

**GATESHEAD CARERS ASSOCIATION**  
**(A company without share capital limited by guarantee)**

**REPORT AND FINANCIAL STATEMENTS**  
**YEAR ENDED 31<sup>st</sup> MARCH 2019**

**Company Number : 06133161**  
**Charity Number : 1118942**

**GATESHEAD CARERS ASSOCIATION**  
(A company limited by guarantee)

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## Report of the trustees for the year ended 31 March 2019

The trustees are pleased to present their report together with the financial statements of the charity for the year ended 31 March 2019 which are also prepared to meet the requirements for a directors' report and accounts for Companies Act purposes.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015). The organisation is a Public Benefit Entity within the definitions of s34 FRS 102.

### Our purposes and activities

The charity's objects were to relieve the stresses experienced by Carers in the Borough of Gateshead and surrounding areas in particular by the provision of information, advice and support services to such persons so as to assist them and their dependents.

In shaping the objectives for the year and planning activities, the trustees have considered the Charity Commission's guidance on public benefit.

### Achievements and performance

The financial year presented the organisations' biggest achievement from a financial perspective and the most difficult and turbulent year in our history. The year was indelibly marked by both.

Our biggest success was winning, through the competitive tendering process, Lot 2 of the Gateshead Council / Newcastle Gateshead Clinical Commissioning Group (CCG) All Age Carer Services contract. The tender was released in January 2018 and Lot 2 was for services for adult carers with a start date of April 1 2019. The contract had a value of £3.2million and a contract term of 5 years. When the outcome of the tendering process was announced we learned that the Local Authority and CCG had awarded the contract to another organisation. We felt that the decision was erroneous and decided to challenge the award decision. The Local Authority / CCG offered a re-evaluation of the tender scores by an independent expert panel. The Local Authority / CCG, the organisation initially awarded the contract and we agreed to be bound by the outcome of an independent expert panel's re-evaluation. The expert panel unanimously scored GCA's tender the highest and as a result the contract was awarded to Gateshead Carers with a commencement date of 1<sup>st</sup> May 2019.

This is the highest value contract this organisation has secured but it came at some cost to the organisation particularly in losing staff due to the uncertainty and length of the challenge process.

#### Achievements and Performance against our 2014 /2018 Strategic Plan

2018 saw the end of our last Strategic Plan and it is worth reflecting here on our achievements over that period.

- Our key priority between 2014 and 2018 was '*to increase the number of carers we were engaged with from 2500 to 5000*' which we described at the time as 'a bold, brave and ambitious aim'. We are pleased to report that at the end of 2017 we were engaged with 4600 carers which is 92% of our target.
- We said we '*would achieve the Preliminary Quality Assurance Standard for Small Organisations (PQASSO) accreditation at Level 2*'. We achieved this in 2015.

## Report of the trustees for the year ended 31 March 2019

## Achievements and performance - continued

- We said that *'we would achieve Carer Services Centre of Excellence status'* which we did in 2016
- We said that *'We will ensure we have accessible office space which allows us to expand our staffing levels and support more carers. We will consider all options including the renewal of the current lease and sourcing further accommodation or moving to one new site which meets all our needs'*.

We achieved this by moving to John Haswell House in 2016. The premises are larger than our old Regent Terrace base with more one to one rooms, more meeting rooms, a staff dining area, car park, excellent disabled access and we remain close to the centre of Gateshead.

- We said that *'We will be open to and consider all means of increasing our efficiency and effectiveness including partnership working, collaborative working, merger with and acquisition of organisations, community groups, social enterprises where that;*
  - 1. Is in the best interests of this organisation and carers living or working in Gateshead and the surrounding areas*
  - 2. Does not breach our articles / memorandum of association'.*

We achieved this in 2016 when we became the linked charity to John Haswell Memorial Trust (JHMT). This means that the board of Gateshead Carers are also sole trustees of JHMT. We now have control over our premises for the first time in our history.

- We said we would *'prepare and submit a tender for Gateshead Public Health contract for the Carers Drug and Alcohol Service'*. We submitted an application through the open tendering process and were successful in winning the contract in 2015
- We said *'We will prepare and submit a continuation funding application to the Big Lottery Reaching Communities Project to enable the maintenance and development of our project supporting working carers.'* We did this and were successful in our funding application in 2015
- We said that *'we would achieve the Better Health at Work Gold Award by 2016'*. We achieved this in 2016
- We said *'We will increase our administrative support by developing an apprenticeship offer'* We appointed an apprentice administrator in 2014 who is now a permanent member of the staff team.
- We said *'we will establish a work place pension scheme and have that in place by December 2015 ready for our staging date of February 2017'*.  
We achieved this and met our staging date.
- We said we would *'Ensure that we have staffing levels to meet the current and projected growth in demand for our services'*. We achieved this with our staffing levels increasing from 11.8FTE staff in 2014 to 17FTE over the period of the previous Strategic Plan. This represents a 44% increase in staffing.
- We said *'We will use our reserves wisely and appropriately and will at all times maintain a minimum reserves level of 12 weeks'*. We achieved this by maintaining our reserves to at least a 12 weeks throughout the term of the previous Strategic Plan

**Report of the trustees for the year ended 31 March 2019****Achievements and performance - continued**

Over the course of our last strategy we achieved the following awards

- **Better Health at Work Gold Award 2016**
- **Centre of Excellence for Carer Services 2016**
- **North East Equalities Winner (small and medium sized enterprises) 2017**
- **Equality Standard Gold Accreditation 2018**

**Looking Forward**

Our new Strategic Plan (2019 /2022) has three key priorities. These are;

1. To successfully deliver our new carer services contract, reach more carers and enable more carers to live their life well
2. To increase our income and diversify our income streams
3. To digitally transform the organisation

**Financial Review**

The financial statements show a deficit of £43,051 (2018 Deficit - £15,333). Cash balances remain healthy at £186,695 (2018 - £224,505). Within the bank the charity is holding £49,203 on behalf of the John Haswell Memorial Trust.

**Reserves policy and going concern**

The trustees aim to maintain free reserves in unrestricted funds at a level which equates to approximately three months of unrestricted charitable expenditure; it is estimated that this currently equates to £150,000. At this level of unrestricted reserves, the charity could maintain operation for three months even if no income was being generated. Current unrestricted reserves after adjusting for fixed assets amount to £107,464. Efforts will be made to rebuild reserves to meet the target.

The charity enjoys good liquidity and has no issue on meeting its liabilities when they are due. The trustees are confident for the next twelve months.

Reserves are needed to bridge the gap between the spending and receiving of income and to cover unplanned emergency bills, repairs and other expenditure

Report of the trustees for the year ended 31 March 2019

Legal and administrative information

Management Committee

E V Smith  
J Gordon  
D Clelland  
M Fitzpatrick  
A Owens  
M Barrett  
A Tonkinson  
M Hall

Secretary:

S Cowen

Registered Office:

John Haswell House  
8 – 9 Gladstone Terrace  
Gateshead  
Tyne and Wear  
NE8 4DY

Independent examiner:

McCready Page LLP  
511 Durham Road  
Low Fell  
Gateshead  
Tyne and Wear  
NE9 5EY

Bankers:

Unity Trust Bank PLC  
Nine Brindley Place  
4 Oozels Square  
Birmingham  
B1 2HB

**Report of the trustees for the year ended 31 March 2019****Linked Charity**

Under an amendment to a Uniting Direction dated 13 June 2016 the John Haswell Memorial Trust (Charity number 1118942-1) is linked to Gateshead Carers Association. The John Haswell Memorial Trust had previously been linked to Gateshead Voluntary Organisation Council before that charity entered liquidation.

**Governing Document**

The charity operates as a company limited by guarantee. The company was incorporated on 1 March 2007 and it registered with the Charity Commission on 25 April 2007. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association.

**Recruitment and Appointment of Management Committee****Trustee Induction and Training**

Management committee members were recruited in a variety of ways including advertisements. Members are drawn from the wider membership of the Association, and elected at the annual general meeting, with additional members being co-opted because of their position or knowledge. Members serve for a three-year period and may then be elected for a further three-year period. Meetings take place approximately once a month. New members receive appropriate induction briefings and attend relevant courses for Trustees. Skills and training needs of members are identified through a periodic skills audit.

**Risk Management**

Risks to the charity have been identified and reviewed on an ongoing basis, and appropriate action taken. This has included ensuring appropriate insurance cover, identifying physical risks such as uneven surfaces, reviewing fire safety systems and training staff, ensuring staff have first aid training, and undertaking a general health and safety risk assessment throughout our premises.

**Organisational Structure**

Strategic decisions are taken by the Management Committee; with detailed deliberation sometimes being delegated to the Finance sub committee or personnel sub committee. Day-to-day management is delegated to the Chief Officer who leads the staff team and who provides clear written reports to trustees at every meeting. Members of the management committee take a close interest in the work of the Association and often visit between formal meetings.

**Linked charity**

The assets of the linked charity – John Haswell Memorial Trust comprised of a property known as “John Haswell House” and funds totalling £49,203. The value of the property has not been included within the accounts. The money transferred from Gateshead Voluntary Organisation Council has been used to fund building costs. Rents received from tenants have been added to the John Haswell Memorial Trust funds.

**Trustees’ responsibilities in relation to the financial statements**

The charity trustees (who are also the directors of the company for the purposes of company law) are responsible for preparing a trustees’ annual report and financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

**Report of the trustees for the year ended 31 March 2019**

**Trustees' responsibilities in relation to the financial statements - continued**

Company law requires the trustees to prepare financial statements that give a true and fair view of the state of affairs of the charity at the end of the financial year and of the incoming resources and application of resources.

In doing so the trustees are required to:

- Select suitable accounting policies and then apply them consistently

- Observe the methods and principles in the Charities SORP

- Make judgements and estimates that are reasonable and prudent

- State whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements

- Prepare the financial statements on a going concern basis unless it is inappropriate to assume that the charity will continue in business.

The trustees are responsible for maintaining proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and enables them to ensure that the financial statements comply with the Companies Act 2006. The trustees are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

Signed on behalf of the trustees

M Fitzpatrick

26 November 2019



**Report of the Independent Examiner to the trustees of Gateshead Carers Association**

I report on the financial statements of Gateshead Carers Association for the year ended 31 March 2019 which are set out on pages 7 to 14.

**Respective responsibility of trustees and independent examiner**

The charity's trustees are responsible for the preparation of the financial statements. The charity's trustees consider that an audit is not required for this year under section 144 (2) of the Charities Act 2011(the 2011 Act) and that an independent examination is needed. The charity's gross income exceeded £250,000 and I am qualified to undertake the examination by being a qualified member of the Association of Chartered Certified Accountants. Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to

Examine the accounts under section 145 of the 2011 Act

To follow the procedures laid down in the general Directions given by the Charity Commission (under section 145(5)(b) of the 2011 Act) and

To state whether particular matters have come to my attention.

**Basis of independent examiner's report**

My examination was carried out in accordance with the General Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the financial statements presented with those records. It also includes consideration of any unusual items or disclosures in the financial statements, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit, and consequently no opinion is given as to whether the accounts present a 'true and fair' view and the report is limited to those matters set out in the statement below.

**Independent examiner's statement**

In connection with my examination, no matter has come to my attention :

- (1) which gives me reasonable cause to believe that in any material respect the requirements
- . to keep accounting records in accordance with section 386 of the Companies Act 2006; and
  - . to prepare financial statements which accord with the accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities,

have not been met ;or

- (2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the financial statements to be reached.

**R A Page FCCA**  
511 Durham Road  
Low Fell  
Gateshead  
Tyne & Wear  
NE9 5EY

26 November 2019

Statement of financial activities  
Year ended 31 March 2019

	Notes	Unrestricted £	Restricted £	2019 £	2018 £
<b>Income</b>					
Donations		11,609		11,609	4,858
<i>Income from charitable activities</i>					
Procurement contracts		346,984	-	346,984	346,986
Grants	2	-	31,665	31,665	115,368
<i>Income from other trading activities</i>					
Employment allowance		3,000	-	3,000	3,000
Other income		2,505	-	2,505	6,372
Bank interest					-
<hr/>					
<b>Total income</b>		<b>364,098</b>	<b>31,665</b>	<b>395,763</b>	<b>476,584</b>
<b>Expenditure</b>					
<i>Expenditure on charitable activities</i>					
Charitable activities		399,649	39,165	438,814	491,917
<hr/>					
<b>Net (expenditure)/income and net movement in funds</b>		<b>(35,551)</b>	<b>(7,500)</b>	<b>(43,051)</b>	<b>(15,333)</b>
<hr/>					
Transfers		-	-	-	-
		(35,551)	(7,500)	(43,051)	(15,333)
<hr/>					
<b>Reconciliation of funds</b>					
Funds brought forward		148,987	7,500	156,487	171,820
<hr/>					
<b>Funds carried forward</b>	11	<b>113,436</b>	<b>-</b>	<b>113,436</b>	<b>156,487</b>

## Balance sheet as at 31 March 2019

	Notes	2019	2018
		£	£
<b>Fixed assets</b>			
Tangible fixed assets	7	5,972	7,963
<b>Current assets</b>			
Debtors	8	5,459	3,002
Cash at bank		<u>186,695</u>	<u>224,505</u>
		192,154	227,507
<b>Creditors: amounts falling due within one year</b>	9	<u>84,690</u>	<u>78,983</u>
<b>Net current assets</b>		107,464	148,524
<b>Total assets less current liabilities</b>		<u>113,436</u>	<u>156,487</u>
<b>Funds</b>	11	<u>113,436</u>	<u>156,487</u>

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2019.

The trustees have not required the charitable company to obtain an audit of its financial statements for the year ended 31 March 2019 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

- (a) ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- (b) preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year and of its surplus or deficit for each financial year in accordance with the requirements of Section 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

The financial statements comply with the Charities Act 2011, the Companies Act 2006, the Memorandum and Articles of Association and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015). These accounts have been prepared in accordance with the provisions applicable to companies subject to small companies regime.

The financial statements were approved by the Board of Trustees on 26 November 2019 and were signed on its behalf by

M Fitzpatrick

Statement of Cash Flows  
Year ended 31 March 2019

	2019	2018
	£	£
<b>Cash used in operations</b>		
Net movement in funds	(43,051)	(15,333)
(Increase) Decrease in debtors	(2,457)	77,959
(Decrease)Increase in creditors	5,707	(9,689)
Depreciation	1,991	2,654
<b>Net cash generated in operations</b>	<b>(37,810)</b>	<b>55,591</b>
<i><b>Cash flows from investing activities</b></i>		
Purchase of fixed assets	-	1,433
<b>Net cash (consumed) by investing activities</b>	<b>(37,810)</b>	<b>54,158</b>
<b>Change in cash in the year</b>	<b>(37,810)</b>	<b>54,158</b>
Cash brought forward	224,505	170,347
<b>Cash carried forward</b>	<b>186,695</b>	<b>224,505</b>

**Notes to the financial statements**  
**Year ended 31 March 2019**

**1 Accounting policies**

The principal accounting policies are summarised below. The accounting policies have been applied consistently throughout the year and the preceding year.

**Basis of preparation**

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) – (Charities SORP (FRS 1023), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

**Donations and voluntary income**

Donations and voluntary income are accounted for on a receipts basis.

**Grants**

Grants for immediate expenditure are accounted on a receivable basis. Grants where related to performance and specific deliverables, are accounted for as the charity earns the right to consideration by its performance.

**Interest receivable**

Interest is included when received by the charity.

**Resources expended**

Resources expended are included in the Statement of Financial Activities on an accruals basis, inclusive of any VAT which cannot be recovered.

**Costs**

Charitable expenditure comprises those costs incurred by the charity in the delivery of its activities and services for its beneficiaries. It includes both costs that can be allocated directly to such activities and those costs of an indirect nature necessary to support them.

All costs are allocated between the expenditure categories of the SoFA on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly and other are apportioned on an appropriate basis such as staff time.

**Tangible fixed assets and depreciation**

Fixed assets for charitable use are capitalised at cost where acquired or market value as determined by the trustees when donated. The assets are stated at cost or value less depreciation.

Depreciation is calculated to write off the cost or valuation of the fixed assets less their estimated residual value over their expected useful lives on the following bases:

Office equipment

25% reducing balance

Notes to the financial statements  
Year ended 31 March 2019

1 Accounting policies - continued

**Fund accounting**

Funds held by the charity are either:

- . *Unrestricted general funds* – these are funds which can be used in accordance with the charitable objects at the discretion of the trustees.
- . *Restricted funds* – these are funds that can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

2 Grants

	2019 £	2018 £
Gateshead Council – MECC	14,582	-
Training assistance	12,083	-
Other funding	5,000	-
Community Foundation	-	15,000
Big Lottery Fund	-	100,368
	<hr/>	<hr/>
	31,665	115,368

3 Total resources expended

	Carer Support £	Grant £	2019 £	2018 £
<b>Direct costs</b>				
Staff costs	302,055	39,165	341,220	381,661
Direct costs	24,501	-	24,501	30,281
IT	4,771	-	4,771	6,912
AGM	351	-	351	382
Premises	20,816	-	20,816	25,907
Office	5,818	-	5,818	18,781
Communications	10,935	-	10,935	14,660
<b>Support costs</b>				
Fundraising	-	-	-	2,420
Membership fees	1,480	-	1,480	2,454
Trustees expenses	232	-	232	383
Legal and professional	26,407	-	26,407	5,182
Bank charges	292	-	292	240
Depreciation	1,991	-	1,991	2,654
	<hr/>	<hr/>	<hr/>	<hr/>
	399,649	39,165	438,814	491,917

**4 Staff Costs**

Staff costs includes

	2019	2018
	£	£
Salaries	312,794	341,903
Social security costs	25,052	28,052
Pension contributions	3,374	2,088
	<u>341,220</u>	<u>372,043</u>

Management wages amounted to £66,030 for two staff members. No employee received emoluments of more than £60,000.

**5 Trustee Remuneration & Related Party Transactions**

No members of the management committee received any remuneration during the year. Travel costs amounting to £232 (£383 – 2018) were reimbursed to 3 members of the management committee.

No trustee or other person related to the charity had any personal interest in any contract or transaction entered into by the charity during the year.

**6 Taxation**

As a charity Gateshead Carers Association is exempt from tax on income and gains falling within section 505 of the Taxes Act 1988 or s256 of the Taxation of Chargeable Gains Act 1992 to the extent that these are applied to its charitable objects. No tax charges have arisen in the Charity.

**7 Fixed assets**

	Office Equipment £
<b>Cost</b>	
At 1 April 2018 and 31 March 2019	<u>18,812</u>
<b>Depreciation</b>	
At 1 April 2018	10,849
Charge for year	<u>1,991</u>
At 31 March 2019	<u>12,840</u>
<b>Net book value</b>	
As at 31 March 2019	<u>5,972</u>
As at 31 March 2018	<u>7,963</u>

Year ended 31 March 2019

## 8 Debtors

	2019 £	2018 £
Other debtors	5,459	3,002
	<u>5,459</u>	<u>3,002</u>

## 9 Creditors : Amounts falling due within one year

	2019 £	2018 £
Grants in advance	20,915	-
Carers Partnership	2,444	2,264
Funds held for groups	-	1,030
John Haswell Memorial Trust	49,203	44,269
Other creditors	12,128	31,420
	<u>84,690</u>	<u>78,983</u>

The John Haswell Memorial Trust owns the property occupied by the charity. Funds shown above are held on behalf of the John Haswell Memorial Trust.

## 10 Analysis of net assets between funds

	Unrestricted £	Restricted £	Endowment £	Total £
Fixed assets	5,972	-	-	5,972
Current assets	142,951	-	49,203	192,154
Current liabilities	(84,690)	-	-	(84,690)
Net assets at 31 March 2019	<u>64,233</u>	<u>-</u>	<u>49,203</u>	<u>113,436</u>



Notes to the financial statements  
Year ended 31 March 2019

11 Movement in funds

	As at 1 April	Incoming Resources	Outgoing Resources	Transfers	At 31 March
	£	£	£	£	£
<b>Unrestricted</b>					
General	148,987	364,098	(399,649)	-	113,436
<b>Restricted</b>					
Gateshead MBC and others		31,665	(31,665)	-	-
<b>Other</b>					
Community Foundation	7,500	-	(7,500)	-	-
<b>Total funds</b>	<b>156,487</b>	<b>395,763</b>	<b>(438,814)</b>	<b>-</b>	<b>113,436</b>



**Gateshead Carers Association is officially  
a Centre of Excellence for Carer Services**

## Acknowledgements

We would like to thank all of our generous donors and the following organisations for their financial support during 2018-19: Newcastle Gateshead CCG | Gateshead Council | Carers Trust | Transform Foundation

Special thanks to the following for their kind donations/sponsorship: Peace of Mind | Northumbria University | NHS Business Services | Individual Donors.

Thank you to our volunteers and those from NHS Business Services for their time.

## Get in touch...

### Gateshead Carers Association

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  @GatesheadCarers



Charity No. 1118942 | Company No. 6133161



## Annual Report 2019

### The Year in Numbers

<b>£3,000,000+</b>	Benefits achieved for carers
<b>£32,521</b>	Grant funding achieved for carers
<b>2409</b>	Pieces of individual support work carried out
<b>1028</b>	Carers accessed 1-2-1 personalised support
<b>546</b>	Carers accessed support for the first time
<b>235</b>	Wellbeing activity group sessions held
<b>19</b>	BME language communities supported
<b>18</b>	Carers used Caldew House for short breaks for 90 nights

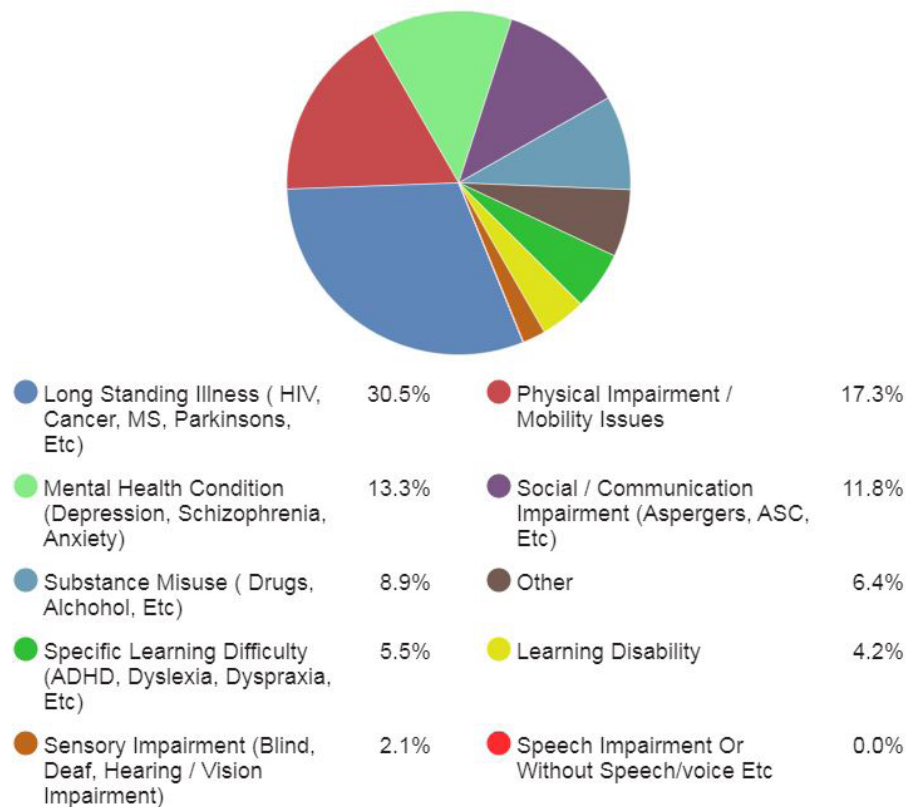
*Our mission is to empower adult carers to be stronger and more confident, especially in controlling their life, claiming their rights, realising their potential, achieving their goals, staying healthy mentally, physically and financially, as well as being better connected with family, friends, neighbourhoods and communities.*

Supporting Adult Carers in Gateshead Since 1996

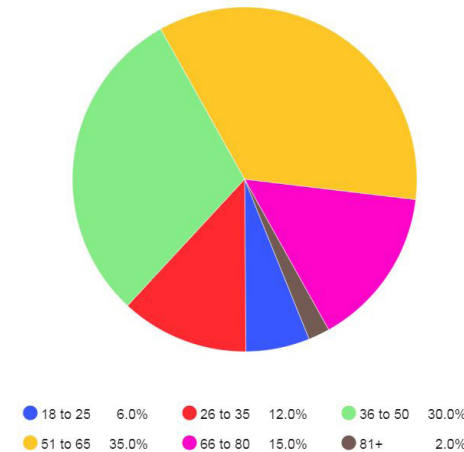
## Social Value. Our Commitment to Gateshead

- Free use of our meeting rooms offered to community groups/charities (with an annual income of less than £50,000pa)
- Recirculate our income within Gateshead when buying-in services
- Reducing our carbon emissions footprint by cutting energy consumption and recycling
- Translation, visual and listening options installed via ReciteMe for our website to ensure accessibility for all

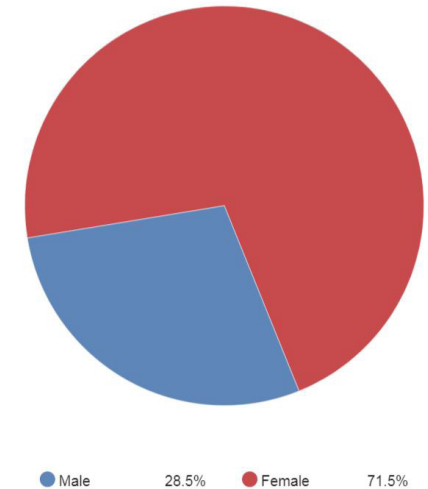
### Main Disability of Cared For



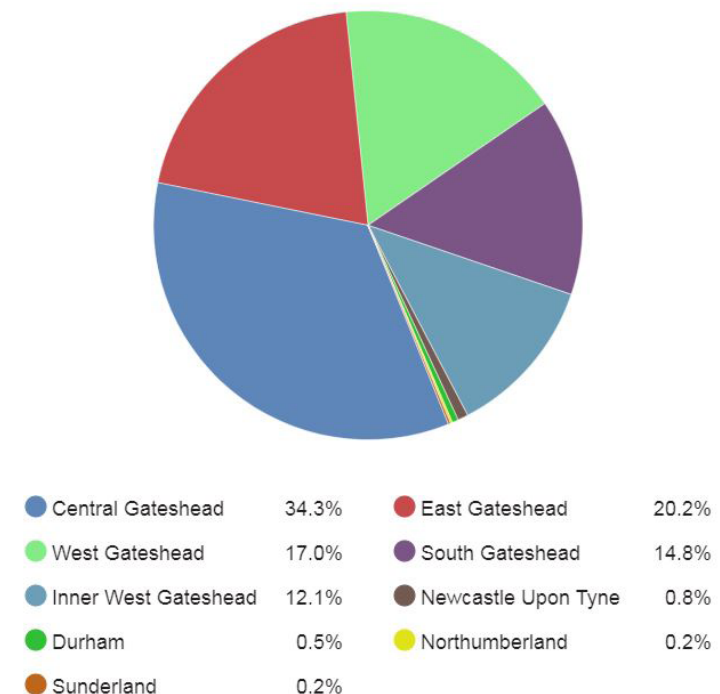
### Age Range



### Gender



### Demand for our services across Gateshead



All data shown was taken from our client database as of December 2019.