

Charity No: 1133145

Company No: 06960313

## **HELP ON YOUR DOORSTEP**

### **FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2019**

CHARITY COMMISSION  
FIRST CONTACT

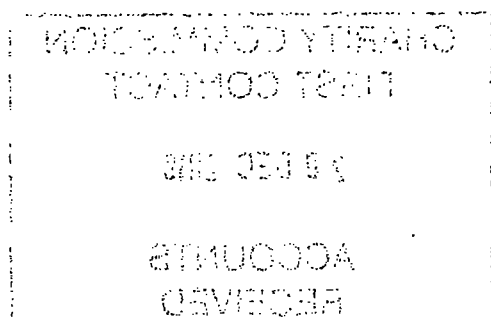
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ACCOUNTS  
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**Help on Your Doorstep**  
**For the year ended 31 March 2019**

**CONTENTS**

Legal and administrative details	2
Trustees' report	3
Independent auditors' report	13
Statement of financial activities	16
Balance sheet	17
Statement of cash flows	18
Notes to the accounts	19



**Help on Your Doorstop**  
**For the Year Ended 31 March 2019**

**Legal and administrative details**

**Board of Trustees**

Andy Murphy (Stood down as Treasurer and appointed Chair on 5<sup>th</sup> September 2017)  
Frances Carter (Stood down Chair and appointed Vice Chair on 5th September 2017 )  
Phil Kelly  
Matthew Humphrey MBE

(All appointed as Trustees on 13<sup>th</sup> July 2009)

Don Kehoe (Appointed 21<sup>st</sup> October 2010, Appointed Treasurer on 5th September 2017)  
Colin Adams MBE (Appointed 9<sup>th</sup> December 2010)  
Sorrel Brookes (Appointed 2<sup>nd</sup> March 2017)  
Nicola Steuer (Appointed 2<sup>nd</sup> March 2017)

**Senior management**

Ken Kanu	-	Executive Director, Company Secretary
Savita Narain	-	Senior Manager

**Company number**  
06960313.

**Registered charity number (England and Wales)**

1133145.

**Registered Office**

13 Elliott's Place,  
London  
N1 8HX

**Bankers**

Co-operative Bank  
P.O.Box 250  
Delf House  
Skelmersdale  
WN8 6WT

**Auditors**

Goldwins Limited  
75 Maygrove Road  
West Hampstead  
London NW6 2EG

## **Trustees' report 2019**

The Trustees are pleased to present their Report and Accounts for Help on Your Doorstep (the "Charity") for the year ended 31 March 2019

### **Structure, governance and management**

Help on Your Doorstep was founded and incorporated in 2009. Help on Your Doorstep is governed by the Board of Trustees who are appointed as prescribed by the Articles of Association dated 1<sup>st</sup> July 2009. The Board of Trustees, who are also directors of the charity for the purposes of the Companies Act, have the sole and entire responsibility for the management of the business of Help on Your Doorstep. The company is limited by guarantee and members are required to contribute £10 in the event of a winding up.

Trustees are recruited in a variety of ways involving exploration of the field of potential candidates, including open recruitment and recommendation from existing Trustees and partner organisations. Potential Trustees are scrutinised by the Chair and company secretary before being proposed as a Trustee. All new Trustees are provided with an induction to Help on Your Doorstep. Board of Trustee meetings are held four times a year. One of these meetings is used to review performance over the past year including Board performance, and agree key objectives for the coming year.

The day-to-day running of Help on Your Doorstep and the exercise of executive responsibility is delegated to the Director.

### **What we do**

Every benevolent organisation wants their charitable resources to support those most in need. Every year thousands of hours are spent in outreach, attempting to find those in our neighbourhoods who are hidden from community services. It can be heart-breaking for outreach workers to discover someone living with severe hardship or chronic health conditions, who they can't help because their particular organisation is only funded to provide specific help such as supporting them to return to work.

The Help on Your Doorstep's Connect service turns that model on its head, so that when our staff encounter problems while knocking on doors in our area we have a trusted relationship with 150 partners or providers that we can refer to. When we find a new need that is not being addressed by our partners we can search out someone to meet that need or advocate for new services.

It is so much more effective and rewarding to support community members when they can be empowered to address their own problems rather attempting to put back the pieces when things have gone badly wrong and are much more distressing. It is often said that it is better to have a fence at the top of the cliff rather than an ambulance at the bottom. Sadly, Help on Your Doorstep too often come across struggling families at the bottom of the cliff.

Over the last ten years we have built strong relationships with our partners whilst persistently and regularly engaging in community outreach to develop a trusted reputation with residents. We are genuinely independent and place the client at the centre of our work. This is vital to

## **Help On Your Doorstep**

### **For the Year Ended 31 March 2019**

the success of the Connect service as many people find it difficult to be frank about their finances or health with the housing team of their landlord.

The referral is just the start of our relationship with our clients. We use technology to ensure relevant information is shared with partner services securely and remind clients of meetings that have been set up for them. Subsequently we track whether problems have been solved and client satisfaction levels with the referral that we make. This means that we can provide aggregated satisfaction information and general feedback to our partners.

As well as linking people to the services that they need and want, our Connect teams work directly with residents to support them to identify their personal goals and work towards these through motivational interviewing, building on strengths and collaborative action planning.

Seven years ago we developed our first Good Neighbour Schemes in Islington. This was prompted by the recognition that the high levels of isolation that our team encountered within the community were best addressed by the community itself rather than formal services. Good Neighbours Schemes work with local people to create opportunities for neighbours and other residents to come together and build stronger bonds through shared activities.

The schemes, built on the passion, knowledge and relationships that local people have, allow residents to form genuine friendships, give something to their community as volunteers and provide a wide range of activities that enhance wellbeing.

#### **Public benefit**

The Trustees confirm that they have complied with the duty in section 17 of the Charities Act 2011 to have due regard to the Charity Commission's general guidance on public benefit.

*The objective of Help on Your Doorstep is the prevention and relief of poverty in deprived areas by providing a proactive outreach service that connects residents with the local services that they want and need.*

Help on Your Doorstep has developed its strategic plans to ensure that it provides public benefit and achieves its objectives as set out in Help on Your Doorstep's governing document. The benefit that Help on Your Doorstep brings to the public is delivered in the following ways

- Delivering outreach services in parts of Islington with high levels of deprivation aimed at helping local residents to access advice and support services, which will improve their wellbeing and life chances.
- Delivering Good Neighbours Initiatives, which supports local people who may experience barriers to community participation and facilitate opportunities for them to volunteer in their own local neighbourhood.
- Working with communities to deliver activities that enhance health and wellbeing
- Administering grants to individuals to alleviate financial hardship and to improve wellbeing and life chances
-

## **Help On Your Doorstep**

### **For the Year Ended 31 March 2019**

- Undertaking community research to ensure that the communities that we work with are able to influence the services that they receive.
- Working with in collaboration other services to co-deliver interventions that reach and make a difference for the most marginalised section of the community.
- Sharing our intelligence gained from outreach and referral activity with others to help shape service provision and policy in order to improve the wellbeing and life chances of residents living in deprived neighbourhoods.

### **Mission, values and objectives**

#### **Our Mission**

Help on Your Doorstep's goal is for people to thrive, have a good quality of life and live in happy, healthy communities

#### **Our Values**

- **Professional:** in the way that we deliver our services.
- **Empowering:** in our approach to working with individuals.
- **Rooted in the communities that we serve:** So that we are informed and responsive.
- **Quality:** underpins our provision of information, advice and referrals.
- **Equally accessible:** through being approachable and non-judgemental.
- **Informed:** As a result of our commitment to the continuous review of the needs of communities

#### **Our Strategic Objectives**

- Deliver services that reach and support those who need help most
- Deliver and promote services with a preventative focus
- Deliver and promote services that empower residents and improve their confidence, skills and resilience
- Support the development of strong communities
- Develop and sustain a skilled and well supported workforce
- Achieve ongoing financial stability and optimise our use of resources

### **Principal activities**

The principal activities of Help on Your Doorstep during the year were:

- Undertaking outreach and resident engagement in neighbourhoods of Islington with high levels of disadvantage. The service uses a model of systematic door knocking geared towards identifying and empowering people with support needs, including those who are vulnerable and disengaged.
- Providing direct support to improve the wellbeing of Islington residents from six community bases across the Borough. Clients were able to access support via self-referral or referrals from other agencies.

**Help On Your Doorstep**  
**For the Year Ended 31 March 2019**

- Delivering support sessions from nine GP surgeries in Islington. This service, funded by Islington Clinical Commissioning Group and Cloudesley, enables GPs and other practice staff to refer patients with non-medical support issues to Help on Your Doorstep so that they can be supported directly or referred on to one of our 150 referral partners for advice and support.
- Referral of clients to social welfare services and the provision of follow up support to ensure that referrals are 'resolved'. Services to which clients are referred include those that provide support and advice on issues such as debt, financial hardship, unemployment, welfare benefits issues housing problems and health issues.
- Delivering 'Connecting for Change', our National Lottery Community Fund project aimed at supporting residents to set goals which enable them to take more control of their health and finances, and make stronger community connections.
- Service promotion on behalf of advice and support agencies to improve their penetration into 'harder to reach' communities.
- Hosting and managing advice appointment bookings for Islington Law Centre, Islington People's Rights and Citizens Advice Islington for residents in need of specialist or generalist advice on welfare benefits, housing and debt issues.
- Supporting other local organisations through the sharing of local intelligence, partnership working and addressing local priorities
- Delivering Good Neighbour Schemes in Islington neighbourhoods: In 2018/19 Good Neighbour Schemes operated in Andover Estate, Bemerton Estate, New River Green estate and in estates in the South Barnsbury area. The schemes engaged and supported local people into local volunteering activities, community participation and local activities that enhance community health and wellbeing.
- Alleviating financial hardship experienced by individuals through the management of individual grants funds on behalf of Cloudesley Charity and referrals into Islington's Local Welfare Fund, the Resident Support Scheme
- Conducting community research on behalf of other organisations. Building on our strong relationships and knowledge of communities, community research enables us to consult local people on what they need and want from services and communicate this back to those services.

## **Help On Your Doorstep**

**For the Year Ended 31 March 2019**

### **Achievements**

#### **Connect outreach and referral service:**

The communities that we work with have been challenged from multiple directions over the last 12 months. Changes to the benefit system have left many struggling; social housing shortages have meant that the numbers of households in overcrowded or unsuitable housing continues to rise and issues such as poor mental health, isolation and unemployment continue to affect the wellbeing and prospects of Islington residents. Many of those dealing with these challenges on a day to day basis do not know where to get the support that would help them overcome them. Throughout the year, our Connect teams went door to door in the areas with the highest levels of deprivation in Islington in order to reach people and find out about the issues they were facing and support them to deal with them.

Our Connect services helped 1,641 Islington residents over the 12-month period. 1,463 of these residents were referred to our network of partner services whose support included specialist legal advice, self-management support for those with long term health conditions, employability coaching, urgent help for those in financial hardship, family support, health advocacy and much more. Our staff made 2,654 supported referrals to 114 services in 18/19; each of these referrals was tracked and monitored to ensure that the client received the services they needed. Three months after each referral was made, we followed up with the client to find out whether the outcome they sought had been achieved.

In addition to our referrals, 489 residents received additional direct support such as advocacy, help with forms, information and advice and other practical support from our six community-based offices. 542 hours of additional direct support was recorded over the one-year period.

73% of the clients that were helped stated that our referrals and direct support resulted in an improvement in their circumstances after three months. A further 27% told us, at the three month stage, that although their issue had not been fully resolved, they were getting ongoing support from the agency that we referred them to.

Over the year we were told by our clients that:

- 143 referrals had resulted in the person feeling that they had 'gained confidence'
- 287 referrals had led to the person feeling 'less isolated and more connected than before'
- 484 referrals had resulted in the person becoming more able to 'manage their affairs'

The main presenting issues that the Connect teams supported people to positive outcomes with over the year were:

<b>Presenting issue</b>	<b>Number of Referrals resulting in improvement</b>
Financial hardship	407
Welfare benefits	543
Housing	190
Health	93
Debt	75
Employment support	76
Disability /mobility	46
Managing fuel costs	46



## **Help On Your Doorstep**

### **For the Year Ended 31 March 2019**

#### GP Practice Outreach:

Over the year we increased our presence in GP surgeries, enabling doctors, practice nurses and other staff to refer patients with non-medical support issues to us so that we can provide Connect support to them. In 2018/19 Connect delivered regular weekly or fortnightly sessions in nine Islington GP practices and supported over 250 patients with social welfare issues. The development of this aspect of our work has been made possible by funding from the Islington Clinical Commissioning Group and Cloudesley.

#### Advice Partnerships

Another continuing and growing partnership has been our strategic and operational collaboration with organisations concerned with the provision of advice in social welfare areas of law (welfare benefits, debt and housing) to Islington residents on low incomes. Help on Your Doorstep has worked with funders including the Local Authority, Cloudesley and Cripplegate and advice providers including Islington Law Centre, Citizens Advice Islington, Islington people's Rights and Islington BAMER Advice Alliance. The strategic focus of our partnership work has been to meet the needs of residents affected by Universal Credit 'full service' roll out and ensuring that those on other benefits, such as Personal Independence Payments and Employment Support Allowance, get access to free independent legal advice when they need it

The Connect service has been instrumental in the delivery of advice in the communities where people are. The Connect offices hosted welfare benefits and debt advice sessions delivered by Islington Law Centre and Citizens Advice Islington. As part of this arrangement Connect staff assessed the needs of clients with welfare benefits, housing and debt issues and booked them into appropriate sessions, managed inward referrals from other agencies and provided initial and ongoing support and advocacy where required. Help on Your Doorstep hosts 54 advice sessions in our offices and manages the access for local people.

#### Connecting for Change

In January 2019 Help on Your Doorstep launched a four-year project 'Connecting for Change', funded by the National Lottery Community Fund. Within this project the team seek to engage clients who struggle with managing their health and finances and those who are isolated. We work with them over a number of months to identify personal goals that enable them to build the confidence and capability to take more control over these aspects of their

lives through action planning, coaching and establishing links with relevant community agencies and groups

#### Good Neighbour Schemes

Help on Your Doorstep managed four Good Neighbours Schemes in Islington in 2018/19. The schemes, which are led by local residents, aim to tackle isolation, strengthen community connections and improve health and wellbeing. 528 residents from Andover, New River Green, Priory Green and Bemerton estates got involved in a wide range of group activities that supported these objectives. The activities were chosen by residents and co-ordinated and run by our community development team with the support of local volunteers

## **Help On Your Doorstep**

### **For the Year Ended 31 March 2019**

Over the 12-month period our community development team facilitated a number of weekly activities that brought communities together and enabled them to connect, give, be active, keep learning and take notice. These activities included:

- Coffee mornings /afternoons
- Exercise classes (Zumba, yoga, balance classes)
- Kids football sessions
- Mindfulness /meditation classes
- Arts and crafts groups
- Lunch clubs
- Games afternoons
- Film screenings
- Gardening groups
- Stay and Plays and family drop-ins

In addition, a number of seasonal events were organised for the residents living in the four geographic communities we deliver Good Neighbours Schemes in, including community fun days, trips to the seaside, health and wellbeing days and Christmas events.

25 residents supported the community development team as volunteers. Our volunteers participated in a number of ways including planning and managing regular activities and events, supporting outreach activities, supporting the participation of vulnerable residents, office and admin tasks. Volunteering with the Good Neighbours Schemes has been shown to be a great way for residents to contribute to the community they live in whilst gaining new skills and new friends.

A survey of participants and volunteers in the Good Neighbours Schemes showed that:

- 95% of people felt more positive about their neighbourhood
- 100% felt closer to others
- 92% said that they had learned new skills
- 90% said that they felt more relaxed most or some of the time
- 97% said that they were better able to deal with problems
- 81% said that they had given time or shared skills

### **Community research**

Help on Your Doorstep deliver community research projects to help ensure that the views of people who are often marginalised are able to influence the design and delivery of the services that they use.

Help on your Doorstep undertook community research for the CCG in 2018/19. As part of this project we surveyed 113 Islington residents to ask about how isolation affected them personally and their experience and views of local social prescribing and navigation services. We are due to report back later in 2019.

**Help On Your Doorstep**  
**For the Year Ended 31 March 2019**

**Reserves**

At the end of the year Help on Your Doorstep achieved a surplus of £35,414 across all funds. The total funds carried forward were £86,168 of which £ 68,169 was restricted funds.

The current reserves policy, approved by the Trustees, is to build up and maintain free reserves of at least one month's average expenditure, up to a maximum of £100,000. This is to mitigate the risk of insolvency and provide a fund for future infrastructure replacement and business growth activities. Free reserves are defined as that part of the charity's unrestricted funds that is freely available to spend on any of the charity's purposes. This excludes restricted income funds, tangible fixed assets and amounts designated for essential future spending.

At the end of the year free reserves amounted to £5,461. This is lower than the amount at the end of 18/19 due to our continued investment in a number of business change activities that will strengthen the organisation's financial position in future years and our replacement of our IT system with a Cloud based system.

The Trustees' expectation is that reserves can only feasibly be increased through a combination of:

- Active fundraising from donors;
- Applying a "full-cost-recovery-plus" approach to pricing of tenders; and
- In the future, developing traded services such as the provision of consultancy, that are consistent with our charitable aims

The Trustees are aware of the risks that low reserves present in terms of being able to respond quickly to unforeseen events, such as cuts in external funding. Therefore, the Trustees continue to develop and review contingency plans that can be implemented in the event of funding reductions to quickly reduce expenditure and safeguard the financial position of the organisation.

**Principal risks and uncertainties**

The Board Finance and Risk Committee is responsible for ensuring that organisational risks are satisfactorily identified and managed and confirms this to the full Board of Trustees. Help on

Your Doorstep maintains a formal risk-management process in accordance with guidance from the Charity Commission. An organisational risk register is updated and reviewed on a quarterly basis by the Finance and Risk Committee in order to determine whether all material risks have been adequately identified and assessed and whether appropriate mitigating actions are in place and are effective.

## **Help On Your Doorstep**

### **For the Year Ended 31 March 2019**

In addition to the risk related to reserves, the principle risks that we have identified as having a serious potential impact on our performance, future prospects and reputation are:

<u>Risk</u>	<u>Mitigating actions</u>
Funding reductions or failure to replace grants that reach the end of their term leading to insufficient resources to meet obligations	<p>Rolling contingency planning for grants due to end in the next 18 months</p> <p>Effective relationship management with existing funders in order to understand their medium and longer term intentions and challenges</p> <p>Diversification of income streams and increased contract delivery</p>
Serious injury or fatality as a result of violence towards staff	<p>Robust health and safety procedures for lone working and door knocking</p> <p>Risk assessments and incident reporting procedures</p> <p>Personal safety training for all staff</p> <p>Tracking and monitoring devices in use</p>
Contract/project delivery failure resulting in the recovery of funds by funders/commissioners	Project management and effective monitoring approach to service delivery

### **Remuneration policy for key management personnel**

The Finance and Risk Committee has the responsibility of considering the remuneration of the Executive Director as well determining the pay policy for all staff and the basis for any annual increases in pay. The committee, which is made up of the Treasurer, the Chair and at least one other trustee makes recommendations to the full board for approval. The Board and the Finance and Risk Committee operate within the powers and constitutional arrangements as set out in the Articles of Association and Committee terms of reference.

When making recommendations, the Committee will draw on relevant internal and external information regarding staff remuneration. Staff remuneration does not include any share options or long-term incentive schemes. The pension provisions for the Executive Director team are on the same terms as other employees.

**Help On Your Doorstep**  
**For the Year Ended 31 March 2019**

**Trustees' Responsibilities**

The trustees (who are also directors of Help on Your Doorstep for the purposes of company law) are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice.)

Company law required trustees to prepare financial statements for each financial year which give a true and fair view of the state of the affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

This report was approved by the Board of Trustees on 10/12/2019 and signed on its behalf by:



**Andy Murphy**  
Chair

## **Independent Auditor's Report to the Members of Help on Your Doorstep**

### **Opinion**

We have audited the financial statements of Help on Your Doorstep (the 'Charity') for the year ended 31 March 2019 which comprise the Statement of Financial Activities, the Balance Sheet, statement of cash flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102: The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

### **In our opinion, the financial statements:**

- give a true and fair view of the state of the Charity's affairs as at 31 March 2019 and of its income and expenditure for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006.

### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the Charity in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

### **Conclusions relating to going concern**

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the Charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

### **Other information**

The trustees are responsible for the other information. The other information comprises the information included in the annual report other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent

with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

#### **Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the trustees' report (incorporating the directors' report) have been prepared in accordance with applicable legal requirements.

#### **Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the Charity and its environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Annual Report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us;
- the financial statements are not in agreement with the accounting records and returns;
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not obtained all the information and explanations necessary for the purposes of our audit.

#### **Responsibilities of the trustees**

As explained more fully in the trustees' responsibilities statement, the trustees are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as they determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the Charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the Charity or to cease operations, or have no realistic alternative but to do so.

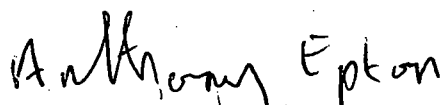
#### **Our responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error

and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: [[www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities)]. This description forms part of our auditor's report.

This report is made solely to the Charity's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Charity's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Charity's members as a body, for our audit work, for this report, or for the opinions we have formed.



**Anthony Epton (Senior Statutory Auditor)**  
for and on behalf of  
**Goldwins Limited**  
**Statutory Auditor**  
**Chartered Accountants**  
**75 Maygrove Road**  
**West Hampstead**  
**London NW6 2EG**

19 December 2019



## Help on Your Doorstep

### Statement of financial activities (incorporating an Income and Expenditure Account) For the year ended 31 March 2019

	Note	Unrestricted Funds £	Restricted Funds £	2019 Total £	2018 Total £
<b>Income from:</b>					
Donations and legacies	2	139,478	5,000	144,478	147,081
Charitable activities	3				
Connect services		216,500	167,173	383,673	315,671
Community participation and wellbeing		121,546	125,998	247,544	224,710
Community research projects		27,000	-	27,000	27,000
Promoting the service model		-	14,328	14,328	32,602
<b>Total income</b>		<b>504,524</b>	<b>312,499</b>	<b>817,023</b>	<b>747,064</b>
<b>Expenditure on:</b>					
Raising funds		5,134	-	5,134	3,423
Charitable activities	4				
Connect services		292,361	134,190	426,551	411,206
Community participation and wellbeing		134,222	126,444	260,666	230,168
Community research projects		26,579	-	26,579	27,815
Promoting the service model		49,179	13,500	62,679	67,366
<b>Total expenditure</b>		<b>507,475</b>	<b>274,134</b>	<b>781,609</b>	<b>739,978</b>
<b>Net income for the year</b>	5	<b>(2,951)</b>	<b>38,365</b>	<b>35,414</b>	<b>7,086</b>
Transfers between funds		2,450	(2,450)	-	-
<b>Net movement in funds</b>	5	<b>(501)</b>	<b>35,915</b>	<b>35,414</b>	<b>7,086</b>
<b>Reconciliation of funds</b>					
Total funds brought forward		18,500	32,254	50,754	43,668
<b>Total funds carried forward</b>	15	<b>17,999</b>	<b>68,169</b>	<b>86,168</b>	<b>50,754</b>

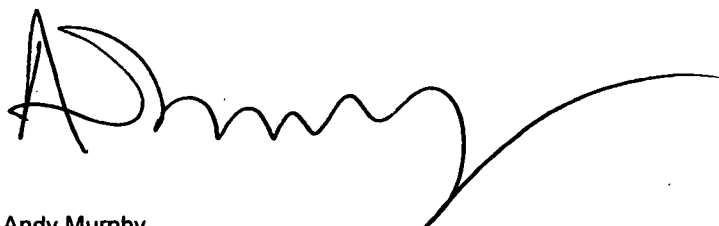
All of the above results are derived from continuing activities. There were no other recognised gains or losses other than those stated above. The attached notes form part of these financial statements.

## Help on Your Doorstep

### Balance sheet As at 31 March 2019

	Note	2019 £	£	2018 £	£
<b>Fixed assets</b>					
Tangible fixed assets	10		12,538		11,796
<b>Current assets</b>					
Debtors	11	92,958		24,492	
Cash at bank and in hand		<u>140,453</u>		<u>164,627</u>	
		233,411		189,119	
<b>Creditors: amounts due within 1 year</b>	12	<u>(159,781)</u>		<u>(150,161)</u>	
<b>Net current assets</b>			<u>73,630</u>		<u>38,958</u>
<b>Net assets</b>	14		<u>86,168</u>		<u>50,754</u>
<b>Funds</b>	15				
Restricted funds			68,169		32,254
Unrestricted Funds					
Designated funds			12,538		11,796
General funds			<u>5,461</u>		<u>6,704</u>
<b>Total Funds</b>			<u>86,168</u>		<u>50,754</u>

The financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 and were approved and signed on behalf of the Board of Trustees by:



Andy Murphy  
Chair

10 / 12 / 2019

The notes to the accounts form part of these financial statements

## Help on Your Doorstep

### Statement of cash flows For the year ended 31 March 2019

	Note	2019 £	2018 £
<b>Cash flows from operating activities</b>			
<b>Net cash provided by operating activities</b>	16	<b>(12,846)</b>	29,333
<b>Cash flows from investing activities:</b>			
(Purchase) of fixed assets		<u>(11,328)</u>	<u>(14,959)</u>
<b>Cash provided by investing activities</b>		<u><b>(11,328)</b></u>	<u>(14,959)</u>
<b>Change in cash and cash equivalents in the year</b>		<b>(24,174)</b>	14,374
Cash and cash equivalents at the beginning of the year		<u>164,627</u>	<u>150,253</u>
<b>Cash and cash equivalents at the end of the year</b>	17	<u><b>140,453</b></u>	<u>164,627</u>

## Help on Your Doorstep

### Notes to the Financial Statements For the Year Ended 31 March 2019

#### 1 Accounting Policies

##### a Basis of preparation of financial statements

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102 - effective 1 January 2015) - (Charities SORP FRS 102) and the Companies Act 2006.

The charitable company meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy or note.

##### b Going concern

The trustees consider that there are no material uncertainties about the charitable company's ability to continue as a going concern. The trustees do not consider that there are any sources of estimation uncertainty at the reporting date that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next reporting period.

##### c Income

Income, including income from government and other grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the income have been met, it is probable that the income will be received and that the amount can be measured reliably.

Grants are credited to income when they are receivable unless they are for activities relating specifically to a specific future period, in which case they are deferred to that period. Income received under contracts for services is recognised in the financial statements in proportion to the percentage of completion of the contract.

##### d Donations of gifts, services and facilities

Donated professional services and facilities are recognised as income when the charity has control over the item or received the service, any conditions associated with the donation have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), volunteer time is not recognised so refer to the trustees' annual report for more information about their contribution.

On receipt, donated gifts, professional services and donated facilities are recognised on the basis of the value of the gift to the charity, which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

##### e Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

##### f Fund accounting

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Designated funds are unrestricted funds which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work or for specific projects undertaken by the charity.

## Help on Your Doorstep

### Notes to the Financial Statements For the Year Ended 31 March 2019

#### 1 Accounting Policies (continued)

##### g Expenditure and irrecoverable VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- Costs of raising funds comprise of trading costs and the costs incurred by the charitable company in inducing third parties to make voluntary contributions to it, as well as the cost of any activities with a fundraising purpose.
- Expenditure on charitable activities includes the costs of delivering services and other activities undertaken to further the purposes of the charity and their associated support costs. Where costs cannot be directly attributed, they have been allocated to activities on a basis consistent with their use of resources.

Costs of premises and administration are allocated on a per capita basis as follows:

Connect services	58.5%
Community participation and wellbeing	32.0%
Community research projects	2.4%
Promoting the service model	5.1%
Governance and support costs	2.0%

##### h Allocation of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs comprise the salary and overhead costs of the central function.

Governance costs are the costs associated with the governance arrangements of the charity. These costs are associated with constitutional and statutory requirements and include any costs associated with the strategic management of the charity's activities.

Support and governance costs are re-allocated to each of the activities on the following basis which is an estimate, based on staff time, of the amount attributable to each activity

Connect services	59.5%
Community participation and wellbeing	32.8%
Community research projects	2.5%
Promoting the service model	5.2%

##### i Operating leases

Rental charges are charged on a straight line basis over the term of the lease.

##### j Tangible fixed assets and depreciation

Items of equipment are capitalised where the purchase price exceeds £400. Depreciation is provided at rates calculated to write down the cost of each asset to its estimated residual value over its expected useful life. The depreciation rates in use are as follows:

Computer & office equipment	33% straight line
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## **Help on Your Doorstep**

### **Notes to the Financial Statements For the Year Ended 31 March 2019**

#### **1 Accounting Policies (continued)**

**k Debtors**

Trade and other debtors are recognised at the settlement amount due. Prepayments are valued at the amount prepaid.

**l Cash at bank and in hand**

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

**m Creditors and provisions**

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

**n Financial instruments**

The charity only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

**o Pensions**

The charitable company offers employees an auto enrolment pension scheme to which they make contributions unless they choose to opt out. The pension cost charge represents contributions payable by the charitable company to the scheme. The charitable company has no liability under the scheme other than for the payment of those contributions.

## Help on Your Doorstep

### Notes to the Financial Statements For the Year Ended 31 March 2019

#### 2 Income from donations and legacies

	Unrestricted £	Restricted £	2019 Total £	2018 Total £
Cripplegate Foundation	56,000	-	56,000	56,000
Islington Giving	55,000	-	55,000	55,000
Tourle Foundation	-	5,000	5,000	-
J & M Douglas	6,250	-	6,250	6,250
Gifts in kind	22,000	-	22,000	22,000
Department of Work and Pensions	(868)	-	(868)	-
29th May 1961 Charitable Trust	-	-	-	4,000
Rockliffe	-	-	-	2,500
M & H Maunsell Charity	-	-	-	500
Waitrose	-	-	-	365
Other donations	1,096	-	1,096	466
<b>Total donations and legacies 2019</b>	<b>139,478</b>	<b>5,000</b>	<b>144,478</b>	<b>147,081</b>
Total donations and legacies 2018	147,081	-		

The gifts in kind relate to office spaces received from three organisations (Cripplegate Foundation, Homes for Islington and the Peabody Trust) free of charge. These are based on estimates provided by these organisations as to how much the spaces would cost if available commercially.

#### 3 Income from charitable activities

	Unrestricted £	Restricted £	2019 Total £	2018 Total £
<b>Connect services</b>				
Connect centres (LB Islington)	216,500	-	216,500	230,852
Connect centres (Mercers)	-	25,000	25,000	-
Finsbury Park Connect (Cloudesley)	-	34,250	34,250	33,500
Connecting for Change (Big Lottery)	-	65,504	65,504	-
Proactive Wellbeing (Cloudesley)	-	38,417	38,417	33,000
Welfare grants (Cloudesley)	-	4,002	4,002	8,319
Canonbury Connect (Rayne Foundation)	-	-	-	10,000
<b>Total Connect services 2019</b>	<b>216,500</b>	<b>167,173</b>	<b>383,673</b>	<b>315,671</b>
Total Connect services 2018	230,852	84,819		

## Help on Your Doorstep

### Notes to the Financial Statements For the Year Ended 31 March 2019

#### 3 Income from charitable activities (continued)

	Unrestricted £	Restricted £	2019 Total £	2018 Total £
<b>Community participation and wellbeing</b>				
Canonbury good neighbour scheme				
--Islington Giving	-	40,668	40,668	32,558
--LBI & TRA Western Isles	-	-	-	500
Kings Cross GNS (Islington giving & Peabody Trust)				
--Islington Giving & Peabody Trust	-	38,830	38,830	37,254
--Barnsbury Housing Association	-	500	500	-
New River Green community wellbeing (Islington CCG)	30,000	-	30,000	25,000
Andover community wellbeing (IHASS)	20,000	-	20,000	36,853
Caledonian community wellbeing				
--LB Islington	58,777	-	58,777	49,847
--Islington Giving	-	30,000	30,000	30,000
Team leader (Ajahma Charitable Trust)	-	12,000	12,000	12,000
Health engagement				
--Whittington Hospital	12,000	-	12,000	-
--London Catalyst	-	4,000	4,000	-
Fees for classes and activities	769	-	769	698
<b>Total community 2019</b>	<b>121,546</b>	<b>125,998</b>	<b>247,544</b>	<b>224,710</b>
Total community 2018	112,398	112,312		
<b>Community research projects</b>				
Community research (Islington CCG)	27,000	-	27,000	21,000
Tenant engagement (Barnsbury Housing Association)	-	-	-	6,000
<b>Total community research 2019</b>	<b>27,000</b>	<b>-</b>	<b>27,000</b>	<b>27,000</b>
Total community research 2018	27,000	-		
<b>Developing and promoting the service model</b>				
Evaluation of good neighbour schemes (Islington Giving)	-	5,828	5,828	-
Capacity building (Social Venture Partners London)	-	8,500	8,500	-
Sustainability development (BIG)	-	-	-	7,602
Business development (LB Islington)	-	-	-	25,000
<b>Total service model promotion 2019</b>	<b>-</b>	<b>14,328</b>	<b>14,328</b>	<b>32,602</b>
Total service model promotion 2018	25,000	7,602		
<b>Total income from charitable activities 2019</b>	<b>365,046</b>	<b>307,499</b>	<b>672,545</b>	<b>599,983</b>
Total income from charitable activities 2018	395,250	204,733		



## Help on Your Doorstep

### Notes to the Financial Statements For the Year Ended 31 March 2019

#### 4 Analysis of expenditure

	Raising funds £	Connect services £	Community participation & wellbeing £	Community research projects £	Promoting the service £	Governance £	Support costs £	2019 Total £	2018 Total £
Salaries and employers' NI	-	315,215	185,119	17,374	43,169	971	16,673	578,521	563,431
Other staff costs and recruitment	465	7,380	4,696	203	8,664	26	4,329	25,763	16,977
Freelance and agency staff	-	9,088	4,969	379	789	49	257	15,531	14,420
Volunteers	-	706	644	20	41	3	13	1,427	1,190
Premises and equipment	-	20,308	4,598	4	4,378	1	2,753	32,042	35,072
Depreciation	-	-	-	-	-	-	10,586	10,586	6,810
Office costs	130	21,156	9,693	613	2,601	94	972	35,259	38,063
Project costs	4,539	20,316	37,309	6,947	875	47	250	70,283	51,843
Grants to individuals	-	7,642	-	-	-	-	53	7,695	8,249
Audit and compliance	-	-	-	-	-	4,502	-	4,502	3,923
	<b>5,134</b>	<b>401,811</b>	<b>247,028</b>	<b>25,540</b>	<b>60,517</b>	<b>5,693</b>	<b>35,886</b>	<b>781,609</b>	<b>739,978</b>
Support costs	-	21,352	11,771	897	1,866	-	(35,886)	-	-
Governance costs	-	3,388	1,867	142	296	(5,693)	-	-	-
<b>Total expenditure 2019</b>	<b>5,134</b>	<b>426,551</b>	<b>260,666</b>	<b>26,579</b>	<b>62,679</b>	<b>-</b>	<b>-</b>	<b>781,609</b>	<b>739,978</b>
Unrestricted expenditure 2018	3,423	339,632	115,578	27,815	52,901	-	-	-	-
Restricted expenditure 2018	-	71,574	114,590	-	14,465	-	-	-	-
<b>Total expenditure 2018</b>	<b>3,423</b>	<b>411,206</b>	<b>230,168</b>	<b>27,815</b>	<b>67,366</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>

Of the total expenditure, £507,475 was unrestricted (2018: £539,349) and £274,334 was restricted (2018: £200,629).

## Help on Your Doorstep

### Notes to the financial statements For the Year Ended 31 March 2019

#### 5 Net income for the year

This is stated after charging :

	2019 £	2018 £
Depreciation	10,586	6,810
Auditors' remuneration:		
▪ Audit fees	<u>3,083</u>	<u>3,000</u>

#### 6 Analysis of staff costs, trustee remuneration and expenses, and the cost of key management personnel

Staff costs were as follows:	2019 £	2018 £
Salaries	518,105	512,304
Employers' National Insurance	45,115	45,541
Employer's pension contributions	12,310	5,586
Redundancy	1,008	-
Temporary and agency staff	<u>1,983</u>	<u>-</u>
	<u>578,521</u>	<u>563,431</u>

No employee earned greater than £60,000 during the year (2018: nil).

The total employee benefits including employer pension and NI contributions of the key management personnel were £69,026 (2018: £67,561).

The charity trustees were not paid or received any other benefits from employment with the charity in the year (2018: £nil). No trustee was reimbursed expenses during the year (2018: £nil) and none received payment for professional or other services supplied to the charity (2018: £nil).

#### 7 Staff numbers

The average number of employees (head count based on number of staff employed) during the year was 20 (2018: 20).

The average weekly number of employees (full-time equivalent) during the year was as follows:

	2019 No.	2018 No.
Connect services	9.3	9.7
Community participation and wellbeing	5.1	4.8
Community research projects	0.4	0.6
Promoting the service	0.8	0.7
Governance and support	<u>0.3</u>	<u>0.5</u>
	<u>15.9</u>	<u>16.3</u>

## Help on Your Doorstep

### Notes to the financial statements For the Year Ended 31 March 2019

#### 8 Related party transactions

Two trustees hold prominent positions in the grantor organisations. One trustee was the Governor of Cripplegate Foundation and one trustee was an Islington Clinical Commissioning Governing Body member.

Transactions with these organisations can be seen in notes 2 & 3.

#### 9 Taxation

The society is exempt from corporation tax as all its income is charitable and is applied for charitable purposes.

#### 10 Tangible fixed assets

	Computer Equipment	Leasehold improvements	Total
<b>Cost</b>			
At 1 April 2018	33,647	13,729	47,376
Additions in Year	11,328	-	11,328
At 31 March 2019	44,975	13,729	58,704
<b>Depreciation</b>			
At 1 April 2018	31,004	4,576	35,580
Charge for Year	6,010	4,576	10,586
At 31 March 2019	37,014	9,152	46,166
<b>Net Book Value</b>			
At 31 March 2019	7,961	4,577	12,538
At 31 March 2018	2,643	9,153	11,796

All tangible fixed assets are used to fulfil the charity's objects.

#### 11 Debtors

	2019 £	2018 £
Grants receivable	20,417	3,530
Trade debtors	56,954	3,553
Other debtors	3,893	5,152
Prepayments	11,694	12,257
	<u>92,958</u>	<u>24,492</u>

## Help on Your Doorstep

### Notes to the financial statements For the Year Ended 31 March 2019

#### 12 Creditors : amounts due within 1 year

	2019 £	2018 £
Taxation and Social Security	13,086	12,394
Trade creditors	16,002	5,817
Other creditors	1,573	647
Accruals	14,256	7,100
Deferred income	114,864	124,203
	<u>159,781</u>	<u>150,161</u>

#### 13 Deferred income

	2019 £	2018 £
As at April 2018	124,203	73,564
Released to income from charitable activities during the year	(124,203)	(73,564)
Deferred during the year	114,864	124,203
	<u>114,864</u>	<u>124,203</u>

#### 14 Analysis of net assets between funds

	General unrestricted £	Designated £	Restricted £	Total funds £
Tangible Fixed Assets	-	12,538	-	12,538
Current Assets	152,299	-	81,112	233,411
Liabilities	(146,838)	-	(12,943)	(159,781)
Net assets at 31 March 2019	<u>5,461</u>	<u>12,538</u>	<u>68,169</u>	<u>86,168</u>

## Help on Your Doorstep

### Notes to the financial statements For the Year Ended 31 March 2019

#### 15 Movements in funds

	At 1 Apr 2018 £	Incoming resources £	Outgoing resources £	Transfers £	At 31 Mar 2019 £
<b>Restricted funds</b>					
Finsbury Park Connect (Cloudesley)	8,375	34,250	(33,875)	-	8,750
Centres (Mercers)	-	25,000	(18,750)	-	6,250
Connecting for Change (Big Lottery)	-	65,504	(24,859)	(1,200)	39,445
Proactive Wellbeing (Cloudesley)	5,367	38,417	(48,472)	-	(4,688)
Welfare grants (Cloudesley)	10,554	4,002	(8,234)	-	6,322
Canonbury good neighbour scheme (Islington Giving)	25	40,668	(32,747)	-	7,946
Kings Cross GNS					
Islington Giving & Peabody Trust	(67)	38,830	(39,197)	(1,250)	(1,684)
Barnsbury Housing Association	-	500	(500)	-	-
Caledonian community wellbeing (Islington Giving)	-	30,000	(30,000)	-	-
Community Welfare (Ajhama)	8,000	12,000	(20,000)	-	-
Health promotions (London Catalyst)	-	4,000	(4,000)	-	-
Business Manager post (CAF Tourle Fndn)	-	5,000	(5,000)	-	-
GNS evaluation (Islington Giving)	-	5,828	-	-	5,828
Service development (Social Venture Partners London)	-	8,500	(8,500)	-	-
<b>Total restricted funds</b>	<b>32,254</b>	<b>312,499</b>	<b>(274,134)</b>	<b>(2,450)</b>	<b>68,169</b>
<b>Unrestricted funds</b>					
<i>Designated funds</i>					
Depreciation fund	11,796	-	(10,586)	11,328	12,538
<i>Total designated funds</i>	11,796	-	(10,586)	11,328	12,538
General funds	6,704	504,524	(496,889)	(8,878)	5,461
<b>Total unrestricted funds</b>	<b>18,500</b>	<b>504,524</b>	<b>(507,475)</b>	<b>2,450</b>	<b>17,999</b>
<b>Total funds</b>	<b>50,754</b>	<b>817,023</b>	<b>(781,609)</b>	<b>-</b>	<b>86,168</b>

Transfers are made from restricted and unrestricted funds for the full amount of purchases of capital equipment to the depreciation fund. Depreciation of these assets is charged to that fund. The depreciation fund will always be equal to the net book value of the assets.

#### Purposes of restricted funds

Finsbury Park Connect (Cloudesley)	A grant to contribute to the costs of running the Connect services in Finsbury Park and Canonbury.
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## Help on Your Doorstep

### Notes to the financial statements For the Year Ended 31 March 2019

#### Purposes of restricted funds (continued)

Connect centres (Mercers)	A grant to engage harder to reach older people and refer them on to a network of partner advice and support services to improve their wellbeing.
Connecting for Change (Big Lottery)	A grant to support Islington residents improve their wellbeing through addressing barriers, gaining more control over their health and finances and building supportive social connections.
Proactive Wellbeing (Cloudesley)	The Proactive Wellbeing Service aims to improve the health and wellbeing of Islington residents with long term health conditions or disabilities by increasing their engagement in local services and activities.
Welfare grants (Cloudesley)	Richard Cloudesley have funded the ongoing provision of individual grants to Islington residents with health conditions who are experiencing financial hardship.
Canonbury good neighbour scheme (Islington Giving)	Islington Giving Good Neighbour Scheme awarded a grant to deliver a project in Canonbury to develop local community volunteering opportunities for local people.
Kings Cross GNS (Islington Giving & Peabody Trust)	Funding was received for the development and delivery of a project in Barnsbury and Caledonian wards to support community participation and volunteering for local people.
Community welfare (Ajahma Charitable Trust)	The Ajahma Grant contributes to the cost of the Community Development Team Leader position
Business Manager post (CAF Tourle Foundation)	The grant was used to contribute to the costs of the Business Manager post.
GNS evaluation (Islington Giving)	A contribution towards evaluating good neighbour scheme projects as part of a wider evaluation the Help on Your Doorstep hopes to take. The GNS evaluation will take place in the 2019-20 financial year.
Capacity building (Social Venture Partners London)	A grant used to build capacity within the central management team to manage organisational change.

## Help on Your Doorstep

Notes to the financial statements  
For the Year Ended 31 March 2019

### 16 Reconciliation of net income / (expenditure) to net cash flow from operating activities

	2019 £	2018 £
<b>Net income for the reporting period (as per the statement of financial activities)</b>	<b>35,414</b>	<b>7,086</b>
Depreciation	10,586	6,810
(Increase)/decrease in debtors	(68,466)	7,230
Increase in creditors	9,620	8,207
<b>Net cash provided by / (used in) operating activities</b>	<b><u>(12,846)</u></b>	<b><u>29,333</u></b>

### 17 Analysis of cash and cash equivalents

	2019 £	2018 £
Cash at bank and in hand	<u>140,453</u>	<u>164,627</u>
	<b><u>140,453</u></b>	<b><u>164,627</u></b>

## Help on Your Doorstep

### Notes to the financial statements For the Year Ended 31 March 2019

#### 18 Notes from 2018 accounts

##### a Analysis of expenditure for previous accounting period

	Raising funds £	Connect services £	Community participation & wellbeing £	Community research projects £	Promoting the service £	Governance £	Support costs £	2018 Total £
Salaries and employers' NI	-	316,945	159,960	22,493	46,449	930	16,654	563,431
Other staff costs and recruitment	107	4,283	2,739	195	8,033	17	1,603	16,977
Freelance and agency staff	-	8,539	4,275	551	623	44	388	14,420
Volunteers	-	601	526	21	25	2	15	1,190
Premises and equipment	-	19,683	9,151	17	3,671	1	2,549	35,072
Depreciation	-	-	-	-	-	-	6,810	6,810
Office costs	260	22,912	10,168	1,155	2,084	103	1,381	38,063
Project costs	3,056	8,957	32,744	2,036	4,926	13	111	51,843
Grants to individuals	-	8,249	-	-	-	-	-	8,249
Audit and compliance	-	-	-	-	-	3,923	-	3,923
	<b>3,423</b>	<b>390,169</b>	<b>219,563</b>	<b>26,468</b>	<b>65,811</b>	<b>5,033</b>	<b>29,511</b>	<b>739,978</b>
Support costs	-	17,972	9,060	1,151	1,328	-	(29,511)	-
Governance costs	-	3,065	1,545	196	227	(5,033)	-	-
<b>Total expenditure 2018</b>	<b>3,423</b>	<b>411,206</b>	<b>230,168</b>	<b>27,815</b>	<b>67,366</b>	<b>-</b>	<b>-</b>	<b>739,978</b>
Unrestricted expenditure 2017	860	305,900	79,799	31,891	33,379	-	-	-
Restricted expenditure 2017	-	86,365	72,517	-	59,662	-	-	-
<b>Total expenditure 2017</b>	<b>860</b>	<b>392,265</b>	<b>152,316</b>	<b>31,891</b>	<b>93,041</b>	<b>-</b>	<b>-</b>	<b>-</b>

Of the total expenditure, £539,349 was unrestricted (2017: £451,829) and £200,629 was restricted (2017: £218,544).



## Help on Your Doorstep

### Notes to the financial statements For the Year Ended 31 March 2019

#### 18 Notes from 2018 accounts (continued)

##### b Analysis of assets and liabilities by funds of previous reporting period

	General unrestricted £	Designated £	Restricted £	Total funds £
Tangible Fixed Assets	-	11,796	-	11,796
Current Assets	148,107	-	41,012	189,119
Liabilities	(141,403)	-	(8,758)	(150,161)
<b>Net assets at 31 March 2018</b>	<b>6,704</b>	<b>11,796</b>	<b>32,254</b>	<b>50,754</b>

##### c Details of movement in funds during the previous reporting period

	At 1 Apr 2017 £	Incoming resources £	Outgoing resources £	Transfers £	At 31 Mar 2018 £
<b>Restricted funds</b>					
Finsbury Park Connect (Cloudesley)	-	33,500	(25,125)	-	8,375
Canonbury Connect (Rayne Foundation)	-	10,000	(10,000)	-	-
Proactive Wellbeing (Cloudesley)	-	33,000	(27,633)	-	5,367
Welfare grants (Cloudesley)	11,051	8,319	(8,816)	-	10,554
Canonbury good neighbour scheme					
Islington Giving	66	32,558	(32,599)	-	25
LB Islington & TRA Western Isles	-	500	(500)	-	-
Kings Cross GNS (Islington Giving & Caledonian community wellbeing)	170	37,254	(37,491)	-	(67)
Community Welfare (Ajahma)	10,000	30,000	(40,000)	-	-
Sustainability development (BIG)	-	12,000	(4,000)	-	8,000
	6,863	7,602	(14,465)	-	-
<b>Total restricted funds</b>	<b>28,150</b>	<b>204,733</b>	<b>(200,629)</b>	<b>-</b>	<b>32,254</b>
<b>Unrestricted funds</b>					
<i>Designated funds</i>					
Depreciation fund	3,647	-	(6,810)	14,959	11,796
<i>Total designated funds</i>	3,647	-	(6,810)	14,959	11,796
General funds	11,871	542,331	(532,539)	(14,959)	6,704
<b>Total unrestricted funds</b>	<b>15,518</b>	<b>542,331</b>	<b>(539,349)</b>	<b>-</b>	<b>18,500</b>
<b>Total funds</b>	<b>43,668</b>	<b>747,064</b>	<b>(739,978)</b>	<b>-</b>	<b>50,754</b>