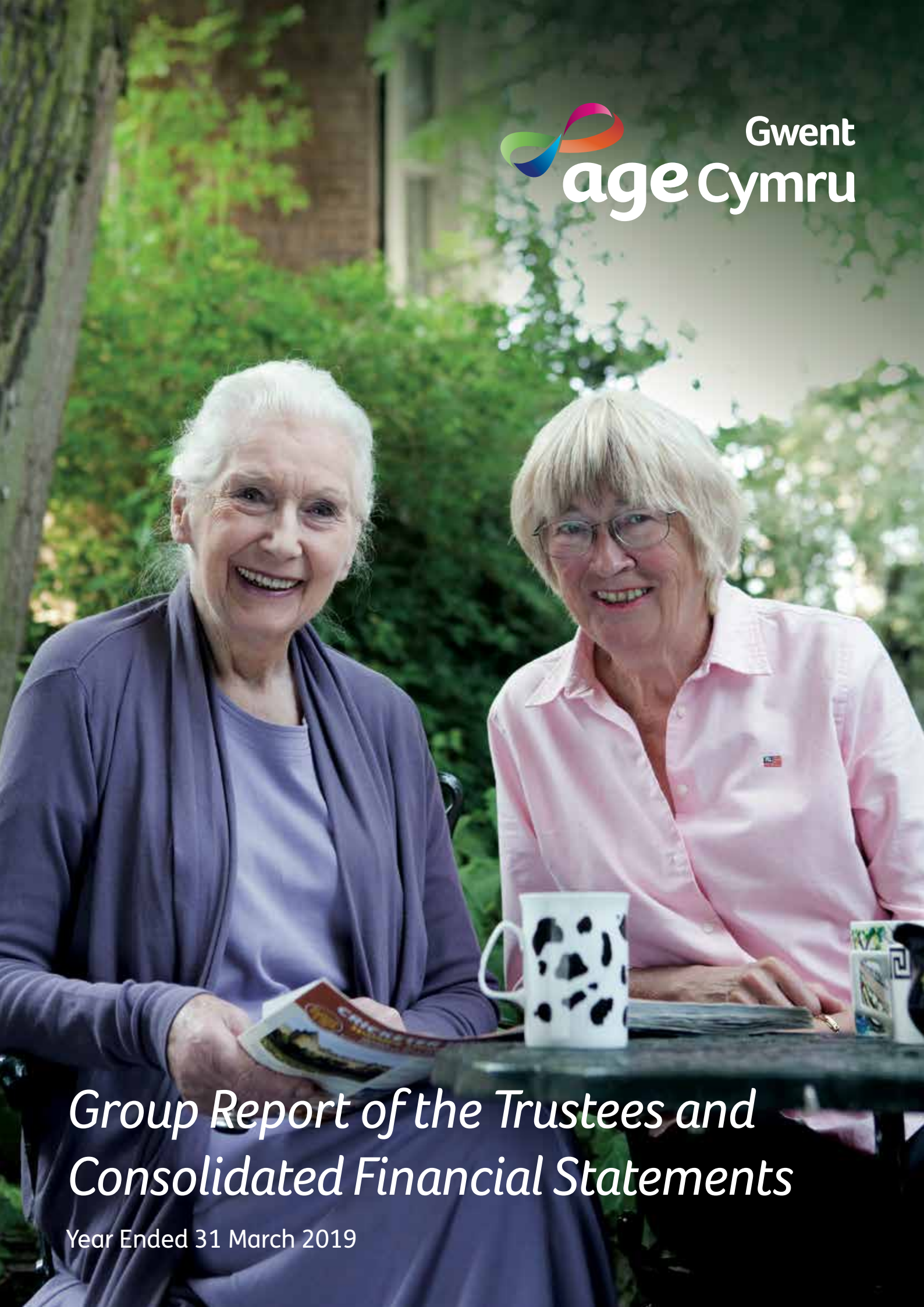

Gwent age Cymru

Group Report of the Trustees and Consolidated Financial Statements

Year Ended 31 March 2019

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Age Cymru Gwent Group Report of Trustees
and Consolidated Financial Statements
Year Ended 31st March 2019

Registered Charity No: 1155903

Summary

Once again the charity has had a busy, and at times, difficult year. Despite the many challenges faced we have continued to deliver a wide range of high quality services to older people throughout Gwent. Monitoring and evaluation of our service provision indicates extremely high rates of satisfaction and we welcome feedback, both positive and negative, from our service users to help us shape the future of our service delivery.

On a positive note we are delighted to report the launch of our new Lighthouse 55+ service in Newport, providing housing related support to people aged 55+ whatever their tenure. The service commenced in December 2018 and already the referrals are indicating the complexity of issues people face regarding their accommodation. We have also secured a contract for a new Housing Support service for the Caerphilly area which will commence in May 2019.

Funding awarded by Age UK from the Masonic Charitable Foundation over the next three years will enable us to deliver a Later Life Goals project. The project will work with older people who are experiencing a significant life event, for example a bereavement, relationship breakdown, health problem or a change in financial circumstances.

The Robins Ward Volunteer Service expanded further to include a Meet and Greet service in the Newport hospitals and already the feedback has indicated how much this service is valued by both patients and visitors to the hospital.

Unfortunately we experienced the loss of our Frailty Service in Newport and a reduction of funding for our Hospital Discharge Service in Caerphilly during the year. Both services had been delivered by the charity for many years and were greatly valued by older people and their families.

In total our services have had contact with over 30,000 older people during the year. Some have received intensive support lasting a number of weeks or even months for example through our Respite Care Service or Advocacy Services. For others the support may have been brief or a 'light touch', the provision of a single piece of information can often change someone's life dramatically.

Once again the provision of welfare benefit checks and assistance to older people in claiming their entitlements has resulted in over £8.5 million in annualised benefits being claimed. It is shocking that in the UK over £3.5 billion of Pension Credit and Housing Benefit still goes unclaimed by older people every year.

The charity ended the year in a strong financial position with a surplus of £24,000. We are indebted to those individuals who have generously supported the charity either through donations, fundraising events or by kindly remembering Age Cymru Gwent in their Wills. Their support enables us to continue to deliver some services, for which we receive little or no funding, but which we know have a huge impact on the lives of older people.

The Board of Trustees agreed a restructure of the senior management team in the charity. This addressed both succession planning and capacity issues and as the year drew to a close a new structure was emerging which will strengthen the organisation and position it well for future challenges.

Once again I would like to thank everyone in the organisation for all they have accomplished during the year and for their loyal and dedicated service to older people.

Eileen Powell
Executive Director Corporate Services

Group Report of the Trustees

Chair's Introduction

As Chair of Age Cymru Gwent Board of Trustees it continues to be a privilege and pleasure to report on our organisational performance of the last year. We have continued to develop and deliver our wide range of services to a very high standard meeting the expressed needs of older people in Gwent. Our wide range of services are delivered by flexible, skilled and capable people.

A number of events and changes come to mind when I reflect on the last 12 months, for example, the commissioning of our new bus, the launch of our new Lighthouse 55+ service in Newport and of course the planning for our senior management structural changes. I would like to welcome all new staff and thank everyone on behalf of the Board of Trustees for your commitment, reliability and hard work over the last year. I'm pleased to say that as we proceed into 2019/20 we are in a good position to weather any storm which may present itself. Our thanks must go to both Anne Jones as she embraces her retirement and for Eileen Powell our constant leader. Both have guided us during this time of transition and celebration.

Last year our annual report focussed on the topic of loneliness. We held a workshop in our annual conference where we asked the question "What can we do to reduce loneliness in the community?" Our staff and volunteers in attendance identified 180 initial ideas. We then organised these ideas into six themes: create social activities and clubs; transport - helping people to get around and making services more accessible; befriending services; creating a community hub for information and advice; create better community links and services for people who have special requirements. You'll be pleased to know that this was presented to the Board of Trustees and the senior management team are now considering how we can take these ideas forward to make a real difference.

Our work with Age Cymru, Age UK and its partners has provided us with opportunities to influence policy in Wales. We are often invited to comment on policy statements and this year has been no exception. Members of the Board of Trustees met with Age Cymru to discuss and influence their policy statement on how we, as a society, pay for social care. I would encourage you to read this statement as we in Wales and the UK enter into a major debate over the fairness of charging older people for the care and support they need at times when they are most vulnerable.

Over the years I've come to the conclusion that at Age Cymru Gwent we have an organisation of determined and compassionate individuals and teams who uphold our principle of improving the quality of life for older people. We just get on with things whatever our role for example team leader or a volunteer. Thanks must go to all of you, to our partners and to members of the public who have organised and supported our many fundraising events, made kind donations and generous provisions for us in the form of legacies. Finally I would like to thank my fellow Trustees for all their support and guidance throughout the year.

Dr Carolyn Wallace
Chair

The trustees are pleased to present their annual trustees' report together with the financial statements of the charity and its subsidiary for the year ending 31 March 2019.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the financial statements and comply with the charity's governing document, the Charities Act 2011 and 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)' (as amended for accounting periods commencing from 1 January 2016).

Age Cymru Gwent is a charitable incorporated organisation, registered with the Charity Commission on 1 April 2014, registered charity number 1155903.

Objectives and Activities

The purpose of the charity is to provide services and support to older people in the boroughs of Blaenau Gwent, Caerphilly and Torfaen, the city of Newport and the county borough of Monmouthshire.

Age Cymru Gwent's vision is of a fully inclusive society where older people are valued as equals. Our aim is to ensure that older people have the same opportunities as the rest of society, that they receive support and services dependent upon their needs and that they can access relevant information to enable them to make decisions and choices which affect their lives.

In order to achieve this the charity aims to:-

- Reduce social isolation and loneliness by the provision of support services or social opportunities or by signposting to other appropriate services.
- Provide information to enable older people to make informed decisions and choices through our Information Service, Advocacy Services, outreach sessions and via the website.
- Provide support to help older people maintain their independence through a range of services including Choices Home Support Service.
- Encourage older people to embrace the use of digital technology through the provision of informal IT sessions.

The success of these activities will be measured by monitoring, recording and analysing outcomes for service users and by evaluating service user satisfaction using a variety of different tools.

In order to deliver high quality services to older people the charity is dependent upon the continued hard work and commitment of a team of over 100 volunteers. Their work ranges from dealing with enquiries in the Information Service; working as Robins Ward volunteers in hospitals; assisting at lunch and activity clubs; delivering digital sessions; visiting isolated people in their own homes; and providing administrative support to a number of different services. The trustees wish to thank them all for their loyal support and service.

The Trustees confirm that they have referred to the Charity Commission's guidance on public benefit when reviewing the charity's aims and objectives and in planning future activities.

In setting its objectives for the year 2018/19 the board of trustees highlighted the following:

I. To continue to strengthen Age Cymru Gwent as an organisation by raising our profile and being an employer of choice

II. To continue as a voice for older people

III. To develop our paid for services to support older people in their own homes

IV. To continue to develop the Robins' service

V. To develop our work in collaboration with other organisations wherever appropriate

VI. To improve the digital offering to staff and services in response to the changing environment.

Public Benefit

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing their aims and objectives and in planning future activities. In particular, the trustees have considered how planned activities will contribute to the aims and objectives they have set.

Thus, the charity, in satisfying its constitutional objectives, achieves public benefit by:-

I. the provision of direct care and support to older people within the area of benefit.

II. working in partnership with the statutory sector at both strategic and operational levels on issues relating to the lives of older people.

III. acting as a public advocate on behalf of older people.

The geographical area of benefit covered by the charity is defined by the unitary authority areas of Blaenau Gwent, Caerphilly, Monmouthshire, Newport and Torfaen. In addition to working with the local authorities, the charity works with the Aneurin Bevan Health Board.

Achievements and Performance

How Objectives Were Met

The charity audited its services using a variety of means including contract monitoring by funding authorities, formal staff supervision and annual reviews, staff training programmes and service user satisfaction surveys and interviews. All contractual requirements were met and with a high level of service user satisfaction. The charity continues to review and monitor the services to ensure that they deliver the highest standard of care and support possible and some services are subject to external audit or inspection.

The charity delivered services to over 30,000 older people throughout Gwent via a wide range of services. The provision of welfare benefit checks and assistance in completing application forms helped older people claim over £8.5 million in annualised benefits.

The organisation continues to raise its profile through the use of social media, fundraising events, attendance at older peoples' events and press releases. Feedback received from staff has been positive and the organisation continues to attract new staff when necessary.

Once again we have worked closely with other organisations including our national partner, Age Cymru and other brand partners, and with the Older People's Commissioner for Wales to influence the policies and strategies which affect the lives of older people. On an individual level all of our services, and in particular our Advocacy Services, helped older people to have their voice heard.

Last year the Trustees set an objective to further develop our Robins' Service and during the year we have seen further expansion of the service in the Newport Hospitals, including a Meet and Greet Service and a pilot development at Nevill Hall Hospital in Abergavenny.

We work in collaboration with other organisations wherever possible. Once again our work in the Gwent Victim Hub is a great example of effective joint working delivering support for older people who may be victims of crime through a multi agency approach.

The Trustees agreed to improve the digital offering to staff and services in response to the changing environment and during the year the charity invested in additional IT to support the outreach work of the staff and increase the efficiency of our workforce.

Activities:
The charity provided its main portfolio of services as listed:

Hospital Discharge: providing practical support to older people leaving hospital and at memory clinics across Gwent. The service is provided in Newport, Caerphilly, Blaenau Gwent, Torfaen and Monmouthshire.

Frailty Support Service: working as part of the Frailty Service in Newport the service provides temporary help and support to older people on discharge from hospital or to prevent their admission to hospital.

Respite Care Service: providing flexible, practical and personal care to older people at home to enable their carers to take a break. Periods of respite care are varied and tailored to the individual's needs.

Blaenau Gwent Carers Project: offers confidential advice and information to carers aged 18 or over. Advice may be given on benefits, care assessments and respite options. Special events for carers are organised throughout the year.

Social Activity Clubs: a range of clubs operate in Monmouthshire and Caerphilly providing an opportunity for older people to socialise and take part in activities.

Information and Advice Service: provides up to date information and advice on a wide range of topics including: benefits, housing, health and residential care to anyone aged 50+ living in the Gwent area.

Advocacy Services: provides a range of services, in a variety of settings, such as care homes, hospitals or in the community, which enable people's voices to be heard.

Appeals Advocacy Service: is available in the Caerphilly area to support people appealing against decisions on welfare benefits.

Connect Gwent: as part of the team at the Victim Hub the service helps to ensure older victims of crime and those at risk of crime are supported inside and outside of the criminal justice process.

The Robins Service: Robins are ward volunteers who undertake activities, such as hair and nail care, assisting patients at meal times including feeding, chatting and reading to patients, letter writing and assisting with phone calls.

Referral Service and Welfare Benefit Service: providing a signposting service for older people in Caerphilly ensuring that they are referred to the most appropriate organisation to help them with their individual needs.

Choices Home Support Service: Choices is a domiciliary service, providing a wide range of paid for support services for people over 50 living in Newport, Caerphilly, Blaenau Gwent and Monmouthshire. Services include gardening, domestic cleaning, shopping, odd jobs and nail cutting.

The Older Persons Integrated Care Pathway: this innovative service works within selected GP practices in Newport to identify older people who are invited to participate in the project.

Digital Inclusion Service: this service offers support either in a group setting or to individuals to learn about information technology and the use of iPads, tablet computers, laptops, and mobile phones.

Later Life Goals: this project provides support to older people who are experiencing a significant life event such as a bereavement, relationship breakdown, ill health or a change in financial circumstances.

Lighthouse 55+: this service provides housing related support to people aged 55+ living in Newport who are experiencing difficulties of a housing nature.

Age Cymru Gwent Enterprises: offers insurance and other products designed for the over 50's. Net profits from the sale of these products and services goes to support the organisation's local charitable work.

Number of older people who have engaged with the charity's services during the year

over 30,000 older people

Amount of annualised benefit claimed for older people

over £8.5 million

Number of home visits made to support older people following their discharge from hospital

over 9,500 home visits

Free home energy checks carried out

160 energy checks

Number of respite care hours delivered to enable carers to have a break

over 3,900 respite care hours

Free fire safety checks carried out

109 safety checks

Hours of social activity provided to help combat loneliness and social isolation

over 10,000 hours

Number of volunteering hours

over 18,000 hours

Financial Review

For the financial year 2018/19 the group expended £1,422,877 a decrease of £148,850 compared to the previous year.

For the financial year under consideration, the Board approved a deficit budget of £79,802 in order to meet its objectives. This figure included costs agreed as part of the legacy expenditure plan with regard to admin support for both the Robins and fundraising activities, together with expenditure of funding received in the previous year for use in 2018/19.

Due to securing additional funding/services during the year a number of budget revisions were prepared and approved. As the Consolidated Statement of Financial Activities demonstrates the group ended the year with a surplus of £24,550 of which £21,152 related to unrestricted funds.

The final outturn is due in part to the receipt of income from legacies of £24,827 during the year which had not been foreseen or forecast.

The Finance Committee has continued to exercise detailed scrutiny of the charity's resources on a quarterly basis. In addition the management accounts are scrutinised monthly by senior management.

Many of the charity's activities during the year were funded by means of contracts or service level agreements and its major partners are listed on the next page. In addition, it derived further income from its trading company, donations, legacies, fundraising and grants.

Reserves Policy

The Trustees agreed the level of reserves be set at £500,000 of which £200,000 is restricted and £300,000 unrestricted funds. This was agreed as an appropriate amount to ensure the avoidance of cash flow problems; to enable the effective management of any variations in funding levels; and to fulfil the charity's obligations in the event of closure. For the year 2018/19, the requirements of the reserves policy were met in full. In view of the current climate and uncertainty of some ongoing contracts the Trustees agreed it was prudent to hold some additional reserves in the short term to deal with any unexpected loss of income.

As at April 2018 the Charity's reserves exceeded the figure set and the Board of Trustees therefore agreed plans for the expenditure of legacy funds in keeping with the Charity's objectives. It was agreed that resources would be made available for administrative support for fundraising and the Robins Ward Volunteer Service. It was agreed that a replacement minibus would be purchased for use by the Community Support Service in Monmouthshire. The charity also supported the delivery of 109 free fire safety checks for older people.

Further investment was also made in IT to enable additional services to operate more effectively on an outreach basis. Loneliness and isolation are a daily challenge for many older people and staff at the annual conference in November 2018 helped to identify a number of ideas for pilot services to address these issues which the trustees will consider for approval in 2019/20.

Plans for Future Periods

The organisation's strategic plan identifies the delivery of high quality services and support as the main focus of the charity. The development of new services to meet the changing needs of older people and the further development of our paid for services are two specific areas of priority. In addition the plan confirms the intention to consolidate and strengthen the charity financially.

During 2019/20 work will be undertaken to develop a new strategic plan for the period 2020-2025.

In setting out its intentions for the year, the Board is once again mindful of the potential challenges posed by the general economic situation. For 2019/20 the Board has agreed the following:

Aim for 2019/20

To continue to provide and develop innovative and high quality services commensurate with the needs of older people and expand service activities where appropriate.

Objectives

I. To continue to strengthen Age Cymru Gwent as an organisation by raising our profile and being an employer of choice

II. To continue as a voice of older people

III. To develop our paid for services to support older people in their own homes

IV. To develop our work in collaboration with other organisations wherever appropriate

V. To develop a new Strategic Plan in consultation with staff

VI. To explore a range of funding opportunities.

Structure, Governance and Management

As of 1st April 2014 the unincorporated charity Age Cymru Gwent, charity number 701834, transferred all its assets, liabilities, contracts and activities to the newly formed charitable incorporated organisation Age Cymru Gwent, charity number 1155903.

The charity is constituted by means of a Charity Commission 'Foundation' Model Constitution.

The Board of Trustees comprises eight members, together with an independently elected Chair. The Board may additionally co-opt up to three members without voting rights. Members of the Board are elected by the Membership annually in thirds. The Chair is elected annually by the Membership. New trustees are appointed by election when a vacancy arises, any newly appointed trustees taking a vacated position in the electoral cycle.

All Trustees are familiarised with the working of the charity prior to appointment. On appointment, the Executive Directors take responsibility for providing a more detailed induction to the charity and equips the new Trustee with relevant documentation, including Age Cymru Gwent's Staff and Trustee Handbook and appropriate Charity Commission publications.

The Board of Age Cymru Gwent is a non-executive body, delegating day-to-day management of the charity to the two Executive Directors. Its role is to establish the strategic direction of the organisation, to set appropriate policies in order to meet the objectives of the charity and to exercise scrutiny of performance and the managerial function. There are two standing committees of the Board; a Human Resources Committee and a Finance Committee, both of which report directly to the Board.

The Board of Trustees meets six times annually, together with an Annual General Meeting, normally held in the autumn. Committees meet quarterly.

All Trustees serve on at least one of the Committees. The Treasurer chairs the Finance Committee as of right. The Honorary Officers are briefed on a bi-monthly basis by the Executive Directors. Whilst this meeting has no executive authority it allows supervision of the work of the Executive Directors to take place and for the Executive Directors to seek guidance with regard to specific issues. Issues raised at briefing meetings are reported annually to the Board for information.

The staff of Age Cymru Gwent are organised in a formal line management structure, thus allowing a mode of communication and support to all levels of the organisation.

The Trustees consider the two Executive Directors, together with the Finance Manager and Human Resource Manager, comprise the key management personnel of the charity. They are in charge of directing and controlling, running and operating the charity on a day-to-day basis. The pay and remuneration of the charity's key management personnel is set by benchmarking against comparable posts in similar organisations, the charity also considers local market conditions.

Risk Management

In addition to the production of a full risk register a risk report is presented to each Board meeting identifying the main risks affecting the organisation at that time. The trustees are satisfied that they are fully informed of risks to the charity and that appropriate policies and procedures are in place to mitigate against risk.

At year end the main risks identified by the charity and the measures to mitigate against these risks are:

Risk	Details of Risk	Controls
Loss of substantial funding	The sudden and unexpected loss of high value contracts or funding would have a negative impact on the contribution to the core costs of the charity.	As far as is possible maintain effective communication with funders regarding their plans to change services, decommission services or make significant changes to contracts.
Loss of contracts	The loss of a significant contract, or number of contracts, could have wider implications including damage to our reputation, the loss of valuable people/skills and a reduction in our central admin resources.	Ensure compliance with contract terms and conditions. Ensure monitoring arrangements are in place. Continue to operate each service budget on a full cost recovery basis.
Loss of key staff/ expertise	The sudden and unplanned loss of key staff in the charity could result in a temporary gap in specialist knowledge or functions.	Identify critical functions. Ensure knowledge is shared whenever practicable. Address succession planning wherever possible.

Public Benefit

The Trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing their aims and objectives and in planning future activities. In particular, the trustees have considered how planned activities will contribute to the aims and objectives they have set.

Thus, the charity, in satisfying its constitutional objectives, achieves public benefit by:

I. the provision of direct care and support to older people within the area of benefit.

II. working in partnership with the statutory sector at both strategic and operational levels on issues relating to the lives of older people.

III. acting as a public advocate on behalf of older people.

The geographical area of benefit covered by the charity is defined by the unitary authority areas of Blaenau Gwent, Caerphilly, Monmouthshire, Newport and Torfaen. In addition to working with the local authorities, the charity works with the Aneurin Bevan Health Board.

Reference and Administrative Information

The Board of Trustees is elected annually in thirds and has legal responsibilities and duties under charity law.

Name

Age Cymru Gwent

Charity Registration number

1155903

The principal office of Age Cymru Gwent is

12 Baneswell Road
Newport
South Wales NP20 4BP

Tel: 01633 763330 Fax: 01633 259246

Website: www.agecymrugwent.org

Trustees

Dr Carolyn Wallace (Chair)
Mr John Grimes (Vice Chair)
Mr Philip Brabon (Treasurer)
Mrs Susan Gregory
Mr Clifford Edwards
Mr William Clark
Mr Lyn James
Mr John Rogers – resigned 5/11/18
Mrs Betsi Knight

Honorary Life Vice-Presidents

Mr M Harbinson
Mr C Adlam
Mr A Reynolds
Mr J Frost
Mrs P Stock

Key Management Personnel

Executive Director Corporate Services
– Mrs Eileen Powell

Executive Director Contract Services
– Mrs Anne Jones

Finance Manager –
Mrs Wendy Berry

Human Resource Manager
– Ms Marilyn Maidment/Mrs Barbara Clark

Age Cymru Gwent provides services from seven sites as shown below:

Panteg Hospital, Griffithstown
Nevill Hall Hospital, Abergavenny
Institute Buildings, Crumlin
St. Woolos Hospital, Newport
Baneswell Road, Newport
Beaumont House, Blackwood
Six Bells, Abertillery

Bankers

National Westminster Bank
High Street
Newport
South Wales NP20 1GG

Auditors

Baldwins Audit Services
Chartered Accountants & Statutory Auditors
Waters Lane Chambers
1 – 3 Waters Lane, Newport NP20 1LA

Legal Advisors

Harding Evans Solicitors
2 North Street
Newport NP20 1TE

Geldards LLP
Dumfries House
Cardiff CF10 3ZF

Thomas Carroll Group Ltd
Pendragon House
Crescent Road
Caerphilly CF83 1XX

Acknowledgements

Age Cymru Gwent gratefully acknowledges the support of its partners:-

Blaenau Gwent County Borough Council
Caerphilly County Borough Council
Torfaen County Borough Council
Monmouthshire County Council
Newport City Council
Blaenau Gwent ABUHB
Caerphilly ABUHB
Newport ABUHB
Monmouthshire ABUHB
Torfaen ABUHB
Wales Council for Voluntary Action
Aneurin Bevan Health Board
Gwent Police & Crime Commission
Age UK/Age Cymru/ Age Cymru Brand Partners

Thank you also to all those who participated in fundraising activities throughout the year. The charity is indebted to the numerous personal donors who have given so generously over the year, and without whose support, our work would be considerably more difficult.

Related party transactions

The charity's wholly owned subsidiary trades out of offices held by Age Cymru Gwent.

See notes 12 and 20 of the Financial Statements for details of the transactions.

Responsibilities of the Trustees

The trustees are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England & Wales requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of the income and expenditure of the charity for that period. In preparing these financial statements, the trustees are required to:

- **select** suitable accounting policies and then apply them consistently;
- **observe** the methods and principles in the Charities SORP;
- **make** judgments and accounting estimates that are reasonable and prudent;
- **state** whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements, and
- **prepare** the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011, the Charity (Accounts and Reports) Regulations 2008 and the provisions of the trust deed/constitution. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the charity and financial information included on the charity's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Statement as to disclosure of information to Auditors

So far as the Trustees are aware, there is no relevant audit information of which the charity's auditors are unaware. Additionally, they have taken all the steps that they ought to have taken as Trustees in order to make themselves aware of any relevant audit information and to establish that the charity's auditors are aware of that information.

Signed by

Approved by the member of the Committee on 25th September 2019

Independent Auditor's Report

Opinion

We have audited the financial statements of Age Cymru Gwent (the 'parent charity') and its subsidiaries ('the group') for the year ended 31 March 2019 which comprise the consolidated and parent Statement of Financial Activities, the consolidated and parent Balance Sheet, the consolidated Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice.

In our opinion, the financial statements:

- give a true and fair view of the state of the group and parent charity's affairs as at 31 March 2019 and of the group and charity's income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Charities Act 2011.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the group and charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard and the provisions available for small entities, in the circumstances and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the Trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the Trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the group and charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The Trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities Act 2011 requires us to report to you if, in our opinion:

- sufficient accounting records have not been kept;
- the financial statements are not in agreement with the accounting records and returns; or
- we have not obtained all the information and explanations necessary for the purposes of our audit.

Responsibilities of the trustees

As explained more fully in the trustees' responsibilities statement the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the group and charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the Charity or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

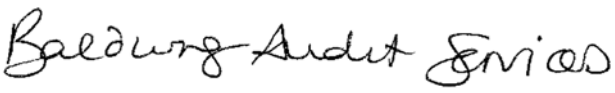
Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: [www.frc.org.uk/auditorsresponsibilities]. This description forms part of our auditor's report.

Use of our report

This report is made solely to the group and the parent charity's trustees, as a body, in accordance with section 151 of the Charities Act 2011 and the regulations made under section 154 of that Act. Our audit work has been undertaken so that we might state to the group and the parent charity's trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the group and the parent charity's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Baldwins Audit Services
Accountants & Statutory Auditors
Water Lane Chambers
1-3 Waters Lane
Newport
NP20 1LA



Date: 25th September 2019

Baldwins Audit Services is eligible to act as an auditor in terms of section 1212 of the Companies Act 2006.

Consolidated Statement of Financial Activities

Statement of Financial Activities - consolidated for the year ended 31 March 2019

	Note	Unrestricted Funds £	Restricted Funds £	Total Funds 2019 £	Total Funds 2018 £
Income and endowments from:					
Donations and legacies	3	31,604	1,027	32,631	38,474
Charitable activities	4	55,696	1,115,855	1,171,551	1,348,022
Other trading activities	5	225,228	10,099	235,327	247,308
Investments	6	376	-	376	78
Other	7	5,612	1,930	7,542	12,041
Total income and endowments		**318,516**	**1,128,911**	**1,447,427**	**1,645,923**
Expenditure on:					
Raising funds	8	1,026	-	1,026	252
Charitable activities	8	288,938	1,132,913	1,421,851	1,571,475
Total expenditure		**289,964**	**1,132,913**	**1,422,877**	**1,571,727**
Net income/ (expenditure)	9	**28,552**	**(4,002)**	**24,550**	**74,196**
Transfers between funds	17,18	(7,400)	7,400	-	-
Net movement in funds		**21,152**	**3,398**	**24,550**	**74,196**
Reconciliation of Funds					
Total funds brought forward	17,18	687,699	231,260	918,959	844,763
Total funds carried forward	18,19	**708,851**	**234,658**	**943,509**	**918,959**

The Statement of Financial Activities includes all gains and losses recognised in the year. All incoming resources and resources expended derive from continuing activities.

The notes on pages 28 to 52 form part of these financial statements

Statement of Financial Activities (Charity)

Statement of Financial Activities - charity only for the year ended 31 March 2019

	Note	Unrestricted Funds £	Restricted Funds £	Total Funds 2019 £	Total Funds 2018 £
Income and endowments from:					
Donations and legacies	3	42,589	1,027	43,616	59,787
Charitable activities	4	55,696	1,115,855	1,171,551	1,348,022
Other trading activities	5	148,666	10,099	158,765	142,584
Investments	6	360	-	360	74
Other	7	5,612	1,930	7,542	12,041
Total income and endowments		**252,923**	**1,128,911**	**1,381,834**	**1,562,508**
Expenditure on:					
Raising funds	8	1,026	-	1,026	252
Charitable activities	8	223,346	1,132,913	1,356,259	1,488,060
Total expenditure		**224,372**	**1,132,913**	**1,357,285**	**1,488,312**
Net income/ (expenditure)	9	**28,551**	**(4,002)**	**24,549**	**74,196**
Transfers between funds	17,18	(7,400)	7,400	-	-
Net movement in funds		**21,151**	**3,398**	**24,549**	**74,196**
Reconciliation of Funds					
Total funds brought forward	17,18	687,701	231,260	918,961	844,765
Total funds carried forward	18,19	**708,852**	**234,658**	**943,510**	**918,961**

The Statement of Financial Activities includes all gains and losses recognised in the year.
All incoming resources and resources expended derive from continuing activities.

The notes on pages 28 to 52 form part of these financial statements

Consolidated Balance Sheet

Balance Sheet - consolidated as at 31 March 2019

	Note	2019 £	2019 £	2018 £	2018 £
Fixed assets:					
Tangible assets	13		15,288		24,244
Current assets:					
Debtors	14	359,549		159,860	
Cash at bank and in hand		722,691		874,656	
		1,082,240		**1,034,516**	
Liabilities:					
Creditors: Amounts falling due within one year	15	**(101,353)**		**(72,008)**	
Net current assets			980,887		962,508
Net assets less current liabilities			**996,175**		**986,752**
Creditors:					
Amounts falling due after more than one year	16		(52,666)		(67,793)
Net assets including pension liability			**943,509**		**918,959**
The funds of the charity:					
Restricted income funds	17		234,658		231,260
Unrestricted funds	18		770,975		764,047
Pension reserve	18		(62,124)		(76,348)
Total charity funds			**943,509**		**918,959**

These financial statements were approved by the Trustees on 25th September 2019 and are signed on their behalf by:

Trustee: .....

Dr Carolyn Wallace

Treasurer: .....

Mr P Brabon

The notes on pages 28 to 52 form part of these financial statements

Balance Sheet (Charity)

Balance Sheet - charity only as at 31 March 2019

	Note	2019 £	2019 £	2018 £	2018 £
Fixed assets:					
Tangible assets	13		15,288		24,244
Investments	12		2		2
			15,290		**24,246**
Current assets:					
Debtors	14	400,183		208,123	
Cash at bank and in hand		681,135		825,418	
		1,081,318		**1,033,541**	
Liabilities:					
Creditors: Amounts falling due within one year	15	**(100,432)**		**(71,033)**	
Net current assets			980,886		962,508
Net assets less current liabilities			**996,176**		**986,754**
Creditors:					
Amounts falling due after more than one year	16		(52,666)		(67,793)
Net assets including pension liability			**943,510**		**918,961**
The funds of the charity:					
Restricted income funds	17		234,658		231,260
Unrestricted funds	18		770,976		764,049
Pension reserve	18		(62,124)		(76,348)
Total charity funds			**943,510**		**918,961**

These financial statements were approved by the Trustees on 25th September 2019 and are signed on their behalf by:

Trustee: .....

Dr Carolyn Wallace

Treasurer: .....

Mr P Brabon

The notes on pages 28 to 52 form part of these financial statements

Statement of Cash Flows

Statement of Cash Flows - consolidated for the year ended 31 March 2019

	Note	2019 £	2018 £
Net cash provided by operating activities	23	**(152,341)**	66,105
Cash flows from investing activities:			
Dividends, interest and rents from investments	6	**376**	78
Purchase of property, plant and equipment		**-**	(12,167)
Net cash provided by investing activities		**376**	(12,089)
Change in cash and cash equivalents in the reporting period		**(151,965)**	54,016
Cash and cash equivalents at the beginning of the reporting period		**874,656**	820,640
Cash and cash equivalents at the end of the reporting period	23	**722,691**	874,656

The notes on pages 28 to 52 form part of these financial statements

Notes to the Financial Statements year ended 31 March 2019

1. Accounting Policies

Legal form and address

Age Cymru Gwent is a charitable incorporated organisation whose principal office is 12 Baneswell Road, Newport, Gwent, NP20 4BP.

Basis of preparation

The financial statements have been prepared in accordance with the charity's governing document, the Charities Act 2011 and 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102)' (as amended for accounting periods commencing from 1 January 2016). The charity is a Public Benefit Entity as defined by FRS 102.

The financial statements have been prepared with early application of the FRS 102 Triennial Review 2017 amendments in full.

The financial statements are prepared in sterling, which is the functional currency of the charity. Monetary amounts in these financial statements are rounded to the nearest £.

The financial statements have departed from the Charities (Accounts and Reports) Regulations 2008 only to the extent required to provide a true and fair view. This departure has involved following the Statement of Recommended Practice for charities applying FRS 102 rather than the version of the Statement of Recommended Practice which is referred to in the Regulations but which has since been withdrawn.

The financial statements have been prepared under the historical cost convention. The principal accounting policies adopted are set out below.

Group financial statements

These financial statements consolidate the results of the charity and its wholly-owned subsidiary Age Cymru Gwent Enterprises Limited.

Going concern

At the time of approving the financial statements, the trustees have a reasonable expectation that the charity has adequate resources to continue in operational existence for the foreseeable future. Thus the trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

Fund accounting

The charity's unrestricted funds consist of resources, which may be used at the charity's discretion to fulfil the objectives of the charity.

Restricted funds represent income contributions which are restricted to a particular purpose and which have not been expended for that purpose by the end of the year.

Income recognition

Income is recognised when the charity is legally entitled to it after any performance conditions have been met, the amounts can be measured reliably, and it is probable that income will be received.

Cash donations are recognised on receipt. Other donations are recognised once the charity has been notified of the donation, unless performance conditions require deferral of the amount.

Income from grants is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

Capital grants are released to the Statement of Financial Activities in the year of receipt. Fixed assets relating to capital grants are capitalised, and depreciation charged is offset against the grant income, in a restricted fund.

Legacies are recognised on receipt or otherwise if the charity has been notified of an impending distribution, the amount is known, and receipt is expected. If the amount is not known, the legacy is treated as a contingent asset.

No amounts are included in the financial statements for services and time donated by volunteers.

Interest on funds is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

Trading company sales relate to the commission received for the provision of insurance information, arrangement of insurance policies and other financial products.

Client income is recognised in the period to which it relates with any amounts received in advance of the service being provided being deferred.

Expenditure recognition

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably.

Expenditure is classified under the following activity headings:

Costs of raising funds comprise the costs in relation to generating income such as fundraising activities.

Expenditure on charitable activities includes all costs relating to the furtherance of the charity's objectives as stated in the trustees report and their associated support costs. Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

Support costs include central functions and have been allocated to activity cost categories on a basis consistent with the use of resources. Governance costs comprise all costs involving public accountability of the charity and its compliance with regulation and good practice.

Expenditure incurred by the charity in the year has been split between restricted and unrestricted funds. Expenditure relating directly to a cost category has been charged to that account. Expenditure, which includes more than one cost category, has been apportioned on a reasonable, justifiable and consistent basis to the categories involved.

Fixed assets

Tangible fixed assets are initially measured at cost and subsequently measured at cost or valuation, net of depreciation and any impairment losses or in cases where fixed assets have been donated to the charity, at valuation at time of acquisition.

Depreciation is recognised so as to write off the cost or valuation of assets less their residual values over their useful lives on the following bases:

Office equipment - 25% p.a. straight line basis

Vehicles - 17% p.a. straight line basis

Investments

Investments relate to 100% of the share capital of the charity's wholly owned trading subsidiary and is recognised at cost.

Cash and cash equivalents

Cash and cash equivalents include cash in hand, deposits held at call with banks, other short-term liquid investments with original maturities of three months or less, and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

Financial instruments

The charity has elected to apply the provisions of Section 11 'Basic Financial Instruments' and Section 12 'Other Financial Instruments Issues' of FRS 102 to all of its financial instruments.

Financial instruments are recognised in the charity's balance sheet when the charity becomes party to the contractual provisions of the instrument.

Financial assets and liabilities are offset, with the net amounts presented in the financial statements, when there is a legally enforceable right to set off the recognised amounts and there is an intention to settle on a net basis or to realise the asset and settle the liability simultaneously.

Basic financial assets

Basic financial assets, which include debtors and cash and bank balances, are initially measured at transaction price including transaction costs and are subsequently carried at amortised cost using the effective interest method unless the arrangement constitutes a financing transaction, where the transaction is measured at the present value of the future receipts discounted at a market rate of interest. Financial assets classified as receivable within one year are not amortised.

Derecognition of financial assets

Financial assets are derecognised only when the contractual rights to the cash flows from the asset expire or are settled, or when the charity transfers the financial asset and substantially all the risks and rewards of ownership to another entity, or if some significant risks and rewards of ownership are retained but control of the asset has transferred to another party that is able to sell the asset in its entirety to an unrelated third party.

Financial liabilities

Basic financial liabilities, including creditors and bank loans are initially recognised at transaction price unless the arrangement constitutes a financing transaction, where the debt instrument is measured at the present value of the future payments discounted at a market rate of interest. Financial liabilities classified as payable within one year are not amortised.

Debt instruments are subsequently carried at amortised cost, using the effective interest rate method.

Trade creditors are obligations to pay for goods or services that have been acquired in the ordinary course of operations from suppliers. Amounts payable are classified as current liabilities if payment is due within one year or less. If not, they are presented as non-current liabilities. Trade creditors are recognised initially at transaction price and subsequently measured at amortised cost using the effective interest method.

Derecognition of financial liabilities

Financial liabilities are derecognised when the charity's contractual obligations expire or are discharged or cancelled.

Employee Benefits

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

Pension

The company participates in a multi-employer pension scheme. The scheme is a defined benefit scheme in the UK; as it is not possible for the charity to obtain sufficient information to enable it to account for the scheme as a defined benefit scheme it therefore has to account for the scheme as a defined contribution scheme. The amount recognised in the financial statements is the net present value of the deficit reduction contributions payable under the agreement that relates to the deficit. See note 22 for further details.

Operating Leases

Rental charges are charged on a straight line basis over the term of the lease.

2. Critical accounting estimates and judgements

In the application of charity's accounting policies, the trustees are required to make judgements, estimates and assumptions about the carrying amount of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors that are considered to be relevant. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised where the revision affects only that period, or in the period of the revision and future periods where the revision affects both current and future periods.

3. Income from donations and legacies

	Unrestricted Funds £	Restricted Funds £	2019 Total Funds £	2018 Total Funds £
Group				
Donations	6,777	1,027	7,804	7,768
Legacies	24,827	-	24,827	30,706
	31,604	**1,027**	**32,631**	**38,474**
Charity				
Donations	6,777	1,027	7,804	7,768
Legacies	24,827	-	24,827	30,706
Covenant- Age Cymru Gwent Enterprises	10,985	-	10,985	21,313
	42,589	**1,027**	**43,616**	**59,787**
Legacies were received from:				
I Long	5,688			
R W Hewertson	5,135			
B K Drabble	5,533			
M J Gunn	7,721			
B H Wingrove	750			
	24,827			

Legacies include amounts bequeathed directly to Age Cymru Gwent and also indirectly via the brand partnership agreement with Age Cymru.

4. Income from charitable activities

	Unrestricted Funds £	Restricted Funds £	2019 Total Funds £	2018 Total Funds £
Group and charity				
Grants receivable	55,696	1,115,855	1,171,552	1,348,022
	55,696	**1,115,855**	**1,171,552**	**1,348,022**
Grants were received from:				
Blaenau Gwent County Borough Council	-	128,201	128,201	151,231
Caerphilly County Borough Council	-	181,195	181,195	291,852
Monmouthshire County Council	-	195,226	195,226	185,707
Newport City Council	-	213,290	213,290	273,186
Torfaen County Borough Council	-	25,667	25,667	25,667
Blaenau Gwent ABUHB	-	11,178	11,178	11,178
Caerphilly Local ABUHB	-	71,289	71,289	-
Aneurin Bevan University Health Board	-	189,118	189,118	304,685
Age UK	55,696	81,941	137,637	87,762
Gwent Police & Crime Commissioner	-	18,750	18,750	16,754
	55,696	**1,115,855**	**1,171,551**	**1,348,022**

5. Income from other trading activities

	Unrestricted Funds £	Restricted Funds £	2019 Total Funds £	2018 Total Funds £
Group				
Client income	145,947	10,064	156,011	137,021
Fundraising	2,719	35	2,754	5,563
Age Cymru Gwent Enterprises	76,562	-	76,562	104,724
	225,228	**10,099**	**235,327**	**247,308**
Charity				
Client income	145,947	10,064	156,011	137,021
Fundraising	2,719	35	2,754	5,563
	148,666	**10,099**	**158,765**	**142,584**

6. Income from investments

	Unrestricted Funds £	Restricted Funds £	2019 Total Funds £	2018 Total Funds £
Group				
Bank interest	376	-	376	78
	376	**-**	**376**	**78**
Charity				
Bank interest	360	-	360	74
	360	**-**	**360**	**74**

7. Income from other sources

	Unrestricted Funds £	Restricted Funds £	2019 Total Funds £	2018 Total Funds £
Group and charity				
Miscellaneous income	5,612	1,930	7,542	11,761
Social worker fees	-	-	-	280
	5,612	**1,930**	**7,542**	**12,041**

8. Expenditure on charitable activities

	Charitable Activities £	Support Costs £	Governance £	Fund-raising £	Trading £	Total 2019 £	Total 2018 £
Group							
Staff costs	829,959	228,850	-	-	54,631	1,113,440	1,287,630
Travelling and subsistence	54,514	22,794	-	-	132	77,440	87,167
Recruitment	3,607	3,502	-	-	900	8,009	3,360
Rent, rates and room hire	14,472	27,164	-	-	4,760	46,396	43,363
Transport and minibus costs	3,827	2,129	-	-	-	5,956	4,661
Activities	3,079	520	-	-	-	3,599	1,699
Legal and professional	5,844	19,079	8,633	-	470	34,026	20,011
Sundry expenses	8,587	12,350	-	-	307	21,244	21,412
Depreciation	4,049	4,907	-	-	-	8,956	9,169
Telephone, postage and stationery	28,335	12,914	-	-	1,201	42,450	45,150
Advertising and publicity	793	1,827	-	-	-	2,620	3,260
Training	935	839	-	-	-	1,774	3,552
Insurance	3,634	1,952	-	-	332	5,918	5,699
Fundraising	-	-	-	1,026	-	1,026	-
Light and heat	516	4,435	-	-	511	5,462	6,395
Repairs and renewals	18,427	12,951	-	-	1,075	32,453	29,199
Irrecoverable VAT	12,108	-	-	-	-	12,108	-
	992,686	**356,213**	**8,633**	**1,026**	**64,319**	**1,422,877**	**1,571,727**

During the year the charity purchased insurance to protect the charity from losses arising from the neglect or defaults of its Trustees, employees or agents. The cost of this was included within the insurance charge.

8. Expenditure on charitable activities (continued)

	Charitable Activities £	Support Costs £	Governance £	Fund-raising £	Total 2019 £	Total 2018 £
Charity						
Staff costs	829,959	228,850	-	-	1,058,809	1,217,299
Travelling and subsistence	54,514	22,794	-	-	77,308	86,858
Recruitment	3,607	3,502	-	-	7,109	3,360
Rent, rates and room hire	14,472	27,164	-	-	41,636	38,634
Transport and minibus costs	3,827	2,129	-	-	5,956	4,661
Activities	3,079	520	-	-	3,599	1,699
Legal and professional	5,844	19,079	7,360	-	32,283	18,469
Sundry expenses	8,587	12,350	-	-	20,937	21,055
Depreciation	4,049	4,907	-	-	8,956	9,169
Telephone, postage and stationery	28,335	12,914	-	-	41,249	42,623
Advertising and publicity	793	1,827	-	-	2,620	1,328
Training	935	839	-	-	1,774	3,552
Insurance	3,634	1,952	-	-	5,586	5,461
Fundraising	-	-	-	1,026	1,026	-
Light and heat	516	4,435	-	-	4,951	6,058
Repairs and renewals	18,427	12,951	-	-	31,378	28,086
Irrecoverable VAT	12,108	-	-	-	12,108	-
	992,686	**356,213**	**7,360**	**1,026**	**1,357,285**	**1,488,312**

During the year the charity purchased insurance to protect the charity from losses arising from the neglect or defaults of its Trustees, employees or agents. The cost of this was included within the insurance charge.

9. Net income for the year

	2019 £	2018 £
Group		
This is stated after charging:		
Operating leases	32,304	30,850
Depreciation	8,956	9,169
Auditors remuneration:		
Audit fees	6,633	6,633
Accountancy services	2,000	2,000
Charity		
This is stated after charging:		
Operating leases	32,304	30,850
Depreciation	8,956	9,169
Auditors remuneration:		
Audit fees	5,360	5,360
Accountancy services	2,000	2,000

10. Analysis of staff costs, trustee remuneration and expenses, and the cost of key management personnel

Staff costs were as follows:

	2019 £	2018 £
Group and Charity		
Wages and salaries	1,046,801	1,167,588
Social security costs	50,553	55,545
Other pension costs	45,875	53,318
	1,143,229	**1,291,951**

Included in wages and salaries costs above are redundancy payments totalling £15,500 (2018: £nil). There were no amounts outstanding at the year end.

Employees earning > £60k

No employees were paid more than £60,000 during the current or previous year.

Key management personnel

The total amount of employee benefits received by the trustees and its key management personnel for their services to the charity was £147,254 (2018: £146,439).

Transactions with Trustees

No Trustee received any remuneration or was reimbursed for any expenses during the current or previous year.

11. Staff numbers

The average number of staff employed by the group during the year were as follows:

	2019 £	2018 £
Direct services	96	104
Management and administration of the charity	11	13
	107	**117**

12. Investments

The charity holds the entire issued share capital of 2 ordinary shares of £1 each in Age Cymru Gwent Enterprises Limited, a company incorporated in England and Wales, company number 03054802. Age Cymru Gwent Enterprises Limited provides financial information, arrangement of insurance policies and other financial products on a commission basis, which fulfils an objective of the charity. A summary of the trading results is shown below.

	Year ended 31 March 2019 £	Year ended 31 March 2018 £
PROFIT AND LOSS ACCOUNT		
Income	76,562	104,725
Administrative expenses	(65,593)	(83,415)
Interest	16	3
	10,985	**21,313**
Statement of changes in Equity		
Balance brought forward	-	-
Profit and total comprehensive income for the period	10,985	21,313
Distributions to parent charity under gift aid	(10,985)	(21,313)
Balance carried forward	**-**	**-**
BALANCE SHEET		
Current assets:		
Debtors	3,752	10,931
Cash at bank and in hand	41,556	49,238
	45,308	**60,169**
Current liabilities:		
Intercompany	(44,386)	(59,192)
Other creditors	(920)	(975)
	(45,306)	**(60,167)**
Net current liabilities	2	2
Capital and Reserves:		
Profit and loss reserves	-	-
Share capital	2	2
Called up share capital	2	2

13. Tangible fixed assets

	Motor Vehicles £	Equipment £	Total £
Group and charity			
Cost			
At 1 April 2018	29,454	33,644	**63,098**
At 31 March 2019	29,454	33,644	**63,098**
Depreciation			
At 1 April 2018	19,521	19,333	**38,854**
Charge for year	4,907	4,049	**8,956**
At 31 March 2019	24,428	23,382	**47,810**
Net book value			
At 31 March 2019	5,026	10,262	**15,288**
At 31 March 2018	9,933	14,311	**24,244**

Included in the above are fixed assets of £1,658 and depreciation of £1,658 relating to Age Cymru Enterprises Limited.

All the above tangible fixed assets are used either directly in furthering the objectives of the charity, or assisting in the management of the charity.

14. Debtors

	Group 2019 £	Charity 2019 £	Group 2018 £	Charity 2018 £
Amounts due within one year:				
Trade debtors	248,936	245,184	40,088	29,734
Other debtors	48,758	48,758	93,743	93,743
Amounts owed by subsidiary undertakings	-	44,386	-	59,192
Prepayments	61,855	61,855	26,029	25,454
	359,549	**400,183**	**159,860**	**208,123**

15. Creditors: Amounts falling due within one year

	Group 2019 £	Charity 2019 £	Group 2018 £	Charity 2018 £
Trade creditors	40,046	40,046	12,849	12,849
Accruals and deferred income	27,515	27,515	27,823	26,848
Taxation and social security	12,139	12,139	13,512	13,512
VAT	2,376	2,376	-	-
Other creditors	9,819	8,898	9,269	9,269
Pension deficit payments	9,458	9,458	8,555	8,555
	101,353	**100,432**	**72,008**	**71,033**

16. Creditors: Amounts falling due after more than one year

	Group 2019 £	Charity 2019 £	Group 2018 £	Charity 2018 £
Pension deficit payments	52,666	52,666	67,793	67,793
	52,666	**52,666**	**67,793**	**67,793**
Due in one year	9,458	9,458	8,555	8,555
Due in two to five years	42,377	42,377	38,775	38,775
Due in more than five years	10,289	10,289	29,018	29,018
	62,124	**62,124**	**76,348**	**76,348**

The company participates in a multi-employer pension scheme.

The scheme is a defined benefit scheme in the UK. It is not possible for the company to obtain sufficient information to enable it to account for the scheme as a defined benefit scheme. Therefore it accounts for the scheme as a defined contribution scheme.

The amount recognised is the net present value of the deficit reduction contributions payable under the agreement that relates to the deficit.

17. Restricted funds

	Balance at 1st April 2018 £	Income £	Expenditure £	Transfers £	Balance at 31st March 2019 £
Group and Charity					
Blaenau Gwent Advocacy Services	9,079	37,759	(36,438)	-	10,400
Caerphilly Advocacy Services	3,350	64,089	(63,469)	-	3,970
Caerphilly Appeals Advocacy	1,726	-	-	-	1,726
Carers Project	10,654	42,453	(43,864)	-	9,243
Choices:					
Benefits	4,667	50,563	(50,718)	-	4,512
Lunch clubs	-	7,135	(7,777)	642	-
Referrals	6,431	15,118	(15,224)	-	6,325
Security	3,143	-	(770)	-	2,373
Community Support Services:					
Monmouth	13,660	84,621	(81,765)	-	16,516
Digital Inclusion	-	-	(5,633)	5,633	-
Gwent Police & Crime Commission	285	18,750	(18,652)	-	383
Hospital Discharge Scheme	86,965	336,420	(338,390)	-	84,995
Information Unit	-	69,941	(53,663)	-	16,278
Later Life Goals	-	11,034	(11,095)	61	-
Lighthouse	-	61,107	(65,439)	4,332	-
Mind	3,728	-	-	(3,728)	-
Pathways	60,967	133,214	(133,987)	-	60,194
Frailty Care Support	8,119	41,048	(42,972)	-	6,195
Respite	1,353	96,600	(91,394)	-	6,559
Robins FNF	3,000	-	(3,210)	210	-
Robins MON	4,433	-	(4,683)	250	-
Robins NLHB	-	33,392	(33,490)	-	(98)
Torfaen Advocacy Services	9,700	25,667	(30,280)	-	5,087
	231,260	**1,128,911**	**(1,132,913)**	**7,400**	**234,658**

Funds are provided for the provision of services under contract. Restrictions are that the funds shall be used for this purpose only.

The restricted funds represent donations and grants received where restrictions placed on the funds by the donor have not been met at the year end.

Included in the balances at the year-end are various sums that are due to be expended in the forthcoming year.

The transfer represents amounts of expenditure covered by unrestricted funds. This is in line with the charity's constitution.

17. Restricted funds (continued)

Previous Year

	Balance at 1st April 2017 £	Income £	Expenditure £	Transfers £	Balance at 31st March 2018 £
Group and Charity					
Blaenau Gwent Advocacy Services	8,060	32,850	(31,831)	-	9,079
Caerphilly Advocacy Services	3,350	-	-	-	3,350
Caerphilly Appeals Advocacy	-	55,483	(53,757)	-	1,726
Carers Project	5,081	53,962	(48,389)	-	10,654
Choices:					
Lunch clubs	-	12,196	(12,292)	96	-
Referrals	6,530	15,118	(15,217)	-	6,431
Domestic	-				
Security	5,173	-	(2,030)	-	3,143
Benefits	3,734	50,564	(49,631)	-	4,667
Community Support Services:					
Monmouth	7,516	72,906	(66,762)	-	13,660
Digital Inclusion	-	24	(10,133)	10,109	-
Gwent Police & Crime Commission	2,117	16,754	(18,586)	-	285
Hospital Discharge Scheme	83,581	328,320	(324,936)	-	86,965
Information Unit	-	35,589	(47,812)	12,223	-
Mind	3,767	10,830	(10,869)	-	3,728
Frailty Care Support	8,119	223,722	(224,059)	337	8,119
Pathways	49,185	137,542	(125,760)	-	60,967
Respite	-	75,244	(73,891)	-	1,353
Robins	-	19,468	(26,126)	6,658	-
Robins FNF	-	6,480	(3,480)	-	3,000
Robins MON	-	9,608	(5,175)	-	4,433
Torfaen Advocacy Services	13,267	23,100	(26,667)	-	9,700
	199,480	**1,179,760**	**(1,177,403)**	**29,423**	**231,260**

18. Unrestricted funds

	Balance at 1st April 2018 £	Income £	Expenditure £	Transfers £	Balance at 31st March 2019 £
Group					
General funds	764,047	318,516	(289,964)	(21,624)	770,975
Pension reserve	(76,348)	-	-	14,224	(62,124)
	687,699	**318,516**	**(289,964)**	**(7,400)**	**708,851**
Charity					
General funds	764,049	252,923	(224,372)	(21,624)	770,976
Pension reserve	(76,348)	-	-	14,224	(62,124)
	687,701	**252,923**	**(224,372)**	**(7,400)**	**708,852**

Previous Year

	Balance at 1st April 2017 £	Income £	Expenditure £	Transfers £	Balance at 31st March 2018 £
Group					
General funds	731,232	466,163	(394,324)	(39,024)	764,047
Pension reserve	(85,949)	-	-	9,601	(76,348)
	645,283	**466,163**	**(394,324)**	**(29,423)**	**687,699**
Charity					
General funds	731,234	382,748	(310,909)	(39,024)	764,049
Pension reserve	(85,949)	-	-	9,601	(76,348)
	645,285	**382,748**	**(310,909)**	**(29,423)**	**687,701**

19. Analysis of net assets between funds

	Unrestricted Funds £	Restricted Funds £	Total 2019 £
Group			
Fixed assets	5,026	10,262	15,288
Net current assets	756,491	224,396	980,887
Pension reserve	(52,666)	-	(52,666)
	708,851	**234,658**	**943,509**
Charity			
Fixed assets	5,026	10,262	15,288
Investments	2	-	2
Net current assets	756,490	224,396	980,886
Pension reserve	(52,666)	-	(52,666)
	708,852	**234,658**	**943,510**

Previous Year

	Unrestricted Funds £	Restricted Funds £	Total 2018 £
Group			
Fixed assets	112,081	12,163	24,244
Net current assets	743,411	219,097	962,508
Pension reserve	(67,793)	-	(67,793)
	687,699	**231,260**	**918,959**
Charity			
Fixed assets	12,081	12,163	24,244
Investments	2	-	2
Net current assets	743,411	219,097	962,508
Pension reserve	(67,793)	-	(67,793)
	687,701	**231,260**	**918,961**

20. Related party transactions

The charity's wholly owned subsidiary trades out of offices held by Age Cymru Gwent.

Age Cymru Gwent Enterprises Limited

Age Cymru Gwent Enterprises Limited made, under covenant, a transfer to the charity of £10,985 (2018: £21,313).

During the year £80,295 (2018: £82,232) was recharged to Age Cymru Gwent Enterprises Limited.

As at 31 March 2019 the charity was owed £44,386 (2018: £59,192) from Age Cymru Gwent Enterprises Limited.

21. Operating lease commitments

At 31 March 2019 the charity was committed to making the following payments under non-cancellable operating leases:

	2019 £	2018 £
Land and buildings:		
Due within 1 year	30,850	30,850
Fall due within 2 - 5 years	30,850	61,700
	61,700	**92,550**
Plant and equipment:		
Due within 1 year	9,117	3,435
Fall due within 2 - 5 years	2,973	6,408
	12,090	**9,843**
Total	**73,790**	**102,393**

22. Pensions

Age Cymru Gwent participates in The Pensions Trust's Growth Plan (the Plan).

This is a multi-employer scheme which provides benefits to some 950 non-associated participating employers. The scheme is a defined benefit scheme in the UK. It is not possible for the company to obtain sufficient information to enable it to account for the scheme as a defined benefit scheme. Therefore it accounts for the scheme as a defined contribution scheme.

The scheme is subject to the funding legislation outlined in the Pensions Act 2004 which came into force on 30 December 2005. This, together with documents issued by the Pensions Regulator and Technical Actuarial Standards issued by the Financial Reporting Council, set out the framework for funding defined benefit occupational pension schemes in the UK.

The scheme is classified as a 'last-man standing arrangement'. Therefore the company is potentially liable for other participating employers' obligations if those employers are unable to meet their share of the scheme deficit following withdrawal from the scheme. Participating employers are legally required to meet their share of the scheme deficit on an annuity purchase basis on withdrawal from the scheme.

A full actuarial valuation for the scheme was carried out at 30 September 2017. This valuation showed assets of £794.9m, liabilities of £926.4m and a deficit of £131.5m. To eliminate this funding shortfall, the Trustee has asked the participating employers to pay additional contributions to the scheme as follows:

Deficit contributions

From 1 April 2019 to 31 January 2025:
£11,243,000 per annum *(payable monthly and increasing by 3% each on 1st April).*

Unless a concession has been agreed with the Trustee the term to 31 January 2025 applies.

Note that the scheme's previous valuation was carried out with an effective date of 30 September 2014. This valuation showed assets of £793.4m, liabilities of £969.9m and a deficit of £176.5m. To eliminate this funding shortfall, the Trustee has asked the participating employers to pay additional contributions to the scheme as follows:

Deficit contributions

From 1 April 2016 to 30 September 2025:
£12,945,440 per annum *(payable monthly and increasing by 3% each on 1st April).*
From 1 April 2016 to 30 September 2028:
£54,560 per annum *(payable monthly and increasing by 3% each on 1st April).*

The recovery plan contributions are allocated to each participating employer in line with their estimated share of the Series 1 and Series 2 scheme liabilities.

Where the scheme is in deficit and where the company has agreed to a deficit funding arrangement the company recognises a liability for this obligation. The amount recognised is the net present value of the deficit reduction contributions payable under the agreement that relates to the deficit. The present value is calculated using the discount rate detailed in these disclosures. The unwinding of the discount rate is recognised as a finance cost.

22. Pensions (continued)

Present Values of Provision

	31 March 2019 (£s)	31 March 2018 (£s)	31 March 2017 (£s)
Present value of provision	62,124	76,348	85,949

Reconciliation of Opening and Closing Provisions

	Period Ending 31 March 2019 (£s)	Period Ending 31 March 2018 (£s)
Provision at start of period	76,348	85,949
Unwinding of the discount factor (interest expense)	1,222	1,067
Deficit contribution paid	(9,839)	(9,552)
Remeasurements - impact of any change in assumptions	568	(1,116)
Remeasurements - amendments to the contribution schedule	(6,175)	-
Provision at end of period	62,124	76,348

Income and Expenditure Impact

	Period Ending 31 March 2019 (£s)	Period Ending 31 March 2018 (£s)
Interest expense	1,222	1,067
Remeasurements – impact of any change in assumptions	568	(1,116)
Remeasurements – amendments to the contribution schedule	(6,175)	-

Assumptions

	31 March 2019 % per annum	31 March 2018 % per annum	31 March 2017 % per annum
Rate of discount	1.39	1.71	1.32

The discount rates shown above are the equivalent single discount rates which, when used to discount the future recovery plan contributions due, would give the same results as using a full AA corporate bond yield curve to discount the same recovery plan contributions.

22. Pensions (continued)

The following schedule details the deficit contributions agreed between the company and the scheme at each year end period:

Deficit Contributions Schedule

Year Ending	31 March 2019 (£s)	31 March 2018 (£s)	31 March 2017 (£s)
Year 1	10,310	9,839	9,552
Year 2	10,619	10,134	9,839
Year 3	10,937	10,438	10,134
Year 4	11,266	10,751	10,438
Year 5	11,604	11,073	10,751
Year 6	9,960	11,406	11,073
Year 7	-	11,748	11,406
Year 8	-	6,050	11,748
Year 9	-	-	6,050

The company must recognise a liability measured as the present value of the contributions payable that arise from the deficit recovery agreement and the resulting expense in the income and expenditure account i.e. the unwinding of the discount rate as a finance cost in the period in which it arises.

It is these contributions that have been used to derive the company's balance sheet liability.

23. Reconciliation of net income/(expenditure) to net cash flow from operating activities

	2019 £	2018 £
Group		
Net income for the reporting period	**24,550**	**74,196**
Adjustments for:		
Depreciation charges	8,956	9,169
Dividends, interest and rents from investments	(376)	(78)
(Increase)/decrease in debtors	(199,689)	5,863
Increase/(decrease) in creditors	14,218	(23,045)
Net cash provided by operating activities	**(152,341)**	**66,105**
Analysis of Cash and Cash Equivalents		
Cash in hand	722,691	874,656
Total Cash and Cash Equivalents	**722,691**	**874,656**

	At 1 April 2018	Cash Flows	At 31 March 2019
Analysis of changes in net funds			
Cash at bank and in hand	**874,656**	**151,965**	**722,691**

24. Comparative statement of financial activities

	Unrestricted Funds £	Restricted Funds £	Total Funds 2018 £
Group			
Income and endowments from:			
Donations and legacies	38,423	51	38,474
Charitable activities	183,128	1,164,894	1,348,022
Other trading activities	239,955	7,353	247,308
Investments	78	-	78
Other	4,579	7,462	12,041
Total income and endowments	**466,163**	**1,179,760**	**1,645,923**
Expenditure on:			
Raising funds	252	-	252
Charitable activities	394,072	1,177,403	1,571,475
Total expenditure	**394,072**	**1,177,403**	**1,571,475**
Net income/(expenditure)	**71,839**	**2,357**	**74,196**
Transfers between funds	(29,423)	29,423	-
Net movement in funds	**42,416**	**31,780**	**74,196**
Reconciliation of Funds			
Total funds brought forward	645,283	199,480	844,763
Total funds carried forward	**687,699**	**231,260**	**918,959**

24. Comparative statement of financial activities (continued)

	Unrestricted Funds £	Restricted Funds £	Total Funds 2018 £
Charity			
Income and endowments from:			
Donations and legacies	59,736	51	59,787
Charitable activities	183,128	1,164,894	1,348,022
Other trading activities	135,231	7,353	142,584
Investments	74	-	74
Other	4,579	7,462	12,041
Total income and endowments	**382,748**	**1,179,760**	**1,562,508**
Expenditure on:			
Raising funds	252	-	252
Charitable activities	310,657	1,177,403	1,488,060
Total expenditure	**310,909**	**1,177,403**	**1,488,312**
Net income/(expenditure)	**71,839**	**2,357**	**74,196**
Transfers between funds	(29,423)	29,423	--
Net movement in funds	**42,416**	**31,780**	**74,196**
Reconciliation of Funds			
Total funds brought forward	645,285	199,480	844,765
Total funds carried forward	**687,701**	**231,260**	**918,961**

Gwent age Cymru

12 Baneswell Road
Newport
South Wales
NP20 4BP

Tel: 01633 763330
Fax: 01633 259246

Email: ho@agecymrugwent.org

www.agecymrugwent.org

Registered Charity No: 1155903