

Registered company number: 04722577 (England and Wales)
Registered charity number: 1112342

Report of the Trustees and
Financial Statements for the Year Ended 31 March 2021
for
Worcester Community Trust



RD Accounting Limited
Chartered Certified Accountants
12C Two Locks
Hurst Business Park
Brierley Hill
DY5 1UU

Worcester Community Trust
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For the Year Ended 31 March 2021

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Worcester Community Trust
Trustees' Report
Year Ended 31 March 2021

| | |
|-----------------------------|--|
| Charity registration number | 1112342 |
| Company registration number | 04722577 |
| Trustees | George William Davidge Claire Louise Thompson Richard Alfred Soper – Chair Josephine Constance Hodges David John Pickering Bridget Lee Brickley Dennis Evans – ceased 19/01/2021 Ruth Jones – ceased 28/09/2020 Philip Fowler Gregg Scott |
| Registered office | The Green Centre Gresham Road Dines Green Worcester Worcestershire WR2 5QS |
| Independent Auditor | RD Accounting Limited 12C Two Locks Hurst Business Park Brierley Hill DY5 1UU |
| Management personnel | CEO – Ruth Heywood DIRECTOR OF DEVELOPMENT – Sarah Mackay DIRECTOR OF OPERATIONS – Mark Steadman – Until May 2021 CUSTOMER SERVICE & HUB TEAM MANAGER – Christine Heywood DIRECTOR OF FINANCE – Tracey Chance |
| Bankers | Lloyds PLC 4 The Cross Worcester Worcestershire WR1 3PY |

**Worcester Community Trust
Trustees' Report
Year Ended 31 March 2021**

The Trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report and the audited financial statements of the charity for the year ended 31 March 2021. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" (FRS 102) in preparing the annual report and financial statements of the charity.

The charity is constituted as a company limited by guarantee and is, therefore, governed by a memorandum and articles of association (incorporated 3 April 2003). The Articles were amended in March 2010 to define the "area of benefit" as Worcester City.

Objectives and activities

As defined in the Trust's Memorandum and Articles the objects of the charity are:

- i. To promote the benefit of the inhabitants of Worcester City ("The area of Benefit") in line with The Equality Act 2010, without distinction of age, sex, sexual orientation, disability, marriage and civil partnership, gender reassignment, religion or belief, maternity and pregnancy, by associating together with the inhabitants and the local authorities, voluntary or other organisation in a common effort to advance education, relieve poverty and sickness and to provide facilities in the interest of social welfare for recreation and other leisure time occupation with the object of improving the conditions of life for the inhabitants in the area of benefit.
- ii. To establish or secure the establishment of community facilities and to maintain and manage the same whether alone or in cooperation with any local authority or other person or body. Ensuring our work delivers our aims The Trust will be locally driven, owned and controlled thus encouraging a community voice, ownership and democratic participation.

How our activities deliver public benefit

Worcester Community Trust manage 6 community centres in Worcester and run a range of community projects, which aim to change the lives of people every day. The community centres are in the areas which face greatest inequality but offer great facilities for social, leisure and sporting activity for the local community. The community projects we run include youth services, holiday play schemes, lunch clubs and services for older people and those that feel socially isolated, support to those experiencing domestic abuse and skills and training development, including construction skills. Community work is the core of all centres, providing an outlet and 'safe haven' for residents nearby, operated by people they trust and who understand their problems and needs.

The trustees have had regard to the Charities Commission guidance on public benefit.

Measurement of achievements and performance

We measure our achievement and performance by the number of people we reach and those who are involved in activities within their communities. We also use qualitative outcome measurement tools such as Outcome Stars to understand the impact we have on the lives of individuals. Projects also have their own set outcomes as defined with funders, which are assessed on an ongoing basis to ensure projects are on track and delivering.

Executive summary

2020/21 has been a year like no other. The Covid-19 pandemic has placed considerable pressure on many charities and social enterprises, with Worcester Community Trust (WCT) being no exception. Whilst the government's dedicated package of financial support has been crucial to the sustainability of the charity, it has been the flexibility and fluidity that has been shown from many of our funders that has allowed WCT to respond to the ever-changing needs of our community in Worcester. Our City and County Councils have been incredibly supportive of our work and relationships between WCT and other statutory and third sector organisations have strengthened and become more dynamic, with increased communication and opportunity for collaboration for the benefit of our communities.

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Our services have adapted and shown creativity in our approach to ensure our communities are supported. WCT has observed an increase in demand for services with the complexity of support also rising. WCT staff teams have responded with passion, determination, and professionalism. This last year has tested our resilience and we could not be prouder of what has been achieved. We know that over the coming months and years, our charity will need to continue to flex and adapt to ensure that we have the right skills in place to support our communities to rebuild and recover from this pandemic. WCT continue to be well placed, in the hearts of our communities, with the support of our local partners, to challenge disadvantage and inequality, to make a big difference to the lives of people across the city and work towards our vision to create a city where people feel connected, supported, and empowered.

Thank you.

On behalf of all staff, trustees and volunteers, Worcester Community Trust would like to thank our partners, funders, supporters, and friends who have supported us to deliver our services over the past year; without whom, we would not have been able to achieve what we have and supported our communities to the same extent. Our core values at WCT highlight our ambition to work collaboratively with local people and partners to achieve more, welcoming diversity and innovation and driving a dynamic and visionary organisation. WCT and partners have truly delivered against these values and our social objectives through the most challenging year.

Message from our Chair

First, my reflections over the past 5 years. It has been a very proud time for me to Chair the WCT Board of Trustees in the city where I was born and brought up, and to work alongside such professional and committed staff and volunteers. Looking back over this period, we have achieved so much, especially in the last 18 months, having to deal with Covid-19 and the impact it has had on so many within our city boundaries and beyond. Under the leadership of Ruth Heywood, our CEO, and the senior leadership team, we are now looking for the positive new beginning after Covid-19, and the enormous amount of work we have to do to support the people of Worcester. A big thank you goes to my co-Trustees, as I hand over the baton to the safe hands of Bridget Brickley, the new Chair of our Charity. We have exciting plans for the future, to strengthen our community support and focused projects, particularly towards the vulnerable. I am also really happy to remain a Trustee of WCT and continue to support the city I love.

Our Vision and Mission

Throughout the second half of the year, the senior leadership team and board of trustees, felt it was the right time for WCT to reflect on our Business Plan and respond to the changing needs of the community in light of the pandemic and internal organisational changes. Ongoing discussions with Worcester City Council occurred throughout the transitional process to ensure our new strategy considered the City's Recovery plan. Covid-19 has further emphasised the support required for our more vulnerable residents and has highlighted emerging needs, particularly around skills, training, and wellbeing. This strategy will also be focused on building community capacity and social capital by working on an asset-based community development model. Following a consultative process with staff and wider partners, WCT ended the year with a new 4-year strategic plan (2021-25).

Vision:

Worcester: A City where people feel connected, supported, and empowered.

Mission:

Bringing Communities Together by delivering services and activities for all.

Social Objectives

1. To provide social activities for children, young people families and for those in later life.
2. To provide specialist services for individuals affected by domestic abuse.
3. To provide quality training and support for local people seeking to enhance their skills.
4. To offer professional support and activities to build good mental health and wellbeing.

Values & Behaviours:

We Collaborate – Working together with local people and partners to achieve more.

We are Inclusive – Access for all, welcoming diversity, and valuing uniqueness.

We are Ambitious – We value innovation and creativity, driving a progressive, dynamic, and visionary organisation.

Delivering Excellence – Investing in our staff, volunteers, and infrastructure to provide quality and professional services.

Over the lifetime of the Business Plan (2016–21), WCT exceeded income through increases in grants/contracts and other income, which is attributed to an increase in Building Block activity and fundraising. The introduction of the Business Development arm of the organisation has been critical in achieving this outcome, in addition to raising the awareness and understanding of the vital services we offer.

Your support in numbers

Despite the challenges faced throughout 2020/21, WCT supported residents across the whole of Worcester City and in some cases across the County. 2247 individuals were supported directly despite the centres being closed for the majority of the year.

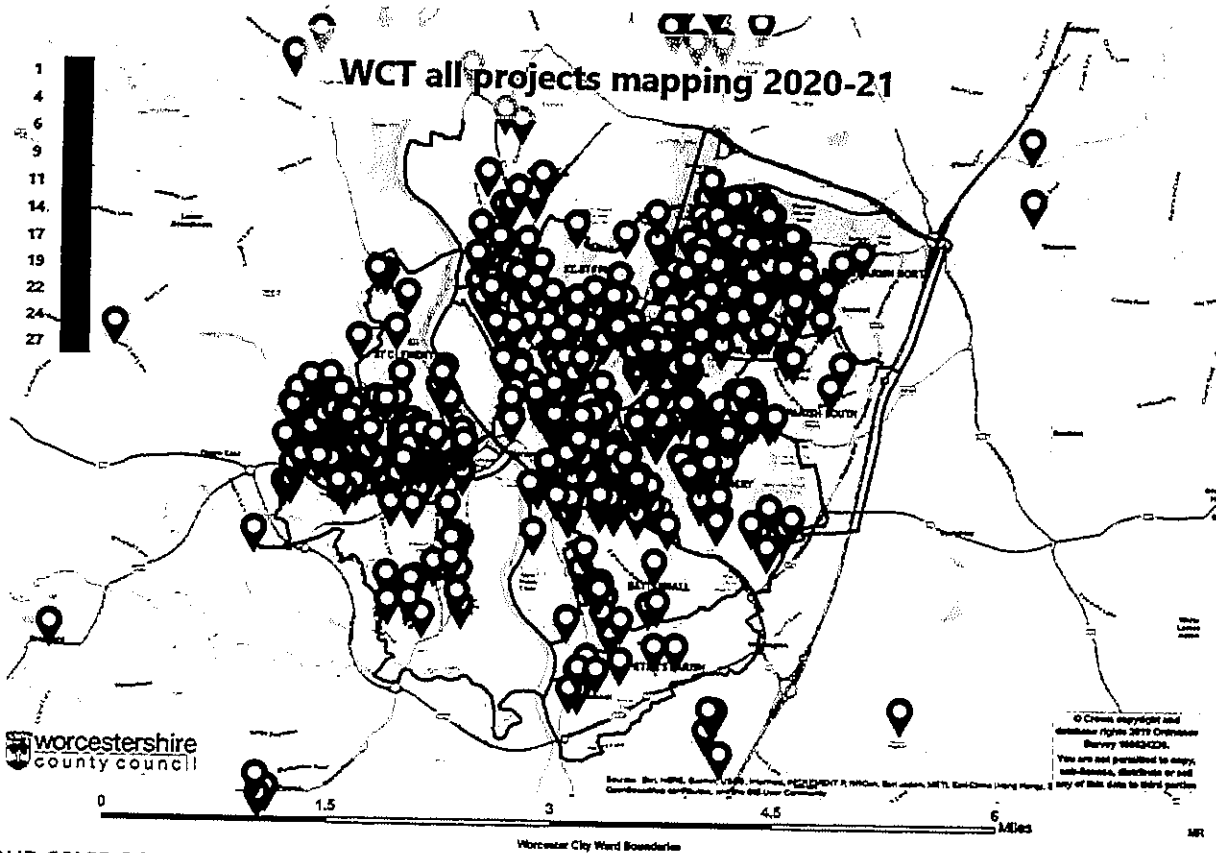
Redevelopment of our buildings

During the first lockdown in March 2021, our community hubs transitioned from busy community focal points, into emergency response nerve centres, hosting the WCT Care Package Project. The first quarter saw a significant reduction in room hire usage, due to government guidance to work from home, with the quarter income being just £8,669 compared to £65,698 in the previous year. Whilst usage increased through the summer months, due to exemptions on delivery from community building, income for the year was almost 70% lower than the previous year with total income just £86,235. Despite this drop in income, WCT staff spent time investing in internal improvements and worked with the Worcester City Council Property Team to improve the facilities.

WCT Services

WCT continues to develop and deliver community-based services to meet the demands of our local communities. Throughout this challenging year, WCT has been recognised by many partners and local businesses in making a real difference to the lives of many across the city. We are particularly proud of the emergency response project, the WCT Care Package Project, that was designed with local people to support them through the most challenging of times.

The following map represents residents across Worcester City who have accessed our services over the past 12 months. It demonstrates how we have reached communities way beyond those who live close to our hubs. Our focus for the coming year, is to ensure we, in partnership, reach more people from across all our Worcester City Wards



OUR COVID RESPONSE:

The WCT Care Package Project

In March 2020, at the height of the Coronavirus pandemic, the country was placed into full lockdown. WCT responded by establishing the Care Package Project (CPP) to support those who were isolating, shielding or in need of additional support. The CPP was designed to provide weekly wellbeing phone calls from allocated project workers. The packages consisted of a variety of non-perishable food items and wellbeing activities such as toys for children, puzzles, books, and activities. Freshly prepared nutritious meals were also provided. 2857 meals were prepared and distributed in just the first five months with over 2500 care packages delivered to the doorstep by a team of exceptional volunteers who gave over 2000 hours of their time.

YOUTH AND COMMUNITY:

Initial research following the start of the pandemic, has shown that the educational attainment gap between children from disadvantaged backgrounds and wealthier backgrounds has increased, casting doubts on social mobility. Younger workers (those aged 18-24 years) experienced the largest decrease in employment and the largest increase in unemployment. The claimant count for young people aged 18-24 has seen an annual increase of 3.5% from September 2019 – September 2020. The pandemic has had an impact on children’s holistic development and is likely to have an impact on their future educational achievement, and mental health and wellbeing, especially for vulnerable learners.

During the pandemic, all services had to respond quickly and flexibly to meet the change in need of local people. With our partners at Worcestershire County Council, WCT adapted the delivery model to provide services for children and young people online. As the year progressed, services were offered in a hybrid model, with a mix of targeted detached work, small group work face-to-face and online support. The youth team created a weekly #youthtakeover which involved fun activities including quizzes, competitions, and exercise classes. Engagement rate for just the first quarter was over 45,000 on social media. Our summer programme was slightly different to previous years and was all delivered outside, ideal for sport and physical activity. We continued to deliver an

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outreach programme with partners called Youthscape with funding from Young Solution via the National Lottery. These more focused sessions supported young people with issues around bullying, sexual health, addiction and positive mental health and wellbeing. These are all issues which WCT have always placed at the centre of our work with young people but given the impact the lockdown has had on young people's mental health; we need to ensure they continue to be delivered. Quarter three saw a further lockdown, so our delivery model again had to change. Strict risk assessments were put in place to ensure the safety of all involved.

A new project in partnership with Perryfields Community Association, Worcester City Council, West Mercia Police, Young Solutions and Worcestershire Community Foundation began in quarter three, aimed at offering new opportunities to local young people based in the community around Horizon hub. The weekly youth group offers support from professionals including youth services and employment support. The young people have engaged in education and training, enrolling into the City and Guilds Level 1 safety in construction environment training supported by the WCT BBO Job Coach team. Since the start of the project, the police have recorded a drop in anti-social behaviour by up to 76% and the project has been modelled as good practice in the area. Through the Youthscape programme, 95 young people reported an increase in feelings of positive wellbeing, 92 young people accessed one to one support and 100 accessed group supports.

Children in Need After School Clubs

Sadly, at the start of the pandemic, delivery of our face-to-face services had to end. However, support was offered over the telephone to our families offering holistic family support, signposting families to other services such as parenting classes, CAB, WCT Care Package Project and the Here2Help scheme. Our families were offered the same services mentioned above in the youth section.

Kidzplay

Our Kidzplay programme had a slightly alternative delivery model this year due to Covid-19 restrictions. With thanks to funding to Worcester Municipal Charities and the Holiday Activities and Food Programme funded through government, our model was based around delivering social activities and sport alongside a healthy meal for children to take away.

TARGETED SUPPORT

DAWN – Domestic Abuse Specialist Support

DAWN provides a service tailored to the needs of the individual, with an emphasis on individual bespoke support. This support starts with a risk assessment, safety planning and the co-development of an action plan. The action plan can include reporting incidents to the police, liaising with DARO and SNT teams and referrals to MARAC. It could also include exploring all safe housing options, accessing legal advice, support at court with both criminal and civil proceedings, benefits support, debt support and referrals to specialist agencies. DAWN also provides support at social care meetings and conferences, support through safeguarding plans and processes, support with Cafcass and child contact, and support in accessing appropriate education and care for children who have been affected by domestic violence and abuse. We also provide the Freedom programme one to one and in a group setting.

In November 2020, DAWN became funded through Public Health and the Business Rates Retention Funding, working alongside Worcestershire Children's First to deliver specialist face-to-face support to individuals across South Worcestershire. Support from the Ministry of Justice and Worcestershire Community First enabled the DAWN team to increase its capacity to support more individuals following the continued increase in need for the service.

During the first quarter, DAWN adapted from our usual face-to-face support to telephone support. The impact of lockdown on our clients was significantly challenging, with a number no longer able to access support safely. In addition, referrals into our service during this initial period of lockdown did reduce. There were significant challenges facing our clients with over a third increasing their risk status which impacted upon the capacity of our staff. Strong relationships with partners allowed the DAWN service to continue its service in a safe and meaningful way. Additional capacity has been built into the DAWN team through successful funding to the Business Rates Retention Board with support from WCC Public Health. DAWN continues to be supported through the Police and Crime Commissioner via funding through the South Worcestershire Community Safety Partnership. During 2020/21

the DAWN service supported 310 individuals, an increase in 15% compared to the previous year. There was a 54% increase in children now leading safer lives due to 255 individuals leaving abusive relationships, an increase in 15%.

In September 2020, WCT began delivery of a pilot partnership with Worcestershire County Council Public Health, West Mercia Women's Aid and Worcestershire Strategic Housing Partnership. The Ministry of Housing, Communities and Local Government (MHCLG) pilot aims to support victims who are at risk of entering and exiting temporary accommodation. The role of WCT within this partnership is to increase support for people within the community by training and supporting a range of community champions. Our Domestic Abuse Champions are supporting individuals in the communities prior to reaching crisis point and also those at risk of re-entering abusive cycles. September 2020, during a worldwide pandemic, proved a difficult time to start a community project to reach hidden victims, but it was assessed that professionals and businesses in our local community have a continuous unique opportunity and responsibility to invite victims to share their secret, offer a safe space and give the right support where a relationship is turning abusive and escalating. By getting the right advice sooner via a Domestic Abuse Champion, they are more likely to avoid reaching crisis point or need to make a homeless application to save their lives. Over the 7-month period, 35 local community Champions were trained.

WELLBEING SERVICES

A survey by the charity Mind found that almost a quarter of people who tried to access mental health services within a two-week period in April 2020 had been unable to access help. Men, of working age and people living in more deprived areas are at higher risk of suicide. The impact of the pandemic, both economically and emotionally is a major concern for suicide prevention. A Healthwatch Worcestershire Survey found that 20% of respondents said that Covid-19 was having a great deal or a lot of impact on their mental health.

The JOY Project

Our National Lottery Community Funded Project, JOY, supports women to build their confidence and move towards training, volunteering, and employment. The project has now entered its final year of delivery, so there will be a real focus on sustainability. To ensure continuity of service, coffee drop-in sessions, 121 support sessions and where possible our First Steps training programme were delivered virtually over Zoom during the first part of the year. Additional activities requested by the group included online yoga, quizzes and Stitch Train organised by Woolly Mammoth stitch works. The summer months allowed more group activities, including partnerships with local allotments, to introduce new experiences and build confidence. Throughout the year bespoke courses have been designed and delivered by the team in response to the challenges facing our women, including 'Keeping Calm in a Crisis', 'Being Free', 'Emotional Resilience', 'New Chapters' and an in-house Peer Mentor Development programme. Despite lockdown, there has been increase in access to certified courses of 15% and a significant increase in women accessing 121 and group work. There was also an increase of 13% in women supported at crisis point.

Community Connectors

Another National Lottery Community Funded Project, Community Connectors, delivered another year of positive outcomes, supporting people who are socially isolated and lack confidence in accessing services. The project was successful in securing continuation funding for an additional 4 years, and phase two of the project began in November 2021 with a clear focus on bringing people together and building community capacity where local people are at the heart of service design and delivery. The close of phase one, delivered between April and October 2020, saw all project staff focus on supporting clients on the WCT Care Package Project funded through various sources including the National Lottery Emergency Response Grant.

Throughout the year, 193 local people accessed the Community Connectors Project, 129 of these required more targeted and group and 121 sessions. The roles of our volunteers have adapted due to the pandemic with some taking on responsibilities within the Care Package Project. The closure of the hubs for most of the year has made face-to-face support more challenging and limited group delivery has had an impact on local people taking on voluntary roles within the hubs. Our focus for 2021/22 is to build our delivery and activities for local people more affected by loneliness and isolation. We aim to up-skill local people to lead on service design and to empower our local communities to take a lead, building on the asset-based community development model.

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The PLUS Service

2020/21 saw the introduction of the new Loneliness service, funded through Worcestershire County Council Public Health team. WCT are delivering part of this contract in Worcester City as a sub-contractor for Onside Advocacy. The PLUS service (People Like Us) has been modelled on best practice from the Reconnections Service with the age group adapted to all adults over the age of 18 years who would benefit from support to reduce isolation and loneliness through connecting with others and support to become more active and engaged in our communities. Throughout this year, 114 individuals have been supported which is an increase in 84%.

Snack and Chat

This year has been extremely challenging for our Snack and Chat team and clients alike. With our older clients facing the most vulnerability, our model of serving freshly cooked dinners alongside entertainment had to flex to a home delivery model with a weekly welfare telephone call. Snack and Chat formed the basis of our emergency Care Package Project and served 527 local elderly individuals. Despite the ongoing challenges facing our more isolated clients, over 61% of clients reported a reduction in loneliness attributed to the support given over the telephone and the weekly care package from the team.

SKILLS AND TRAINING

Household income is an important tenet and a risk factor impacted by Coronavirus. Economic impacts are significant and disproportionately affect low-skilled workers and low-income households. There is an increased risk of the number of families suffering financial hardship or moving closer to unemployment as a consequence of Covid-19. Many of our services users felt digitally excluded throughout the lockdown period. Households with earnings over £40,000 per year are 47% more likely to have full digital skills. Over the three-month period between March and May 2020, the number of households on Universal Credit increased by 57% and number of households with child dependents on Universal Credit increased by 34%. There is a clear focus in the WCT Strategic Plan 2021-25 to focus on the development of training and skills for our communities.

The Building Block

Unfortunately, we have been unable to deliver to our full potential at the Building Block due to social distancing restrictions this year. Despite not being open for a significant part of the year, the Building Block still delivered a range of accredited and non-accredited training for local people, with a 2% rise, supporting 99 people over five months with extremely restricted numbers at each session. Exciting news to expand the Building Block with accelerated Towns Fund money has allowed the team to carefully plan the growth and development of training and skills in the construction sector. The subscription list for evening courses continues to build and the team look forward to the extension of the Block being completed to allow our service to expand. The Building Block continues to hold accreditation to deliver City and Guilds and LCL awards, with a 3-year reapproval audit passed with flying colours. Our Building Block team of staff and volunteers have worked hard to ensure the Community Hubs have been Covid secure to allow our services to continue safely.

Building Better Opportunities (BBO) Job Coaches

The pandemic has highlighted that even through the most challenging of times, the BBO team are able to design creative and flexible approaches to support our clients. With all face-to-face contact ceasing early into the pandemic, support was transitioned online with 'wet' signatures being collected on the doorstep or through the postal service. Despite the considerable challenges, and a significant drop in employment opportunities for our clients, BBO continued to thrive and WCT were seen to be at the forefront of innovative working. Social media engagement was essential as referrals into the project during the first half of the year significantly dropped. Support around housing, addiction, debt, positive mental health, and wellbeing were areas of focus for our job coaches especially during the first half of the year. 76 local people were supported through the programme, with 26 moving into education or training and 18 moving either into job searching or employment. BBO supports individuals furthest away from training, education, or employment with multiple barriers: 50% have a disability, 41% lack basic skills and 82% are long term unemployed (longer than 6 months prior to starting on the programme).

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Investment in our staff

WCT were fortunate to receive funding from covid emergency grants. A proportion of this funding saw an investment in staff development and training. We recognise that our staff have faced huge challenges this year and so investment in them and their development is key to offering the highest quality of services to our communities.

Collaborations and Partnerships

WCT has developed relationships with a range of new partners this year. WCT could not have delivered and achieved what we have without working collaboratively and innovatively with our colleagues and partners across the County and beyond:

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|----------------------------------|
| Action for Children |
| Advance Trust |
| C+D Cleaning Services |
| Cherry Orchard Primary School |
| Christopher Whitehead School |
| Citizens Advice Bureau |
| City and Guilds |
| Corbett Medical Practice |
| De Montford School |
| De Montford Medical Centre |
| Dines Green Primary School |
| Evesham Street Pastors |
| Financial Advice Centre Ltd |
| Franche Primary School |
| Freedom Leisure |
| Get Safe - WCC |
| Great Malvern Primary School |
| Healthwatch |
| Heat 4 health |
| Hope Church |
| Ipsley Academy School |
| JCP and DWP |
| LCL Awards |
| Maggs Day Centre |
| Malvern Hills Volunteering Forum |
| Martin Lakeman Consultancy |
| NHS IPS Employment Specialist |
| Oasis Academy Hub Warndon |
| Oldbury Park School |
| Onside Advocacy |
| PAUSE |
| Parkinson Wright Solicitors |
| Perryfield Community Association |
| Pilotlight |
| Pitmaston Primary School |
| Platform Housing |

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| Probation Service |
| Reablement Service |
| Rooftop Housing group |
| Riverside School |
| Sanctuary Housing |
| Seek & Reach |
| Shaw Trust |
| St Johns School |
| St Pauls Hostel |
| St Richards Hospice |
| Studdart Kennedy |
| Time to Change |
| Tolladine Renewal Group |
| Vestia Community Housing |
| Worcester Environmental Group |
| Worcester Municipals Charity |
| West Mercia Women's Aid |
| Westlands First School |
| Women Who Worcestershire |
| Worcester City Council |
| Worcester Wheels |
| Worcestershire Ambassadors |
| Worcestershire Children's First |
| Worcestershire Community First |
| Worcestershire County Council |
| Worcestershire Liaison and Diversion Service |
| Wychavon DC |
| Youth Offending Team |
| YSS Young Solutions |

Our Funders and Supporters

WCT would like to share our deepest thanks to all our supporters over the past 12 months. This year we have developed new relationships with new funders and our local business community has been extremely generous in their support and donations. Thank you to the following:

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| A and E Clarke Charitable Trust - Ronkswood Lunches |
| Awards for all – National Lottery |
| BBC Children in Need - Additional Grant Children in Need detached work |
| BSA British Science Association - BSA BRITISH SCIENCE Support towards Science week |
| CAF - Coronavirus support package |
| Clothworkers Foundation - Funding for Home working equipment |
| Community First – to enable our Covid-19 response |
| Worcester Municipals Charity - Consolidated funding for Youth and Play support |
| Co-op – ongoing support and donations of food |
| Daisy Miller - Christmas fundraising with Santa Logs |
| Eveson - EVESON CHARITABLE EVESON TRUST GRANT – Snack and Chat and Covid-19 response |
| Groundwork UK - Food care package |

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| Harrison Clark Rickerbys - Coronavirus Food donation |
| Izzy Lewis 'The Wheelie Big Cycle' |
| Kings School - Donation from Christmas Jumper Day |
| Lasletts Charities |
| Legal and General - Food package donation |
| Moto Novo - Charity Drive for CPP |
| Nathan Tompkins Trust - Funding towards Mental Health Training |
| Neighbourly Ltd - Care package donation |
| One family Foundation - CPP grant payment |
| Onside Ltd – Delivery of the PLUS project |
| Peoples Health Trust - PEOPLE'S HEALTH TR PEOPLES Payment No 2 |
| Platform Housing – ongoing support for Covid-19 response |
| Royal Albert & St Swithins - Donation for coronavirus fund |
| Sanctuary Group - Care package grant |
| Severn Trent - Grant toward Care packages |
| Spacehive - Fundraising for DAWN |
| Sport England - Grant towards maintenance payments |
| Sports Partnership Herefordshire and Worcestershire - Active Herefordshire and Worcestershire Tackling Inequalities Grant |
| St Martin's United Charities - Grant towards Horizon Youth |
| The Big Lottery – The JOY Project and Community Connectors |
| The Duckworth Trust - Donations for Care Package resources |
| The Rotary Club - Donation to CPP Rotary Club |
| Waitrose - 500237 Waitrose donation from Christmas fundraising |
| West Mercia Police & Crime Commissioner |
| Western Power - Funding from Western Power nominated by Nigel Huddleston MP towards Covid |
| Western Power - Western Power funding towards Christmas |
| Weston Charity - Pilot Light Project |
| Worcester Action for Youth |
| Worcester Charities Parish |
| Worcester City Council |
| Worcester City Parish Relief in Need Charity |
| Worcester Lions Club |
| Worcestershire Community Foundation |
| Worcestershire County Council |
| Worcestershire County Councillors funding |
| YMCA Worcestershire |
| Young Solutions |

Moving forward

A high proportion of our service users and volunteers were required to shield during 2020, creating anxiety around returning into our hubs to access support. There must be increased investment and co-ordination in our recovery plans to ensure those who are most impacted by the Covid-19 economic and health crises are not left behind. Our response to Covid-19 demonstrated the contribution that communities make to public health, and as a third sector organisation, we believe we are closer to our more marginalised groups allowing us to respond quickly. This sense of community is essential for our health and wellbeing.

WCT will build on the success and growth over the past 3 years, and work with our partners through targeted and strategic plans to deliver a place-based approach with community at the heart of the solution. Our priorities within our new strategy consider the impacts of Covid-19 on our communities and we will work with our communities to build a strong community infrastructure and supportive social networks to build resilience. Recent data has shaped our new strategic plan and will allow WCT to make formative and strategic decisions around our onward travel and development.

Our work will be based around four main pillars of delivery:

1. Skills and Training

Strategic Goal: Development of Training and Skills arm

We will expand our Training and Skills provision to increase the support, range and level of skills and qualifications local people can access from our hubs by 2025 with a focus on supporting young people.

Rationale: Evidence suggests that there is an increasing number of residents with no qualifications. Worcester City has also been identified as a 'social mobility cold spot' ranked 290/324.

2. Youth and Community

Strategic Goal: Devolved Power to Communities by establishing six Community Hub Associations

We will establish a structure which empowers local communities to come together, shape services and lead on designing activities from their community hubs using the Asset Based Community Development Model (ABCD) model.

Rationale: We have identified that people living in deprived wards of our city feel less able to influence local services. We know that by engaging and empowering local people to shape service design and delivery, they will have strong feelings of belonging and resilience. Local people will take the lead in designing services and activities for the community by implementing an ABCD Model.

3. Targeted Support and 4. Wellbeing Services

Strategic Goal: Sustain and Strengthen Service Delivery focused on Wellbeing and Domestic Abuse Support

We will work with our partners to identify opportunities for growth, to sustain and strengthen the delivery of targeted, professional, and quality services.

Rationale: We have observed a continued increase in the demand for our specialist services and anticipate this demand to continue to grow post Covid-19, particularly around wellbeing and domestic violence. The wellbeing of all our residents is likely to have been impacted following Covid-19.

In addition to our four pillars of delivery WCT will focus on the following three areas of development, extracted from the WCT Strategic Plan:

Strategic Goal: Create a Sustainable Financial Model

We will review the breakdown of total income and create sustainable income streams specifically reviewing our Fundraising Strategy, Marketing and Communications Plan and Lettings Income Policy. We will work with our partners to invest in our Community Hubs to reduce energy costs and control expenditure where possible.

Strategic Goal: Implement Strong Organisational Development and Governance

We will ensure that we have a robust and flexible organisation that can scale effectively, with improved governance processes, greater staff and volunteer development opportunities and a fit for purpose organisational structure including ongoing trustee development.

Strategic Goal: Work with our Partners to Invest in our Assets.

We will work with Worcester City Council to re-purpose and re-model our existing Community Hubs to create more energy efficient and sustainable hubs offering flexible spaces for hire and service delivery which, will enable WCT to respond to the anticipated increase in demand for professional services post Covid-19.

Financial Review

The main contributor to unrestricted funds this year has been a contribution of grants and lettings income. Lettings income has reduced by £175,386 to £85,882. The trust is developing a lettings income policy to maximise future lettings income however it is anticipated that the income from lettings will not return to the same level for at least 24 months. Throughout the pandemic, the trusts financial subcommittee met on a monthly basis to review scenarios and monitor the funds analysis.

General unrestricted reserves had a surplus of £299,662 – this is mainly attributable to significant government and charitable grant support provided in response to the COVID crisis. As a result, our unrestricted funds have increased to £424,752. Restricted funds show a surplus of £108,743 which can be explained by receiving funding to deliver enhanced and new services including an expansion to DAWN, Community Connectors, and the new PLUS service.

Whilst the level of unrestricted reserves has increased, the charity is still operating in delicate times. Ongoing quarterly meetings to monitor scenarios and reassess spend will occur.

Investment policy and objectives

Although reserves have increased the charity does not have a formalised investment policy as there is not deemed to be substantial accumulated funds. Therefore, the charity holds a number of deposit bank accounts to spread the risk in respect of the government guarantee scheme, whilst offering an improved return.

Reserves policy

A review of reserves policy altered the aim for the charity to hold free reserves in unrestricted funds to a level that equates to a minimum of four months total annual expenditure. The trustees consider that this level will provide enough funds available to cover variations in staffing and overhead costs in the medium term. At the end of March 2021, the balance held as unrestricted current assets were £424,752 compared to four months expenditure of approximately £346,000. The trust expects that unrestricted reserves will fall to near this level in the coming years due to ongoing investment within the charity.

Going Concern

At the date of approving these financial statements the Trustees believe the charity to be a going concern and management accounts are being prepared on a monthly basis to monitor the charities reserves position to ensure this is appropriate.

Fund-raising standards information

The charity does not undertake any significant public fundraising activities however our trustees and management have been made aware of the relevant regulations and code of funding raising practice.

Trustees' responsibilities

The trustees, who are also directors of the charity for the purposes of company law, are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2015 (FRS 102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

Worcester Community Trust
Trustees' Report
Year Ended 31 March 2021

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

In approving the Trustees' Annual Report, we also approve the Strategic Report included therein, in our capacity as company directors, on and signed on the board's behalf by:

Richard Alfred Soper, Trustee

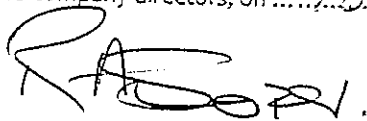
Worcester Community Trust
Trustees' Report
Year Ended 31 March 2021

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

In approving the Trustees' Annual Report, we also approve the Strategic Report included therein, in our capacity as company directors, on10th Dec 2021... and signed on the board's behalf by:



Richard Alfred Soper, Trustee



**Worcester Community Trust
Independent Auditor's Report
Year Ended 31 March 2021**

Opinion

We have audited the financial statements of Worcester Community Trust (the 'charitable company') for the year ended 31 March 2021 which comprise the statement of financial activities, balance sheet, cash flow statement and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021, and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Charities (Accounts and Reports) Regulations 2008 require us to report to you if, in our opinion:

- the information given in the financial statements is inconsistent in any material respect with the trustees' report; or
- the charitable company has not kept adequate accounting records; or
- the financial statements are not in agreement with the accounting records and returns; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement at the end of the Trustees Report, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 144 of the Charities Act 2011 and report in accordance with regulations made under section 154 of that Act.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

There is an inherent risk that our audit will not detect all irregularities, including those resulting in material misstatement in the financial statements or non-compliance with regulation. This risk is greater in respect of fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

Together with our detailed transaction testing, we assessed the risk of material misstatement as a result of fraud by making direct enquiries with management. We did not identify any significant fraud risk factors.

For 2020/21 the risk of irregularities and fraud has increased due to the COVID-19 pandemic which has created additional income streams (e.g. Council Premises Grants, COVID specific grants, Furlough/Job Retention Scheme scheme). The pandemic also changed how the charity operates and provides value to its users, thus increasing the risk of being unable to fulfil grant contract requirements. Together with the above, the speed of the pandemic and how quickly the related income/government support schemes were introduced further increases the risk of fraud and error. We have considered all of the above within our audit and undertaken additional testing and procedures to enable us to better detect any irregularities.

Worcester Community Trust
Independent Auditor's Report
Year Ended 31 March 2021

A further description of our responsibilities is available on the Financial Reporting Council's website at: <https://www.frc.org.uk/Our-Work/Audit/Audit-and-assurance/Standards-and-guidance/Standards-and-guidance-for-auditors/Auditors-responsibilities-for-audit/Description-of-auditors-responsibilities-for-audit.aspx>. This description forms part of our auditor's report.

Other matter – prior year comparatives

The prior period financial statements were not audited, therefore we do not express an opinion on the prior year statement of financial activities (SOFA). However, we have obtained sufficient, appropriate audit evidence that the opening balance do not contain misstatements that materially affect the current period's financial statements.

Use of our report

This report is made solely to the charitable company's trustees, as a body, in accordance with Part 4 of the Charities (Accounts and Reports) Regulations 2008. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

RD Accounting Limited (Statutory Auditor)
Chartered Certified Accountants
12C Two Locks
Hurst Business Park
Brierley Hill
DY5 1UU

Date:

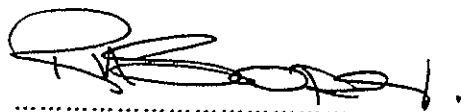
Worcester Community Trust
Statement of Financial Activities (Including Income & Expenditure Account)
Year Ended 31 March 2021

| | | Unrestricted funds | Restricted funds | 2021 Total | 2020 Total |
|------------------------------------|------|-----------------------|---------------------|------------------|-----------------|
| | Note | £ | £ | £ | £ |
| Income and endowments from: | | | | | |
| Donations and legacies | 3 | 18,575 | 630 | 19,205 | 40,146 |
| Charitable activities | 4 | 356,954 | 668,704 | 1,025,658 | 530,675 |
| Investment Income (bank interest) | | 32 | - | 32 | - |
| Other trading activities | 5 | 131,321 | 470 | 131,791 | 364,338 |
| Other income | 6 | 268,551 | - | 268,551 | - |
| Total | | 775,433 | 669,804 | 1,445,237 | 935,159 |
| Expenditure on: | | | | | |
| Charitable activities | 7 | (500,981) | (535,851) | (1,036,832) | (967,135) |
| Net income / (expenditure) | | 274,452 | 133,953 | 408,405 | (31,976) |
| Transfers between funds | | | | | |
| Transfers between funds | 20 | 25,210 | (25,210) | - | - |
| Net movement in funds | 17 | 299,662 | 108,743 | 408,405 | (31,977) |
| Reconciliation of funds: | | | | | |
| Total funds brought forward | 17 | 125,090 | 55,082 | 180,172 | 212,149 |
| Total funds carried forward | 17 | 424,752 | 163,825 | 588,577 | 180,172 |

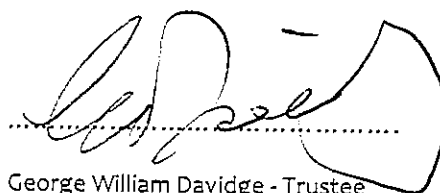
Worcester Community Trust
Balance Sheet
Year Ended 31 March 2021

| | Note | Unrestricted funds £ | Restricted funds £ | 2021 Total funds £ | 2020 Total funds £ |
|--|------|-------------------------|-----------------------|--------------------------|--------------------------|
| Fixed assets | | | | | |
| Tangible assets | 12 | - | - | - | - |
| Current assets | | | | | |
| Debtors | 13 | 14,765 | 34,693 | 49,458 | 31,696 |
| Cash at bank and in hand | | 452,157 | 189,682 | 641,839 | 256,636 |
| | | 466,922 | 224,375 | 691,297 | 288,332 |
| Creditors: amounts falling due within one year | 14 | (42,170) | (60,550) | (102,720) | (108,160) |
| Net current assets / (liabilities) | | 424,752 | 163,825 | 588,577 | 180,172 |
| Total assets less current liabilities | | 424,752 | 163,825 | 588,577 | 180,172 |
| Net assets / (liabilities) | | 424,752 | 163,825 | 588,577 | 180,172 |
| Charity Funds | | | | | |
| Restricted funds | 17 | | | 163,825 | 55,082 |
| Unrestricted funds | 17 | | | 424,752 | 125,090 |
| Total charity funds | 17 | | | 588,577 | 180,172 |

The financial statements were approved by the Board of Trustees on and were signed on its behalf by:



Richard Alfred Soper – Trustee



George William Davidge - Trustee

Worcester Community Trust
Cash Flow Statement
Year Ended 31 March 2021

| | 2021 £ | 2020 £ |
|--|----------------|-----------------|
| Cash flow from operating activities | | |
| Cash generated from operations | 385,203 | (14,442) |
| Net cash flow from operating activities | <u>385,203</u> | <u>(14,442)</u> |
| Net increase in cash and cash equivalents | 385,203 | (14,442) |
| Cash and cash equivalents at the start of the reporting period | 256,636 | 271,078 |
| Cash and cash equivalents at the end of the reporting period | <u>641,839</u> | <u>256,636</u> |

Reconciliation of net income/(Expenditure) to net cash flow from operating activities

| | 2021 £ | 2020 £ |
|--|----------------|-----------------|
| Net income/(Expenditure) for the reporting period (as per the statement of financial activities) | 408,405 | (31,977) |
| Adjustments for: | | |
| Depreciation charges | - | 984 |
| (Increase) / decrease in debtors | (17,762) | 11,477 |
| Increase / (decrease) in creditors | (5,440) | 20,074 |
| Increase / (decrease) in provisions | - | (15,000) |
| Net cash provided by (and used in) from operating activities | <u>385,203</u> | <u>(14,442)</u> |

1 COMPANY INFORMATION

The charity is a company limited by guarantee. The members of the company are the Trustees named in the Report of the Trustees. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity. The address of the registered office is given in the charity information on page 1 of these financial statements.

2 ACCOUNTING POLICIES

BASIS OF PREPARATION

The charity constitutes a public benefit entity as defined by FRS 102. The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued on 16 July 2014 (as updated through Update Bulletin 1 published on 2 February 2016), the Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland (FRS 102), the Charities Act 2011, the Companies Act 2006 and UK Generally Accepted Accounting Practice.

The financial statements are prepared on a going concern basis under the historical cost convention.

The financial statements are presented in sterling which is the functional currency of the charity and rounded to the nearest £.

INCOME RECOGNITION

All income is recognised in the Statement of Financial Activities once the charity has entitlement to the funds, it is probable that the income will be received, and the amount can be measured reliably. Income received in respect of renting the charities facilities is recognised as income once the event has taken place. Grants are recognised when entitlement, certainty and measurement conditions have been met. Donations are included as and when received.

EXPENDITURE RECOGNITION

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings, they have been allocated to activities on a basis consistent with the use of resources.

SUPPORT COSTS ALLOCATION

Most expenditure is allocated directly to the fund to which it relates. General overheads are recharged to funds via a management fee which is determined by the trustees, dependent on the project.

TAX

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

TANGIBLE FIXED ASSETS

Tangible fixed assets are stated at cost less accumulated depreciation. Cost includes costs directly attributable to making the asset capable of operating as intended. Assets with a value of less than £1,000 are not capitalised.

Depreciation is provided on all tangible fixed assets, at rates calculated to write off the cost, less estimated residual value, of each asset on a systematic basis over its expected useful life as follows:

| | |
|-----------------------|-------------|
| Fixtures and fittings | 25% on cost |
|-----------------------|-------------|

2 ACCOUNTING POLICIES – continued

DEBTORS RECEIVABLE AND CREDITORS PAYABLE WITHIN ONE YEAR

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure. The charity does not hold any complex financial instruments.

CASH & INVESTMENTS

Any cash held in bank accounts that is accessible within one month is not considered to be an investment and is therefore recognised as cash on the balance sheet.

LEASES

Rentals payable and receivable under operating leases are charged to the SoFA on a straight line basis over the period of the lease.

EMPLOYEE BENEFITS

The charity operates a defined contribution plan for the benefit of its employees. Contributions are expensed as they become payable.

DONATED GOODS, FACILITIES OR SERVICES

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), the general volunteer time is not recognised and refer to the trustees' annual report for more information about their contribution.

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

The trustees consider that the rental market value of the community centres and other properties provided to the charity at a peppercorn rent cannot be measured accurately due to their unique purpose and locations. There are therefore no donated facilities transactions recognised in respect of these facilities. Please see the trustees report for further details.

FUNDS

Unrestricted funds are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

GOING CONCERN

Please refer to the going concern note in the report of trustees on page 5.

3 INCOME FROM DONATIONS AND LEGACIES

| | 2021 | 2020 |
|-----------|---------------|---------------|
| | £ | £ |
| Donations | 19,205 | 40,146 |
| | <u>19,205</u> | <u>40,146</u> |

4 INCOME FROM CHARITABLE ACTIVITIES

Grants received, included in the above, are as follows:

| | 2021 | 2020 |
|--|---------|---------|
| | £ | £ |
| Big Lottery - Community Connect | 130,878 | 124,511 |
| Worcester County Council - Youth/Positive activities | 80,670 | 80,670 |
| Big Lottery - JOY | 96,608 | 84,326 |
| Big Lottery – COVID Support Grant | 99,947 | - |
| Worcester City Council - Management Grant | 75,360 | 73,567 |
| Worcester City Council – Additional Grants | 81,380 | - |
| Big Lottery - Job Coaching | 93,301 | 48,860 |
| Worcester City Council - DAWN | 134,939 | 18,367 |
| Age UK / PLUS Loneliness Project | 25,923 | 22,506 |
| The Worcester Consolidated Municipal Charity (Play) | 38,480 | 18,432 |
| Children In Need | 13,925 | 10,000 |
| Worcester Councillor's Grants / Funding | 10,500 | 8,220 |
| Peoples Health Trust | 7,085 | 14,170 |
| Young Solutions (Kids Play) | 6,091 | - |
| Eveson Charitable Trust – Snack and Chat funding | 12,000 | - |
| Eveson Charitable Trust – COVID Support | 10,000 | - |
| CAF Bank – COVID Support | 10,000 | - |
| A and E Clarke Charitable Trust – Ronkswood Lunches | 5,000 | - |
| Grants and Support for COVID Care Packages | 16,349 | - |
| Fortis Living – Various | - | 6,388 |
| Other Miscellaneous Grants | 1,987 | 2,619 |
| Prime Foundation Funding | - | 5,494 |
| Clothworkers Foundation (Home Working Equipment) | 4,980 | - |
| Sports England (Maintenance) | 10,000 | - |
| Sanctuary Housing | - | 1,000 |
| Worcester City Council - Other miscellaneous grants | - | 1,259 |
| Co-operative – Ronkswood | - | 1,612 |
| Rowlands Trust | - | 2,723 |

Worcester Community Trust
Notes to the Financial Statements
Year Ended 31 March 2021

| | 2021 | 2020 |
|--|------------------|----------------|
| | £ | £ |
| Grants received continued... | | |
| West Mercia Police & Crime Commissioner | - | 2,660 |
| Worcester County Council - DV Funding | - | 2,250 |
| Harrison Clark – COVID Donation | 11,000 | |
| Severn Trent – Care Packages | 5,000 | |
| Worcester County Council – Care Packages / Food Pack | 2,000 | |
| Other Care Package / Food grants | 4,500 | |
| Weston Charity – Pilot Light Project | 6,500 | - |
| Worcester Action for Youth – Outreach | 6,000 | - |
| Sports Partnership – Tackling Inequalities | 4,550 | - |
| Young Solutions – youthscape project | 5,992 | - |
| Worcester Community Foundation – meals for school children | 5,000 | - |
| St Martin’s United Charities | 1,000 | |
| Worcester Community Foundation | 3,000 | |
| YMCA Worcestershire | 2,513 | |
| Community First (Digital Access group) | 3,200 | |
| Worcester Play Council | - | 1,040 |
| | <u>1,025,658</u> | <u>530,675</u> |
| 5 INCOME FROM OTHER TRADING ACTIVITIES | | |
| | 2021 | 2020 |
| | £ | £ |
| Room hire | 85,882 | 261,268 |
| Subscriptions and activities | 45,909 | 103,069 |
| | <u>131,791</u> | <u>364,336</u> |
| 6 OTHER INCOME | | |
| | 2021 | 2020 |
| | £ | £ |
| HMRC COVID Job Retention Scheme (Furlough) | 76,704 | - |
| Council Premises Grants (COVID Restrictions) | 191,847 | - |
| | <u>268,551</u> | <u>-</u> |

7 EXPENDITURE

All expenditure is undertaken for charitable purposes and is summarised as follows:

| | 2021 £ | 2020 £ |
|--|------------------|----------------|
| Premises costs | 98,056 | 118,745 |
| Staff costs (including training / consultants) | 759,294 | 646,737 |
| Direct costs of activities | 77,834 | 129,917 |
| Professional fees | 9,561 | 6,726 |
| Depreciation | - | 984 |
| Fees, Licences & Insurance | 23,384 | 19,985 |
| IT, Telephone & Office costs | 68,703 | 44,041 |
| | <u>1,036,832</u> | <u>967,135</u> |

Expenditure allocated by fund is shown in note 16.

8 NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging:

| | 2021 £ | 2020 £ |
|-----------------------------|-----------|------------|
| Depreciation – owned assets | <u>-</u> | <u>984</u> |

9 AUDITOR'S REMUNERATION

Fees payable to the charity's auditor for the audit of the charity's annual accounts is £3,772 (2020: £796 – Independent Examination Fee / non-audit) and preparation of management accounts, payroll and general support/meetings of £7,038 (2020 - £3,324).

10 TRUSTEES REMUNERATION AND BENEFITS

The trustees neither received nor waived any remuneration or other benefits during the year ending 31 March 2021 (2020: £Nil)

TRUSTEES EXPENSES

There were no trustees' expenses paid for the year ending 31 March 2021 (2020: £Nil)

Worcester Community Trust
Notes to the Financial Statements
Year Ended 31 March 2021

11 STAFF COSTS

The average monthly number of employees during the year was 53 (2020: 47). The average full time equivalent was estimated to be 29 (2020: 26)

The total staff costs and employee benefits were as follows:

| | 2021 £ | 2020 £ |
|------------------------|----------------|----------------|
| Wages and salaries | 683,996 | 582,889 |
| Social security | 42,547 | 37,451 |
| Employer Pension costs | 10,434 | 10,607 |
| Redundancy costs | - | - |
| | <u>736,976</u> | <u>630,947</u> |

The above pension costs represent the total employer contributions into defined contribution schemes for the year.

Total remuneration paid to key management personnel during the year was £118,085 (2020: £108,382). This excludes employers pension contributions. Employers pension contributions paid to key management personnel during the year was £2,605 (2020: £4,870)

No employees received total employee benefits of more than £60,000.

12 TANGIBLE FIXED ASSETS

| | Fixtures and fittings £ |
|-------------------------|----------------------------------|
| COST | |
| At 1 April 2020 | 133,115 |
| Additions | - |
| Disposals | - |
| At 31 March 2021 | <u>133,115</u> |
| DEPRECIATION | |
| At 1 April 2020 | 133,115 |
| Charge for the year | - |
| Eliminated on disposals | - |
| At 31 March 2021 | <u>133,115</u> |
| NET BOOK VALUE | |
| At 31 March 2021 | <u>-</u> |
| At 31 March 2020 | <u>-</u> |

Worcester Community Trust
Notes to the Financial Statements
Year Ended 31 March 2021

13 DEBTORS

| | 2021 £ | 2020 £ |
|--------------------------------|---------------|---------------|
| Trade debtors | 42,315 | 31,696 |
| Prepayments and accrued income | 7,143 | - |
| | <u>49,458</u> | <u>31,696</u> |

14 CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

| | 2021 £ | 2020 £ |
|-------------------------------|----------------|----------------|
| Trade creditors | 6,785 | 584 |
| Other tax and social security | 15,046 | 11,722 |
| Deferred income | 60,550 | 43,382 |
| Accrued expenses | 20,339 | 52,472 |
| | <u>102,720</u> | <u>108,160</u> |

Worcester Community Trust
Notes to the Financial Statements
Year Ended 31 March 2021

15 DEFERRED INCOME

| | 2021 | 2020 |
|----------------------------|------------------|------------------|
| | £ | £ |
| Brought forward | 43,382 | 45,315 |
| Received during the year | 380,007 | 206,904 |
| Amounts released to income | <u>(362,839)</u> | <u>(208,837)</u> |
| Carried forward | <u>60,550</u> | <u>43,382</u> |

Incoming resources are deferred in accordance with section 5.24 of the Statement of Recommended Practice (FRS102) whereby income is subject to performance-related condition.

The above relate to Community Connectors (£9,692), JOY (£25,819), Worcester City Council – Building Block Funding (£15,000) and DAWN (£10,039) restricted funds.

16 LEASES

Total future minimum lease payments under non-cancellable operating leases are as follows:

| | 2021 | 2020 |
|--|--------------|--------------|
| | £ | £ |
| Not later than one year | 1,634 | 1,634 |
| Later than one and not later than five years | - | - |
| | <u>1,634</u> | <u>1,634</u> |

The Trust leases the following properties in order to carry out its purposes:

- The Tolladine Community Centre
- The Horizon Community Centre
- The Wardon Community Centre
- The KVG Community Centre
- The Ronkswood Community Centre
- The Green Centre
- Dines Green Youth and Community Café (DG Den)

The Trust currently rents these properties for £1 per annum.

Each lease commenced on 1 October 2010, apart from DG Den which commenced in 2015, all for a term of 30 years.

Worcester Community Trust
Notes to the Financial Statements
Year Ended 31 March 2021

17 MOVEMENT IN FUNDS

Unrestricted funds

| | Balance at 1 April 2020 £ | Income £ | Expenditure £ | Transfers £ | Balance at 31 March 2021 £ |
|--------------|---------------------------------|-------------|------------------|----------------|----------------------------------|
| Unrestricted | 125,090 | 775,433 | (500,981) | 25,210 | 424,752 |
| | 125,090 | 775,433 | (500,981) | 25,210 | 424,752 |

Restricted funds

| | Balance at 1 April 2020 £ | Income £ | Expenditure £ | Transfers £ | Balance at 31 March 2021 £ |
|---------------------------|---------------------------------|-------------|------------------|----------------|----------------------------------|
| DAWN | 22,498 | 134,939 | (84,226) | - | 73,211 |
| Community Connect | 7,249 | 131,592 | (124,006) | (7,939) | 6,896 |
| Playschemes | 2,091 | 25,368 | (2,472) | - | 24,987 |
| JOY (formally ASHA) | 13,490 | 96,608 | (92,308) | - | 17,790 |
| Job Coach | - | 93,301 | (94,538) | 1,237 | - |
| Children in Need | 4,063 | 13,942 | (5,422) | - | 12,583 |
| Loneliness Project | 656 | 25,923 | (26,579) | - | - |
| Peoples Health Trust | 3,708 | 7,124 | (12,703) | 1,871 | - |
| Prime Foundation Funding | 1,327 | - | - | (1,327) | - |
| Big Lottery COVID Funding | - | 99,947 | (82,952) | (16,995) | - |
| Clothworkers WFH Equip | - | 4,980 | (2,702) | - | 2,278 |
| Snack and Chat Salaries | - | 12,000 | - | - | 12,000 |
| Sport England Grant | - | 10,000 | (7,943) | (2,057) | - |
| Way Outreach work | - | 6,330 | - | - | 6,330 |
| My Home Helper | - | 3,200 | - | - | 3,200 |
| Sports Partnership Grant | - | 4,550 | - | - | 4,550 |
| | 55,082 | 669,804 | (535,851) | (25,210) | 163,825 |
| TOTAL FUNDS | 180,172 | 1,445,237 | (1,036,832) | - | 588,577 |

Worcester Community Trust
Notes to the Financial Statements
Year Ended 31 March 2021

17 MOVEMENT IN FUNDS - continued

Unrestricted funds - comparative

| | Balance at 1 April 2019 £ | Income £ | Expenditure £ | Transfers £ | Balance at 31 March 2020 £ |
|--------------|---------------------------------|----------------|------------------|----------------|----------------------------------|
| Unrestricted | 121,632 | 571,213 | (568,542) | 787 | 125,090 |
| | <u>121,632</u> | <u>571,213</u> | <u>(568,542)</u> | <u>787</u> | <u>125,090</u> |

Restricted funds – comparative

| | Balance at 1 April 2019 £ | Income £ | Expenditure £ | Transfers £ | Balance at 31 March 2020 £ |
|--------------------------|---------------------------------|----------------|------------------|----------------|----------------------------------|
| DAWN | 31,765 | 20,867 | (30,134) | | 22,498 |
| Community Connect | 20,661 | 127,630 | (141,042) | | 7,249 |
| Playschemes | 1,889 | 27,614 | (27,412) | | 2,091 |
| JOY (formally ASHA) | 12,715 | 84,776 | (84,001) | | 13,490 |
| Job Coach | 6,216 | 48,860 | (55,076) | | - |
| Children in Need | 5,488 | 10,316 | (11,741) | | 4,063 |
| Re-Decorating | 10,750 | 30 | (10,780) | | - |
| Small funds (<£3,000) | 1,033 | - | (246) | (787) | - |
| Loneliness Project | - | 24,015 | (23,359) | | 656 |
| Peoples Health Trust | - | 14,344 | (10,636) | | 3,708 |
| Prime Foundation Funding | - | 5,494 | (4,167) | | 1,327 |
| | <u>90,517</u> | <u>363,946</u> | <u>(398,594)</u> | <u>(787)</u> | <u>55,082</u> |
| TOTAL FUNDS | <u>212,149</u> | <u>935,159</u> | <u>(967,136)</u> | <u>-</u> | <u>180,172</u> |

18 FUND DESCRIPTIONS

DAWN (Domestic Abuse Working Network)

The DAWN project supports women who have experienced or are experiencing domestic abuse in the community. It provides individual support to enable and empower people to make informed decisions to effect their own changes. This year DAWN was funded by the Hopmarket Charity and the Police and Crime Commissioner.

COMMUNITY CONNECT

A large-scale project connecting people who are socially isolated, have low level mental health problems or long-term health conditions, to professional services and to each other. Help, support and training is provided in the community to make positive lifestyle changes to improve physical and mental health and wellbeing. This project is funded by Big Lottery, Reaching Communities, from November 2017.

KIDZPLAY (PLAYSCHEMES)

Funding provided to deliver holiday playschemes in our communities. Supported by Worcester Municipal Charities and the Bransford Trust along with other smaller grant funders in this year.

JOY (ASHA)

Funded by the Big Lottery's Reaching Communities program to support vulnerable and disadvantaged women to gain the skills and confidence they need to move into volunteering and employment opportunities.

JOB COACH

Funding provided to employ a job coach under a national scheme called Building Better Opportunities. The scheme has a specific focus on those who are out of work, including those that may be claiming JSA, ESA, Universal Credit or Income Support.

CHILDREN IN NEED

The grants received from Children in Need is to support Children's after school clubs across our centers.

RE-DECORATING

This grant was received from the Big Lottery fund to help us fund some re-decorating at our centers.

OTHER SMALL FUNDS/PROJECTS (<£3,000)

This includes local trips, fetes, community celebration events, coaching projects and groups like drama groups and after school clubs. Donors include local councilors and local charities. These funds have ceased and have now been transferred into general funds.

LONELINESS PROJECT

This is the Reconnections project that has run through previous years. This was a pilot and has now been commissioned through Worcestershire County Council (Public Health) to support anyone aged over 18 years.

A pilot project funded through a social investment bond, led by Age UK Herefordshire and Worcestershire, and delivered by a partnership of local volunteers, including WCT leading in Worcester City. The service brings together people's skills and experience from within the community to provide mutual support for older, isolated individuals.

PEOPLES HEALTH TRUST

Funded for an initial 12 months period, from September 2020, the Older, Wiser and Loving Life Project was designed to support residents in Ronkswood to develop a programme of activities to address loneliness and social isolation and improve mental health and wellbeing for local people. There is an established steering group made up of local people who promote resident led solutions within the community, empowering local people to share their voice on service design.

FUND DESCRIPTIONS CONTUNED....

PRIME FOUNDATION FUNDING

A fund to provide activities and support for young people across Worcester City who would benefit from accessing new experiences promoting positive mental health and wellbeing. Activities were supported by our skilled youth workers and included outdoor pursuits, enhancing communication skills, confidence and teamwork.

BIG LOTTERY COVID FUNDING

Funding towards additional staff costs (JOY/Connectors) and staff training during Covid-19 Pandemic.

CLOTHWORKERS WFH EQUIPMENT

Funding for desks, chairs etc homeworking equipment for staff working at home during the Covid 19 pandemic.

SNACK AND CHAT SALARIES

Separate fund created for payment of the Catering Manager salary, funded by Eveson.

SPORT ENGLAND GRANT

Funding during pandemic for ongoing costs for maintenance and outstanding repairs.

WAY OUTREACH WORK

Funding following closure of WAY towards outreach work with Young people to reduce ASB and homelessness and improve mental wellbeing.

MY HOME HELPER

Staff costs towards project set up for 'My Home Helper' , Digital access programme.

SPORTS PARTNERSHIP GRANT

Funding for Line Dancing and chair based exercise classes.

19 RELATED PARTY TRANSACTIONS

There were no related party transactions for the year ended 31 March 2021, nor for the year ended 31 March 2020.

20 FUND TRANSFERS

The fund transfer undertaken for the year are explained as follows:

Community Connectors – (£7,939). To cover the cost of staff training and training suite.

Peoples Heath Trust – £1,871. Overspend, covered via general fund.

Prime Foundation Funding – (£1,327). To cover overhead costs.

Big Lottery COVID funding – (£16,995). To cover centre costs and internal training/resources.

Sport England Grant – (£2,057). To cover centre salaries for water testing.