Floating Support/CQC Registered Manager oversees The Floating Support & Homecare services supported by a Senior Support Worker.

#### REPORT OF THE COUNCIL OF MANAGEMENT

#### FOR THE YEAR ENDED 31 MARCH 2019

Equal People mencap's Floating Support/Homecare service aims to provide person-centred housing related support and, where appropriate, care to each individual tenant. We aim to encourage choice, independence and meaningful participation in the community. Support will be personal to and directed by the service user.

The Floating Support Service supports 70+ adults and children through Personal Budgets who are living independently in the community but require between 1hr per week and 24 hours per day housing related or community support to maintain their tenancy, participate in community life, stay safe and secure and develop and act on their individual person-centred plans.

The Floating Support/CQC Registered Manager meets with The Disability Social work Team Leader to discuss, tenant issues, voids and new referrals.

A detailed list of the specific Floating Support service standard aims and objectives is below:

- Service users will be able to influence and be involved in the running and development of
  activities through individual feedback and the quarterly FS Advisory Groups. Ideas, decisions
  and complaints raised will be passed on to the Council Of Management
- Tenants will be supported to maintain their tenancy and move towards increased selfresponsibility and independence at their own pace.
- Children and young service users: Equal People Mencap staff will support them to access and participate in the community, attend school or college and manage their daily routines in partnership with their parents and carers.
- Support & support times will be dictated by user choice. Service users will be given a weekly
  individual timetable confirming these times, presented in a format accessible to them, by the
  Friday of the preceding week. Changes to the timetable will only be made by EPm if due to
  emergencies or unexpected staff absence and users will be informed within 1 hour of a
  change being made.
- Service users will have a named link worker but will have met and agreed support from all staff within their support team.
- Service users will be supported to develop and take the lead in a person-centred plan in the style, manner and format of their choice. This plan will set out the person's dreams, aims and aspirations and how s/he will be supported to achieve them. The plan will be monitored at least quarterly.
- All service users will have a Support Plan Risk Assessment (SRA) that is updated at least annually and is familiar to all Floating Support and On-Call staff. The SRA will set out how the individual wishes to be supported in all areas of her/his life; it will be written with and signed by the person and will include any areas where s/he and Equal People mencap staff may disagree over support needed.
- Risk assessments will be viewed as a way of enabling an individual to achieve a wished for outcome and will be monitored and updated, in partnership with the person and appropriate professionals at least 6 monthly.
- Staff will undertake and update regular training: e.g. safeguarding, positive behavioural support, risk assessments, health and safety, first aid, epilepsy, medication administration, the Mental Capacity act.
- Staff will keep records in partnership with service users. The records will be
  - up to date
  - confidential within the Service
  - monitored monthly by Line Managers
- Service users will be supported to take & be in control of their own lives....thus:
  - Service users will be supported and encouraged to participate in and influence their local community.
  - Service users will be fully consulted about where they want to live and who they want to live with

#### REPORT OF THE COUNCIL OF MANAGEMENT

#### FOR THE YEAR ENDED 31 MARCH 2019

- Service users will be fully involved in staff recruitment and choice of who supports them in their daily lives.
- Service users will be supported to make their space their own.
- Maintenance: Staff, with Service users will:
  - complete an Environmental Risk assessment (/CH/121e/42 St) every 6 months and ensure all necessary actions completed within 1 month
  - undertake fortnightly health & safety checks /42/121e)
  - undertake monthly health & safety checks (FS 1 bed)
  - ensure fire risk assessments are in place and up to date, fire alarm checks (weekly) and fire drills (quarterly/when new staff/tenants) are carried out at /CH and quarterly for both FS)
  - complete a monitoring physical stands check 6 monthly on each property with the Service users & ensure all necessary actions are completed within 1 month
  - report & record all needed repairs & follow up to ensure repair completed in line with Housing Association guidelines. Monitor our response quarterly.

#### **Achievements & Performance:**

- Rent Arrears as at 31//03/2019 are £3,937.27
- Housing Void levels:

NHHT Nth Ken (12 units) 2.2% Stoneleigh St (3 units) 0% Church House: (2 units) 0%

Equal People mencap are registered with the Care Quality Commission to provide personal care. Registration number 1-309018343. Our last inspection report from January 2019 gave very positive feedback. The inspector talked with individuals supported and staff and looked at individual's files etc. Equal People mencap were again rated as "Good" for all 5 monitored areas:

- Safe
- Effective
- Caring
- Responsive
- Well-Led

Floating Support staff received, completed extensive training in risk assessments, safeguarding, person-centred planning, the mental capacity act, epilepsy, manual handling, working with children and health and safety.

#### Carers Activity Service Aims & Objectives

Equal People mencap secured £3,400 contract funding from RBKC to provide 10 events between April 2018 and March 2019 for carers, along with linking carers up to other support services with RBKC and assessment services for the people for whom they are carers.

- We will provide 10 supported activities for carers of people with learning disabilities in Kensington & Chelsea
- We will provide advice and/or information to at least 30 individuals
- At least 20 different individuals will attend activities.
- 20% of the carers will be from the South of the borough

#### REPORT OF THE COUNCIL OF MANAGEMENT

#### FOR THE YEAR ENDED 31 MARCH 2019

#### **Achievements & Performance**

Equal People mencap supported 11 activities over the year including, trips to music and the theatre, barbecues and winter Ball.

90 families were supported with advice and information, 35 families took part in activities.

Feedback from the carers was very positive with individuals particularly enjoying the theatre performances and the Winter Ball,

#### 4. Financial Review

Against the backdrop of limited resources and insecurities over funding, it has been necessary to develop a sound business plan and to continue to invest funds in growing the Floating Support service, so we provided for and anticipated a deficit over the year. Thus, Equal People mencap generated a deficit of £13,742 this year.

#### **Risk Factors**

The Trustees keep the funding under constant review. While the core function receives adequate support from the Royal Borough of Kensington and Chelsea, direct services apart from housing, are funded from other sources. Management seeks alternative sources of funds for direct services.

Equal People mencap receives grant funding from the Royal Borough of Kensington & Chelsea (RBKC) and from various Charitable Trusts, and contract income from RBKC and other local authorities. RBKC/Bi Borough Social care have awarded Equal People mencap £80,000 for 2019-20, £70,000 for 2020-21 and £50,000 for 2021-22 towards the activities, Drop-In and Harrington Club.

Equal People mencap continues to seek a wider range of funding to support future activity at our Resource Centre. Equal people mencap were successful with a bid to the National lottery for £355,000 for our Network Hope Project starting 1st April 2019.

#### **Fundraising Expenditure**

Equal People mencap have spent £31,622 in 2018-2019. In 2019-2020 we have allocated £30,000 as a percentage of the Finance Manager, Centre and Activities Manager & CEO roles assigned to the fundraising task.

#### Investment policy

The charity aims to balance grant funding and income with expenditure during each financial year. It does not aim to accumulate funds beyond those necessary to secure its continued operation.

## Reserves policy

The General fund reserve may be called upon by the Trustees to meet an overall deficit and may be supplemented by an overall surplus. As far as possible it will be left intact, in order to hold sufficient funds to cover three months operations in the event of the charity ceasing to operate. Budgeted expenditure for 2019-2020 is £1,327,521 and so the target for the general reserve is £331,880. At present reserves are at £206,243.

#### Asset cover for funds

Notes 14 and 15 sets out the analysis of the assets attributable to the various funds and a description of the trusts. These assets are sufficient to meet the charity's obligations on a fund by fund basis.

#### REPORT OF THE COUNCIL OF MANAGEMENT

#### FOR THE YEAR ENDED 31 MARCH 2019

#### 5. Plans for Future Period

Activities offered will be those highlighted and requested by our service users and will be funded through personal budgets and such grant, trust and statutory funding that can be secured to run activities and the drop-in service.

We will ensure our Next Step Activities and training programmes funded by City Bridge Trust, The Bi-Borough and the Westway Trust are maintained as part of the programme of life-skills and well-being training. Monitoring, reviews and surveys will be used to encourage continued funding beyond contract end.

We will seek funding under the loneliness and isolation theme from The Kensington & Chelsea Foundation to run our daily drop-in, advice and support services.

Our new Network Hope Project will seek to connect to and build up local network links working together to support vulnerable individuals in North Kensington, including those affected by the Grenfell Fire Disaster. We aim to build up a team of volunteer led support groups alongside community activities running in a variety of North Kensington locations. This in turn will introduce more people to Equal People mencap's other services.

Equal People mencap will review our core services and intend to update our IT (cloud) and database systems in 2019-20 and are applying to Trusts.

In 2018-2019 RBKC, Westminster & Hammersmith & Fulham Care Managers have continued to ask Equal People mencap to provide support for adults and children with more complex needs, health needs, mental health issues and autism and we will seek to increase our volume of work, experience and training in this field throughout 2019-20 and will expand our staff team to meet the demand, ensuring appropriate training. All staff will participate in updated safeguarding adults, child protection and MCA/DOLS training.

Equal people mencap have secured three years funding from Children in Need to further develop or support for disabled children, including participating together in community sporting activities and events. We will work with local agencies to provide further accessible, sensory and specialist equipment to support work with children and adults with complex needs.

Equal People mencap are CQC registered (rated as good in all 5 areas monitored: safe; effective; caring;responsive;well-led) to provide personal care and are actively seeking to work with all vulnerable individuals in need of support (through personal budgets). Meetings with children's, transition, health, learning disability and mental health professionals to advertise our services have taken place and will continue. Further publicising of our services to individuals and carers will be prioritised.

Equal People mencap aims to encourage more people with complex needs to use the Centre and/or access activities within the community with support and to continue to run community support directly through personal budgets.

The Floating Support service aims to continue developing the individualised person-centred support seeking to ensure the service users are as in control of their lives and their support as possible.

Equal People mencap will actively pursue Personal Budget contracts, ensuring the high standard of our service is communicated to all potential users. Hourly rates will be competitive whilst adequately covering all associated core costs. All staff will be paid at least the London Living wage.

Equal People mencap staff will continue to work towards outcomes based on user feedback and wishes, recording information accurately and appropriately and making this available to Funders, service users and their families and carers and our Trustees.

#### REPORT OF THE COUNCIL OF MANAGEMENT

#### FOR THE YEAR ENDED 31 MARCH 2019

Equal People mencap will undertake regular equal opportunities and diversity monitoring to ensure appropriate representation and support and will have and monitor our Equal Opportunities Action Plan to ensure all findings are followed up.

In Partnership with the six others local Mencap's. (Ealing Mencap, Hammersmith & Fulham Mencap, Harrow Mencap, Brent Mencap, Barnet Mencap, Richmond Mencap) & National Mencap in the North West London Consortium we will explore joint core service provision such as utilities and office costs, joint tendering and service provision opportunities, campaigning and Trustee training. The 'Expect The Best' Peer Quality Checking Service will involve employment as quality checkers for people with learning disabilities from Kensington & Chelsea and on-going monitoring of support services across the Bii-Borough and beyond. Equal people mencap will also support our members to be Experts By Experience offering review services to other organisations, e.g. CCGs.

#### General

Equal People mencap staff will continue to work towards outcomes based on user feedback and wishes and improved physical, mental and emotional wellbeing. We will record information accurately and appropriately and make this available to Funders, service users and carers. Full staff meetings will focus on organisational development, safeguarding, positive behavioural support strategies, dignity in care building on teamwork and initiatives developed in team meetings.

Equal People mencap will monitor and review our services through external monitoring by Expect The Best and Competitive Solutions (evaluation involving members, staff, carers and professionals). All support sessions will be recorded and, along with monthly service user feedback forms, be monitored by managers. The complaints procedure will be publicised regularly and all complaints responded to promptly and used to help to improve our service.

All Equal People mencap policies and procedures (Putting Philosophy into Practice, Housing Management & Health & Safety will be updated annually and shared with staff and Trustees for review.

Equal people mencap's contract of support sets out;

- The standard and type of service everyone can expect
- The rules for using the Resource Centre and Equal People mencap Services (updated by members)
- A code of Conduct

Equal People's website will be regularly updated with news of current events and services available. This will aid both referrals and fundraising opportunities.

Equal People mencap will actively explore partnership working with National mencap and other organisations. This will enable joint tendering, fundraising and campaigning.

Partnership working with the Advocacy Project, RBKC Social Services, Westminster Social Services, Healthwatch K&C, The Westway Trust, Competitive Solutions, Notting Hill Genesis, Octavia Housing, Catalyst Housing and the North West London Mencap Consortium will continue.

**Auditors** Myrus Smith Chartered Accountants were re-appointed as the charitable company's auditors during the year.

Ms Melinda Gilbert

Chair
DATE

29.10.19

#### INDEPENDENT AUDITOR'S REPORT

#### TO THE MEMBERS OF

#### **EQUAL PEOPLE MENCAP**

#### FOR THE YEAR ENDED 31 MARCH 2019

#### Opinion

We have audited the financial statements of Equal People Mencap (the 'charitable company') for the year ended 31 March 2019 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2019, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

#### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

## Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material
  uncertainties that may cast significant doubt about the charitable company's ability to continue
  to adopt the going concern basis of accounting for a period of at least twelve months from the
  date when the financial statements are authorised for issue.

#### Other information

The trustees are responsible for the other information. The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

#### INDEPENDENT AUDITOR'S REPORT

#### TO THE MEMBERS OF

#### **EQUAL PEOPLE MENCAP**

#### FOR THE YEAR ENDED 31 MARCH 2019

#### /..Cont'd

#### Other information /... Cont'd

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

## Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report has been prepared in accordance with applicable legal requirements.

#### Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemptions in preparing the directors' report and from the requirement to prepare a strategic report.

## Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

#### INDEPENDENT AUDITOR'S REPORT

#### TO THE MEMBERS OF

#### **EQUAL PEOPLE MENCAP**

#### FOR THE YEAR ENDED 31 MARCH 2019

/..Cont'd

#### Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

#### Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Kevin Fisher BA FCA CTA (Senior Statutory Auditor)

For and on behalf of Myrus Smith

1/1 Fisho

Chartered Accountants and Statutory Auditor

Norman House,

8 Burnell Road,

Sutton, Surrey.

SM1 4BW

31 October 2019

# STATEMENT OF FINANCIAL ACTIVITIES (Incorporating Income and Expenditure Account)

## FOR THE YEAR ENDED 31 MARCH 2019

	Notes	Unrestricted Funds £	Restricted Funds £	Total 2019 £	Total 2018 £
Income from: Donations and grants Charitable activities Investments	2 3 4	12,204 1,110,618 170	8,500 43,883 -	20,704 1,154,501 170	32,404 935,354 120
Total		1,122,992	52,383	1,175,375	967,878
Expenditure on: Raising funds Charitable activities	5 6	31,622 1,102,112	55,383	31,622 1,157,495	23,115 955,133
Total		1,133,734	55,383	1,189,117	978,248
Net income/(expenditure)	8	(10,742)	(3,000)	(13,742)	(10,370)
Transfers between funds					
Net movement in funds		(10,742)	(3,000)	(13,742)	(10,370)
Reconciliation of funds: Total funds brought forward		216,985	3,000	219,985	230,355
Total funds carried forward		£206,243	-	£206,243	£219,985

The Statement of Financial Activities includes all recognised gains and losses.

All income and expenditure derives from continuing activities.

The notes form part of these financial statements.

(Company No: 02150599)

BALANCE SHEET

#### FOR THE YEAR ENDED 31 MARCH 2019

		20	)19	20	)18
	Notes	£	£	£	£
FIXED ASSETS Tangible assets	11		3,530		6,744
CURRENT ASSETS Debtors Cash at bank and in hand	12	262,835 29,895 ————————————————————————————————————		114,052 184,228 ———————————————————————————————————	
CREDITORS: Amounts falling due within one year	13	90,017		85,039	
NET CURRENT ASSETS			202,713		213,241
TOTAL ASSETS LESS CURRENT LIABILITIES	15		£206,243		£219,985
INCOME FUNDS Restricted funds Unrestricted funds	14 14		- 206,243 ———		3,000 216,985
TOTAL FUNDS			£206,243		£219,985

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

The financial statements were approved by the Board on 29 October 2019.

M Gilbert Melling Wet E Colverd Treasurer

The notes form part of these financial statements

## **CASH FLOW STATEMENT**

## FOR THE YEAR ENDED 31 MARCH 2019

	2019 £	2018 £
Cash flows from operating activities  Net movement in funds per statement of financial activities  Adjustments for:	(13,742)	(10,370)
Depreciation charges (Increase)/decrease in debtors Increase/(decrease) in creditors	4,990 (148,783) 4,978	6,912 (18,281) 17,191
Net cash provided by/(used in) operating activities	(152,557)	(4,548)
Cash flows from investing activities Purchase of tangible fixed assets	(1,776)	(7,038)
Net cash provided by/(used in) investing activities	(1,776)	(7,038)
Change in cash and cash equivalents in the year	(154,333)	(11,586)
Cash and cash equivalents brought forward	184,228	195,814
Cash and cash equivalents carried forward	£29,895	£184,228
Analysis of cash and cash equivalents	2019	2018
Cash at bank and in hand	£29,895	£184,228

#### NOTES TO THE ACCOUNTS

#### FOR THE YEAR ENDED 31 MARCH 2019

#### 1. ACCOUNTING POLICIES

#### Basis of accounting

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 (as updated through Update Bulletin 1 published on 2 February 2016), the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Practice as it applies from 1 January 2015.

The financial statements are prepared on a going concern basis and under the historical cost convention. The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

#### Income recognition

Items of income are recognised in the financial statements when all of the following criteria are met:

- The charity has entitlement to the funds;
- any performance conditions have been met or are fully within the control of the charity;
- · there is sufficient certainty that receipt of the income is considered probable; and
- the amount can be measured reliably.

#### **Expenditure recognition**

Expenditure is recognised once there is a legal or constructive obligation to make payment to a third party, it is probable that settlement will be required and the amount can be measured reliably.

Expenditure on charitable activities includes those costs of a direct nature which can be allocated to a specific activity. It also includes indirect costs, including governance costs that do not relate to a specific activity but are necessary to support those activities. Support costs are apportioned to each activity on the basis of staff time.

#### **Fund accounting**

Unrestricted general funds are freely available for use in furtherance of the objects of the charity and which have not been designated for specific purposes.

Designated funds are unrestricted funds set aside by the trustees for particular purposes.

Restricted funds are funds which can only be used in accordance with specific restrictions imposed by the donor or which have been raised for a particular purpose.

#### Tangible fixed assets and depreciation

Tangible fixed assets costing more than £500 are capitalised. Depreciation is provided so as to write off the cost of each asset, less estimated residual value over its estimated useful life at the following annual rates:

Fixtures, fittings and equipment

33% straight line

#### **NOTES TO THE ACCOUNTS**

## FOR THE YEAR ENDED 31 MARCH 2019

/contd...

## 1. ACCOUNTING POLICIES/contd...

#### Leases

Operating lease rentals are charged to the Statement of Financial Activities on a straight line basis over the period of the lease.

#### **Pensions**

The charity operates a defined contribution pension scheme. Contributions payable under the scheme are charged the Statement of Financial Activities in the year to which they relate.

## **Financial Instruments**

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairments are recognised in expenditure.

2.	DONATIONS AND GRANTS	Unrestricted Funds £	Restricted Funds £	Total 2019 £	Total 2018 £
	Donations Grants	12,204	-	12,204	4,810
	The London Community Foundation	-	_	-	17,094
	Westway Trust Kensington and Chelsea	-	2,500	2,500	2,500
	Foundation	-	-	-	5,000
	TMF Group	-	5,000	5,000	-
	Groundwork UK		1,000	1,000	3,000
		£12,204	£8,500	£20,704	£32,404

Of the £32,404 recognised in 2018, £4,810 related to unrestricted funds and £27,594 to restricted funds.

3.	INCOME FROM CHARITABLE ACTIVITIES	Unrestricted Funds £	Restricted Funds £	Total 2019 £	Total 2018 £
	Grants and contacts	~	~	~	2
	Royal Borough of Kensington and				
	Chelsea	85,000	13,200	98,200	98,167
	The City Bridge Trust	-	30,683	30,683	-
	Kensington and Chelsea Social				
	Council	-	-	-	8,216
	Housing and care charges				
	Housing rents	144,536	_	144,536	156,170
	Care and support fees	865,038	-	865,038	658,382
	Other charitable activities				See to the second ordered \$\mathbb{P}_{\text{op}}posterior to the second of the
	Social activities	16,044	-	16,044	14,419
					-
		£1,110,618	£43,883	£1,154,501	£935,354

Of the £935,354 recognised in 2018, £913,972 related to unrestricted funds and £21,382 to restricted funds.

## NOTES TO THE ACCOUNTS

## FOR THE YEAR ENDED 31 MARCH 2019

/contd...

4.	INVESTMENT INCOME	Unrestricted Funds	Restricted Funds	Total 2019	Total 2018
	Bank interest	£170		£170	£120
	All of the £120 recognised in 2018 relate	ed to unrestricted	d funds.		
5.	COST OF RAISING FUNDS			2019 £	2018 £
	Staff costs Consultancy fees Other fundraising costs			1,119 26,640 3,863	3,674 16,000 3,441
				£31,622	£23,115
	All of the £23,115 recognised in 2018 w	as charged to ur	nrestricted fun	ds.	
6.	EXPENDITURE ON CHARITABLE ACTIVITIES	Residential and Care £	Social Activities £	Total 2019 £	Total 2018 £
	Cost directly allocated to activities Staff costs Recruitment and training Volunteer expenses Staff travel and subsistence Housing maintenance and utilities Social activities Welfare  Support costs allocated to activities Staff costs Premises costs Communications Legal and professional Consultancy Licences and insurance Depreciation Bank charges Governance costs (Note 7) Other costs  Total 2019	667,955 16,629 9,012 27,084 1,026 52,894 91,058 17,127 7,329 6,029 12,591 263 10,632 6,060 —————————————————————————————————	533 - 19,283 - 19,283 - 132,409 54,588 6,966 - 3,316 2,398 4,990 50 2,025 5,248 - £231,806 - £231,806	667,955 16,629 533 9,012 27,084 19,283 1,026 185,303 145,646 24,093 7,329 9,345 14,989 4,990 313 12,657 11,308 ————————————————————————————————————	502,742 16,902 633 7,076 22,753 18,339 906 181,507 145,388 20,624 1,111 12,525 6,912 300 12,141 5,274 ————————————————————————————————————
	Total 2018	£757,996	£197,137	£955,133	

Of the £955,133 recognised in 2018, £909,156 was charged to unrestricted funds and £45,977 was charged to restricted funds.

## NOTES TO THE ACCOUNTS

## FOR THE YEAR ENDED 31 MARCH 2019

/contd...

7.	GOVERNANCE COSTS	2019 £	2018 £
	Staff costs Auditor's remuneration AGM, publications and subscriptions	5,978 4,260 2,419	5,977 4,260 1,904
		£12,657	£12,141
8.	NET INCOME/(EXPENDITURE)	2019	2018
	Net income/(expenditure) is stated after charging: Audit fees — audit services — non-audit services  Depreciation Pension costs (defined contributions schemes) Operating lease rentals	£3,660 £600 £4,980 £18,458 £41,815	£3,660 £600 £6,912 £5,624 £36,163
9.	EMPLOYEES AND STAFF COSTS	2019	2018
	Number of employees The average monthly number of employees during the year was:	Number 49.8 —	Number 42 —
	Staff Costs	£	£
	Wages and salaries Social security costs Agency staff Pension costs	759,160 57,139 29,760 18,458	631,932 48,977 11,658 5,624
		£864,517	£698,191

There were no employees whose employee benefits (excluding employer pension costs) were £60,000 or more.

No remuneration was paid to trustees (2018: £Nil) and no trustees (2018: none) received any reimbursement of expenses (2018: £Nil).

Total employee benefits received by key management amounted to £60,949 (2018: £60,892). Under FRS102, employee benefits include gross salary, employer's national insurance and employer pension costs.

### 10. TAXATION

As the company is a registered charity it is not subject to Corporation Tax.

## NOTES TO THE ACCOUNTS

# FOR THE YEAR ENDED 31 MARCH 2019 /contd...

11.	TANGIBLE FIXED ASSETS					s, fittings uipment
	Cost At 1 April 2018 Additions Disposals				41 1	£ ,127 ,776 ,492)
	At 31 March 2019				36	,411
	<b>Depreciation</b> At 1 April 2018 Charge for the year Eliminated in disposals				4	,383 ,990 ,492)
	At 31 March 2019			32	,881	
	Net book value At 31 March 2019				3	,530
	At 31 March 2018				£6	,744
12.	DEBTORS				2019 £	2018 £
	Trade debtors Other debtors and prepayn	nents			179,172 83,663	105,624 8,428
					£262,835	£114,052
13.	CREDITORS: Amounts fall	ling due withi	n one year		2019 £	2018 £
	Social security and other taxes Other creditors and accruals					16,026 69,013
					£90,017	£85,039
14.	MOVEMENT IN FUNDS  Restricted funds Carers Services	Balance at 1 April 2018 £	Income £ 3,500	Expenditure £ 3,500	Transfers between funds £	Balance at 31 March 2019 £
	Next Steps Activities	3,000	30,683 18,200	30,683 21,200	-	-
		3,000	52,383	55,383	-	-
	Unrestricted funds					-
	General funds	216,985	1,122,992	1,133,734		206,243
	Total funds	£219,985	£1,175,375	£1,189,117		£206,243 =====

The purpose of each fund is set out in the Report of the Council of Management.

## NOTES TO THE ACCOUNTS

# FOR THE YEAR ENDED 31 MARCH 2019

/contd...

## 14. MOVEMENT IN FUNDS /contd...

Comparative information for the net movement in funds in the previous accounting year is as follows:

Transfers Balance

follows:	Balance at 1 April 2017 £	Income £	Expenditure £	Transfers between funds £	Balance at 31 March 2018 £
Restricted funds Carers Services Open House Service Activities	-	3,400 5,000 40,577 £48,977	3,400 5,000 37,577 45,977		3,000
Unrestricted funds					216,985
General funds	230,355	918,901	932,271		
Total funds	£230,355	£967,878	£978,248	£Nil	£219,985

The trustees resolved to undesignate all designated funds during 2017/18. Accordingly the balances were transferred to general funds.

15.	ANALYSIS OF NET ASSETS BETWEEN FUNDS	Unrestricted funds £	Restricted funds £	Total funds £
	Tangible fixed assets Current assets Current liabilities As at 31 March 2019	3,530 292,730 (90,017)  £206,243	- - - -	3,530 292,730 (90,017) ————————————————————————————————————

## NOTES TO THE ACCOUNTS

## FOR THE YEAR ENDED 31 MARCH 2019

/contd...

## 15. ANALYSIS OF NET ASSETS BETWEEN FUNDS/contd...

Comparative information for the analysis of net assets between funds for the previous accounting year is as follows:

	Unrestricted funds £	Restricted funds	Total funds £
Tangible fixed assets Current assets Current liabilities	6,744 295,280 (85,039)	3,000	6,744 298,280 (85,039)
As at 31 March 2018	£216,985	£3,000	£219,985

## 16. LEASES

The total future minimum lease payments due under non-cancellable operating leases are as follows:

Within one year Between one and five years	2019 £	2018 £
	39,299 111,836	28,629
	£151,135	£28,629

## 17. GENERAL INFORMATION

Equal People mencap is a registered charity and also a private company, limited by guarantee, incorporated in Great Britain and registered in England and Wales. The registered office and place of business is given in the Reference and Administrative Details on page 1.

A description of the charity's operations and principal activities is given in the Report of the Council of Management.

## 18. RELATED PARTY TRANSACTIONS

There were no transactions with related parties, other than those reported in Note 9.